

ADDITIONAL INFORMATION

Service and Support

If you experience problems during the installation process that cannot be resolved through the Setup Wizard or if you need assistance with the kit, please contact our technical support.

Website: **support.my4home.net**

Phone: **1.888.944.4357**

Write down your username, password, and Connected Home Gateway MAC address for your records. The Connected Home Gateway MAC address is located on the bottom of the device as shown in the illustration below.



Username

Password

MAC address



Motorola Mobility, Inc., www.motorola.com

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4HOME

CONNECTED HOME GATEWAY

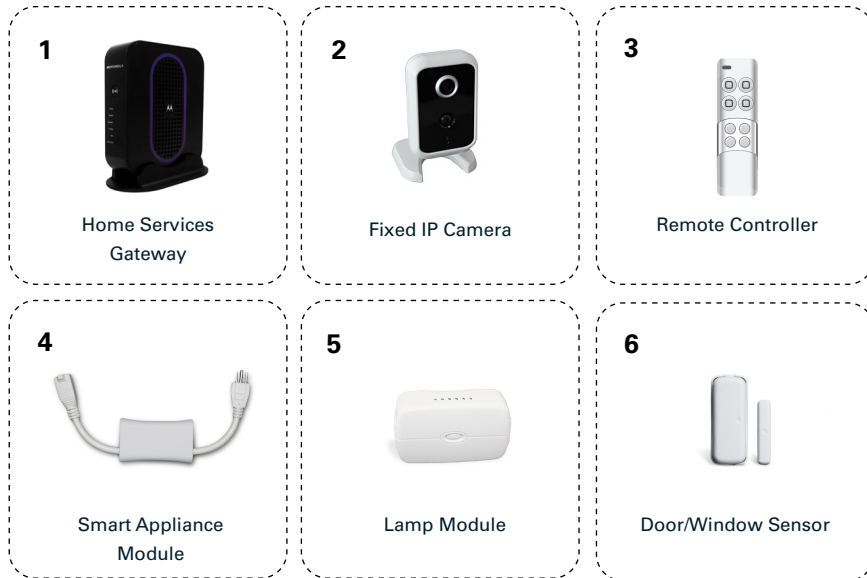


WELCOME TO MOTOROLA
CONNECTED HOME GATEWAY
QUICK INSTALL GUIDE

Step 1

In the Box

Your starter kit contains several devices that are designed to work together. As you unpack the kit, please make sure that all components are present.



Step 2

Launch the Setup Wizard

The Setup Wizard is an application designed to guide you through the process of setting up your Managed Home Services gateway and included home control and monitoring devices.

1. Click on the URL in your Welcome email

2. Setup Wizard will open in a browser window

3. Follow the instructions in the Setup Wizard

Step 3

Enjoy Your Services

Congratulations! You have successfully set up your starter kit.

Here are just some of the exciting features of the Motorola Connected Home Gateway Services:

HOME MONITORING

Set up additional cameras to check on your home and family members while you are away.

HOME CONTROL

Take advantage of camera sensors, scenes, and schedules to control your home locally and remotely.

VIDEO RECORDINGS

Control your personal recordings and share them with your family and friends.

MESSAGING

Be notified upon events via email on your computer or SMS text messages on your mobile phone.

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SOFTWARE LICENSE, SAFETY, AND REGULATORY INFORMATION

IMPORTANT SAFETY INSTRUCTIONS

When using your equipment, always follow basic safety precautions to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all of the instructions listed here and/or in the user manual before you operate this device. Give particular attention to all safety precautions. Retain the instructions for future reference.
- Comply with all warning and caution statements in the instructions. Observe all warning and caution symbols that are affixed to this device.
- This device was qualified under test conditions that included the use of the supplied cables between system components. To ensure regulatory and safety compliance, use only the provided power and interface cables and install them properly.
- Different types of cord sets may be used for connections to the main supply circuit. Use only a main line cord that complies with all applicable device safety requirements of the country of use.
- Installation of this device must be in accordance with national wiring codes and conform to local regulations.
- Route power supply cords so that they are not likely to be walked on or pinched by items placed upon or against them. Pay particular attention to cords where they are attached to plugs and convenience receptacles, and examine the point where they exit from the device.
- Do not cover the device or block the airflow to the device with any other objects. Keep the device away from excessive heat and humidity and keep the device free from vibration and dust.
- Wipe the device with a clean, dry cloth. Never use cleaning fluid or similar chemicals. Do not spray cleaners directly on the device or use forced air to remove dust.
- Do not use this product near water: for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool.
- Do not open the device. Do not perform any servicing other than that contained in the installation and troubleshooting instructions. Refer all servicing to qualified service personnel.
- This device should not be used in an environment that exceeds 40° C.
- TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. THE UNIT MUST NOT BE EXPOSED TO DRIPPING OR SPLASHING. DO NOT PLACE OBJECTS FILLED WITH LIQUIDS, SUCH AS VASES, ON THE UNIT.
- **SAVE THESE INSTRUCTIONS**
- For added protection, unplug the device from the wall outlet and disconnect the cables to avoid damage to this device due to lightning and power surges.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

IC Radiation Exposure Statement:
This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC COMPLIANCE STATEMENTS

For a Class B Digital Devices

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by Motorola Mobility for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC COMPLIANCE PART 15 SUB-PART C

Wireless LAN Information

This Wireless LAN product uses Direct Sequence Spread Spectrum (DSSS) radio technology. It is designed to be inter-operable with any other wireless DSSS type product that complies with:

- The IEEE 802.11 Standard on Wireless LANs (Revision N), as defined and approved by the Institute of Electrical Electronics Engineers.
- The Wireless Fidelity (WiFi) certification as defined by the Wireless Ethernet Compatibility Alliance (WECA).

Wireless LAN and your Health

This device, like other radio devices, emits radio frequency electromagnetic energy, but operates within the guidelines found in radio frequency safety standards and recommendations.

Restrictions on Use of Wireless Devices

In some situations or environments, the use of wireless devices may be restricted by the proprietor of the building or responsible representatives of the organization. For example, using wireless equipment in any environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the applicable policy for the use of wireless equipment in a specific organization or environment (such as airports), you are encouraged to ask for authorization to use the device prior to turning on the equipment.

The manufacturer is not responsible for any radio or television interference caused by unauthorized modification of the devices included with this product, or the substitution or attachment of connecting cables and equipment other than specified by the manufacturer. Correction of interference caused by such unauthorized modification, substitution, or attachment is the responsibility of the user.

The manufacturer and its authorized resellers or distributors are not liable for any damage or violation of government regulations that may arise from failing to comply with these guidelines.

FCC Certification

This product contains a radio transmitter and accordingly has been certified as compliant with 47 CFR Part 15 of the FCC Rules for intentional radiators. Products that contain a radio transmitter are labeled with FCC ID and the FCC logo.



CAUTION: Exposure to Radio Frequency Radiation. To comply with the FCC RF exposure compliance requirements, the separation distance between the antenna and any person's body (including hands, wrists, feet and ankles) must be at least 20 cm (8 inches).

Industry Canada (IC)

The wireless radio of this device complies with RSS 210 and RSS 102 of Industry Canada. This Class B digital device complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SPECIAL SYMBOLS THAT MIGHT APPEAR ON THE EQUIPMENT

	The exclamation point, within an equilateral triangle, is intended to alert the user to the presence of important installation, servicing, and operating instructions in the documents accompanying the equipment.
	This symbol indicates that dangerous voltage levels are present within the equipment. These voltages are not insulated and may be of sufficient strength to cause serious bodily injury when touched. The symbol may also appear on schematics.

CARING FOR THE ENVIRONMENT BY RECYCLING



When you see this symbol on a Motorola Mobility product, do not dispose of the product with residential or commercial waste.

Recycling your Motorola Mobility Equipment

Please do not dispose of this product with your residential or commercial waste. Some countries or regions, such as the European Union, have set up systems to collect and recycle electrical and electronic waste items. Contact your local authorities for information about practices established for your region. If collection systems are not available, call Motorola Mobility Customer Service for assistance. Please visit www.MotorolaMobility.com/recycle for instructions on recycling.

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