

## MAJESTO™ USER MANUAL

[www.dolce-gusto.com](http://www.dolce-gusto.com)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

**FCC Caution:**

Changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

**FCC Statement:**

"This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help."

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme à l'exposition aux rayonnements Industry Canada limites établies pour un environnement non contrôlé.

<b>SAFETY PRECAUTIONS</b>	<b>4</b>
<b>MACHINE OVERVIEW</b>	<b>8</b>
<b>TOUCHSCREEN CONTROL</b>	<b>10</b>
<b>FIRST USE</b>	<b>12</b>
<b>CONNECT WITH WIFI</b>	<b>14</b>
<b>PREPARE YOUR BEVERAGE</b>	<b>16</b>
<b>SETTINGS</b>	<b>18</b>
<b>RINSING &amp; DESCALING</b>	<b>24</b>
<b>TROUBLESHOOTING</b>	<b>26</b>

# SAFETY PRECAUTIONS



**Read all safety instructions and follow them carefully. Keep them so that you can refer to them later on. Any type of misuse of the appliance may result in a potential injury.**

In the case of any inappropriate use or failure to comply with the instructions, the manufacturer accepts no responsibility and the guarantee may not apply.

**The guarantee does not cover appliances that do not work or do not work properly because they have not been maintained and/or descaled.**

#### **INTENDED USE**

- Your appliance is intended for use only at an altitude below 3,400 m.
- This product has not been certified for use on planes, boats, trains and automobiles.
- This appliance is intended for indoor use only. It must not be exposed to direct sunlight or rain, nor placed near a source of heat.

#### Hospitality and household use:

- This appliance is intended to be used by lay persons in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;

#### Commercial use:

- MAJESTO™ is a multi-beverage coffeemaker (or machine).
- This appliance is intended to be used by experienced users in commercial kitchens, restaurants, or other business establishments where food is dispensed.
- The appliance is not suitable for placing in an area where a water jet could be used.
- The appliance has to be placed in a horizontal position.
- The appliance must not be cleaned by a water jet.
- The appliance is only to be installed in locations where its use and maintenance is restricted to trained personnel.
- The appliance is only to be installed in locations where it can be overseen by trained personnel.
- Don't use this appliance on the floor.

#### **ELECTRICAL POWER SUPPLY**

- Only connect the appliance to a mains power socket with an earth connection. Mains voltage must be the same as the details on the rating plate. Incorrect connection will negate the guarantee and may be hazardous.

- To protect against fire, electric shock and injury to persons do not immerse the power cord, plugs or the appliance in water or other liquid. Avoid spillage on the plug. Never touch the power cord with wet hands. Do not overfill the water tank.
- In the case of an emergency, remove the plug from the mains power socket immediately.
- Unplug from the mains power socket when not in use for a long time.
- To disconnect, remove the plug from the mains power socket. Do not unplug by pulling the cord.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces or sharp edges. Do not allow the cord to dangle (risk of tripping up).
- Do not operate any appliance with a damaged cord or plug. If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. Do not operate any appliance that malfunctions or has been damaged in any manner. Unplug cord immediately. Return the damaged appliance to the nearest authorised service facility designated by the NESCAFÉ® Dolce Gusto® hotline.
- If the mains power socket does not match the plug on the appliance, have the plug replaced with a suitable type by aftersales service centres designated by the NESCAFÉ® Dolce Gusto® hotline.

#### **CONDITIONS OF USE**

- Always use the appliance on a flat, stable, heat-resistant surface away from sources of heat or water splashes. This appliance shall not be placed in a cabinet when in use.
- Do not use the appliance without the drip tray and drip grid, except when a very tall mug is used. Do not use the appliance for hot water preparation.
- Never turn the machine upside down.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Do not put fingers under the outlet during beverage preparation.
- Never carry the appliance by the machine head.
- The capsule holder is equipped with a permanent magnet. Avoid placing the capsule holder near appliances and objects that can be damaged by magnetism, e.g. credit cards, USB drives and other data devices, video tapes, television and computer monitors with picture tubes, mechanical clocks,

hearing aids and loudspeakers.

- In the case of intensive use without allowing sufficient cooling time, the appliance will stop functioning temporarily and a message “pump is cooling down” will appear on machine screen. This is to protect your appliance from overheating.
- Do not turn off the appliance during the descaling process. Rinse the water tank and clean the appliance after descaling to avoid any residual descaling agent.
- If away for prolonged periods, on holiday, etc. the appliance must be emptied, cleaned and unplugged. Rinse before re-use. Operate the rinse cycle before re-using your appliance.
- We recommend using the NESCAFÉ® Dolce Gusto® capsules designed and tested for the NESCAFÉ® Dolce Gusto® machine. They were designed to interact together – the interaction provides the in-cup quality that NESCAFÉ® Dolce Gusto® is known for. Each capsule is designed to prepare a perfect cup, and cannot be reused.
- Do not remove hot capsules by hand. Always use capsule holder handle to dispose of used capsules.
- Always insert the capsule holder in the machine to prepare a beverage. Do not pull out the capsule holder before the screen “Enjoy your drink” disappears. The appliance will not work if the capsule holder is not inserted.
- For health reasons, always fill the water tank with fresh drinking water.
- After using the appliance, always remove the capsule and clean the capsule holder. Empty and clean the drip tray daily and also the capsule bin. Food allergy sufferers must rinse the appliance according to cleaning procedure.
- The heating element surface is subject to residual heat after use, and plastic housings may feel warm to the touch a few minutes after use.
- Patients with pacemakers or defibrillators: do not hold the capsule holder directly over the pacemaker or defibrillator.
- Radiation Exposure Statement Caution: To maintain compliance with the Radio exposure guidelines, place the product at least 20cm/7.9in from nearby persons.

#### CHILDREN

- Keep the appliance and its cord out of the reach of children aged under 8 years. Do not allow children to play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they are supervised or have been given instruction concerning the use of the appliance in a safe way, and if they understand the hazards

involved.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and maintenance should not be performed by children unless they are aged over 8 years and are supervised by an adult.

#### MAINTENANCE

- Unplug from the mains power socket before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance. Never clean wet or immerse appliance in any fluid. Never clean the appliance with running water. Never use a wet process for cleaning. Clean the appliance only using soft sponges/brushes. The water tank should be cleaned with a clean food-safe brush.
- Any operation, cleaning and care other than normal use must be undertaken by after-sales service centres designated by the NESCAFÉ® Dolce Gusto® hotline. Do not dismantle the appliance, and do not put anything into the openings.
- To reduce the risk of fire or electric shock, do not remove the cover. No user serviceable parts inside. Repair should be done by authorised service personnel only!
- For additional guidance on how to use the appliance, refer to the user manual at [www.dolce-gusto.com](http://www.dolce-gusto.com) or call the NESCAFÉ® Dolce Gusto® hotline.

#### RECYCLING

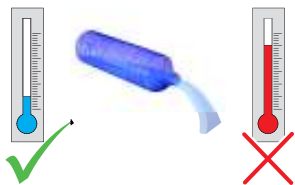
- Packaging is made of recyclable materials. Contact your local council / authority for further information on recycling programs. Your appliance contains valuable materials which can be recovered or recycled.

#### EUROPEAN MARKETS ONLY: Think of the environment!



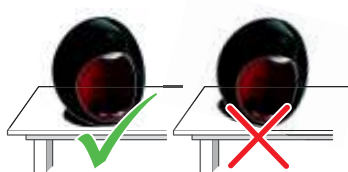
Your appliance contains valuable materials which can be recovered or recycled. Leave it at a local civic waste collection point or at an approved service centre, where it will be disposed of properly. European Directive 2012/19/ EU on Waste Electrical and Electronic Equipment (WEEE), stipulates that used household appliances must not be disposed of in normal unsorted municipal waste. Old appliances must be collected separately to optimise the sorting and recycling of their parts and to reduce the impact on human health and the environment.

## RECOMMENDATIONS FOR SAFE USE



⚠ Never add hot water to the water tank!

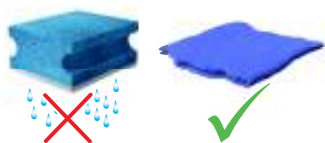
⚠ For rinsing and beverage preparation only use fresh drinking water.



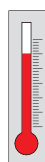
⚠ Always keep the machine upright!



⚠ Do not touch plug with wet hands.  
Do not touch machine with wet hands!



⚠ Never use a wet sponge. Only use a soft damp cloth to clean the top of the machine.



⚠ Do not touch used capsule after beverage preparation! Hot surface, risk of burns!



⚠ Do not use the rinsing tool for tea or hot water preparation.



⚠ IF LEFT UNUSED FOR MORE THAN 2 DAYS:  
Fill water tank with fresh drinking water and insert it into machine.  
Rinse machine ( ▶ see page 25).

# MACHINE OVERVIEW





## OVERVIEW OF THE PARTS



## TECHNICAL DATA

USA  
110 V, 60 Hz, 1460 W

1.8 L

5–45 °C  
41–113 °F

P max. 15 bar

~4.8 kg

A = 35.8 cm  
B = 36.0 cm  
C = 33.6 cm

## ECONOMY MODE

**i** Please be aware that when the appliance is in Eco mode (after 30 minutes of non-use) it will still be drawing electricity (0.5 W/hour).

# TOUCHSCREEN CONTROL



## MAIN SCREEN

Beverage preparation  
with pre-defined recipes  
► see page 17



Beverage preparation  
with custom settings  
► see page 17



Settings  
► see page 19

Automatic service reminder



Yellow messages should be solved  
by the user as soon as possible,  
but do not stop the machine.



Red messages stop the machine  
producing beverages.

► see page 27

Other symbols



Home  
go back to main screen



Return  
go to next higher menu level

## NAVIGATION THROUGH DRAGGING & TAPPING



Drag on the display to display additional  
content.



Tap on the display to choose or confirm.

# FIRST USE





- 1 Ensure to use the correct mains voltage as given in "TECHNICAL DATA" on page 9. Connect power plug to mains power socket.



- 2 Switch on machine.



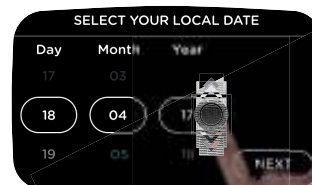
- 3 Tap on screen to select desired language and confirm with **NEXT**.



- 4 Set up WiFi connection (► see page 14). Choose **LATER** if you want to set it up later.



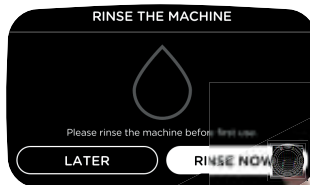
- 5 Select your country and confirm with **NEXT**.



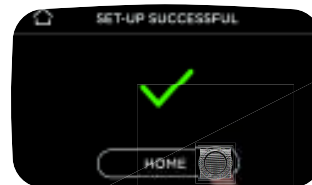
- 6 Select your local date and confirm with **NEXT**.



- 7 Select your local time and confirm with **NEXT**.



- 8 Rinse the machine before the first beverage preparation (recommendation). Follow instructions on screen. Choose **LATER** if you want to rinse later.



- 9 Confirm settings and move to **HOME** screen.

# CONNECT WITH WIFI

MAJESTO™ is the first WiFi-ready NESCAFÉ® Dolce Gusto® machine that will keep your beverage menu and software up to date. Connect your machine to your WiFi network to benefit from various updates provided directly by NESCAFÉ® Dolce Gusto®:

- Discover new beverages that will be added to your beverage selection!
- Enjoy updated beverage screens for your main screen and your beverage preparation!
- Explore optimised software thanks to the latest software updates!



## GOOD TO KNOW

**i** By connecting your machine to a WiFi network you accept the terms of use. You find the terms of use on page 31.

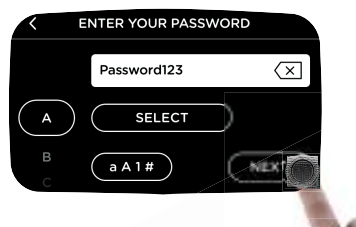
**i** For connecting your machine to your WiFi network you need:  
1. Name of your WiFi network  
2. Your WiFi password

**i** For detailed information on how to set up WiFi, please see page 31.

## SET UP WIFI CONNECTION



**1** During first set-up of machine choose WiFi network and confirm with **NEXT**.



**2** Enter password of selected WiFi network. Tap on **aA1#** to change characters on left side. Tap on **SELECT** to add character to password. Tap on **NEXT** to confirm password.



**3** Once your machine is connected to your WiFi network, this message will appear. Confirm with **OK**.

15

## ENTER WIFI SET-UP FROM MAIN SETTINGS SCREEN



**1** If WiFi set-up has not been done during first set-up of machine, tap on **WiFi** menu.



**2** Tap on **SET-UP** to initiate WiFi connection process. Follow instructions on screen.

# PREPARE YOUR BEVERAGE

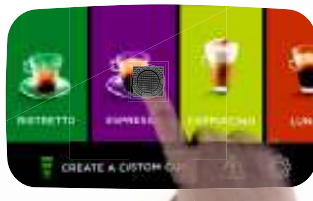




## CHOOSE BETWEEN PRE-DEFINED BEVERAGES...



- 1 Adjust drip tray to your needs. Place empty cup on cup support. Pull out capsule holder. Insert capsule in capsule holder and put it back into machine.



- 2 Choose your beverage from the selection menu. Tap on selected beverage to start beverage preparation.



- 3 A message reminds you to insert a capsule if the capsule holder has not been retracted/inserted. Tap **START** to start beverage preparation.



- 4 The screen shows the preparation status whilst the beverage is being prepared. Preparation can be stopped manually by tapping on **STOP**.



- 5 After finishing preparation tap **ADD MORE** to manually start preparation again. Tap **STOP** to stop manually.



- i For all beverages with two capsules: select capsule and follow instructions on screen to start and stop each capsule.

## ...OR CUSTOMISE YOUR CUP



- 1 Tap on **CREATE A CUSTOM CUP** button.



- 2 Use volume selector to set volume display in accordance with the number of bars shown on capsule, or select amount of bars to your own taste. Choose XL beverage for an extra-large cup. Wait around 1.5 minutes if you want to prepare a second extra-large cup.



- 3 Tap hot water icon (or cold water icon – depending on beverage). Beverage preparation starts and ends automatically. Tap on hot water icon (or cold water icon) to stop preparation manually.

# SETTINGS



	SETTINGS	
Machine update	1	>
Machine care		>
Beverages selection		>
Statistics		>
WiFi		>

## ACCESS SETTINGS MENU

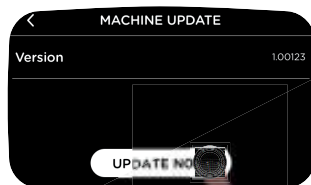


Tap on icon to access **SETTINGS** menu.

## MACHINE UPDATE



- 1 If machine update is available, a red circle will appear in settings menu. Tap on **Machine update** menu.

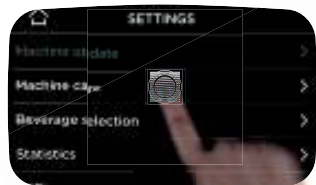


- 2 Tap on **UPDATE NOW** to start the update process of the machine software.

**i** Your machine needs to be connected to your WiFi network to receive updates ( ▶ see page 14).

19

## MACHINE CARE



- 1 Tap on **Machine care** menu.



- 2 Tap on desired topics.

Start rinsing process  
( ▶ see page 25)

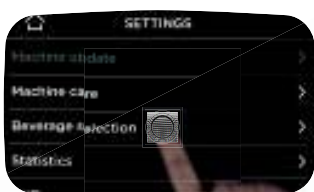
Start descaling process  
( ▶ see page 25)

View video instruction for unclogging machine. See detailed procedure in chapter **TROUBLESHOOTING**  
( ▶ see page 29)

Start water filter change process  
( ▶ see page 22)

## SELECT BEVERAGES TO BE SHOWN IN MAIN SCREEN

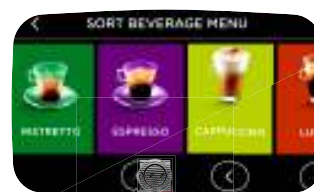
**i** Adjust your main beverage menu to your needs! Reduce or increase the number of beverages, or add new beverages to your main menu.



- 1 Tap on **Beverages selection** menu.



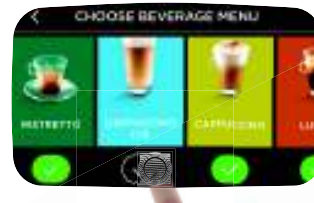
- 2 Tap on **Main Screen Beverages** to define the order of the beverages shown in the main screen.



- 3 Tap on arrow symbols below the beverages to change their order in the main screen.



- 4 Tap on **All Beverages** to define the beverages which will be shown in the main screen.



- 5 Select beverages which will be shown in the main screen.

## RFID (OPTIONAL): COFFEE POINTS FUNCTION

**i** Only for machines with integrated RFID chip:



This function is especially designed for offices and workplaces where it is desirable to control the coffee consumption of employees. To use this function you need an RFID administrator card, RFID cards, an RFID charger and RFID software. Use RFID software to upload coffee points to RFID cards. Each beverage preparation deducts one coffee point from the RFID card. The RFID administrator card and RFID cards, and the RFID charger and RFID software are available separately.



- 1 To activate the integrated coffee points function of the machine switch on **Payment Function**.



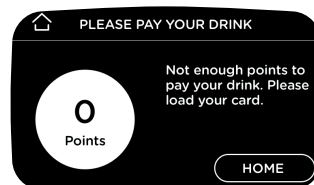
- 2 Place RFID administrator card near RFID logo on the machine to activate or deactivate the coffee points function (payment function).



- 3 Place RFID card near RFID logo on the machine to pay for your drink with coffee points and to start beverage preparation.



- i** Machine shows number of coffee points after each capsule preparation or by placing RFID card near RFID logo on the machine. Each beverage preparation deducts one coffee point.



- i** Machine only allows beverage preparation if there are enough coffee points.

## WATER FILTER SET-UP

**i** The MAJESTO™ machine is designed for use with the BRITA AquaAroma Crema water filter. The BRITA AquaAroma Crema water filter is available separately.



**1** Tap on Machine care menu.



**2** Tap on START at Change water filter menu.



**3** To set up or change the water filter, tap on **START NOW** and follow instructions on screen.

## OPTIONAL WATER TANK

**i** The MAJESTO™ machine is designed for use with mains water (mains supply connection) or with pumped water (external water tank connection). A mains water tank and a pumped water tank are available separately.



## STATISTICS



1 Tap on Statistics menu.



2 View the statistics for the machine.

## MACHINE RESET



1 Tap on Machine reset menu.



2 Tap on **OK** to reset the MAJESTO™ back to its default settings. **All customized settings will be lost!**

# RINSING & DESCALING





## GOOD TO KNOW



Open bottom plate of capsule bin to get access to the Rinsing tool.



Capsule bin is designed for use as a container for rinsing and descaling (remove top cover and red capsule net beforehand).

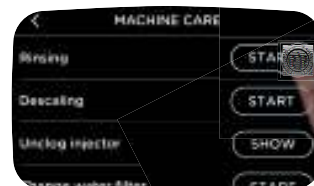
## RINSING



1 Tap on **SETTINGS** icon on main screen.



2 Tap on Machine care menu.



3 Tap on Rinsing to start the rinsing procedure. Follow instructions on screen. Machine will rinse for approximately 3 minutes.

## DESCALING — AT LEAST EVERY 3 - 4 MONTHS



Make sure you descale your machine every 3–4 months to keep it in tip-top condition. Use NESCAFÉ® Dolce Gusto® liquid descaler. To order, call the hotline or go to the NESCAFÉ® Dolce Gusto® website. **Never use vinegar for descaling. If the machine is equipped with a water filter, always remove the filter before descaling.**



MAJESTO™ tells you when you should descale your machine. Tap on **START NOW** button to start the descaling procedure. Follow instructions on screen. Machine will descale for approximately 4 minutes.



Alternatively you can also start the descaling process from the **SETTINGS** menu:

**SETTINGS > Machine Care > Descal**

# TROUBLESHOOTING



## AUTOMATIC SERVICE REMINDER

The machine will automatically detect potential defects and help you resolve them. Automatic service reminder (yellow or red triangle) will appear directly on the main screen:



### Automatic service reminder



Yellow messages should be solved by the user as soon as possible, but do not stop the machine.



Red messages stop the machine producing beverages.

By tapping on the reminder (yellow or red triangle) the list of messages will be displayed:



Tapping on **HELP** will display an instruction for resolving the defect.



To resolve some particular defects, more extensive explanations are required.

## BLOCKED FLUID PATH — NO LIQUID COMES OUT?

Remove blocked capsule and rinse machine



- 1 Error message **BLOCKED FLUID PATH** appears.



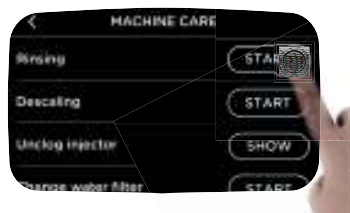
- 2 The capsule may be blocked and under pressure.



- 3 Coffee mix is pressed out of top of capsule holder. **Do not unplug the machine.** Wait until pressing process is finished. This is the case if you hear no noise coming from the machine.



- 4 Do not drink the coffee! If capsule holder can be pulled out, throw away the capsule. If capsule holder cannot be pulled out wait for 20 minutes, try again. If capsule holder is still blocked, unplug machine. Call the NESCAFÉ® Dolce Gusto® hotline. For hotline numbers see last page.



- 5 Rinse the machine – go back to main screen, call up Machine care menu, and start the Rinsing process. (see page 25). Follow instructions on screen. If fluid path is still blocked, continue with step 7.



- 6 Clean both sides of capsule holder with washing-up liquid and fresh drinking water. Rinse drip tray with fresh drinking water and clean it with a clean food-safe brush.

## UNCLOG INJECTOR



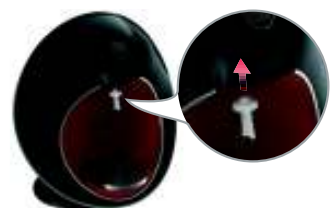
- 7** If error message **BLOCKED FLUID PATH** still appears move on to step 8.



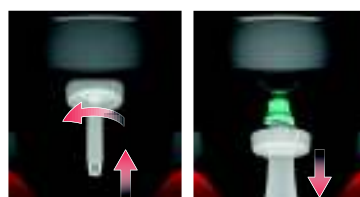
- 8** Unplug power plug! Take out the injector tool and the 2nd injector from the bottom of the capsule bin.



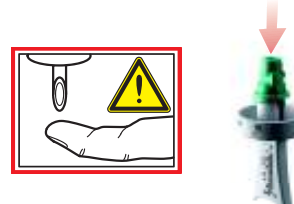
- 9** Pull cleaning needle out of injector tool. **Keep needle out of reach of children!**



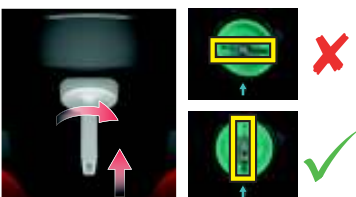
- 10** Only remove injector when machine is cold! Push injector tool over blocked injector.



- 11** Turn injector tool anti-clockwise. Remove blocked injector. **Do not leave injector unattended! Keep injector out of reach of children!**



- 12** Put clean 2nd injector onto injector tool.



- 13** Insert injector from below into opening of machine. Support injector with hand. Rotate injector clockwise until it fits. Descal machine (► see page 25).



- 14** Insert cleaning needle into blocked injector to unclog it. If not possible, prepare a descaling solution with one part descaler solution to 0.5 litres of drinking water. Submerge blocked injector in the descaling solution.



- 15** Re-insert cleaning needle into injector tool. After cleaning, place injector, injector tool and rinsing tool into the bottom of the capsule bin.

**i** Do you need an animated instruction on how to unclog injector tool? Go to machine care menu and select unclog injector video.

## MACHINE CANNOT BE SWITCHED ON



**1** Machine cannot be switched on.



**2** Check if the power plug is correctly plugged into a mains power socket. If yes, check your electricity supply.



**3** If machine still cannot be switched on, call the NESCAFÉ® Dolce Gusto® hotline. For hotline numbers see last page.

## BEVERAGE SPLASHING OUT



**1** Beverage is splashing out of coffee outlet.



**2** Stop preparation. Pull out capsule holder. Check capsule. Throw away capsule.



**3** Place a new capsule into capsule holder and re-insert holder into machine.

## WATER AROUND MACHINE



**1** Water accumulates underneath or around the machine.



**2** Unplug power plug!



**3** Call the NESCAFÉ® Dolce Gusto® hotline. For hotline numbers see last page.

## MACHINE CANNOT CONNECT TO WIFI NETWORK



- 1** Machine cannot connect to WiFi network.
- 2** Your local WiFi network needs to be a standard network with dynamic IP address. Your network firewall must allow the device to connect to the Internet over MQTT (TCP/IP port 8883) and HTTPS (TCP/IP port 443).
- 3** For further help please contact your local system administrator.

### TERMS OF USE FOR MAJESTO™

Nestlé is committed to maintaining trust with users of MAJESTO™. The terms below govern your use of the MAJESTO™ connected via WiFi (hereinafter "Machine") (hereinafter "Terms").

In these Terms, the words "we", "our" and "Nestlé" refer to [Nestlé entity name]; "Nestlé Group", refers to the corporate group to which [Nestlé entity name] belongs; and "you", refers to any person who has access to and/or uses this Machine.

#### 1. Connectivity and security

1.1 In order to use the WiFi functionality of the Machine, you need to connect it to the Internet via WiFi network. Upon connecting the Machine to WiFi, you agree to be bound by these Terms. You can always withdraw your consent to these Terms by switching off the WiFi functionality. You can also use your Machine without WiFi connection.

1.2 Even though Nestlé will make a commercially reasonable effort to design and update the Machine with necessary security safeguards at no additional cost to you, you will remain responsible for the security of your Internet connection and WiFi network and by using the Machine connected to WiFi, you agree that Nestlé will not be liable for any interception to your network, interruption of your internet connection, loss of data, alteration of your system and any other direct or indirect damage related to the use of WiFi functionality of the Machine.

1.3 Upon connection of the Machine to WiFi network, Nestlé will collect data necessary for the proper functionality of the Machine (e.g. Machine ID, country, language, firmware version, consumption and maintenance data). Based on the collected data, Nestlé will periodically update the firmware of your Machine to fix technical errors and bugs, add new beverages to your beverages selection and provide updated screens to improve your experience.

#### 2. Personal data protection

Nestlé will not process any of your personal data.

#### 3. Intellectual property

All intellectual or industrial property rights, including copyright and trademarks, materials published by or on behalf of Nestlé on the Machine (e.g. text and images), are owned by Nestlé or its licensors. You may reproduce extracts of the content of the Machine for your own private use (i.e. non-commercial use) provided that you uphold and respect all intellectual property rights, including any copyright mark which may appear on such content (e.g. © 2017 Nestlé).

Trademarks, service marks, tradenames, designs and logos (collectively "Trademark") deployed in this Machine belong to [Nestlé entity], which is part of the Nestlé Group. No content of this Machine shall be construed as granting a licence or a right to use any Trademark shown on this Machine.

Any use of a Trademark not authorised in these Terms is prohibited. You are advised that the Nestlé Group will strictly enforce its industrial and intellectual property rights to the fullest extent of the law.

#### 4. Liability

While Nestlé uses all reasonable efforts to ensure the accuracy of materials on the Machine, the safety thereof and to avoid disruptions, we are not responsible for inaccurate information, disruptions, discontinuance, security of the Machine or other events which may cause you damage, either direct (e.g. device failure) or indirect (e.g. loss of profit). Any reliance upon materials on this Machine shall be at your own risk.

The Machine is intended for use in [country]. Nestlé makes no representation or warranty that the products and the content of this Machine are appropriate for and available in locations other than [country]. Please contact your local distributor for more information on product availability in your country. The products that appear in this Machine are only visual representations and are not in their actual size, packaging color, etc.

#### 5. Contact us

This Machine is operated by [name of Nestlé entity, address (including country), legal form, trade register details (including number)]. If you have any questions or comments regarding the Machine, please feel free to contact us by:

Phone: xxxxxxxxxx

E-mail: xxxxxxxxxx

Webform: xxxxxxxxxx

For further information about the Machine, please visit our website: [web address].

#### 6. Changes

Nestlé reserves the right to make changes to these Terms. Such changes can relate to new functionalities and updates and will be accessible at [web address]. Your continued use of the Machine connected to WiFi implies your consent to these Terms as updated from time to time.

#### 7. Governing law and jurisdiction

You and Nestlé agree that any claim or dispute relating to the Machine shall be governed by the applicable laws of [country] and brought before the competent authorities and courts of [location].

Copyright © 2017 [Nestlé company operating the Machine].



## HOTLINES

AE 800348786	GB 0800 707 6066	Middle East: +971 4- 8100081	SI 080 45 05
AL 0842 640 10	GR 800 11 68068	MX 01800 365 2348	SK 0800 135 135
AR 0800 999 81 00	GT 1-800-299-0019	MK 0800 00 200	SR 0800 000 100
AT 0800 365 23 48	HK 2179 8888	MT 80074114	SV 800-6179
AU 1800 466 975	HN 800-2220-6666	MY 1800 88 3633	TH 1-800-295588
BA 0800 202 42	HR 0800 600 604	NI 1-800-4000	0-2657-8601
BE 0800 93217	HU 06 40 214 200	NL 0800-3652348	TR 0800 211 02 18
BG 0 800 1 6666	ID 001803657121	NO 800 80 730	4 44 31 60
BR 0800 7762233	IE 00800 6378 5385	NZ 0800 365 234	TT (868) 663-7853
CA 1 888 809 9267	IL 1-700-50-20-54	PA 800-0000	TW 0800-000-338
CH 0800 86 00 85	IT 800365234	PE 80010210	UA 0 800 50 30 10
CL 800 213 006	JO +962-65902998	PH 898-0061	US 1-800-745-3391
CO 01800-05-15566	JP 0120-879-816	PK 0800-62282	UY 0800-2122
CN 400 630 4868	KR 080-234-0070	PL 0800 174 902	VN 1800 6699
CR 0800-507-4000	KW +965 22286847	PT 800 200 070	ZA +27 11 514 6116
CZ 800 135 135	KZ 8-800-080-2880	PY 0800-112121	
DE 0800 365 23 48	LB +961-4548595	QA +974-44587688	
DK 35460100	LU 8002 3183	RO 0 800 8 637 853	
EE 6 177 441	LT 8 700 55 200	RU 8-800-700-79-79	
ES 900 10 21 21	LV 67508056	SA 8008971971	
FI 0800 0 6161	MA 080 100 52 54	SE 020-29 93 00	
FR 0 800 97 07 80	ME 020 269 902	SG 1 800 836 7009	

[www.dolce-gusto.com](http://www.dolce-gusto.com)