



# **Poly Voyager Surround 80**

## Bluetooth stereo headset

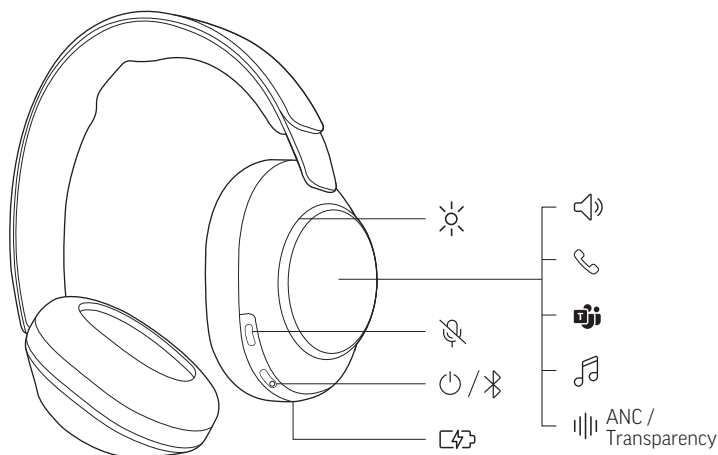
User Guide

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# Overview

## Headset



Your headset has touch control on the right earcup. Use swipe and tap gestures for call and media control.

**Note:** Swipe and tap gestures do not work when connected to PC with USB-C cable. Use your PC interface for call and media control.



### Volume control

- Swipe up/down to adjust volume



### Call control

- Tap to answer/end call



### Interact with Microsoft Teams (Teams model only, Teams app required)

- Tap to interact when not on a call



### Audio control\*

- Tap to play/pause
- Swipe to track forward/backward



ANC (Active Noise Canceling) and Transparency Mode



LEDs/Online indicator



Mute/unmute



Power



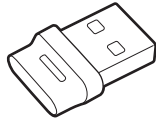
Bluetooth® pairing



Charge port

**Note:** \*Functionality varies by application. May not function with web-based apps.

## USB Bluetooth adapter



Your high-fidelity Bluetooth USB adapter comes pre-paired to your Poly device. Plug it into your computer to connect to high-fidelity computer audio.

**Note:** Adapter's USB connection and design may vary, but function is the same.


| Standard LEDs         |                               |
|-----------------------|-------------------------------|
| USB LEDs              | What they mean                |
| Flashing red and blue | Pairing                       |
| Solid blue            | Device connected              |
| Flashing blue         | On a call                     |
| Solid red             | Mute active                   |
| Flashing purple       | Streaming media from computer |

| LEDs when Microsoft Teams* is detected |                              |
|--|------------------------------|
| USB LEDs                               | What they mean               |
| Flashing red and blue                  | Pairing                      |
| Solid purple                           | Microsoft Teams connected    |
| Flashing blue                          | On a call                    |
| Solid red                              | Mute active                  |
| Pulsing purple                         | Microsoft Teams notification |

**Note:** \*Requires Microsoft Teams desktop application.

# Connect and pair

## Pair to mobile device

- 1 To put your headset in pair mode, slide and hold the Power  switch away from the off position until you hear "pairing" and the headset LEDs flash blue and white.



- 2 Activate Bluetooth on your phone and set it to search for new devices.

- iPhone Settings > Bluetooth > On\*
- Android Settings > Bluetooth On > Scan for devices\*

**Note:** \*Menus may vary by device.

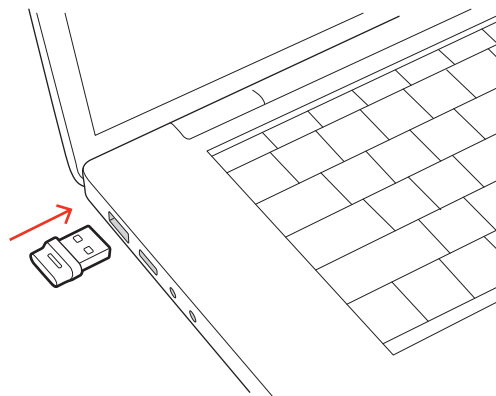
- 3 Select "Poly VSurround 80."  
Once successfully paired, you hear "pairing successful" and the headset LEDs stop flashing.

**Note:** Your headset can pair with up to 8 devices but only maintain 2 connections simultaneously; this includes the Bluetooth adapter.

## Connect to PC

Your Bluetooth USB adapter provides the best connection, softphone functionality and acoustic sound quality through your headset. The adapter comes pre-paired to your headset.

- 1 Turn on your headset and insert the Bluetooth USB adapter into your laptop or PC.



- 2 The USB adapter LED flashes and then turns solid to indicate the headset is connected to the USB adapter. If you are wearing your headset you hear "PC connected" to indicate the connection has been established. When on a call, the LED on the USB adapter flashes blue. When not on a call the LED is solid.
- 3 Load Poly Lens Desktop App by visiting [poly.com/lens](https://poly.com/lens). This allows you to customize your headset behavior through advanced settings and options.

## Configure USB adapter for streaming media

Your high-fidelity Bluetooth USB adapter comes ready to take calls. To streaming media, configure your Bluetooth USB adapter.

### Windows

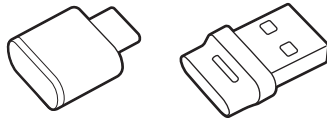
- 1 To configure your Bluetooth USB adapter for streaming media in your PC, go to **Start menu > Control Panel > Sound > Playback tab**. Select Poly BT700 set it as the Default Device and click OK.
- 2 To pause music when you place or receive calls, go to **Start menu > Control Panel > Sound > Communications tab** and select the desired parameter.

### Mac

- 1 To configure your Bluetooth USB adapter for streaming media on your Mac, go to **System Preferences > Sound**. On both the Input and Output tabs, select **Poly BT700**.

## Pair BT700 USB adapter again

Your USB adapter requires Poly Lens Desktop App to pair to a Poly audio device.  
Download: [poly.com/lens](https://poly.com/lens).



**Note:** Adapter design varies by USB connection.

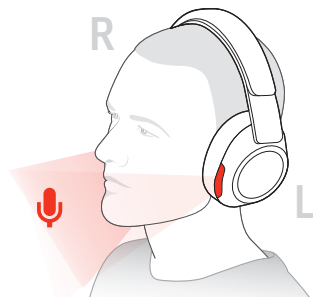
- 1 Insert the high-fidelity Bluetooth USB adapter into your laptop or computer and wait for your computer to recognize it.
- 2 Put your Poly audio device in pair mode.
- 3 Launch Poly Lens Desktop App and navigate to Poly BT700.
- 4 Put your Bluetooth USB adapter into pair mode by selecting "Pair new device" on the adapter's main page or overflow menu. Your adapter flashes red and blue. Pairing is successful when you hear "pairing successful" and "PC connected" and the Bluetooth USB adapter LED is solid.

# Fit and charge

## Fit

**Important:** Headset microphones are on the front of your earcups.

For best call audio, ensure your headset is worn correctly.

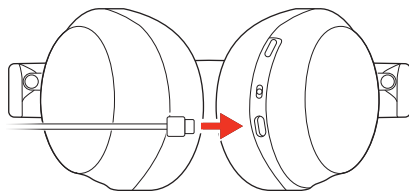


## Charge

Charge your headset using the USB-C cable.

The headset LEDs flash when charging. It takes approximately 1 hour to fully charge your headset. The LEDs turn off once charging is complete.


**Note:** The USB-C cable plugs into a computer or wall charger's USB port.



| Headset LEDs | What they mean    |
|--------------|-------------------|
| Off          | Charging complete |
| ○○○○         | Battery high      |
| ○○○          | Battery medium    |
| ●            | Battery low       |
| ☠            | Battery critical  |

## Check headset battery status

Check your headset battery status:

- With your headset inactive, slide and release the Power  switch away from the off position. Listen to the voice alert or observe the headset LEDs.
- Power on your headset and listen to the voice alert.
- Tap the Custom button and listen to the voice alert.

**Note:** Ensure Status Check is the assigned Custom button setting in Poly Lens App. For more, see [Customize your headset](#).

- View headset battery level in Poly Lens App.

# Load software

Download Poly Lens App to get the most out of your device. Some softphones require the installation of Poly software to enable device call control (answer/end and mute) functionality. Download: [poly.com/lens](https://poly.com/lens).

- Enable features
- Change settings
- Configure call control for softphones
- Update device firmware
- Manage notifications and alerts
- Schedule health and wellness reminders

## Update your Poly device

Keep your firmware and software up-to-date to improve performance and add new features to your Poly device.

Update your device using Poly Lens App. Download at [poly.com/lens](https://poly.com/lens).

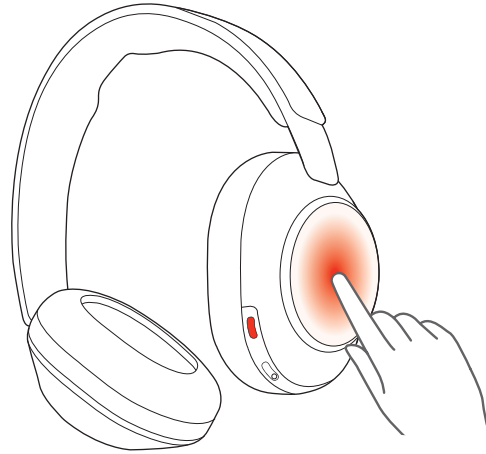


# The basics


## Touch control on right earcup

Your headset has touch control on the right earcup. Use swipe and tap gestures for call and media control.

**Note:** Swipe and tap gestures do not work when connected to PC with USB-C cable. Use your PC interface for call and media control.



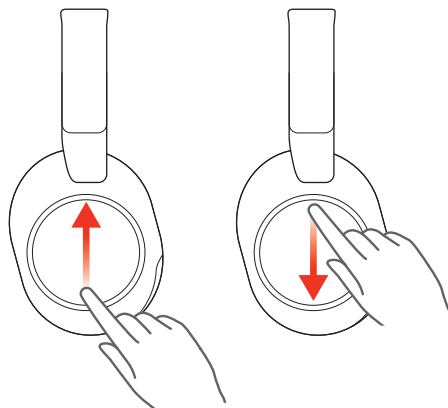
## Power on/off

Slide the Power  switch to power on the headset.

## Adjust volume

Swipe up on the right earcup to increase the volume. Swipe down to decrease the volume.

Each swipe changes the volume one level.

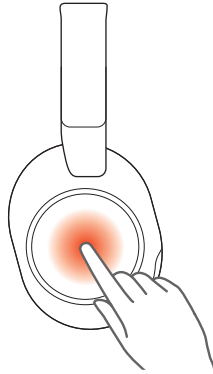


## Adjust headset microphone volume (softphone)

Place a test softphone call and adjust softphone volume and PC sound volume accordingly.

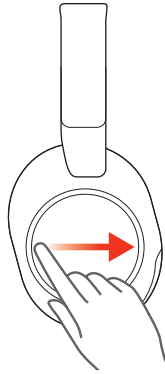
## Play or pause music

Tap the center of the right earcup to play or pause audio.



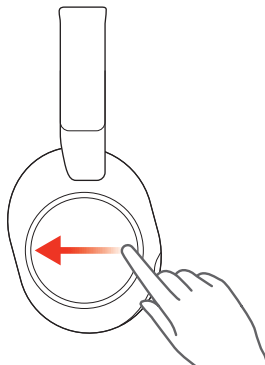
### Track forward

Swipe forward on the right earcup to play the next track.



### Track backward

Swipe backwards on the right earcup to play the previous track.



### ANC and Transparency Mode

Active Noise Canceling (ANC) reduces external noise and enhances your music and sound quality. Transparency Mode allows you to hear your surroundings while wearing your headset.

**Note:** Ensure ANC/Transparency Mode is the assigned Custom button setting in Poly Lens App. For more, see [Customize your headset](#).

- 1 Tap the Custom button with two fingers to toggle between modes.
- 2 Swipe up/down on the right earcup to adjust Transparency Mode level when active.

## ANC and Transparency Mode settings

Choose your preferred settings for ANC and Transparency Mode in Poly Lens App.

| Category          | Setting               | Description  |
|-------------------|-----------------------|--|
| ANC               | Adaptive (default)    | <ul style="list-style-type: none"> <li>• Detects differences in user fit or movement while wearing and automatically adjusts to provide the best ANC experience</li> </ul> |
| ANC               | Standard              | <ul style="list-style-type: none"> <li>• Optimized for office</li> <li>• Provide a more natural audio experience and enhanced sidetone comfort</li> </ul>                  |
| ANC               | Off                   | <ul style="list-style-type: none"> <li>• ANC powered off</li> </ul>  |
| Transparency Mode | Environment (default) | <ul style="list-style-type: none"> <li>• Best for busy streets</li> <li>• Optimized to hear your surroundings</li> </ul>   |
| Transparency Mode | Speech                | <ul style="list-style-type: none"> <li>• Optimized for face-to-face communication</li> </ul>   |
| Transparency Mode | Off                   | <ul style="list-style-type: none"> <li>• Transparency Mode powered off</li> </ul>  |

## Voice assistant (smartphone feature)

**Siri, Google Assistant™, Cortana** To activate your smartphone's default voice assistant, do one of the following:

- Press and hold the center of the right earcup for 2 seconds. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.
- Tap the Custom button to activate your smartphone's default voice assistant. Wait for the phone prompt to activate voice dialing, search, and other smartphone voice controls.

**Note:** Ensure Voice Assistant is the assigned Custom button setting in Poly Lens App. For more, see [Customize your headset](#).

## Use sensors

Smart sensors respond when you put on or take off your headset. Customize in Poly Lens App. Below describes default settings.

| With active sensors              | putting on the headset will:                            | taking off the headset will:    |
|----------------------------------|---|---------------------------------|
| Mobile/softphone call            | answer the call   | keep call in headset            |
| Music/media                      | resume music/media (if playing previous to taking off)* | pause music/media (if playing)* |
| Mute (activate in Poly Lens App) | unmute if on an active call                             | mute if on an active call       |

**Note:** \*Functionality varies by application. May not function with web-based apps.

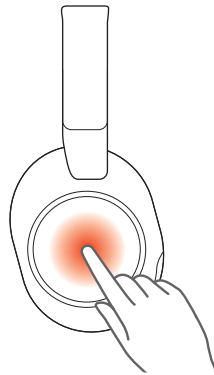
# Make/Take/End Calls

## Make a call



Dial using your softphone application or mobile phone.

## Answer or end a call


Tap the center of the right earcup to answer or end a call.



## Hold call

- 1 Press and hold the Mute  button for 2 seconds to hold the call. The LEDs flash red.
- 2 To resume call, hold the Mute  button for 2 seconds. The LEDs returns to pulsing red.

## Switch between calls (flash)

To switch between calls, press the Mute  button for 2 seconds.

## Mute

During an active call, press the Mute  button to mute or unmute your headset.

## Answer a second call


- 1 Tap the center of the right earcup to end the current call.
- 2 Tap the center of the right earcup to answer the new call.


## Redial last outgoing call (smartphone feature)

Tap the Custom button with two fingers to redial the last outgoing mobile call.

**Note:** Ensure Redial is the assigned Custom Button setting in Poly Lens App. For more, see [Customize your headset](#).

## Launch Microsoft Teams (Teams model only)

Tap your headset Teams  button to quickly open and use the Microsoft Teams desktop app.

**Note:** Your headset's Teams  button is located in the center of the right earcup.

- When not on a call, tap your Teams  button to view Microsoft Teams app on your computer.

- When your connected USB adapter LED pulses purple, tap your Teams button to view Teams notifications.

**Note:** Teams model and Teams desktop application required. Teams mobile application is not supported.

# More Features

## Customize your headset

Configure your Custom button feature in Poly Lens App. Download: [poly.com/lens](https://poly.com/lens).

ANC/Transparency mode is the default feature when you tap the right earcup with two fingers.

Choose from:

- ANC/Transparency mode (default)
- Check device status
- **Mobile calls only:** Redial
- **Mobile calls only:** Launch default voice assistant (Siri, Google Assistant)



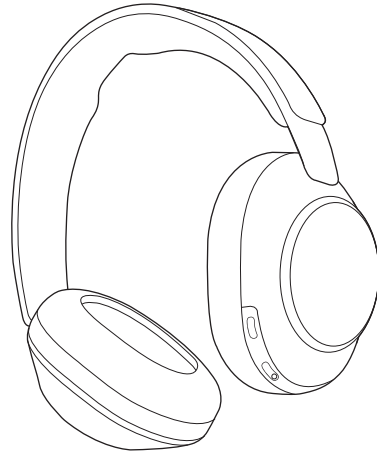
## Stream audio with USB-C to 3.5mm cable

Use the supplied USB-C to 3.5mm cable to stream audio to your headset when headset battery is depleted or when 3.5mm connection is required/preferred.

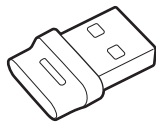
Connect the supplied USB-C to 3.5mm cable from your headset USB-C port to the audio source's 3.5 mm port.

# What's in the box

Contents may vary by product.



**Figure 1: Bluetooth headset**



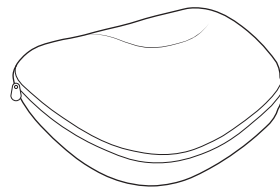
**Figure 2: Bluetooth USB Adapter (USB-A or USB-C available, design varies)**



**Figure 3: USB-C to USB-A cable**



**Figure 4: USB-C to 3.5mm cable**



**Figure 5: Headset carrying case**



**Figure 6: Quick start guide**



# Support

## NEED MORE HELP?

[poly.com/support](https://poly.com/support)

### Manufacturer:

#### Plantronics, Inc.

345 Encinal Street  
Santa Cruz, CA 95060  
United States

#### Plantronics B.V.

Scorpius 171  
2132 LR Hoofddorp  
Netherlands

#### Plantronics Ltd.

Building 4, Foundation Park  
Cannon Lane, Part 1st Floor  
Maidenhead, SL6 3UD  
United Kingdom

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Model ID: **Headset** VS80T, **adapter** BT700/BT700C

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