

SAFETY, WARRANTY, & REGULATORY MANUAL FOR YOUR DEVICE (H1A)

Where to find product information

Safety Warnings



WARNING: HEALTH AND SAFETY INFORMATION; READ BEFORE USE TO REDUCE THE RISK OF PERSONAL INJURY, DISCOMFORT, PROPERTY DAMAGE, INCLUDING DAMAGE TO YOUR INTERACTIVE VIDEO STREAMING DEVICE, AND OTHER POTENTIAL HAZARDS

Handling

To avoid damaging your device, accessories or any connected devices, and to reduce the risk of personal injury, discomfort, property damage or other potential hazards, follow the precautions below:

- Handle your device with care. You may damage the device if you disassemble, drop, bend, burn, crush or puncture your device. Using a damaged device may cause overheating or injury. Don't expose your device to liquids, which can cause a short circuit and overheating. If the device gets wet, do not attempt to dry it using an external heat source.
- Be sure the power adapter and device are well ventilated when in use. Using damaged cables or power adapters, or using your device when moisture is present, can cause fire, electric shock, injury, or damage to the your device or other property. If the device gets wet, do not attempt to dry it using an external heat source. Do not use your device in the bathroom. Do not expose your device to direct sunlight. Your device and its adapter are designed to work best in ambient temperatures between 32° to 95° F (0° to 35° C), and should be stored between ambient temperatures of -4° and 140° F (-20° and 60° C). Do not expose your device to temperatures above 140° F (60° C) as this may damage the product or pose a risk of fire.

Maintain a distance of 20 cm (8 inches) between the antenna of this device and persons during device operation, which is consistent with how the device is tested for compliance with RF exposure requirements and satisfies Federal Communications Commission (FCC) exposure requirements. Operations at closer than this distance are not recommended.

- Contact customer service and do not use your device if it isn't working properly or has been damaged.

Repair & service

Don't attempt to repair your device yourself. Disassembling the device may cause injury.

Your device should only be repaired by an authorized service provider. Unauthorized repairs or modifications could result in permanent damage to the device, and may affect your warranty coverage and regulatory authorizations. Contact customer service for information about authorized service providers.

Prolonged Heat Exposure

Your device and its charger generate heat during normal operation and comply with applicable surface temperature standards and limits. Avoid prolonged, direct or indirect skin contact when your device is in use or charging because exposing skin to hot surfaces for a long period of time may cause discomfort or burns. Do not sleep on your device or its power adapter, or cover them with a blanket or pillow. Be aware of this issue if you have a physical condition that affects your ability to detect heat against your skin.

Proper Handling and Usage

Follow these guidelines when using, storing, cleaning or disposing of your device:

Operating Temperature

Do not use your device or its power adapter at ambient temperatures lower than 0°C (32°F) or higher than 35°C (95°F). If the interior temperature of the device exceeds normal operating temperatures, you may experience the following behaviors while the device tries to regulate its temperature: reduced performance and connectivity or device power down. You may not be able to use the device while it regulates its temperature. Move the device to a cooler (or warmer) location and wait a few minutes before attempting to use it again.

Care & Cleaning

Unplug the device and adapter before cleaning, during lightning storms, or when unused for extended periods of time. Use a clean, soft, and dry cloth to clean the device and power adapter.

Do not use any chemical detergent, powder, or other chemical agents (such as alcohol or benzene) to clean your device.

Connectors and Ports

When disconnecting the power adapter from a power outlet, pull on the adapter, never on the cable. Do not twist or pinch the cable and do not force a connector into a port.

Power Supply

Be sure the power adapter and device are well ventilated when in use. Using damaged cables or power adapters or using them when moisture is present can cause fire, electric shock, injury, or damage to the device or other property. Make sure the power adapter is plugged into a socket near your device and is easily accessible. This device is intended for use with a certified Limited Power Source (LPS) rated: 14 Volts DC, maximum 1.1 Amp. Only power your device with the included power adapter and cable or compatible accessories available on the Google Store. Failure to use compatible accessories can cause fire, electric shock, injury, or damage to the device and the accessories.

Regulatory Information

Regulatory certification and compliance marks specific to your device can be found on the bottom of your device.

Federal Communications Commission (FCC) Regulatory Compliance

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

EMC Compliance

Important: This device and power adapter have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Changes or modifications to this product not authorized by Google could void the device's electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

Radio Frequency Exposure

This device meets the FCC's requirements for exposure to radio waves and is designed and manufactured not to exceed the FCC's emission limits for exposure to radiofrequency (RF) energy. To comply with FCC RF exposure requirements, this device must not be co-located or operated in conjunction with any other antenna or transmitter.

Maintain a distance of 20 cm (8 inches) between the antenna of this device and persons during device operation, which is consistent with how the device is tested for compliance with RF exposure requirements and satisfies Federal Communications Commission (FCC) exposure requirements. Operations at closer than this distance are not recommended.

Model: H1A

Regulatory Information: Canada

Industry Canada, Class B

Innovation, Science and Economic Development (ISED) Canada ICES-003 Compliance Label:

CAN ICES-3 (B)/NMB-3(B)

The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems.

Le dispositif destiné à fonctionner dans la bande 5150-5250 MHz est uniquement destiné à une utilisation en intérieur afin de réduire le risque de brouillage préjudiciable aux systèmes mobiles par satellite co-canal.

ISED Déclaration de Conformité

Le présent appareil est conforme aux de Sciences et Développement économique Canada (ISED ou IC) applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radio Frequency Exposure

This device meets the Innovation, Science and Economic Development Canada requirements for exposure to radio waves and is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy. To comply with Canada RF exposure compliance requirements, this device must not be co-located or operating in conjunction with any other antenna or transmitter.

Maintain a distance of 20 cm (8 inches) between the antenna of this device and persons during device operation, which is consistent with how the device is tested for compliance with RF exposure requirements and satisfies ISED exposure requirements. Operations at closer than this distance are not recommended.

Exposition radiofréquence

Cet appareil répond aux exigences de Sciences et Développement économique Canada (ISED) pour l'exposition aux ondes radio et est conçu et fabriqué pour ne pas dépasser les limites d'émission pour l'exposition à l'énergie radiofréquence (RF). Pour se conformer aux exigences de conformité à l'exposition aux radiofréquences du Canada, cet appareil ne doit pas être localisé ou fonctionner avec d'autres antennes ou transmetteurs.

Maintenir une distance de 20 cm (8 pouces) entre l'antenne de cet appareil et les personnes pendant le fonctionnement de l'appareil, ce qui correspond à la manière dont l'appareil est testé pour sa conformité aux exigences d'exposition RF et satisfait aux exigences d'exposition ISED. Les opérations à une distance inférieure à cette distance ne sont pas recommandées

EMC Compliance

Important: This device and power adapter have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Conformité EMC

Important: Cet appareil et cet adaptateur d'alimentation ont démontré la compatibilité électromagnétique (EMC) dans des conditions incluant l'utilisation de périphériques et de câbles blindés compatibles entre les composants du système. Il est important d'utiliser des périphériques et des câbles blindés compatibles entre les composants du système afin de réduire le risque d'interférence avec les radios, les téléviseurs et autres appareils électroniques.