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Jabra
BT 121

www.jabra.com

Made in China



FCC ID: BCE-BT121



Jabra

Bluetooth® headset

User manual

Jabra

www.jabra.com

Fig. 1

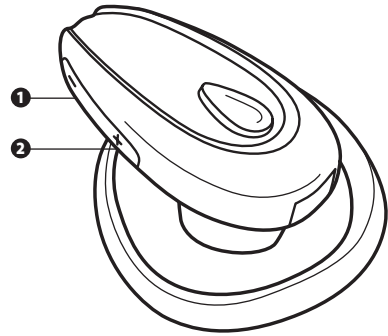


Fig. 2

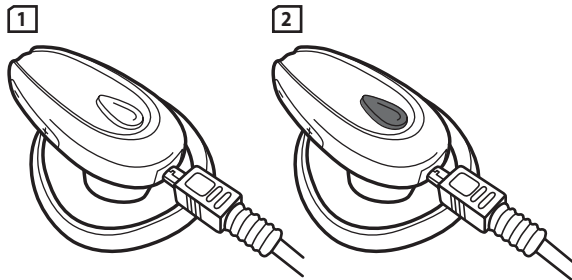


Fig. 3

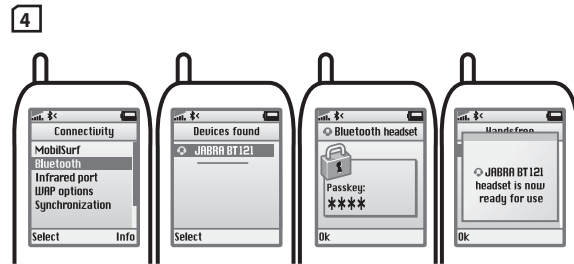
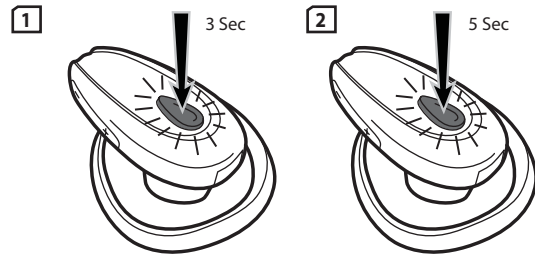


Fig. 4

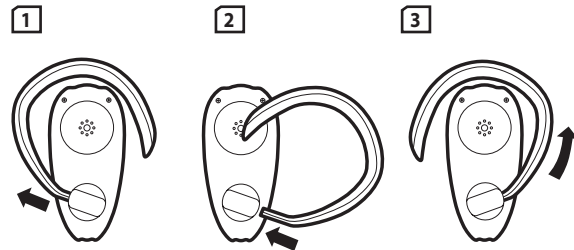
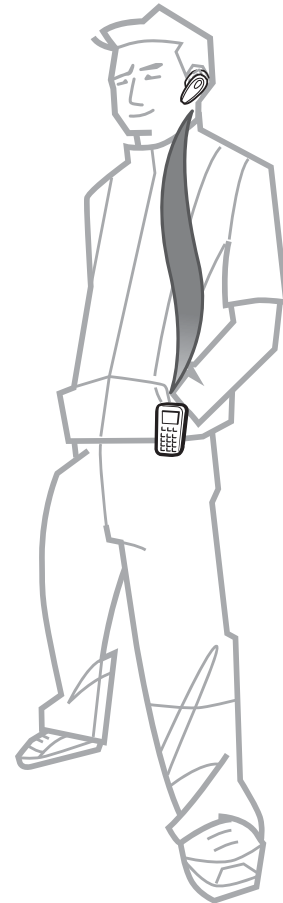


Fig. 5



US

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1. Thank you

Thank you for purchasing the Jabra BT121 Bluetooth® headset. We hope you enjoy it!

This instruction manual will get you started and ready to make the most of your headset.

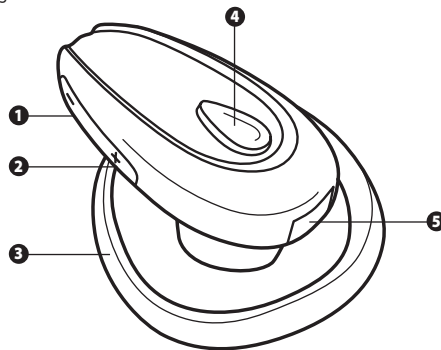
Remember, driving comes first, not the call!

Using a mobile phone while driving can distract you and increase the likelihood of an accident. If driving conditions demand it (such as bad weather, high traffic density, presence of children in the car, difficult road conditions), pull off the road and park before making or answering calls. Also, try to keep conversations short and do not make notes or read documents.

Always drive safely and follow local laws.

2. About your Jabra BT121

- 1 Volume down
- 2 Volume up
- 3 Adjustable earhook
- 4 Indicator light (LED) and answer/end button
- 5 Charging socket



3. What your new headset can do

Your Jabra BT121 lets you do all this (dependent on your phone supporting the function):

- Answer calls
- End calls
- Reject calls*
- Voice dialing*
- Last number redialing*
- Call waiting*
- Place call on hold*

* Phone dependent

Specifications

- Talk time up to 8 hours/standby time up to 170 hours
- Rechargeable battery with charging option from AC power supply, PC via USB cable or car charger (PC USB cable and car charger sold separately)
- Weight 1/2 oz (14g)
- Operating range up to 33 feet (10 meters)
- Headset and hands-free Bluetooth profiles
- Bluetooth specification (see [glossary page 10](#)) version 2.0

4. Getting started

The Jabra BT121 is easy to operate. The answer/end button on the headset performs different functions depending on how long you press it.

Instruction:	Duration of press
Tap	Press briefly
Press	Approx: 1 second
Press and hold	Approx: 5 seconds

5. Charge your headset

Make sure that your Jabra BT121 headset is fully charged for 2 hours before you start using it. Use the AC power supply to charge from a power socket. Connect your headset as shown in fig. 2. When the light indicator (LED) is solid blue, your headset is charging. When the solid blue LED light turns off, it is fully charged. (**Follow step 1-2 in fig. 2.**)

6. Turning your headset on and off

- To turn on your headset press the answer/end button until you see a burst of blue flashes on the indicator light (LED)
- To turn off your headset press and hold the answer/end button until you see a burst of blue flashes on the indicator light (LED)

7. Pair it with your phone

Headsets are connected to phones using a procedure called **pairing**. By following a few simple steps, a phone can be paired with a headset in a matter of minutes. (See [figure below](#)).

1. Put the headset in pairing mode

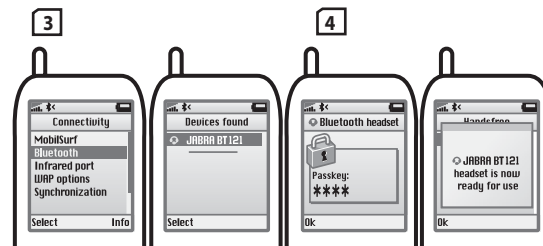
- When you turn on your Jabra BT121 for the first time, the headset will automatically start up on pairing mode - i.e. It is discoverable for your phone. When the headset is in pairing mode the LED is constantly lit.

2. Set your Bluetooth phone to 'discover' the Jabra BT121

- Follow your phone's instruction guide. First make sure that Bluetooth is activated on your mobile phone. Then set your phone to discover the headset. This usually involves going to a "setup", "connect" or "Bluetooth" menu on your phone and selecting the option to "discover" or "add" a Bluetooth device.*

3. Your phone will find the Jabra BT121

- Your phone will find the headset under name "Bluetooth headset". Your phone then asks if you want to pair with the headset. Accept by pressing "Yes" or "OK" on the phone and confirm with the passkey or PIN=0000 (4 zeros). Your phone will confirm when pairing is complete.



In case of unsuccessful pairing, put the Jabra BT121 into pairing mode manually. Make sure the headset is off. Press and hold the answer/end button for approximately 5 seconds until the LED has a constant light. The LED will flash before the light is constant – keep holding down the button until light is constant.

* Phone dependent

8. Wear it how you like it

The Jabra BT121 is ready to wear on your right ear. If you prefer the left, gently pull out the earhook, rotate the ear hook 180°, and insert. *(See fig. 4).* The earhook can be adjusted to fit your ear better – adjust the back edge of the earhook for a more secure fit.

For optimal performance, wear the Jabra BT121 and your mobile phone on the same side of your body or within line of sight. In general, you will get better performance when there are no obstructions between your headset and your mobile phone. *(See fig. 5).*

9. How to...

Answer a call

- **Tap** the answer/end button on your headset to answer a call.

End a call

- **Tap** the answer/end button to end an active call.

Make a call

- When you make a call from your mobile phone, the call will (subject to phone settings) automatically transfer to your headset. If your phone does not support this function, tap on the answer/end button on the Jabra BT121 to receive the call in the headset.

Reject a call*

- **Press** the answer/end button when the phone rings to reject an incoming call. Depending on your phone settings, the person who called you will either be forwarded to your voice mail or hear a busy signal.

Activate voice dialing*

- **Tap** the answer/end button. For best results, record the voice-dialing tag through your headset if your phone allows you to do so. Please consult your phone's user manual for more information about using this feature.

Redial last number*

- **Press** the answer/end button.

Adjust sound and volume

- **Press** the volume up or down (+ or -) to adjust the volume. *(See fig. 1, ① & ②).*

Call waiting and placing a call on hold*

This lets you place a call on hold during a conversation and answer a waiting call.

- **Press** the answer/end button once to place the active call on hold and answer the waiting call.
- **Press** the answer/end button to switch between the two calls.
- **Tap** the answer/end button to end the active conversation.

* Phone dependent

10. What the lights mean

What you see	What this means about your headset
Flashing blue light	Flashing every second: active on a call
Flashing blue light	Flashing every three seconds: in standby mode
Flashing blue light	Flashing three times rapidly: running low on battery
Solid blue light	Charging
Solid blue light	In pairing mode – see section 7

11. Troubleshooting & FAQ

I hear crackling noises

For the best audio quality, always wear your headset on the same side of the body as your mobile phone.

I cannot hear anything in my headset

- Increase the volume on the headset.
- Ensure that the headset is paired with the phone.
- Make sure that the phone is connected to the headset – if it does not connect either from the phone's Bluetooth menu or by tapping the answer/end button, follow the pairing procedure *(See section 3).*

I have pairing problems even though my phone indicates otherwise

You may have deleted your headset pairing connection in your mobile phone. Follow the pairing instructions in section 3.

Will the Jabra BT121 work with other Bluetooth equipment?

The Jabra BT121 is designed to work with Bluetooth mobile phones. It can also work with other Bluetooth devices that are compliant with Bluetooth version 1.1 or 1.2 and support a headset and/or hands-free profile.

I cannot use Reject call, call on hold, Redial or voice dialing

These functions are dependent on your phone supporting them. Please check your phone's manual for further details.

US 12. Need more help?

1. Web: www.jabra.com
(for the latest support info and online User Manuals)
2. E-mail: Tech Support: techsupp@jabra.com
Information: info@jabra.com
3. Phone: **1 (800) 327-2230** (toll-free in USA)
1 (603) 579-5311 (Canada)

13. Taking care of your headset

- Always store the headset with the power off and safely protected.
- Avoid storage at extreme temperatures (above 45°C/113°F – including direct sunlight – or below -10°C/14°F). This can shorten battery life and may affect operation. High temperatures may also degrade performance.
- Do not expose the headset to rain or other liquids.

14. Warranty

Jabra limited product warranty. Jabra is a wholly owned trademark of GN A/S. Jabra warrants to Purchaser that for a period of one (1) year after the date of purchase (the "Warranty Period") of any Jabra Product ("Product") by Purchaser, the Product will substantially conform to Jabra's published specifications for the Product on the date of Purchaser's purchase of the Product, subject to the terms herein. Purchaser shall notify Jabra of any nonconformance during the Warranty Period and obtain a written return material authorization ("RMA") and an RMA number for the nonconforming Product from Jabra and return the nonconforming Product to Jabra, freight prepaid, with a statement describing the nonconformity. Jabra's exclusive obligation with respect to nonconforming Product shall be, at Jabra's option and expense, to repair or replace such Product so that it substantially conforms with its published specifications on the date of Purchaser's purchase, or, if Jabra, in Jabra's sole discretion, determines that it is not possible to repair or replace the Product, Jabra may, at Jabra's option, refund to Purchaser the purchase price paid for the Product. THE FOREGOING IS PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY BY JABRA WITH RESPECT TO THE PRODUCT. The warranty set forth above shall not apply to any Product which has not been properly used or handled in accordance with the instructions supplied by Jabra, lost or misplaced for any reason, or which has been modified, repaired or altered, except by Jabra or at a Jabra authorized service facility, or which has been subjected to faulty installation, misuse, abuse, or which the Product defect is attributable to any failure or damage which is beyond the reasonable control of Jabra. This warranty is available only to Purchaser, and does not extend to any

distributors, retailers, or other resellers of the Product. This warranty applies only to new Jabra products purchased from authorized retail sellers. This warranty does not apply to: "open box purchases", resales by private parties or any other third party purchases by unauthorized distributors. Transfer of Jabra products through any unauthorized distributor renders our manufacturer's warranty null and void. BUYER BEWARE: any Jabra product sold by a private party or unauthorized distributor and not by an authorized Jabra retail seller is sold on an "as is" or "with all faults" basis with respect to Jabra. As such, the entire risk as to the quality and performance of such products will be with the buyer if the unauthorized distributor will not cover the costs of repairing defects. Should such products prove defective following their purchase, the buyer or unauthorized distributor, and not the manufacturer or its authorized retail sellers, assumes the entire cost of all necessary servicing or repair. Therefore, buyers are strongly encouraged to purchase Jabra products only from Jabra authorized retail sellers. THE FOREGOING WARRANTIES ARE THE SOLE WARRANTIES, EXPRESS OR IMPLIED, GIVEN BY JABRA IN CONNECTION WITH THE PRODUCT, AND JABRA DISCLAIMS ALL OTHER WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. JABRA SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE PRODUCT, EVEN IF JABRA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE LIABILITY OF JABRA HEREUNDER FOR ALL CLAIMS SHALL NOT EXCEED THE AMOUNT PAID BY PURCHASER TO JABRA FOR THE PRODUCT GIVING RISE TO JABRA'S LIABILITY.

15. Certification and safety approvals FCC

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by Jabra (GN US, Inc.) will void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off

and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device and its antenna must not be co-loaded or operating in conjunction with any other antenna or transmitter.

Industry Canada

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

CE

This product is CE marked according to the provisions of the R & TTE Directive (99/5/EC).

Hereby, GN US, Inc., declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. For further information please consult <http://www.jabra.com>

Bluetooth

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16. Glossary

- 1 **Bluetooth** is a radio technology that connects devices, such as mobile phones and headsets, without wires or cords over a short distance (approx. 33 feet). Get more information at www.bluetooth.com
- 2 **Bluetooth profiles** are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support either the headset profile, the hands-free profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the phone's software.
- 3 **Pairing** creates a unique and encrypted link between two Bluetooth devices and lets them communicate with each other. Bluetooth devices will not work if the devices have not been paired.

4 **Passkey or PIN** is a code that you enter on your mobile phone to pair it with your Jabra BT121. This makes your phone and the Jabra BT121 recognize each other and automatically work together.

5 **Standby mode** is when the Jabra BT121 is passively waiting for a call. When you 'end' a call on your mobile phone, the headset goes into standby mode.