


## Viewing images

Launch the **Gallery** app and select an image. To view other files, swipe to the left or right on the screen.




## Cropping enlarged images

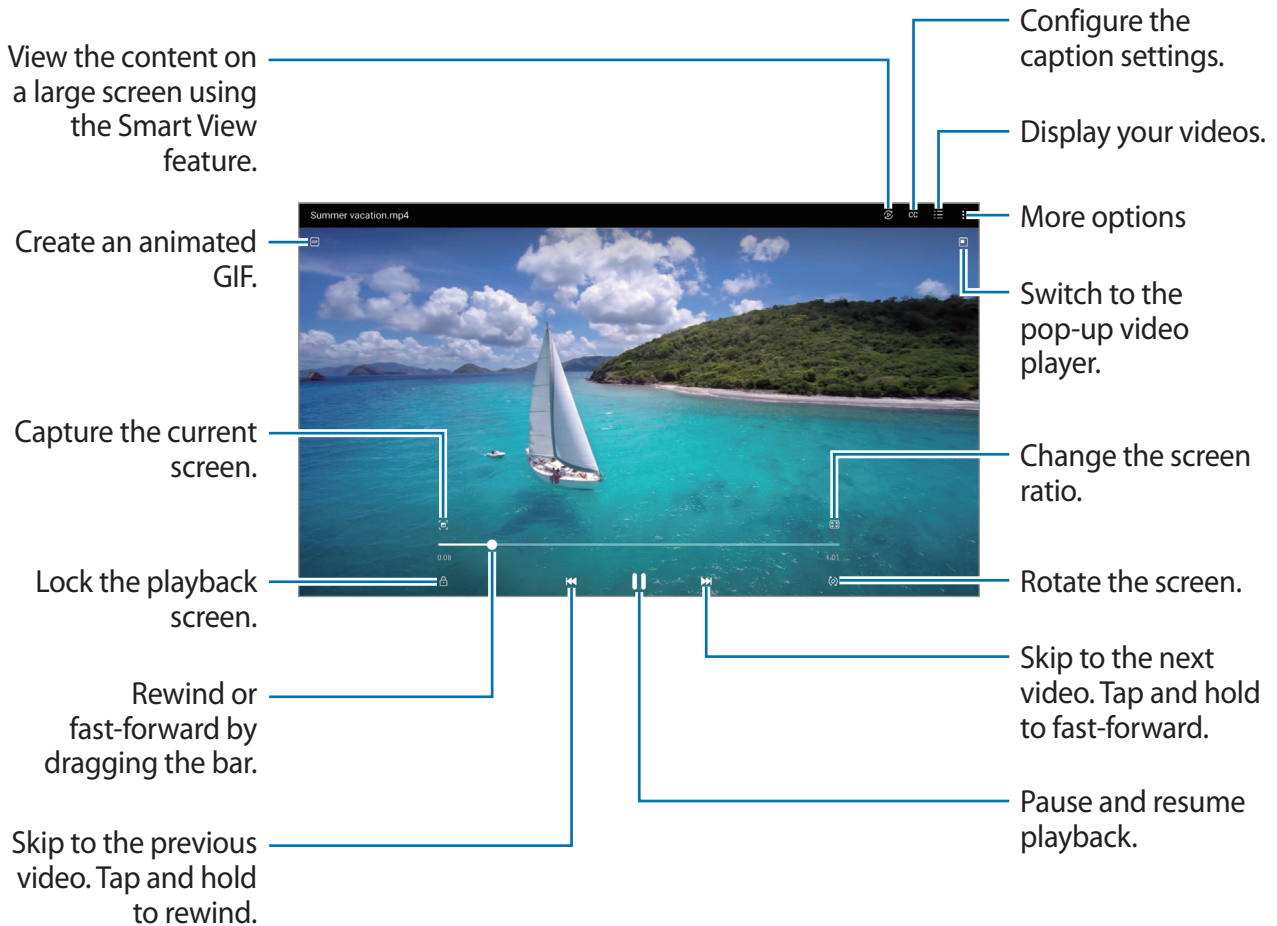
- 1 Launch the **Gallery** app and select an image.
- 2 Spread two fingers apart on the area you want to save and tap .  
The cropped area will be saved as a file.



## Viewing videos

Launch the **Gallery** app and select a video to play. To view other files, swipe to the left or right on the screen.

To use more options during playback, tap  → **Open in Video player**.





Drag your finger up or down on the left side of the playback screen to adjust the brightness, or drag your finger up or down on the right side of the playback screen to adjust the volume.

To rewind or fast-forward, swipe to the left or right on the playback screen.


## Albums

Create albums and sort your images and videos.

- 1 Launch the **Gallery** app and tap  → **Albums** →  → **Create album** to create an album.
- 2 Select the album, tap **Add items**, and then copy or move the images or videos you want.



## Stories

When you capture or save images and videos, the device will read their date and location tags, sort the images and videos, and then create stories.


Launch the **Gallery** app, tap  → **Stories**, and then select a story.

To add or delete images or videos, select a story and tap  → **Add** or **Edit**.

## Syncing images and videos

Launch the **Gallery** app, tap  →  → **Sync with OneDrive**, and then follow the on-screen instructions to complete the sync. The **Gallery** app and the cloud will be synced.

When your **Gallery** app is synced with the cloud, pictures and videos you take will also be saved in the cloud. You can view images and videos saved in the cloud in your **Gallery** app and from other devices.

-  When you connect your Samsung account and Microsoft account, you can set the cloud storage as Microsoft OneDrive.

## Deleting images or videos

Launch the **Gallery** app, tap and hold an image, a video, or a story to delete, and then tap **Delete**.

## Using the recycle bin feature

You can keep the deleted images and videos in the recycle bin. The files will be deleted after a certain period.

Launch the **Gallery** app, tap  → , and then tap the **Recycle bin** switch to activate it.


To view files in the recycle bin, launch the **Gallery** app and tap  → **Recycle bin**.

# Bixby

## Introduction

Bixby is a user interface that helps you use your device more conveniently.

You can talk to Bixby or type text. Bixby will launch a function you request or show the information you want. Visit [www.samsung.com/bixby](http://www.samsung.com/bixby) for more information.

 Bixby is only available in some languages, and it may not be available depending on the region.


## Starting Bixby

Press and hold the Side key to launch Bixby. The Bixby intro page will appear. After you select the language to use with Bixby, sign in to your Samsung account, and complete the setup by following the on-screen instructions, the Bixby screen will appear.

## Using Bixby



While pressing and holding the Side key, say what you want to Bixby, and then release your finger from the key. Alternatively, say “Hi, Bixby” and say what you want.

For example, while pressing and holding the Side key, say “How’s the weather today?” The weather information will appear on the screen.

If Bixby asks you a question during a conversation, you can continue to talk to Bixby without pressing the Side key or tapping .

## Waking up Bixby using your voice

You can start a conversation with Bixby by saying “Hi, Bixby”. Register your voice so that Bixby will respond to your voice when you say “Hi, Bixby”.

- 1 Launch the **Bixby** app and tap  →  → **Settings** → **Voice wake-up**.
- 2 Tap the **Wake with “Hi, Bixby”** switch to activate it.
- 3 Tap the **Recognise voice** switch to activate it.
- 4 Follow the on-screen instructions to complete the setup.  
Now you can say “Hi, Bixby” and start a conversation.

## Communicating by typing text

If your voice is not recognised due to noisy environments or if you are in a situation where speaking is difficult, you can communicate with Bixby via text.


Launch the **Bixby** app, tap , and then type what you want.

During the communication, Bixby also will answer you through text instead of voice feedback.

# Bixby Vision


## Introduction

Bixby Vision is a service that provides various features based on image recognition. You can use Bixby Vision to quickly search for information by recognising objects. Use a variety of useful Bixby Vision features.

-  • This feature may not be available or you may not get correct search results depending on the image size, format, or resolution.
- Samsung is not responsible for the product information provided by Bixby Vision.

## Launching Bixby Vision





Launch Bixby Vision using one of these methods.


- In the **Camera** app, tap **MORE** on the shooting modes list and tap **BIXBY VISION**.
- In the **Gallery** app, select an image and tap .
- In the **Internet** app, tap and hold an image and tap **Search with Bixby Vision**.
- If you added the Bixby Vision app icon to the Apps screen, launch the **Bixby Vision** app.

## Using Bixby Vision

1 Launch Bixby Vision.

2 Select a feature you want to use.

-  : Recognise text from documents or images and translate it.
-  : Recognise text from documents or images and extract it.
-  : Search for images similar to the recognised object online and related information.
-  : Search for information of products.

 The available features and search results may vary depending on the region or service provider.

# Bixby Routines

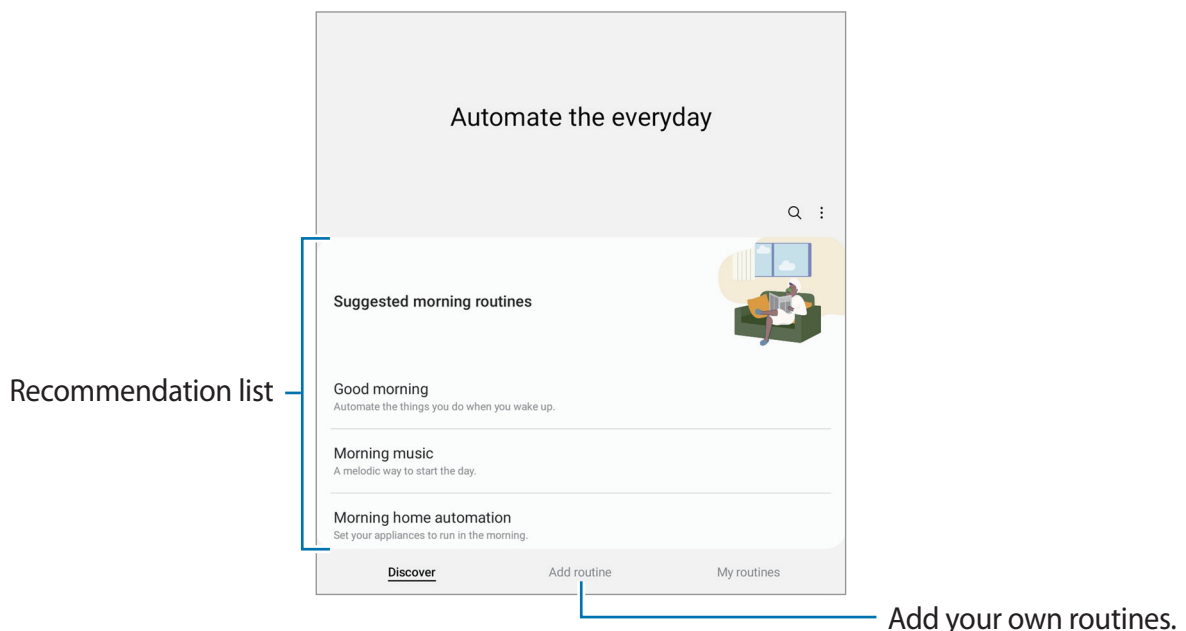
## Introduction

Add your repeated usage patterns as routines and use your device more conveniently.

For example, a 'before bed' routine will perform actions, such as turning on silent mode and dark mode, to not be jarring on your eyes and ears when you use the device before going to bed.

## Adding routines

- 1 Launch the **Settings** app and tap **Advanced features** → **Bixby Routines**.
- 2 On the **Discover** list, select a routine you want or tap **Add routine** to add your own routines.
  - You can set the conditions and actions of routines on the **Discover** list.
  - If you want to set the routine's running condition to manual, tap **Start manually**. This option will appear only when there are no running conditions set. When a pop-up window appears, tap **Add**. You can add the routine to the Home screen as a widget and access it quickly.




## Using routines

### Running auto routines

Auto routines will run automatically when their conditions are detected.

### Running manual routines

For manual routines which you set the running condition as **Start manually**, you can run them manually by tapping the button whenever you want.

Launch the **Settings** app and tap **Advanced features** → **Bixby Routines** → **My routines** and tap  next to the routine you want to run. Alternatively, tap the routine's widget on the Home screen.

### Viewing running routines

Currently running routines will appear on the notification panel. To view a routine's details, tap the notification.

You can also quickly stop running routines. On the notification panel, tap  next to a routine and tap **Stop**.

### Managing routines

Launch the **Settings** app and tap **Advanced features** → **Bixby Routines** → **My routines**. Your routines will appear.

To deactivate a routine, tap the routine → **More** → **Disable this routine**.

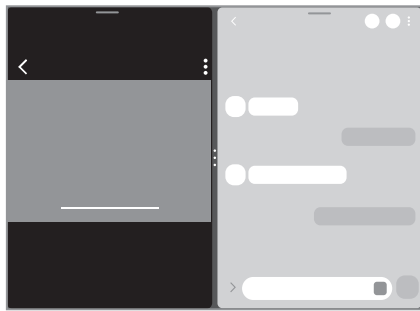
To delete routines, tap  → **Edit**, tick routines to delete, and then tap **Delete**.



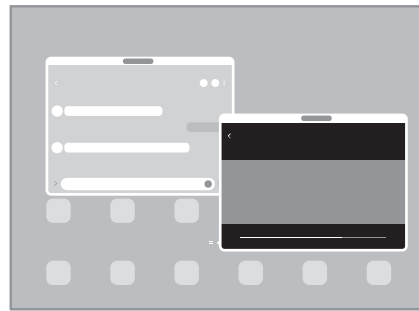
# Multi window

## Introduction


Multi window lets you run up to two apps at the same time in the split screen view. You can also run multiple apps at the same time in the pop-up view.



Split screen view



Pop-up view

 Some apps may not support this feature.


## Split screen view

- 1 Press the Recents key to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in split screen view**.
- 3 On the apps list, select another app to launch.

## Launching apps from the Edge panel

- 1 While using an app, drag the Edge panel handle towards the centre of the screen.
- 2 Tap and hold an app, drag it to the left, and then drop it where **Drop here to open** appears.

The selected app will launch in the split screen view.

 You can set to launch an app in the split screen view by tapping it once. Tap  $\equiv \rightarrow$  **Edit**  $\rightarrow$   $\vdots$  and tap **Tap** under **Open in split screen view**. If you tap the **Show recent apps** switch to activate it, you can launch the recently used apps in the split screen view from the Edge panel.

## Adding app pairs

Add frequently used apps as an app pair to launch them together in the split screen view with a single tap.

- 1 In the split screen view, tap the circles between the app windows.
- 2 Tap ☆.
- 3 Select a location to add the app pair.  
The apps you are using in the split screen view will be saved to the location you select as an app pair.

## Adjusting the window size

Drag the circles between the app windows to adjust the size of the windows.

When you drag the circles between the app windows to the edge of the screen, the window will be maximised.

## Pop-up view

- 1 Press the Recents key to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in pop-up view**.  
The app screen will appear in the pop-up view.  
If you press the Home key while using a pop-up window, the window will be minimised and displayed as an app icon. To use the pop-up window again, tap the app icon.

## Launching apps from the Edge panel

- 1 Drag the Edge panel handle towards the centre of the screen.
- 2 Tap and hold an app, drag it to the left, and then drop it where **Drop here for pop-up view** appears.  
The selected app will launch in the pop-up view.

## Moving pop-up windows

To move a pop-up window, tap the window's toolbar and drag it to a new location.

# Samsung Notes


## Introduction

Create notes by entering text from the keyboard or by handwriting or drawing on the screen. You can also insert images or voice recordings into your notes.

## Creating notes

- 1 Launch the **Samsung Notes** app, tap , and then create a note.



- 2 When you are finished composing the note, press the Back key to save it.  
If you want to save the note in another file format, tap  → **Save as file**.

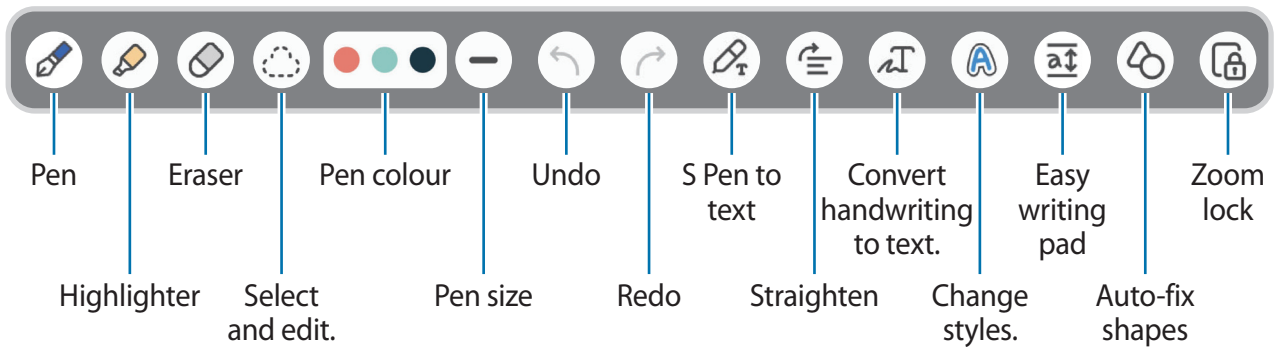
## Deleting notes

Tap and hold a note to delete and tap **Delete**.

## Composing notes with handwriting


On the note composer screen, draw or write in your own handwriting.

You can enter your handwriting more easily if you magnify the screen by spreading two fingers on it.




 If finger input does not work, tap  → **Finger drawing on.**

### Using the eraser

When you want to erase handwriting from a note, tap  and select an area to erase. Alternatively, select an area while pressing and holding the S Pen button.

To change the eraser type, tap  once more.


- **Stroke eraser:** Erase the line you select.
- **Area eraser:** Erase only the area you select. You can adjust the size of the eraser by dragging the size adjustment bar.

 Even with a smaller eraser, you may still not be able to precisely erase the intended part.

### Editing handwritten notes

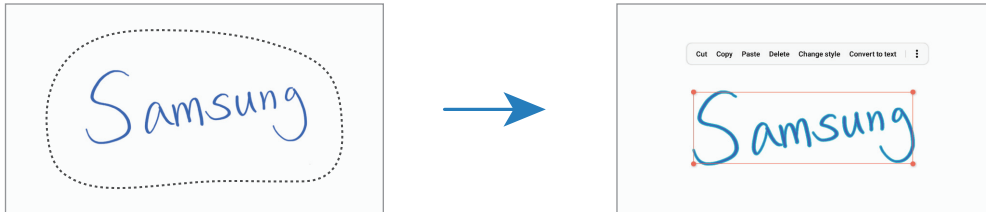
Edit handwritten notes using various editing options, such as cutting, moving, or resizing.

1 When there is handwriting on the note, tap .

To change the shape of the selection, tap  once more.

2 Tap or draw a line around the input to select.

- To move the input to another location, select the input, and then drag it to a new location.
- To change the size of the selection, tap the input and drag a corner of the frame that appears.



3 Edit the input using the available options.



### Straightening content horizontally

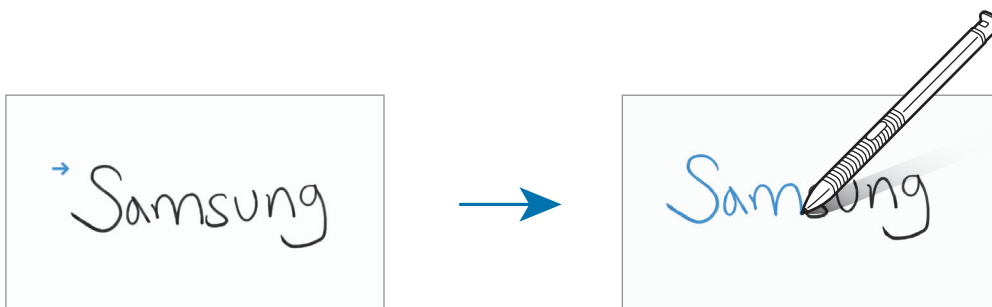
You can horizontally straighten your handwriting and drawings.

After writing or drawing on the screen, tap .


### Changing styles




You can change the style of your handwriting and drawings.

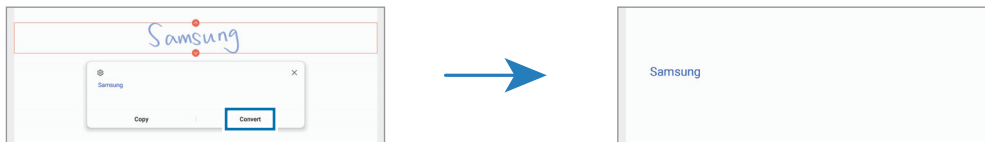
After writing or drawing on the screen, tap  twice and select a colour or line thickness you want. Then, point the S Pen toward where you want to apply the style. When the  icon appears, tap where you want to change the style.



## Converting handwriting to text


Tap  and write on the screen with the S Pen. The handwriting will be replaced with text right away.

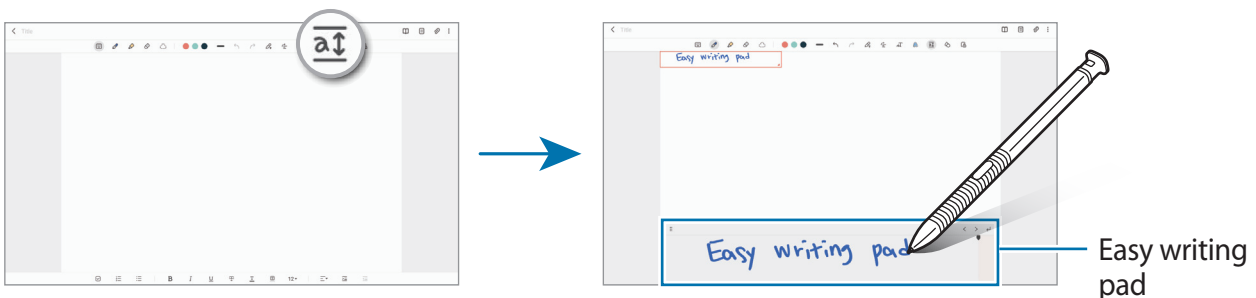
After writing on the screen, tap . Options will appear in the preview window. If you drag  or , you can select the handwriting you want. To replace the handwriting with the text, tap **Convert**.



## Using the easy writing pad

Use the easy writing pad to enter your handwriting more easily.

On the note composer screen, tap . The input field will be magnified and appear as the easy writing pad.





## Automatically fixing shapes

Tap  and draw a shape. The shape will be fixed.


## Recording voice to notes

Make a recording of your voice while creating a note, and then the content will be synchronised with the recording.

On the note composer screen, tap  → **Voice recording** and create a note.


Select a note from the list and tap  to play the recording. Then the content you created while recording will be displayed on the screen along with the recording.

## Adding memos to PDF files

Launch the **Samsung Notes** app, tap , and then select a PDF file. You can add memos to the PDF file.

## Pinning a note to the Home screen

Pin a note to the Home screen to quickly view it or open and edit it.




- 1 Launch the **Samsung Notes** app.
- 2 Select a note and tap  → **Add to** → **Home screen**.  
The note will be added to the Home screen.

## Samsung Members


**Samsung Members** offers support services to customers, such as device problem diagnosis, and lets users submit questions and error reports. You can also share information with others in the Galaxy users' community or view the latest news and tips. **Samsung Members** can help you solve any problems you might encounter while using your device.

## Samsung Kids

You can restrict children's access to certain apps, set their usage times, and configure settings to provide a fun and safe environment for children when they use the device.

Open the notification panel, swipe downwards, and then tap  (**Kids**) to activate it. If you cannot find  (**Kids**) on the quick panel, tap  and drag the button over to add it. When starting Samsung Kids for the first time or after performing a data reset, follow the on-screen instructions to complete the setup.

On the Samsung Kids screen, select the app you want to use.


-  Your preset screen lock method or your created PIN will be used when activating the **Parental controls** feature or closing Samsung Kids.

## Using parental control features

You can configure the settings for Samsung Kids and view the usage history.

On the Samsung Kids screen, tap  → **Parental controls** and enter your unlock code.

## Closing Samsung Kids

To close Samsung Kids, press the Back key or tap  → **Close Samsung Kids**, and then enter your unlock code.

## Samsung Global Goals


The Global Goals, which were established by the United Nations General Assembly in 2015, consist of goals that aim to create a sustainable society. These goals have the power to end poverty, fight inequality, and stop climate change.

With Samsung Global Goals, learn more about the global goals and join the movement for a better future.

## Galaxy Shop

Access the Samsung website and view various information related to products.

Launch the **Galaxy Shop** app.

-  • This app may not be available depending on the service provider or model.
- This app may be named **Samsung Shop** depending on the region.



## PENUP



PENUP is a social network service for sharing artwork drawn with the S Pen. Post your artwork, view others' artwork, and get useful drawing tips.

Launch the **PENUP** app.

## Calendar




Manage your schedule by entering upcoming events in your planner.

### Creating events

- 1 Launch the **Calendar** app and tap  or double-tap a date.  
If the date already has saved events or tasks in it, tap the date and tap .
- 2 Enter event details and tap **Save**.

### Syncing events with your accounts

- 1 Launch the **Settings** app, tap **Accounts and backup** → **Manage accounts**, and then select the account to sync with.
- 2 Tap **Sync account** and tap the **Calendar** switch to activate it.

To add accounts to sync with, launch the **Calendar** app and tap  →  → **Manage calendars** → . Then, select an account to sync with and sign in. When an account is added, a blue circle is displayed next to the account name.

## Reminder

Register to-do items as reminders and receive notifications according to the condition you set.




- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
- To use location reminders, the GPS feature must be activated. Location reminders may not be available depending on the model.

### Starting Reminder

Launch the **Calendar** app and tap  → **Reminder**. The Reminder screen will appear and the Reminder app icon () will be added to the Apps screen.

### Creating reminders


- 1 Launch the **Reminder** app.
- 2 Tap , enter the details, and then tap **Save**.

### Completing reminders

On the reminders list, tap  or select a reminder and tap **Complete**.

### Restoring reminders

Restore reminders that have been completed.




- 1 On the reminders list, tap  → **Completed**.
- 2 Select a category and tap **Edit**.
- 3 Select a reminder to restore and tap **Restore**.  
Reminders will be added to the reminders list and you will be reminded again.

### Deleting reminders

To delete a reminder, select a reminder and tap **Delete**. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **Delete**.


## Voice Recorder

Record or play voice recordings.

- 1 Launch the **Voice Recorder** app.
- 2 Tap  to start recording. Speak into the microphone.
  - Tap  to pause recording.
  - While making a voice recording, tap **BOOKMARK** to insert a bookmark.
- 3 Tap  to finish recording.
- 4 Enter a file name and tap **Save**.

### Changing the recording mode

Select a mode from the top of the voice recorder screen.

- **Standard:** This is the normal recording mode.
- **Speech-to-text:** The device records your voice and simultaneously converts it to on-screen text. For best results, keep the device near your mouth and speak loudly and clearly in a quiet place.
  -  If the voice memo system language does not match the language you are speaking, the device will not recognise your voice. In this case, before using this feature, tap the current language to set the voice memo system language.

## My Files

Access and manage various files stored in the device.

Launch the **My Files** app.

To check for unnecessary data and free up the device's storage, tap **Analyse storage**.

To search for files or folders, tap **Q**.

## Clock

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

Launch the **Clock** app.


## Calculator

Perform simple or complex calculations.

Launch the **Calculator** app.


You can see the calculation history on the screen.

To clear the history, tap **Clear history**.

To use the unit conversion tool, tap . You can convert various values, such as area, length, or temperature, into other units.



## SmartThings

Control and manage smart appliances and Internet of Things (IoT) products with your tablet. To view more information, launch the **SmartThings** app and tap **Menu** → **How to use**.

- 1 Launch the **SmartThings** app.
  - 2 Tap **Devices** → **Add device** or **+**.
  - 3 Select a device and connect to it by following the on-screen instructions.
-  • Connection methods may vary depending on the type of connected devices or the shared content.
  - The devices you can connect may vary depending on the region. Available features may differ depending on the connected device.
  - Connected devices' own errors or defects are not covered by the Samsung warranty. When errors or defects occur on the connected devices, contact the device's manufacturer.

## Sharing content




Share content by using various sharing options. The following actions are an example of sharing images.

- 1 Launch the **Gallery** app and select an image.
  - 2 Tap  and select a sharing method you want.
-  You may incur additional charges when sharing files via the mobile network.

### Quick Share


#### Sharing content with nearby devices

Share content with nearby devices via Wi-Fi Direct or Bluetooth, or with SmartThings supported devices.

- 1 Launch the **Gallery** app and select an image.
- 2 On the other device, open the notification panel, swipe downwards, and then tap  (**Quick Share**) to activate it. If you cannot find  (**Quick Share**) on the quick panel, tap  and drag the button over to add it.

3 Tap  → **Quick Share** and select a device to transfer the image to.

4 Accept the file transfer request on the other device.

 This feature does not support sharing videos with TVs or SmartThings supported devices. To watch videos on TV, use the Smart View feature.

## Setting who can find your device

Set who is allowed to find and send content to your device.

1 Open the notification panel, swipe downwards, and then tap  (**Quick Share**).


2 Select an option.

- **No one:** Do not allow others to find your device.
- **Contacts only:** Only allow Samsung users in your contacts to share with your device.
- **Anyone nearby:** Allow any nearby devices to share with your device.

## Sharing via Web link

Upload large files to the Samsung storage server and share them with others via Web link.

1 Launch the **Gallery** app and select an image.

2 Tap  → **Quick Share** and select an option you want under **Share link to any person or device**.

- **Copy link:** Share the link copied to the clipboard.
- **Share link using app:** Share the link by selecting an app.
- **Share using QR code:** Share the link with the created QR code.

# Music Share


## Introduction

The Music Share feature allows you to share your Bluetooth speaker that is already connected to your device with another person. You can also listen to the same music on your Galaxy Buds and another person's Galaxy Buds.

This feature is available only on devices that support the Music Share feature.

## Sharing a Bluetooth speaker

You can listen to music on your tablet and your friend's smartphone via your Bluetooth speaker.

- 1 Make sure that your tablet and your Bluetooth speaker are connected.  
Refer to [Pairing with other Bluetooth devices](#) for how to connect.
- 2 On your tablet, launch the **Settings** app, tap **Connections** → **Bluetooth** →  → **Advanced**, and then tap the **Music Share** switch to activate it.  
You can use additional features, such as setting who to share your device with, by tapping **Music Share**.
- 3 On your friend's smartphone, select your speaker from the list of the Bluetooth devices.
- 4 On your tablet, accept the connection request.  
Your speaker will be shared.  
When you play music via your friend's smartphone, the music playing via your tablet will be paused.

## Listening to music together with Galaxy Buds

You can listen to music on your tablet together through your Buds and your friend's Buds.

This feature is supported only on the Galaxy Buds series.

- 1 Make sure that your tablet, your friend's smartphone, and a pair of Buds are connected to each other.

Refer to [Pairing with other Bluetooth devices](#) for how to connect.

- 2 On your friend's smartphone, launch the **Settings** app, tap **Connections** → **Bluetooth** → **⋮** → **Advanced**, and then tap the **Music Share** switch to activate it.

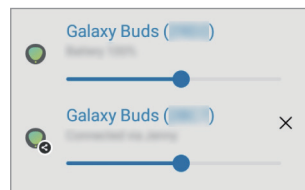
You can use additional features, such as setting who to share your device with, by tapping **Music Share**.

- 3 On your tablet, open the notification panel and tap **Media output**.

- 4 Tap **Music Share** and select your friend's Buds from the detected devices list.


- 5 On your friend's smartphone, accept the connection request.


When you play music via your tablet, you can listen to it together via both Buds.



## Smart View

View your device's displayed content on a large screen by connecting your device to a screen mirroring-enabled TV or monitor.

- 1 Open the notification panel, swipe downwards, and then tap  (**Smart View**).
- 2 Select a device to mirror your device's screen.

 When you play a video with Smart View, the resolution may vary depending on the TV model.




## Samsung Flow

Samsung Flow allows you to easily connect your tablet to your smartphone or computer and use them conveniently, such as checking notifications or sharing contents.


Samsung Flow must be installed on both devices that you want to connect. If Samsung Flow is not installed, download it from **Galaxy Store** or **Play Store**. For computers, you can download it from the Microsoft Store.

 This feature is only available on some Samsung Android devices and computers running Windows 10 or higher.

### Connecting to a smartphone

- 1 On your smartphone, launch the Samsung Flow app.
- 2 On your tablet, launch the **Samsung Flow** app and tap **Connect to phone**.  
If your tablet is connected to a computer, tap  → **Connect to phone**.
- 3 Select your smartphone from the detected devices list.  
If the connection method selection pop-up window appears, select the method you want.
- 4 Confirm the passkey on both devices.  
The devices will be connected.

### Connecting to a computer

- 1 On your tablet, launch the **Samsung Flow** app and tap **Connect to computer**.  
If your tablet is connected to a smartphone, tap  → **Connect to computer**.
- 2 On your computer, launch the Samsung Flow app and tap **Start**.
- 3 Select your tablet from the detected devices list.  
If the connection method selection pop-up window appears, select the method you want.
- 4 Confirm the passkey on both devices.  
The devices will be connected.


# Daily Board

## Introduction

Daily Board lets you use your tablet as a picture frame or bulletin board when it is charging with a USB cable or charging dock. You can enjoy a slide show with your favourite images and view information, such as the time, weather, or your calendar. You can also create a note and control music while using it.



## Launching Daily Board


- 1 Charge the device with a USB cable or charging dock.
  -  To connect the device to a charging dock, slide the device into the charging dock to bring the device's connectors and charging dock's charging terminals into contact with each other.
- 2 Open the notification panel and tap **Tap here to start Daily Board**.  
The Daily Board main screen will appear and you can see the clock, weather, or calendar.

## Using Daily Board

### Playing the slide show


You can use your device as a picture frame. Enjoy slide shows of your favourite images on Daily Board.

On the Daily Board main screen, swipe to the right to play a slide show.

-  To add your favourite images to display to a slide show, launch the **Settings** app, tap **Advanced features** → **Daily Board** → **Slideshow** → **Select albums**, and then select the album.

## Making a note on Daily Board

You can use your device as a bulletin board to make a note on Daily Board.

- 1 Swipe to the left on the Daily board main screen and tap .
- 2 Select a pen and write or draw on the screen.
- 3 Tap **Done**.  
The note you make will be pinned to Daily Board.

## Controlling the music

You can control music playback easily on Daily Board.

Tap  and select an app to control playback.

## Configuring settings for Daily Board

Configure various settings for Daily Board and make Daily board more personalised.

Launch the **Settings** app and tap **Advanced features** → **Daily Board**.

- **Slideshow:** Select the images to add to the slide show and change the settings for slide show, such as the image order, transition speed, and style. You can also set the clock or weather information shown on the slide show.
- **Time, weather, and calendar:** Change the setting for Daily Board main screen.
- **Memo:** Turn the memo feature on Daily Board on or off.
- **SmartThings:** Set the device to show SmartThings devices and scenes on the Daily Board.
- **Music:** Turn the music controller feature on Daily Board on or off.
- **Auto start when connected to USB charger:** Set the device to launch Daily Board automatically when charging with a USB cable.
- **Add Daily Board to Apps screen:** Add Daily Board app icon to Apps screen.
- **Dark mode:** Apply dark mode to the Daily Board. You can also set the schedule to apply dark mode.
- **Turn off as scheduled:** Set the schedule to close Daily Board. When activating this feature, tap **Set time** to set the time to close Daily Board.
- **About Daily Board:** View the Daily Board version and legal information.

## Closing Daily Board

To close Daily Board, press the Home key or the Back key.

# Samsung DeX


## Introduction

Samsung DeX is a service that allows you to use your tablet like a computer by connecting the tablet to an external display, such as a TV or monitor. Accomplish tasks you want done on your tablet quickly and easily on a large screen using a keyboard and mouse. While using Samsung DeX, you can simultaneously use your tablet.

## Connecting devices and starting Samsung DeX

### Wired connections to external displays

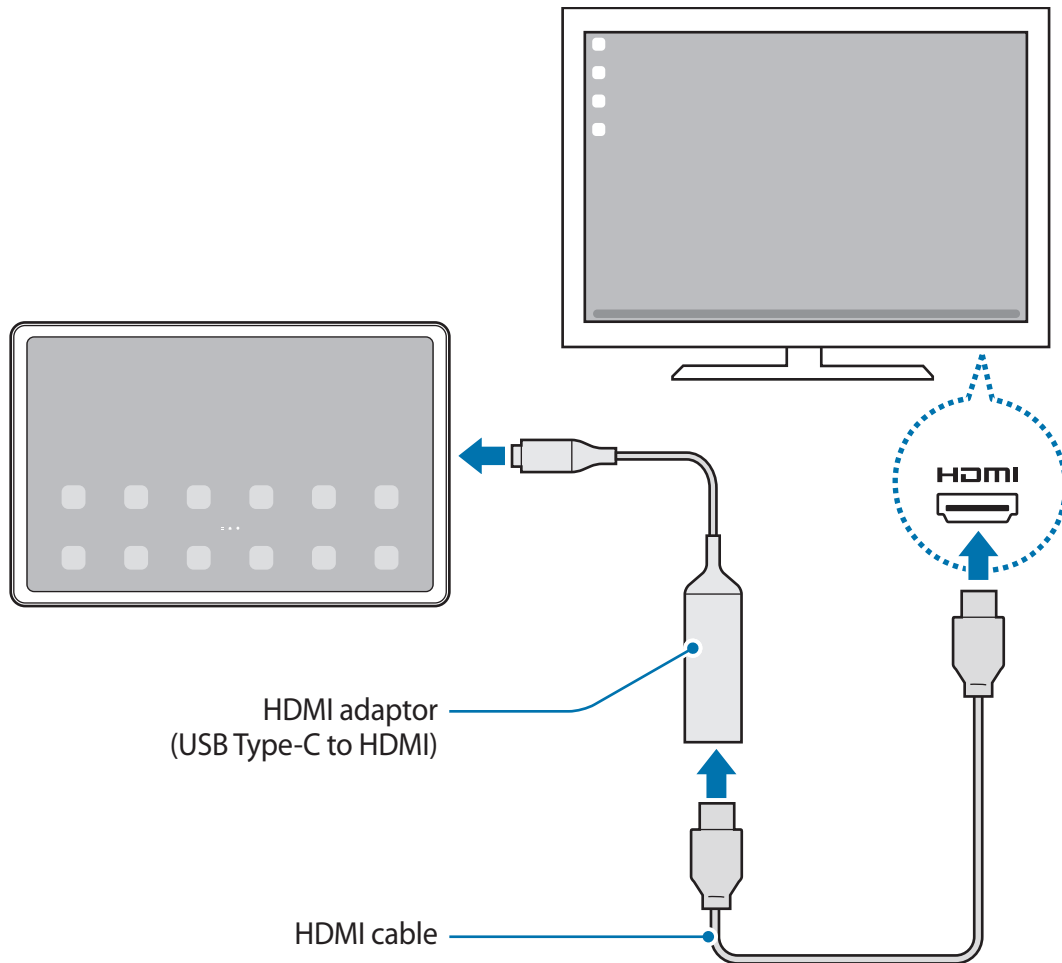
You can connect your tablet to an external display using an HDMI adaptor (USB Type-C to HDMI).

 Use only official Samsung DeX supported accessories that are provided by Samsung. Performance problems and malfunctions caused by using accessories that are not officially supported are not covered by the warranty.

- 1 Launch the **Settings** app, tap **Advanced features** → **Samsung DeX**, and then tap the **Auto start when HDMI is connected** switch to activate it.
- 2 Connect an HDMI adaptor to your tablet.
- 3 Connect an HDMI cable to the HDMI adaptor and to a TV or monitor's HDMI port.



4 On your tablet's screen, tap **Start**.

Without changing your tablet's screen, the Samsung DeX screen will appear on the connected TV or monitor.



## Connecting to a TV wirelessly

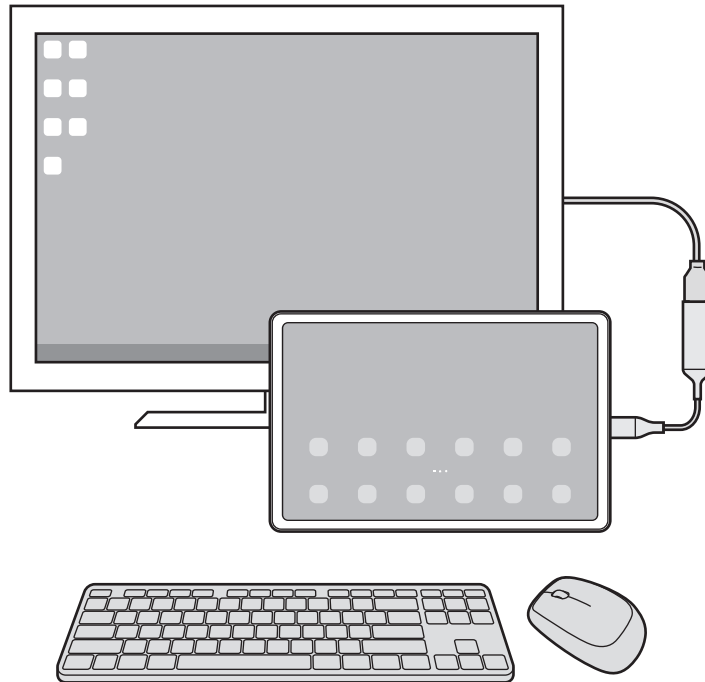
You can use Samsung DeX by connecting your tablet to a TV wirelessly.

- 1 On your tablet, open the notification panel, swipe downwards, and then tap and hold  (DeX).
  - 2 Select a TV from the detected devices list and tap **Start now**.  
Some TVs will only be detected when its screen mirroring mode is turned on.
  - 3 If the connection request window appears on the TV, accept the request.
  - 4 Follow the on-screen instructions to complete the connection.  
When they are connected, the Samsung DeX screen will appear on the TV.
-  It is recommended to use a Samsung Smart TV manufactured after 2019.
  - Make sure that screen mirroring is supported on the TV you want to connect to.

## Controlling the Samsung DeX screen

### Controlling with an external keyboard and mouse

You can use a wireless keyboard/mouse. Refer to the respective device's manual for more information.




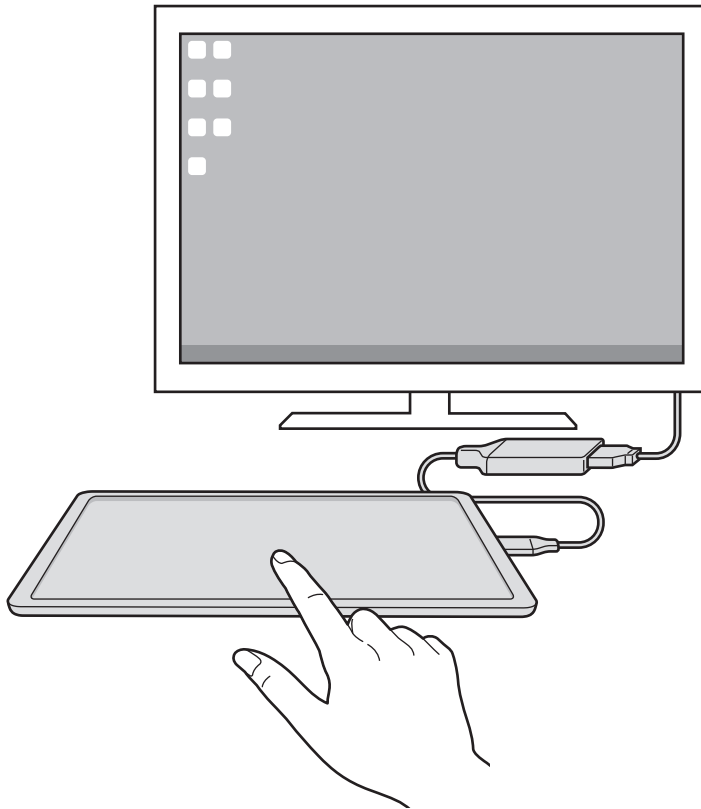
- You can set the mouse pointer to flow from the external display to the tablet's screen. Launch the **Settings** app, select **Samsung DeX** → **Mouse and trackpad**, and then select the **Flow pointer to tablet screen** switch to activate it.
- You can also use the external keyboard on the tablet's screen.

## Using your tablet as a touchpad

You can use your tablet as a touchpad.

On your tablet, open the notification panel and tap **Use your tablet as a touchpad**.

- If you double-tap  on the touchpad, you can view the gestures you can use with the touchpad.
- If your tablet's screen turns off, press the Side key or double-tap the screen to turn on the screen.

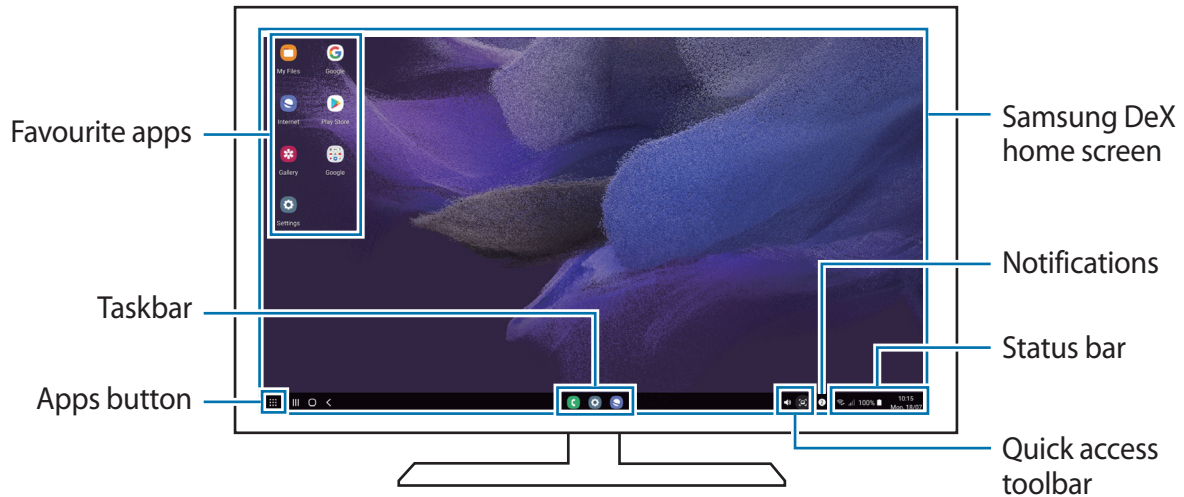


## Using the screen keyboard

When you enter text to send messages, create notes, or perform other tasks, a screen keyboard will appear automatically on your tablet's screen without connecting an external keyboard.

## Using Samsung DeX

Use your tablet's features in an interface environment similar to a computer. You can multitask by running multiple apps simultaneously. You can also check your tablet's notifications and status.



- The Samsung DeX screen layout may differ depending on the connected device.
- When starting or ending Samsung DeX, running apps may be closed.
- Some apps or features may not be available when using Samsung DeX.
- To adjust the screen settings, use the connected TV or monitor's display settings.
- To change the audio output, tap the status bar, select **Media output**, and then select a device.

## Using the external display and tablet simultaneously


While using Samsung DeX, you can use separate apps on the external display and your tablet simultaneously.


For example, while watching a video on the connected TV or monitor, you can chat with your friend on a messenger.

On the connected TV or monitor, launch an app to run on the Samsung DeX screen. Then, launch another app on your tablet.





## Locking the Samsung DeX screen

If you want to lock the Samsung DeX screen and your tablet's screen while using Samsung DeX, select  → **Lock DeX**.

 While using Samsung DeX, you cannot lock the Samsung DeX screen and your tablet's screen by pressing the Side key.

## Ending Samsung DeX

Use the following methods to end Samsung DeX.

- On your tablet, open the notification panel, swipe downwards, and then tap  (**DeX**) to deactivate it.
- Tap  at the bottom of the left corner and tap **Exit DeX**.
- Disconnect your tablet from the HDMI adaptor.

## Google apps

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps.

To view more app information, access each app's help menu.

- **Chrome:** Search for information and browse webpages.
- **Gmail:** Send or receive emails via the Google Mail service.
- **Maps:** Find your location on the map, search the world map, and view location information for various places around you.
- **YT Music:** Enjoy various music and videos provided by YouTube Music. You can also view the music collections stored on your device and play them.
- **Google Play Movies & TV:** Purchase or rent videos, such as movies and TV programmes, from **Play Store**.
- **Drive:** Store your content on the cloud, access it from anywhere, and share it with others.
- **YouTube:** Watch or create videos and share them with others.
- **Photos:** Search for, manage, and edit all your pictures and videos from various sources in one place.
- **Google:** Search quickly for items on the Internet or your device.
- **Duo:** Make a simple video call.
- **Messages:** Send and receive messages on your device or computer, and share various content, such as images and videos.



Some apps may not be available depending on the service provider or model.

# Settings

## Introduction

Customise device settings.

Launch the **Settings** app.

To search for settings by entering keywords, tap **Q**. You can also search for settings by selecting a tag under **Suggestions**.

## Samsung account

Sign in to your Samsung account and manage it.

On the Settings screen, tap **Samsung account**.

## Connections


### Options

Change settings for various connections, such as the Wi-Fi feature and Bluetooth.

On the Settings screen, tap **Connections**.

- **Wi-Fi:** Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices. Refer to [Wi-Fi](#) for more information.
- **Bluetooth:** Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices. Refer to [Bluetooth](#) for more information.
- **NFC and contactless payments:** Set the device to allow you to read near field communication (NFC) tags that contain information about products. You can also use this feature to make payments and buy tickets for transportation or events after downloading the required apps. Refer to [NFC and contactless payments](#) for more information.

- **Flight mode:** Set the device to disable all wireless functions on your device. You can use only non-network services.

 Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.

- **Mobile networks:** Configure your mobile network settings.
- **Data usage:** Keep track of your data usage amount and customise the settings for the limitation. Set the device to automatically disable the mobile data connection when the amount of mobile data you have used reaches your specified limit.


You can activate the data saver feature to prevent some apps running in the background from sending or receiving data. Refer to [Data saver \(Mobile network enabled models\)](#) for more information.

You can also select apps to always use the mobile data even when your device is connected to a Wi-Fi network. Refer to [Mobile data only apps \(Mobile network enabled models\)](#) for more information.

- **Mobile Hotspot and Tethering:** Use the device as a mobile hotspot to share the device's mobile data connection with other devices. For more information about the mobile hotspot, refer to [Mobile Hotspot \(Mobile network enabled models\)](#).

 You may incur additional charges when using this feature.

- **Tethering:** Use tethering to share the device's Internet connection with other devices.
- **More connection settings:** Customise settings to control other features. Refer to [More connection settings](#) for more information.

 Some features may not be available depending on the model.



## Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.

### Connecting to a Wi-Fi network


1 On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it.


2 Select a network from the Wi-Fi networks list.  
Networks with a lock icon require a password.

-  • Once the device connects to a Wi-Fi network, the device will reconnect to that network each time it is available without requiring a password. To prevent the device from connecting to the network automatically, tap  next to the network and tap the **Auto reconnect** switch to deactivate it.
- If you cannot connect to a Wi-Fi network properly, restart your device's Wi-Fi feature or the wireless router.

### Viewing the Wi-Fi network quality information

View the Wi-Fi network quality information, such as the speed and stability.

On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it. The network quality information will appear under the Wi-Fi networks. If it does not appear, tap  → **Advanced** and tap the **Show network quality info** switch to activate it.

-  The quality information may not appear depending on the Wi-Fi network.

### Sharing Wi-Fi network passwords

If you make a request to a person who is connected to a secured Wi-Fi network to share its password, you can connect to the network without entering the password. This feature is available between the devices which have contacts each other and the screen of the other device must be turned on.

1 On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it.

2 Select a network from the Wi-Fi networks list.


3 Tap **Request password**.

4 Accept the share request on the other device.

The Wi-Fi password is entered on your device and it is connected to the network.

## Wi-Fi Direct

Wi-Fi Direct connects devices directly via a Wi-Fi network without requiring an access point.

- 1 On the Settings screen, tap **Connections** → **Wi-Fi** and tap the switch to activate it.
- 2 Tap  → **Wi-Fi Direct**.  
The detected devices are listed.  
If the device you want to connect to is not in the list, request that the device turns on its Wi-Fi Direct feature.
- 3 Select a device to connect to.  
The devices will be connected when the other device accepts the Wi-Fi Direct connection request.  
To end the device connection, select the device to disconnect from the list.



## Bluetooth

Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices.

### Precautions for using Bluetooth


- Samsung is not responsible for the loss, interception, or misuse of data sent or received via Bluetooth.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes). Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

## Pairing with other Bluetooth devices

- 1 On the Settings screen, tap **Connections** → **Bluetooth** and tap the switch to activate it. The detected devices will be listed.
- 2 Select a device to pair with.  
If the device you want to pair with is not on the list, set the device to enter Bluetooth pairing mode. Refer to the other device's user manuals.  
 Your device is visible to other devices while the Bluetooth settings screen is open.
- 3 Accept the Bluetooth connection request on your device to confirm. The devices will be connected when the other device accepts the Bluetooth connection request.  
To unpair the devices, tap  next to the device name to unpair and tap **Unpair**.

## Sending and receiving data

Many apps support data transfer via Bluetooth. You can share data, such as contacts or media files, with other Bluetooth devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  → **Bluetooth** and select a device to transfer the image to.  
If the device you want to pair with is not in the list, request that the device turns on its visibility option.
- 3 Accept the Bluetooth connection request on the other device.

## NFC and contactless payments

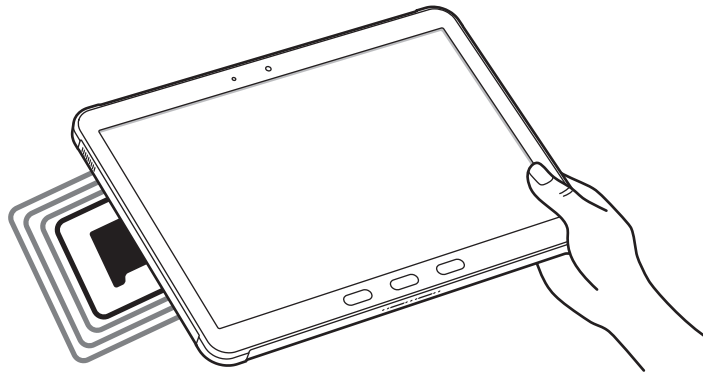
Your device allows you to read near field communication (NFC) tags that contain information about products. You can also use this feature to make payments and buy tickets for transportation or events after downloading the required apps.

- ⚠ The device contains a built-in NFC antenna. Handle the device carefully to avoid damaging the NFC antenna.

### Reading information from NFC tags

Use the NFC feature to read product information from NFC tags.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and contactless payments** switch to activate it.
- 2 Place the NFC antenna area on the back of your device near an NFC tag. The information from the tag appears.



- ✔ Ensure that the device's screen is turned on and unlocked. Otherwise, the device will not read NFC tags or receive data.



## Making payments with the NFC feature

Before you can use the NFC feature to make payments, you must register for the mobile payment service. To register or get more information about the service, contact your service provider.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and contactless payments** switch to activate it.
- 2 Touch the NFC antenna area on the back of your device to the NFC card reader.

To set the default payment app, open the Settings screen and tap **Connections** → **NFC and contactless payments** → **Contactless payments** → **Payment**, and then select an app.

- ✎ • The payment services list may not include all available payment apps.
- If you update the payment app or install a new one, the payment services that you used before may not work properly. If that is the case, on the Settings screen, tap **Connections** → **NFC and contactless payments** → **Contactless payments** → **Payment** or **Others**, and then select another app instead of the updated or newly installed app. Or, deselect the selected app.

## Data saver (Mobile network enabled models)

Reduce your data usage by preventing some apps running in the background from sending or receiving data.

On the Settings screen, tap **Connections** → **Data usage** → **Data saver** and tap the switch to activate it.

When the data saver feature is activated, the  icon will appear on the status bar.



- ✎ To select apps to use data without restriction, tap **Allowed to use data while Data saver is on** and select apps.

## Mobile data only apps (Mobile network enabled models)

Select apps to always use the mobile data even when your device is connected to a Wi-Fi network.


For example, you can set the device to use only mobile data for apps that you want to keep secure or streaming apps that can be disconnected. Even if you do not deactivate the Wi-Fi feature, the apps will launch using the mobile data.


On the Settings screen, tap **Connections** → **Data usage** → **Mobile data only apps** and tap the switches next to the apps you want.

 You may incur additional charges when using this feature.

## Mobile Hotspot (Mobile network enabled models)

Use your device as a mobile hotspot to share your device's mobile data connection with other devices.

- 1 On the Settings screen, tap **Connections** → **Mobile Hotspot and Tethering** → **Mobile Hotspot**.
- 2 Tap the switch to activate it.  
The  icon appears on the status bar.  
You can change the level of security and the password by tapping **Configure**.
- 3 On the other device's screen, search for and select your device from the Wi-Fi networks list. Alternatively, tap **QR code** on the mobile hotspot screen and scan the QR code with the other device.

-  • If the mobile hotspot is not found, on your device, tap **Configure** and set **Band** to **2.4 GHz**, tap **Advanced**, and then tap the **Hidden network** switch to deactivate it.
- If you activate the **Auto Hotspot** feature, you can share your device's mobile data connection with other devices signed in to your Samsung account.

## More connection settings

Customise settings to control other connection features.

On the Settings screen, tap **Connections** → **More connection settings**.

- **Nearby device scanning:** Set the device to scan for nearby devices to connect to.
- **Printing:** Configure settings for printer plug-ins installed on the device. You can search for available printers or add one manually to print files. Refer to [Printing](#) for more information.
- **VPN:** Set up virtual private networks (VPNs) on your device to connect to a school or company's private network.
- **Private DNS:** Set the device to use the security enhanced private DNS.
- **Ethernet:** When you connect an Ethernet adaptor, you can use a wired network and configure network settings.

## Printing

Configure settings for printer plug-ins installed on the device. You can connect the device to a printer via Wi-Fi or Wi-Fi Direct, and print images or documents.



Some printers may not be compatible with the device.

### Adding printer plug-ins

Add printer plug-ins for printers you want to connect the device to.

- 1 On the Settings screen, tap **Connections** → **More connection settings** → **Printing** → **Download plugin**.
- 2 Select a printer plug-in and install it.
- 3 Select the installed printer plug-in.  
The device will automatically search for printers that are connected to the same Wi-Fi network as your device.
- 4 Select a printer to add.



To add printers manually, tap **⋮** → **Add printer**.

### Printing content

While viewing content, such as images or documents, access the options list, tap **Print** → **▼** → **All printers...**, and then select a printer.



Printing methods may vary depending on the content type.

# Sounds and vibration

## Options

Change settings for various sounds on the device.

On the Settings screen, tap **Sounds and vibration**.

- **Sound mode:** Set the device to use sound mode, vibration mode, or silent mode.
- **Vibrate while ringing:** Set the device to vibrate and play a ringtone for incoming calls.
- **Temporary mute:** Set the device to use silent mode for a certain period.
- **Ringtone:** Change the call ringtone.
- **Notification sound:** Change the notification sound.
- **System sound:** Change the sound to use for certain actions, such as charging the device.
- **Volume:** Adjust the device's volume level.
- **Call vibration pattern:** Change the call vibration pattern.
- **Notification vibration pattern:** Change the notification vibration pattern.
- **Vibration intensity:** Adjust the force of the vibration notification.
- **System sound/vibration control:** Set the device to sound or vibrate for actions, such as controlling the touchscreen.
- **Sound quality and effects:** Set the device's sound quality and effects. Refer to [Sound quality and effects](#) for more information.
- **Separate app sound:** Set the device to play media sound from a specific app separately on the other audio device. Refer to [Separate app sound](#) for more information.



Some features may not be available depending on the model.

## Sound quality and effects

Set the device's sound quality and effects.

On the Settings screen, tap **Sounds and vibration** → **Sound quality and effects**.

- **Dolby Atmos:** Select a surround sound mode optimised for various types of audio, such as movies, music, and voice. With Dolby Atmos, you can experience moving audio sounds that flow all around you.
- **Dolby Atmos for gaming:** Experience the Dolby Atmos sound optimised for games while playing games.
- **Equaliser:** Select an option for a specific music genre and enjoy optimised sound.
- **UHQ upscaler:** Enhance the sound resolution of music and videos when using wired earphones.
- **Adapt sound:** Set the best sound for you.



Depending on the model, you must connect an earphone to use some features.

## Separate app sound

Set the device to play media sound from a specific app on the connected Bluetooth speaker or headset.

For example, you can listen to the Navigation app through your device's speaker while listening to playback from the Music app through the vehicle's Bluetooth speaker.

- 1 On the Settings screen, tap **Sounds and vibration** → **Separate app sound** and tap the switch to activate it.
- 2 Select an app to play media sounds separately and press the Back key.
- 3 Select a device for playing the selected app's media sound.

## Notifications

Change the notification settings.


On the Settings screen, tap **Notifications**.

- **Notification pop-up style:** Select a notification pop-up style and change the settings.
- **Recently sent:** View the apps that received recent notifications and change the notification settings. To customise notification settings for more apps, tap **More** → ▼ → **All** and select an app from the apps list.
- **Do not disturb:** Set the device to mute all sounds except for allowed exceptions.
- **Advanced settings:** Configure advanced settings for notifications.

## Display

Change the display and the Home screen settings.

On the Settings screen, tap **Display**.

- **Light / Dark:** Activate or deactivate dark mode.
- **Dark mode settings:** Reduce eye strain by applying the dark theme when using the device at night or in a dark place. You can set a schedule for applying dark mode.  
 The dark theme may not be applied in some apps.
- **Brightness:** Adjust the brightness of the display.
- **Adaptive brightness:** Set the device to keep track of your brightness adjustments and apply them automatically in similar lighting conditions.
- **Eye comfort shield:** Reduce eye strain by limiting the amount of blue light emitted by the screen. You can set a schedule for applying this feature.
- **Font size and style:** Change the font size and style.
- **Screen zoom:** Make the items on the screen larger or smaller.
- **Screen timeout:** Set the length of time the device waits before turning off the display's backlight.
- **Edge panels:** Change the settings for the Edge panel.
- **Touch sensitivity:** Increase the touch sensitivity of the screen for use with screen protectors.
- **Screen saver:** Set the device to launch a screensaver when the device is charging.

 Some features may not be available depending on the model.

## Wallpaper and style

Change the wallpaper settings for the Home screen and the locked screen.

On the Settings screen, tap **Wallpaper and style**.

## Home screen

Configure settings for the Home screen, such as the screen layout.

On the Settings screen, tap **Home screen**.

## Lock screen

### Options

Change the settings for the locked screen.

On the Settings screen, tap **Lock screen**.

- **Screen lock type:** Change the screen lock method.
- **Smart Lock:** Set the device to unlock itself when trusted locations or devices are detected. Refer to [Smart Lock](#) for more information.
- **Secure lock settings:** Change screen lock settings for the selected lock method.
- **Wallpaper services:** Set the device to use wallpaper services such as Dynamic Lock screen.
- **Clock style:** Change the type and colour of the clock on the locked screen.
- **Roaming clock:** Change the clock to show both the local and home time zones on the locked screen when roaming.
- **Widgets:** Change the settings of the items displayed on the locked screen.
- **Contact information:** Set the device to show contact information, such as your email address, on the locked screen.
- **Notifications:** Set how to show notifications on the locked screen.
- **Shortcuts:** Select apps to display shortcuts to them on the locked screen.
- **About Lock screen:** View the Lock screen version and legal information.



- Some features may not be available depending on the service provider or model.
- The available options may vary depending on the screen lock method selected.

## Smart Lock

You can set the device to unlock itself and remain unlocked when trusted locations or devices are detected.

For example, if you have set your home as a trusted location, when you get home your device will detect the location and automatically unlock itself.

On the Settings screen, tap **Lock screen** → **Smart Lock** and follow the on-screen instructions to complete the setup.



- This feature will be available to use after you set a screen lock method.
- If you do not use your device for four hours or when you turn on the device, you must unlock the screen using the pattern, PIN, or password you set.

## Biometrics and security

### Options

Change the settings for securing the device.

On the Settings screen, tap **Biometrics and security**.

- **Face recognition:** Set the device to unlock the screen by recognising your face. Refer to [Face recognition](#) for more information.
- **Fingerprints:** Register your fingerprints to unlock the screen. Refer to [Fingerprint recognition](#) for more information.
- **More biometrics settings:** Change the settings for biometric data. You can also view the version of the biometrics security patch and check for updates.
- **Google Play Protect:** Set the device to check for harmful apps and behaviour and warn about potential harm and remove them.
- **Security update:** View the version of your device's software and check for updates.
- **Google Play system update:** View the Google Play system version and check for updates.
- **Find My Mobile:** Activate or deactivate the Find My Mobile feature. Access the Find My Mobile website ([findmymobile.samsung.com](http://findmymobile.samsung.com)) to track and control your lost or stolen device.
- **Samsung Pass:** Verify your identity easily and securely via your biometric data. Refer to [Samsung Pass](#) for more information.
- **Secure Folder:** Create a secure folder to protect your private content and apps from others. Refer to [Secure Folder](#) for more information.



- **Secure Wi-Fi:** Set the device to protect your data while using unsecured Wi-Fi networks. Refer to [Secure Wi-Fi](#) for more information.
- **Private Share:** Share files with others securely using blockchain technology.
- **Install unknown apps:** Set the device to allow the installation of apps from unknown sources.
- **Encrypt SD card:** Set the device to encrypt files on a memory card.
  - ❗ If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.
- **Other security settings:** Configure additional security settings.



Some features may not be available depending on the service provider or model.

## Face recognition

You can set the device to unlock the screen by recognising your face.



- If you use your face as a screen lock method, your face cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the face. Be careful not to forget your pattern, PIN, or password.
- If you change the screen lock method to **Swipe** or **None**, which are not secure, all of your biometric data will be deleted.

### ❗ Precautions for using face recognition

Before using the face recognition to unlock your device, keep the following precautions in mind.

- Your device could be unlocked by someone or something that looks like your image.
- Face recognition is less secure than Pattern, PIN, or Password.

## For better face recognition

Consider the following when using face recognition:

- Consider the conditions when registering, such as wearing glasses, hats, masks, beards, or heavy makeup
- Ensure that you are in a well-lit area and that the camera lens is clean when registering
- Ensure your image is not blurry for better match results

## Registering your face

For better face registration, register your face indoors and out of direct sunlight.

- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
- 2 Read the on-screen instructions and tap **Continue**.
- 3 Set a screen lock method.
- 4 Position your face inside the frame on the screen.

The camera will scan your face.



- If unlocking the screen with your face is not working properly, tap **Remove face data** to remove your registered face and register your face again.
- To enhance the face recognition, tap **Add alternative appearance to enhance recognition** and add an alternate appearance.

## Unlocking the screen with your face

You can unlock the screen with your face instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Face unlock** switch to activate it.
- 4 On the locked screen, look at the screen.

When your face is recognised, you can unlock the screen without using any additional screen lock method. If your face is not recognised, use the preset screen lock method.

## Deleting the registered face data

You can delete face data that you have registered.

- 1 On the Settings screen, tap **Biometrics and security** → **Face recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap **Remove face data** → **Remove**.

Once the registered face is deleted, all the related features will also be deactivated.

## Fingerprint recognition

In order for fingerprint recognition to function, your fingerprint information needs to be registered and stored in your device.



- This feature may not be available depending on the service provider or model.
- Fingerprint recognition uses the unique characteristics of each fingerprint to enhance the security of your device. The likelihood of the fingerprint sensor confusing two different fingerprints is very low. However, in rare cases where separate fingerprints are very similar the sensor may recognise them as identical.
- If you use your fingerprint as a screen lock method, your fingerprint cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the fingerprint. Be careful not to forget your pattern, PIN, or password.
- If your fingerprint is not recognised, unlock the device using the pattern, PIN, or password you set when registering the fingerprint, and then re-register your fingerprints. If your pattern, PIN, or password is forgotten, you will not be able to use the device if you do not reset it. Samsung is not responsible for any data loss or inconvenience caused by forgotten unlock codes.
- If you change the screen lock method to **Swipe** or **None**, which are not secure, all of your biometric data will be deleted.

## For better fingerprint recognition

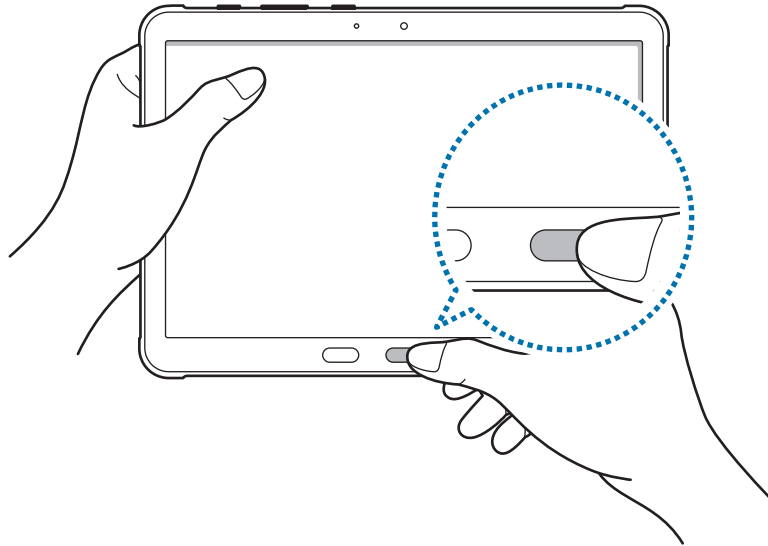
When you scan your fingerprints on the device, be aware of the following conditions that may affect the feature's performance:

- The device may not recognise fingerprints that are affected by wrinkles or scars.
- The device may not recognise fingerprints from small or thin fingers.
- To improve recognition performance, register the fingerprints of the fingers used most often to perform tasks on the device.
- The Home key has a built-in fingerprint recognition sensor. Ensure that the fingerprint recognition sensor is not scratched or damaged by metal objects, such as coins, keys, and necklaces.
- Covering the fingerprint recognition sensor with accessories, such as stickers, may decrease the fingerprint recognition rate.
- Ensure that the fingerprint recognition sensor and your fingers are clean and dry.
- If you bend your finger or use a fingertip, the device may not recognise your fingerprints. Make sure to cover the entire fingerprint recognition sensor with your finger.
- In dry environments, static electricity can build up in the device. Avoid using this feature in dry environments or before using the feature, discharge static electricity by touching a metal object.

## Registering fingerprints

- 1 On the Settings screen, tap **Biometrics and security** → **Fingerprints**.
- 2 Read the on-screen instructions and tap **Continue**.

- 3 Set a screen lock method.
- 4 Place your finger on the Home key. After the device detects your finger, lift it up and place it on the Home key again.  
Repeat this action until the fingerprint is registered.



- 5 When you are finished registering your fingerprints, tap **Done**.  
You can check whether your fingerprint is registered by tapping **Check added fingerprints**.

## Unlocking the screen with your fingerprints

You can unlock the screen with your fingerprint instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Biometrics and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap the **Fingerprint unlock** switch to activate it.
- 4 On the locked screen, place your finger on the fingerprint recognition sensor and scan your fingerprint.

## Deleting registered fingerprints

You can delete registered fingerprints.

- 1 On the Settings screen, tap **Biometrics and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Select a fingerprint to delete and tap **Remove**.

## Samsung Pass

Register your biometric data to Samsung Pass and easily verify your identity when using services which require your login or personal information.



- The website sign-in feature is only available for websites that you access via the **Internet** app. Some websites may not support this feature.
- Registered biometric data is only saved to your device and is not synced with other devices or servers.


### Registering Samsung Pass

Before using Samsung Pass, register your biometric data to Samsung Pass.

On the Settings screen, tap **Biometrics and security** → **Samsung Pass**. Follow the on-screen instructions to complete the setup.

### Verifying the Samsung account password

You can use your registered biometric data to verify your identity instead of entering your Samsung account password when, for example, you purchase content from **Galaxy Store**.

On the Samsung Pass main screen, tap  → **Settings** → **Account and syncing**, and then tap the **Verify with Samsung Pass** switch to activate it.

### Using Samsung Pass to sign in to websites

You can use Samsung Pass to easily sign in to websites that support ID and password autofill.

- 1 On the sign-in page of the website, enter your ID and password, and then tap the website's sign-in button.
- 2 When a pop-up window asking whether you want to save the sign-in information appears, tick **Sign in with Samsung Pass** and tap **Remember**.

### Using Samsung Pass to sign in to apps

You can use Samsung Pass to easily sign in to apps that support ID and password autofill.

- 1 On the sign-in page of the app, enter your ID and password, and then tap the app's sign-in button.
- 2 When a pop-up window asking whether you want to save the sign-in information appears, tap **Save**.


## Managing sign-in information

View the list of websites and apps you have set to use Samsung Pass and manage your sign-in information.

- 1 On the Samsung Pass main screen, tap **Apps** or **Websites** and select a website or app from the list.
- 2 Tap **Edit** and modify your ID, password, and the website's or app's name.  
To delete your sign-in information, tap **Delete**.

## Using Samsung Pass with websites and apps

When using websites or apps that support Samsung Pass, you can easily sign in with Samsung Pass.

To see the list of websites and apps that support Samsung Pass, on the Samsung Pass main screen, tap  → **Settings** → **Partners**. If there are no websites or apps that support Samsung Pass, **Partners** will not appear.



- Available websites and apps may vary depending on the service provider or model.
- Samsung is not responsible for any loss or inconvenience caused by signing in to websites or apps via Samsung Pass.

## Entering your personal information automatically

You can use Samsung Pass to easily enter your personal information, such as your address or payment card information, on apps that support autofill.

- 1 On the Samsung Pass main screen, select an option under **Private info**.
- 2 Enter the information and tap **Save**.  
You can now use the biometric data you registered to Samsung Pass when entering the personal information automatically on supported apps.

## Deleting your Samsung Pass data

You can delete your biometric data, sign-in information, and app data registered to Samsung Pass.

On the Samsung Pass main screen, tap  → **Settings** → **See all devices using Samsung Pass** →  → **Leave Samsung Pass**.



- Your Samsung account will remain active.
- The Samsung Pass data on other devices signed in to your Samsung account will also be deleted.

## Secure Folder

Secure Folder protects your private content and apps, such as pictures and contacts, from being accessed by others. You can keep your private content and apps secure even when the device is unlocked.

- ❗ Secure Folder is a separate, secured storage area. The data in Secure Folder cannot be transferred to other devices via unapproved sharing methods, such as USB or Wi-Fi Direct. Attempting to customise the operating system or modifying software will cause Secure Folder to be automatically locked and inaccessible. Before saving data in Secure Folder, make sure to back up a copy of the data in another secure location.

### Setting up Secure Folder

- 1 Launch the **Settings** app and tap **Biometrics and security** → **Secure Folder**.
- 2 Follow the on-screen instructions to complete the setup.  
The Secure Folder screen will appear and the Secure Folder app icon (📁) will be added to the Apps screen.  
To change the name or icon of Secure Folder, tap ⋮ → **Customise**.

- 📝 • When you launch the **Secure Folder** app, you must unlock the app using your preset lock method.
- If you forget your Secure Folder unlock code, you can reset it using your Samsung account. Tap the button at the bottom of the locked screen, and enter your Samsung account password.

### Setting an auto lock condition for Secure Folder


- 1 Launch the **Secure Folder** app and tap ⋮ → **Settings** → **Auto lock Secure Folder**.
- 2 Select a lock option.


- 📝 To manually lock your Secure Folder, tap ⋮ → **Lock and exit**.



## Moving content to Secure Folder


Move content, such as pictures and videos, to Secure Folder. The following actions are an example of moving an image from the default storage to Secure Folder.

- 1 Launch the **Secure Folder** app and tap  → **Add files**.
- 2 Tap **Images**, tick images to move, and then tap **Done**.
- 3 Tap **Move**.  
The selected items will be deleted from the original folder and moved to Secure Folder. To copy items, tap **Copy**.

 The method for moving content may vary depending on the content type.

## Moving content from Secure Folder

Move content from Secure Folder to the corresponding app in the default storage. The following actions are an example of moving an image from Secure Folder to the default storage.

- 1 Launch the **Secure Folder** app and tap **Gallery**.
- 2 Select an image and tap  → **Move out of Secure Folder**.  
The selected items will be moved to **Gallery** in the default storage.

## Adding apps

Add an app to use in Secure Folder.


- 1 Launch the **Secure Folder** app and tap **+**.
- 2 Tick one or more apps installed on the device and tap **Add**.

## Removing apps from Secure Folder

Tap and hold an app to delete, and tap **Uninstall**.

## Adding accounts

Add your Samsung and Google accounts, or other accounts, to sync with the apps in Secure Folder.

- 1 Launch the **Secure Folder** app and tap  → **Settings** → **Manage accounts** → **Add account**.
- 2 Select an account service.
- 3 Follow the on-screen instructions to complete the account setup.

## Hiding Secure Folder

You can hide the Secure Folder shortcut from the Apps screen.


Launch the **Secure Folder** app, tap  → **Settings**, and then tap the **Add Secure Folder to Apps screen** switch to deactivate it.

Alternatively, open the notification panel, swipe downwards, and then tap  (**Secure Folder**) to deactivate the feature. If you cannot find  (**Secure Folder**) on the quick panel, tap  and drag the button over to add it.

If you want to show the Secure Folder again, launch the **Settings** app, tap **Biometrics and security** → **Secure Folder**, and then tap the **Add Secure Folder to Apps screen** switch to activate it.

## Uninstalling Secure Folder

You can uninstall Secure Folder, including the content and apps in it.

Launch the **Secure Folder** app and tap  → **Settings** → **More settings** → **Uninstall**.

To back up content before uninstalling Secure Folder, tick **Move media files out of Secure Folder** and tap **Uninstall**. To access data backed up from Secure Folder, launch the **My Files** app and tap **Internal storage** → **Download** → **Secure Folder**.

 Notes saved in **Samsung Notes** will not be backed up.

## Secure Wi-Fi

Secure Wi-Fi is a service that secures your Wi-Fi network connection. It encrypts data using Wi-Fi networks and disables tracking apps and websites so that you can use Wi-Fi networks safely. For example, when using an unsecure Wi-Fi network in public places, such as cafes or airports, Secure Wi-Fi is automatically activated so that no one can hack your login information or monitor your activity in apps and websites.

On the Settings screen, tap **Biometrics and security** → **Secure Wi-Fi** and follow the on-screen instructions to complete the setup.


When Secure Wi-Fi is activated, the  icon will appear on the status bar.



- Using this feature may result in a slower Wi-Fi network speed.
- This feature may not be available depending on the Wi-Fi network, service provider, or model.

## Selecting apps to protect using Secure Wi-Fi

Select apps to protect using Secure Wi-Fi so that you can safely protect data, such as your password or your activity in apps, from being accessed by others.

On the Settings screen, tap **Biometrics and security** → **Secure Wi-Fi** →  → **Settings** → **Protected apps** and tap the switches next to the apps you want to protect using Secure Wi-Fi.



Some apps may not support this feature.

## Purchasing protection plan

You are provided with a free protection plan for Wi-Fi networks every month. You can also purchase paid protection plans and have unlimited bandwidth protection for a limited time.

1 On the Settings screen, tap **Biometrics and security** → **Secure Wi-Fi**.

2 Tap **Protection plan** → **Upgrade** and select the plan you want.



For certain protection plans, you can transfer the protection plan to another device signed in to your Samsung account.

3 Follow the on-screen instructions to complete the purchase.

## Privacy

Change the settings for privacy.

On the Settings screen, tap **Privacy**.

- **Permissions used in last 24 hours:** View the app or feature's permission usage history.
- **Permission manager:** View the list of features and apps that have permission to use them. You can also edit the permission settings.
- **Controls and alerts:** Configure settings for app access.
- **Samsung:** Manage personal data related to your Samsung account and change the settings for Customisation Service.
- **Google:** Configure advanced settings for privacy.



Some features may not be available depending on the service provider or model.

## Location

Change settings for location information permissions.

On the Settings screen, tap **Location**.

- **App permissions:** View the list of apps that have permission to access the device's location and edit the permission settings.
- **Location services:** View the location services your device is using.
- **Recent access:** View which apps request your current location information.

## Safety and emergency

Manage your medical information and emergency contacts. You can also change settings for emergency features, such as wireless emergency alerts.

On the Settings screen, tap **Safety and emergency**.

- **Medical info:** Enter your medical information.
- **Emergency contacts:** Enter your emergency contacts.
- **Wireless emergency alerts:** Change the settings for wireless emergency alerts.
- **Emergency Location Service:** Activate the Emergency Location Service (ELS) feature.



Some features may not be available depending on the model.

## Accounts and backup

### Options

Sync, back up, or restore your device's data using Samsung Cloud. You can also sign in to accounts, such as your Samsung account or Google account, or transfer data to or from other devices via Smart Switch.

On the Settings screen, tap **Accounts and backup**.

- **Manage accounts:** Add your Samsung and Google accounts, or other accounts, to sync with.
- **Users:** Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more. Refer to [Users](#) for more information.



This feature may not be available depending on the region or service provider.

- **Samsung Cloud:** Back up your data and settings, and restore the previous device's data and settings even when you do not have it. Refer to [Samsung Cloud](#) for more information.
- **Google Drive:** Keep your personal information, app data, and settings safe on your device. You can back up your sensitive information. You must sign in to your Google account to back up data.

- **Smart Switch:** Launch Smart Switch and transfer data from your previous device. Refer to [Transferring data from your previous device \(Smart Switch\)](#) for more information.



Regularly back up your data to a safe location, such as Samsung Cloud or a computer, so that you can restore it if the data is corrupted or lost due to an unintended factory data reset.

## Users

Set up additional user accounts for other users to use the device with personalised settings, such as email accounts, wallpaper preferences, and more.



This feature may not be available depending on the region or service provider.

Following types of user accounts are available:

- **Administrator:** The administrator account is created only when setting up the device for the first time, and cannot be created more than one. This account has full control of the device including user account management. You can add or delete user accounts only when using this account.
- **Guest:** This account allows guests to access the device. Information and data used during a guest session is temporarily stored. Each time you use this account, you are asked whether to continue the previous guest session or reset it.
- **New user:** This account allows users to access their own apps and content, and customise the device settings that affect all accounts.
- **New profile:** A restricted account can only access the apps and content allowed by the administrator account, and cannot use the services that require logging in. (Wi-Fi models)

## Adding users

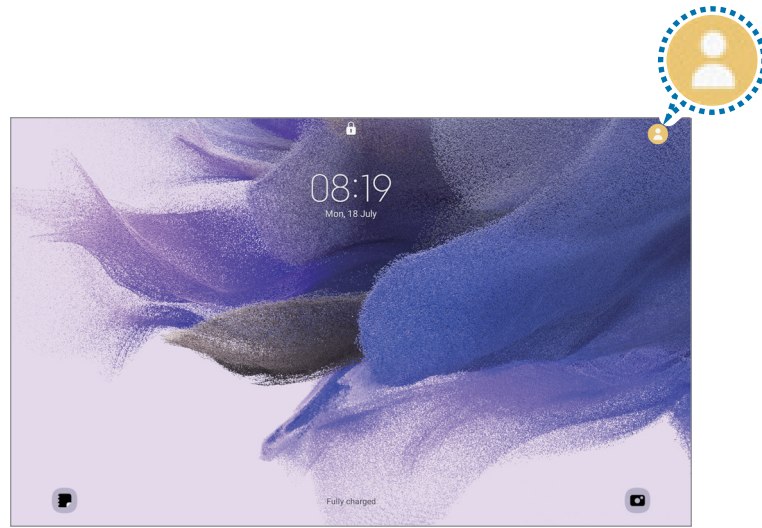
- 1 On the Settings screen, tap **Accounts and backup** → **Users**.
- 2 Tap **Add user** / **Add user or profile** and follow the on-screen instructions to set up a user account.

## Adding restricted profiles (Wi-Fi models)

- 1 On the Settings screen, tap **Accounts and backup** → **Users**.
- 2 Tap **Add user or profile** → **Restricted profile** and follow the on-screen instructions to set up a user account.

## Switching users

Tap the user account icon at the top of the locked screen and select an account to switch to.



Locked screen

## Managing users

When using the administrator account, you can delete accounts or change account settings.

On the Settings screen, tap **Accounts and backup** → **Users**.

To delete a user account, tap the user account you want to delete and tap **Delete user**.

To change account settings, tap user account and change the settings.

## Samsung Cloud

Back up your device's data to Samsung Cloud and restore it later.

### Backing up data

You can back up your device's data to Samsung Cloud.

- 1 On the Settings screen, tap **Accounts and backup** and tap **Back up data** under **Samsung Cloud**.
- 2 Tap the switches next to the items you want to back up and tap **Back up now**.

### 3 Tap **Done**.



- Some data will not be backed up. To check which data will be backed up, on the Settings screen, tap **Accounts and backup** and tap **Back up data** under **Samsung Cloud**.
- To view the backup data for other devices in your Samsung Cloud, on the Settings screen, tap **Accounts and backup** → **Restore data**, and then select a device you want.

## Restoring data

You can restore your backup data from Samsung Cloud to your device.

- 1 On the Settings screen, tap **Accounts and backup**.
- 2 Tap **Restore data** and select a device you want.
- 3 Tick items you want to restore and tap **Restore**.

## Google

Configure settings for some features provided by Google.

On the Settings screen, tap **Google**.

## Advanced features

### Options

Activate advanced features and change the settings that control them.

On the Settings screen, tap **Advanced features**.

- **Call & text on other devices:** Connect your tablet and smartphone to use calling and messaging features on the tablet with your smartphone number. You must register and sign in to the same Samsung account on the tablet and smartphone. Some calling and messaging features may not be available.
- **Continue apps on other devices:** Use your device's apps on other devices signed in to your Samsung account.



- **Multi control:** Use a mouse and keyboard connected to a Samsung computer that supports this feature on your device.
- **Samsung DeX:** Set the device to use like a computer. Refer to [Samsung DeX](#) for more information.
- **Android Auto:** Connect your device to a vehicle and control some of your device's features on the vehicle's display.
- **Quick Share:** Change the Quick Share settings. Refer to [Quick Share](#) for more information.
- **Labs:** Use new features of the device.
- **S Pen:** Change the settings for using the S Pen. Refer to [S Pen](#) for more information.
- **Side key:** Select an app or feature to launch using the Side key. Refer to [Setting the Side key](#) for more information.
- **Active key:** View and edit the apps launched when you press the Active key. Refer to [Setting the Active key](#) for more information.
- **Motions and gestures:** Activate the motion feature and configure settings. Refer to [Motions and gestures](#) for more information.
- **Bixby Routines:** Add routines to automate settings that you use repeatedly. The device also suggests useful routines according to your frequent situations. Refer to [Bixby Routines](#) for more information.
- **Screenshots and screen recorder:** Change the settings for screenshots and screen recorder.
- **Show contacts when sharing content:** Set the device to display the people you contacted on the sharing options panel to allow you to share content directly.
- **Daily Board:** Set the device to show a slideshow with selected features while charging. Refer to [Daily Board](#) for more information.
- **Dual Messenger:** Install the second app and use two separate accounts for the same messenger app. Refer to [Dual Messenger](#) for more information.




Some features may not be available depending on the service provider or model.

## Motions and gestures


Activate the motion feature and configure settings.

On the Settings screen, tap **Advanced features** → **Motions and gestures**.


- **Double tap to turn on screen:** Set the device to turn on the screen by double-tapping anywhere on the screen while the screen is turned off.
  - **Double tap to turn off screen:** Set the device to turn off the screen by double-tapping an empty area on the Home screen or the locked screen.
  - **Keep screen on while viewing:** Set the device to prevent the display from turning off while you are looking at it.
  - **Cover screen to mute:** Set the device to mute certain sounds by using motions or gestures.
  - **Palm swipe to capture:** Set the device to capture a screenshot when you swipe your hand to the left or right across the screen. You can view the captured images in **Gallery**. It is not possible to capture a screenshot while using some apps and features.
-  Excessive shaking or an impact to the device may cause an unintended input for some features using sensors.

## Dual Messenger


Install the second app and use two separate accounts for the same messenger app.

- 1 On the Settings screen, tap **Advanced features** → **Dual Messenger**.  
Supported apps will appear.
- 2 Tap the switch of an app to install the second app.  
The second app will be installed. The second app's icon will be displayed with .



-  • The Dual Messenger feature may not be available depending on the app.
- Some features of the app may be limited for the second app.

## Uninstalling a second app

- 1 On the Settings screen, tap **Advanced features** → **Dual Messenger**.
  - 2 Tap the switch of the app you want to uninstall and tap **Uninstall**.  
All data related to the second app will be deleted.
-  If you uninstall the first app, the second app will also be deleted.

## Digital Wellbeing and parental controls

View the history of your device usage and use features to prevent your device from interfering with your life. You can also set up parental controls for your children and manage their digital use.

On the Settings screen, tap **Digital Wellbeing and parental controls**.

- **Screen time:** Set goals for how much you use your device a day.
- **App timers:** Limit the daily usage time for each app by setting a timer. When you reach the limit, the app will be deactivated and you cannot use it.
- **Focus mode:** Activate focus mode to avoid distractions from your device and stay focused on what you want. You can use the apps you allowed to be used in focus mode.
- **Bedtime mode:** Activate bedtime mode to reduce eye strain before sleeping and prevent your sleep from being disturbed.
- **Driving monitor:** Activate the driving monitor to monitor the amount of the time you use your device while driving.
- **Parental controls:** Manage your children's digital use.

## Battery and device care

### Introduction

The device care feature provides an overview of the status of your device's battery, storage, memory, and system security. You can also automatically optimise the device with a tap of your finger.


### Optimising your device

On the Settings screen, tap **Battery and device care** → **Optimise now**.

The quick optimisation feature improves device performance through the following actions.

- Closing apps running in the background.
- Managing abnormal battery usage.
- Scanning for crashed apps and malware.

## Using the auto optimisation feature

You can set the device to perform auto optimisation when your device is not in use. Tap  → **Automation** → **Auto optimise daily** and tap the switch to activate it. If you want to set the time to perform auto optimisation, tap **Time**.

## Battery

Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.

On the Settings screen, tap **Battery and device care** → **Battery**.

- **Power saving:** Activate power saving mode to extend the battery's usage time.
- **Background usage limits:** Limit battery usage for apps that you do not use often.
- **More battery settings:** Configure advanced settings for the battery.



- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.
- You may not receive notifications from some apps that use power saving mode.

## Storage

Check the status of the used and available memory.

On the Settings screen, tap **Battery and device care** → **Storage**. To delete files or uninstall apps that you do not use anymore, select a category. Then, tap and hold, or select, an item and tap **Delete** or **Uninstall**.



- The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you update the device.
- You can view the available capacity of the internal memory in the Specification section for your device on the Samsung website.

## Memory

On the Settings screen, tap **Battery and device care** → **Memory**.

To speed up your device by stopping apps running in the background, tick apps from the apps list, and tap **Clean now**.

## Device protection

Check the device's security status. This feature scans your device for malware.

On the Settings screen, tap **Battery and device care** → **Device protection** → **Scan tablet**.

## Software update

Update your device's software via the firmware over-the-air (FOTA) service. You can also schedule software updates.

On the Settings screen, tap **Battery and device care** → **Software update**.

## Diagnostics

Test your device using Samsung Members.

On the Settings screen, tap **Battery and device care** → **Diagnostics**. Select an item to test or tap **Test all** to test all items.

## Apps


Manage the device's apps and change their settings. You can view the apps' usage information, change their notification or permission settings, or uninstall or disable unnecessary apps.

On the Settings screen, tap **Apps**.

## General management

Customise your device's system settings or reset the device.


On the Settings screen, tap **General management**.

- **Language:** Select device languages. Refer to [Adding device languages](#) for more information.
- **Text-to-speech:** Change the settings for text-to-speech features used when TalkBack is activated, such as languages, speed, and more.
- **Date and time:** Access and alter the settings to control how the device displays the time and date.
  -  If the battery remains fully discharged or removed from the device, the time and date is reset.
- **Samsung Keyboard settings:** Change the settings for the Samsung keyboard.
- **Keyboard list and default:** Select a keyboard to use by default and change the keyboard settings.
- **Physical keyboard:** Change the settings for an external keyboard.
- **Mouse and trackpad:** Change the settings for an external mouse or trackpad.
- **Passwords and autofill:** Select an autofill service to use.
- **Reset:** Reset your device's settings or perform a factory data reset.
- **Contact us:** Ask questions or view frequently asked questions.

### Adding device languages

You can add languages to use on your device.

1 On the Settings screen, tap **General management** → **Language** → **Add language**.

To view all the languages that can be added, tap  → **All languages**.

2 Select a language to add.

3 To set the selected language as the default language, tap **Set as default**. To keep the current language setting, tap **Keep current**.

The selected language will be added to your languages list. If you changed the default language, the selected language will be added to the top of the list.

To change the default language from your languages list, select the language you want and tap **Apply**. If an app does not support the default language, the next supported language in the list will be used.

## Accessibility

Configure various settings to improve accessibility to the device.

On the Settings screen, tap **Accessibility**.

- **Recommended for you:** Check the accessibility features you are currently using and see other recommended features.
- **TalkBack:** Activate TalkBack, which provides voice feedback. To view help information to learn how to use this feature, tap **Settings** → **Tutorial and help**.
- **Visibility enhancements:** Customise the settings to improve accessibility for visually impaired users.
- **Hearing enhancements:** Customise the settings to improve accessibility for users with hearing impairment.
- **Interaction and dexterity:** Customise the settings to improve accessibility for users who have reduced dexterity.
- **Advanced settings:** Configure settings for Direct access and notification features.
- **Installed apps:** View accessibility services installed on the device.
- **About Accessibility:** View the Accessibility information.
- **Contact us:** Ask questions or view frequently asked questions.

## Software update

Update your device's software via the firmware over-the-air (FOTA) service. You can also schedule software updates.

On the Settings screen, tap **Software update**.

- **Download and install:** Check for and install updates manually.
- **Auto download over Wi-Fi:** Set the device to download updates automatically when connected to a Wi-Fi network.
- **Last update:** View information about the last software update.



If emergency software updates are released for your device's security and to block new types of security threats, they will be installed automatically without your agreement.



## Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For security updates for your model, visit [security.samsungmobile.com](https://security.samsungmobile.com).

 The website supports only some languages.

## Remote support

If you have any questions or technical problems with your device, you can get help through the remote support service.

On the Settings screen, tap **Remote support**.

## About tablet

Access your device's information.

On the Settings screen, tap **About tablet**.

To change your device's name, tap **Edit**.

- **Status information:** View various device information, such as the Wi-Fi MAC address and serial number.
- **Legal information:** View legal information related to the device, such as safety information and the open source licence.
- **Software information:** View the device's software information, such as its operating system version and firmware version.
- **Battery information:** View the device's battery status and information.

# Usage notices

## Precautions for using the device




Please read this manual when using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- The device may require a connection to a Wi-Fi or mobile network when using some apps or features.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice.
- Modifying the device's operating system or installing software from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.

- You can see the touchscreen clearly even in strong outdoor sunlight by automatically adjusting the contrast range based on the surrounding environment. Due to the nature of the product, displaying fixed graphics for extended periods may result in afterimages (screen burn-in) or ghosting.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods and turn off the touchscreen when not using the device.
  - You can set the touchscreen to turn off automatically when you are not using it. Launch the **Settings** app, tap **Display** → **Screen timeout**, and then select the length of time you want the device to wait before turning off the touchscreen.
  - To set the touchscreen to automatically adjust its brightness based on the surrounding environment, launch the **Settings** app, tap **Display**, and then tap the **Adaptive brightness** switch to activate it.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC).

If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, launch the **Settings** app and tap **About tablet** → **Status information**. If your device does not have an FCC ID, it means that the device has not been authorised for sale in the U.S. or its territories and may only be brought to the U.S. for the owner's personal use.
- Depending on the region, you can view the regulatory information on the device. To view the information, launch the **Settings** app and tap **About tablet** → **Regulatory information**.
- The bandwidths supported by the device may vary depending on the region or service provider. (Mobile network enabled models)
- 5G network availability may vary depending on the country, network provider, and user environment. (Mobile network enabled models)
- Your device contains magnets. Keep it away from credit cards, implanted medical devices, and other devices that may be affected by magnets. In the case of medical devices, keep your device more than 15 cm apart. Stop using your device if you suspect any interference with your medical device and consult your physician or your medical device manufacturer.

## Instructional icons

-  **Warning:** situations that could cause injury to yourself or others
-  **Caution:** situations that could cause damage to your device or other equipment
-  **Notice:** notes, usage tips, or additional information

## Notes on package contents and accessories

Refer to the quick start guide for package contents.

- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- A case is supplied to protect your device. If you want to remove the case attached to the device, it is recommended to detach it from the bottom corners. (Whether a case is supplied may vary by region or service provider.)
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

## Maintaining water and dust resistance

This device has been tested in a controlled environment and received the IP68 rating under the IEC 60529 standard from an accredited testing lab. (Test conditions: fresh water, 1.5 m, 30 minutes, 15-35 °C, 86-106 kPa)

You must follow the guidelines below to maintain the water- and dust-resistance of your device.

- Do not immerse the device in water deeper than 1.5 m for more than 30 minutes.
- Do not expose the device to unclean water or other liquids, such as salty water, swimming pool water, soapy water, oil, perfume, sunscreen, hand cleaner, chemical products such as cosmetics, or liquids that include the alcohol.
- Do not expose the device to water moving with force.
- Do not use the device in places where the temperature is higher than the normal range or there is a lot of humidity, such as a sauna.
- Do not drop the device or subject it to a heavy impact.
- Do not open the device's covers when the device is in water or in very humid places, such as swimming pools or bathrooms.
- Do not open the back cover using wet hands or when the device is wet.
- The rubber seal fitted to the back cover is an important component of the device. Take care when opening and closing the back cover to avoid damaging the rubber seal. Also, ensure that the rubber seal is free from debris, such as sand or dust to prevent damage to the device.
- The back cover may be loosened if the device is dropped or receives an impact. Ensure that all the covers are properly aligned and tightly closed.

If the device is exposed to water or pollutants, follow the guidelines below:

- Wipe the device with a soft and clean cloth, drying it thoroughly.
- If the microphone or speaker is not completely dry, it may result in the sound not being clear during a call.
- The touchscreen and other features may not work properly if the device is used in water.
- Do not connect the charger or any accessories until the device is completely dry. The device can be damaged if an accessory or charger is connected when the multipurpose jack is not yet dry.

## Device overheating situations and solutions

### When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charging speed may decrease or the charger may stop charging.

#### Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.



The wireless charging or fast charging feature is only available on supported models.

### When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

Refer to the following examples of situations in which the device may overheat.

- During the initial setup after purchase or when restoring data
- When downloading large files

- When using apps that require more power or using apps for extended periods
  - When playing high-quality games for extended periods
  - When recording videos for extended periods
  - When streaming videos while using the maximum brightness setting
  - When connecting to a TV
- While multitasking (or, when running many apps in the background)
  - When using Multi window
  - When updating or installing apps while recording videos
  - When downloading large files during a video call
  - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

### **Do the following when the device heats up:**

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

## Precautions for device overheating

If you begin to feel uncomfortable due to the device overheating, stop using the device.

When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device overheats and reaches a certain temperature, a warning message will appear to prevent device failure, skin irritations and damages, and battery leakage. To lower the device's temperature, the screen brightness and the performance speed will be limited and battery charging will stop. Running apps will be closed and all calling and other features will be limited, except for emergency calls, until the device cools down.
- If the second message appears due to a further increase of the device's temperature, the device will turn off. Do not use the device until the device's temperature drops below the specified level. If the second warning message appears during an emergency call, the call will not be disconnected by a forced shut down.

## Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Do not use a cable whose covering is peeled off or damaged, and do not use any charger or battery that is damaged or malfunctioning.



# Appendix

## Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your device.

You can also use Samsung Members to solve any problems you might encounter while using your device.

### **When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:**

- **Password:** When the device lock feature is enabled, you must enter the password you set for the device.
- **PIN:** When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- **PUK:** Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- **PIN2:** When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

### **Your device displays network or service error messages**

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

### **Your device does not turn on**

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

- The battery may not be inserted properly. Insert the battery again.
- Wipe both gold-coloured contacts and insert the battery again.

## The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

## Your device freezes or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Samsung Service Centre.

### Restarting the device

If your device freezes or hangs, you may need to close apps or turn off the device and turn it on again.

### Forcing restart

If your device is frozen and unresponsive, press and hold the Side key and the Volume Down key simultaneously for more than 7 seconds to restart it.

### Resetting the device

If the methods above do not solve your problem, perform a factory data reset.

Launch the **Settings** app and tap **General management** → **Reset** → **Factory data reset** → **Reset** → **Delete all**. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.

## Calls are not connected

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

## Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using an earphone, ensure that it is properly connected.

## Sound echoes during a call

Adjust the volume by pressing the Volume key or move to another area.

## A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station. Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

## The battery does not charge properly (For Samsung-approved chargers)

- Ensure that the charger is connected properly.
- If the battery terminals are dirty, the battery may not charge properly or the device may turn off. Wipe both gold-coloured contacts and try charging the battery again.

## The battery depletes faster than when first purchased

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption will increase when you use certain features or apps, such as GPS, games, or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

## Error messages appear when launching the camera

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera app after trying these tips, contact a Samsung Service Centre.

## Picture quality is poorer than the preview

- The quality of your pictures may vary, depending on the surroundings and the photography techniques you use.
- If you take pictures in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

## Error messages appear when opening multimedia files

If you receive error messages or multimedia files do not play when you open them on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that the file formats are supported by the device. If a file format is not supported, such as DivX or AC3, install an app that supports it. To confirm the file formats that your device supports, visit the Samsung website.
- Your device supports pictures and videos captured with the device. Pictures and videos captured by other devices may not work properly.
- Your device supports multimedia files that are authorised by your network service provider or providers of additional services. Some content circulated on the Internet, such as ringtones, videos, or wallpapers, may not work properly.


## Bluetooth is not working well

If another Bluetooth device is not located or there are connection problems or performance malfunctions, try the following:

- Ensure that the device you wish to connect with is ready to be scanned or connected to.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).
- On your device, launch the **Settings** app, tap **Connections**, and then tap the **Bluetooth** switch to re-activate it.
- On your device, launch the **Settings** app, tap **General management** → **Reset** → **Reset network settings** → **Reset settings** → **Reset** to reset network settings. You may lose registered information when performing the reset.

If the tips above do not solve the problem, contact a Samsung Service Centre.

## The screen brightness adjustment bar does not appear on the notification panel

Open the notification panel by dragging the status bar downwards, and then drag the notification panel downwards. Tap  → **Quick panel layout** → **Brightness control** → **Show always**.

## A connection is not established when you connect the device to a computer

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper driver installed and updated on your computer.

## Your device cannot find your current location

GPS signals may be obstructed in some locations, such as indoors. Set the device to use Wi-Fi or a mobile network to find your current location in these situations.

## **Data stored in the device has been lost**

Always make backup copies of all important data stored in the device. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored in the device.

## **A small gap appears around the outside of the device case**

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

## **There is not enough space in the device's storage**

Delete unnecessary data, such as cache, using the device care feature or manually delete unused apps or files to free up storage space.

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