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LTE Outdoor CPE8000

December 2016

System Manual

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RF Energy Health Hazard

The radio equipment described in this guide uses radio frequency transmitters. Although the power level is low, the concentrated energy from a directional antenna may pose a health hazard.

Do not allow people to come in close proximity to the front of the antenna while the transmitter is operating.

A distance of minimum 23 cm need to be maintain at all times

Protection from Lightning

Before connecting this instrument to the power line, make sure that the voltage of the power source matches the requirements of the instrument. The unit must be standards.

Disposal and Recycling Information

Pursuant to the WEEE EU Directive electronic and electrical waste must not be disposed of with unsorted waste. Please contact your local recycling authority for disposal of this product.

Reduction of Hazardous Substances

This CPE is compliant with the EU Registration, Evaluation, Authorization and Restriction of Chemicals (REACH) Regulation (Regulation No 1907/2006/EC of the European Parliamentand of the Council) and the EU Restriction of Hazardous Substances (RoHS) Directive (Directive 2002/95/EC of the European Parliament and of the Council).

CE Conformance Declaration

Marking by the above symbol indicates compliance with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment can meet the following conformance standards:

- EN 60950/22 - Product Safety
- EN301489 EN301908 EN62311 - EMC requirements for radio equipment

This device is intended for use in all European Community countries.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with RSS-192 and 197 of the Industry Canada Rules. This equipment also complies with the limits for a class B digital device, pursuant to ETSI EN 301 489-1 and Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received including interference that may cause undesired operation

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 23cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada statement

This device complies with RSS-192 & RSS-197 of the Industry Canada Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-192 & CNR-197 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Users can obtain Canadian information on RF exposure and compliance from the Canadian Representative:

Nick Dewar Nick.Dewar@Telrad.com

Contents

1 Product Overview

CPE8000 is a high performance LTE CPE (Customer Premises Equipment) product designed to enable quick LTE service deployment to the remote customers. It provides high data throughput and networking features to end users who need both bandwidth and roaming capabilities in the certain area.

1.1 Product Highlights

Frequency Bands	Band 48 * - CBRS disclaimer : in case of CBRS the operating frequency is set by the Domain Proxy and not by manual configuration. The Domain proxy maintain the Frequency based on grant allocation at all times.
LTE Data Rate	Category 4 + UL-QAM64
LTE Tx Power	23 dBm
Antenna Gain	15dBi
User management	Web Gui / TR69
Dimensions	198 x 194 x 48 mm / 1.5Kg 7.8 x 7.6 x 1.9 in / 3.3 lb
Environmental	IP67 rating
Operational Temperature	Temperature range : -40 ~55℃
Package content	CPE, POE, Power cable (US or EU), Mount Kit, Ethernet cable

1.2 User Interface Specification

Model	Description & User Interface
CPE8000	- Panel antenna: B42_43 - 1 RJ45 10/100/1000M LAN Port - PWR, RUN, LAN, SIM, and LTE (1-6) LEDs - 48V/0.5A PoE supply, ODU Power <12 Watts - Dimensions: 203 mm (L) × 203 mm (W) × 76 mm (D) - Weight: 3 Kg

2 Getting Started

2.1 Packing list

Upon receiving the product, please unpack the product package carefully. Each product is shipped with the following items:

Table 2-1 Packing List

Outdoor CPE Products	Quantity
ODU unit	1
PoE adapter	1
Power cord	1
Mounting brackets	1
PC Ethernet Cable	1
Quick Installation Guide	1

2.2 Unpacking the Equipment

Table 2-1 lists all the standard parts that are supplied in your LTE CPE Unit Installation Package. Please take the time to unpack the package and check its contents against this list.

CPE8000, POE, Power Cable and LAN Ethernet cable

CPE8000 Mounting Kit

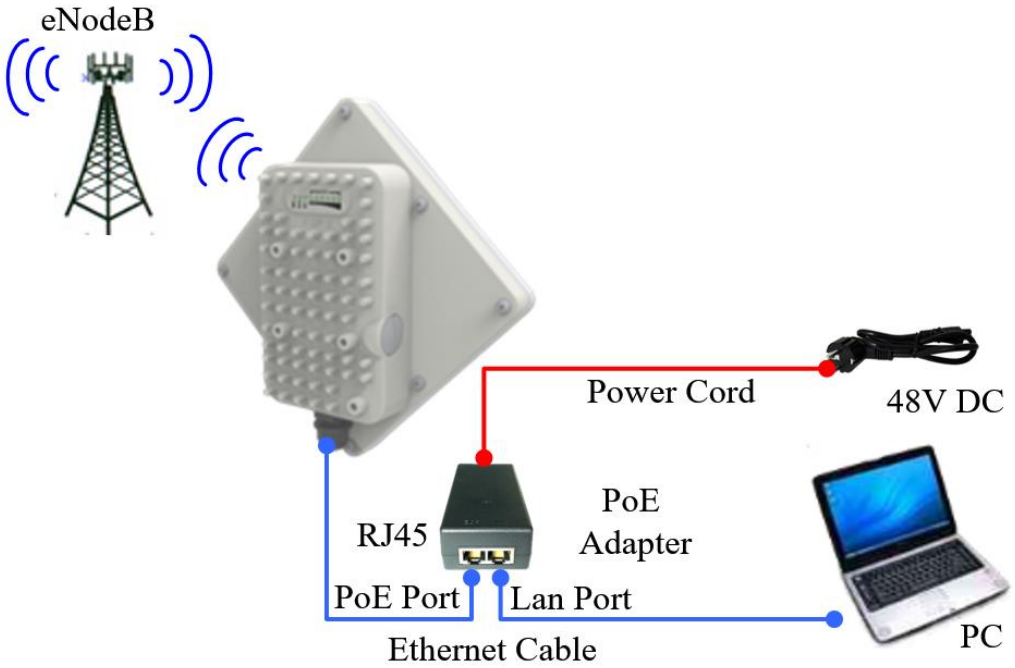
2.3 Installing the Equipment

2.3.1 Device connection

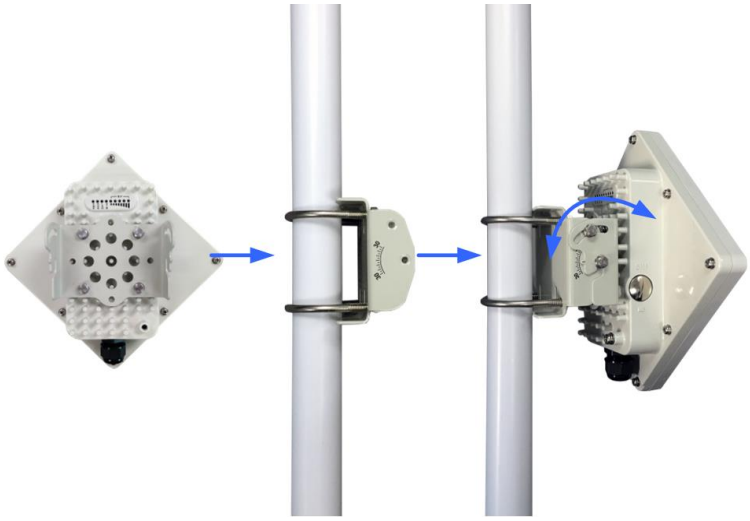
For outdoor CPE product, it is suggested that the CPE device be installed in a shaded area to avoid direct sun light exposure which may cause over heat in certain extreme weather condition. The CPE should be properly grounded for proper protection against lighting or power surge.

To power on the device, the outdoor CPE must use a 48V PoE integrated DC power supply adapter. The power adapters can operate in 100-240V AC range and therefore can be used in different country. Once the device is powered up, the user should wait for about 2 minutes before the device becomes operational. For CPE with the RUN LED indicator, a slowly flashing light indicates the system has completed the startup procedure.

To connect PC, LAN switch or other type of IP device to the CPE product, the user should use standard CAT5 Ethernet cable and connect to the appropriate LAN port. Once connect the CPE LAN LED indicator should come on.



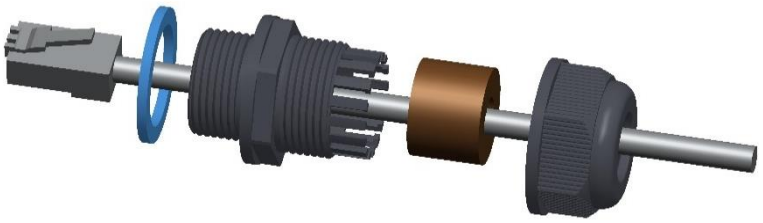
2.3.2 Installing Outdoor Unit (ODU) – Pole Mount



2.3.3 Installing Outdoor Unit (ODU) – Wall Mount

Note: The wall screws and screw anchors are not part of the package. Recommended screw size minimum 50mm length and 6-8mm diameter.

2.3.4 Header Connection:



2.4 Grounding

Make sure that the installation of the outdoor unit, antenna and cables is performed in accordance with all relevant national and local building and safety codes. Even where grounding is not mandatory according to applicable regulation and national codes, it is highly recommended to ensure that the outdoor unit and the antenna mast are grounded and suitable lightning protection devices are used so as to provide protection against voltage surges and static charges. In any event, Telrad is not liable for any injury, damage or regulation violations associated with or caused by installation, grounding or lightning protection.

The Grounding screw is located on the lower part at the back of the unit (see Figure below). Use 10 AWG cable for grounding.

Connect one of a grounding cable to the grounding screw and firmly tighten the grounding screw. Connect the opposite end of the grounding cable to a good ground (earth) connection.

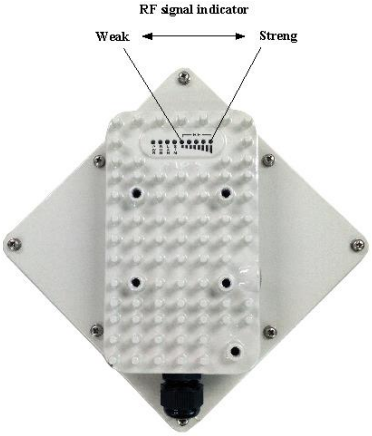
2.5 LED Display

LED Indicator	Function	Description
PWR	Power Indicator	Green Color – Device is powered on
RUN	System Run Indicator	Fast Blinking – Device is rebooting Slow Blinking – Device is in normal operation
LAN	LAN port status	Solid Green – LAN port is up Blinking Green – LAN data activity in progress
SIM	SIM Card Indicator	Light is on – SIM Card Error
RF (5 LEDs)	RF Signal Strength	5 level signal strengths indication by 5 green LEDs

2.6 RF Signal Adjustment

After the CPE outdoor unit has installed, the direction of antenna's azimuth and pitch angle needs to adjust for the best signal strength. In near line of sight condition, the CPE will have the best signal when the antenna is directly pointing the base station.

User can adjust the holder to change the direction and angle of the antenna while observing the RF LED on the outdoor unit which indicates the signal strength.



3 Managing CPE Device

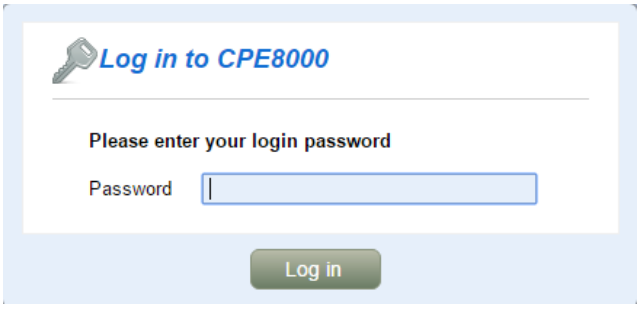
CPE8000 is a user-friendly LTE CPE, and very easy to configure and setup. Subscribers can just connect the device to their computer or home switch/router and the device is ready to provide Internet Services.

3.1 WEB Login

It is a preferred to setup the CPE using a Web browser from a local PC connected to device LAN port. The user should ensure that the connected PC have acquired IP address via DHCP from the device. After IP connectivity is established between the PC and CPE device, the user may launch a Web browser and specify http://192.168.254.251 in the address bar. A window will pop up requesting password. Input the user login password and then click the “Log in” button. After successful log on, the default home page of the WEB GUI interface will appear. Note that the default user passwords:

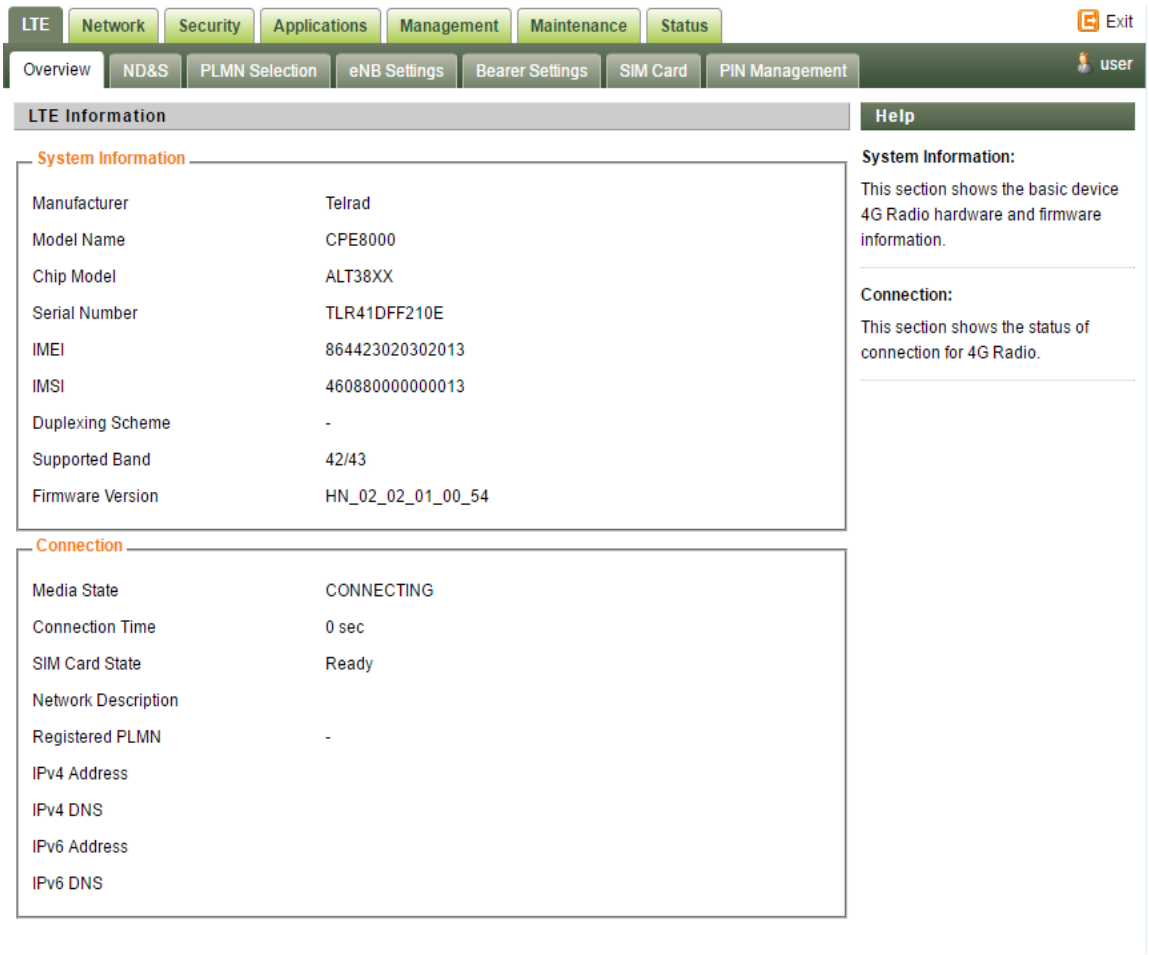
Operator user password: "Telrad4G"

End user password : "Admin"



3.2 Device Status

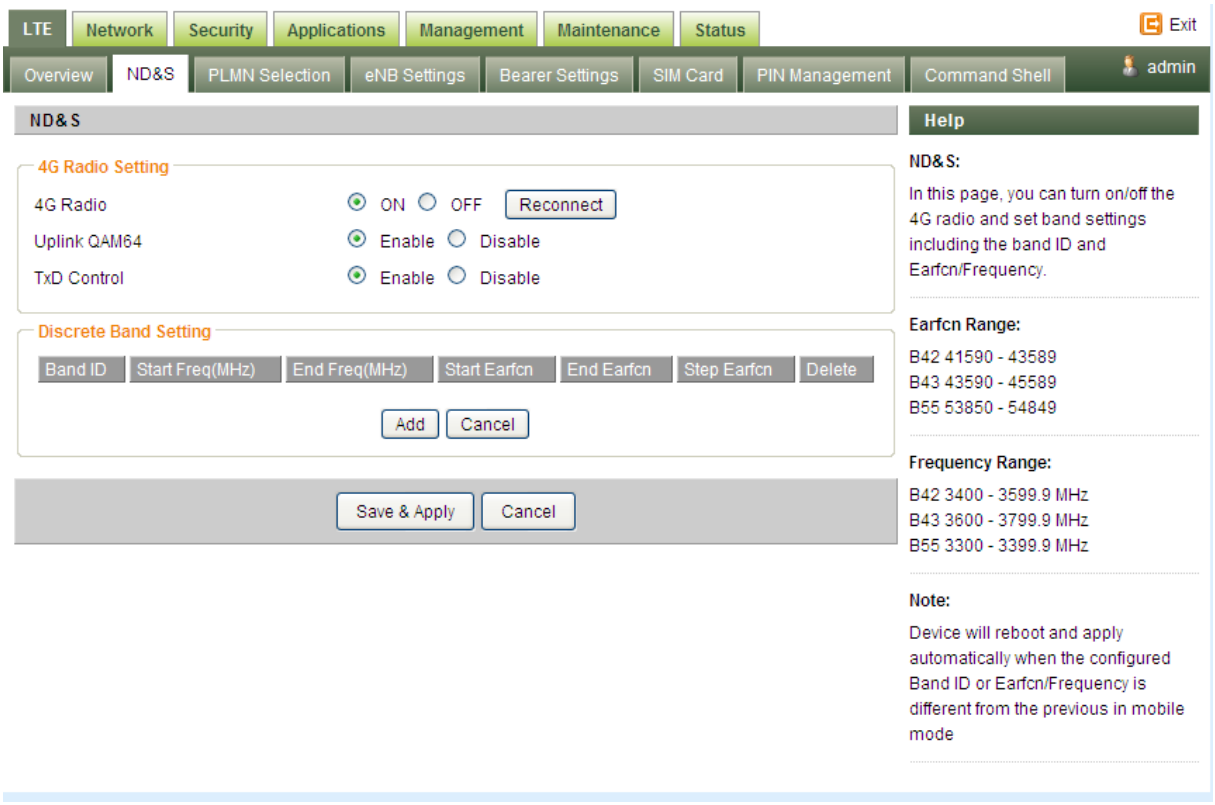
Once the user is logged in, the following window device status window will be prompted for viewing. It contains both the system information, networking and device information configured for the device.



3.3 ND&S (Network Discover and Selection)

In order to reduce frequency scanning time and fast connected, the user should configure fixed frequency and or range as follow picture: **LTE->ND&S.**

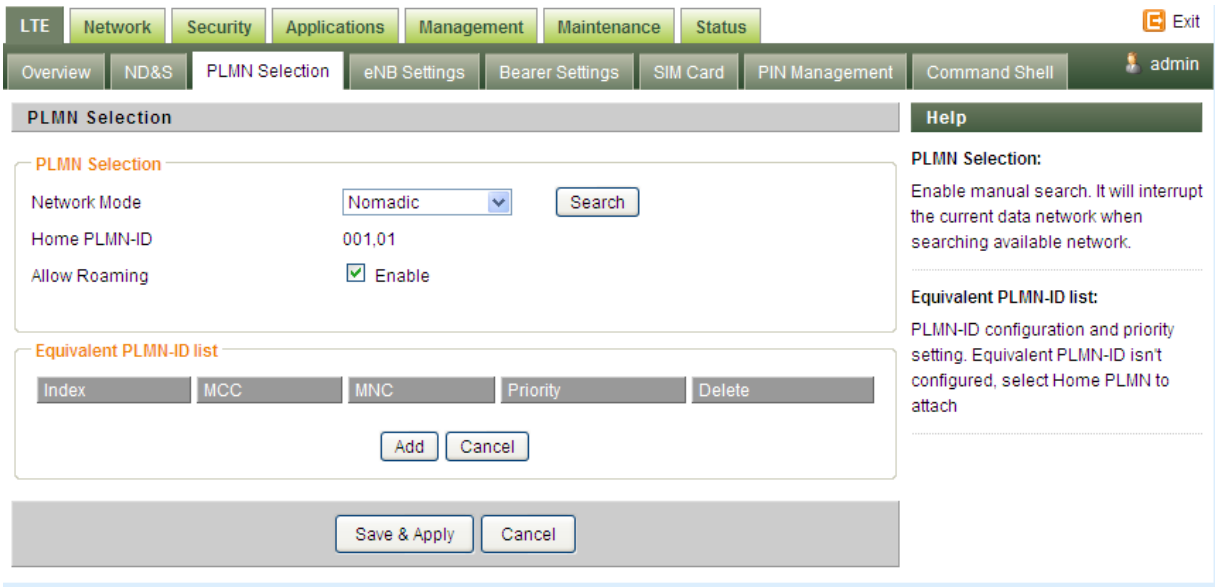
By default the CPE will scan the full band (3.3-3.8GHz), it is possible to define discrete band or frequency range.



3.4 PLMN selection

Home PLMN-ID show the PLMN-ID according to SIM card, the format is MCC, MNC.

Operator can configure equivalent PLMN-ID list (up to 4) to allow UE to attach to specific non-home PLMN-IDs. The capability enables flexibility on the operator network, to define different PLMN-ID or multiple PLMN-IDs.



3.5 eNB Settings

3.5.1 Preferred eNB

When enable this option operator can “force” UE to attach to specific eNB (up to 8) with priority, in this way UE ignores its RF signal quality and is attached according to the configuration (MCC, MNC, ECI).

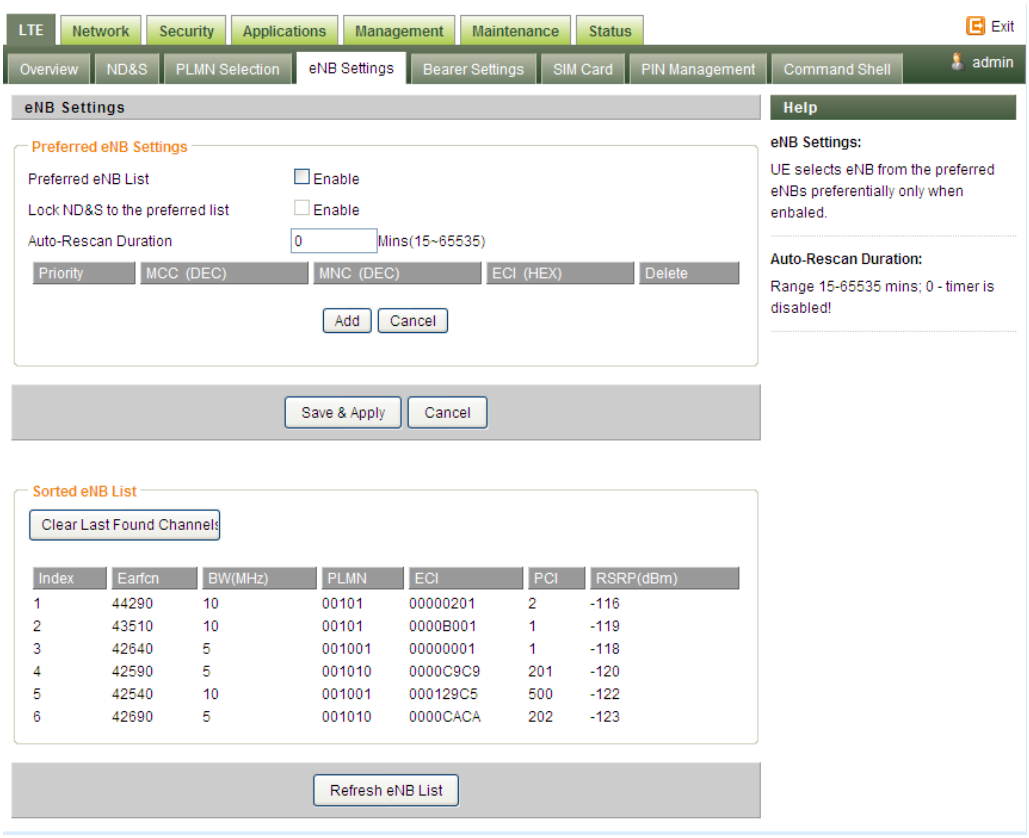
When UE is count not attached to any eNB in Preferred eNBs list, UE will attach to any other eNB with higher RF signal quality.

3.5.2 Lock ND&S

When selecting this option UE will attached only to eNB according to configuration (MCC, MNC, ECI).

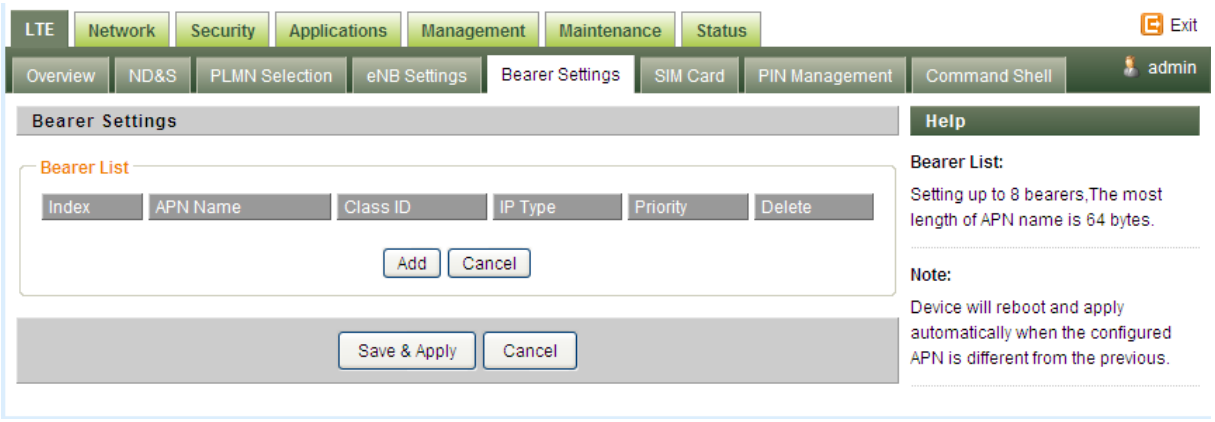
3.5.3 Auto Rescan duration

When configuring this parameter, UE will drop RF signal after the configurable time interval and perform re-scanning of available eNBs according to Frequency Configuration and eNB settings.



3.6 Bearer Settings (Multiple PDNs)

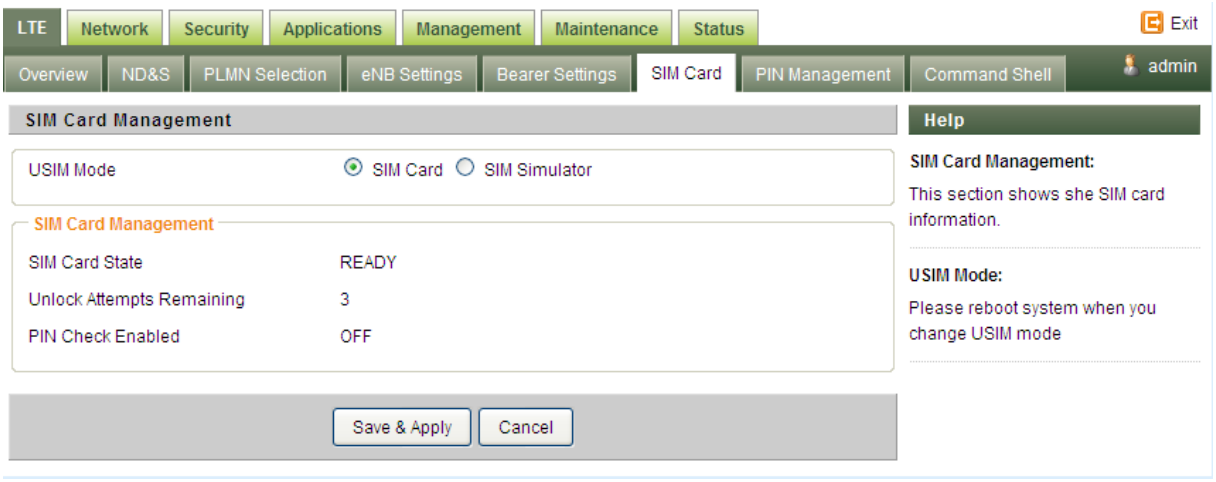
The Bearer Settings List is designed for the user to configure the APN according to the operator network.



3.7 SIM Card

Operator can choose in which method he would like to work.

- SIM Card – based on SIM card hardware
- SIM simulator– in this method hardware SIM card is not needed, instead it is required to configure the Virtual SIM card credentials and synchronize with HSS/AAA user information



3.8 Network

3.8.1 Internet

This tab is used to configure the CPE networking mode (e.g Router/NAT vs. L2 bridge mode).

3.8.1.1 Router/ NAT mode

The following parameters should be configured (please, refer to the settings shown in the below screenshot):

Connection Mode – defines the CPE networking mode. Should be set to "Router/ NAT"

NAT Mode – enables/ disables NAT functionality. Should be checked.

MGMT and Data **interface** – enables Management and Data (router) functions to use the same ("combined") or different ("separate") WAN-side interfaces. When configured in "separate" mode, multiple PDNs (one for Management and one for Data) must be configured. The default PDN is for Management and additional PDN is for data traffic. For "single PDN" mode, set this parameter to "combined".

Device Name, Host Name and Domain Name are optional parameters, used e.g. in DHCP. Recommended to leave the default values.

MTU – defines the Maximum Transmit Unit (maximum IP-level datagram size) before IP-layer fragmentation. 3GPP recommends use of 1400 bytes (default) to avoid packet drops and fragmentation on S1-U interface between eNB and EPC. Use the default value (1400).

IP Type – defines the IP stack of the CPE. The following values are available – IPv4, IPv6, IPv4v6 (dual stack). Set to IPv4.

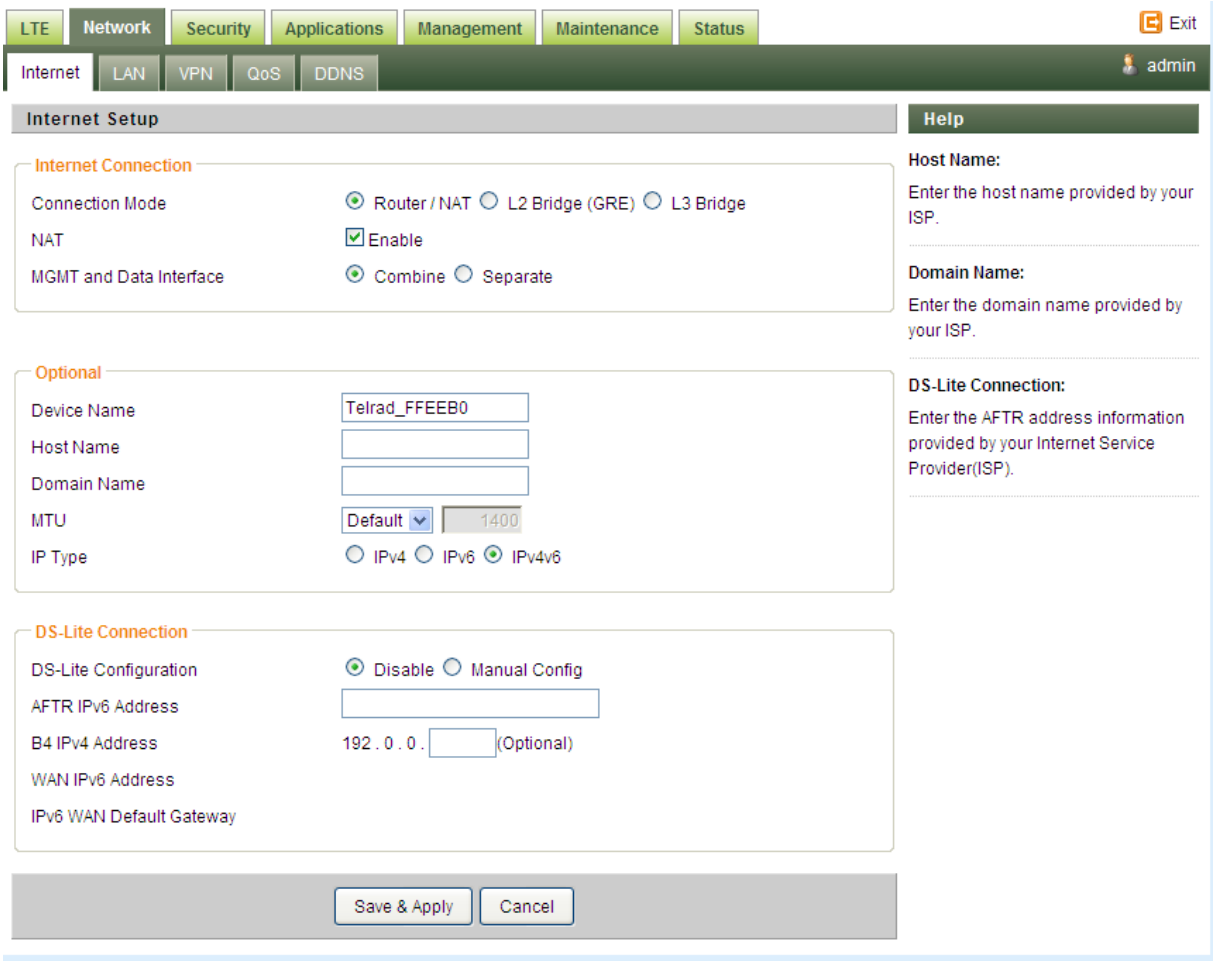


Figure [TBD]: Network/ Internet tab for Router/ NAT mode settings (modify screenshot IP Type to IPv4)

3.8.1.2 L2 bridge mode

The following parameters should be configured (please, refer to the settings shown in the below screenshot):

Connection Mode – defines the CPE networking mode. Should be set to "L2 Bridge"

***MGMT and Data* interface** – not relevant for the L2 bridge mode. Leave default value "combined".

MTU – defines the Maximum Transmit Unit (maximum IP-level datagram size) before IP-layer fragmentation. For L2 traffic, it should be changed to "Manual" with value "1600" (bytes). The actual supported L2 datagram maximum packet size will be 1576 bytes.

IP Type – defines the IP stack of the CPE. The following values are available – IPv4, IPv6, IPv4v6 (dual stack). Set to IPv4.

Figure [TBD] – Network/ Internet tab for L2 Bridge mode settings

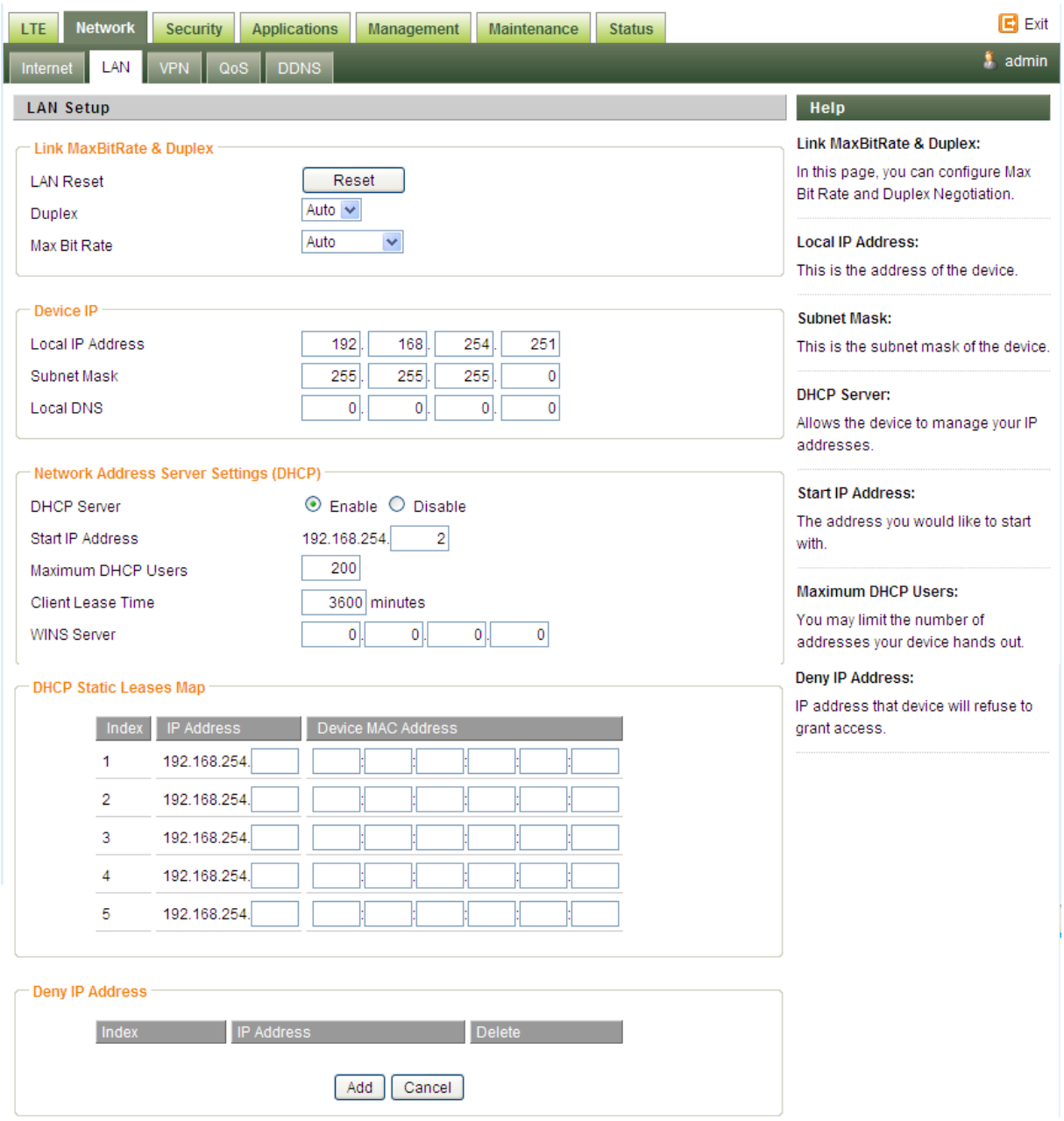
When setting the CPE into the "L2 bridge" mode, verify that TSDF flow endpoint is configured correctly – i.e. matching the BreezeWAY EPC virtual IP ("TSDF L2 end point IP Address" value).

This should be configured in Network/ VPN tab. Verify that "GRE Destination IP address" is matching the BreezeWAY EPC parameter "TSDF L2 end point IP Address" in Networking/ Virtual Network EPC menu.

Figure [TBD] – Network/ VPN tab for L2 Bridge mode settings

3.8.2 LAN Configuration

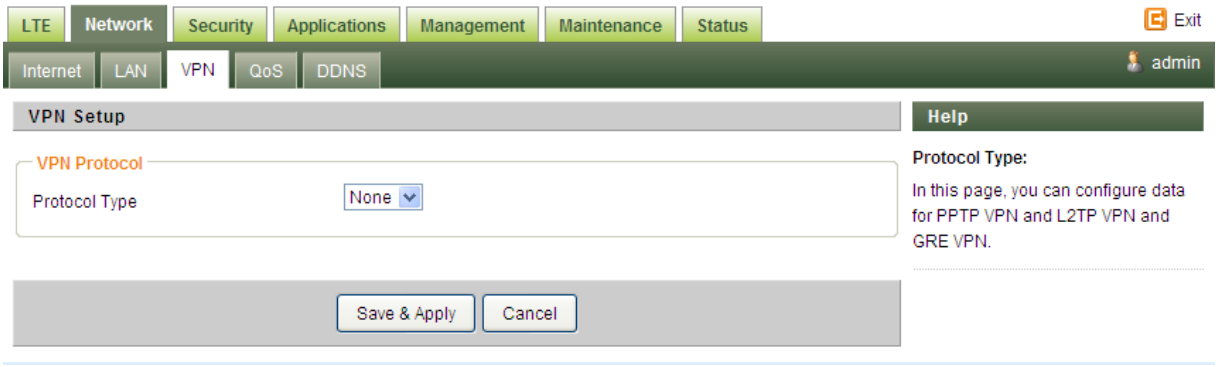
A user can change LAN-side configuration, including the local management IP Address and DHCP server depending on the networking mode and network environment requirements.


LTE
Network
Security
Applications
Management
Maintenance
Status
Exit
Internet
LAN
VPN
QoS
DDNS
admin
LAN Setup
Link MaxBitRate & Duplex
LAN Reset
Reset
Duplex
Auto
Max Bit Rate
Auto
Device IP
Local IP Address
192 . 168 . 254 . 251
Subnet Mask
255 . 255 . 255 . 0
Local DNS
0 . 0 . 0 . 0
Network Address Server Settings (DHCP)
DHCP Server
Enable
Disable
Start IP Address
192.168.254. 2
Maximum DHCP Users
200
Client Lease Time
3600 minutes
WINS Server
0 . 0 . 0 . 0
DHCP Static Leases Map
Index
IP Address
Device MAC Address
1 192.168.254.
2 192.168.254.
3 192.168.254.
4 192.168.254.
5 192.168.254.
Deny IP Address
Index
IP Address
Delete
Add
Cancel
Help
Link MaxBitRate & Duplex:
In this page, you can configure Max Bit Rate and Duplex Negotiation.
Local IP Address:
This is the address of the device.
Subnet Mask:
This is the subnet mask of the device.
DHCP Server:
Allows the device to manage your IP addresses.
Start IP Address:
The address you would like to start with.
Maximum DHCP Users:
You may limit the number of addresses your device hands out.
Deny IP Address:
IP address that device will refuse to grant access.

3.8.3 VPN

Enables to configure tunneling/ VPN modes.

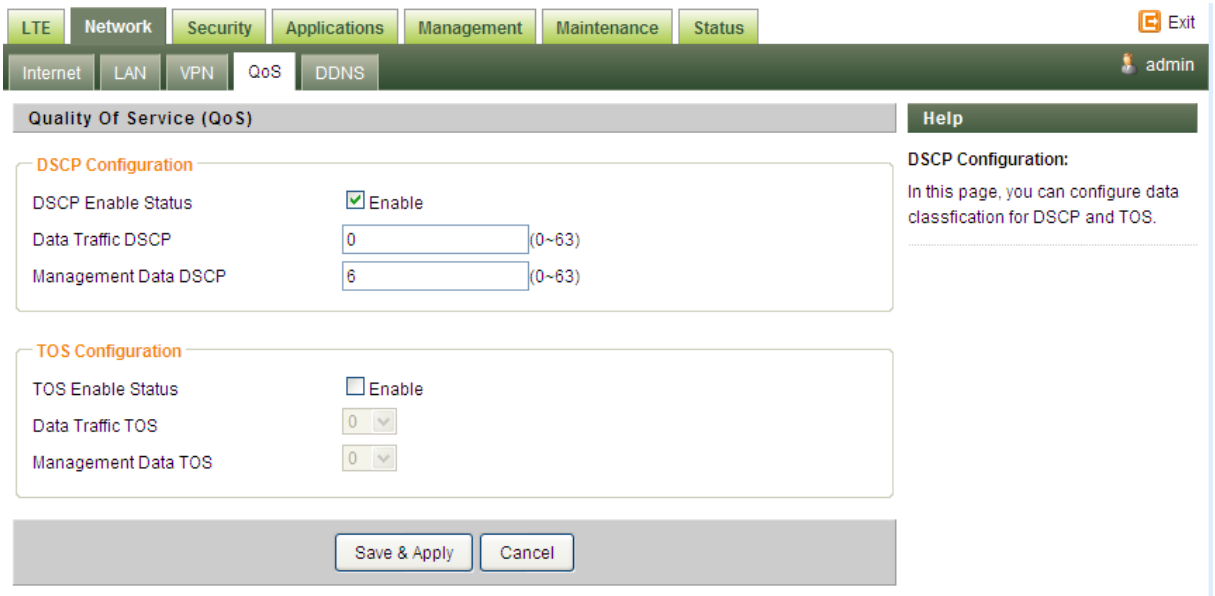
The options are PPTP \ L2TP \ GRE. In L2 Bridge mode, GRE is selected automatically.



3.8.4 QoS

This Tab enables setting of DSCP values for CPE Management and user IP traffic in Router/ NAT mode.

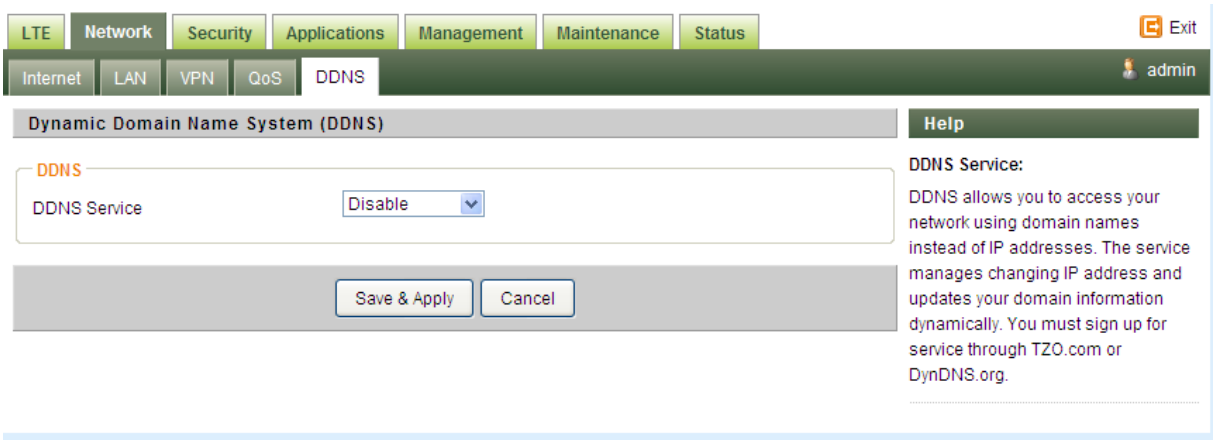
The default DSCP value for CPE Management traffic is 6 (can be modified). The DSCP value for data traffic can be set to some specific value (non-zero) or left transparent (0 value).



3.8.5 DDNS

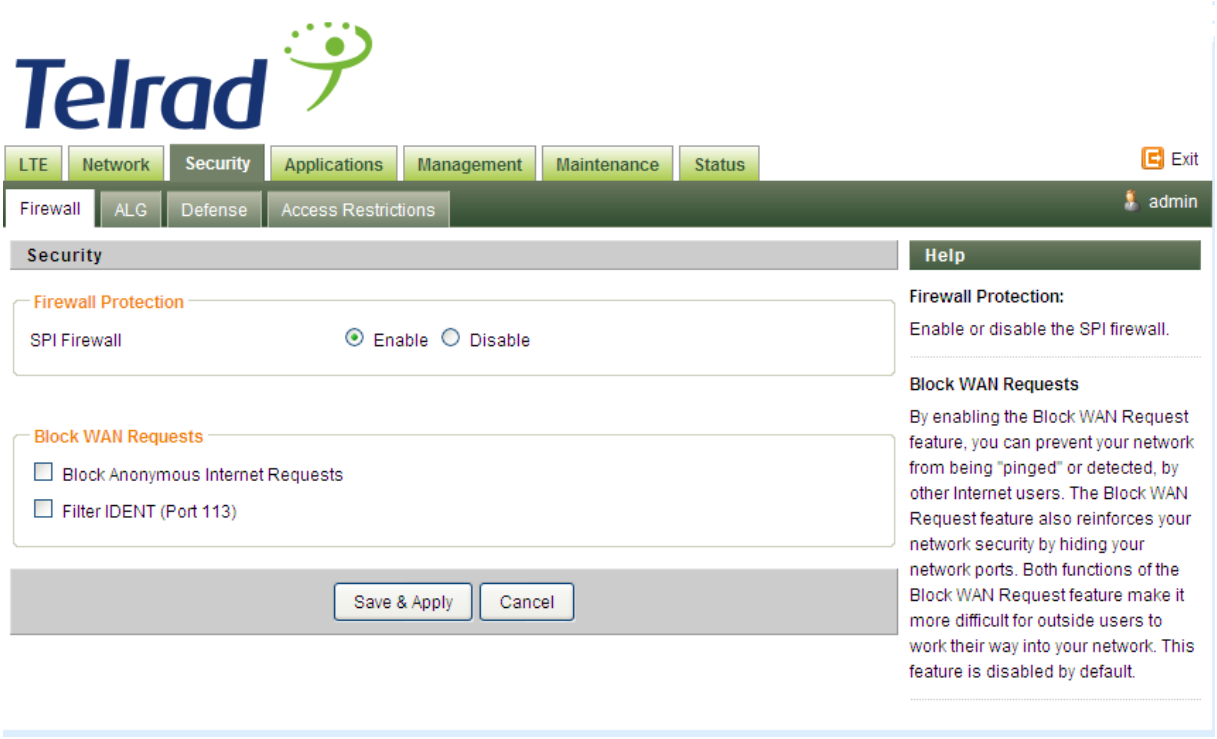
Dynamic Domain Name System (DDNS) is a mechanism that can map a pre-defined domain name to a dynamic IP address (updating DNS server with the dynamically assigned IP address). This is useful when IP address for WAN interface is assigned dynamically.

If DDNS is enabled, clients can connect to CPE through “DDNS Host Name”.

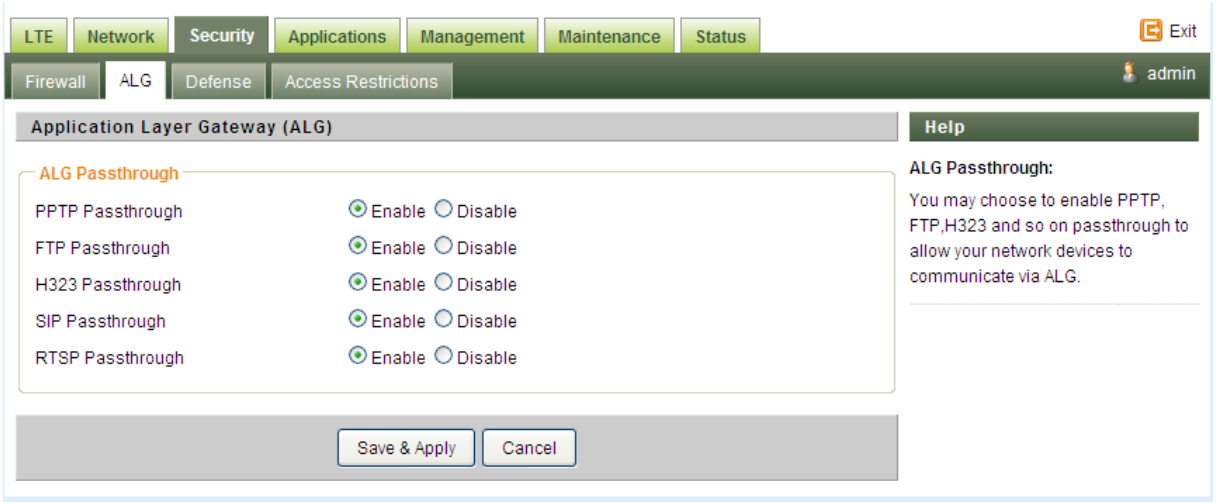


3.9 Security

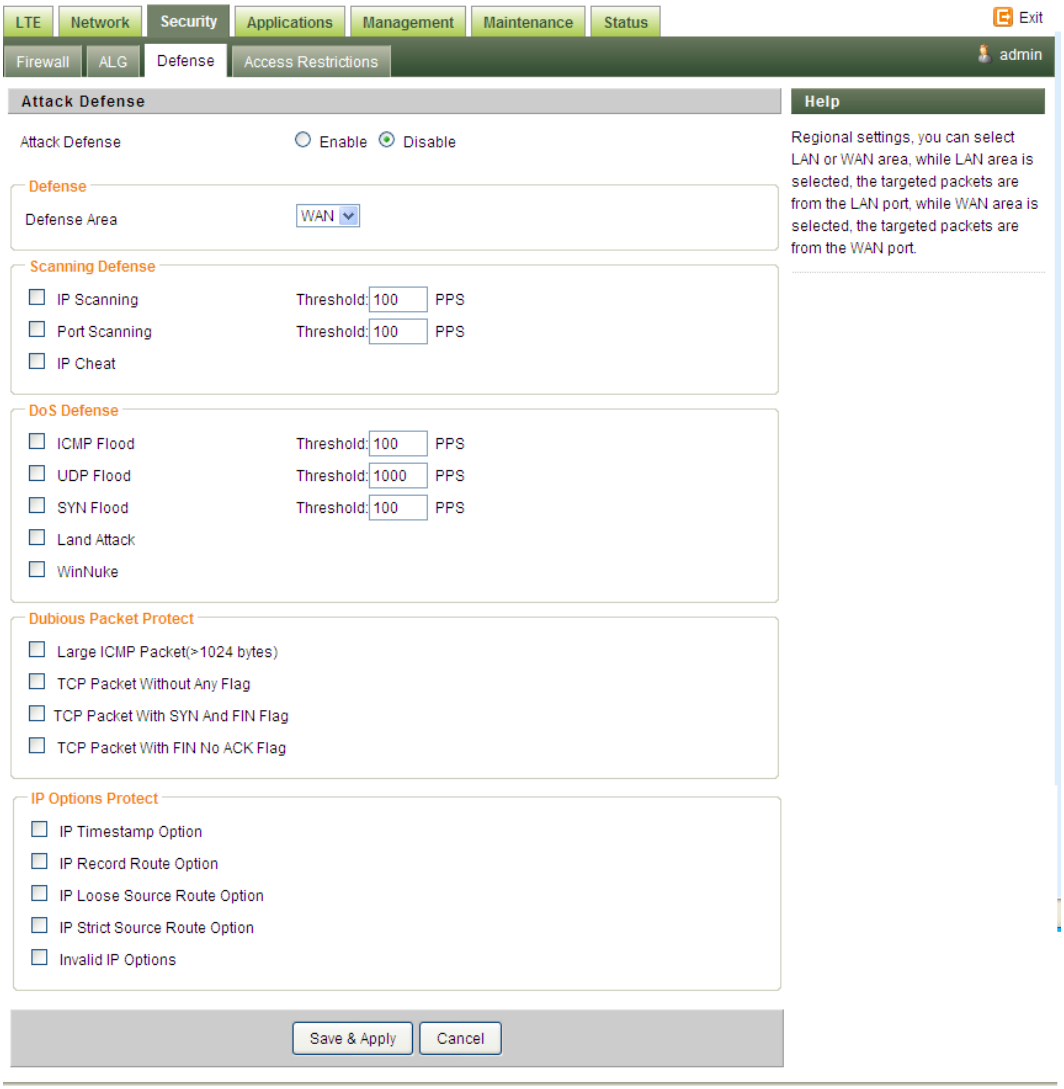
3.9.1 Firewall



3.9.2 ALG (Application Layer Gateway)

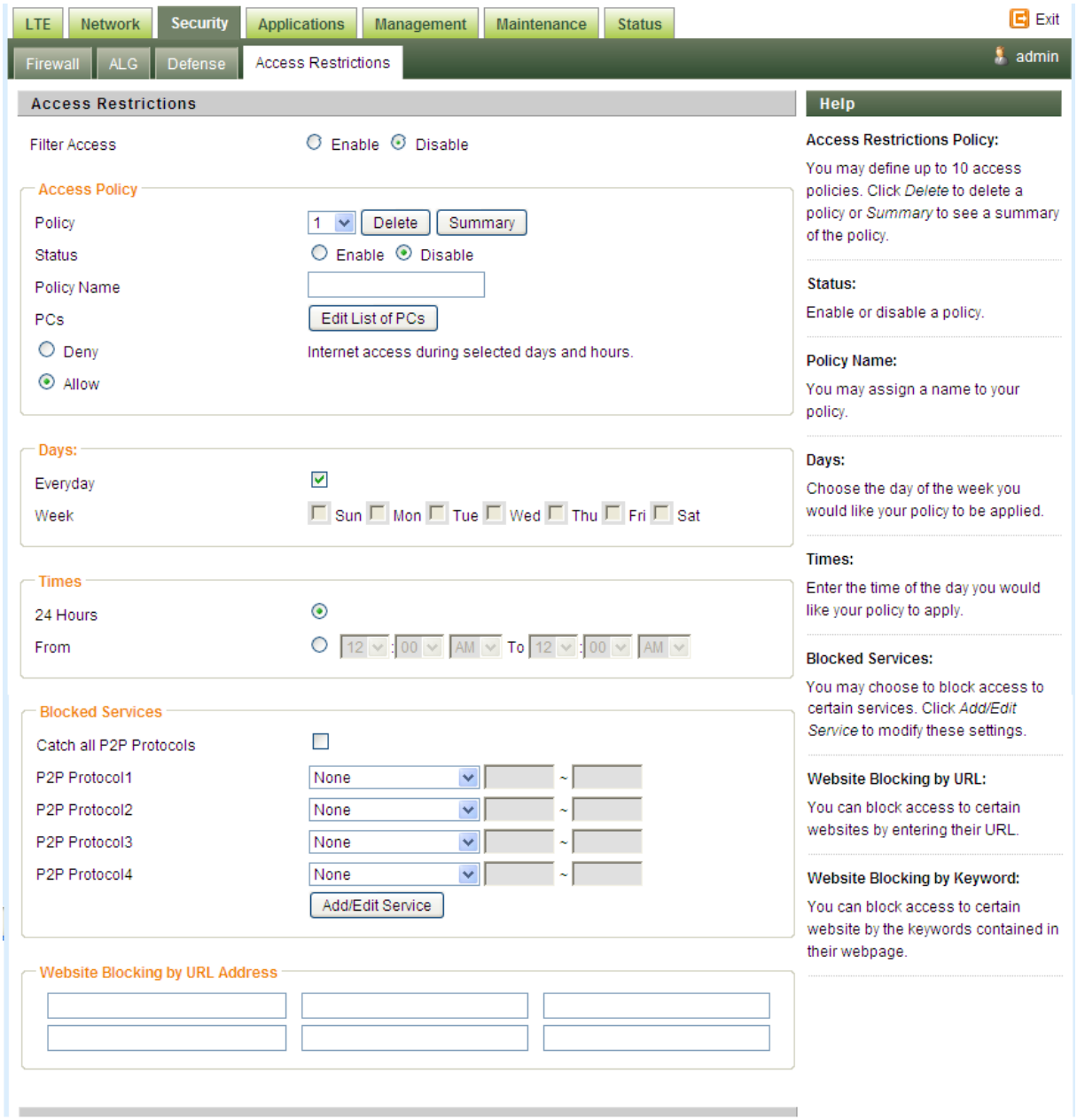


3.9.3 Defense



3.9.4 Access restriction

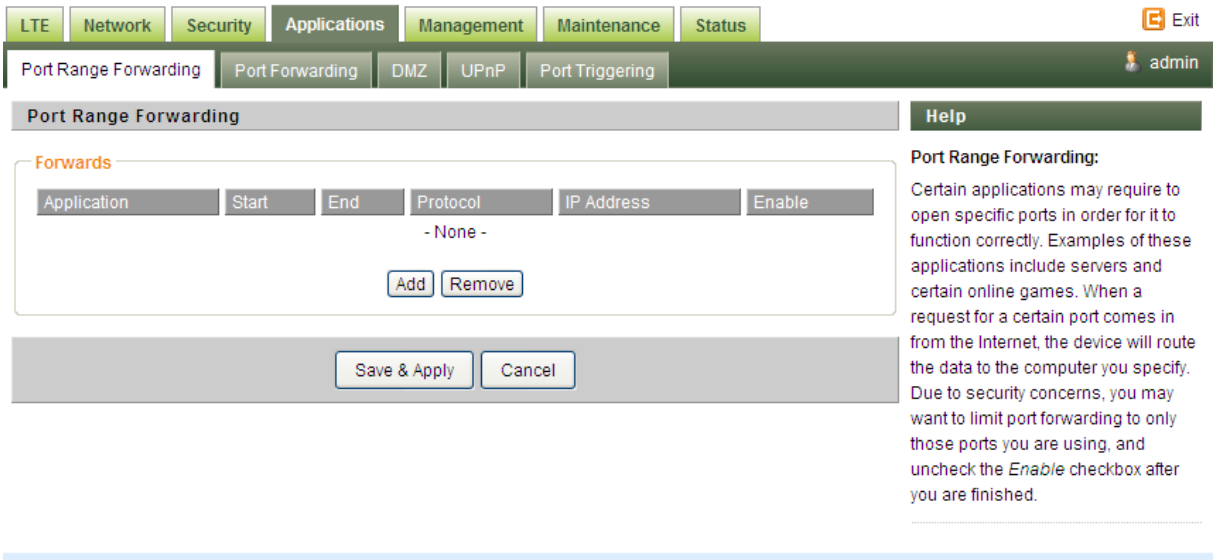
Access Restriction provides a comprehensive way to control the network. First, users can block all the network traffic at certain time. For example, deny all the traffic from 10:00 to 12:00. Second, users can deny devices with certain MAC address accessing the network. Third, users can deny clients accessing certain URL.



3.10 Application

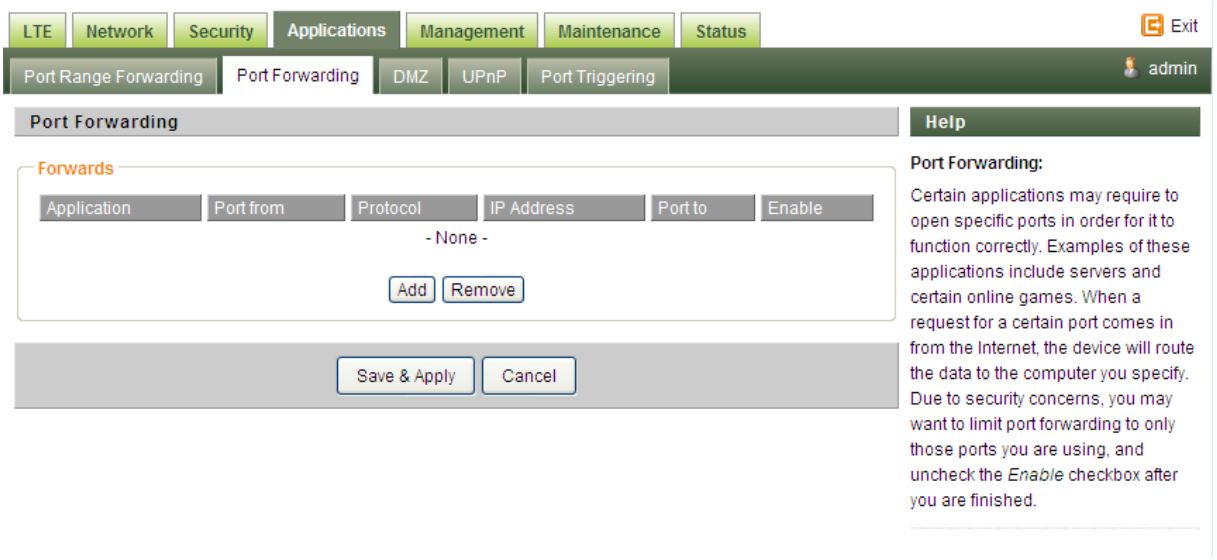
3.10.1 Port range forwarding

Port forwarding forwards the packet according to the port setting in this page. If packets with the port number in these ranges, packets will be forwarded to the designated LAN IP and LAN Port. This function is very useful when a server is set up in LAN side like FTP server.



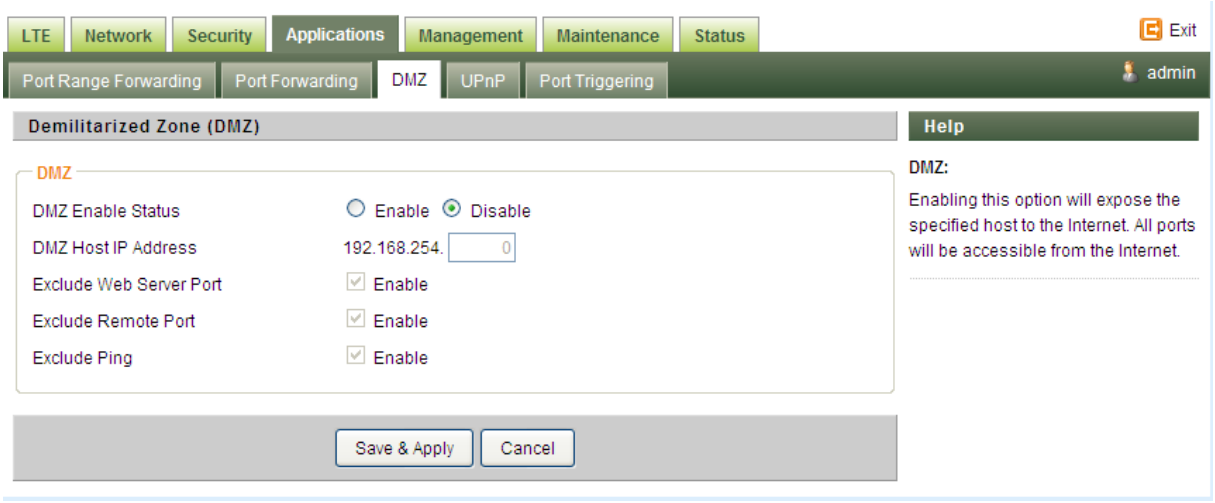
3.10.2 Port forwarding

Similar to Port range forwarding, but not in range.

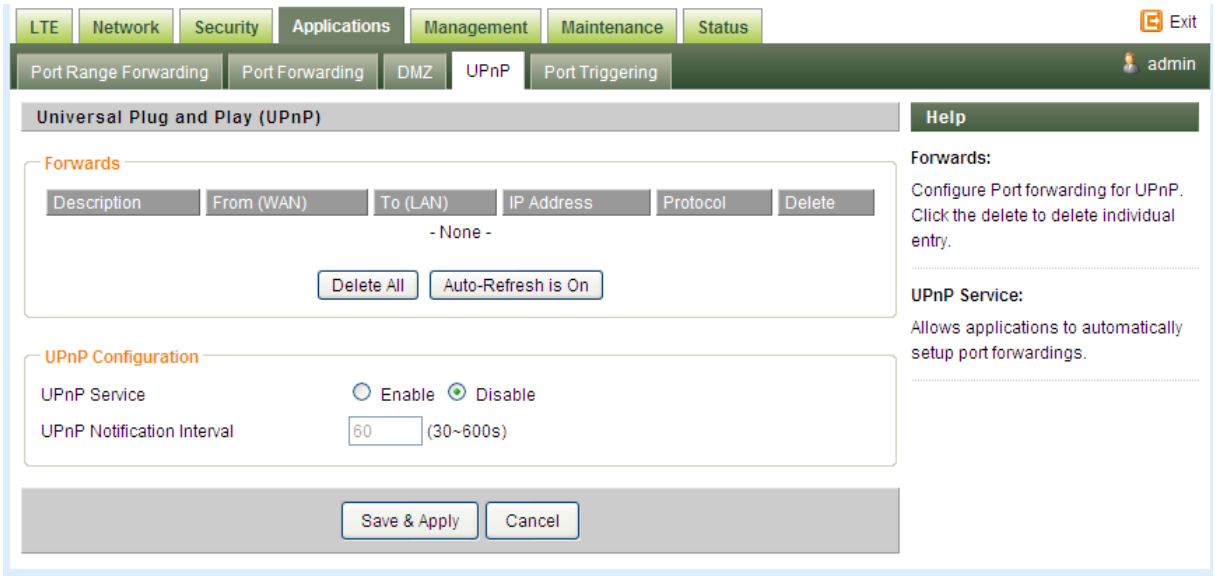


3.10.3 DMZ

All network traffic from WAN is forwarded to this IP address in LAN (default is disable).


LTE
Network
Security
Applications
Management
Maintenance
Status
Exit
Port Range Forwarding
Port Forwarding
DMZ
UPnP
Port Triggering
admin
Demilitarized Zone (DMZ)
Help
DMZ
DMZ Enable Status
Enable
Disable
DMZ Host IP Address
192.168.254.
0
Exclude Web Server Port
Enable
Exclude Remote Port
Enable
Exclude Ping
Enable
DMZ:
Enabling this option will expose the specified host to the Internet. All ports will be accessible from the Internet.
Save & Apply
Cancel

3.10.4 UPnP


LTE
Network
Security
Applications
Management
Maintenance
Status
Exit
Port Range Forwarding
Port Forwarding
DMZ
UPnP
Port Triggering
admin
Universal Plug and Play (UPnP)
Help
Forwards
Description
From (WAN)
To (LAN)
IP Address
Protocol
Delete
- None -
Delete All
Auto-Refresh is On
UPnP Configuration
UPnP Service
Enable
Disable
UPnP Notification Interval
60
(30~600s)
Forwards:
Configure Port forwarding for UPnP. Click the delete to delete individual entry.
UPnP Service:
Allows applications to automatically setup port forwardings.
Save & Apply
Cancel

3.11.1 Port triggering

The table allows you to configure Port Trigger rules. Port Trigger is a way to automate port forwarding. Outbound traffic on predetermined ports ('trigger port') causes inbound traffic to specific ports (call it port P here) to be dynamically forwarded to the host which uses trigger port. Port P does not open if port triggering is not activated. Click “Add +” button to add a new rule, clicking “Remove” to delete the rule.

3.11.1.1 Application Name

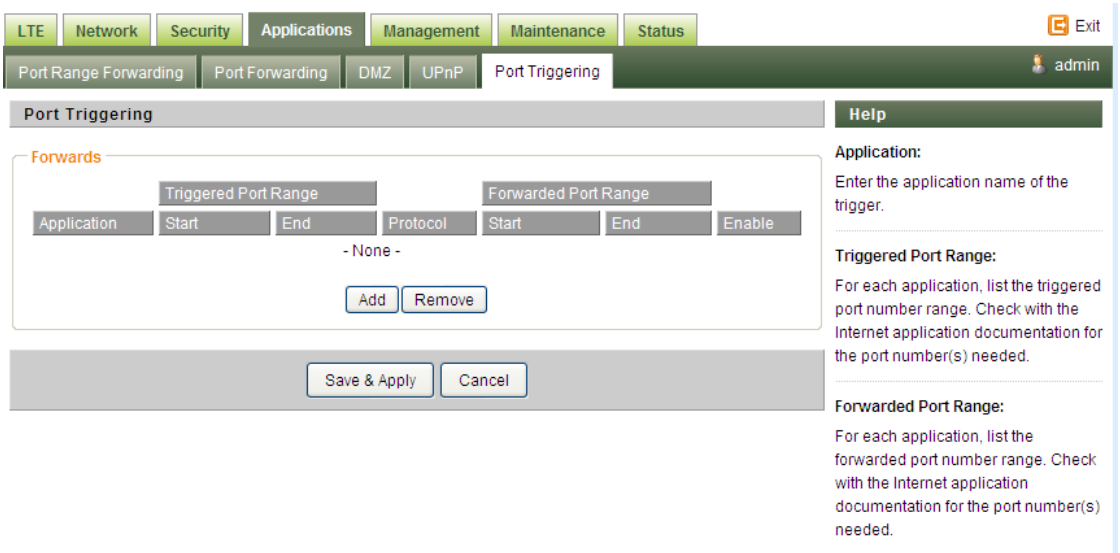
Name of the port trigger rule.

3.11.1.2 Triggered Range

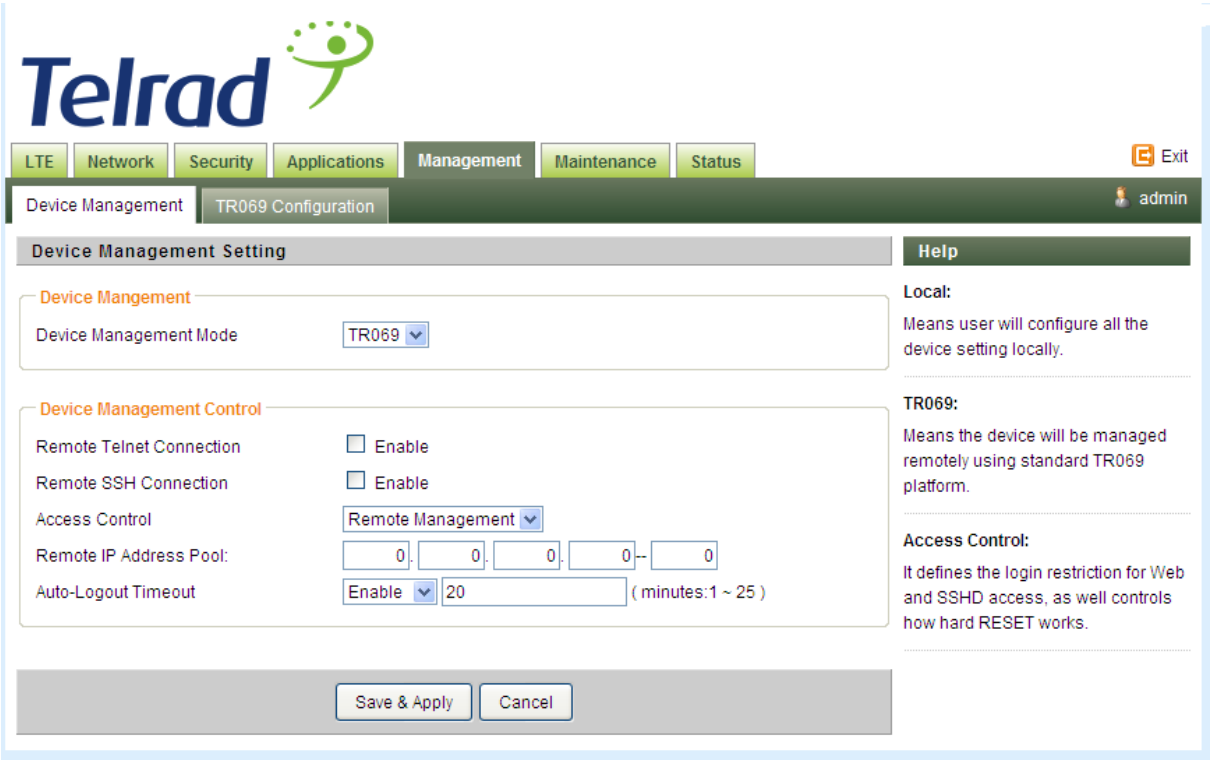
Traffic passing through the port in the triggered range would automatically open the forwarded port in the forwarded range. The ports in the triggered range are LAN ones.

3.11.1.3 Forwarded Range

The ports that would be automatically opened when traffic pass through ports in the triggered range. The ports in the triggered range are WAN port.



3.12 Device Management



3.13 System reset and Factory defaults

3.13.1 System Reboot

To reboot the device, press Reboot.

3.13.2 Restore to factory default

To restore to factory default, press Restore.

3.14 Firmware/software upgrade in relation with CBRS

It is important to note that:

1. Firmware/software upgrade are apply in patches in order to not impact RF and other functionality

2. WInnForum compliance is guaranteed by the Domain proxy and therefore no impact in terms of protocol compliance

4 FCC Part 15 Compliance

15.19 (1) Receivers associated with the operation of a licensed radio service, *e.g.,* FM broadcast under part 73 of this chapter, land mobile operation under part 90 of this chapter, etc., shall bear the following statement in a conspicuous location on the device:

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

15.21 Telrad provided user manual inside the box

15.105 (b) – Pls refer to the safety compliance at the beginning of the document that describe the note that require as part of 15.105

5 FAQ and Troubleshooting

1) My PC cannot connect to the CPE.

- **Re-plug the PC Ethernet cable and check if the PC LAN connection is up or showing activity.**
- **Check if the PoE power adapter LED is on. If it is not, check the power cord and make sure it is connected properly. Also verify that the AC power supply is available.**
- **If the PC LAN shows no activity and PoE adapter LED is off but the power cord is connected properly and there is AC supply, then it is likely the PoE adapter is damaged. Please contact distributor to obtain replacement part.**

2) My PC cannot acquire IP from the CPE.

- **First check if the NIC is up and working properly. Then check the PC NIC configuration**

and make sure the DHCP is enabled.

- Open the MS-DOS window, enter “ipconfig /release” and “ipconfig /renew” commands and see if PC can obtain IP correctly.
- If the problem persists, please contact the operator or distributor for further diagnose.

3) My CPE networking is not working properly.

- You may want to check if the LTE connection is up and running properly. You can do this by login the WEB GUI and check the Interface Info page.
- You may want to perform a factory reset and see if the problem is being corrected. You can do this by log into the WEB GUI using “admin” password and perform restore the unit to default factory setting.
- If the problem cannot be corrected by factory reset, please contact the operator or distributor for further diagnose.

4) I forgot the login password and like to reset the unit to factory default.

- Please contact the operator or distributor and give them the IMEI of the unit. The operator or distributor can issue you a RESET password for you to enter in the WEB login window.
- After the unit is reset to factory default, you can login using the default password.