



Smart Grid Appliances

Quick Set-Up Guide



Smart Grid

Any wireless router with WPS technology will function with Whirlpool Smart Appliances, however, Whirlpool recommends the use of the Cisco Linksys E4200 or the Netgear WNR3500LV2.

My Smart Appliance ID # Is: _____

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For more information, go to [http:// smart.whirlpool.com](http://smart.whirlpool.com)

To Start...

Check to ensure your Smart Appliance and Wireless Router are properly installed and powered on; an Internet connection is required.

Note: Only one Smart Appliance can be linked at a time.

Step 1 :

Press the WPS (Wifi Protected Setup) button on the Wireless Router

Note: The WPS LED will begin blinking. Complete Step 2 within 2 minutes after completing Step 1.

Step 2 :

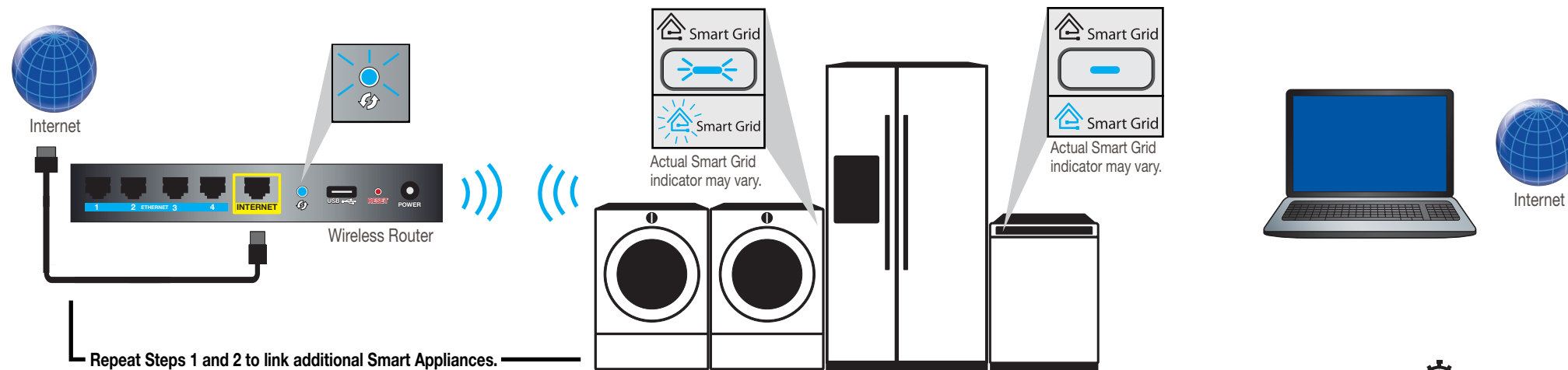
Press the Smart Grid Button on the Appliance Within 2 Minutes of Step 1

Note: The Smart Grid indicator light will blink while the Wireless Router and appliance communicate. This may take up to 2 minutes. When the Smart Grid and WPS LED indicators remain lit, the linking process is complete.

Step 3 :

Go Online to Set up your User Account and add your Smart Appliances at <http://smart.whirlpool.com>

Note: Be sure to have your Smart Appliance's 10-digit Smart ID#, as you will be prompted to enter them into your User Account.



Problem Solver

Once you have linked your appliance(s) with your Wireless Router, they will remain linked, even in the event of a power outage, moving, or extended storage. If you replace the Wireless Router, you will need to complete the linking process again.

Problem	What to Do
Smart Grid indicator is blinking.	The appliance is in linking mode. The indicator light will blink for up to two minutes while the appliance attempts to establish a connection with the Wirless Router. Once a connection is established, the indicator light will stay on.
Smart Grid indicator turns off when attempting to link the appliance.	<p>The appliance was unable to establish a connection with the Wireless Router. Check the following:</p> <ul style="list-style-type: none">• WPS button on the Wireless Router was not pressed within two minutes of starting the linking mode on the appliance. This may require two people to complete within the two minute time frame.• You must complete the linking process for one appliance to the Wireless Router before beginning to link the next.• The Wireless Router is too far away from the appliance, or there is too much interference (microwave oven, fluorescent lights, etc.) between the Router and the appliance. If possible, place the Wireless Router closer to the appliance or install a Wifi range extender.• There is interference from outside the home. Wait several minutes and retry. If possible, place the Wireless Router closer to the appliance or install a wifi range extender.
Appliance has been successfully linked but Smart Grid indicator light is off.	<p>Smart Grid feature is off. The Smart Grid function can be turned off for the current cycle (or for up to 4 hours on refrigerators) by pressing the Smart Grid button. Press Smart Grid button again to reactivate Smart Grid feature.</p> <p>The appliance is not communicating with your Wireless Router. Press the Smart Grid button; if an error tone sounds, check to be sure that router is on and connected to the internet.</p>

Below are solutions to common problems when connecting your new Smart Appliance to your wireless network. If your problem is not solved by using the solutions below, please call our help hotline at 1-(630)-281-8302.

Problem	What to Do
Unable to use advanced Smart features or not receiving e-mail/text notifications.	<p>Be sure that your Wireless Router is connected to the internet.</p> <ul style="list-style-type: none">• User Account must be set up and appliance must be registered under “Add Appliance” on your User Account page.• Be sure that you have the correct e-mail or mobile number saved on your Smart page and that your notifications are set to ON.
Primary Smart Grid features not working.	The Wireless Router is not communicating with the utility company. Refer to the instructions included with your Router.

For a video demonstration of installation, scan this code with smartphone or visit <http://smart.whirlpool.com>

