



Equipment

Damage

Carefully inspect the shipping carton and its contents for any damage. If the unit or any product component appears damaged or to have been tampered with, immediately notify the shipping company and your VeriFone distributor or service provider.

Do not use a unit that has been damaged or tampered with.

Lithium Battery Caution

The Random Access Memory (RAM) contents in the device are protected by a lithium battery. Do not, *under any circumstances*, attempt to replace this battery. Failure to comply may invalidate the product warranty.

Tamper Warning

This device has a tamper-evident case to indicate if an unauthorized party has opened the device. Opening the case will make the unit inoperable and void the product warranty.

Repairs

Do not, *under any circumstances*, attempt any service, adjustments, or repairs on this equipment. Instead, contact your local VeriFone distributor or service provider for assistance. Failure to comply may invalidate the product warranty.

Location – Environmental Considerations

Do not operate the device outdoors. It is not waterproof or dustproof, and is for indoor use only. Any damage to the unit from exposure to rain or dust may invalidate the product warranty. Do not use the unit where there is high heat, dust, humidity, moisture, or caustic chemicals or oils. Keep the unit away from direct sunlight and anything that radiates heat, such as a stove or a motor.

Location – Ease of Use

Select a location for your device that contributes to its ease of use:

- A location convenient for both merchant and cardholder.
- A flat support surface, such as a countertop or table.

Cleaners and Solvents

Never use thinner, trichloroethylene, or ketone-based solvents to clean the device — they may deteriorate plastic or rubber parts. Do not spray cleaners or other solutions directly onto the keypad or display. For best results, use a clean cloth dampened with water and mild soap. To remove stubborn stains, use alcohol or an alcohol-based cleaner.

Electrical

Peripherals

Before connecting the device, turn *off* power to the unit. Turn on power only *after* you are finished connecting the peripheral device(s). For complete information about peripheral installation and use, please refer to the user documentation supplied with the device.

Disconnecting Power

Disconnecting power during a transaction may cause transaction data files that are *not yet* stored in memory to be lost.

Location – Electrical Considerations

Avoid locations near electrical appliances or other devices that cause excessive voltage fluctuations or emit electrical noise (for example, air conditioners, neon signs, high-frequency or magnetic security devices, or electric motors).

CAUTION: Due to risk of electrical shock or unit damage, do not use the device near water, including a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool. Also, avoid using this product during electrical storms.

Compliance

Manufacturer: VeriFone, Inc.

Models: Qx1000

NOTE: This page contains Compliance Information regarding U.S.A. and Canada excluding the European Union (EU) Countries, the Compliance Information for which appears in the next page.

ElectroMagnetic Compatibility (EMC) Compliance

U.S.A. Requirements: FCC Part 15 Regulations

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and a receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING! Any changes or modifications to this equipment not expressly approved by VeriFone may void the user's authority to operate this equipment.

Canada Requirements: Radio Interference Regulations

This equipment has been tested and found to comply with the limits for Class B digital device in accordance with the limits of the Standard ICES-003.

This digital apparatus does not exceed the class B limits for radio noise emissions from digital apparatuses set forth in the Radio Interference Regulations of the Canadian Department of Communications.

Radio Compliance

U.S.A. Requirements: FCC Part 15, Subpart C Regulations

This device contains a radio transceiver module (the FCC Certification Number is located on the bottom of the terminal), operating under Part 15 of the FCC rules in an unlicensed part of the radio spectrum. Qualified personnel must perform service or repairs to the radio portion of this device. Any unauthorized modification to the radio module, shielding, or antenna system may void the user's authority to operate this device.

FCC Certification Number: FCC ID: B321000CTLS

Canada Requirements: Standard RSS 210

This device contains a radio transceiver module (the IC Certification Number is located on the bottom of the terminal), operating under the Standard RSS 210 in an unlicensed part of the radio spectrum. Qualified personnel must perform service or repairs to the radio portion of this device. Any unauthorized modification to the radio module, shielding, or antenna system may void the user's authority to operate this device.

IC Certification Number: IC: 787C-1000CTLS

EU Directives Compliance Statement

This product complies with the requirements of the applicable EU Council Directives, and is supported by the Declaration of Conformity (DOC) appearing in the next page.



Recycling: DO NOT DISCARD!

UNIT MUST BE RECYCLED OR DISPOSED OF PROPERLY
For proper disposal instructions go to <http://recycle.verifone.com/>

reference.
continued on rear cover

Please retain this sheet for future



Qx1000 Declaration of Conformity

DECLARATION OF CONFORMITY

according to ISO/IEC Guide 22 and EN 45014

Manufacturer's Name:

VeriFone Inc.

Manufacturer's Address:

VeriFone
2099 Gateway Place, Suite 600
San Jose, CA 95110, USA

declares, that the product

Product Name:

Qx1000

Part Numbers:

P003-2xx-x9-xxx; P003-3xx-x9-xxx

Product Options:

All

conforms to the following Product Specifications:

EMC Emission and Immunity Standards:

EN 301 489-1, 3, Class B;
EN 61000-3-2:2000;
EN 61000-3-3:1995 + A1:2001 + A2:2005
EN 300 330-1 V.1.5.1: 2006;
EN 300 330-2 V.1.3.1: 2006

Radio Standards:

Supplementary Information:

The product herewith complies with the requirements of the EMC Directive 2004/108/EC, Low-Voltage Directive 2006/95/EC, and the RTT&E Directive 1999/5/EC, and carries the CE marking accordingly

Dated: February 26, 2009

Avi Galili,
VP Products R&D



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