


# QUICK START GUIDE

SM-T387W



## Package content


- Device
- Ejection pin
- Data link cable
- Travel adapter
- Quick start guide

 The items supplied with the device may vary by region.

## Accessing more information

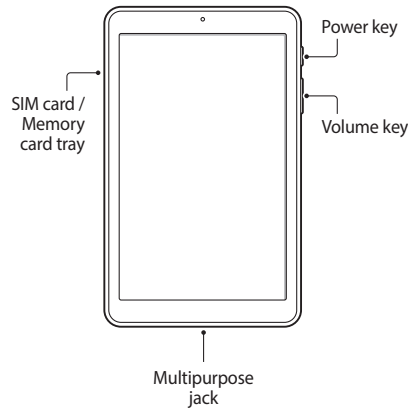
To view the full user manual on your device, launch the **Settings** app and tap **User manual**.

Visit [www.samsung.com/ca](http://www.samsung.com/ca) to view device information, the user manual, and more.

-  The user manual may not be available depending on the web browser or service provider.
- You may incur additional charges for accessing the Internet.

## Device layout

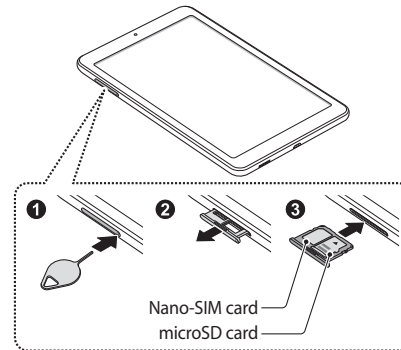
To turn on the device, press and hold the Power key for a few seconds.





## Installing a nano-SIM card and a microSD card

Insert the ejection pin into the hole on the tray to loosen the tray.

Gently press the card into the tray to secure it.

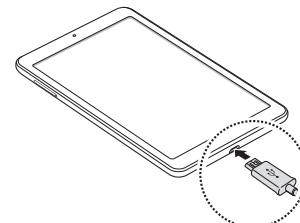



-  Use only a nano-SIM card.
- Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.
- If the card is not fixed firmly into the tray, the card may leave or fall out of the tray.


 Nano-SIM cards and microSD cards are sold separately.

## Charging the battery

Before using the device for the first time, you must charge the battery.



 Use only the USB Type-C cable supplied with the device. The device may be damaged if you use a Micro USB cable.

 The charger should remain close to the electric socket and easily accessible while charging.

• To transfer data of the previous device to a new device: Visit [www.samsung.com/smarts witch](http://www.samsung.com/smarts witch) for more information.

• If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.

Some content may differ from your device depending on the region, service provider, or software version, and is subject to change without prior notice.

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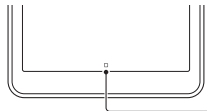
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## Using the Home button

When you turn on the device, the Home button will appear at the bottom of the screen as a soft button.



Home button (soft button)

## Correct disposal

You can view more safety information, including device and battery disposal instructions, in the safety information menu of the Settings app.

This device contains a Lilon battery. For safe disposal options, contact your nearest service centre. For information on battery replacement, please contact your service provider. Do not disassemble, crush, or puncture the device. Do not dispose of it in a fire.



- Be sure to dispose of your device properly. In some areas, the disposal of batteries in household or business trash may be prohibited.
- For safety, do not handle the device if the Lilon battery is damaged or leaking.

## Safety information

Read all safety information before using the device to ensure safe and proper use.



### Warning

**The device and some accessories (sold separately) contain magnets. The American Heart Association (US) and the Medicines and Healthcare Products Regulatory Agency (UK) both warn that magnets can affect the operation of implanted pacemakers, cardioverters, defibrillators, insulin pumps or other electro medical devices (collectively, “Medical Device”) within the range of 15 cm (6 inches). If you are a user of any of these Medical Devices, DO NOT USE THIS DEVICE AND SOME ACCESSORIES (SOLD SEPARATELY) UNLESS YOU HAVE CONSULTED WITH YOUR PHYSICIAN**

**Follow the warning information provided below to prevent incidents such as fire or explosion**

- Do not expose the device to physical impact or damage.
- Use manufacturer-approved batteries, chargers, accessories, and supplies.
- Prevent the multipurpose jack and battery terminals from contacting conductive elements, such as metal or liquids.
- If any part of the device is cracked or broken, stop using the device immediately and take it to a Samsung Service Centre.
- Do not turn on or use the device when the battery compartment is exposed.

**Follow the warnings below to prevent injury to people or damage to the device**

- Do not allow children or animals to chew or suck the device.
- If the device has a camera flash or light, do not use it close to the eyes of people or animals.
- The device can be used in locations with an ambient temperature of 0 °C to 35 °C. You can store the device at an ambient temperature of -20 °C to 50 °C. Using or storing the device outside of the recommended temperature ranges may damage the device or reduce the battery’s lifespan.
- Do not use your device in a hot environment or near fire.
- Comply with all safety warnings and regulations regarding mobile device usage while operating a vehicle.



To prevent possible hearing damage when using a headset, do not listen to sound at high volume for long periods.

You can view more safety information, including device and battery disposal instructions, in the safety information menu of the Settings app.

## Acknowledging Special Precautions and Industry Canada Notice

### Cautions

Any changes or modifications to your phone not expressly approved by Samsung could void your warranty for this equipment, and void your authority to operate this equipment. Only use approved batteries, antennas, and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.

### Information to User

This equipment has been tested and found to comply with the limits of a Class B digital device. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation; if this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient/relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Specific Absorption Rate (SAR) certification information

Your device conforms to Industry Canada standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile devices that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of 1.6 W/kg. SAR information on this and other model devices can be accessed online on IC’s website through [ic.gc.ca/eic/site/ceb-bhst.nsf/eng/h\\_tt00084.html](http://ic.gc.ca/eic/site/ceb-bhst.nsf/eng/h_tt00084.html).

In normal use, the actual SAR is likely to be much lower, as the device has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your device reduces your overall exposure to RF energy.

Industry Canada has granted an IC Certification Number for this model device based on the compliance of all reported SAR levels with the IC RF exposure guidelines. This device has an IC number: 649E-SMT387W [Model Number: SM-T387W] and the specific SAR levels for this device can be found at the following Industry Canada website: [sms-sgs.ic.gc.ca/equipmentSearch/searchRadioEquipments](http://sms-sgs.ic.gc.ca/equipmentSearch/searchRadioEquipments).

The SAR information for this device can also be found on Samsung’s website: [www.samsung.com/sar](http://www.samsung.com/sar).

## IC Notice

This device complies with Industry Canada licence exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

## FCC Part 15 Information and Notices

Any device that uses Bluetooth or Wi-Fi is subject to FCC Part 15. Any device with a power supply is subject to Part 15 which also covers both intentional radiators (Bluetooth and Wi-Fi) and unintentional radiators (such as emissions from power supplies and circuit boards).

Pursuant to Part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could void your authority to operate the device. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

## FCC Notice

The device may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the mobile device if such interference cannot be eliminated.