

IMPORTANT SAFETY INSTRUCTIONS

- ❶ Please read all instructions and save this manual for future reference. Make sure you, all members of your household and people who frequently visit your home (relatives, babysitters, neighbors, etc.,) periodically test how the system works.
- ❷ The communicator must be placed in an indoor living area.
- ❸ Be sure you and your family members test your equipment. Refer to “Testing Your System” in this manual at least once each month. If you buy additional remote HELP buttons, you should test each one monthly as well.
- ❹ Make sure you do not plug your communicator into an electrical outlet that is controlled by a wall switch.
- ❺ Make sure your communicator is away from any clutter or any object that might block its ability to receive a signal from a remote HELP button. The Communicator should not be placed on or near any type of metal cabinet or bookcase since this may limit the effective range of a remote HELP button. If you buy additional remote HELP buttons, you need to test each one’s range.
- ❻ Replace the back-up battery in your communicator every 3 years even if a low battery indication has not appeared.
- ❼ Each remote HELP button has an expiration date printed on its back label. You must replace the button before that date.
- ❽ All phone extensions which are not attached to your communicator must be on the hook for the communicator to send a call to the Response Center unless your telephone company has installed an RJ31X/CA38A jack for you.
- ❾ This product cannot be used on party lines.
- ❿ To reduce the risk of electrical shock or fire, do not place the communicator in or near water or other liquids.
- ⓫ Although the remote HELP button is waterproof, it cannot send a signal to the communicator when it is totally submerged in water.
- ⓬ Do not abuse the cords. Never carry the communicator by the cord or yank the cord to disconnect it from an electrical outlet. Instead, grasp the plug, and pull to disconnect. Keep cords away from heat and sharp edges. Make sure all cords are positioned away from areas where someone might trip over them.
- ⓭ Do not use any attachment or accessory that is not intended for use with this system.
- ⓮ Follow all warnings and instructions marked on this product.
- ⓯ ⚠ An exclamation point within an equilateral triangle marked on the product is to alert the user to important instructions associated with the area marked:
 - ⚠ Use with Class 2 Power Source only. 12 VDC; 300mA.
 - ⚠ Use with Lifeline supplied 6-volt battery only.
 - ⚠ Unplug unit from AC power and phone line before accessing battery compartment.
 - ⚠ Unit is factory serviceable only. There are no user serviceable parts inside the unit.
- ⓰ Use caution when installing or modifying telephone lines.
- ⓱ Never install telephone wiring during a lightning storm.
- ⓲ Never install phone jacks in wet locations, unless the jack is specifically designed for wet locations.
- ⓳ Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- ⓴ Unplug this product from the wall outlet before cleaning. Do not use liquid aerosol cleaners. Use a damp cloth for cleaning.

SAVE THESE INSTRUCTIONS

**DEPARTMENT OF COMMUNICATIONS
GOVERNMENT OF CANADA**

NOTICE:

The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precautions may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority or electrician, as appropriate.

Ringer Equivalence

"NOTICE: The **Ringer Equivalence Number (REN)** assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5."

THIS DEVICE COMPLIES WITH RSS-210 OF INDUSTRY CANADA. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

PRODUCT SPECIFICATIONS – PERSONAL HELP BUTTON

FIELD STRENGTH	- Less than 5900 mV/m at 3m
OPERATING FREQUENCY	- 312 MHz
CHANNELING	- 1
MODE OF TRANSMISSION	- Pulse Width Modulation
DATA SOURCE	- Internal Only
TYPE OF MODULATION	- Pulse Width
OCCUPIED BANDWIDTH	- 310 MHz - 320 MHz
EMISSION DESIGNATOR	- 200 KA 1 DAN
POWER OUTPUT	- 5 MICROWATTS
USE & PURPOSE OF PRODUCT	- Instructions Enclosed

**FEDERAL COMMUNICATIONS COMMISSION
USA**

Your communicator has been registered with the Federal Communications Commission (FCC) in accordance with Parts 68 and Part 15 of its rules.

NOTICE:

The FCC requires that you connect your communicator to the nationwide telephone network through a modular telephone jack (USOC RJ11C, RJ11W, or RJ14). This equipment may not be used with coin telephone lines or party lines.

Notification for the Telephone Company

Upon request of your local telephone company, you are required to provide them with the following information:

- 1 The "Line" to which you will connect your communicator (that is, your phone number), and
- 2 The communicator's FCC Registration number and ringer equivalence number (REN). Those numbers are on the back of your communicator. The REN is useful to determine how many devices you may connect to your "line" and still have your telephone ring when you are called. In most, but not all areas, the sum of all RENs should be 5 or less. You may want to contact your local telephone company for information regarding the number of telephone devices you may use on one "line."

FCC Repair Information

If it is determined that your communicator is malfunctioning, the FCC requires it not be used and be unplugged from the telephone modular jack until the problem has been corrected. Repairs to your communicator are authorized by the factory only. For repair procedures, follow the servicing instructions in this manual.

Rights of the Telephone Company

If your communicator is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. If possible, the telephone company will notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem, and you will be informed of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of your communicator. If such changes are planned you will be notified.

Interference Information FCC Part 15

Your communicator has been tested in accordance with Part 15 of the Federal Communications Commission (FCC) rules.

FCC WARNING: This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference and (2) This device must accept any interference received, including interference that may cause undesired operation.

Your communicator generates and uses radio frequency (RF) energy and, if not installed and used properly, may cause interference with radio and TV reception. If your communicator causes interference to radio or TV reception which can be determined by turning your communicator on and off, you are encouraged to try to correct the interference by one or more of the following measures:

- Move the communicator away from your radio or television.
- Plug the communicator into a different power outlet than your radio or television.

You may find the following booklet published by the Federal Communications Commission helpful. To obtain a copy of "How to Identify and Resolve Radio TV Interference Problems" write to US Government Printing Office, Washington, DC 20402, Reference Stock No. 004-000-00345-4.

Patent Information

One or more of the following US Patents may apply to this product:
D277,465, 4,524,243, 4,760,593, 4,622,544, 4,908,602, 4,884,059,
D313,363, D313,362, 4,064,368, 3,989,900, 5,091,930, 5,128,979.

One or more of the following Canadian Patents may apply to this product:
1,274,930, 1,256,613.

NOTICE TO THE USER: Any changes or modifications not expressly approved by Lifeline Systems, Inc., for compliance could void your authority to operate the equipment.