



NITRO Portable

PROFESSIONAL DIGITAL TWO-WAY RADIO

EVOLVE, EVOLVE-i

Portable Radio User

Guide

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Chapter 1

Read Me First

This user guide covers the basic operations of the radio models offered in your region.

Notations Used in This Manual

Throughout the text in this publication, you notice the use of **Warning**, **Caution**, and **Notice**. These notations are used to emphasize that safety hazards exist, and the care that must be taken or observed.



WARNING: An operational procedure, practice, or condition, and so on, which may result in injury or death if not carefully observed.



CAUTION: An operational procedure, practice, or condition, and so on, which may result in damage to the equipment if not carefully observed.



NOTICE: An operational procedure, practice, or condition, and so on, which is essential to emphasize.

Special Notations

The following special notations are used throughout the text to highlight certain information or items:

Table 1: Special Notations

Example	Description
Menu key or PTT button	Bold words indicate a name of a key, button, or soft menu item.
Your radio shows Bluetooth On.	Typewriter words indicate the MMI strings or messages displayed on your radio.
<required ID>	The courier, bold, italic, and angle brackets indicate user input.
Setup→Tone→All Tones	Bold words with the arrow in between indicate the navigation structure in the menu items.

Feature and Service Availability

Your dealer or administrator may have customized your radio for your specific needs.



NOTICE: Not all features in the manual are available in your radio. Contact your dealer or administrator for more information.

You can consult your dealer or system administrator about the following:

- What are the functions of each button?
- Which optional accessories may suit your needs?
- What are the best radio usage practices for effective communication?
- What maintenance procedures promote longer radio life?

1.1

Software Version

All the features described in the following sections are supported by the software version **R01.02.00** or later.

Contact your dealer or administrator for more information.

Chapter 2

Radio Care

This section describes the basic handling precaution of the radio.

Table 2: IP Specification

IP Specification	Description
------------------	-------------

Table 3: IP Specification

IP Specification	Description
IP68	Allows your radio to withstand two meters of water for two hours, and adverse field conditions such as water drops, snow, dirt, grease, or other surface contaminants.

- Keep your radio clean and exposure to water should be avoided to help ensure proper functionality and performance.
- To clean the exterior surfaces of the radio, use a diluted solution of mild dishwashing detergent and fresh water (for example, one teaspoon of detergent to one gallon of water).
- These surfaces should be cleaned whenever a periodic visual inspection reveals the presence of smudges, grease, and/or grime.



CAUTION: The effects of certain chemicals and their vapors can have harmful results on certain plastics. Avoid using aerosol sprays, tuner cleaners, and other chemicals.

Chapter 3

Radio Overview

Figure 1: Front and Back View



Table 4: Radio Overview

No.	Name	Description
1	On/Off/Volume knob	To turn the radio on or off and adjust volume.
2	Digital Microphone	Allows your voice to be sent when PTT or voice operations are activated.
3	Channel Rocker	To select channel.
4	Emergency button	To turn on or off the Emergency operations.
5	Fixed Antenna	Provides the needed RF amplification when transmitting or receiving.
6	Front Camera	Allows you to take photos.
7	Digital Microphone	Allows your voice to be sent when PTT or voice operations are activated.
8	Touch Screen	The radio display screen.
9	Accessory Connector	To connect accessories to your radio.

No.	Name	Description
10	USB Charging port	For charging purposes.
11	Back button	Allows you to return to previous screen or exit application windows.
12	Home button	Allows you to return to home screen.
13	Overview button	Allows you to view a list of applications that are currently active on your radio.
14	Digital Microphone	Allows your voice to be sent when PTT or voice operations are activated.
15	Speaker	Outputs all tones and audio that are generated by the radio (for example, features like keypad tones and voice audio).
16	Rear Camera	Allows you to take photos, videos, or scan QR code.
17	LED Flash	Provides flash light function.
18	Battery Latch	Allows you to lock or unlock battery from the radio.
19	Push-to-Talk (PTT) button	Allows you to execute voice operations.
20	Battery	Provides power source to your radio.
21	3-Dot Programmable Feature button	Programmable button of an assignable radio function.
22	1-Dot Programmable Feature button	Programmable button of an assignable radio function.
23	Wake button/2-Dot Programmable Feature button	Allows you wake the radio screen/ Programmable button of an assignable radio function (long press)
24	Charging Contact	Charging point for the battery.

3.1

Configuring Programmable Buttons


You can set the programmable buttons as press or press and hold to perform various actions.



NOTICE: The programmable buttons are assigned to default actions as follows:

- Press to answer or end call.
- Press and hold to return to home screen.

Procedure:

- 1 Swipe up, tap  **Settings**→**Programmable buttons**.
- 2 Select one of the following options:
 - **Programmable button -1- short press**
 - **Programmable button -1- long press**
 - **Programmable button -2- long press**
 - **Programmable button -3- short press**
 - **Programmable button -3- long press**
- 3 From the list that appears, tap your desired action.

- **Default**
- **Brightness Up**
- **Brightness Down**
- **Camera**
- **Incoming Call (Accepts/End call)**(only for Programmable button -1- short press)
- **Incoming Call (Ringer Mute)**(only for Programmable button -1- long press)
- **Media**
- **Barcode**
- **ViQi** (US Only) (only for Programmable button -3- long press)

Chapter 4

Getting Started

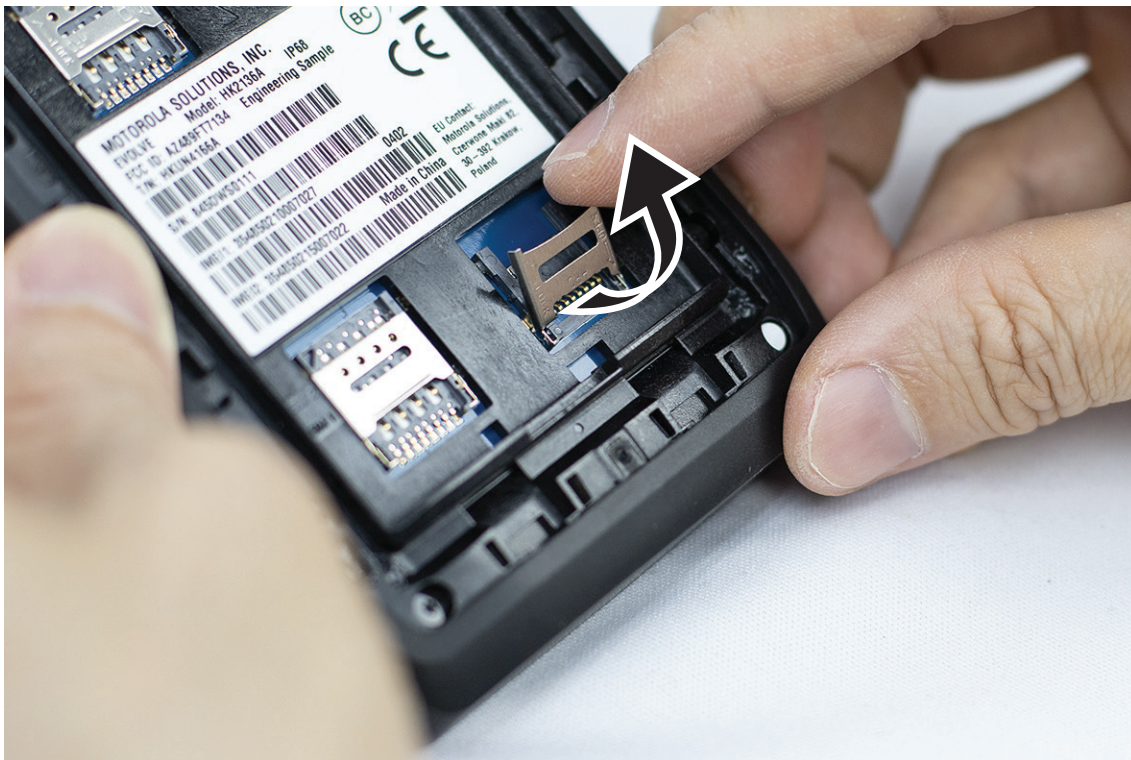
Getting Started provides instructions to prepare your radio for use.

4.1

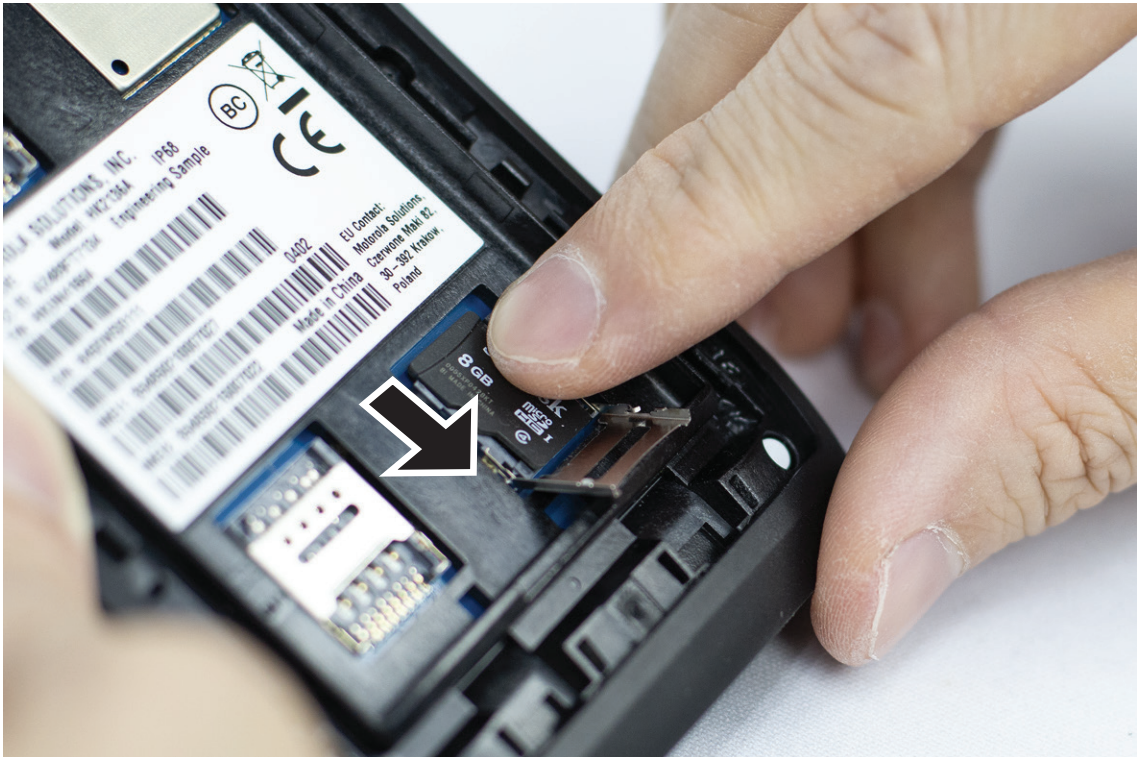
Inserting SD Card

Procedure:

- 1 Lift the SD card door.



- 2 Place the SD card onto the contacts.



3 Close the SD card door.

4.2

Inserting SIM Cards

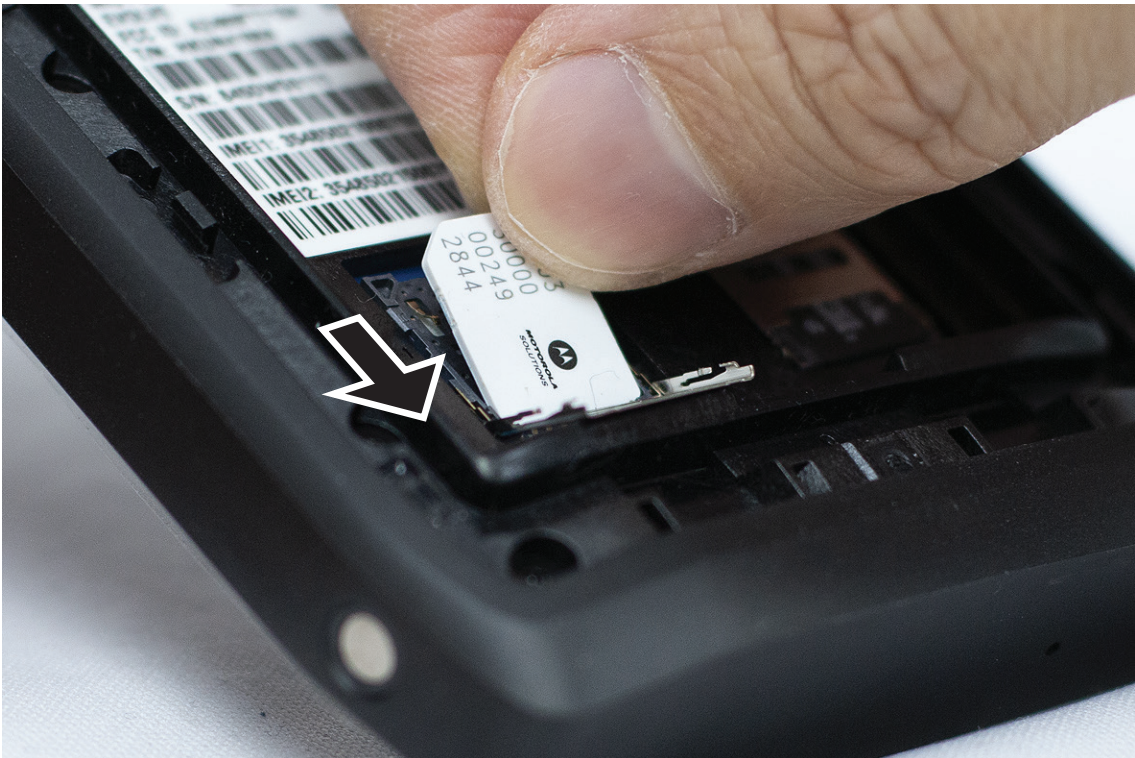
Your radio has two SIM card slots.

Procedure:

1 Lift the SIM card door.



2 Place the SIM card onto the contacts.



3 Close the SIM card door.

4.3

Attaching or Removing the Battery



WARNING:

For Intrinsic Safe (IS) radio, if a non-IS or unapproved battery is inserted into the radio a warning message will prompt.

Risk of explosion if the battery is replaced by an incorrect type.

Attaching the Battery

Procedure:

- 1 Align the battery with the rails on the back of the radio.



- 2 Push the battery down, until the latch snaps into place.

Removing the Battery

Procedure:

Lift the battery from the back of the radio.

4.4

Charging the Radio

Procedure:

To charge, connect the USB cable to your radio and a USB port.

4.5

Turning the Radio On or Off

Turning the Radio On

Prerequisites: Ensure that the battery is fully charged before the first use.

Procedure:

To turn on the radio, rotate the **On/Off/Volume** knob clockwise until you hear a click.

Turning the Radio Off

Procedure:

To turn off the radio, rotate the **On/Off/Volume** knob counterclockwise until you hear a click.

4.6

Adjusting the Volume

This settings allows you to adjust the Radio and Voice Calls volume only.

Procedure:

Perform one of the following options:

- To increase the volume, rotate the **On/Off/Volume** knob clockwise.
- To decrease the volume, rotate the **On/Off/Volume** knob counterclockwise.

4.7

Removing Camera Lens Protective Cover

Procedure:

Lift the protective film from the camera lens.





4.8

Touchscreen Navigation

Table 5: Touchscreen Actions

Action	Results
Tap	You can tap to perform the following actions: <ul style="list-style-type: none">• Select items on the screen• Type letters and symbols using the onscreen keyboard• Press on-screen buttons
Tap and hold	You can tap and hold to perform the following actions:



Action	Results
	<ul style="list-style-type: none">• Drag an application on the home screen to move it to a new location or to remove it• Create a shortcut of an application on the home screen• At an empty area of the home screen, tap and hold to launch a menu to select wallpapers, widgets and Home settings
<p data-bbox="228 562 305 594">Swipe</p> 	<p data-bbox="618 562 1401 625">You can move your finger up, down, left, or right on the screen to perform the following actions:</p> <ul style="list-style-type: none">• Unlock the screen• View additional home screens• View additional application icons in the Launcher window• View more information on an application screen
<p data-bbox="228 930 363 961">Double-tap</p> 	<p data-bbox="618 930 1382 993">You can tap twice on a webpage, map, or other screen to zoom in and out.</p>
<p data-bbox="228 1299 302 1331">Pinch</p> 	<p data-bbox="618 1299 1401 1394">In some applications, you can zoom in and out by placing two fingers on the screen and pinching them together (to zoom out) or spreading them apart (to zoom in).</p>

4.9

Attaching Belt Clip to Holster

Procedure:

- 1 Place the Belt Clip align with the slot of the Holster.
- 2 Push the Belt Clip downwards to ensure that the sliding surface is flat.

- 3 While continue pushing, slide the Belt Clip upwards until you hear a click sound.

4.10

Inserting Radio to the Holster

Procedure:

- 1 Place your radio into the slot facing towards the Holster.
- 2 Push your radio towards the Holster to lock it in position.

Chapter 5

Home Screen Overview

Figure 2: Home Screen

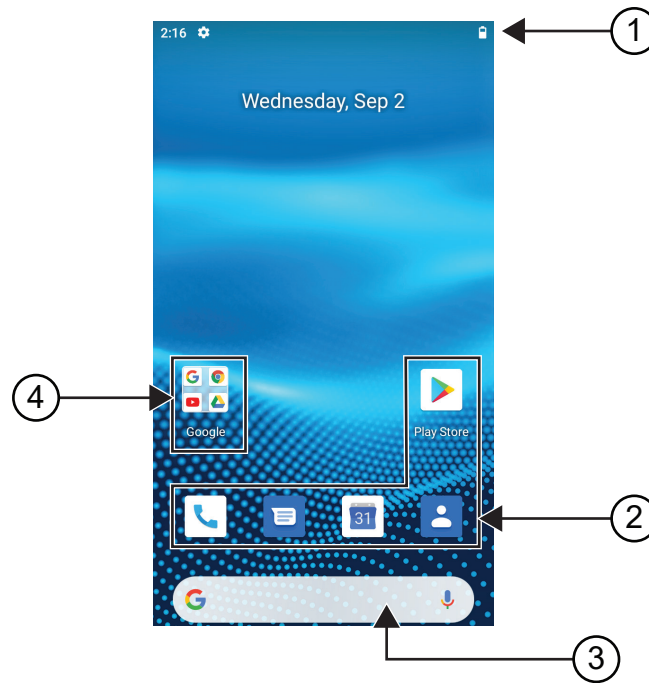


Table 6: Home Screen Overview

No.	Items	Description
1	Status bar	Display status and notification icons.
2	Application shortcuts	Allow you to quickly access the desired application.
3	Google Search bar	A shortcut widget used to perform Google search using Chrome.
4	Application Folder	Allow you to group several applications into folders.

5.1

Status Indicators


Status Indicators explain the Icons and LED indicators used in your radio.











5.1.1

Status Icons

These icons appear at the status bar to provide device-specific information or status.



NOTICE: If the following icons are not visible on your radio, enable it from the radio  Settings.

Icon	Name	Description
	Battery	Indicates the remaining battery level of the radio. The icon blinks when the battery level drops to 10% or lower.
	Bluetooth On	Steady – Bluetooth is on and ready for Bluetooth connection. Inverted – Bluetooth is connected to an external Bluetooth device.
	Location	Location is enabled and its signal is available.
	No SIM	SIM card is not inserted or detected.
 to 	LTE Network Strength	The radio is connected to an LTE network. The number of bars represents the signal strength of the LTE network.
	LTE No Service	The radio is not connected to an LTE network.
	Data Disabled	The radio is connected to an LTE network but the data is disabled.
	Time	Indicates the current time.
	Wi-Fi	The radio is connected to a Wi-Fi network. The number of bars represents the signal strength of the Wi-Fi network.

5.1.2

LED Indications

The LED Indicator shows the operational status of your radio.

Table 7: LED Indications

Indication	Status
Blinking Blue	The radio is receiving any of the following new notifications: <ul style="list-style-type: none"> • New Voice Mail • New Notification • New SMS or MMS

Indication	Status
	<ul style="list-style-type: none"><li data-bbox="435 239 610 266">• New Email<li data-bbox="435 285 610 312">• Missed Call
Blinking Red	The battery capacity is at 10% or lower.
Slow Blinking Red	The battery is invalid.
Solid Red	The battery is charging.
Blinking Green	The battery capacity is at 90%.
Solid Green	The battery is fully charged.

Chapter 6

Basic Functions

The following basic functions are available on your radio.

6.1

Accessing Files From a Computer


Procedure:

- 1 Connect your device to your computer by using a Micro USB cable.
- 2 Open the **Notifications** panel by swiping down the screen from the **Status** bar.
- 3 Tap the **Charging this device via USB** button.
- 4 In the USB Preferences screen, under Use USB for section, perform one of the following actions:
 - If you want to transfer files to Windows or Mac through Media Transfer Protocol (MTP), select **File transfers**.
 - If you want to enable USB tethering, select **USB tethering**.
 - If you want to use you radio for MIDI input, select **MIDI**.
 - If you want to access photos or other files on a computer that does not support MTP, select **PTP**.
 - If you want to charge the device using USB, select **No data transfer**.

6.2

Accessing Radio Settings



Procedure:

- 1 To access radio settings, perform one of the following actions:
 - From home screen, swipe up.
 - Swipe down the notification panel.
- 2 Tap  **Settings**.

6.2.1

Creating Radio Settings as Shortcut in Home Screen

Procedure:

- 1 Locate  **Settings**.
- 2 Long press and drag  **Settings** to home screen.

Chapter 7

Connectivity

You can connect your radio to other devices, accessories, or network through different types of connectivity.

7.1

Bluetooth

This feature allows you to use your radio with a Bluetooth-enabled accessory through a Bluetooth connection. Your radio supports both Motorola Solutions and Commercially available Off-The-Shelf (COTS) Bluetooth-enabled accessory.

Bluetooth operates within a range of 10 m (32 ft) line of sight. This is an unobstructed path between your radio and your Bluetooth-enabled accessory. For high degree of reliability, Motorola Solutions recommends to not separate the radio and the accessory.

At the fringe areas of reception, both voice and tone quality start to sound "garbled" or "broken". To correct this problem, position your radio and Bluetooth-enabled accessory closer to each other (within the 10 m defined range) to re-establish clear audio reception. The Bluetooth function of your radio has maximum power of 2.5 mW (4 dBm) at the 10 m range.

Refer to the user manual of your respective Bluetooth-enabled accessories for more details on the full capabilities of your Bluetooth-enabled accessory.

7.1.1

Turning Bluetooth Mode On or Off

Turning Bluetooth Mode On

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Bluetooth**.
- From  **Settings**, tap **Connect devices**→**Connection preferences**→**Bluetooth**→**On**.

Turning Bluetooth Mode Off

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Bluetooth**.
- From  **Settings**, tap **Connect devices**→**Connection preferences**→**Bluetooth**→**Off**.

7.1.2

Viewing Device Details


Procedure:

From  **Settings**, tap **Connected devices**→<required device>→**View Details**.

7.1.3

Editing Device Name

Procedure:

From  **Settings**, tap **Connected devices**→<required device>→**Edit Name**→<New Name>.

The display shows Device Name Saved.

7.1.4

Deleting Device Name

Procedure:

From  **Settings**, tap **Connected devices**→<required device>→**Delete**.

The display shows Device Deleted.

7.2

Wi-Fi Operation

Wi-Fi® is a registered trademark of Wi-Fi Alliance®. You can set up and connect Wi-Fi network to update your radio firmware, codeplug, language pack and voice announcement.

Your radio supports the following Wi-Fi networks.

WEP/WPA/WPA2/WPA3-Personal Wi-Fi network

Uses pre-shared key/password based authentication. Pre-shared key/password can be entered by using the menu or MDM.

WPA/WPA2/WPA3-Enterprise Wi-Fi network

Designed for enterprise networks and requires a RADIUS authentication server. Your radio must be pre-configured with a certificate if certificate-based authentication is deployed and client certificate verification is required.


7.2.1

Turning Wi-Fi On or Off

Turning Wi-Fi On

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Wi-Fi**.
- From  **Settings**, tap **Network & internet**→**Wi-Fi**→**On**.

Your radio shows a list of available networks.

Turning Wi-Fi Off

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Wi-Fi**.



- From  **Settings**, tap **Network & internet**→**Wi-Fi**→**Off**.

7.2.2

Configuring Wi-Fi Hotspots

Prerequisites: Ensure that your device has Internet connection.

Procedure:

- 1 Swipe up the home screen, tap  **Settings**.
- 2 Turn on the Wi-Fi hotspot by performing the following actions:
 - a Tap the **Network & internet**→**Hotspot & tethering**→**Wi-Fi hotspot**→**On**.
- 3 Configure the Wi-Fi hotspot by performing the following actions:
 - a To change hotspot name, tap **Hotspot name**→<new name>→**OK**.
 - b To adjust the security setting, tap **Security**→<desired setting>.
 - c To change hotspot password, tap **Hotspot password**→<new password>→**OK**.
 **NOTICE:** If you select **None** in the **Security** field, hotspot password is not required.
 - d To turn off hotspot automatically, tap **Advanced**→**Off**.
 - e To adjust AP Band, tap **Advanced**→**AP Band**→<desired setting>.



NOTICE: Without a SIM card, your radio only supports 2.4 GHz band.

7.3

Location

The Global Navigation Satellite System (GNSS) integrates information from the Global Positioning System (GPS) and the Global Navigation Satellite System (GLONASS) to determine the approximate geographical location of your radio.


7.3.1

Turning Location On or Off

Turning Location On

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Location**.
- From  **Settings**, tap **Location**→**Use Location**→**On**.

Turning Location Off

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Location**.

- From  **Settings**, tap **Location**→**Use Location**→**Off**.

7.4

Airplane Mode

The Airplane Mode disables your radio's ability to communicate over radio-frequency signal transmission and cellular service. When Airplane Mode is enabled, Bluetooth and Wi-Fi connections automatically turn off.



NOTICE: You can turn on Bluetooth, GPS, and Wi-Fi connections manually during Airplane Mode.

When you are in Airplane Mode, you are disconnected from the Push-to-Talk (PTT) service.

You will face the following scenarios:


- You cannot receive PTT calls, Cellular Calls, and messages.
- You cannot receive alerts from others.
- Others will see you as offline in their PTT contact list, and will not be able to call you or send you any alert.

7.4.1

Entering Airplane Mode

Procedure:

Perform one of the following actions:

- Swipe down the notification panel, tap **Airplane Mode**.
- From  **Settings**, tap **Network & internet**→**Airplane Mode**→**On**.

Your radio shows the **Airplane mode** icon in the **Status** bar.


Chapter 8

WAVE™ Application

The application provides instant communications at the push of a button.

For more information, see <https://waveoncloud.com/Home/Help>.

Table 8: WAVE Application Features

Feature	Description
Alerts	<ul style="list-style-type: none"> Instant Personal Alert (IPA) – Allows you to send a message to another person asking for a callback. Missed Call Alert (MCA) – Alerts you when you miss an incoming PTT call.
Broadcast Talkgroup Calling	Allows certain talkgroup members to make high-priority one-way calls.
Contact and Talkgroup Management	<p>Allows an administrator to centrally manage PTT contacts and talkgroups.</p> <p> NOTICE: In the application, groups are also known as Talkgroups.</p>
Favorites	Allows you to manage your own list favorites for quick access to contacts and talkgroups.
Integrated Secure Messaging	Allows you to send and receive secure text messages, multimedia content, and location information to and from other PTT users.
Location Tracking	Allows a supervisor to track location of a talkgroup member.
PTT Calling to Individuals and Talkgroups	Provides instant communication to one or more people at the push of a button.
Real-Time Presence	<ul style="list-style-type: none"> Allows you to see whether your contacts are available and ready to receive calls before making a call. Indicates whether you want to receive PTT calls to your contacts.
Supervisory Override	Allows a supervisor to take the floor and speak at any time during a talkgroup call, even if someone else is speaking.
Talkgroup Scanning with Priority	<ul style="list-style-type: none"> Allows a subscriber's phone to scan through a list of corporate talkgroups for calls. The higher priority talkgroup calls take precedence over lower priority talkgroup calls.
Wi-Fi	Allows you to use PTT using Wi-Fi connection.

8.1

Logging in WAVE Application

Prerequisites: Turn off Battery Saver mode.

Procedure:

- 1 Tap on the **WAVE** icon.
- 2 Tap **Yes** to Login.




NOTICE: If activation code is requested during first time login, contact your dealer or administrator for more information.

8.2

Logging Out from WAVE Application

Procedure:

From the WAVE Application, navigate to  **Menu**→**Settings**→**Logout**→**Yes**.

8.3 WAVE Application Overview

Figure 3: WAVE Application Overview

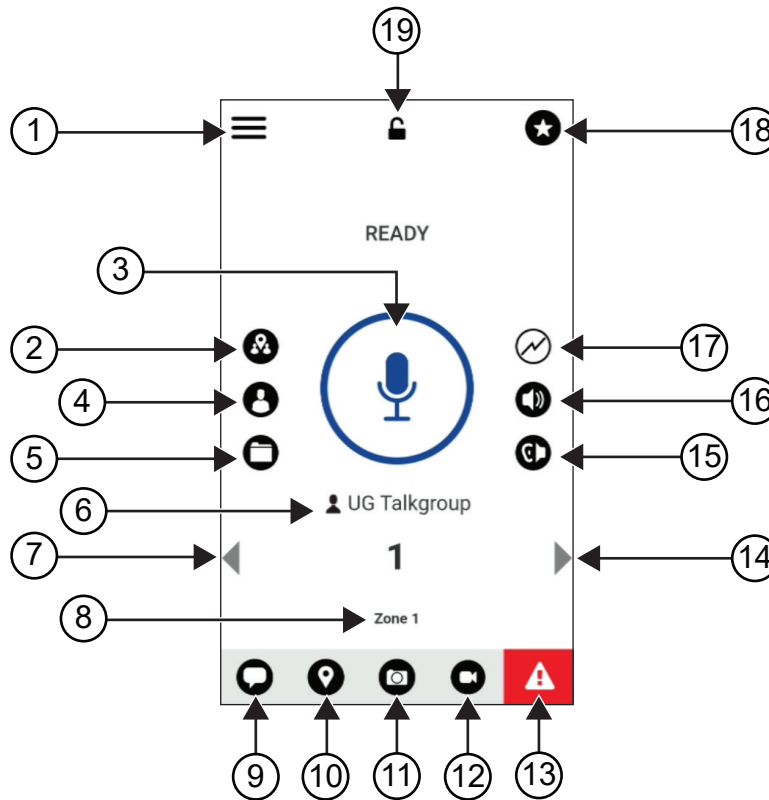


Table 9: WAVE Application Overview

Label	Name	Description
1	Menu	The Menu Options include the following: <ul style="list-style-type: none"> • Status • History • Contacts • Map • Favorites • Channels/Zones • Talkgroup Scan • Tones • Use Wi-Fi • Ambient Listening (if configured) • Settings • Tutorial • About

Label	Name	Description
2	History	<ul style="list-style-type: none">• The tab displays all your conversation history of calls, contacts, groups, alerts, and messages.• You can view your history, return a call, view messages, add contacts, delete history and messages, and forward any message to a contact or group.
3	PTT	Allows you to make calls.
4	Contacts	Displays your PTT contacts and allows you to search for contacts, start a PTT call, or send an alert.
5	Channels and Zones	Display available channels and zones, allows you to select the required channel and zone.
6	Talkgroup Name	Display the current talkgroup name.
7	Left Arrow	Navigates to the previous talkgroup.
8	Zone	Display the current zone.
9	Message	View the current talkgroup conversation.
10	Location	View your current location.
11	Camera	Allows you to choose from taking photo or select a file in gallery.
12	Video	Allows you to take video.
13	Emergency	Allows you to initiate an emergency.
14	Right Arrow	Navigates to the next talkgroup.
15	Speaker On	Allows you to toggle speaker from on to off.
16	Call Volume	Allows you to access the Call Volume menu.
17	Scan List No Priority	Indicates no priority in scan list.
18	Favorites	<ul style="list-style-type: none">• Displays your favorite PTT contacts and talkgroups.• You can quickly start a PTT call to your favorites.
19	App Lock	When the WAVE app is lock, you cannot use the app until you tap the App Lock to unlock.

8.4

Push-to-Talk Button

You can use the Push-to-Talk (PTT) button to access the WAVE Application over cellular data network or Wi-Fi network.



NOTICE: Depending on your Wi-Fi availability, your radio may automatically switches between cellular data network and a Wi-Fi network.

There are two types of PTT Option available on your radio, you can use either one to initiate call to the PTT service.

Table 10: Types of PTT Options

PTT Options	Description
External PTT button	You can access the WAVE application using the PTT button or an accessory with PTT button.
On-Screen PTT button	When you want to initiate a call in the WAVE Application, you can tap and hold the On-Screen PTT button.

Chapter 9

Talkgroup

Talkgroup (TG) is used to facilitate contact with each other. You can select the TG from the list of TGs in the WAVE application in order to communicate with the members in the group.

Your radio can have up to 96 TGs with a maximum of 250 members per TG.

9.1

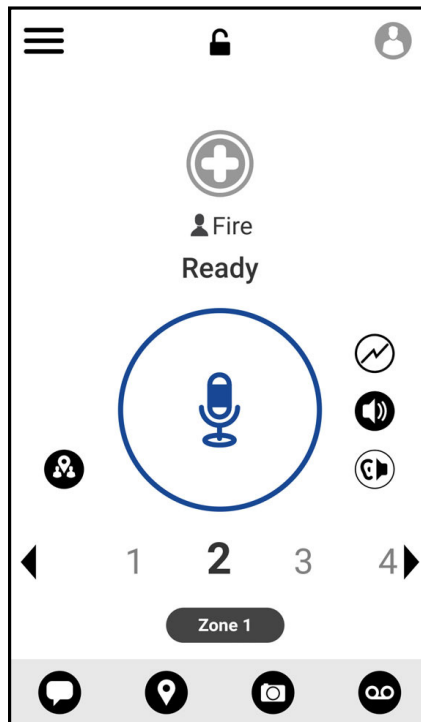
Viewing Talkgroups

The Talkgroups are assigned to position one to eight on the main screen.

Procedure:

Tap the left or right arrow.

Figure 4: Talkgroup View



9.2

Channels and Zones


A zone is used to categorize channels into logical groupings.

A zone includes talkgroups assigned to channel numbers. Each talkgroup is assigned to one channel and zone.

9.2.1

Viewing Channels and Zones

Procedure:

Tap  **Menu**→**Channels/Zones**.

9.3

Area-Based Talkgroup

When you enter a geographic area, you are able to view and hear the notifications for the talkgroup area in that geofence.

As you enter a geographic area, the talkgroup is shared and shown at the top of the channel list. You are allowed to PTT call and message within the talkgroup.

Area-based group calls are received while they are active and your selected talkgroup is not in an active call.

If you are in a call when you exit the Area Talkgroup, the call continues without dropping. When the call finally terminates, your radio then exit the Area Talkgroup.

9.4

Viewing Group Details

Procedure:

- 1 From the WAVE application, navigate to **Channel/Zones**.
- 2 To view the group details, tap and hold the required group and tap **Details**.

Chapter 10

Contacts

You can use the Contacts application to maintain phone numbers and other data.

In the WAVE application, there are two types of contacts available:

Table 11: Types of Contacts






Contacts	Maximum Contacts Allowed	Description
Administrator-Managed Contacts	1000	This contact is managed by the administrator and cannot be edited or removed from the WAVE application.
Personal Contacts	300	This contact is created by you from WAVE application. You can import your contacts into the PTT application as well. If this group is restricted by your administrator, you cannot create any contacts.


10.1

Adding New Contacts

Procedure:

- 1 Perform one of the following actions:

Option	Actions
Adding a new contact to the WAVE application	<ol style="list-style-type: none"> a From the WAVE application, navigate to  Menu→Contacts. b Tap  New PTT Contact. c Enter the required <i><name></i>, <i><color></i>, <i><phone number></i>. d Tap  to confirm.
Importing contacts into the WAVE application	<ol style="list-style-type: none"> a From the WAVE application, navigate to  Menu→Contacts. b Tap  → Import PTT Contact. c Select <i><required contact></i>.

Option	Actions
	d Tap  to confirm.



NOTICE: You can tap  **Favourite** to add the contact to favourites.

Chapter 11

Types of Calls

There are several ways that you can make a call using the WAVE applications depending on the types of calls you select.



NOTICE: If the person you are trying to call has a presence status of Offline, you will receive an error message indicating that the contact is unavailable.

The following are the calls available on your radio:

Table 12: Types of Calls




Calls	Description
Private Call	A call from an individual radio to another individual radio.
Group Call	A call to a group of user. Your radio must be configured as a member of the group for you to communicate with each other.
Quick Group Call	A call where you can manually select up to 9 contacts to add to the temporary group.
Broadcast Talkgroup Calls	<ul style="list-style-type: none"> • A call from an individual radio to every radio on the channel. • Used to make important announcements, that require your full attention. • You cannot respond or reject to Broadcast Calls.


11.1

Making Calls


Procedure:

- 1 Perform one of the following actions:

Option	Actions
Making a private call from the WAVE application	<ol style="list-style-type: none"> a From the WAVE application, navigate to  Menu→Contacts. b Select <i><required contact></i>.
Making a Group Call from the PTT Application	<ol style="list-style-type: none"> a From the WAVE application, tap  Contacts. b Select <i><required group></i>.
Making a Quick Group Call from the PTT Application	<ol style="list-style-type: none"> a From the WAVE application, tap  Contacts.

Option	Actions
	b Select <i><required contact></i>  In-Call Add Participant → <i><selected contacts></i> .

2 To call, press and hold the **PTT** button.

3 To end the call, tap  **End Call**


11.2

Receiving Calls

When you receive calls, your radio shows the incoming call screen and unmute to the incoming call.

Procedure:

Perform one of the following actions:

- To respond, press and hold the **PTT** button.
- To end the call, tap  **End Call**

Chapter 12

Emergency Operation

You can declare an emergency to contact or talkgroup through emergency calling and alert.



NOTICE: If your radio does not support Emergency operation, your radio display a notification on the non-activated Emergency feature.

12.1

Declaring Emergency

Procedure:

Press and hold the **Emergency** button.

Your radio shows the following indications:

- The Emergency tone sounds.
- The amber LED lights up.

If Emergency is not available on your radio, your radio shows the following indications:

- A bad bonk sounds.
- A message shows `Emergency not initiated. The Emergency feature is not supported.`



NOTICE: Only authorized user can declare an emergency for the required contact. Refer to [Enabling User Check on page 42](#) for more information.

12.2

Receiving Emergency Alerts

When you receive an Emergency Alert, your radio shows the following indications:

- The Emergency tone sounds.
- The amber LED blinks for 2 seconds.
- The device is locked in to the emergency call until the emergency is canceled.

12.3

Canceling Emergency

Procedure:

Press and hold the **Emergency** button.

Your radio shows the following indications:

- The Emergency tone dissolves.
- The amber LED extinguishes.



NOTICE: Only authorized user can cancel an emergency for the required contact. Refer to [Enabling User Check on page 42](#) for more information.

Chapter 13

ViQi

ViQi allows you to manage your radio and perform information lookups using voice commands. This feature is purpose-built for better communication and is active when you press and hold the assigned programmable feature button on the radio.



NOTICE: ViQi is only available in North America and supports American English accent only.

You are able to operate the radio with your voice using the following commands.

Table 13: ViQi Commands

Feature	Command
Talkgroup	To change to a new talkgroup, say the following commands: <ul style="list-style-type: none"> • "Talkgroup <Talkgroup Name>" • "Change to talkgroup <Talkgroup Name>" • "Switch to talkgroup <Talkgroup Name>" • "Go to talkgroup <Talkgroup Name>"
Zone and channel	To change to a new zone and channel, say the following commands: <ul style="list-style-type: none"> • "Zone <Zone Index>, channel <Channel Index>" • "Zone <Zone Index> and channel <Channel Index>" • "Change to zone <Zone Index>, channel <Channel Index>" • "Change to zone <Zone Index>, and channel <Channel Index>" • "Switch to zone <Zone Index>, channel <Channel Index>" • "Switch to zone <Zone Index>, and channel <Channel Index>" • "Go to zone <Zone Index>, channel <Channel Index>" • "Go to zone <Zone Index> and channel <Channel Index>"
Zone	To change to a new zone, say the following commands: <ul style="list-style-type: none"> • "Zone <Zone Index>" • "Change to zone <Zone Index>" • "Switch to zone <Zone Index>" • "Go to zone <Zone Index>"
Channel	To change to a new channel, say the following commands:

Feature	Command
	<ul style="list-style-type: none"> • "Channel <Channel Index>" • "Change to channel <Channel Index>" • "Switch to channel <Channel Index>" • "Go to channel <Channel Index>"
Private call	To make a private call, say "Call <Alias Name>".
Battery level	<p>To identify your battery level, say the following commands:</p> <ul style="list-style-type: none"> • "Battery" • "Battery level" • "Battery status" • "Battery check" • "What is my battery level" • "What is my battery status" • "What is my battery"
Time	<p>To identify current time, say the following commands:</p> <ul style="list-style-type: none"> • "Time" • "What time is it" • "Time check" • "Current time" • "What is the time" • "What's the time"
Bluetooth	<p>To enable Bluetooth say "Enable Bluetooth".</p> <p>To disable Bluetooth say "Disable Bluetooth".</p> <p>To check Bluetooth status say "Bluetooth status"</p>
Wi-Fi hotspot	<p>To enable Wi-Fi hotspot say the following commands:</p> <ul style="list-style-type: none"> • "Enable Wi-Fi" • "Enable Wi-Fi hotspot" <p>To disable Wi-Fi hotspot say the following commands:</p> <ul style="list-style-type: none"> • "Disable Wi-Fi" • "Disable Wi-Fi hotspot" <p>To check Wi-Fi hotspot status say "Wi-Fi status".</p>

13.1

Using ViQi

Procedure:

- 1 Press and hold the programmable **ViQi** button.
- 2 After you hear the voice command ready tone, speak your command into the microphone.

3 Release the **ViQi** button and wait for response.

Postrequisites:Some voice control (VC) commands require more steps.

Chapter 14

User Check

User Check allows authorized user to view the device status remotely. It is mainly used by supervisor or dispatcher.



You are allowed to view the following device status:

- Location
- Cellular Network Signal Strength
- Wi-Fi Signal Strength
- Battery Level

14.1

Enabling User Check

Procedure:

- 1 From the WAVE application, navigate to **Contacts**.
- 2 Perform one of the following actions:
 - Tap on the *<required contact>* →  **User Check**.
 - Tap and hold the required contact and select  **User Check**.



NOTICE: You can enable User Check when you are declaring an emergency.

Chapter 15

Talkgroup Scan


This feature allows your phone to scan through the scan list. You can assign top three priority talkgroups. The higher priority talkgroup calls take precedence over lower priority talkgroup calls.

15.1

Turning Talkgroup Scan On or Off

Turning Talkgroup Scan On

Procedure:


From the WAVE Application, navigate to  **Menu**→**Talkgroup Scan**→**On**.

Your radio shows the following indications:

- The display shows `Updating Scan Mode`.
- The toggle move to on.

Turning Talkgroup Scan Off

Procedure:

From the WAVE Application, navigate to  **Menu**→**Talkgroup Scan**→**Off**.

- The display shows `Updating Scan Mode`.
- The toggle move to off.

Chapter 16

Supervisory Override

Supervisory Override allows a supervisor to interrupt during an ongoing call except for Private Call and immediately start a supervisory call.

If the user is receiving or transmitting a call and the current ongoing call is interrupted by a supervisory call, your radio unmutes to the supervisory call and display the alias of the supervisor.



NOTICE: Contact your dealer or administrator for more information on the configuration.

Chapter 17

Instant Personal Alert

Instant Personal Alert (IPA) is a notification that you can send to a contact that is busy or unable to reply to a group or private call.

When you received an IPA, your radio sounds a tone and displays an icon and the sender alias.

The IPA received is stored in the IPA Status List and allows you to view and reply at any time. When multiple IPAs are received, the latest IPA will appear at the top of the list. The IPA Status List can store up to nine alerts.

If you have a private call with the sender of the IPA, then the IPA is automatically cleared.

17.1

Sending Instant Personal Alert

Procedure:

- 1 From the WAVE Application, tap  **Contacts**.
- 2 Tap and hold the `<required contact>`  **Instant Personal Alert**.

The display shows `Alert Sent`.

17.2

Receiving and Responding to Instant Personal Alert

When you receive an Instant Personal Alert (IPA), your radio shows the following indications:

- A tone sounds.
- The display shows the IPA message.

Procedure:

Perform one of the following actions:

- To call the initiator, tap **Reply** or press and hold the **PTT** button.
- To dismiss the message, tap **Not Now**.

Chapter 18

Missed Call Alerts

You will receive a Missed Call Alert when you are having the following scenarios:

- You are on a regular phone call and someone make Private Call to you.
- You receive a Private Call and you did not accept or respond to the call.

You will not receive a Missed Call Alert when you are having the following scenarios.

- You receives a Group Call but you do not respond.
- You are in Do Not Disturb (DND) mode and the alert is updated in **History** silently.
- You ended Private Call without responding.

18.1

Receiving and Responding to Missed Call Alert

When you receive a Missed Call Alert, your radio display shows the Missed Call Alert message.

Procedure:

Perform one of the following actions:

- To call the initiator, tap **Reply** or press and hold the **PTT** button.
- To dismiss the message, tap **Not Now**.

Chapter 19

Map

The map is available to everyone. You need to turn on your location to use this feature.

The default permission given to everyone is Individual. As for Supervisor, they can request the administrator to enable Location Capability to perform certain actions that an individual unable to perform. You can refer to the following types of permission for more information.

Table 14: Types of Permission




Permission	Description
Individual	<p>You are allowed to perform the following actions:</p> <ul style="list-style-type: none"> • Check current location • Share location • Send an arbitrary location
Supervisor	<p>You are allowed to perform the following actions:</p> <ul style="list-style-type: none"> • Check current location • Share location • Send an arbitrary location • Create boundary for talkgroup • Receive notifications when members enter or leave the boundary • View member's location

19.1

Sharing Location

Prerequisites: Turn on your radio location.

Procedure:

- 1 From the WAVE application, tap  **Map**.
- 2 Perform one of the following actions:
 - To share current location, tap **My Location** →  **Share**.
 - To share an arbitrary location, search for your desired location and tap  **Share**.
- 3 To send your location, perform one of the following actions :
 - To send to an individual contact, select **Send to Contact** → *<required contact>*.
 - To send to multiple contacts, select **Send to Quick Group** → *<required contacts>*.
 - To send to a group, select **Send to Group** → *<required group>*.





Your radio displays `Location Sent`.

19.2

Sharing Location with Location Capability Enabled

Prerequisites: Turn on your radio location and enable the Location Capability feature.

Procedure:

- 1 From the WAVE application, navigate to  **Map**.
- 2 Tap  **Tracked Group Selector**.
Your radio displays the List of Groups with Location Capability.
- 3 Select your desired group and perform one of the following actions:
 - To share current location, tap **My Location** →  **Share**.
 - To share an arbitrary location, search for your desired location and tap  **Share**.




Your radio displays `Location Sent`.

19.3

Viewing Members Location

Prerequisites: Turn on your radio location and enable the Location Capability feature.

Procedure:

- 1 From WAVE application, navigate to  **Map**.
- 2 Tap  **Tracked Group Selector** .
Your radio displays the List of Groups with Location Capability.
- 3 Select your desired group.
Your radio displays all the members in the group with their respective location.
- 4 To view each members name and their current location, tap  **Map Pin**.

19.4

Boundary

A supervisor can create a boundary for a group. When any member of the group enters or leaves the boundary, the supervisor receives notifications.



The supervisor can refresh the location and modify an existing boundary set for a group. The Active Boundary Time setting controls the duration of the boundary to be activated.

The supervisor can create a boundary from the list of groups or through quick group. The maximum members allowed in a quick group is 10.

19.4.1

Creating Boundary

Procedure:







- 1 From the WAVE application, navigate to  **Map**.
- 2 Tap  **Tracked Group Selector**.
Your radio displays the List of Groups with Location Capability.
- 3 Select your desired group and tap **Set Boundary**.
A Set Boundary message pops up and a blue circle appears surrounding the location on your map.
- 4 Perform one of the following actions:
 - To set the boundary size, zoom in and out the location with your fingers or drag the slider on the Set Boundary pop up message.
 - To set the boundary center, move the map or search for your desired location.
- 5 To turn on the boundary, tap **Set Boundary**.
A confirmation message pops up.
- 6 Perform one of the following actions:
 - To create a boundary at an arbitrary location and a static boundary with center selected, tap **Stay here**.
 - To create a boundary at your current location and make the boundary move as you move, tap **Follow me**.

The display shows Fence Boundary On.

19.4.2

Creating Boundary with Quick Group





Procedure:

- 1 From the WAVE Application, navigate to  **Map**.
- 2 Tap  **Tracked Group Selector** →  **Quick Group Selector** → **Select All in View**.
All the  selected pin turns purple.
- 3 Perform one of the following actions:
 - To add members, tap **Add Members** → *<required members>* →  **Save**.
 - To delete members in the quick group, tap **Quick Group List** → *<required members>* →  **Save**.

19.4.3

Changing Boundary Settings

Procedure:

- 1 From the WAVE application, navigate to  **Map**.
- 2 Tap  **Map Boundary Enable** →  **Boundary Settings**.
- 3 Perform one of the following actions:
 - To update the interval, tap **Update Interval** → *<required minutes>*.
 - To set the duration of the boundary to be activated, tap **Active Boundary Time** → *<required days>* → *<required hours>*.
 - To enable notification, tap **Notify Me** → **On**.
 - To enable notification to alert members, tap **Notify Members** → **On**.
 - To allow group members from outside boundary to receive an initial notification when a boundary is created, tap **Initial Member Notification** → **Outside Boundary** → **OK**.
 - To allow group members from inside boundary to receive an initial notification when a boundary is created, tap **Initial Member Notification** → **Inside Boundary** → **OK**.
- 4 To return to the map, tap  **Back**.

Chapter 20

Messaging




Push-to-Talk (PTT) Application allows you to send and receive messages to and from other PTT users. Your radio supports the following types of messages:

- Text messages
- Image messages
- Video messages
- File messages
- Location messages

20.1

Sending Text Messages

Procedure:





- 1 From the WAVE Application, tap  **Contacts**.
- 2 Tap and hold the *<required contact>* →  **Send Message**.
- 3 Type your message using the **On-screen Keyboard** and tap  **Send**.

20.2

Adding Quick Text

This features allows you to save up to 20 quick texts.

Procedure:



- 1 From the WAVE Application, tap  **Contacts**.
- 2 Tap and hold the *<required contact>* →  **Send Message** →  **Quick Text Access** → **Add Quick Text**.
- 3 Type your quick text using the **On-screen Keyboard**.
- 4 Tap  **Save** to confirm.

20.3

Deleting Quick Text

Procedure:


- 1 From the WAVE Application, tap  **Contacts**.










- 2 Tap and hold the *<required contact>* →  **Send Message** →  **Quick Text**
Access → **Edit** → **Delete** → **Yes**.

20.4

Sending Multimedia Content

Procedure:

- 1 From the WAVE Application, tap  **Menu** → **History** → *<required conversation>*..
- 2 Perform one of the following actions:

Options	Actions
<p>Sending an image or video</p>	<p>a Tap  Camera.</p> <p>b Perform one of the following actions:</p> <ul style="list-style-type: none"> • To take photo using your radio, select Take a photo. • To record video using your radio, select Record Video • To send existing image, select Image Gallery. • To send existing video, select Video Gallery. <p>c Tap OK → Yes to send.</p>
<p>Sending a voice message</p>	<p>a Tap  Voice Message.</p> <p>b Tap and hold  Record and speak into the microphone.</p> <p>c Release  Record.</p> <p>d Tap  Play to review your voice message.</p> <p>e Tap  Save to send your voice message.</p>
<p>Sending a file</p>	<p>a Tap  Attach File → <i><required file></i> → OK.</p>
<p>Sharing a location</p>	<p>a Tap  Location →  Share.</p>




20.5

Receiving Messages

When you receive a message, your radio receives a notification with the following details:

- Name of sender.
- Preview of the message.

Procedure:

- 1 Perform one of the following actions:
 - Tap **Notification** and skip the following steps.
 - From the WAVE Application, tap  **Menu**→**History**.
- 2 Navigate to the  **unread** message.
- 3 To view the unread message, tap  **History Details**.




20.6

Saving Messages

You may save the following type of message:

- Image message.
- Video message.
- Voice message.
- File message.

Procedure:


- 1 From the WAVE application, tap  **Menu**→**History**.
- 2 Tap  **History Details** on the *<required conversation>*.
- 3 Perform one of the following actions:
 - Tap on the image.
 - Tap on the video.
 - Tap on the voice message.
 - Tap on the file.Your radio displays the multimedia content.
- 4 To save the multimedia content to the Gallery, tap  **Gallery**.


20.7

Forwarding Messages

Procedure:

- 1 From the WAVE application, tap  **Menu**→**History**.




- 2 Tap  **History Details** on the *<required conversation>*.
- 3 Tap and hold the *<required message>*.
A context menu display.
- 4 Perform one of the following actions:

Option	Actions
Forwarding message to a contact	a Tap Forward to Contact → <i><required contact></i> → OK.
Forwarding message to a group	a Tap Forward to Group → <i><required group></i> → OK.
Forwarding message to a quick group	a Tap Forward to Quick Group → <i><required contacts></i> →  Save → OK.

20.8

Replying Messages



Procedure:

- 1 From the WAVE application, tap  **Menu**→**History**.
- 2 Tap  **History Details** on the *<required conversation>*.
- 3 Tap and hold the *<required message>*.
A context menu display.
- 4 Perform one of the following actions:
 - Tap **Reply to Sender**.
 - Tap **Reply to Group**.
- 5 Type your message using the **On-screen Keyboard**.
- 6 Tap  **Send**.

20.9

Deleting Messages

Procedure:

- 1 From the WAVE application, tap  **Menu**→**History**.
- 2 Tap  **History Details** on the *<required conversation>*.
- 3 Tap and hold the *<required message>*.
A context menu display.

4 To delete message, tap **Delete Message**→**Yes**.

Chapter 21

User Disabled or Suspended

User Disabled or Suspended indicates that your account is disabled or suspended. When your account is disabled or suspended, you are not able to login to the PTT server.


















When you presses the **PTT** button, your radio tries to login to the PTT server. If your radio able to connect to the PTT server, it will bring you to the normal login screen, else the User Disable or Suspended icon flashes.








Chapter 22

Applications

This section contains information on applications available on your radio. You can access these applications through the Home Screen or swiping up from the bottom of the Home Screen to open Applications Menu window.

Table 15: Applications

Icon	Name	Description
	Calculator	Allows you to perform basic and scientific arithmetic functions.
	Calendar	Allows you to manage events and appointments.
	Camera	Allows you to take photos and videos.
	Google Chrome	Fast, easy, and secure browsing with Google Chrome.
	Clock	Allows you to set an alarm, stopwatch, or timer.
	Contacts	Allows you to manage contact information.
	Google Drive	All files within reach from any smartphone, tablet, or computer. Anytime.
	Google Duo	Be together in the moment. Never miss a moment.
	Files	Allows you to view and manage files.
	Gallery	Allows you to view photos or videos.
	Gmail	Email by Google: secure, smart, and easy to use.
	Google	Stay in the know with the Google app.
	Keep Notes	Allows you to create, store, and categorize notes, lists, reminders, images, audio, and many more.
	Google Maps	Explore and navigate your world with Google Maps. Find places you'll love, connect with businesses you're interested in, and get around with real-time traffic information.
	Messages	Allows you to send and receive messages.
	Phone	Allows you to make phone calls.
	Google Photos	The home for all your memories.

Icon	Name	Description
	Google Play Movies and TV	The newest releases plus all your favourites, on any screen.
	Google Play	Google Play is your entertainment unbound.
	Settings	Provides settings to configure the device.
	Sound Recorder	Allows you to record sounds.
	WAVE	Provides secure Push-to-Talk (PTT) service on the go.
	YouTube	See what the world is watching on YouTube.
	YouTube Music	Discover all the music on YouTube that you cannot find anywhere else, organized in one new app and web.

22.1





Camera

You can use the Camera application to take photos or record videos.

22.1.1

Taking Photos





Procedure:

- 1 From the menu, tap  **Camera**.
- 2 Perform one of the following actions:
 - To take photo using rear camera, tap  **Camera**.
 - To take photo using front camera, tap  **Switch Camera** →  **Camera**.
- 3 To zoom in or out, press two fingers on the display and pinch or expand fingers.
The zoom controls appear on the screen.

22.1.2

Recording Videos

Procedure:

- 1 From the menu, tap  **Camera** →  **Video**.
Your video has start recording.
- 2 To pause the video, tap  **Pause**.
- 3 Tap stop the recording, tap  **Stop Record**.
- 4 To zoom in or out, press two fingers on the display and pinch or expand fingers.
The zoom controls appear on the screen.

22.2

Gallery

You can manage your albums, photos, or videos using the Gallery application.



NOTICE: The device supports the following image formats: JPEG, GIF, PNG, HEIC and BMP.

You can use Photos to perform the following actions:


- View albums, photos, and videos
- Play videos
- Perform basic editing on albums, photos, and videos
- Set photos as a wallpaper
- Set photos as a contact photo
- Share photos and videos

The Gallery application contains all albums, photos, and videos stored on the microSD card and in the internal memory.

22.2.1

Viewing Gallery



Procedure:

- 1 From the menu, tap  **Gallery**.
- 2 Perform one of the following actions:
 - Tap an album of your choice.
 - Tap a photo.
 - To view the next or previous photo in the album, swipe left or right.
 - To view controls, tap a photo.
 - To zoom in or zoom out, double tap or press two fingers on the display and pinch or expand fingers on a photo.
 - To view parts that are not in view, drag the photo.

22.2.2

Sharing Items from Photos


Procedure:

- 1 From the menu, tap  **Gallery**.
- 2 To share items, tap *<required item>*  **Share** *→<required application>*.

22.2.3

Deleting Items from Gallery

Procedure:




- 1 From the menu, tap  **Gallery**.

- To delete items, tap *<required item>* →  **Delete** → **OK**.


22.2.4

Cropping Photos

Procedure:

- From the menu, tap  **Gallery**.
- To crop photos, tap *<required photo>* →  **Edit** →  **Crop**.
 The cropping grid appears.
- Perform one of the following actions:

Option	Actions
Cropping the photo manually	<ol style="list-style-type: none"> To select the portion of the photo to crop, adjust the endpoints.
Choosing automatic cropping dimensions	<ol style="list-style-type: none"> Tap 1:1. If you want to view the original photo, tap Original.

- To confirm, tap  **Yes**.
- To save, tap **SAVE**.

22.2.5

Rotating Photos



Procedure:


- From the menu, tap  **Gallery**.
- To rotate photos, tap *<required photo>* →  **Edit** →  **Crop** →  **Rotate**.
 The photo rotates to 90° clockwise. Each tap rotates the photo to another 90°.
- Tap **SAVE** to confirm.

22.2.6

Watching Videos

Procedure:


- From the menu, tap  **Gallery**.
- To watch videos, tap **Videos** → *<required video>* →  **Play** → *<required application>*.
- To see the video playback or continue where you left off last time, drag the video progress bar.

- 4 To return to the previous screen, tap  **Back**.

22.3

Scanning Barcode or QR Code


Procedure:

- 1 From the menu, tap  **Camera**.
- 2 To scan barcode or QR code, use the rear camera to frame the subject on your screen.
A URL pops up.
- 3 Select the required applications to view the URL.

22.4

Turning On the Flash Light

Procedure:

Swipe down the notification panel, tap  **Flashlight** .

22.5

Taking Screen Capture

Procedure:

- 1 Press the **Home** button, and the **2-Dot Programmable Feature** button at the same time.
- 2 Tap **Screenshot**.

The screen capture is saved in the device memory.

22.6

Dark Theme

Dark Theme is essentially a dark mode that flips the color palette of all menus and in most applications.

The following are the benefits of Dark Theme:

- Reduce the power usage by a significant amount, depending on the screen technology of the device you are using.
- Improves the visibility for users who are sensitive to bright light or low vision.
- Makes it easier for anyone to use a device in a low-light environment.

22.6.1

Setting Dark Theme

Procedure:

Swipe up the home screen, tap  **Settings**→**Accessibility**→**Dark theme**.

22.7

Smart Reply

Smart Reply allows quick responses and actions directly from the notification without opening the application, mostly use for incoming messages.

You can choose to reply the message with the suggested quick responses, mark as read, or reply with your On-screen Keyboard. If someone send you an address, you can directly open it with Google Map that brings up the address that was sent to you.

You can choose to enable or disable this feature through the Apps & notification settings.

22.7.1

Setting Smart Reply



Procedure:



Swipe up the home screen, tap  **Settings**→**Apps & notifications**→**Notifications**→**Advanced**→**Suggested actions and replies**.




22.8

Exploring Files

Procedure:

- 1 From the menu, tap  **Files**.
- 2 To choose the types of files, tap  **Menu**.
- 3 Select one of the following options:
 - Recent
 - Images
 - Videos
 - Audio
 - Downloads
- 4 Perform one of the following actions:

Option	Actions
Viewing the file	Tap on the <i><required item></i> .
Sharing the file	a Tap and hold the <i><required item></i> . b To share the downloaded item, tap  Share → Share via → <i><required application></i> .
Searching for a file	a Tap  Search . b Type in your <i>required</i> input.
Deleting a file	a Tap and hold the <i><required item></i> .

Option	Actions
	b To delete, tap  Delete →OK
Searching with Google Lens	a Tap on the <required item>→  Google Lens .
For more options	Tap  More .

Chapter 23

Settings


There are two types of settings explained under this section, which are from WAVE application and phone settings such as device settings, display settings, and sound settings.

You can personalize the settings based on your own preference.

23.1

Accessing WAVE Application Settings

Procedure:

- 1 From the WAVE Application, navigate to  **Menu**→**Settings**.
- 2 Perform one of the following actions:

Option	Actions
Enabling or disabling handset vibrates for incoming calls	Toggle Vibrate Call to on or off.
Enabling or disabling vibrate when new alert is received	Toggle Vibrate Alert to on or off.
Adjusting PTT call volume	Slide the Volume Boost .
Setting receive alert for Instant Personal Alert	<ol style="list-style-type: none"> a Select Instant Personal Alert. b Select one of the following options: <ul style="list-style-type: none"> • Tone and Display • Tone Only • Display Only • Off
Setting receive alert for Missed Call Alert	<ol style="list-style-type: none"> a Select Missed Call Alert. b Select one of the following options: <ul style="list-style-type: none"> • Tone and Display • Tone Only • Display Only • Off
Setting alert tone	Select Alert Tone →<desired preference>.
Setting voice announcement	Select Channel Announcement →<desired preference>.
Setting the alert repeat	<ol style="list-style-type: none"> a Select Alert Repeat. b Select one of the following options:

Option	Actions
	<ul style="list-style-type: none"> • To play the alert once, select Once. • To play the alert every 20 seconds for 10 minutes, select Repeat. • To play the alert every 20 seconds until the alert is cleared, select Continuous.
Enabling or disabling alert for incoming messages	Toggle Message Alert to on or off.
Changing the message tone	Select Message Alert Tone →< <i>desired preference</i> >.
Adjusting network loss tone	<p>a Select Network Up/Down Tones.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • To play a tone during network loss, select Network Loss. • To play a tone during network loss and reconnect, select Network loss and reconnect. • To play a tone during a call when network loss, select Network loss during call only. • To disable the tone, select None.
Setting network loss tone repeat timer	<p>a Select Network Loss Tone Repeat.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • None • 10 seconds • 30 seconds • 60 seconds
Controlling how incoming calls are handled	<p>a Select Privacy Mode.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • To receive the incoming call from earpiece instead of loudspeaker, select Earpiece. • To receive the incoming call from loudspeaker, select Off.
Enabling or disabling PTT Applications to run in the background	Toggle Background Mode to on or off.
Setting priority for incoming calls	<p>a Select Call Priority.</p> <p>b Select one of the following options:</p>

Option	Actions
	<ul style="list-style-type: none"> • To reject either one of the incoming call during an ongoing call, select On-going. • To reject or end any PTT call when there is a phone call, select Phone.
Enabling or disabling allow PTT call when screen is locked	Toggle Call from Lock Screen to on or off.
Setting tones to be played during a PTT call	<p>a Select In-Call Tones.</p> <p>b To enable the following tones, toggle the settings to on.</p> <ul style="list-style-type: none"> • Incoming Call Tone • Floor Grant Tone • Floor Free Tone • Floor Release Tone • Floor Error/Busy Tone • Voice Message Tone
Viewing or changing the Display Name	Select Display Name → <i><preferred name></i> .
Viewing PTT number	View My PTT Number .
Enabling or disabling to use Bluetooth during PTT calls	Toggle Use Bluetooth to on or off.
Sorting contacts	<p>a Select Contact Sorting.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • By Alphabetical • By Availability
Sorting history	<p>a Select History Sorting.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • Newest on top • Newest on bottom
Enabling or disabling starting WAVE application at the background when you turn on your device	Toggle Auto Start to on or off.
Enabling or disabling automatic download message attachments	Toggle Automatic Download to on or off.
Enabling or disabling answer video call automatically	Toggle Auto Answer Video Call to on or off.
Enabling or disabling authorized user to send video automatically without your confirmation	Toggle Allow Unconfirmed Video Transmission to on or off.

Option	Actions
Setting audio interaction for PTT and Video Calls	Select Audio Interaction →< <i>desired preference</i> >
Enabling or disabling scan talkback	Toggle Scan Talkback to on or off.
Restoring the settings to default	Select Restore Defaults .
Viewing emergency contacts	Select Emergency Settings .
Logging out from WAVE application	Select Logout .

23.2

Device Settings

This feature allows you to personalize your radio by changing the default device setting.



NOTICE: If you cannot access features described, check with your dealer or administrator for more information.

23.2.1

Screen Lock

You can set your radio screen to lock automatically by specifying a pattern, PIN, or a password to keep your data secure.



IMPORTANT: If your radio screen lock option is set to **None** or **Swipe**, your data is not secured and can be accessed by anyone.

When your radio is on, you can lock your radio by pressing the **Display Sleep/Wake and Home** button, and unlock by providing a pattern, PIN or a password.

If you did not specify a pattern, PIN, or a password you can also unlock your radio by swiping up the screen, or only by pressing the **Display Sleep/Wake and Home** button if no locking option was set.

When your radio is locked, the cellular network signal, phone calls, notification of new messages, missed calls, and upcoming appointments are still available and can be received.


You can also set your radio to automatically lock after a specified time.

23.2.1.1

Unlocking Screen

Procedure:

- 1 Press the **Wake** or **Home** button.
- 2 Swipe up the home screen.
- 3 Perform one of the following actions:


Option	Actions
Unlocking the screen with pattern	Draw the specified pattern on the screen using your finger.
Unlocking the screen with a PIN or password	<ol style="list-style-type: none"> a Enter your pin or password. b Tap  Save.

23.2.2

Setting Date and Time

When your radio is connected to a phone network, date and time are automatically synchronized. You can perform the following procedure to manually set date and time.

Procedure:


- 1 Swipe up the home screen, tap  **Settings**→**System**→**Date & time**.
- 2 Perform one of the following actions:

Option	Actions
Disabling automatic date and time synchronization	Toggle the Automatic date and time option.
Disabling automatic time zone synchronization	Tap Automatic time zone .
Setting the date	<ol style="list-style-type: none">a Tap Set date.b Select the month, date, and year.c Tap OK.
Setting the time	<ol style="list-style-type: none">a Tap Set time.b Select the hour, minutes, and day.c Tap OK.
Setting the time zone	<ol style="list-style-type: none">a Tap Select time zone→Region→<desired region>.

23.3

Accessing Display Settings

Procedure:

- 1 Swipe up the home screen, tap  **Settings**→**Display**.
- 2 Perform one of the following actions:


Option	Actions
Setting screen brightness	<ol style="list-style-type: none">a Select Brightness level.b Set the <required brightness level> by adjusting the slider.
Setting adaptive brightness	<ol style="list-style-type: none">a Select Brightness level.b Toggle the Adaptive brightness to on.
Changing wallpapers	<ol style="list-style-type: none">a Select Wallpaper.b Select one of the following applications:<ul style="list-style-type: none">• Gallery

Option	Actions
	<ul style="list-style-type: none"> • Wallpapers • Live Wallpapers • Photos <p>c Tap <i><desired image></i>→Set Wallpaper.</p>
Setting up sleep mode	<p>a Select Advance→Sleep.</p> <p>b Select the <i><desired timeout value></i>.</p>
Setting up screen saver	<p>a Select Advance→Screen saver→Current screen saver.</p> <p>b Select one of the following options:</p> <ul style="list-style-type: none"> • Clock • Colors • Photos <p>c Tap When to start</p> <p>d Select one of the following options:</p> <ul style="list-style-type: none"> • While docked • While charging • While charging or docked • Never
Setting font size	<p>a Select Font size.</p> <p>b Slide the scale according to the <i><required font size></i>.</p>
Setting display size	<p>a Select Advance→Display size.</p> <p>b Slide the scale according to the <i><required display size></i>.</p>
Setting screen rotation	<p>a Select Advance→Display size.</p> <p>b Toggle the Auto-rotate screen to on.</p>
Enabling cast screen	<p>a Select Connected devices→Connected preferences→Cast.</p> <p>b Tap More→Enable wireless display.</p>

23.4

Accessing Sound Settings

Procedure:




- 1 Swipe up the home screen, tap  **Settings**→**Sound**.
- 2 Perform one of the following actions:

Option	Actions
Adjusting sound settings	Adjust the slider for the following sound settings: <ul style="list-style-type: none"> • Calls • Media • Alarms • Volume
Setting vibrate for calls	Toggle Also vibrate for call to on.
Enabling or disabling howling suppression	Toggle Howling Suppression to on or off.
Setting do not disturb	<p>a Select Do Not Disturb.</p> <p>b Configure the do not disturb settings under the following sections:</p> <ul style="list-style-type: none"> • Behavior • Expectations • Schedule
Enabling or disabling hearing aid compatibility	<p>a Select Advance.</p> <p>b Toggle Hearing aid compatibility to on or off.</p>
Enabling or disabling holster detection for phone calls	<p>a Select Advance.</p> <p>b Toggle Use Holster for phone call to on or off.</p>

23.4.1

Muting Your Radio

Procedure:


- 1 Press and hold the programmable **Mute** button.
- 2 Perform one of the following actions:
 - If you want to mute all sounds on your radio, tap  **mute** .
 - If you want to mute all sounds and allow your radio to vibrate on notifications, tap  **vibrate** .
 - If you want to unmute your radio, tap  **unmute**.

23.4.2

Setting Automatic Rules

Automatic rules allow you to set a schedule when Do not disturb turns on and off automatically.

Procedure:

- 1 Swipe up the home screen, tap  **Settings**→**Sound**→**Do Not Disturb**→**Turn on automatically**.
- 2 Perform one of the following actions:

Option	Actions
Setting automatic rules for sleeping	<ol style="list-style-type: none"> a Tap Sleeping. b Toggle Use rule to on. c Set the following rule details: <ul style="list-style-type: none"> • Rule name • Days • Start time • End time • Alarm can override end time
Setting automatic rules for events	<ol style="list-style-type: none"> a Tap Event. b Toggle Use rule to on. c Set the following rule details: <ul style="list-style-type: none"> • Rule name • During events for • Where reply is
Adding a new rule	<ol style="list-style-type: none"> a Tap Add rule. b Select the following rule type: <ul style="list-style-type: none"> • Event • Time c Enter the rule name and tap ADD.

Chapter 24

Authorized Accessories List

Motorola Solutions provides the following approved accessories to improve the productivity of your digital portable two-way radio.

Table 16: Batteries

Part Number	Description
BT000592A01 ¹	Battery Li-Ion, 2900 mAh
BT000593A01 ¹	Hi-Capacity Li-Ion, 5800 mAh
BT000594A01 ²	IS Hi-Capacity Li-Ion, 5800 mAh

Table 17: Carry Devices

Part Number	Description
NTN8266_	Belt Clip for 2.5 in. Belt Width
PMLN7965_	Belt Clip for 3 in. Belt Width
PMLN6970_	Carry Holster

Table 18: Chargers

Part Number	Description
PMPN4169_	Vehicle Power Adapter
PS000150A11	MicroUSB, 7.5 W, 100–240 V Power Supply Wall Charger, US/JP
PS000150A12	MicroUSB, 7.5 W, 100–240 V Power Supply Wall Charger, EU
PS000150A13	MicroUSB, 7.5 W, 100–240 V Power Supply Wall Charger, UK
PS000150A17	MicroUSB, 7.5 W, 100–240 V Power Supply Wall Charger, Korea

Table 19: Earbuds and Earpieces

Part Number	Description
PMLN7851_ ¹	Operational Critical Wireless Earpiece PTT
PMLN8191_	1-Wire Enhanced Clear Tube Earpiece, 2.5 mm Cord
PMMN4125_ ¹	Remote Speaker Microphone
PMMN4127_ ¹	Operational Critical Wireless Remote Speaker Microphone WM500

¹ Not available to Intrinsic Safe (IS) model.

² Only to be used with Intrinsic Safe (IS) model

Legal and Compliance Statements

Supplier's Declaration of Conformity

Supplier's Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 2000 Progress Pkwy, Schaumburg, IL. 60196

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: **EVOLVE, EVOLVE-i**

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d), and section 15.109(a)

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference, and
- 2 This device must accept any interference received, including interference that may cause undesired operation.



NOTICE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Notice to Users (FCC)

This device complies with Part 15 of the FCC rules per the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

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U.S. Pat. Nos. #5,870,405, #5,826,222, #5,754,974, #5,701,390, #5,715,365, #5,649,050, #5,630,011, #5,581,656, #5,517,511, #5,491,772, #5,247,579, #5,226,084 and #5,195,166.

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European Union (EU) Waste of Electrical and Electronic Equipment (WEEE) directive



■ The European Union's WEEE directive requires that products sold into EU countries must have the crossed out trash bin label on the product (or the package in some cases).

As defined by the WEEE directive, this cross-out trash bin label means that customers and end-users in EU countries should not dispose of electronic and electrical equipment or accessories in household waste.

Customers or end-users in EU countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

Important Safety Information

RF Energy Exposure and Product Safety Guide for Portable Two-Way Radios



CAUTION:

This radio is restricted to Occupational use only. Before using the radio, read the RF Energy Exposure and Product Safety Guide for the Mission Critical device which contains important operating instructions for safe usage and RF energy awareness and control for Compliance with applicable standards and Regulations.

This device is restricted to indoor use only when operating in 5150 to 5350 MHz frequency range, except for transmission with 5.2 GHz High Power Data Communication System Base Station or Relay Station.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

Limited Warranty

MOTOROLA SOLUTIONS COMMUNICATION PRODUCTS

I. WHAT THIS WARRANTY COVERS AND FOR HOW LONG:

Motorola Solutions, Inc. ("Motorola Solutions") warrants the Motorola Solutions manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

Portable Radio	1 Year
Product Accessories	1 Year

Motorola Solutions, at its option, will at no charge either repair the Product (with new or reconditioned parts), replace it (with a new or reconditioned Product), or refund the purchase price of the Product during the warranty period provided it is returned in accordance with the terms of this warranty. Replaced parts or boards are warranted for the balance of the original applicable warranty period. All replaced parts of Product shall become the property of Motorola Solutions.

This express limited warranty is extended by Motorola Solutions to the original end user purchaser only and is not assignable or transferable to any other party. This is the complete warranty for the Product manufactured by Motorola Solutions. Motorola Solutions assumes no obligations or liability for additions or modifications to this warranty unless made in writing and signed by an officer of Motorola Solutions.

Unless made in a separate agreement between Motorola Solutions and the original end user purchaser, Motorola Solutions does not warrant the installation, maintenance or service of the Product.

Motorola Solutions cannot be responsible in any way for any ancillary equipment not furnished by Motorola Solutions which is attached to or used in connection with the Product, or for operation of the Product with any ancillary equipment, and all such equipment is expressly excluded from this warranty. Because each system which may use the Product is unique, Motorola Solutions disclaims liability for range, coverage, or operation of the system as a whole under this warranty.

II. GENERAL PROVISIONS

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III. STATE LAW RIGHTS:

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY.

This warranty gives specific legal rights, and there may be other rights which may vary from state to state.

IV. HOW TO GET WARRANTY SERVICE

You must provide proof of purchase (bearing the date of purchase and Product item serial number) in order to receive warranty service and, also, deliver or send the Product item, transportation and insurance prepaid, to an authorized warranty service location. Warranty service will be provided by Motorola Solutions through one of its authorized warranty service locations. If you first contact the company which sold you the Product (for example, dealer or communication service provider), it can facilitate your obtaining warranty service. You can also call Motorola Solutions at 1-800-927-2744.

V. WHAT THIS WARRANTY DOES NOT COVER

- 1 Defects or damage resulting from use of the Product in other than its normal and customary manner.
- 2 Defects or damage from misuse, accident, water, or neglect.
- 3 Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- 4 Breakage or damage to antennas unless caused directly by defects in material workmanship.
- 5 A Product subjected to unauthorized Product modifications, disassembles or repairs (including, without limitation, the addition to the Product of non-Motorola Solutions supplied equipment) which adversely affect performance of the Product or interfere with Motorola Solutions normal warranty inspection and testing of the Product to verify any warranty claim.
- 6 Product which has had the serial number removed or made illegible.
- 7 Rechargeable batteries if:
 - any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
 - the damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- 8 Freight costs to the repair depot.
- 9 A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with Motorola Solutions published specifications or the FCC certification labeling in effect for the Product at the time the Product was initially distributed from Motorola Solutions.
- 10 Scratches or other cosmetic damage to Product surfaces that does not affect the operation of the Product.
- 11 Normal and customary wear and tear.

VI. PATENT AND SOFTWARE PROVISIONS

Motorola Solutions will defend, at its own expense, any suit brought against the end user purchaser to the extent that it is based on a claim that the Product or parts infringe a United States patent, and Motorola Solutions will pay those costs and damages finally awarded against the end user purchaser in any such suit which are attributable to any such claim, but such defense and payments are conditioned on the following:

- 1 Motorola Solutions will be notified promptly in writing by such purchaser of any notice of such claim,
- 2 Motorola Solutions will have sole control of the defense of such suit and all negotiations for its settlement or compromise, and

- 3 Should the Product or parts become, or in Motorola Solutions opinion be likely to become, the subject of a claim of infringement of a United States patent, that such purchaser will permit Motorola Solutions, at its option and expense, either to procure for such purchaser the right to continue using the Product or parts or to replace or modify the same so that it becomes non-infringing or to grant such purchaser a credit for the Product or parts as depreciated and accept its return. The depreciation will be an equal amount per year over the lifetime of the Product or parts as established by Motorola Solutions.

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