



# User's Manual

Dashcam

## DrivePro™ 10

2020/03

Version 1.0



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# **1. System Requirements**

System requirements for connecting the DrivePro to a desktop or a laptop with a working USB port:

- Windows® 7
- Windows® 8
- Windows® 10
- Mac® OS X 10.8.2 or later
- Linux® Kernel 2.6.38 or later

System requirements for using the DrivePro Toolbox:

- Windows® 7
- Windows® 8
- Windows® 8.1
- Windows® 10
- Mac® OS 10.11 or later

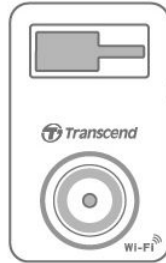
System requirements for using the DrivePro app:

- Android 6.0 or later
- iOS 11.0 or later

## 2. Package Contents

The DrivePro 10 dashcam package includes the following items:

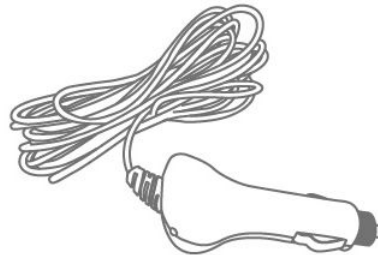
- DrivePro 10 Dashcam



- Adhesive Mount



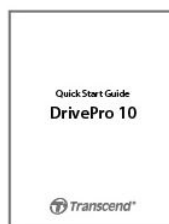
- Car Adapter



- microSD Memory Card

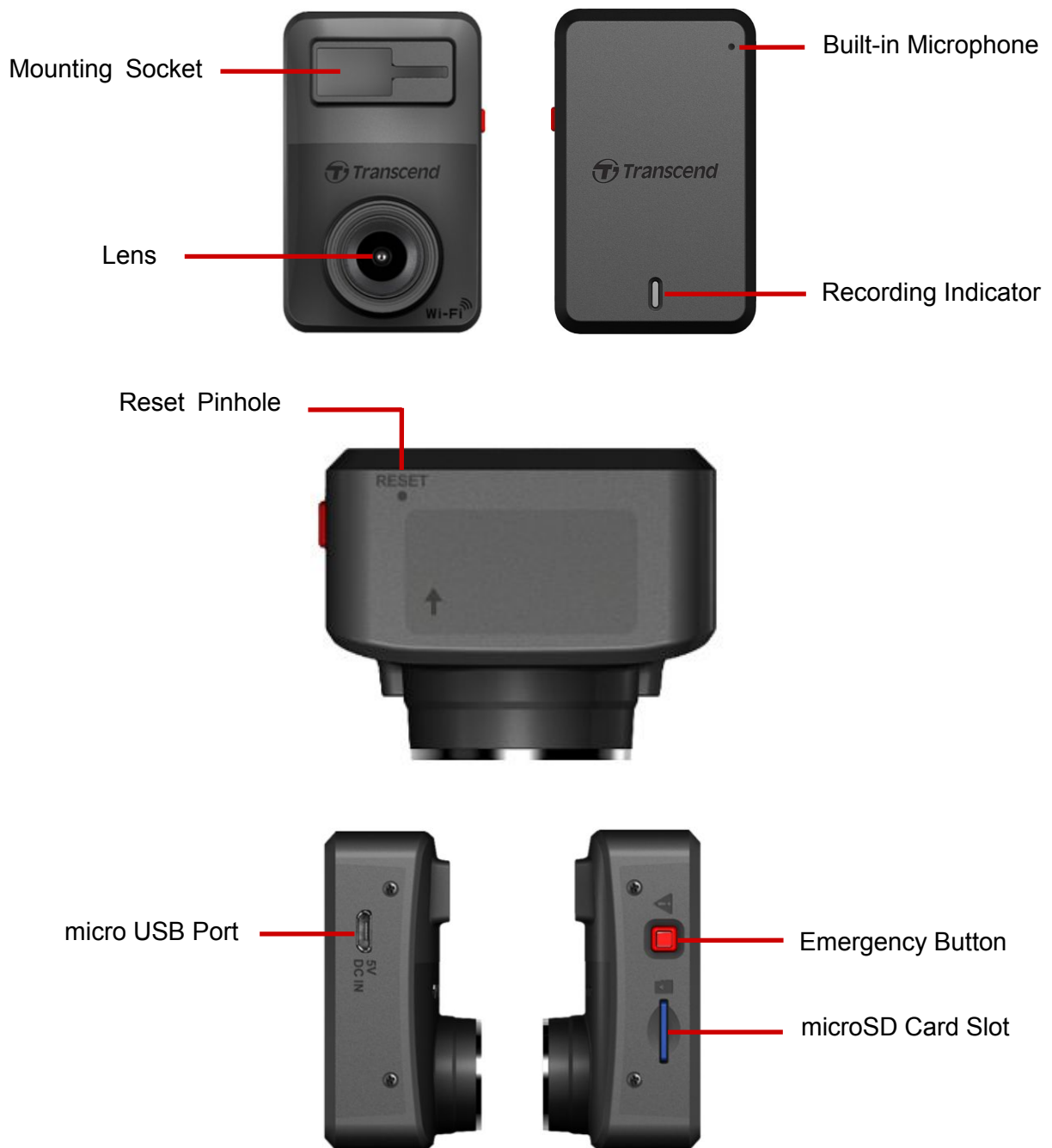


- Quick Start Guide



### 3. Getting Started

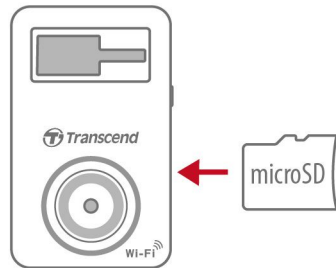
#### 3-1 Overview



### 3-2 Inserting a microSD Memory Card

You must insert a microSD memory card into the DrivePro before you can start recording. Please use a microSD memory card with 8GB, 16GB, 32GB, 64GB, or 128GB capacity (Class 10 or above).

1. Insert a microSD memory card into the card slot of the DrivePro.



**Format your memory card.** Always format a new memory card in the DrivePro before using it for the first time. To format a memory card, go to **Settings** in the DrivePro app.

The microSD card bundled with the DrivePro 10 does not require frequent formatting. However, for the best recording performance, we still recommend that the memory card be formatted on a regular basis.

**Notice: Formatting will erase all data on the memory card.**

#### **WARNING:**



1. DrivePro 10 supports the FAT32 and exFAT file formats, but not NTFS.
2. Make sure the allocation Unit Size of the microSD card is 32 KB or larger; if not, the DrivePro will format the card before recording.

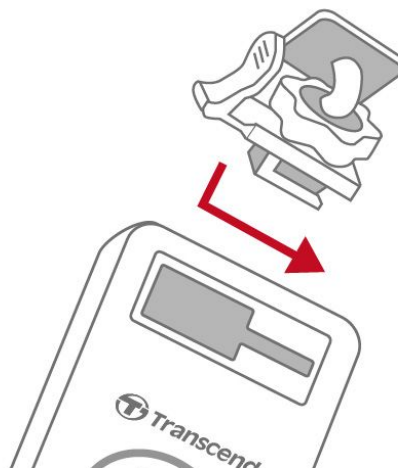
2. To remove, push to eject the memory card out of the slot.



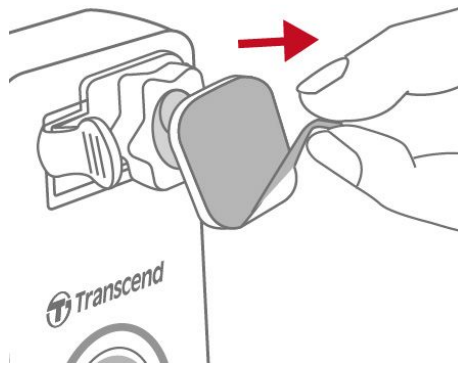
**WARNING:** Do not remove the memory card during shutdown to avoid damages to the memory card and loss of recorded videos.

### 3-3 Mounting the DrivePro

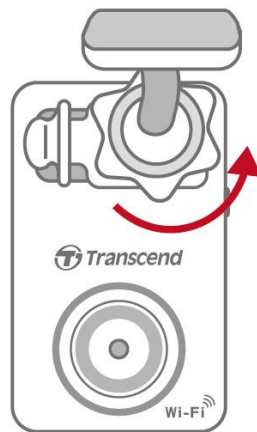
1. Insert the mounting bracket into the socket on the front top of the DrivePro, and slide sideways until you hear a click.



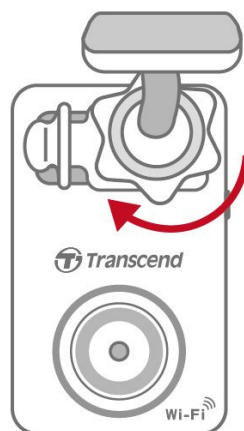
2. Thoroughly clean and dry the area of the windshield you wish to mount the DrivePro.
3. Peel off the protective film from the adhesive mount, and firmly attach the DrivePro to the windshield or the rear-view mirror.



4. Turn the adjustment knob anticlockwise to loosen, and then adjust the DrivePro's position.

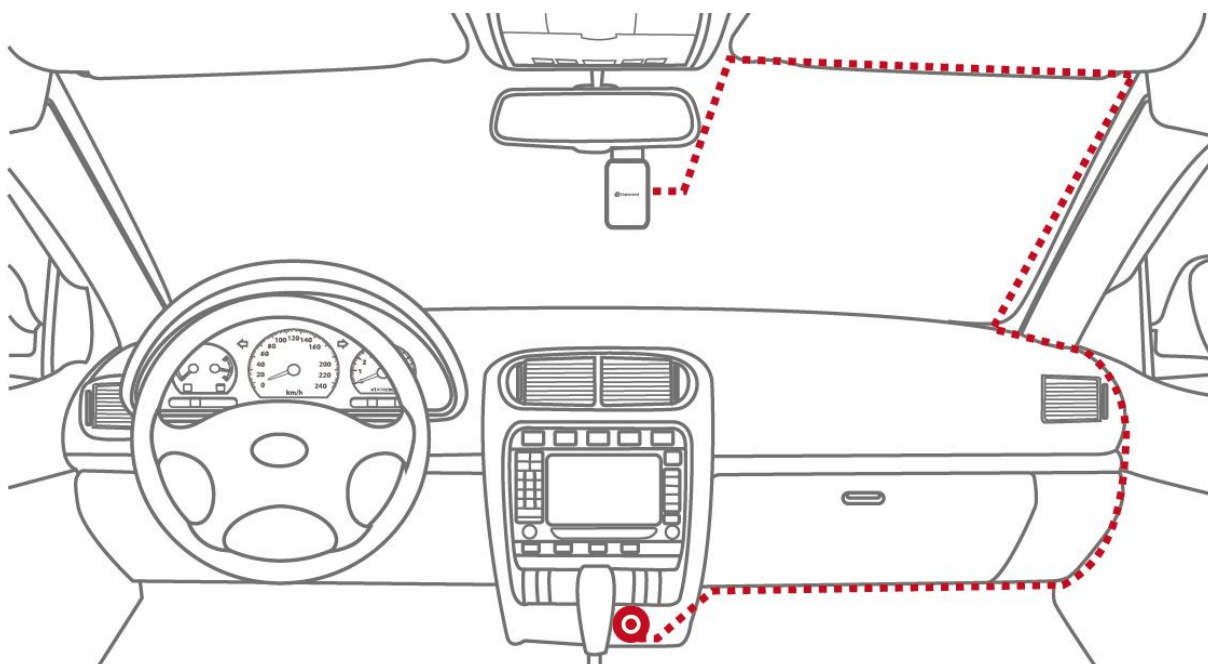


5. After the DrivePro is in the best position, turn the adjustment knob clockwise to make sure that the DrivePro is securely locked in place.



### 3-4 Connecting to Power

**Note:** Insert a microSD memory card before connecting the DrivePro to your car's lighter socket.



1. Connect the small end of the car adapter to the USB connector of the DrivePro.
2. Plug the other end of the car adapter in your car's lighter socket.
3. After the car engine is switched on, the DrivePro will automatically turn on and start recording.

### 3-5 Function Buttons



Mode	Emergency Recording / Reset Button
Emergency Recording	<ul style="list-style-type: none"><li>• Short press the red button to manually activate Emergency Recording.</li></ul>
Formatting	<ul style="list-style-type: none"><li>• Long press the red button for 10 seconds to format the memory card and reset device settings to default.</li></ul> <p><b>Notice:</b> Formatting will permanently erase all data.</p>



### 3-6 LED Indicator Chart



#### Recording:

LED	Wi-Fi	Status	Definition
●	On	Flashing	Recording with Wi-Fi
		Flashing Quickly	Emergency Recording with Wi-Fi
		Solid	Standby with Wi-Fi*
●	Off	Flashing	Recording without Wi-Fi
		Flashing Quickly	Emergency Recording without Wi-Fi
		Solid	Standby without Wi-Fi*

Note: Wi-Fi connection is only available when the DrivePro is connected to power.

\*The DrivePro will stop recording when a card error occurs or when you tap Data / Settings using the DrivePro app.

#### Formatting memory card:

LED	Status	Definition
●	Flashing Very Quickly	Formatting microSD card

#### Connected to a computer:

LED	Status	Definition
●	Solid	Connected to computer

## 4. Recording Videos

### 4-1 Normal Recording

After the car engine is switched on, the DrivePro will automatically turn on and start recording.

By default, one video file is saved for every 3 minutes of recording. To adjust the recording length, go to **Settings** in the DrivePro app. After the car engine is switched off, the DrivePro will automatically save the current recording and power off.

**Note:** Lighter sockets of some types of vehicles will still supply power after the car engine is turned off. If your car is of this type, please unplug your dashcam from the lighter socket to avoid unnecessary power consumption and unexpected issues.

### 4-2 Emergency Recording

30% of the storage space will be saved for emergency video files. Video files recorded in emergency mode are protected from being overwritten.

**Manual Event Recording:** During video recording, press the emergency button on the side of the DrivePro to manually activate Emergency Recording. The LED indicator will start flashing (either red or blue) quickly.



**G-Sensor Event Recording:** During video recording, the DrivePro will automatically activate Emergency Recording when detecting a collision.

- If the G-Sensor sensitivity is set to “High”, even minor shocks will activate Emergency Recording mode.
- If the G-Sensor sensitivity is set to “Low”, only significant shocks will activate Emergency Recording mode.

G-Sensor sensitivity can be adjusted or disabled in **Settings** in the DrivePro app.

**Note:** The earliest emergency file saved will be overwritten by the latest emergency file recorded once the 30% storage space is full.

## 5. Using the DrivePro App

Developed specifically for iOS and Android devices, the free-to-download DrivePro app allows you to wirelessly live stream real-time video footages while recording, adjust DrivePro settings, and play videos directly from your mobile devices.

### 5-1 Downloading and Installing the App

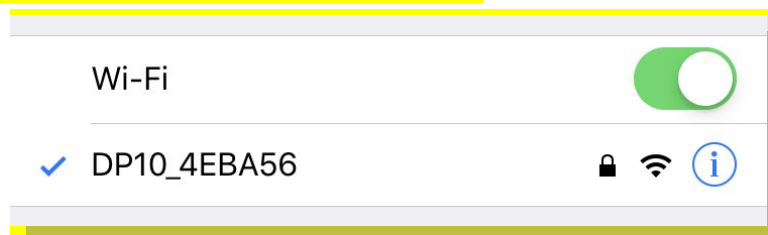
1. Download and install the “DrivePro” application from App Store or from Google Play.



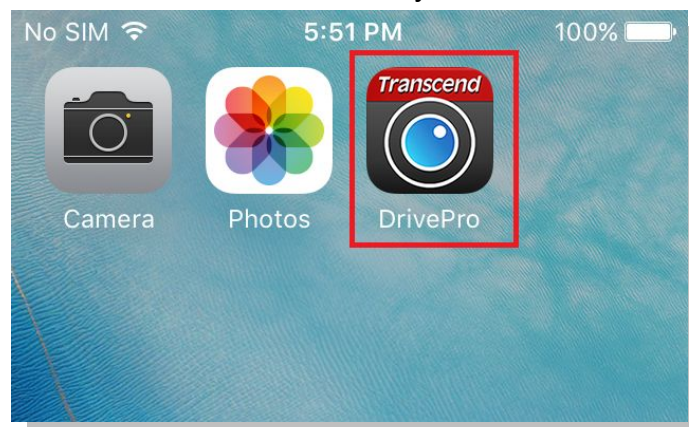
2. The icon will be displayed on the home screen of your smart device.

### 5-2 Connecting to the DrivePro

1. Wi-Fi connection is only available when the DrivePro is connected to power **via a car adapter.**  
As you power on your DrivePro, the device will automatically search for available networks.  
When the DrivePro is connected to Wi-Fi, its LED indicator will turn blue.
2. Tap **Connect**. Please wait for a few seconds for the network to appear.
3. Go to **Settings > Wi-Fi** on your mobile device.
4. **Select the Wi-Fi network with DP10 in the SSID.**




5. **Enter the default password is 12345678.**
6. Tap the **DrivePro** icon on the home screen of your mobile device to use the app.




Note: To change the default SSID and the password, go to **Settings** in the DrivePro app.



## 5-3 Playing Videos on a Smart Device



### iOS

1. To browse saved clips, tap **My Storage**.
2. You can play back videos recorded in normal or emergency mode.
3. Tap  to download or delete a video.


**Note:** The camera stops recording when you tap **My Storage** or  **Settings** in the app, the front LED turns solid blue. The camera will resume recording when you quit the app.

### Android

1. To browse saved clips, tap  **My Storage**.
2. You can play back videos recorded in normal or emergency mode.
3. Tap  to download or delete a video.

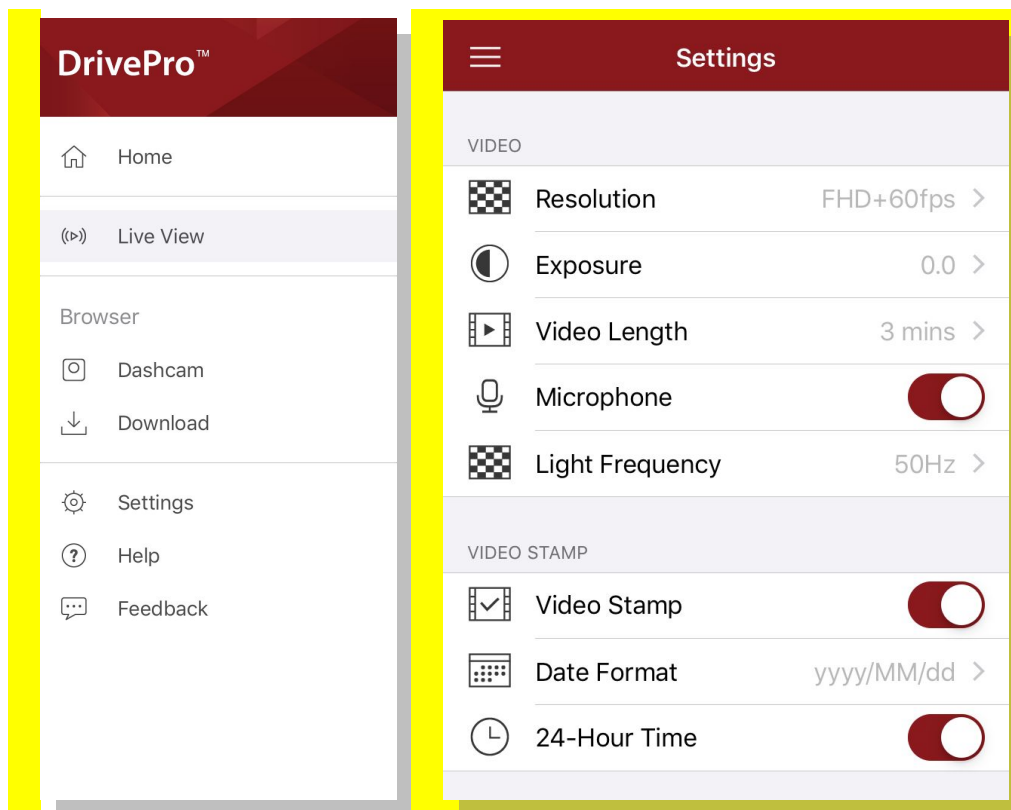
**Note:** The camera stops recording when you tap  **My Storage** or  **Settings** in the app, the front LED turns solid blue. The camera will resume recording when you quit the app.

### Live View

To stream videos on your mobile device live, tap  **Live View**.

## 5-4 App Settings

In  **Settings**, you can modify video and device configurations.



### VIDEO

 **Resolution:** Set the resolution/quality for video recording.


Available options: **FHD+60fps** (default) / **FHD+30fps** / **HD+60fps** / **HD+30fps**  
(Note: Available options are displayed depending on your model.)

 **Exposure:** Adjust exposure composition value to lighten or darken the preview screen.

Available options: **+2.0** / **+1.5** / **+1.0** / **+0.5** / **0.0** (default) / **-0.5** / **-1.0** / **-1.5** / **-2.0**

 **Video Length:** Set the recording length of each recorded video file.

Available options: **1 min** / **3 mins** (default) / **5 mins**

 **Microphone:** Turn on/off the microphone during video recording.

 **Light Frequency:** Select the appropriate frequency to avoid flashing A/C light.

Available options: **50Hz** / **60Hz**

### VIDEO STAMP

 **Video Stamp:** Display the time of the video being recorded.

Available options: **Disable** / **Enable**



**Date Format:** Set the date and time format. You can select 24-hour or 12-hour time format.

Available options: **YYYY/MM/DD / MM/DD/YYYY / DD/MM/YYYY**



**24-Hour Time:** Select the 24-hour or 12-hour time format.



## DEVICE

**«G» G-Sensor:** Adjust the sensitivity of the G-Sensor.

Available options: **Disable / Low (default) / Medium / High**



**Delay Power Off:** Schedule the DrivePro to shut down at a certain time.

Available options: **Disable / 10 secs (default) / 30 secs**



**Wi-Fi:** You may change the default SSID for the DrivePro's wireless network.

Note: If you change the SSID, it will be renewed when you reconnect to Wi-Fi.



**Password:** Enter the password to connect wirelessly to the DrivePro (default password is

**12345678**).

Note: If you change the password, it will be renewed when you reconnect to Wi-Fi.

## SYSTEM



**Format SD Card:** Tap to format your microSD card.



**Version:** Tap to upgrade the firmware to the latest version.

**WARNING: NEVER remove the power cable or the microSD memory card while the firmware is being upgraded.**



1. The DrivePro™ will shut down and the red LED light will flash while the firmware is being upgraded. After the upgrade is complete, the DrivePro™ will restart automatically.
2. If the DrivePro™ cannot be turned on due to firmware upgrade failure, please contact Transcend customer service for technical support.

## **6. DrivePro Toolbox Software**

The DrivePro Toolbox features a user-friendly interface that allows you to select and play videos recorded on your DrivePro and display driving paths of recorded videos without the need to install extra codecs.

1. Download the software from: [www.transcend-info.com/downloads](http://www.transcend-info.com/downloads)
2. Install DrivePro Toolbox software on your desktop or laptop.

### **Software Features**

1. Video Sorting  
Easily sort videos by filename, recording date, or group.
2. Smooth Video Playback  
Connect the DrivePro or use a microSD card supported card reader or adapter to play back recorded video events on your computer.
3. Edit and Trim Videos  
Select a video, trim it and save it as a new clip immediately. You can also capture snapshots from your videos during playback.
4. Show Your Driving Paths  
View the driving paths of your journey displayed on maps along with the recorded video. This feature only works with DrivePro models with a GPS receiver.

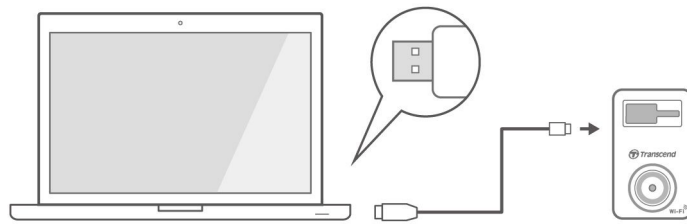
## 7. Transferring Files to a Computer

To transfer files between the DrivePro's memory card and your computer:

**Option 1:** Take the microSD memory card out of the DrivePro, and insert to a compatible card reader to transfer files to your computer.


### Option 2:

1. Insert the microSD memory card into the DrivePro.
2. Plug the small end of a USB cable into the USB port located on the right-hand side of the DrivePro.
3. Plug the large end of the cable into an available USB port on your desktop or laptop.



**DrivePro package does not contain any USB cable.**

### ■ Windows® 7 / 8 / 8.1 / 10

No drivers are required for connecting the DrivePro to your desktop or laptop. Windows® Operating Systems have built-in drivers to support your DrivePro. Upon successful connection to your computer, a new **Removable Disk** drive with a newly assigned drive letter representing the DrivePro will automatically appear in **My Computer**, and a Removable Hardware  icon will appear in the Windows System Tray.

Name	Type	Total Size	Free Space
Hard Disk Drives (2)			
Local Disk (C:)	Local Disk	976 GB	237 GB
Local Disk (D:)	Local Disk	886 GB	3.19 GB
Devices with Removable Storage (1)			
Removable Disk (E:)	Removable Disk		



DP10




SYSTEM

\*Note: (E:) is an example drive letter – the letter in your “My Computer” window may differ.

Your DrivePro is now ready to transfer data just like an external hard drive. To transfer videos, simply drag-and-drop files from the folder that represents the DrivePro.



### Proper removal of your DrivePro from Windows:

1. Click once on the **Removable Hardware** icon  in the system tray.
2. A **Safely Remove Hardware** window will pop up. Click to continue.
3. Unplug your DrivePro from the USB port.



### ■ Mac® OS X 10.8.2 or later

No drivers are required. Plug your DrivePro into an available USB port directly, and your computer will automatically detect it.



### Proper removal of your DrivePro from Mac OS:

Drag-and-drop the Disk icon corresponding to your DrivePro into the trashcan, and then unplug your DrivePro from the USB port.

#### **WARNING:**



1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro from your computer.
2. When the DrivePro is connected to a computer, it can only be used for transferring files. You will not be able to use any of the DrivePro's features at this time. Please disconnect your DrivePro from the computer to resume normal function.
3. **NEVER** use the "format" or "initialize disk" function while the DrivePro is connected to your computer, even if prompted to do so.

## 8. Safety Cautions

These usage and safety guidelines are **IMPORTANT!** Please follow them carefully to ensure your own personal safety, and help protect your DrivePro from potential damages.

### ■ General Use

- For in-car use only.
- For your safety, do not operate the DrivePro, or use the DrivePro App while driving.
- Avoid placing the DrivePro in an extreme temperature environment.
- Avoid splashing water or any other liquids on the DrivePro and accessories.
- Do not use the DrivePro in an environment with strong magnetic fields or excessive vibration.
- Only use the car adapter provided by Transcend. Other car adapters may not be compatible with the DrivePro.
- Lighter sockets of some types of vehicles will still supply power after the car engine is turned off. If your car is of this type, please unplug your car video recorder from the lighter socket to avoid unnecessary power consumption and unexpected issues.
- The GPS system is subject to changes which could affect its accuracy and performance. Transcend does not guarantee the accuracy of GPS data, which should not influence your personal judgment while driving.
- GPS signals cannot penetrate buildings and metallic tinted films. The accuracy of GPS data depends on the surroundings including the weather and the location it is being used (e.g. high buildings, tunnels, undergrounds and forests).
- Wi-Fi function is only available when the DrivePro is connected to power.

### ■ Mounting Location

- Never place the DrivePro where the driver's view or deployment of airbags is obstructed.
- Mount the DrivePro within the range of the windshield wipers to ensure clear visibility in rain.



**WARNING:** Remove the DrivePro carefully if it is mounted on a tinted window to prevent damages to the tinted film.

### ■ Backing up Data

- **Transcend does NOT take any responsibility for data loss or damage during operation.** We strongly advise that you regularly back up data in your memory card to a computer or other storage medium.
- To ensure Hi-Speed USB 2.0 data transfer rates when connecting your DrivePro to a computer, please check if the computer is installed correct USB drivers. If you are not sure how to check this, please refer to the User's Manual of the computer or motherboard for USB driver information.

## 9. Troubleshooting

If a problem occurs to your DrivePro, please first check the instructions listed below before sending your DrivePro for repair. If you cannot find any ideal solution to your question below, please consult your dealer, service center, or local Transcend branch office for further help. You can also visit Transcend website for FAQ and Technical Support services. For any Hardware issues, please refer to the DrivePro User's Manual.

### ■ My computer operating system cannot detect my DrivePro

**Please check the followings:**

1. Is your DrivePro properly connected to the USB port? If not, unplug and connect it again. Make sure that both ends of the USB cables are properly connected as shown in the User's Manual.
2. Is your DrivePro connected to the Mac keyboard? If yes, try to plug it in an available USB port on your Mac Desktop directly.
3. Is the computer's USB ports enabled? If not, refer to the user's manual of your computer (or motherboard) to enable them.

### ■ None of the DrivePro buttons are responding (hangs / lags / stalls)

Try unplugging the car adapter from your DrivePro, and reconnecting it to your DrivePro again.

### ■ My DrivePro cannot play videos stored in my memory card.

Edited videos may not be displayed properly on your DrivePro.

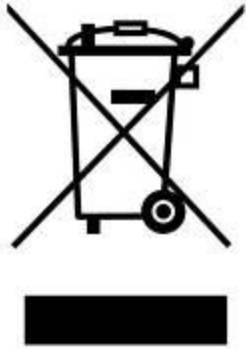
### ■ Nothing happens when I press the "Emergency Recording" button.

Emergency Recording only works in the recording mode.

## 10. Specifications

<b>Connect Interface:</b>	USB 2.0
<b>Storage Capacity:</b>	microSD, 8GB / 16GB / 32GB / 64GB /128GB (Class 10 or above)
<b>Dimensions:</b>	58.3 mm (L) × 36 mm (W)× 22.8 mm (H) 2.3" (L) x 1.42" (W) x 0.9" (H)
<b>Weight:</b>	40g 1.41 oz
<b>Battery</b>	Li-Polymer
<b>Power Supply for Hardwire Power Cable</b>	Input DC 10V~28V / 1.35A Output DC 5V / 2A
<b>Power Supply for Car Lighter Adapter</b>	Input DC 10V~28V / 1.5A Output DC 4.6V~5.25V / 2A
<b>Power Supply for DrivePro</b>	Input DC 5V / 2A
<b>Operating Temperature:</b>	-20°C ~ 60°C The operation temperature is specified as 60°C The charging temperature is specified as 45°C
<b>Video Format:</b>	H.264 (MP4: up to 1920x1080P 60fps)
<b>Lens:</b>	F/2.0, 140° wide angle
<b>Resolution / Frame Rate</b>	Full HD 1920 x 1080P (60fps) (Default) Full HD 1920 x 1080P (30fps) HD 1280 x 720P (60fps) HD 1280 x 720P (30fps)
<b>Wi-Fi</b>	802.11b/g/n
<b>Certification:</b>	CE, FCC, BSMI, NCC
<b>Warranty:</b>	2-Year Limited

## 11. Recycling and Environmental Protection



**Recycling the Product (WEEE):** Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed-out wheel bin symbol attached to a product, it means that the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potential negative consequences on the environment and human health.



**Battery Disposal:** Your product contains a built-in rechargeable battery covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

For products with non-exchangeable built in batteries: The removal of (or the attempt to remove) the battery invalidates the warranty. This procedure is only to be performed at the end of the product's life.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.

DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## 12. EU Compliance Statement

Transcend Information hereby declares that all CE marked Transcend products incorporating radio equipment functionality are in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[www.transcend-info.com/eu\\_compliance](http://www.transcend-info.com/eu_compliance)



### **Dashcam / Body Camera series**

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<b>Frequency:</b> 2400-2483.5MHz	<b>Maximum transmit power:</b> < 100mW
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### **DrivePro Body 60**

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<b>Frequency:</b> 2400-2483.5MHz	<b>Maximum transmit power:</b> < 100mW
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<b>Frequency:</b> 5150-5250MHz	<b>Maximum transmit power:</b> < 100mW
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## **13. Federal Communications Commission (FCC) Statement**

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **RF Exposure Statement:**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

### **FCC RF Radiation Exposure Statement:**

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **14. Two-year Limited Warranty**

This product is covered by a Two-year Limited Warranty. Should your product fail under normal use within two years from the original purchase date, Transcend will provide warranty service pursuant to the terms of the Transcend Warranty Policy. Proof of the original purchase date is required for warranty service. Transcend will inspect the product and in its sole discretion repair or replace it with a refurbished product or functional equivalent. Under special circumstances, Transcend may refund or credit the current value of the product at the time the warranty claim is made. The decision made by Transcend shall be final and binding upon you. Transcend may refuse to provide inspection, repair or replacement service for products that are out of warranty, and will charge fees if these services are provided for out-of-warranty products.

### **Limitations**

Any software or digital content included with this product in disc, downloadable, or preloaded form, is not covered under this Warranty. This Warranty does not apply to any Transcend product failure caused by any accident, abuse, mishandling or improper usage (including use contrary to the product description or instructions, outside the scope of the product's intended use, or for tooling or testing purposes), alteration, abnormal mechanical or environmental condition (including prolonged exposure to humidity), acts of nature, improper installation (including connection to incompatible equipment), or problems with electrical power (including undervoltage, overvoltage, or power supply instability). In addition, damage or alteration of warranty, quality or authenticity stickers, and/or product serial or electronic numbers, unauthorized repair or modification, or any physical damage to the product or evidence of opening or tampering with the product casing will also void this Warranty. This Warranty shall not apply to the transferees of Transcend products and/or anyone who stands to profit from this Warranty without Transcend's prior written authorization. This Warranty only applies to the product itself, and excludes integrated LCD panels, rechargeable batteries, and all product accessories (such as card adapters, cables, earphones, power adapters, and remote controls).

### **Transcend Warranty Policy**

Please visit [www.transcend-info.com/warranty](http://www.transcend-info.com/warranty) to view the Transcend Warranty Policy. By using the product, you agree that you accept the terms of the Transcend Warranty Policy, which may be amended from time to time.



***Transcend Information, Inc.***

[www.transcend-info.com](http://www.transcend-info.com)

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