



# APX™ Two-Way Radios

Model 4.5

## APX N70 User Guide

**OCTOBER 2022**

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### European Union (EU) and United Kingdom (UK) Waste of Electrical and Electronic Equipment (WEEE) Directive



The European Union's WEEE directive and the UK's WEEE regulation require that products sold into EU countries and the UK must have the crossed-out wheeled bin label on the product (or the package in some cases). As defined by the WEEE directive, this crossed-out wheeled bin label means that customers and end-users in EU and UK countries should not dispose of electronic and electrical equipment or accessories in household waste.

Customers or end-users in EU and UK countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

### Disclaimer

Please note that certain features, facilities, and capabilities described in this document may not be applicable to or licensed for use on a specific system, or may be dependent upon the characteristics of a specific mobile subscriber unit or configuration of certain parameters. Please refer to your Motorola Solutions contact for further information.

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## Legal and Compliance Statements

### Disclaimer

The information in this document is carefully examined, and is believed to be entirely reliable. However, no responsibility is assumed for inaccuracies.

Furthermore, Motorola Solutions reserves the right to change any products to improve readability, function, or design. Motorola Solutions does not assume any liability arising out of the applications or use of any product or circuit described herein; nor does it cover any license under its patent rights, nor the rights of others.

### Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 2000 Progress Pkwy, Schaumburg, IL 60196-1078, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **APX N70**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

### Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and

- 2 This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

For country code selection usage (WLAN devices)

**NOTE:** The country code selection is for non-US model only and is not available to all US models. Per FCC regulation, all Wi-Fi products marketed in the US must be fixed to US operation channels only.

## Industry Canada WLAN Statement



**CAUTION:**

- 1 The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.
- 2 The maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall be such that the equipment still complies with the e.i.r.p. limit.
- 3 The maximum antenna gain permitted for devices in the band 5752–5850 MHz shall be such that the equipment still complies with e.i.r.p. limits specified for point-to-point and non-point-to-point operation as appropriate.
- 4 The worst case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in Section 6.2.2 (3) shall be clearly indicated.
- 5 User should also be advised that high-power radars are allocated as primary users (i.e. priority users) of the bands 5250–5350 MHz and 5650–5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

## Important Safety Information

### RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios

**CAUTION:**

**This radio is restricted to Occupational use only.**

Before using the radio, read the RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

<http://www.motorolasolutions.com>

*Any modification to this device, not expressly authorized by Motorola Solutions, may void your authority to operate this device.*

*Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.*

*This radio transmitter is approved by Industry Canada to operate with a Motorola Solutions-approved antenna with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.*

## Notice to Users (FCC)

This device complies with Part 15 of the FCC rules per the following conditions:

- This device may not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

## FCC Licensing Information

This device complies with Parts 90 and 15 of the Federal Communications Commission (FCC) Rules.

Operation is subject to the condition that this device does not cause harmful interference. The radio operates on radio frequencies that are regulated by the Federal Communications Commission (FCC). To transmit on these frequencies, you are required to have a license issued by the FCC. Application is made available on FCC Form 601 and Schedules D, H, and Remittance Form 159.

To obtain these FCC forms, request document 000601 which includes all forms and instructions. If you wish to have the document faxed, mailed or have questions, use the following contact information.

### Fax

Contact the Fax-On-Demand system at 1-202-418-0177

### Mail

Call the FCC forms hotline at 1-800-418-FORM or 1-800-418-3676

### Contact

For questions regarding FCC license, contact 1-888-CALL-FCC, 1-888-225-5322, or <http://www.fcc.gov>.

Before filling out your application, you must decide which frequency you can operate on. For questions on determining the radio frequency, call Motorola Solutions Product Services at: 1-800-448- 6686. Changes or modifications not expressly approved by Motorola Solutions may void the user authority granted by the FCC to operate this radio and should not be made. To comply with FCC requirements, transmitter adjustments should be made only by or under the supervision of a person certified as technically qualified to perform transmitter maintenance and repairs in the private land mobile and fixed services as certified by an organization representative of the user of those services.

Replacement of any transmitter component such as crystal, semiconductor, and others not authorized by the FCC equipment authorization for this radio could violate FCC rules.



**NOTE:** Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

## Applying for Canadian License

The operation of your Motorola Solutions radio is subject to the Radio communications Act and must comply with rules and regulations of the Federal Government's department of Industry Canada. Industry Canada requires that all operators using Private Land Mobile frequencies obtain a radio license before operating their equipment.

**Prerequisites:** Obtain the latest Canadian License Application form at [http://www.ic.gc.ca/ic\\_wp-pa.htm](http://www.ic.gc.ca/ic_wp-pa.htm).

### Procedure:

- 1 Fill in the items as per the instructions. Be sure to print legibly.  
If you need additional space for any item, use the reverse side of the application.
- 2 Make a copy of your files.
- 3 Prepare a cheque or money order payable to the "Receiver General for Canada", for an amount for each radio purchased.  
The license is renewed on April 1st each year, and issued for a period of 12 months.
- 4 Mail your completed application along with your cheque or money order to the closest Industry Canada District office.

# Déclarations juridiques et de conformité

## Avis de non-responsabilité

L'information contenue dans le présent document a été examinée avec soin et est considérée comme étant entièrement fiable. Cependant, nous n'assumons aucune responsabilité en cas d'inexactitude.

De plus, Motorola Solutions se réserve le droit d'apporter des modifications à tout produit afin d'en améliorer la lisibilité, la fonctionnalité ou la conception. Motorola Solutions n'assume aucune responsabilité quant aux applications ou à l'utilisation des produits et circuits décrits dans le présent document, pas plus qu'elle ne se porte garante des licences exploitées en vertu de ses droits de brevet ou des droits d'un tiers.

## Déclaration de conformité

Règlement CFR 47, partie 2, section 2.1077(a) de la FCC



### Partie responsable

Nom : Motorola Solutions, Inc.

Adresse : 2000 Progress Pkwy, Schaumburg, IL 60196-1078, États-Unis

Numéro de téléphone : 1 800 927-2744

Par les présentes, il est déclaré que la radio **APX N70** est conforme aux normes de la FCC, Partie 15, Sous-partie B, section 15.107(a) et 15.107(d), et section 15.109(a)

### Appareil numérique de classe B

En tant que périphérique d'ordinateur personnel, cet appareil est conforme aux dispositions de la partie 15 des règlements de la FCC. Son utilisation est assujettie aux deux conditions suivantes :

- 1 Cet appareil ne doit pas causer d'interférence nuisible; et

- 2 Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.



**REMARQUE :**

Cet équipement a fait l'objet de tests et a été déclaré conforme aux limites établies pour un appareil numérique de classe B, conformément à la section 15 des règlements de la FCC. Ces limites sont fixées afin d'offrir une protection suffisante contre des interférences nuisibles dans une installation résidentielle. Cet équipement génère, utilise et peut émettre de l'énergie de radiofréquence et, s'il n'est pas installé ou utilisé conformément aux instructions, il peut provoquer un brouillage nuisible aux communications radio. Cependant, il est impossible de garantir qu'il n'y aura aucune interférence dans une installation particulière.

Si cet appareil cause une interférence nuisible à la réception de la radio ou de la télévision, ce qui peut être déterminé en éteignant et en allumant l'appareil, vous êtes encouragé à remédier à la situation en prenant une ou plusieurs des mesures suivantes :

- Réorienter ou déplacer l'antenne réceptrice.
- Augmenter la distance entre l'équipement et le récepteur.
- Brancher l'appareil dans une autre prise sur un circuit différent de celui du récepteur.
- Consulter le distributeur ou un technicien de radio ou de télévision chevronné pour obtenir de l'aide.

Pour un usage en fonction de la sélection du code de pays (appareils WLAN)



**REMARQUE :**

La sélection du code de pays est pour les modèles non É.-U. seulement et n'est pas disponible sur tous les modèles américains. Conformément à la réglementation de la FCC, tous les produits Wi-Fi commercialisés aux États-Unis doivent être fixés sur des canaux fonctionnant aux États-Unis uniquement.

## Énoncés sur le WLAN d'Industrie Canada (IC)



**MISE EN GARDE :**

- 1 L'appareil fonctionnant dans la bande 5 150 à 5 250 MHz est uniquement destiné à une utilisation à l'intérieur afin de limiter les risques d'interférences avec les systèmes mobiles satellites dans un canal commun.
- 2 Pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis pour les dispositifs utilisant les bandes de 5 250 à 5 350 MHz et de 5 470 à 5 725 MHz doit être conforme à la limite de puissance isotrope rayonnée équivalente (p.i.r.e).
- 3 Pour les dispositifs munis d'antennes amovibles, le gain maximal d'antenne permis pour les dispositifs utilisant la bande de 5 752 à 5 850 MHz doit être conforme à la limite de p.i.r.e spécifiée pour l'exploitation point à point et l'exploitation non point à point, selon le cas.
- 4 Les angles d'inclinaison nécessaires dans le cas le plus défavorable pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, et énoncée à la section 6.2.2 (3), doivent être clairement indiqués.
- 5 Les utilisateurs devraient aussi être avisés, d'une part, que les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-à-d., qu'ils ont la priorité) des bandes de 5 250 à 5 350 MHz et de 5 650 à 5 850 MHz et, d'autre part, que ces radars pourraient causer du brouillage ou des dommages aux dispositifs de RL-EL.

## Consignes de sécurité importantes

### Radios bidirectionnelles portatives : exposition aux radiofréquences et sécurité du produit

**MISE EN GARDE :**

**Cette radio doit être utilisée à des fins professionnelles uniquement.**

Avant d'utiliser la radio, lisez le guide Radios bidirectionnelles portatives : exposition aux radiofréquences et sécurité du produit, qui contient d'importantes instructions de fonctionnement pour une utilisation sécuritaire et des informations sur l'exposition aux fréquences radioélectriques, dans le but d'assurer votre conformité aux normes et règlements en vigueur.

<http://www.motorolasolutions.com>

*Toute modification effectuée à cet appareil sans l'autorisation explicite de Motorola Solutions peut annuler l'autorisation d'utiliser cet appareil.*

*Selon la réglementation d'Industrie Canada, cet émetteur radio ne peut être utilisé qu'avec une antenne dont le type et le gain maximal (ou minimal) sont approuvés par Industrie Canada pour cet émetteur. Afin de limiter les interférences radio pour les autres utilisateurs, le type et le gain de l'antenne doivent être choisis de façon à ce que la puissance isotrope rayonnée équivalente (p.i.r.e) ne soit pas plus forte qu'il ne le faut pour établir la communication.*

*Cet émetteur radio a été approuvé par Industrie Canada pour utilisation avec une antenne approuvée par Motorola Solutions offrant le gain maximal autorisé et l'impédance requise pour le type d'antenne indiqué. Il est strictement interdit d'utiliser avec cet appareil tout type d'antenne ne figurant pas dans cette liste et présentant un gain supérieur au maximum indiqué pour le type*

### Avis aux utilisateurs (FCC)

Cet appareil est conforme à la partie 15 des règlements de la FCC d'après les conditions suivantes :

- Cet appareil ne doit pas causer d'interférence nuisible.
- L'appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.
- Toute modification apportée à cet appareil sans l'autorisation explicite de Motorola Solutions peut annuler l'autorisation d'utiliser cet appareil.



## Renseignements de licence FCC

Cet appareil est conforme aux stipulations des Parties 90 et 15 de la Federal Communications Commission (FCC).

Son utilisation est assujettie à la condition qu'il ne cause pas d'interférence nuisible. La radio fonctionne sur des fréquences radio régies par la Federal Communications Commission (FCC). Afin de transmettre sur ces fréquences, vous devez vous procurer une licence émise par la FCC. La demande doit être faite en remplissant le formulaire 601 et les annexes D et H, ainsi que le formulaire 159 (Remittance Form) de la FCC.

Pour obtenir ces formulaires de la FCC, demandez le document 000601 qui comprend tous les formulaires et les instructions. Si vous souhaitez que le document vous soit envoyé par télécopieur, par la poste ou si vous avez des questions, utilisez les coordonnées suivantes.

### Télécopieur

Communiquez avec le système de télécopie sur demande au numéro 1 202 418-0177

### Courrier

Téléphonez à la ligne d'assistance de la FCC concernant les formulaires au 1 800 418-FORM ou 1 800 418-3676

### Contact

Pour des questions concernant la licence de la FCC, adressez-vous au 1 888 CALL-FCC, 1 888 225-5322 ou <http://www.fcc.gov>.

Avant de remplir votre demande, vous devez décider sur quelle fréquence vous souhaitez exploiter les radios. Pour toute question sur le choix de la fréquence radio, appelez les services sur les produits de Motorola Solutions au numéro suivant : 1 800 448-6686. Toute modification apportée à cet appareil sans l'autorisation explicite de Motorola peut annuler l'autorisation d'utiliser cet appareil, telle qu'émise par la FCC, et ne devrait pas être faite. Pour se conformer aux exigences de la FCC, les réglages de l'émetteur doivent être effectués par ou sous la surveillance d'un technicien certifié pour faire l'entretien et les réparations d'émetteur-récepteur pour les services fixes ou mobiles terrestres privés, dont la certification provient d'un représentant de l'organisation de l'utilisateur de ces services.

Le remplacement de n'importe quel composant de l'émetteur (comme le quartz, les semi-conducteurs, ou autre) non permis par l'autorisation d'équipement de la FCC pour cette radio risque d'enfreindre la réglementation de la FCC.



### REMARQUE :

L'utilisation de cette radio en dehors du pays pour lequel elle est distribuée est soumise aux réglementations gouvernementales et peut être interdite.

## Demande de licence canadienne

Le fonctionnement de votre radio Motorola Solutions est assujéti à la Loi sur la radiocommunication et doit se conformer aux règles et règlements du ministère Innovation, Sciences et Développement économique Canada du gouvernement fédéral. Industrie Canada exige que les utilisateurs de fréquences mobiles terrestres privées obtiennent une licence avant d'utiliser leur équipement.

### Préalables :

Obtenez le plus récent formulaire de demande de licence canadienne à l'adresse [http://www.ic.gc.ca/ic\\_wp-pa.htm](http://www.ic.gc.ca/ic_wp-pa.htm).

### Procédure :

- 1 Remplissez les éléments en suivant les instructions. Assurez-vous d'écrire lisiblement.

Si vous avez besoin d'espace supplémentaire pour tout élément, utilisez le verso de la demande.

- 2 Faites une copie de vos fichiers.
- 3 Préparez un chèque ou un mandat à l'ordre du « Receveur général du Canada », d'un montant correspondant à chaque radio achetée.

La licence est renouvelée le 1er avril de chaque année et est émise pour une période de 12 mois.

- 4 Postez votre demande remplie ainsi que votre chèque ou votre mandat au bureau de district d'Innovation, Sciences et Développement économique Canada le plus près.

## Limited Warranty

### MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

#### I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

MOTOROLA SOLUTIONS, INC. ("MOTOROLA") warrants the MOTOROLA SOLUTIONS manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

APX N70	One (1) Year
Product Accessories	One (1) Year

MOTOROLA SOLUTIONS, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of MOTOROLA SOLUTIONS.

This express limited warranty is extended by MOTOROLA SOLUTIONS to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by MOTOROLA SOLUTIONS. MOTOROLA SOLUTIONS assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of MOTOROLA SOLUTIONS.

Unless made in a separate agreement between MOTOROLA SOLUTIONS and the original end user purchaser, MOTOROLA SOLUTIONS does not warrant the installation, maintenance or service of the Product.

MOTOROLA SOLUTIONS cannot be responsible in any way for any ancillary equipment not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, MOTOROLA SOLUTIONS disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

MOTOROLA SOLUTIONS offers the following optional extended service contracts.

**DEVICE MANAGED SERVICES (DMS) ACCIDENTAL DAMAGE**

Provides for extended hardware repair coverage INCLUDING CHEMICAL, LIQUID, FIRE, AND OTHER PHYSICAL DAMAGE. Accidental damage coverage is available in conjunction with MOTOROLA SOLUTIONS'S standard Commercial Warranty and starts from the FIRST DAY the radio is put into use. Service performed under this plan consists of repair or replacement of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay the inbound shipping charges only with use of the MOTOROLA SOLUTIONS designated delivery service. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

**DEVICE MANAGED SERVICES (DMS) STANDARD HARDWARE**

Provides extended hardware normal wear and tear repair coverage beginning AFTER MOTOROLA SOLUTIONS'S standard Commercial Warranty period expires. Service performed under this plan consists of repair of the covered equipment as set forth in the terms and conditions. Repairs will be made only at the designated MOTOROLA SOLUTIONS repair depot. Local services are not included. MOTOROLA SOLUTIONS will pay for outbound shipping via MOTOROLA SOLUTIONS'S normal shipping methods.

**II. GENERAL PROVISIONS:**

This warranty sets forth the full extent of MOTOROLA SOLUTIONS'S responsibilities regarding the Product. Repair, replacement or refund of the purchase price, at MOTOROLA SOLUTIONS'S option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL MOTOROLA SOLUTIONS BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL

LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

### **III. STATE LAW RIGHTS:**

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

### **IV. HOW TO GET WARRANTY SERVICE:**

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by MOTOROLA SOLUTIONS through one of its authorized warranty service locations. If you first contact the company which sold you the Product (e.g., dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call MOTOROLA SOLUTIONS at 1-800-927-2744 US/Canada.

### **V. WHAT THIS WARRANTY DOES NOT COVER:**

- 1** Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2** Defects or damage from misuse, accident, water, or neglect.
- 3** Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4** Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5** A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-MOTOROLA SOLUTIONS supplied equipment) which adversely affect performance of the Product or interfere with MOTOROLA SOLUTIONS's normal warranty inspection and testing of the Product to verify any warranty claim.
- 6** Product which has had the serial number removed or made illegible.
- 7** Rechargeable batteries if:
  - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8** Freight costs to the repair depot.
- 9** A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with MOTOROLA SOLUTIONS's published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from MOTOROLA SOLUTIONS.
- 10** Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11** Normal and customary wear and tear.

## VI. PATENT AND SOFTWARE PROVISIONS:

MOTOROLA SOLUTIONS will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and MOTOROLA SOLUTIONS will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 that MOTOROLA SOLUTIONS will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 that MOTOROLA SOLUTIONS will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and
- 3 should the Product or parts become, or in MOTOROLA SOLUTIONS' opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit MOTOROLA SOLUTIONS, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by MOTOROLA SOLUTIONS.

MOTOROLA SOLUTIONS will have no liability with respect to any claim of patent infringement which is based upon the combination of the Product or parts furnished hereunder with software, apparatus or devices not furnished by MOTOROLA SOLUTIONS, nor will MOTOROLA SOLUTIONS have any liability for the use of ancillary equipment or software not furnished by MOTOROLA SOLUTIONS which is attached to or used in connection with the Product. The foregoing states the entire liability of MOTOROLA SOLUTIONS with respect to infringement of patents by the Product or any parts thereof.

Laws in the United States and other countries preserve for MOTOROLA SOLUTIONS certain exclusive rights for copyrighted MOTOROLA SOLUTIONS software such as the exclusive rights to reproduce in copies and distribute copies of such MOTOROLA SOLUTIONS software. MOTOROLA SOLUTIONS software may be used in only the Product in which the software was originally embodied and such software in such Product may not be replaced, copied, distributed, modified in any way, or used to produce any derivative thereof. No other use including, without limitation, alteration, modification, reproduction, distribution, or reverse engineering of such MOTOROLA SOLUTIONS software or exercise of rights in such MOTOROLA SOLUTIONS software is permitted. No license is granted by implication, estoppel or otherwise under MOTOROLA SOLUTIONS patent rights or copyrights.

## VII. GOVERNING LAW:

This Warranty is governed by the laws of the State of Illinois, U.S.A.

## VIII. For Australia Only

This provision applies to products and services supplied by Motorola Solutions to consumers within the meaning of the Australian Consumer Law. This warranty is given by Motorola Solutions Australia Pty Limited (ABN16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. For major failures with the service, you are entitled:

- To cancel your service contract with us: and
- To a refund for the unused portion, or to compensation for its reduced value.

You are entitled to choose a replacement or refund for a major failure with goods. If a failure with the goods or service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service. If you have

any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: [https://www.motorolasolutions.com/en\\_xa/support.html](https://www.motorolasolutions.com/en_xa/support.html) for current warranty terms.

# Read Me First

This User Guide covers the basic operation of the radio.

## Notations Used in This Manual

Notations such as **Warning**, **Caution**, and **Notice** are used throughout the text in this publication. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



**WARNING:** An operational procedure, practice, or condition and so on, which may result in injury or death if not carefully observed.





**CAUTION:** An operational procedure, practice, or condition and so on, which may result in damage to the equipment if not carefully observed.



**NOTE:** An operational procedure, practice, or condition and so on, which is essential to emphasize.

The following special notations identify certain items.

Example	Description
<b>Home</b> button or 	Buttons and keys are shown in bold print or as an icon.
Phon	Menu entries are shown similar to the way they appear on the display of the radio.
	This means "Press the right side of the 4-Way Navigation Button".

## What Your Dealer or System Administrator Can Tell You

Your dealer or system administrator may have customized your radio for your specific needs. If the radio is to be operated in extreme temperatures (less than -30 °C or more than +60 °C), check with your system administrator for the correct radio settings.

You can consult your dealer or system administrator about the following:

- Is your radio programmed with any preset conventional channels?
- Which buttons have been programmed to access other features?
- What optional accessories may suit your needs?



**NOTE:** Specifications may vary for different radio models. Contact your system administrator for more information.





## Software Version

All the features described in the following sections are supported by the software version **R01.00.00** or later.

Contact your system administrator for more details of all the supported features.

## Touchscreen Navigation

Table 1: Touchscreen Actions

Action	Results
<p>Tap</p> 	<p>You can tap to perform the following actions:</p> <ul style="list-style-type: none"><li>• Select items on the screen</li><li>• Type letters and symbols using the onscreen keyboard</li><li>• Press on-screen buttons</li></ul>
<p>Tap and hold</p> 	<p>You can tap and hold to perform the following actions:</p> <ul style="list-style-type: none"><li>• Drag an application on the home screen to move it to a new location or to remove it</li><li>• Create a shortcut of an application on the home screen</li><li>• At an empty area of the home screen, tap and hold to launch a menu to select wallpapers, widgets and Home settings</li></ul>
<p>Swipe</p> 	<p>You can move your finger up, down, left, or right on the screen to perform the following actions:</p> <ul style="list-style-type: none"><li>• Unlock the screen</li><li>• View additional home screens</li><li>• View additional application icons in the Launcher window</li><li>• View more information on an application screen</li></ul>
<p>Double-tap</p> 	<p>You can tap twice on a webpage, map, or other screen to zoom in and out.</p>



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<b>Action</b>	<b>Results</b>
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Pinch



In some applications, you can zoom in and out by placing two fingers on the screen and pinching them together (to zoom out) or spreading them apart (to zoom in).

## Chapter 1

# Radio Care

Proper radio usage and care ensure efficient operation and long life of the product.



**CAUTION:** Use the radio according to the following recommendations and warnings.

- Your radio casing has a vent port for pressure equalization in the radio. Never poke this vent with objects such as needles, tweezers, or screwdrivers. Poking the vent could create leak paths into the radio and the radio submergibility will be lost.
- Never obstruct or cover the vent port, even with a label.
- Ensure that no oily substances come in contact with the vent port.
- Your radio is designed to be submerged to a maximum depth of 6 feet and maximum time of 2 hours. Exceeding either maximum limit may result in damage to the radio.
- Elastomer seals used in portable radios age with time and environmental exposure. To ensure the waterseal integrity of the radio, Motorola Solutions recommends that radios be checked annually as a preventive measure. The disassembly, test, and reassembly procedures along with necessary test equipment are available in the *Service Manual*.
- If the radio battery contacts are exposed to water without the battery attached, dry and clean the radio battery contacts before attaching a battery to the radio. Turn the radio over with the battery contact facing down and shake the radio so any trapped water can escape. A short circuit of the contacts could occur if they are not dried properly.
- If the radio has been submerged in water, shake the radio to remove any water that is trapped inside the speaker grille and microphone port. Otherwise, the water decreases the audio quality of the radio.
- If an accessory is not attached to the radio, ensure that the accessory connector cover is attached to the radio side accessory connector.
- If the radio is submerged or exposed to a high force water spray, such as from a hose, remove the accessory or accessory connector cover immediately and ensure that no water is forced into the accessory connector/radio interface. Rinse and dry the area and re-attach the accessory or accessory connector cover if leakage occurs.
- If the radio is exposed to a corrosive environment, such as salt water or corrosive gases or liquids, rinse and clean the radio immediately to prevent damage to radio materials, especially plated surfaces. Remove the battery and the antenna before cleaning.
- Do **not** disassemble the radio as you could damage radio seals and result in leak paths into the radio. Any radio maintenance should be performed only by a qualified radio technician.
- Only Underwriter Laboratory (UL) approved service centers can open and service UL certified radios. Opening or repairing at unauthorized locations invalidates hazardous location rating of the radio.
- Do **not** pound, drop, or throw the radio unnecessarily.
- Turn off the radio when charging the radio using a wall-mounted charger. Otherwise, the Fall Alert and Emergency may be accidentally triggered.
- When cleaning the radio, do not use a high-pressure jet spray as this may exceed the depth pressure and cause water to leak into the radio.

## 1.1

### Cleaning Your Radio



**CAUTION:** Do **not** use solvents to clean your radio as most chemicals may permanently damage the radio housing and textures.  
Do **not** submerge the radio in the detergent solution.

To clean the external surfaces of your radio, follow the procedure described next.

#### Procedure:

- 1 Combine one teaspoon of mild dishwashing detergent to one gallon of water (0.5% solution).
- 2 Apply the solution sparingly with a stiff, non-metallic, shortbristled brush, making sure that excess detergent does not get entrapped near the connectors, controls, or crevices. Rinse and then dry the radio thoroughly with a soft, lint-free cloth.
- 3 Clean battery contacts with a lint-free cloth to remove dirt or grease.

## 1.2

### Radio Service and Repair

Proper repair and maintenance procedures ensure efficient operation and long life of this radio. A Motorola Solutions maintenance agreement provides expert service to keep the radio and all other communication equipment in perfect operating condition.

A nationwide service organization is provided by Motorola Solutions to support maintenance services. Through its maintenance and installation program, Motorola Solutions makes the finest service available to those desiring reliable continuous communications on a contract basis.

For a contract service agreement, contact your nearest Motorola Solutions service or sales representative, or an authorized Motorola Solutions dealer.

## 1.3

### Battery Recycling and Disposal

In the U.S. and Canada, Motorola Solutions participates in the nationwide Call2Recycle program for battery collection and recycling. Many retailers and dealers participate in this program.

For the location of the drop-off facility closest to you, go to <http://www.call2recycle.org/> or call 1-800-8-BATTERY. This website and telephone number also provide other useful information concerning recycling options for consumers, businesses, and governmental agencies.

## Chapter 2

# Radio Overview

Figure 1: Radio Overview



Table 2: Radio Overview Description

Number	Description
1	RF Antenna
2	Status LED
3	ABC Switch
4	Touch Screen
5	Display Sleep/Wake (Short Press) Home button (Long Press)
6	P1 to P6 Programmable buttons
7	Battery Latch
8	2-Dot (Side Bottom) Feature Button
9	1-Dot (Side Middle) Feature Button


Number	Description
10	Push-to-Talk (PTT) button
11	Purple (Side Top) Button
12	High Dynamic Range (HDR) Mic 1
13	On/Off/Volume Control knob
14	Channel Selector
15	2-Position Concentric Switch
16	Top Display
17	High Dynamic Range (HDR) Mic 2
18	3-Dot (Speaker Grill) Feature button
19	Speaker
20	Near Field Communication (NFC) Antenna
21	Battery
22	Charging Contacts
23	Accessory Connector
24	Emergency button

## 2.1



### Programmable Radio Functions

Your system administrator can program the programmable buttons or switches as shortcuts to radio functions depending on the duration of a button press. Contact your system administrator to learn more about the radio functions assigned to the programmable buttons and switches of your radio.

Table 3: Assignable Radio Functions

Function	Description
Audio Playback	<p>To play the last saved call audio followed by other saved audio in the sequence from oldest to newest.</p> <p>To save the received call audio into your radio, press and hold the button.</p> <p> <b>NOTE:</b> These programmable buttons do not function if the radio is in the <b>Recents</b> menu.</p>
Basic Zone Bank	Switches between Basic Zone Bank 1 and Basic Zone Bank 2.
Bluetooth On/Off	<p>To turn on or off the Bluetooth, press the button.</p> <p>To clear all the Bluetooth devices information, press and hold the button.</p>
Bluetooth Configuration	Allows you to access the <b>Bluetooth</b> menu.
Bluetooth Audio Reroute	Allows you to toggle the audio route between the radio speaker or the Remote Speaker Microphone and the Bluetooth headset.
Bluetooth Headset PTT	Keys up the Bluetooth Headset microphone.

Function	Description
Call Response	Allows you to answer a private call.
Channel Up/Down	Allows you to scroll up or down to other channels within the current Zone.
Chanel Select	Allows you to select a channel from the switch.
Channel Search	Allows you to search for a channel.
Contacts	Allows you to access the <b>Contacts</b> menu.
Dynamic Priority (Conventional Only)	Allows any channel in a Scan List (except for a Priority-One channel) to temporarily replace the Priority-Two channel.
Emergency	Allows you to send or cancel Emergency Alarm to the dispatcher.
Fall Alert Clear	Allows you to clear the Fall Alert mode alarm and exit Fall Alert feature.
In-Call User Alert	Allows the radio to remain muted to affiliated talkgroup calls while operating on the current Trunking Personality or conventional channel.
Light/Flip	To turn on the display backlight on and off, press the button. To flip the screen orientation of the top display, press and hold the button.
Location	Toggles the GPS/Location capabilities on and off.
Mode Select	To change to the preset Mode Select zone and channel, press the button. To assign the current zone and channel to a programmable button, press and hold the button.
Monitor (Conventional Only)	Monitors a selected channel for all radio traffic until the function is disabled.
Nuisance Delete	Temporarily removes an unwanted channel from scan list, except for priority channels and the designated transmit channel.
Private Call (Trunking Only)	Allows you to dial the programmed ID (number) and initiate the Private Call.
Priority Dispatch	Allows you to call the dispatcher on a different talkgroup.
Radio Profiles	Allows you to access a set of programmed visual and audio settings of the radio.
Record Playback	Allows you to saves and playback recorded calls.
Rekey Request	Notifies the dispatcher that a new encryption key is needed.
Remote Monitor	Enables the system administrator to remotely command a targeted radio.
Repeater Access Button (RAB) (Conventional Only)	Allows you to manually send a repeater access codeword.
Reprogram Request (Trunking Only)	Notifies the dispatcher that a new dynamic regrouping assignment is needed.

Function	Description
Request-To-Talk (Conventional Only)	Notifies the dispatcher that you want to send a voice call.
Scan	<p>To turn on or off the scan function, press the button.</p> <p>To enable Scan List Programming and selects the scan list for editing, press and hold the button.</p> <p> <b>NOTE:</b> If this function is programmed to a radio switch, you cannot change the scan mode on the <b>Radio Quick Settings</b> menu.</p>
Secure Transmission Select	Toggles the Secure Transmission on and off when the Secure/Clear Strapping field is set to <b>Select</b> for the current channel.
Site Display/Search (Trunking Only)	<p>To display the current site ID and Received Signal Strength Indicator (RSSI) value.</p> <p>To perform site search for Automatic Multiple Site Select (AMSS) or SmartZone operation, press and hold the button.</p>
Site Lock/Unlock (Trunking Only)	Allows your radio to lock onto a specific site.
Status (Trunking Only)	Sends data calls to the dispatcher about a predefined status.
Status Call	Sends data calls to the dispatcher about a predefined status.
Talkaround/Direct (Conventional Only)	<p>Toggles between using a repeater or communicating directly with another radio.</p> <p> <b>NOTE:</b> If this function is programmed to a radio switch, you cannot change the talkaround/direct mode on the <b>Radio Quick Settings</b> menu.</p>
Text Messaging Service (TMS)	Allows you to access the <b>Text Messaging Service (TMS)</b> menu.
TMS Quick Text	Selects a predefined message.
User	Allows you to log on to the server with a personally identifiable user name.
Voice Announcement	Audibly indicates the current feature mode, zone, or channel that you are assigned to.
Voice Mute	Allows you to mute the voice transmission of the current zone and channel.
Volume Set Tone	Sets the volume set tone.
Zone Bank Up	Scrolls through the zone banks in ascending order.
Zone Bank Down	Scrolls through the zone banks in descending order.
Zone Select	Allows you to select a zone from the switch.

## 2.2

# ViQi

ViQi is a virtual assistant that helps you manage your radio and perform information lookups using voice commands. This feature is purpose-built for public safety and is active when you press the assigned ViQi button on the radio or an associated Remote Speaker Microphone (RSM).

## ViQi Voice Control

ViQi Voice Control allows you to operate the radio with your voice, for example, to change zones, channels, or volume.




**NOTE:** Voice Control follows the language that you set in the device. If you changed the device language in RadioCentral or Customer Programming Software (CPS), your device automatically downloads the new language files for this feature through LTE or Wi-Fi. This feature is disabled until the languages files are downloaded successfully. Therefore, retry if your download fails.


Table 4: ViQi Voice Control Commands

The following table shows the functions supported by the ViQi Voice Control feature and their respective commands.

Feature	Examples
Zone and Channel	To identify your current zone and channel, say: <ul style="list-style-type: none"><li>"What is my zone and channel"</li><li>"Current zone and channel"</li><li>"Zone and channel"</li></ul>
	To change to a new zone and channel, say: <ul style="list-style-type: none"><li>"Zone <i>&lt;Zone Name&gt;</i>, channel <i>&lt;Channel Name&gt;</i>"</li><li>"Change zone to <i>&lt;Zone Name&gt;</i>, channel to <i>&lt;Channel Name&gt;</i>"</li><li>"Switch zone to <i>&lt;Zone Name&gt;</i>, channel to <i>&lt;Channel Name&gt;</i>"</li></ul>
Zone	To identify your current zone, say: <ul style="list-style-type: none"><li>"What is my zone"</li><li>"Current zone"</li><li>"Zone"</li></ul>
	To change to a new zone, say: <ul style="list-style-type: none"><li>"Zone <i>&lt;Zone Name&gt;</i>"</li><li>"Change zone to <i>&lt;Zone Name&gt;</i>"</li><li>"Switch zone to <i>&lt;Zone Name&gt;</i>"</li></ul>
Channel	To identify your current channel, say: <ul style="list-style-type: none"><li>"What is my channel"</li><li>"Current channel"</li><li>"Channel"</li></ul>
	To change to a new channel, say: <ul style="list-style-type: none"><li>"Channel <i>&lt;Channel Name&gt;</i>"</li></ul>



Feature	Examples
Home Channel	<ul style="list-style-type: none"> <li>• "Change channel to &lt;Channel Name&gt;"</li> <li>• "Switch channel to &lt;Channel Name&gt;"</li> </ul> <p>To change to your home channel, say:</p> <ul style="list-style-type: none"> <li>• "Home channel"</li> <li>• "Change to home channel"</li> <li>• "Switch to home channel"</li> </ul>
Volume	<p>To identify the volume level of your radio, say:</p> <ul style="list-style-type: none"> <li>• "What is my volume"</li> <li>• "Current volume"</li> <li>• "Volume"</li> </ul> <p>To change the volume level of your radio, say "Volume &lt;Volume Level&gt;". The available commands and their respective volume levels are as follows:</p> <ul style="list-style-type: none"> <li>• &lt;Low&gt; – 10%</li> <li>• &lt;Medium&gt; – 50%</li> <li>• &lt;High&gt; – 100%</li> <li>• &lt;1&gt; to &lt;10&gt; – 10% to 100%</li> </ul>
Cancel Last Command	<p>To cancel your previous command, say "Cancel".</p> <p> <b>NOTE:</b> Cancel command works within a five-second window after the last command.</p>
Profile	<p>To change to a new profile, say:</p> <ul style="list-style-type: none"> <li>• "&lt;Profile Name&gt; profile"</li> <li>• "Change to &lt;Profile Name&gt; profile"</li> <li>• "Switch to &lt;Profile Name&gt; profile"</li> </ul>
Scan	<p>To start or stop scanning, say:</p> <ul style="list-style-type: none"> <li>• "Start scan"</li> <li>• "Stop scan"</li> <li>• "Start scanning"</li> <li>• "Stop scanning"</li> </ul>
Battery	<p>To identify your battery level, say:</p> <ul style="list-style-type: none"> <li>• "What is my battery level"</li> <li>• "Battery level"</li> <li>• "Battery"</li> </ul>
Time	<p>To identify current time, say:</p> <ul style="list-style-type: none"> <li>• "What is the time"</li> <li>• "What time is it"</li> </ul>

Feature	Examples
	<ul style="list-style-type: none"> <li>"Current time"</li> <li>"Time check"</li> <li>"Time"</li> </ul>
Initiate ViQi Virtual Partner	<p>"Hey ViQi"</p> <p>"Look up information"</p> <p> <b>NOTE:</b> These commands are used to initiate Virtual Partner when both Voice Control and Virtual Partner are programmed on the same ViQi button.</p>



## ViQi Virtual Partner

ViQi Virtual Partner helps you to look up information such as license plate, driver's license, and Vehicle ID Number (VIN), and she responds with a result to your query.


Table 5: ViQi Virtual Partner Queries

The following table shows the queries supported by the ViQi Virtual Partner feature and their respective commands. Use the following commands followed by the supported query instructions to initiate ViQi Virtual Partner:

- "Look up..."
- "Check..."
- "Run a..."

Query	Examples
License plate	<p>"Run a &lt;State&gt; license plate &lt;Alphanumeric String&gt;"</p> <p>"Check a &lt;State&gt; license plate"</p> <p>"Look up &lt;State&gt; license plate &lt;Alphanumeric String&gt;"</p>
Driver's license	<p>"Run a &lt;State&gt; driver's license &lt;Alphanumeric String&gt;"</p> <p>"Check the state of &lt;State&gt; driver's license &lt;Alphanumeric String&gt;"</p> <p>"Look up &lt;State&gt; driver's license &lt;Alphanumeric String&gt;"</p>
Vehicle Identification Number	<p>"Check Vehicle Identification Number &lt;Alphanumeric String&gt;"</p> <p>"VIN check &lt;Alphanumeric String&gt;"</p> <p>"Run a VIN"</p> <p> <b>NOTE:</b> You can use variations such as &lt;Vehicle Identification Number&gt;, &lt;VIN&gt;, and &lt;Vehicle Number&gt;.</p>
Own Location	<p>"Where am I?"</p> <p>"Can I get my exact location?"</p> <p>"Am I still at the &lt;Location&gt;?"</p> <p> <b>NOTE:</b> ViQi will ask for more information to complete the query.</p>

---

Query	Examples
Target Location	"Where is <Unit Name>?" "Tell me where <Unit Name> is."  <b>NOTE:</b> ViQi will ask for more information to complete the query.

---

You are also able to receive and listen to LMR and Virtual Partner over broadband audio simultaneously. This audio mixing is configurable and must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

### 2.2.1

## Using ViQi

Perform the following procedure to activate ViQi for the Voice Control or Virtual Partner features.

### Prerequisites:

- See [ViQi](#) for the queries supported by this feature.
- To perform the queries, you are required to log in to CommandCentral. See [Logging In to CommandCentral on page 38](#).

### Procedure:

- 1 Press and hold the assigned **ViQi** button.
- 2 After you hear a tone, speak your request into the microphone.
- 3 Release the assigned programmable button and wait for ViQi to respond.
- 4 Throughout your session, repeat steps [step 1](#) through [step 3](#) when responding to ViQi. Depending on your query, you can also say the following requests:
  - To display a list of preferred voice commands in any supported languages, say "What can I say?"
  - To play the available results, say "Play results".
  - To request for more details, say "More details".
  - To complete the Virtual Partner session, say "Complete".

## Chapter 3

# Getting Started

This section provides instructions to prepare your radio for use.

### 3.1

## Attaching and Removing the Battery

The radio notifies you if it detects a non-Motorola Solutions battery when powering up, charging, or removed from the charger.

### Attaching the Battery

**Procedure:**

- 1 At the battery compartment, align the battery with the bottom rails.
- 2 Slide the battery into the radio frame until the side latches click into place.

### Removing the Battery

**Procedure:**

- 1 Press the latches on both sides.
- 2 Pull the battery away from the radio.

### 3.2

## Attaching and Removing the Antenna

### Attaching the Antenna

**Prerequisites:** Turn off the radio.

**Procedure:**

- 1 Set the bottom of the antenna into the antenna receptacle.
- 2 Turn the antenna clockwise and tighten the antenna securely on the radio.

### Removing the Antenna

**Prerequisites:** Turn off the radio.

**Procedure:**

- 1 Turn the antenna counterclockwise until loose.
- 2 Lift the antenna from the antenna receptacle.

### 3.3

## Inserting or Removing the SIM Card

**Prerequisites:** Remove the battery from the radio and hold the radio with the speaker grille facing up.

**Procedure:**

- 1 Gently pull the tab to slide out the SIM card tray.



**NOTE:** The SIM card tray must not be removed with a hook or prying tool.

- 2 Perform one of the following actions:
  - Insert the SIM Card in the SIM card tray where the letters "**TOP**" is facing away from the chassis of the radio.
  - Remove the SIM card from the tray.
- 3 Push the SIM card tray back into the radio and avoid bending it sideways or up or down.



**NOTE:** If the SIM card tray does not slide freely, check the orientation of the tray and reseal the SIM card.

3.4

## Attaching and Removing the Accessory Connector Cover

The connector cover shields the accessory connector from damage when not in use.

### Attaching the Accessory Connector Cover

**Procedure:**

- 1 Insert the slanted end into the slot above the connector.
- 2 Push connector upward.
- 3 Press downwards on the accessory connector.
- 4 Rotate the thumbscrew clockwise to tighten the cover.

### Removing the Accessory Connector Cover

**Procedure:**

- 1 Rotate the thumbscrew counterclockwise until it disengages from the radio.
- 2 Rotate outwards and lift the connector cover to disengage it from the radio.

3.5

## Using the Carry Holder

**Procedure:**

- 1 To insert the radio into the carry holder, perform the following actions:
  - a Position the radio within the carry holder with the main speaker facing outward.
  - b Slide the radio down into the carry holder until it clicks in place.
- 2 To remove the radio from the carry holder, perform the following actions:
  - a Place the tip of your fingers on the ledge of the carry holder.
  - b Push the bottom of the radio until it is released from the carry holder.

### 3.6

## Charging the Radio

### Prerequisites:



#### WARNING:

To avoid possible explosion:

- Do **not** replace the battery in any area labeled **Hazardous Atmosphere**.
- Do **not** discard batteries in a fire.

### Procedure:

- 1 Turn off the radio while charging in a single or multi-unit charger.
- 2 Place the radio in a Motorola Solutions-approved charger.



**NOTE:** If the radio must remain powered on in the multi-unit charger, LMR PTT is not allowed as possible degradation in performance may occur.

### 3.7

## Turning the Radio On or Off

### Turning the Radio On

**Prerequisites:** Ensure that the battery is fully charged before the first use.

### Procedure:

Rotate the **On/Off/Volume Control Knob** clockwise until you hear a click.

### Turning the Radio Off

### Procedure:

Rotate the **On/Off/Volume Control Knob** counterclockwise until you hear a click.

### 3.8

## Adjusting the Volume of the Radio

### Procedure:


Perform one of the following actions:

- To increase the volume, rotate the **On/Off/Volume Control Knob** clockwise.
- To decrease the volume, rotate the **On/Off/Volume Control Knob** counterclockwise.

### 3.9

## Adjusting the Display Brightness

### Procedure:

- 1 From the **Home** screen, tap  **Brightness**.
- 2 Perform one of the following actions:
  - Drag the **Brightness Slider** to set a custom brightness level.

- Tap **Auto Brightness** to automatically adjust the screen brightness based on the lighting conditions.

### 3.10

## Turning On Night Mode


### Procedure:

From the **Home** screen, tap  **Night Mode** to toggle between Day or Night Mode of the display.

### 3.11

## Setting the Clock

### Procedure:

- 1 From the **Home** screen, tap  **System Settings**.
- 2 Tap **Clock**, then perform one of the following actions:


Option	Actions
To toggle use 24-hour format on and off	Tap <b>Use 24-hour format</b> .
To toggle automatic time zone on and off	Tap <b>Set Automatic</b> .
To manually select time zone	<ol style="list-style-type: none"><li>a Toggle <b>Set Automatic</b> to off.</li><li>b Tap <b>Select Time Zone</b>.</li></ol>

### 3.12

## Setting the Front Display Timer

This setting determines the period before the front display dims and turns off due to inactivity.

### Procedure:

- 1 From the **Home** screen, tap  **System Settings**.
- 2 Tap **Display**→**Front Display Timer**.
- 3 Select the required period.

## Chapter 4

# Home Screen Overview

Figure 2: Home Screen Overview

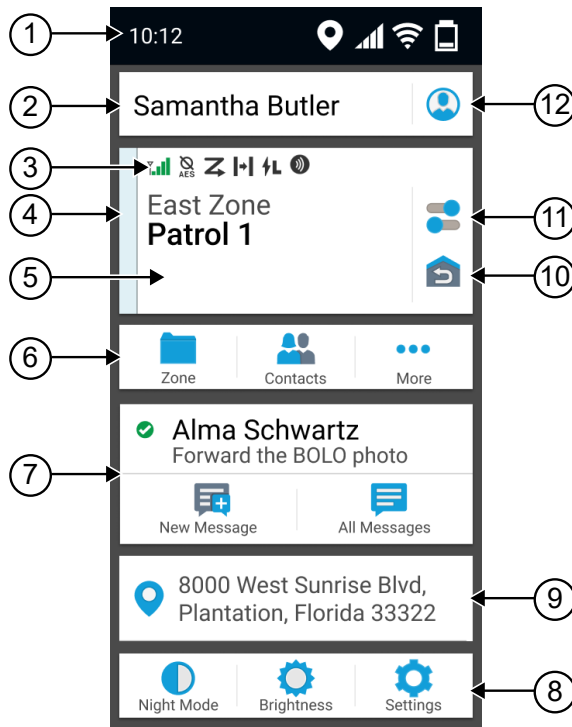






Table 6: Home Screen Overview Description

No.	Name	Description
1	Status Bar	Status icons appear in the status bar to provide device status and feature notifications.
2	Identity and Status Widget	Displays your email account when you are logged in. When you are logged out, radio alias will be shown on the widget.
3	Channel Status Icons	Provides information or status specific to the selected channel.
4	Transmit and Receive Indicator	Reflects the active call state of the radio.
5	Radio Control Widget	Displays channel errors, trunking statuses, call states, and notifications. Allows you to change zone and channel from the Home screen.
6	Menu Feature Launcher Widget	Displays the top two priority features provisioned in the Customer Programming Software (CPS).



No.	Name	Description
		The  <b>More</b> option contains all other programmed menu items.
7	Messages Widget	<p>Allows you to compose a new text message and view all messages in the inbox. Depending on the RadioCentral or CPS configuration of your radio, the widget opens the LMR messages or SmartMessaging application.</p> <p> <b>NOTE:</b> The number of unread messages are displayed on the all messages icon .</p>
8	Location Widget	<p>Displays the current location of your radio.</p> <p>Allows you to view and manage all location-related features. Depending on the RadioCentral or CPS configuration of your radio, the widget opens the Waypoints or SmartMapping application.</p>
9	Settings Widget	<p>Provides shortcuts to radio settings.</p> <p> <b>System Settings</b> contains other settings in the radio.</p>
10	Home Channel Revert	Allows you to revert to the Home Channel or Talkgroup.
11	Radio Quick Settings	Allows you to quickly toggle the radio communication settings. The settings are channel specific.
12	Shift Manager Launcher	Depending on the radio programming, this shortcut allows you to access your Radio Alias, User Login, Soft ID, CommandCentral Login, or Status list.

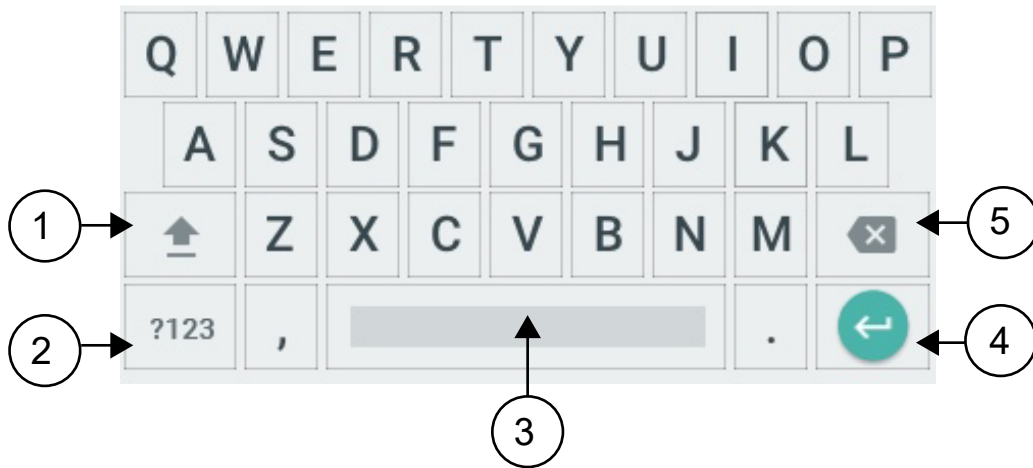
#### 4.1

### On-Screen Keyboard Overview

The on-screen keyboard only supports CCAAdmin login, Automatic Registration Service (ARS) user login, and Long Term Evolution (LTE) Access Point Names (APN) settings.

To enter alphanumeric text on your radio, you can use the keyboard in portrait or landscape orientation. The keyboard supports auto-capitalization and word suggestions in the Messaging feature. Based on the language settings of your radio, you can also tap and hold a character to input alternate characters.

**Figure 3: On-Screen Keyboard Overview**



No.	Description
1	Tap to type in uppercase. Double-tap for caps lock.
2	Tap to input numbers, punctuation, or symbols.
3	Tap to insert space. Double-tap to insert a period.
4	Enter
5	Backspace

## 4.2

### Identity and Status Widget

The Identity and Status Widget displays the identity of the radio with either the Radio Alias, Soft ID, or User Login. This widget also allows you to send the operational status directly from the home screen.

#### 4.2.1

### Managing Operational Status

#### Procedure:

- 1 From the **Home** screen, tap the **Identity and Status Widget**.
- 2 Select the available status.

#### 4.2.2

### User Login Feature

This feature allows you to take on a friendly username (Example: Text Messaging Service).

You can still send text messages without logging in as a user. The user login feature only enables the recipient of your message to identify you as the sender by assigning a username to your message. This feature is only applicable for LMR Messaging.

#### 4.2.2.1

### Logging In to Automatic Registration Service

#### Procedure:

- 1 From the **Home** screen, tap **Shift Manager Launcher**.
- 2 Tap **User Login**, then perform one of the following actions:

Option	Actions
Log in with an existing ID	Tap the ID.
Log in with a new ID	<ol style="list-style-type: none"> <li>a Tap <b>Login with new ID</b>.</li> <li>b Enter the User Login ID, then tap <b>Done</b>. ✓</li> </ol>

- 3 Enter the authorized PIN, then tap ✓ **Done**.  
If a PIN is not assigned to the ID, skip this step.  
The display shows the **Progress** screen. If the channel does not support Automatic Registration Service login, the display shows the status as *Offline*.
- 4 While sign in is in progress, tap **Hide**.

After the login is completed, the **Identity and Status Widget** shows the login ID.

#### 4.2.2.2

### Logging Out of Automatic Registration Service

#### Procedure:

- 1 From the **Home** screen, tap **Shift Manager Launcher**.
- 2 Tap your ID, then tap **Yes** to confirm the request.
- 3 Perform one of the following actions:
  - To clear the private data, tap **Yes**.
  - To keep your private data, tap **No**.

#### 4.2.3

### Entering the Soft ID


Soft ID entry is only allowed if it is enabled and User Login is not used.

#### Procedure:

- 1 From the **Home** screen, tap **Shift Manager Launcher**.

2 Tap **Soft ID**, then enter your Soft ID.

3 Tap  **Done** to confirm.

 **NOTE:** If you leave the Soft ID empty, the **Work Manager Widget** displays the Radio Alias ID if it is enabled.

#### 4.2.4

### CommandCentral Authentication Login

To log into the CommandCentral for the first time, simply follow the First-Time Login steps as follows.

 **NOTE:** After selecting **Remember my username**, the First-Time Login steps will be skipped on subsequent logins.



After you have logged in, you can view your agency details (Agency name, Unit ID, Auto logout date and time). You will be notified when you are about to be logged out when you see a logout timer on the widget. The timer is displayed 1 hour before the logout time if the session timeout is set to less than 29 days, or 20 hours before if session timeout is set to more than 29 days.

#### 4.2.4.1

### Logging In to CommandCentral

#### Procedure:

- 1 From the **Home** screen, tap **Shift Manager Launcher**.
- 2 Tap **CommandCentral Login**, then enter your username or email address followed by your password.
- 3 Depending on your login attempt, use one of the following options:

Option	Actions
<b>First-time login</b>	<ol style="list-style-type: none"> <li>a Tap <b>Sign On</b>.</li> <li>b Scroll down and tap the <b>Received passcodes via email</b> (if two-factor authentication is enabled).</li> <li>c Enter the passcode and tap <b>Verify</b> to complete the login (if two-factor authentication is enabled).</li> </ol>
<b>Subsequent login</b>	<ol style="list-style-type: none"> <li>a Tap <b>Sign On</b>, then enter the verification code generated by your device (if two-factor authentication is enabled).</li> <li>b Tap  to complete the log in.</li> </ol> <p> <b>NOTE:</b> You can request to resend the code to the connected device. The code is 8 characters and can be alphanumeric.</p>

### 4.3















## Status Indicators

This section explains the status indicators of the radio.

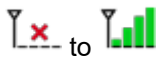














### 4.3.1




## Radio Icons

These icons appear at the status bar to provide device-specific information or status.

Icon	Name	Description
 (Front display)	Battery	Indicates the remaining battery level of the radio. The icon blinks when the battery level drops to 10% or lower.
	Bluetooth® On	Bluetooth is connected to an external device.
	GPS	GPS is enabled and its signal is available.
	No SIM	SIM card is not inserted or detected.
 to 	LTE Network Strength	The radio is connected to an LTE network. The number of bars represents the signal strength of the LTE network.
	LTE No Service	The radio is not connected to an LTE network.
	Data Disabled	The radio is connected to an LTE network but the data is disabled.
	Downloading Data	Indicates the updates are downloading.
 (Top display only)	Notification	The radio receives notification of an activity or event.
	Unread Notification	Indicates there is an unread notification that requires action from the user.
	Time	Indicates the current time.
 	Wi-Fi	The radio is connected to a Wi-Fi network. The number represents the signal strength of the Wi-Fi network.

These icons appear at the Radio Control Widget to provide information or status of LMR-specific features.

Icon	Name	Description
	Received Signal Strength Indicator (RSSI)	The number of bars represents the received signal strength of the current site in trunking mode.
	Receiving	The radio is receiving a call or data.
	Transmitting	The radio is transmitting a call or data.
	Roaming	The radio has roamed to and is registered to a foreign system.
 (Top display only)	View/Program Mode	Steady – Radio is in View mode. Blinking – Radio is in Program mode.
	Monitor (Carrier Squelch)	The selected channel is being monitored in conventional operation.
	Secure Operation	Blinking – The radio is receiving an encrypted voice call. Steady – The radio is operating in a secure channel.
	AES Secure Operation	Blinking – The radio is receiving an AES-encrypted voice call. Steady – The radio is operating in an AES-secure channel.
	Scan	The radio is scanning a scan list.
	Priority Channel Scan	Blinking – The radio detects activity on the designated Priority-One channel. Steady – The radio detects activity on the designated Priority-Two channel.
	Vote Scan	The Vote Scan feature is enabled.
	Direct	The radio is configured for direct radio-to-radio communication in conventional operation.
	SmartConnect	Inverted – The current channel is currently connected through the SmartConnect feature. Steady – The current channel supports SmartConnect.
	Power Level	Off – The radio is set at high power. On – The radio is set at low power.
	Zone Bank	Basic Zone Bank – Icons "A" to "F" indicates that the radio is in the dedicated zone.

Icon	Name	Description
		Enhanced Zone Bank – Icons "A" to "Y" indicates that the radio is in the dedicated zone bank.
	User Login Indicator (IP Packet Data)	Steady – The user is associated with the radio. Blinking – The device registration or user registration with the server failed due to an invalid username or pin. Inverted – The user is logged on to the secured IP packet data.
	Data Activity	Data activity is present on the radio.
	In-Call User Alert	The receiving audio turns off.

#### 4.3.2

### LED Indications

The LED indications represent the operational status of your radio. A qualified technician can permanently disable the LED indication by preprogramming it.

Table 7: LED Indications

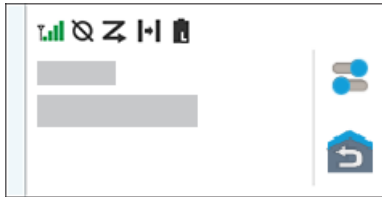

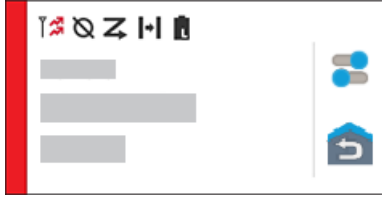
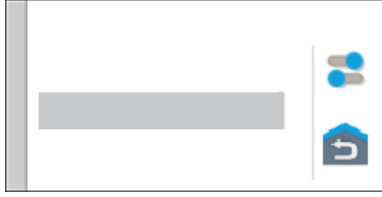
Indication	Status
Solid red	Radio is transmitting.
Double blinking red	Radio is transmitting an emergency alarm or call.
Rapid blinking red	Radio has failed the self-test upon powering up or encountered a fatal error.
Solid yellow	Channel is busy in conventional mode.
Blinking yellow	Radio is receiving a secured transmission.
Solid green	Radio is powering up.
Blinking green	Radio is receiving an individual or telephone call.

#### 4.3.3

### Transmit and Receive Indicator

The Transmit and Receive Indicator indicates the active call state of the radio.

Color	Call State
Light Blue	Open/Standby

Color	Call State
	
Yellow	Receiving and Unmuted
	
Red	Voice Transmission
	
Gray	Unprogrammed
	



## Chapter 5

# General Radio Operation

This chapter explains the general operations of your radio.

### 5.1

## Responding to Notifications

The **Notification Center** provides concise information about an activity or event.

### Procedure:

- 1 Drag down the **Status Bar** to open the **Notification Center**.
- 2 Perform one of the following actions:
  - To respond to a notification, tap the assigned action message.
  - To clear all notifications, tap **Clear All**.
- 3 Swipe up from the bottom of the screen to close the **Notification Center**.


### 5.2

## Managing Mode Select Menus

The Mode Select feature allows you to save the current zone and channel on your radio to one of the five Mode Select feature menus in the **Menu Feature Launcher** screen. After that, the menus on the **Home** screen function as shortcuts to the saved zone and channel.

**Prerequisites:** Navigate to the zone and channel that you want to save.

### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Perform one of the following actions:
  - To save the current zone and channel to one of the Mode Select menus, tap and hold the desired **Mode Select** menu.
  - To change to the preset zone and channel of the Mode Select menu, tap the **Mode Select** menu.

### 5.3

## Toggling the Controls and Buttons Tones On and Off

### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 To toggle the controls and buttons tones on and off, tap  **Tones**.

## 5.4

### Control Lock

This feature allows you to lock and unlock the radio switches, buttons, knobs, and touch screen display.

#### 5.4.1

### Locking the Controls

#### Procedure:

- 1 Press the pre-programmed **Control Lock** button.

The radio unlocks automatically during power cycle.



**NOTE:** When the lock function is programmed to a switch, the switch state is detected and the lock is re-engaged automatically after the radio is rebooted.

## 5.5

### Toggling the Transmit Power Level between High and Low

This feature allows you to reduce the transmit power level for a specific case that requires a lower power level. The reduced transmit power level does not affect the receiving performance of your radio nor diminish the data functionality of the radio.


Low power level enables a shorter transmitting distance and helps conserve power. High power level enables a longer transmitting distance.



**NOTE:** If this function is programmed to a radio switch, you are unable to change the transmit power level on the **Radio Quick Settings** menu.

#### Procedure:

- 1 From the **Home** screen, tap **Radio Quick Settings**.

- 2 To toggle the power level between low and high power, tap  **Low Power**.

## 5.6

### Selecting a Radio Profile

This feature allows you to manually switch the visual and audio settings of the radio. The display, backlight, alert tones, and audio settings are defined according to the programmed radio settings of each radio profile.

#### Procedure:

- 1 From the **Home** screen, tap **More**.
- 2 Tap **Profiles**, then select the required profile.

## 5.7

### General Radio Information

Use this menu item to view the general information of your radio.

The available information are:

- Radio Information
- IP Display

- SIM Status
- Control Assignments

5.7.1

## Accessing the General Radio Information

**Procedure:**

To access the general radio information, perform one of the following:

Option	Actions
<p><b>Accessing the Radio Information</b></p>	<p><b>a</b> From the <b>Home</b> screen, tap <b>More</b>.</p> <p><b>b</b> Tap <b>Info</b>→<b>Radio Information</b>.</p> <ul style="list-style-type: none"> <li>• The radio shows the following information:             <ul style="list-style-type: none"> <li>• Software Version</li> <li>• Host Version</li> <li>• Secure Version</li> <li>• Model Number</li> <li>• DSP Version</li> <li>• Flash Code</li> <li>• Serial Number</li> <li>• Codeplug Alias</li> <li>• RF Band(s)</li> <li>• (KG) Secure Algorithms</li> <li>• MAC Address</li> <li>• ESN Numbers</li> <li>• IMEI/ICCID</li> </ul> </li> </ul>
<p><b>Viewing Control Map</b></p>	<p><b>a</b> From the <b>Home</b> screen, tap <b>More</b>.</p> <p><b>b</b> Tap <b>Info</b>→<b>Control Map</b>.</p>
<p><b>Checking Device Status</b></p>	<p><b>a</b> From the <b>Home</b> screen, tap <b>System Settings</b>.</p> <p><b>b</b> Tap <b>My Device</b>.</p>

## Chapter 6




# Zone and Channel Selection

This chapter explains the operations to select a zone or channel on your radio. A zone is a group of channels.

## 6.1 Selecting Zones

**Procedure:**

- 1 Use one of the following methods to select a zone.


Option	Actions
 <b>ABC switch</b>	Slide the <b>ABC</b> switch to the required position.
 <b>Home screen</b>	<ol style="list-style-type: none"> <li><b>a</b> From the <b>Home</b> screen, tap the <b>Radio Control Widget</b>.</li> <li><b>b</b> Perform one of the following actions:                             <ol style="list-style-type: none"> <li><b>a</b> Select <b>Current Zone &lt;Zone Name&gt;</b>, then select the required zone followed by the required channel.                                     <div style="margin-top: 10px;">  <b>NOTE:</b> If the default or last known channel is configured on the radio, it automatically highlights that channel for easier selection.                                     </div> </li> <li><b>b</b> Select <b>Recents</b> followed by one of the recently used zones and channels.</li> </ol> </li> </ol>

## 6.2 Selecting Zones from Zone Banks

A Zone Bank consists of three zones. The Basic Zone Bank feature supports two zone banks and a total of six zones. The zones are indicated by the "A" to "F" icons. The Enhanced Zone Bank feature supports 25 zone banks, which are indicated by the "A" to "Y" icons.

**Procedure:**

- 1 To change zone banks, perform one of the following actions:
  - To change Basic Zone Banks, press the preprogrammed **Basic Zone Bank** button.
  - To change Enhanced Zone Banks, press the preprogrammed **Enhanced Zone Bank Up** or **Enhanced Zone Bank Down** button.

 **NOTE:** For the Enhanced Zone Bank feature, you can press and hold the preprogrammed **Zone Bank Up** or **Zone Bank Down** button for faster scrolling.

One of the following scenarios occur:

- For the Basic Zone Bank feature, the radio displays the icon of the selected zone.
- For the Enhanced Zone Bank feature, the radio displays the icon of the selected zone bank.



2 To change zones, change the position of the **ABC Programmable Switch**.

### 6.3

## Selecting Channels

### Procedure:

Use one the following methods to select a channel:

Option	Actions
 <b>ABC switch</b>	Rotate the <b>Channel Selector</b> knob to the required position.
 <b>Home screen</b>	<ol style="list-style-type: none"> <li><b>a</b> From the <b>Home</b> screen, tap the <b>Radio Control Widget</b>.</li> <li><b>b</b> Perform one of the following actions:                             <ol style="list-style-type: none"> <li><b>a</b> On the <b>Channel</b> tab, select the required channel.</li> <li><b>b</b> On the <b>Recents</b> tab, select the recently used zone and channel.</li> </ol> </li> </ol>

### 6.3.1

## Channel Error Messages

If there is a channel error, your radio displays error messages on the Radio Control Widget.

Type	Description
Unprogrammed	The mode is set to an unprogrammed channel.
Fail 001	The selected channel is assigned to an incorrect frequency band.

## Chapter 7

# Dynamic Zone Programming

Dynamic Zone Programming (DZP) provides one or more Dynamic Zones to store frequently used channels for conventional or trunking.





**NOTE:** Your radio must be preprogrammed to use this feature. At least one zone in the radio must be a non-dynamic zone.

### 7.1

## Selecting Channels in the Dynamic Zone

### Procedure:

- 1 From the menu, enter a dynamic zone by performing one of the following actions:

Option	Actions
	Slide the <b>ABC Programmable Switch</b> to the required position.
	<ol style="list-style-type: none"><li>a From the <b>Home</b> screen, tap the <b>Radio Control Widget</b>.</li><li>b Select the required zone followed by the required channel.</li></ol>

- 2 From the **Home** screen, tap **Zone Prgm**→<Blank>.
- 3 Select the required zone followed by the required channel.

The display shows a positive notice and the channel is added to the Dynamic Zone.

### 7.2

## Deleting Channels in the Dynamic Zone

### Procedure:

To delete a channel, tap <Required channel>→**Delete channel**.

The message shows Deleted from position #. If the deleted channel is the home channel, the Home screen shows <Zone Name>"Blank".

## Chapter 8

# Types of Radio Calls

Your radio can make talkgroup, private, and enhanced private calls in conventional and/or trunking mode.

Call Type	Conventional Mode	Trunking Mode	SmartConnect
<b>Talkgroup Call</b> A Talkgroup Call is a point-to-multi-point call operation. Your radio must be configured as a member of the talkgroup for you to communicate within the talkgroup.	✓	✓	✓
<b>Private Call</b> A Private Call is a call from one individual radio to another.	✗	✓	✗
<b>Enhanced Private Call</b> This feature allows you to send a follow up Call Alert Page immediately after a private call to a target radio is unanswered.	✗	✓	✗
<b>Selective Call</b> A Selective Call is a call from an individual radio to another individual radio with privacy.	✓	✗	✗
<b>Call Alert Page</b> Allows the radio to function like a pager, or to verify if a radio is active on the system.	✓	✓	✓












### 8.1

## Making Calls on the Radio



### Procedure:

- 1 Perform one of the following actions based on the type of radio call:

Option	Actions
<b>Talkgroup Call</b>	<ol style="list-style-type: none"> <li>a Ensure that you are in the preferred zone and channel.</li> <li>b To transmit, press and hold the <b>PTT</b> button.</li> <li>c Perform one of the following actions:</li> </ol>

Option	Actions
	<ul style="list-style-type: none"> <li>• Trunking – Wait for the Talk Permit tone, then speak into the microphone.</li> <li>• Conventional – Speak into the microphone.</li> </ul> <p><b>d</b> To listen, release the <b>PTT</b> button.</p> <p> <b>NOTE:</b> You cannot transmit longer than the preset Time-Out Timer setting. If you attempt to do so, the radio automatically stops your transmission, and you hear a negative tone.</p>
<p><b>Call Alert Page</b></p>	<p><b>a</b> From the <b>Home</b> screen, tap  <b>Contacts</b>.</p> <p><b>b</b> Tap  <b>FAB</b>→<b>Dialer</b>.</p> <p><b>c</b> Enter the required number.</p> <p><b>d</b> Tap  <b>More</b>→<b>Page</b>.</p> <p><b>e</b> Tap  <b>Page</b>.</p>
<p><b>Private Call or Selective Call</b></p>	<p><b>a</b> From the <b>Home</b> screen, tap  <b>Contacts</b>.</p> <p><b>b</b> Tap  <b>FAB</b>→<b>Dialer</b>.</p> <p><b>c</b> Enter the required number.</p> <p><b>d</b> Tap  <b>More</b>→<b>Private Call</b>.</p> <p><b>e</b> To start the call, press the <b>PTT</b> button.</p> <p><b>f</b> To end the call, tap <b>End</b>.</p> <p> <b>NOTE:</b> If Enhanced Private Call is enabled and there is no answer from the target radio, press the <b>PTT</b> button to send a Call Alert Page.</p>
<p><b>Dual Tone Multi-Frequency (DTMF) Transmission</b></p>	<p>Perform one of the following actions:        If Hot Keypad mode enabled:</p> <p><b>a</b> From the <b>Menu Feature Launcher</b>, tap  <b>Dialer</b>→  <b>More</b>→<b>DTMF</b>.</p> <p><b>b</b> Press the <b>PTT</b> button while entering the DTMF number.</p>



Option	Actions
	If DTMF Mic enabled: <b>a</b> From the <b>Menu Feature Launcher</b> , tap  <b>Dialer</b> →  <b>More</b> → <b>DTMF</b> . <b>b</b> Enter the DTMF number.

## 8.2 Receiving Calls on the Radio

### Procedure:

Perform one of the following actions based on the type of radio calls:

Option	Actions
<b>Talkgroup Call</b>	No action is required. Your radio automatically plays the transmission from the talkgroup call.
<b>Call Alert Page</b>	Tap <b>Okay</b> to accept the Call Alert Page.
<b>Private Call or Selective Call</b>	Perform one of the following actions: <ul style="list-style-type: none"> <li>• To accept the call, tap <b>Accept</b>. To end the call, tap <b>End</b>.</li> <li>• To dismiss the call, tap <b>Dismiss</b>.</li> </ul>

## 8.3 Making Priority Dispatch Calls

If a talkgroup is congested, the Priority Dispatch feature allows you to call the dispatcher on a different talkgroup. This talkgroup is called the Priority Talkgroup. Each trunking talkgroup can have its own assigned Priority Talkgroup. Priority Dispatch is not available during Emergency operations. Scan feature is suspended when Priority Dispatch is initiated.

**Prerequisites:** Dispatch console that supports this feature must be preprogrammed to use this feature. Check with your dealer or system administrator for more information on dispatch console supporting this feature.

### Procedure:

- 1 Press the preprogrammed **Priority Dispatch** button.



**NOTE:** Harris' Symphony™ Dispatch Console supports this feature.

A tone sounds and the radio enters Priority Dispatch mode. The radio exits this mode when the Priority Dispatch Time Out Timer expires. The display shows **Priority Dispatch On**. Priority Talkgroup Alias also shows **Talking** when PTT is pressed.

- 2 Before the Priority Dispatch Time Out Timer expires, press and hold the **PTT** button to transmit. The display shows the Priority Talkgroup alias.

**3** Release the **PTT** button to listen.

The radio exits Priority Dispatch mode, returns to its original talkgroup, and displays the home channel alias.

## Chapter 9

# Emergency Operation

The Emergency feature is used to indicate a critical situation. An emergency signal overrides any other communication over the selected channel.

Your radio supports the following Emergency modes:

- Emergency Alarm
- Emergency Call
- Emergency Alarm with Emergency Call

One channel supports only one Emergency mode. The radio responds differently when pressing the programmed **Emergency** button in each channel.

Your radio is also programmed to operate in one of the following conditions:

### Tactical/Non-Revert

The radio sends an emergency alarm and/or makes an emergency call on the current channel.

### Non-Tactical/Revert for Conventional System

The radio reverts to the preprogrammed emergency channel to send an alarm and/or make an emergency call.

### Non-Tactical/Revert for Trunking System

The radio reverts to the programmed emergency talkgroup (trunking system) or channel (conventional system) to send an alarm and/or make an emergency call.

Fall Alert (Man Down) is an alternate way to activate the Emergency feature. For more information, see [Man Down \(Fall Alert\) on page 60](#).

Contact your system administrator for more information.

## 9.1

### Special Considerations for Emergency Operation

The following scenarios apply during Emergency operation:

Table 8: Emergency Operation Scenarios

Scenario	Outcome
If you press the <b>Emergency</b> button while in a channel that has no Emergency capability,	a low-pitched tone sounds.
If you change to a channel/mode with no Emergency capability while in Emergency operation,	the following occurs: <ul style="list-style-type: none"> <li>• The display shows <code>No emergency</code>.</li> <li>• A continuous low-pitched tone sounds until you select a valid Emergency channel/mode or until you disable the Emergency operation.</li> </ul>
If you change to a channel/mode with Emergency capability while in Emergency operation,	the Emergency Alarm and/or Emergency Call continues on the new channel/mode.
If the radio is out-of-range of the system or the emergency alarm is not acknowledged,	a tone sounds and the display shows <code>No acknowledgement</code> .

## 9.2

# Sending Emergency Alarms

This feature allows you to send a data transmission, which identifies the radio sending the emergency, to the dispatcher.

### Procedure:

Press the preprogrammed **Emergency** button.

Your radio shows the following indications:

- A tone sounds
- The LED blinks red momentarily
- The radio displays `Emergency`

When you receive an acknowledgment from the dispatcher (and the central controller if you are in a trunking system), your radio shows the following indications:

- A high-pitched tone sounds (Trunking only)
- The display shows `Acknowledge Received`
- Four audio tones sound
- The alarm ends
- The radio exits the Emergency Alarm mode

## 9.3

# Sending Emergency Alarms with Emergency Calls


### Procedure:

1 Press the preprogrammed **Emergency** button.

- Your radio displays the confirmation message of a successful or unsuccessful acknowledgment from the dispatcher.
- Your radio exits Emergency Alarm and enters the Emergency Call state.

2 Perform one of the following actions based on the type of emergency call:

Option	Actions
<b>Emergency Call</b>	<ul style="list-style-type: none"><li><b>a</b> Press and hold the <b>PTT</b> button.</li><li><b>b</b> Speak into the microphone.</li><li><b>c</b> To end the transmission and wait for a response from the dispatcher, release the <b>PTT</b> button.</li></ul>

Option	Actions
<b>Emergency Call with Hot Mic</b>	<p>Speak into the microphone.</p> <p> <b>NOTE:</b> The Hot Mic applies to the first voice transmission from your radio during the Emergency call. For subsequent transmissions in the same Emergency call, you must press the <b>PTT</b> button.</p>

- 3 To exit Emergency Call, see [Exiting Emergency Operation on page 55](#).


#### 9.4

### Exiting Emergency Operation

If an Emergency operation is triggered on your radio, the dispatch console or radios configured as Supervisor can exit the Emergency operation and cancel emergency mode of other radios. The dispatch console must be programmed to use this feature.

#### Procedure:

- 1 To exit Emergency, perform one of the following:

Option	Actions
<b>Exiting Emergency Operation</b>	<ol style="list-style-type: none"> <li>a From the <b>Home</b> screen, swipe down the <b>Status Bar</b>.</li> <li>b Tap <b>Cancel</b> and confirm the action by tapping <b>Yes</b>.</li> </ol>
<b>Exiting Emergency as Supervisor (Trunking Only)</b>	<ul style="list-style-type: none"> <li>• If the emergency mode is initiated by other radios, press and hold the <b>1-Dot (Side Middle)</b> button, and press the <b>Emergency</b> button.</li> <li>• If the emergency mode is initiated by the Supervisor, perform one of the following: <ul style="list-style-type: none"> <li>• Press and hold the <b>Emergency</b> button.</li> <li>• Press and hold the <b>1-Dot (Side Middle)</b> button, and press the <b>Emergency</b> button.</li> <li>• Wait for console to clear emergency.</li> </ul> </li> </ul> <p> <b>NOTE:</b> The combinations of the following buttons are supported in your radio:</p> <ul style="list-style-type: none"> <li>• Radio <b>1-Dot (Side Middle)</b> and <b>Top (Orange)</b> buttons.</li> <li>• Radio <b>1-Dot (Side Middle)</b> and accessory <b>Top (Orange)</b> buttons.</li> <li>• Accessory <b>1-Dot Button</b> and radio <b>Top (Orange)</b> button.</li> <li>• Accessory <b>1-Dot Button</b> and accessory <b>Orange</b> button.</li> </ul>
<b>Exiting Emergency Via Console (Trunking Only)</b>	<p>Radios configured as console only are not able to cancel emergency mode from the radio. The dispatch operator or supervisor must clear the emergency. Contact your system administrator for more information.</p>

## 9.5

### Emergency Keep-Alive

This feature prevents the radio from being turned off when it is in Emergency mode. If this feature is enabled, you are required to exit Emergency mode before turning off your radio.

## 9.6

### Emergency Beacon

When the radio is in Emergency mode, the Emergency Beacon feature transmits Bluetooth Low Energy (BTLE) signals and other Emergency information to nearby radios.

Contact your system administrator for more information.

#### 9.6.1

### Sending Emergency Beacons

**When and where to use:** The following method allows you to transmit the beacon.

**Procedure:**

Press the preprogrammed **Emergency** button.

#### 9.6.2

### Receiving Emergency Beacons

**When and where to use:**

The receiving radio displays *Beacon Received*, the transmitting radio Contact ID, or alias. The following methods are options on how to receive the beacon.

**Procedure:**

- 1 Perform one of the following:
  - Tap *Details* to view the beacon list.
  - Tap *Dismiss* to dismiss the beacon.




**NOTE:** If there are multiple beacons, the radio displays the recent beacon received.

#### 9.6.3

### Viewing Received Emergency Beacon

**Procedure:**

- 1 From the **Home** screen, tap  **Beacon**.



**NOTE:** The received beacons will be removed from the list after four minutes.

## Chapter 10

# Fireground

The portable Fireground Communications System is designed for deployment at an incident scene.

It consists of central components that provide on-scene and in building radio coverage, and enhanced personnel accountability and monitoring:

- Your APX portable radios
- Incident Management Software
- Command Terminal
- Radio Frequency (RF) Modem (Conventional Only)
- Control Channel Radio (Trunking)
- Optional Data Radio (Trunking)
- Accountability Server (Trunking)
- DVRS (Optional)

If you have a critical situation, you can press the Emergency button, which activates an alarm on the Incident Management Software at the command terminal.

The command terminal receives the following status updates from your radio:

- Turning the radio on and off
- Automatic response to Polling
- Response to Evacuation commands
- Pressing the **PTT** button to make voice transmission
- Sending an Emergency Alarm and Call
- Entering or Exiting a Trunking Talkgroup

### 10.1

## Entering Fireground Zone Channel (Conventional)

### Procedure:

- 1 Upon powering up, one of the following scenarios occurs:
  - If the Fireground Zone Channel is set as default, you hear the gurgle tone and the radio displays the home screen. You are in Fireground zone channel.
  - If the Fireground Zone Channel is set as default, but you hear a short, low-pitched tone, the display shows `REG FAIL` to indicate that the command terminal does not respond to Fireground Zone Channel. Get a qualified technician for assistance.
  - If your home channel is not Fireground Zone Channel, toggle or change the radio zone channel to Fireground Zone Channel.

If you are entering Fireground Trunking Talkgroup, upon powering up, ensure that the Fireground Trunking Talkgroup is selected. The subscriber unit automatically appears on the Incident Commander's terminal.

- 2 Listen for a transmission. Adjust the **Volume Control Knob** if necessary.
- 3 Perform one of the following actions:

- Press and hold the preprogrammed **Volume Set** button to hear the volume set tone. Adjust the **Volume Control Knob** if necessary. Release the **Volume Set** button.
  - At the desired Fireground zone and channel, press the preprogrammed **Monitor** button and listen for activity. Adjust the **Volume Control Knob** if necessary.
  - If your radio is working in Fireground Zone Channel, proceed to next step.
- 4 Press and hold the **PTT** button to transmit. The LED lights up solid red while transmitting. Talk into the microphone clearly if needed.
  - 5 Release the **PTT** button to receive.  
You hear a Transmit End Tone.

## 10.2

### Responding to Evacuation Indicator

**When and where to use:** The Incident Commander can trigger one of sixteen Tactical Alerts from the Command Terminal. These alerts can target individuals or groups of users within the Fireground Communication System. The ergonomic (visual and audible) response for the Tactical Alerts can be customized.

Your radio sounds the audible response at the profile maximum alert tone volume level. The display shows the configurable programmed alert text and intelligent lighting.

#### Procedure:

- 1 Perform one of the following actions:
  - Press the radio **Top Side** button.
  - Press the RSM **Side Button 1** if the radio is connected to RSM.
  - Press the **PTT** button. **PTT** button must be configured in RadioCentral or Customer Programming Software (CPS) to enable this function.

The radio cancels the indications, a tone sounds and the radio sends an acknowledgment to the command terminal.



**NOTE:** Move the **Volume Control Knob** to adjust the volume of the audible alert from full volume.

## 10.3

### Sending Evacuation Tone

This feature enables the evacuation tone to be heard on the transmitting radio and on any radio that is able to receive the tone instruction.

#### Procedure:

Press and hold the **PTT** button and then short press the **Top (Orange)** button.

Once the tone begins to sound, if the orange button is released the tone continues to alarm on all radios within the talkgroup, until the **PTT** button is released.



**NOTE:** Radio does not transmit evacuation tone if the radio is in secure mode.



## Chapter 11

# Tactical Public Safety (Conventional Only)

Tactical Public Safety (TPS) enables the member of a group to identify the start and the end of a transmission by displaying the caller name or ID on the radio display.

### 11.1

## Using TPS Normal Transmission

### Procedure:

At TPS Zone Channel, perform one of the following actions:

- Press **PTT** button to transmit. Talk clearly into the microphone. Release **PTT** button to listen.
- Receive and listen to call, the radio displays the caller's name or ID.

### 11.2

## Using TPS Emergency Transmission

The following are two important alert tones designed for this feature.

### Emergency Beacon

If you presses the **Emergency** button during an emergency, the radio sounds a Beacon at maximum volume using the radio internal speaker (not adjustable). When pressing the **PTT** button for voice communication, the beacon is muted.

### Emergency Call De-Key Sidetone

The radio sounds an alert tone to remind you that the Emergency Mode is still active after you release the **PTT** button for an Emergency call transmission. The volume of loudness depends on the maximum tone volume set in your radio profile.

### Procedure:

- 1 Press the **Emergency** button to enter Emergency Mode.  
The Emergency Beacon tone sounds.
- 2 Press **PTT** button to make an Emergency Call.
- 3 Release to listen.  
The Emergency Call De-Key Sidetone sounds. After a short pause, the Emergency Beacon tone sounds.
- 4 Long press **Emergency** button to exit Emergency mode and cancel Emergency Beacon.

## Chapter 12

# Man Down (Fall Alert)

Man Down (Fall Alert) is a supporting feature of the Emergency operation. The Emergency feature must be programmed for Man Down (Fall Alert) to operate.

Your radio activates the Man Down (Fall Alert) feature when it achieves or exceeds a tilt angle threshold or a combination of the angle threshold and radio motion below the motion sensitivity level. The radio must stay in this condition for a programmed period before the Emergency Alarm or Call is activated.



**NOTE:** Because Man Down (Fall Alert) may be triggered accidentally, consider the following scenarios when using your radio:

- If the radio is programmed to a horizontal position only, it must be worn in a vertical position.
- If the radio is programmed with the Man Down (Fall Alert) feature, turn off the radio when charging it with a wall-mounted charger.
- When you dismiss Man Down (Fall Alert) and keep the radio horizontal, no emergency will be sent and no further Man Down (Fall Alert) notification will occur until the device is rotated back to normal (portrait) mode.

### 12.1

## Radio Alerts When Fall Alert is Triggered

When Fall Alert is triggered, your radio plays an alert tone and the display shows `Fall-Alert`.

### Fall Alert Enhanced

Your radio also supports Fall Alert Enhanced where it plays an alert tone for a preprogrammed period. This tone is louder than the preprogrammed minimum level or the current level of the speaker and it acts as a beacon that helps to find the radio.

When the alert tone is active, changing to another channel with a different setup triggers a different response from the radio:

- The alert tone is inhibited when you change to a channel without Emergency feature.
- The alert tone is inhibited when you change to a channel with Emergency but no Fall Alert feature.
- The current alert tone is inhibited and is replaced with a different alert tone when you change to a channel with Emergency feature and a different Fall Alert configuration.
- The alert tone continues when you change to a channel with Emergency and similar Fall Alert configuration.

### 12.2

## Testing Fall Alert

**Prerequisites:** Ensure that Fall Alert feature is configured in your radio.

### Procedure:

- 1 Turn on the radio, and place it in a vertical position for at least 5 seconds.
- 2 Lay the radio down in a horizontal position.

The radio plays an alert tone and the display shows `Fall Alert Detected`.

**Postrequisites:** If Fall Alert is configured but the condition does not trigger the activation of the feature, send the radio to a qualified technician.

### 12.3

## Exiting Fall Alert

### Procedure:

To exit Fall Alert mode, tap **Cancel**.

### 12.4

## Reinitiating Fall Alert

### Procedure:

To reinitiate Fall Alert after exiting Emergency Operation, perform one of the following actions:

- Return the radio to a vertical position.
- If motion sensitivity is enabled, shake the radio.

## Chapter 13

# Secure Operations

Secure radio operation provides the highest commercially available level of voice security on both trunked and conventional channels.

By default, the radio automatically enters the encrypted environment without having to manually select or clear the secure transmission.

### 13.1

## Toggling Between Secure and Clear Transmission

### Procedure:

Turn the **Secure/Clear** switch to the required position.

If the Secure/Clear selection differs from the security settings of the channel when you attempt to transmit, the **Radio Control Widget** shows `Secure Tx Only` or `Clear Tx Only`.

### 13.2

## Multikey Feature

This feature allows the radio to be equipped with different encryption keys.

There are two types of encryption keys:

### Conventional Multikey

The encryption keys are strapped on a one-per-channel basis, through CPS. In addition, you can have operator-selectable keys, operator-selectable keysets, and operator-selectable key erasure. If talkgroups are enabled in conventional, then the encryption keys are strapped to the talkgroups.

### Trunked Multikey

If both conventional and trunked applications are applied, strap the encryption keys for trunking on a per-talkgroup, or announcement-group basis. Also, a different key can be strapped to other features such as dynamic regrouping, failsoft, or emergency talkgroup. You can have operator-selectable key erasure.

### 13.3

## MDC OTAR (Conventional Only)

This feature allows you to view or define the Motorola Data Communications (MDC) Over-the-Air Rekeying (OTAR) features. It is applied only when operating in secure encrypted mode. In addition to Rekey Requests, OTAR transmissions include Delayed Acknowledgments, and Power-up Acknowledgments.

Some of the selected options require configuration at the Key Management Controller (KMC) site to work properly.





**NOTE:** This feature must be programmed by a qualified radio technician.

### 13.4

## Selecting Encryption Keys (Conventional Only)

This feature allows you to change the encryption key from an active keyset.



### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Select Key**, then select the required encryption key.

### 13.5

## Changing Encryption Keysets

### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Change Keyset**, then select the required encryption keyset.
- 3 Tap **Change** to confirm the request.

### 13.6

## Infinite UKEK Retention

This feature enables Unique Key Encryption Key (UKEK) to be permanently stored in the radio even when all the encryption keys are erased. Without this UKEK key, the radio cannot be rekeyed over the air. The Infinite UKEK Retention settings can be different for each secure profile.



**NOTE:** This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

### 13.7

## Requesting Rekey

Over-the-Air Rekey (OTAR), allows the system administrator to remotely reprogram encryption keys in the radio. The Rekey Request feature allows you to request for the reprogramming of the encryption keys.

**Prerequisites:** Ensure that at least one initial secret Unique Key Encryption Key (UKEK) has been provisioned. This secret UKEK must be established before a Rekey Request delivers the updated keys.

### Procedure:

From the **Home** screen, tap  **More** →  **Request Rekey** → **Continue**.

## Chapter 14

# Scan





This feature allows you to monitor traffic on different channels by scanning a programmed list of channels. Scanning is halted if you initiate a call and resumes when the call has ended.

### 14.1

## Toggling the Scan Feature On and Off

### Procedure:

Perform one of the following actions:


Option	Actions
	To turn on Scan, turn the preprogrammed <b>2-Position Concentric</b> switch to the scan position.
	<p>a From the <b>Home</b> screen, tap  <b>Radio Quick Settings</b>.</p> <p>b To toggle the scan feature on and off, tap  <b>Scan</b>.</p>

### 14.2

## Making a Dynamic Priority Change (Conventional Scan Only)

While the radio is scanning, the dynamic priority change feature allows you to temporarily change any channel in a scan list (except for the Priority-One channel) to the Priority-Two channel. This change remains in effect until scan is turned off. Scan then reverts to the default setting.

### Procedure:


From the **Home** screen, tap .

### 14.3

## Deleting Nuisance Channels

If a channel continually generates unwanted calls or noise (termed “nuisance” channel), you can temporarily remove the unwanted channel from the scan list. This capability does not apply to priority channels or the designated transmit channel.

### Procedure:

From the **Home** screen, tap  **Nuis Del**.

#### 14.4

### Restoring a Nuisance Channel

**Procedure:**

To restore the deleted nuisance channel, perform one of the following actions:

- Stop and restart a scan.
- Mode change to another channel and back to the original channel.
- Turn off the radio and then turn it on again.

## Chapter 15

# Scan Lists

Scan lists are created and assigned to individual channels/groups. Your radio scans for voice activity by cycling through the channel/group. The sequence of scan is as specified in the scan list for the current channel/group.


Your radio supports different types of Scan Lists:

- Conventional Scan List
- Multi-System Talkgroup Scan
- Trunking Priority Monitor Scan List

### 15.1

## Managing the Scan List

### Procedure:

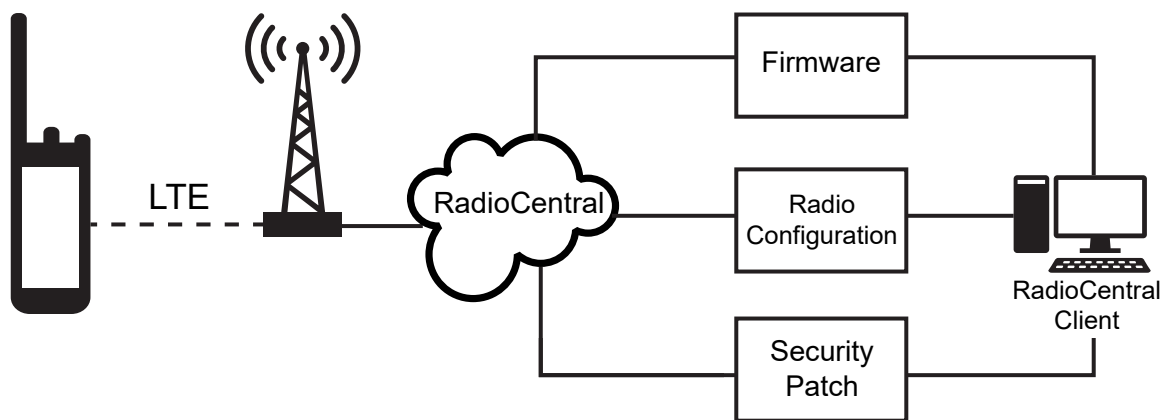
- 1 From the **Home** screen, tap  **Scan List**.
- 2 Tap **Scan List** or **Channels**.
- 3 Tap the required channel and perform one of the following options:
  - To assign Priority-One status to the channel, select **Priority 1**.
  - To assign Priority-Two status to the channel, select **Priority 2**.
  - To remove priority from this channel, select **No Priority**.
  - To remove the channel from the scan list, select **Remove from Scan**.
  - To add the channel to the scan list, from the **Channels** tab, select **Add to Scan List**.



## Chapter 16

# SmartProgramming

The SmartProgramming service enables radio programming and updates over LTE broadband connection while the radios are in use. Seamless updates of firmware (full and differential), radio configuration and security updates are scheduled by the radio system administrator and the radio user is given a choice to install immediately or delay for later.



With SmartProgramming, you can apply a software feature to your radios on the go. Shortly after the purchase, the new software features license is loaded into RadioCentral or Customer Programming Software (CPS) and a provisioning job can be scheduled to enable the feature through LTE. Your radio service provider can also schedule a software update for your radio. When an update is available, your radio automatically downloads the update package. After the package is downloaded, you can install it immediately or later.

You or your service provider can reset your radio to factory settings by using this feature.



**NOTE:** The Remote Speaker Microphone (RSM) firmware updates are carried out by the radio. Your radio will not show any notification as the updates are happening in the background.


## 16.1

## Programming using USB for CPS

In offline situations such as emergencies or unavailable broadband connection, the Customer Programming Software (CPS) allows you to program your radio through a USB port on a local PC. You can program radios one at a time using this method.

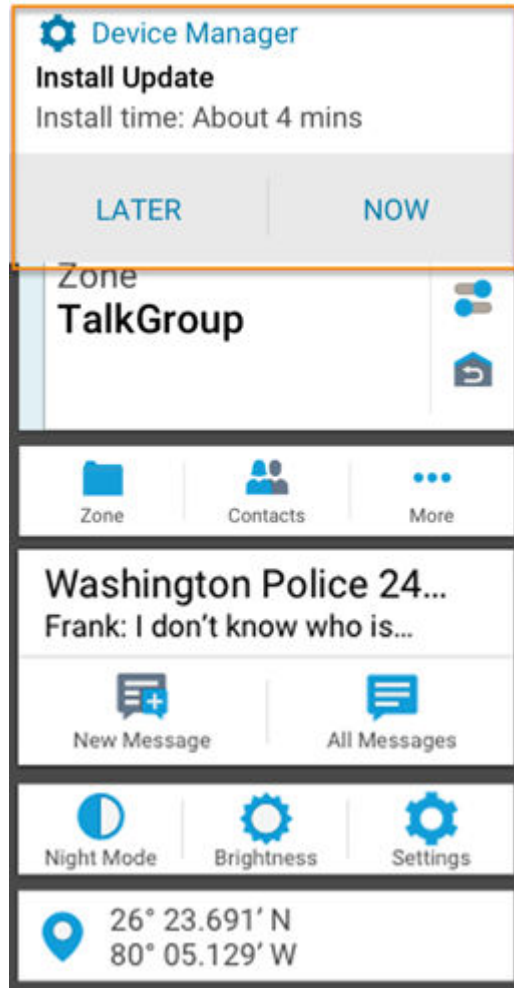
The CPS is a proprietary Windows-based application. You can add new software and enhance features on the radio with CPS features such as drag-and-drop, clone wizard, and basic import and export functions. When loaded, radio configurations can be read and edited. You can save codeplugs and templates locally for reuse when programming other radios.


Programming your radio using CPS is the same procedure as programming any APX radios. You can refer to the *APX™ CPS Radio Management User Guide, MN003621A01* for information on programming APX radios.

 **NOTE:** Your radio firmware must be the 2021.4 or later and CPS must be R26.00.00 or later.

## 16.2 Firmware Update Notification Actions

**Figure 4: Firmware Update Notification**



Option	Description
Later	Firmware updates on a later date.  <b>NOTE:</b> The firmware update notification appears each time you power up your radio.
Now	Firmware updates takes place immediately.

## Chapter 17

# Connectivity

This section explains the management of connections between your radio and a variety of networks and other devices.

### 17.1

## LTE

Your radio is set up with Long Term Evolution (LTE) broadband connection to enable Smart Programming out-of-the box, and also the SmartConnect and SmartLocate features.

In some countries, an LTE SIM may be installed into the radio by Motorola Solutions before delivery. Each preinstalled SIM is locked to the specific radio so it cannot operate in any other radio or device. The SIM is located in a slot in the rear chassis. Do not remove the SIM, even if LTE is not active or in use.




**NOTE:** On certain occasions, the Access Point Name (APN) information needs to be edited on the device to establish connectivity with the country's SIM carrier company.

### 17.1.1

## Editing APN Configuration

### Procedure:

- 1 From the **Home** screen, tap  **System Settings**.
- 2 Tap **Advanced**→**Access Point Names**.
- 3 Tap **Continue** when prompted.



**NOTE:** The fields that cannot be edited are greyed out.

### 17.2


## SmartConnect

SmartConnect allows your radio to maintain voice communication when LMR is out of range by switching to a Wi-Fi or LTE network.

Before switching broadband connections, your radio compares the relative signal strength of the various broadband connection types to one another, as well as LMR. Your radio remains or returns to LMR when all the other broadband connections fall below the quality thresholds. SmartConnect selects Wi-Fi over LTE when both broadband connections are considered the same quality according to the SmartConnect quality threshold. Otherwise, the highest quality broadband adapter is selected. In addition, a radio operating on a lower priority broadband connection returns to the higher priority or quality connection while idle on SmartConnect.



**NOTE:** This feature must be preprogrammed by a qualified radio technician. Contact your system administrator for more information.

Your radio displays the SmartConnect capable icon  on the SmartConnect enabled channel. When the device is connected to an available network, the radio displays SmartConnect connection

icon .

Your radio displays *Out of Range* when both LMR and SmartConnect are unavailable.

### 17.3

## Wi-Fi

You can connect your radio to a Wi-Fi network for wireless programming and SmartConnect features. Your service administrator preprograms the Wi-Fi Service Set Identifier (SSID) or network name that your radio can connect to. This feature is enabled by default on your radio.



**NOTE:** Channel 12 and 13 are enabled for Wi-Fi for all countries except US and Canada.

### 17.4

## Bluetooth®

This feature allows your radio to extend its functionality by connecting to external Bluetooth accessories.



By default, Bluetooth wireless technology is activated on your radio. Your radio supports the following Bluetooth enabled devices or profiles:

- Headset (HSP)
- Personal Area Networking (PAN)
- General Attribute Profile (GATT)

#### 17.4.1

### toggling Bluetooth On and Off



#### Procedure:


- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Bluetooth**.
- 3 To toggle Bluetooth on and off, tap **Bluetooth**.

#### 17.4.2

### Searching and Pairing the Bluetooth Device

#### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Bluetooth**.

3 Tap  .  
Your radio starts to search for nearby pairable devices.

4 Tap the name of the Bluetooth enabled device that you want to pair with, then tap **Pair**.





**NOTE:** If the Bluetooth Pairing PIN feature is enabled, verify that the codes are correct before you begin pairing.

#### 17.4.3

### Toggle Bluetooth Audio On and Off

**Bluetooth Spkr** will not be available if no Bluetooth enabled audio device is connected.




#### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Bluetooth**.
- 3 To toggle Bluetooth Audio on and off, tap **Bluetooth Spkr**.

#### 17.4.4

### Viewing and Clearing the Bluetooth enabled Device Information

#### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 Tap  **Bluetooth**.
- 3 To view the device information, tap  next to the name of the device.
- 4 Tap **Forget** twice, to confirm the request.

#### 17.5

### P25 Digital Vehicular Repeater System

Motorola Solutions offers an MSI Certified APX compatible, third party, P25 Digital Vehicular Repeater System (DVRS). This provides low-cost portable radio coverage in areas where only mobile radio coverage is available.



**NOTE:** Portable subscriber units enabled in the system for Radio Authentication shall be able to authenticate regardless of whether they are communicating directly on the system or by using a DVRS.

DVRS can also work with SmartConnect to use broadband coverage for the in-vehicle mobile. Portable radios communicate through the in-vehicle mobile to the system through the LTE, Satellite, or Wi-Fi connection. This extends the system coverage when you are away from the vehicle.

## 17.6

# Sideloaded Files on the Radio Using USB Cable

### Procedure:

- 1 Connect your radio to your PC using a USB cable.
- 2 From the radio home screen, select **Settings**→**Advance**→**USB Connection**→**File Transfer**.
- 3 From your PC, click on your connected device and select **Internal Shared Storage**.
- 4 Upload your desired files into the appropriate folders.



**NOTE:** A persistent notification appears on your radio if your radio's storage has between 0%-5% left. The notification can be dismissed when your radio has 6% or more internal storage remaining.

## Chapter 18

# Location

The Global Navigation Satellite System (GNSS) integrates information from the Global Positioning System (GPS) and the Global Navigation Satellite System (GLONASS) to determine the approximate geographical location of your radio.

The radio also supports the following features:

### Indoor Positioning

This feature allows your radio location to be tracked through Wi-Fi or cellular modem when satellite signal is unavailable. Your radio is able to continually report the current location to other radios using SmartMapping and CommandCentral Aware through SmartLocate, even when you are located indoors.



**NOTE:** This feature is enabled through RadioCentral or Customer Programming Software (CPS). Contact your system administrator for more information.

### SmartLocate

The SmartLocate feature allows the radio to send its own location securely over broadband or LMR depending on how the radio is configured. For LMR, the radio requires a system with an Intelligent Middleware (IMW) configured along with a CommandCentral Cloud Connector.

### SmartMapping

This feature allows you to view your current location and the location of other devices/units in a map or list view.

The dispatcher can always request the system to determine the real-time location of the radio.





**NOTE:** The Location feature is sometimes referred to as GPS in the manual, as the naming convention of the buttons and strings follows that of the legacy GPS feature.

## 18.1

### Toggling Location On and Off

#### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 To toggle location services on and off, tap  **Location**.

## 18.2

### Viewing My Location

#### Procedure:

- 1 From the **Home** screen, tap the **Location Widget**.
- 2 Perform one of the following actions:

Option	Actions
If SmartMapping is enabled	Perform one of the following actions:

Option	Actions
	<ul style="list-style-type: none"> <li>In <b>Map</b> view, tap <b>My Location</b> and tap the address.</li> <li>In <b>List</b> view, tap the address in <b>My Location</b>.</li> </ul>
<b>If SmartMapping is disabled</b>	Tap the address in <b>My Location</b> .

### 18.3


## Waypoints


This feature shows the location coordinates and the saved waypoints on your radio. Waypoints are saved manually or automatically whenever an Emergency operation is triggered from your radio. If the Saved Waypoints list is full when Emergency operation is triggered, the radio deletes the oldest generated Emergency waypoint.

#### 18.3.1

### Managing Waypoints

#### Procedure:

- From the **Home** screen, tap  **More** →  **Waypoints**.
- Select Waypoint from the list.

Option	Actions
<b>Deleting waypoints</b>	<ol style="list-style-type: none"> <li>Tap <b>Delete waypoints</b>.</li> <li>Select the waypoints that you want to delete, then tap  <b>Delete</b>.</li> </ol>
<b>Setting waypoints to the current location</b>	<p>By default, the radio has a <b>HOME</b> waypoint. It starts as an empty waypoint with no coordinates.</p> <p>Perform one of the following actions:</p> <ul style="list-style-type: none"> <li>In the <b>Map</b> view, select the home waypoint to reset the map to the <b>Home</b> location.</li> <li>Tap <b>Set to current loc.</b> → <b>Update</b>.</li> </ul>
<b>Changing the location settings</b>	<ol style="list-style-type: none"> <li>Tap <b>Location settings</b>.</li> <li>Perform one of the following actions: <ul style="list-style-type: none"> <li>To change or disable the friendly location format, tap <b>Friendly format</b>.</li> <li>To change the coordinate format, tap <b>Coordinate format</b>.</li> </ul> </li> <li>Select the required format setting.</li> </ol>














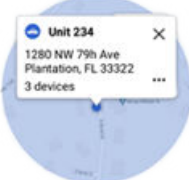
18.4

## SmartMapping

This feature allows you to view your current location and the location of other devices/units in a map or list view.

Table 9: SmartMapping Icons

Icons are used in the map to provide event indications and also user functions when selected. Contact your system administrator for other icons supported on your radio.

Icon	Name	Description
	Map/List Tab	Allows you to toggle between Map and List view.
	My Location	Shows the location of your radio. Appears in gray when there is no GPS signal, internet connection, or when location is disabled.
	Zoom In/Zoom Out	Enlarges or reduces the view of the map.
	Center Location	Brings  <b>My Location</b> to the center of the map. Appears when  <b>My Location</b> is not at the map center.
	Waypoint	Indicates the waypoints saved in your radio.
	First Responder Unit	Indicates other units that are logged in to CommandCentral.
	First Responder Unit in Emergency	Indicates that the unit is in Emergency mode.
	Smartphone	Indicates other Smartphones that are logged in to CommandCentral.
	Unit label	Tap a unit on the map to show dialog box and location accuracy.
	Location accuracy indicator	Indicates the confidence range for the actual location of the unit on the map.

### 18.4.1

## Viewing Units/Devices

### Procedure:

- 1 From the **Home** screen, tap the **Location Widget**.
- 2 Perform one of the following actions:
  - To view units/devices in **Map** view, tap the desired unit/device icon then tap the address.
  - To view units/devices in **List** view, tap the desired unit/device then tap the address.
- 3 To zoom, perform one of the following actions:
  - Tap on **+** or **-** zoom to adjust zoom levels.
  - Double tap anywhere on the map to zoom in.
  - Double tap anywhere on the map and drag your finger up or down in order to zoom in or out granularly until finger is lifted or set back to initial position.
- 4 To view the device details of a unit, tap the name or icon of the device.



While in Map View, a blue circle will appear behind the Unit dialog box, representing real location confidence range.



**NOTE:** Adjusting zoom levels will change size of graphical radius and indicate exact distance on map.

- 5 For further details, tap the dialog box to open the **Device details** window.

While in the **Device details** menu, perform one of the following actions:

- To view the location of the device on the map, tap  **View on Map**.
- To view the contact information of the selected device, tap  **Contact Detail**.

Depending on whether the contact is saved in your radio, the radio opens the Dialer feature with or without the contact information.



**NOTE:** All saved contacts are provisioned through the RadioCentral or Customer Programming Software (CPS).

### 18.4.2



## Creating Waypoints in Map View

**Prerequisites:** To create a Waypoint, enable **Waypoints** from the filter by tapping  **More**.



**NOTE:** Ensure that you save all the changes.


### Procedure:

- 1 From the **Home** screen, tap the **Location Widget**.
- 2 From the **Map** view, long press a location on the map.
- 3 Tap  **Add Waypoint**.
- 4 Select required name, then tap  **Done**.

### 18.4.3

## Editing Waypoints in Map View

### Procedure:


- 1 From the **Home** screen, tap the **Location Widget**.
- 2 From the **Map** view, tap a waypoint then tap  **More**.
- 3 Use one of the following options:


Option	Actions
Setting a waypoint to the current location	Tap <b>Set to current loc.</b> → <b>Update</b> .
Deleting a waypoint	Tap <b>Delete</b> .

### 18.4.4

## Managing Options in Map View

### Procedure:


- 1 From the **Home** screen, tap the **Location Widget**.
- 2 Tap **Map**→  **More**.
- 3 Use one of the following options:


Option	Actions
Filtering and displaying group and Waypoints options	<ol style="list-style-type: none"> <li>a Tap <b>Filter</b>.</li> <li>b Select the groups or Waypoints.</li> <li>c Tap  <b>Done</b>.</li> </ol>
Changing base map	Tap <b>Map layers</b> →<required map view>.
Viewing Waypoints	Tap <b>Waypoints</b> .
Opening location settings	Tap <b>Settings</b> .
Viewing SmartMapping application notes	Tap <b>About map</b> .
Activating or deactivating clustering	Tap <b>App Settings</b> → <b>Clustering</b> → <b>Restart</b> .

### 18.4.5

## Managing Options in List View

### Procedure:

- 1 From the **Home** screen, tap the **Location Widget**.
- 2 Tap **List**→  **More**.
- 3 Use one of the following options:

Option	Actions
<b>Filtering and displaying the group and Waypoints options</b>	<b>a</b> Tap <b>Filter</b> . <b>b</b> Select the desired groups or Waypoints, then tap  <b>Done</b> .
<b>Viewing Waypoints</b>	Tap <b>Waypoints</b> .
<b>Opening Location settings</b>	Tap <b>Settings</b> .

## Chapter 19

# Mission Critical Geofence (ASTRO 25 Trunking)

This feature allows the radio to use the Global Positioning System (GPS) receiver to determine its location at frequent intervals and evaluate if the radio is within the Geofence area in real time. Geofence is a virtual perimeter based on the GPS to define a geographical area on earth.

When the radio enters the predefined Geofence area, your radio receives the Dynamic Regroup command from the system and immediately connects to a Dynamic Regroup talkgroup. The radio display shows the new selected Dynamic Regrouped talkgroup with green intelligent light for your attention. Voice Announcement is also available to support this feature.

Any new text messages received at Geofence is displayed immediately on the radio display.



**NOTE:**

If the radio is set up in Digital Vehicular Repeater System (DVRS), only mobile radio is supported for this feature.

The user navigation for this feature is not available for this model.

### 19.1

## Entry to the Geofence Area

The Voice Announcement and Text Messaging Service (TMS) display in this feature are optional. They must be configured to enable you to hear and see these indicators.

When the radio enters a Geofence area, the radio immediately sends a message `ACK` back to the system.

The radio searches the current zone for the channel with same talkgroup assigned as the Dynamic Talkgroup and also with same system ID of current trunk system. Once matched, the radio display shows the first matched and connected channel alias.

If there is no channel with matching Talkgroup ID and trunk system ID, the radio display shows the channel alias of `<DYNAMIC talkgroup>`.

Once the radio is connected, you hear a dynamic regroup tone, the radio display shows `<DYNAMIC channel>` with the temporary green color-intelligent backlight and you hear a Voice Announcement.



**NOTE:**

When the radio loses the Global Positioning System (GPS) signal, the GPS icon blinks and the radio sounds two high-pitched tones repetitively to indicate that the GPS has failed to operate. The radio display shows the red intelligent light.

If the first matched channel is not configured with Voice Announcement, no Voice Announcement is played.

The system sends a message to your radio. The radio display shows a direct text message content without any user operation. This message indicates that you are currently present in a Geofence area. This TMS remains open on the display until you press exit/home to exit this screen.



**NOTE:** If there is another incoming text message before you exit the previous message, the message screen is refreshed to show the latest message.

When the radio exits the Geofence area, your radio reverts to original channel or newly assigned talkgroup. The radio display shows the new channel together with Voice Announcement to indicate the changes. Voice Announcement of the new channel only works if that channel is configured with Voice Announcement.

## 19.2

### Entry to Mission Critical Geofence

When the radio enters the predefined Geofence area, the radio displays <Geofence Alias> with the intelligent backlight and you hear a Voice Announcement. Zone and channel alias of the Geofence area is displayed.

If the radio is set to manual, you can choose either to proceed with zone and channel change or cancel the change.

The radio then connects to the designated talkgroup. The radio displays the talkgroup alias and dynamic regroup tone sounds. The transmit power level changes and the radio shows a direct text message content without any user operation.



**NOTE:**

The availability of the Voice Announcement (VA), Text Messaging Service (TMS) display, Intelligent Backlight, and Transmit Power Level alerts depend on your radio configuration. The VA can be programmed to alert continuously or momentarily.

If Site Selectable Alert (SSA) is enabled, the radio mutes any alert that is received when entering the Geofence area and unmutes when exiting.

## 19.3

### Exit from Mission Critical Geofence

When the radio exits the Geofence area, the radio reverts to the original transmit power level, intelligent lighting, channel, or newly assigned talkgroup. Voice announcement (VA) is canceled or you hear a programmed VA tone. The radio displays the new channel and a message is received to indicate the changes.

## Chapter 20

# Contacts

This feature provides address-book capabilities on your radio. Each entry corresponds to an alias (name) and ID (number) that you use to initiate a call. Contact entries are alphabetically sorted according to the entry alias.

Each entry within Contacts contains the following information:

- Call Alias (Name)
- Call ID (Number)
- Call Type (Icon)
- WACN ID (ASTRO 25 Trunking IDs only)
- System ID

Your radio must be programmed to allow you to add, edit, or delete the contact entries.



**NOTE:** Your radio is programmed with a few contacts per Call Lists. Check with your dealer or system administrator for more information.

### 20.1

## Contacts Overview

Figure 5: Contacts Tab

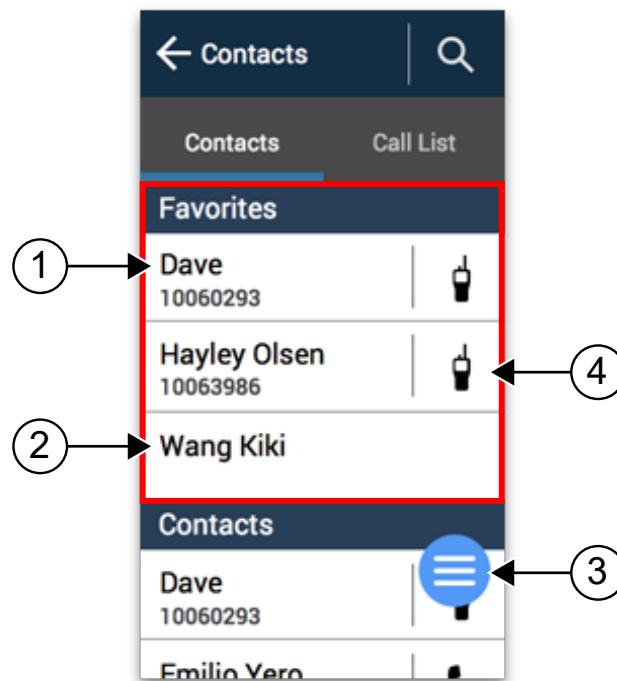


Table 10: Contacts Tab

Label	Name	Description
1	Saved Contacts	Your radio displays the numbers and names of saved contacts.
2	Favorites Contacts	Your radio displays the frequently contacted numbers or names.
3	Floating Action Button (FAB)	Allows you to access contact options.
4	Quick Action	Allows you to perform the assigned radio function.

Figure 6: Call List Tab

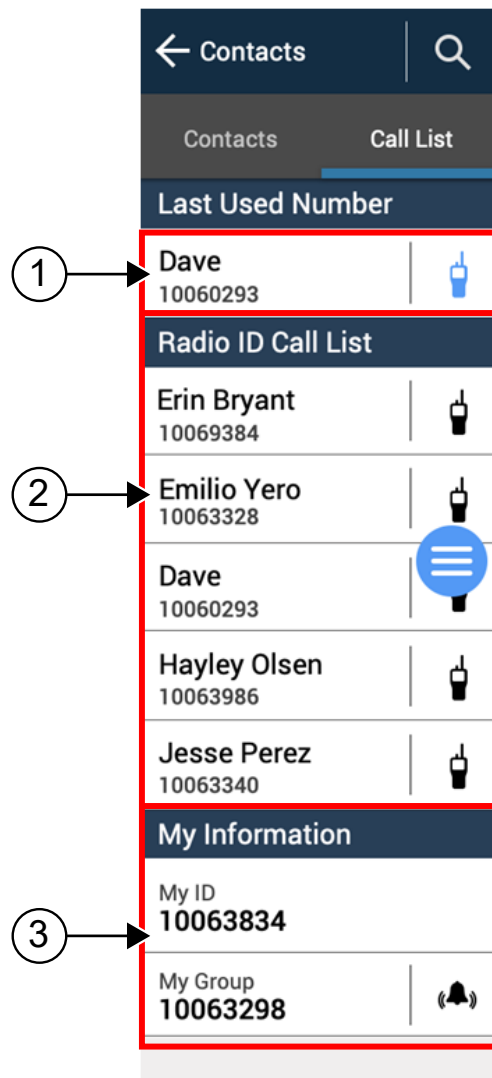




Table 11: Call List Tab

Label	Name	Description
1	Last Used Number	Your radio displays the last number received or dialed.
2	Radio ID Call List	Your radio displays the numbers and names of saved Radio ID.
3	My Information	Your radio displays your user and group number associated with the current channel.

20.2

## Accessing Contacts

**Procedure:**

To access the contacts, use the following options:

Option	Actions
<b>Accessing Dialer</b>	From the <b>Home</b> screen, tap <b>Contacts</b> → <b>FAB</b> .
<b>Viewing the contact details</b>	<p><b>a</b> From the <b>Home</b> screen, tap <b>Contacts</b>.</p> <p><b>b</b> To view the secondary information of the contact, tap &lt;&lt;<i>Required Contact</i>&gt;&gt;→<b>Down Arrow</b>.</p>
<b>Deleting the contact</b>	<p><b>a</b> From the <b>Home</b> screen, tap <b>Contacts</b>.</p> <p><b>b</b> To delete the contact, tap &lt;&lt;<i>Required Contact</i>&gt;&gt;→<b>More</b>→<b>Delete Contact</b>.</p> <p><b>c</b> To confirm the action, tap <b>Delete</b>.</p>
<b>Adding a contact to a Call List</b>	<p><b>a</b> From the <b>Home</b> screen, tap <b>Contacts</b>.</p> <p><b>b</b> To add contact to a call list, tap &lt;&lt;<i>Required Contact</i>&gt;&gt;→<b>More</b>→<b>Add to Call List</b>.</p> <p><b>c</b> Select the open slot.</p> <p><b>d</b> Tap confirm.</p>
<b>Editing a contact in a Call List</b>	<p><b>a</b> From the <b>Home</b> screen, tap <b>Contacts</b>.</p> <p><b>b</b> To edit a call list, tap &lt;&lt;<i>Required Contact</i>&gt;&gt;→<b>More</b>→<b>Edit Call List</b>.</p> <p><b>c</b> Select which number you want to edit.</p> <p><b>d</b> Select the contact you want to move.</p> <p><b>e</b> Select the new open slot.</p>
<b>Deleting a contact from a Call List</b>	<p><b>a</b> From the <b>Home</b> screen, tap <b>Contacts</b>.</p> <p><b>b</b> To edit a call list, tap &lt;&lt;<i>Required Contact</i>&gt;&gt;→<b>More</b>→<b>Edit Call List</b>.</p> <p><b>c</b> Select <b>X</b> beside the number you want to delete.</p> <p><b>d</b> To confirm the action, tap <b>Remove</b>.</p>

## Chapter 21

# Recent Calls

Recent call menu allows you to view the recent incoming and outgoing call information.

You can view the information of the following type of calls:

- Emergency Calls
- Individual Calls
- Dispatch Calls




**NOTE:** The Log Dispatch Calls Enable field need to be enabled in RadioCentral or Customer Programming Software (CPS) for your radio to log the dispatch call.

### 21.1

## Viewing Recent Calls

### Procedure:

- 1 From the **Home** screen, tap **Recent Calls**.
- 2 To filter the calls, tap  **More** → **Filter**.
- 3 Select one of the following:
  - **Emergency Calls**, the result shows Emergency group calls and Emergency alarms.
  - **Individual Calls**, the result shows Call Alert (Page), Selective Calls, and Private Calls.
  - **Dispatch Calls**, the result shows Dispatch/Scan group calls.




### 21.2






## Accessing Instant Recall

The Instant Recall feature allows you to save and play back recent-received calls. All saved calls are removed upon radio power cycle.

### Procedure:

Access the Instant Recall feature by using the following options:

Option	Actions
Playing Received Calls	<ol style="list-style-type: none"><li>a From the <b>Home</b> screen, tap  <b>More</b>.</li><li>b Tap  <b>Recents</b> and perform one of the following actions:<ul style="list-style-type: none"><li>• To play a recent call audio, tap  <b>All conv.</b> and tap the call that you want to play. The radio autoplays the audio that you have selected up to the newest received audio.</li></ul></li></ol>

Option	Actions
	<p>c To play a saved call audio, tap  <b>Saved conv.</b> and tap the call that you want to play. The radio autoplays the audio that you have selected up to the newest saved audio.</p>
<b>Saving Received Calls</b>	<p>a From the <b>Home</b> screen, tap  <b>More.</b></p> <p>b Tap  <b>Recents</b> →  <b>All conv..</b></p> <p>c Tap  <b>Context Menu</b> → <b>Save all.</b></p>

## Chapter 22

# SmartMessaging

SmartMessaging allows you to send or receive messages over a broadband connection. Messages are in the form of predefined Quick Text Messages.

The messages are synced to a server. The messages are available when you sign in from any devices or shared devices.

You are required to log in to CommandCentral to use this feature. See [Logging In to CommandCentral on page 38](#).





### 22.1

## User Presence

This feature displays the current user status.

The status is displayed in the homescreen messages widget, All Messages screen, New Message screen and chat screen. The icon appears next to the user name to indicate the current user status.


Table 12: User Status Icons


Icon	Description
	Available
	Unavailable
	Do Not Disturb
	Unknown


### 22.2

## Sending Quick Text Messages

### Procedure:

- 1 From the **Home** screen, tap  **New Message**.
- 2 Select the recipient by using one of the following options.


Option	Actions
<b>Sending messages to an individual</b>	<ol style="list-style-type: none"><li>a From <b>ALL</b>, tap the required recipient from the list.</li><li>b Tap  <b>Quick Message</b> or <b>Choose Text</b>.</li><li>c Send the message by tapping the required quick message.</li></ol>

Option	Actions
<b>Sending messages to a group</b>	<p><b>a</b> From <b>GROUPS</b>, tap the required group from the list.</p> <p><b>b</b> Tap  <b>Quick Message</b> or <b>Choose Text</b>.</p> <p><b>c</b> Send the message by tapping the required quick message.</p>

### 22.3

## Viewing Messages



### Procedure:

- 1 From the **Home** screen, tap  **All Messages**.
- 2 Tap the required message.

### 22.4

## Replying Messages


### Procedure:




- 1 From the **Home** screen, tap  **All Messages**.
- 2 Tap the required message from the list.
- 3 Tap  **Quick Message** or **Choose Text**.
- 4 Send the reply message by tapping the required quick message.


### 22.5

## Deleting Messages

### Procedure:

- 1 From the **Home** screen, tap  **All Messages**.
- 2 Delete messages by using the following options.

Option	Actions
<b>Deleting a Message</b>	<p><b>a</b> Tap and hold the required message.</p> <p><b>b</b> Tap  <b>Delete</b>.</p>
<b>Deleting More than One Message</b>	<p><b>a</b> Tap  <b>More</b>→<b>Select to Delete</b>.</p> <p><b>b</b> To select, tap the required messages.</p> <p><b>c</b> Tap  <b>Delete</b>.</p>

Option	Actions
<b>Deleting All Messages</b>	<p>a Tap  <b>More</b> → <b>Delete All</b>.</p> <p>b Tap <b>DELETE</b>.</p>



22.6

## Accessing Multimedia Attachments

This feature is applicable for SmartMessaging only.

**Procedure:**

- 1 From the **Home** screen, tap **All Messages**.
- 2 Perform one of the following actions:

Option	Actions
<b>Viewing an image attachment</b>	<p>a Tap the required message with an image attachment.</p> <p>b To zoom in and out of the image, perform one of the following actions:</p> <ul style="list-style-type: none"> <li>• Double tap on the image.</li> <li>• Tap  or .</li> </ul>
<b>Viewing a video attachment</b>	<p>a Tap the required message with a video attachment.</p> <p>b To play the video, tap <b>Play</b>.</p>
<b>Listening to an audio attachment</b>	<p>a Tap the required message with audio attachment.</p> <p>b To listen to the audio, tap <b>Play</b>.</p>
<b>Viewing a sent location</b>	<p>a Tap the required message with a sent location.</p> <p>The display shows the location, and the address is updated to the friendly address.</p>
<b>Forwarding a multimedia attachment</b>	<p>a Open an attachment from the selected message.</p> <p>b Tap and hold the attachment, then tap <b>Forward</b>.</p> <p>c Select the required recipient from the contact list.</p>

## Chapter 23

# Messages

This feature allows you to quickly send and receive messages directly from your radios. The maximum length of a text message is 200 characters. Local date and time is timestamped on the messages.



**NOTE:** This feature must be preprogrammed by a qualified radio technician. Check with your dealer or system administrator for more information.

### 23.1

## Creating New Messages

### Procedure:

- 1 From the **Home** screen, tap **New Message**.
- 2 Use one of the following options:

Option	Actions
If the recipient is on the User List	Tap the target user.
If the recipient is not on the User List	<ol style="list-style-type: none"> <li>a Tap <b>New Conversation</b>.</li> <li>b Enter the user name or ID.</li> </ol>

- 3 Use the keyboard to compose your message.  
You can also tap **Quick Message** to reply by using one of the canned messages.
- 4 To send the message, tap **Send**.

### 23.2

## Viewing Messages

### Procedure:



- 1 From the **Home** screen, tap **All Messages**.
- 2 Perform one of the following actions:
  - To view message history, tap any selected conversation and view the message history in the conversation view.
  - To search message history, at **Search History**, type in either the contact name or keyword.

### 23.3

## Deleting Messages

### Procedure:

- 1 Tap **All Messages**.
- 2 Delete messages by using one of the following options:

Option	Actions
<b>Deleting a message</b>	<b>a</b> Tap and hold the required message. <b>b</b> Tap <b>Delete</b> .
<b>Deleting selected messages</b>	<b>a</b> Tap  <b>More</b> → <b>Select to Delete</b> →< <i>required message</i> >. <b>b</b> Tap <b>Delete</b> .
<b>Deleting a conversation</b>	<b>a</b> Tap  <b>More</b> → <b>Delete</b> →< <i>required conversation</i> >. <b>b</b> Tap <b>Delete</b> .



## Chapter 24

# Voice Announcement

This feature enables the radio to audibly indicate the current feature mode, zone, or channel assigned to the user.

The available voice announcement (VA) priority options are:

### **High**

Voice announcement is enabled even when the radio is receiving calls.

### **Low**

Voice announcement is disabled when the radio is receiving calls.

## Chapter 25

# Radio Inhibit

This feature allows the system administrator to put a radio into a nonfunctional state when the radio is missing or in an unknown hand. The radio stays in this state regardless of its power changes.



**NOTE:**

If the radio has Intersystem roaming capability, the system administrator is able to put the radio into a nonfunctional state when the missing radio roams to another system.

The radio can only be uninhibited by receiving an uninhibited command from the system administrator.

Chapter 26

# Smart PTT (Conventional Only)

Smart PTT is a per-personality, programmable feature used to keep radio users from talking over other radio conversations. When Smart PTT is enabled in your radio, you cannot transmit on an active channel.

The following table shows the variations of Smart PTT.

Mode	Description
Transmit Inhibit on Busy Channel with Carrier	You cannot transmit if traffic is detected on the channel.
Transmit Inhibit on Busy Channel with Wrong Squelch Code	You cannot transmit on an active channel with a squelch code or (if secure-equipped) encryption key other than your own. If the PL code is the same as yours, the transmission is not prevented.
Quick-Key Override	Your radio must be preprogrammed to allow you to use Quick-Key Override. This feature works with either one of the two above variations. You can override the transmit-inhibit state by quick-keying the radio (press <b>PTT</b> button twice within the preprogrammed time limit).

## Chapter 27

# Remote Monitor

This feature allows the system administrator to turn on the microphone of a targeted radio with a subscriber alias or ID.

When remote monitor feature is activated, the audio transmission can be configured in Customer Programming Software (CPS) to route the audio to the radio internal microphone, wired Remote Speaker Microphone (RSM), or Bluetooth wireless microphone.



In life-threatening or critical situations, the system administrator can remotely monitor any audible activity surrounding the targeted radio.

## Chapter 28

# Toggling between Repeater and Direct Operation

Repeater operation increases radio coverage area by connecting with other radios through a repeater. Direct or "talkaround" operation bypasses the repeater and connects directly to another radio. You can select either one of these operations on your radio.

### Procedure:

- 1 From the **Home** screen, tap  **Radio Quick Settings**.
- 2 To toggle between repeater and direct operation, tap  **Direct**.

## Chapter 29

# Trunking System Controls

This chapters explain the trunking system control features in your radio.

### 29.1

## Operating in Failsoft System

The failsoft system ensures continuous radio communication during a trunked system failure. When the radio goes into failsoft operation, it automatically switches to a failsoft channel which allows your radio to transmit and receive in conventional operation on a predetermined frequency.

When in failsoft operation, the radio emits a medium-pitched tone and the display shows `Failsoft`. When the trunking system returns to normal operation, your radio automatically leaves failsoft operation and returns to trunked operation.

### Procedure:

If you want to communicate with other talkgroups during failsoft operation, rotate the **Channel Selector** to a different repeater frequency and press **PTT** to talk.

### 29.2

## Imbalanced Coverage

Imbalanced coverage occurs when the radio is able to receive the control channel but is unable to transmit back to the system. The radio generates a periodic tone and displays `No Comms`.

### 29.3

## Out-of-Range Radio

When your radio goes out of the range of the system, it can no longer lock onto a control channel.

You hear a low-pitched tone and/or the display shows the currently selected zone/channel combination and Out of range notification. Your radio remains in this out-of-range condition until it locks onto a control channel or failsoft channel, or if it is turned off.

### 29.4

## Site Trunking Feature

If the Zone Controller loses communication with any site, that site reverts to site trunking. When this occurs, you can communicate only with the radios within your trunking site.

The display shows the currently selected zone/channel and the Site Trunking message.

## Chapter 30

# Dynamic Regrouping (Trunking Only)

This feature allows the dispatcher to temporarily reassign selected radios to a particular channel to communicate with each other.

When your radio is dynamically regrouped, it receives a dynamic regrouping command and automatically switches to the dynamically regrouped channel. You hear a tone and the display shows the name of the dynamically regrouped channel.

When the dispatcher cancels dynamic regrouping, the radio automatically returns to the previous zone and channel.

If you access a zone or channel that has been reserved as a dynamically regrouped mode for other users, you hear an invalid tone.

### 30.1

## Classification of Regrouped Radios

The dispatcher can classify regrouped radios into Select Enabled or Select Disabled categories.

### Select Enabled

Select-enabled radios are free to change to any available channel, including the dynamic-regrouping channel, once you have selected the dynamic-regrouping position.

### Select Disabled



Select-disabled radios cannot change channels while dynamically regrouped. The radio is forced to remain on the dynamic-regrouping channel.

The Scan and Private Call features are unavailable when your radio is Select Disabled.

### 30.2

## Requesting a Reprogram

### Procedure:

- 1 From the **Home** screen, tap  **More**.
- 2 To request a new dynamic regrouping assignment, tap  **Reprogram**.

## Chapter 31

# Accessories

Not all accessories are FCC certified to operate with all radio models and/or band splits. See the radio price pages for a list of FCC certified accessories or contact your sales representative for accessory compatibility.

See <http://www.motorolasolutions.com> to know more about the accessories supported by this radio.