



MOTOROLA

APX7500 03 Mobile User Guide

Declaration of Conformity

This declaration is applicable to your radio **only** if your radio is labeled with the FCC logo shown below.

DECLARATION OF CONFORMITY

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party
Name: Motorola, Inc.

Address: Motorola, Inc. 1301 E. Algonquin Rd. Schaumburg, IL60196-1078, U.S.A.
Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **APX 7500**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d) and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Important Safety Information

Product Safety and RF Exposure Compliance



Caution

Before using this product, read the operating instructions for safe usage contained in the Product Safety and RF Exposure booklet enclosed with your radio.

ATTENTION!

This radio is restricted to occupational use only to satisfy FCC RF energy exposure requirements.

Before using this product, read the RF energy awareness information and operating instructions in the Product Safety and RF Exposure booklet enclosed with your radio (Motorola Publication part number 6881095C99_) to ensure compliance with RF energy exposure limits.

For a list of Motorola-approved antennas and other accessories, visit the following website:

<http://www.motorola.com/governmentandenterprise>

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Getting Started

Take a moment to review the following:

How to Use This User Guide	
Notations Used in This Manual	
What Your Dealer/System Administrator Can Tell You	

How to Use This User Guide

This User Guide covers the basic operation of the APX™ 7500 Mobiles.

However, your dealer or system administrator may have customized your radio for your specific needs. Check with your dealer or system administrator for more information.

Notations Used in This Manual

Throughout the text in this publication, you will notice the use of **WARNING**, **Caution**, and **Note**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



WARNING

An operational procedure, practice, or condition, etc., which may result in injury or death if not carefully observed.





Caution

An operational procedure, practice, or condition, etc., which may result in damage to the equipment if not carefully observed.

Note:

An operational procedure, practice, or condition, etc., which is essential to emphasize.

The following special notations identify certain items:

Example	Description
Home button or 	Buttons and keys are shown in bold print or as a key symbol.
PHONE	Menu entries are shown similar to the way they appear on the radio's display.
	This means "Press the right side of the 4-way Navigation button."

■ What Your Dealer/System Administrator Can Tell You

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?

Preparing Your Radio for Use

Powering Up the Radio page 2
 Adjusting the Volume page 3
 Adjusting the Display Brightness page 3

■ Powering Up the Radio

Press the **Power On/Off** Button briefly.

OR

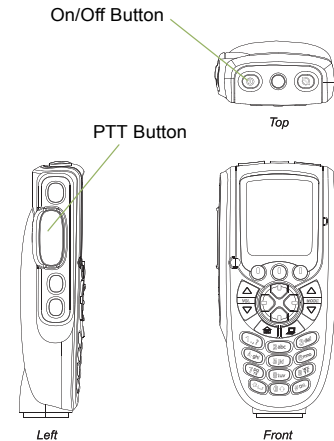
Press the **PTT** Button briefly.

You see green LED lights up follow by Zone and channel text, and menu items display on the screen.

The backlight will turn on to the last selected dim level.

Note: Pressing the **Power** Button before the LED lights up will be ignored.

If **Fail ###/##** appears in the display, the radio will not function until the condition has been corrected.



If **Error ###/###** appears, some non-critical data has been changed. If either of these displays appear, if the display goes blank, or if the unit appears to be locked up, refer to the “Troubleshooting” section.

A **CH mismatch** error upon turning on your radio, means that either the Control Head has been connected to a legacy transceiver, or vice versa.

The radio then performs a self check.

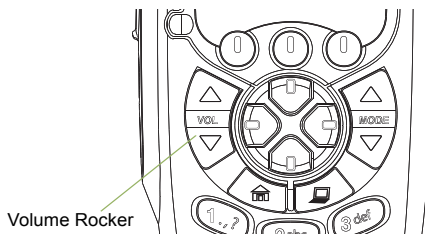
If your radio does not power up, contact your dealer.

To turn off the radio, press and hold the Power On/Off Button anytime after the LED lights up.

■ Adjusting the Volume

To increase the volume, **press the Up arrow on the Volume Rocker**

To decrease the volume, **press the Down arrow on the Volume Rocker.**



■ Adjusting the Display Brightness

To change the display brightness, press the programmable **DIM** button to one of **three** levels.

The **three** levels are:

- Off to high
- High to medium
- Medium to **off**

In Off, both the backlight and LED indicators are off (used for surveillance operations.)

Identifying Radio Controls

The XTS 7500 Digital Mobile Radio has two major components: the radio unit installed in your vehicle and the control head that is used to activate various radio features.

Your advanced control head is designed for ease of use and flexibility of feature control. You can turn the various radio features on or off, change modes, and adjust the volume.

Before operating the radio, familiarize yourself with the various controls, indicators, and alert tones.

Take a moment to review the following:

- Radio Control You Will Be Using
- Programmable Features
- Accessing the Preprogrammed Functions
- Using the Rockers.
- Keypad
- Push-To-Talk (PTT) Button
- Status Icons.
- Text Messaging Service (TMS) Icons

Radio Control You Will Be Using

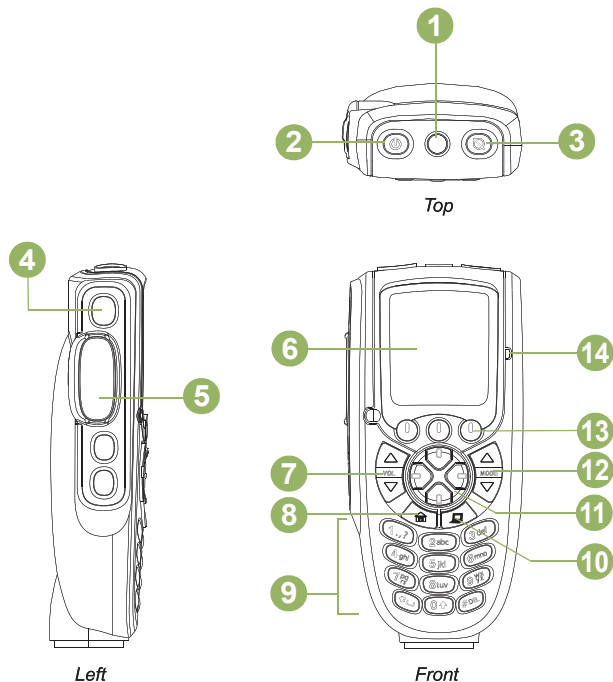
O3 Control Head Display

The control head display indicates your selected mode, or the currently active receive mode when scan is on.



O3 Control Head

The O3 has the Channel and Volume rockers, three programmable menu buttons, navigation buttons, and a 4-line, 14-character, fully bitmapped display.



- 1 Orange Button
- 2 Power On/Off Button
- 3 Programmable Button
- 4 Programmable Button
- 5 Push-To-Talk Button
- 6 14-Character Display
- 7 Volume Rocker
- 8 Home Button
- 9 Keypad
- 10 WAP Button
- 11 4-Way Navigation Button
- 12 Channel Rocker
- 13 Menu Select Button
- 14 LED Indicator

■ Programmable Features

Any references in this manual to controls that are “preprogrammed” mean that a qualified radio technician must use the radio’s programming software to assign a feature to a control.

Your dealer can program the programmable buttons as shortcuts to radio functions or preset channels/groups depending on the duration of a button press:

- **Press** – Pressing and releasing rapidly.
- **Long press** – Pressing and holding for the programmed duration (between 0.25 seconds and 3.75 seconds).
- **Hold down** – Keeping the button pressed.

Assignable Radio Functions

Call Alert – Functions like a pager, or to verify if a radio is active on the system.

Call Response – Allows you to answer a private call.

Channel – Selects a channel.

Dynamic Priority Change (Trunking Only) – Allows any channel in a scan list (except for the priority-one channel) to temporarily replace the priority-two channel.

Emergency – Depending on the programming, initiates or cancels an emergency alarm or call.

Monitor – Monitors a selected channel for all radio traffic until function is disabled.

Nuisance Channel Delete – Temporarily removes an unwanted channel, except for priority channels or the designated transmit channel, from the scan list.

Phone – Allows you to make and receive calls similar to standard phone calls.

PL Defeat – Overrides any coded squelch (DPL or PL) that is preprogrammed to a channel.

Private Call – Works as a one-to-one calls between two radios without being listened by others in the current talkgroup.

Repeater/Direct – Toggles between using a repeater and communicating directly with another radio.

Reprogram Request (Trunking Only) – Notifies the dispatcher that you want a new dynamic regrouping assignment.

Scan List Programming – Selects the scan list for editing.

Scan On/Off – Toggles scan on or off.

Secure/Clear – Toggles secure transmission on or off.

Select – Selects the assigned list for editing.

Selective Call (Digital Modes Only) – Provides privacy and to eliminate the annoyance of having to listen to other conversation.

Site Lock/Unlock – Locks onto a specific site.

Site Search – Displays the current site.

Status (Astro 25 Trunking Only) – Sends data calls to the dispatcher about a predefined status.

Ext PA On/Off Toggles the audio routing between the connected public address (PA) loudspeaker amplifier and the radio's internal public address (PA) system.

PA On/Off Toggles the radio's internal public address (PA) system on or off.

Text Message – Selects the text message menu.

TMS Quick Text – Selects a predefined message.

User Login – Automatically registers with the server.

Zone – Allows selection from a list of zones.

Assignable Settings/Utility Functions

All Tones/Alerts – Toggles all tones on or off.

Backlight – Controls the backlight intensity.

Horns/Lights – Toggles horns and lights feature on or off.

Keypad Mute – Turns the tones off or on.

Light/Dim – Changes the display brightness.

Smart Battery – Displays the status of your Smart Battery.

Speaker – Activates external speaker to share your call with your group.

Squelch – Toggles squelch level between normal and tight.

TX Power Level – Toggles transmit power level between high and low.

Volume Set – Adjusts the volume of the speakers.

■ Accessing the Preprogrammed Functions

You can access various radio functions through one of the following ways:

- A short or long press of the relevant programmable buttons.

OR

- Use the **Menu Select** buttons.

Accessing the Menu Entry Features

The bottom row of the display contains one to **three** menu entries (also known as softkeys). You can press the **Menu Select** button directly below the menu entry to select one of the several menus. Selecting a menu entry also means accessing

that radio feature. The radio displays the entry feature when a menu entry is selected.

You can access the menu entries, as shown in the table below, through the **Menu Select** buttons.

Menu Entry	Feature	Page
BATT	Smart Battery	
CALL	Private Call/Selective Call	
CHAN	Channel Selection	
CLCK	Time/Date	
DIR	Repeat/Direct	
ERAS	Key Zeroization	
KEY	Key Selection	
KSET	Keyset Selection	
LOGF	Radio Lock	
MUTE	Keypad Mute	
NAME	Text Select	
NUM	Number Select	
PAGE	Call Alert Page	
TMS	Text Messaging	
PHON	Phone	


Menu Entry	Feature	Page
PROG	Editing	
PSWD	Password	
PWR	Tx Power Level	
REKY	Rekey Request	
RPGM	Reprogram Request	
SCAN	Scan On/Off	
SITE	Site Lock/Unlock	
STS	Status Call	
TGRP	Talkgroup Call	
VIEW	View a List	
ZONE	Zone Selection	
LOC	Location	
USER	User Login	

Using the Menu Select Buttons

The **Menu Select** buttons allow to access the menu entries of features.

Note: Please check with your nearby authorized qualified radio technician for the list of features activated in your radio.

Your radio may be programmed differently from the following example, but the display for turning Scan on or off might look like the example below.

- To turn Scan on, press  directly below **ON**.

Pending image

Using the Navigation Buttons


Home Button

The **Home** button always returns you to the home (default) display. In most cases, this is the current mode.

Some radio features that you can edit require saving information in memory. Pressing the **Home** button after editing those features causes information to be saved before going to the home display.

Note: Some features do not require you to press the **Home** button to go to the home display.

APP Button (TMS Feature Button)

Use this button to access the Text Messaging Service (TMS) feature screen.  **4-Way Navigation Button**

Use this button to scroll through the radio's lists or items in the display, or both. When accessing a feature on the radio, use the left or right toggles on the navigation button to access further options within the menu.

If you cannot locate a menu item, it may not be programmed, or it may not apply to the radio's current mode setting.

■ Using the **Rockers**

Volume Rocker

Use this Volume Rocker to adjust the volume of the speaker by pressing the Up or Down arrows on the Volume Rocker.

Mode Rocker

Use this Mode Rocker to scroll the channels by pressing the Up or Down arrows on the Mode Rocker.

■ Keypad

The 3 x 4-key alphanumeric keypad provides an interface to your radio's features.

The keypad functions in a manner similar to a standard telephone keypad when entering numeric digits. When the keypad is used to edit a list, each key can generate different characters of the alphabet.

Key	Number of Times Key is Pressed																			
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
1	1	.	,	?	!	;	@	_	*	#	&	\$	/	+	=	\	"	'	()
2	a	b	c	2	A	B	C													
3	d	e	f	3	D	E	F													
4	g	h	i	4	G	H	I													
5	j	k	l	5	J	K	L													
6	m	n	o	6	M	N	O													
7	p	q	r	s	7	P	Q	R	S											s
8	t	u	v	8	T	U	V													
9	w	x	y	z	9	W	X	Y	Z											z
0	0	Note: Press and hold to toggle between normal text entry mode and upper case mode.																		
*	Space or *																			
#	Press and hold to toggle between alphabetic mode and numeric mode.																			

■ Push-To-Talk (PTT) Button

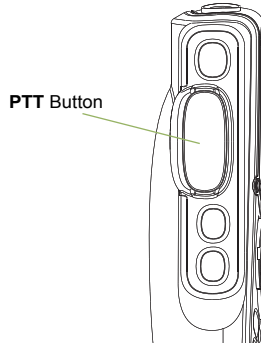
The **PTT** button on the side of the microphone serves two basic purposes:

- While a call is in progress, the **PTT** button allows the radio to transmit to other radios in the call.

Press and hold down **PTT** button to talk. Release the **PTT** button to listen.

The microphone is activated when the **PTT** button is pressed.

- While a call is not in progress, the **PTT** button is used to make a new call (see ***Making a Call*** on page 26).



Identifying Status Indicators

Your radio indicates its operational status through the following:

- Status Icons
- Text Messaging Service (TMS) Icons
- Intelligence Lighting Indicators
- LED Indicators
- Alert Tones
- Selecting a Zone or Channel
- Monitoring
- Receiving and Responding to a Radio Call
- Making a Call
- Making Telephone Calls (Conventional and Trunking).

■ Status Icons

The liquid crystal display (LCD) of your radio shows the radio status, text entries, and menu entries.

The following are the icons that appear on the radio's display.



Carrier Squelch

Indicates carrier squelch is open to monitor all active conventional mode traffic. When not displayed, traffic is not open to monitoring.

**Secure Operation (Secure Radios Only)**

When solid, radio is transmitting securely. When blinking, radio is receiving securely. When off, radio is operating in clear mode.

**Call Received**

Blinks when a Private Call, page, or Phone Call is received.

**Scan**

When displayed, indicates the radio is scanning.

**Priority Scan**

Indicates scanning of a priority mode (blinking for Priority 1 mode; solid for Priority 2 mode).

**RSSI**

Radio Signal Strength.

**Programming/View Mode**

When solid, radio is in view mode.
When blinking, radio is in programming mode.

**Direct**

When on, indicates you are talking directly to another radio (talkaround).

When off, you are talking through a repeater.

**Tx Power Level**

Transmission Power is LOW.

**PPP Link Establishment**

Indicates that the subscriber is ready to receive data through a data cable.

**Packet Data Activity**

Indicates the subscriber is transmitting and receiving data.

**Packet Data IP**

- On (Tinted) = User is currently associated with the radio;

- Off (Not tinted) = User is currently not associated with the radio;

- Blinking = Device registration or user registration with the server failed due to an invalid username or pin.

**In Call User Alert**

When displayed, indicates the radio is muted to normal dispatch calls.

**Vote Scan**

Indicates that the mode is in a voting scan system.

**Type 1 Encryption**

Indicates that the radio is in a Type 1 secure encryption mode.

Pending **GPS**
for GPS icon Indicates that GPS system is activated.

■ Text Messaging Service (TMS) Icons

This feature allows you to send and receive text messages. See **“Text Messaging Features” on page 53** for more information.

📄 Status Icons

The following icons appear on the radio’s display for TMS features:

Priority Message



- The “Priority” is toggled on before the message is sent.
- Messages in the Inbox folder for are flagged with “Priority”.

Request Reply



- The “Request Reply” is toggled on before the message is sent.
- Messages in the Inbox folder which are flagged with “Request Reply”.



Inbox Full
The Inbox folder is full.



New Message Icon
User receives a new message.



Message Sent
The text message is sent successfully.



Message Unsent
The text message cannot be sent.



Read Message
The selected message in the Inbox has been read.



Unread Message
The selected message in the Inbox folder has not been read.

Message Index

Inbox 3/6 Indicates the index of the current message the user is viewing.

Example: If the user is looking at the third message out of a total of 6 messages in the Inbox folder, the icon is displayed as the icon on the left column.



Num Lock
Indicates that the text entry is currently in num lock mode.



Normal Mode

Indicates that the text entry is currently in the normal mode.



Uppercase

Displayed during text editing mode to indicate that the text entry is currently in uppercase mode.
