

SAMSUNG

USER MANUAL

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www.samsung.com

Table of Contents

Basics

- 3 Read me first
- 4 About the Galaxy Buds
- 5 Package contents
- 6 Device layout
- 8 Preparing the earbuds for use
- 10 Battery
- 16 Indicator lights identification

Using the earbuds

- 18 Connecting the earbuds to a mobile device
- 22 Wearing the earbuds
- 23 Using the touchpad
- 26 Using Bixby
- 27 Listening to music
- 28 Making voice recordings
- 29 Using the equaliser
- 29 Using call features
- 31 Using ambient sound mode

Galaxy Wearable App

- 32 Introduction

Appendix

- 37 Troubleshooting
- 40 Managing the earbuds
- 41 Restarting the earbuds
- 41 Removing the battery

Basics

Read me first

Please read this manual before using this device to ensure safe and proper use.

- Images may differ in appearance from the actual product. Content is subject to change without prior notice.
- You can access the full user manual for more information. Visit www.samsung.com to view device information, the user manual, and more.
- Before using other devices, make sure they are compatible with the Galaxy Buds. Visit www.samsung.com to see the specifications of compatible mobile devices.
- Prevent the device from being submerged in liquid or exposed to pressurised water jets, such as from a shower. Do not wear the device during activities, such as showering or swimming. Doing so can damage the device.
- This product includes certain free/open source software. To see the instructions for viewing the open source licence, go to the Samsung website (opensource.samsung.com).

Instructional icons



Warning: situations that could cause injury to yourself or others



Caution: situations that could cause damage to your device or other equipment



Notice: notes, usage tips, or additional information

About the Galaxy Buds

Galaxy Buds are wireless earbuds which allow you to listen to music or answer incoming calls after connecting them to your device even while doing other activities, such as working out. Bixby, an intelligent voice service, also helps you to use your Galaxy Buds more conveniently.



Do not wear the earbuds in high-traffic areas, such as roads or crosswalks. Doing so may result in accidents due to slowed reaction times.



Package contents

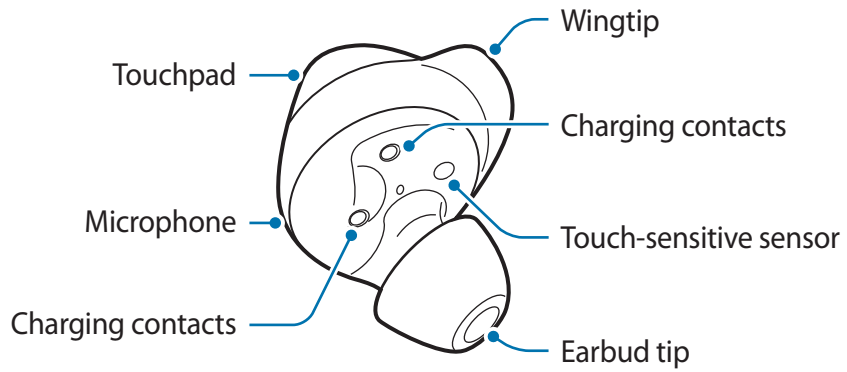
Refer to the quick start guide for package contents.



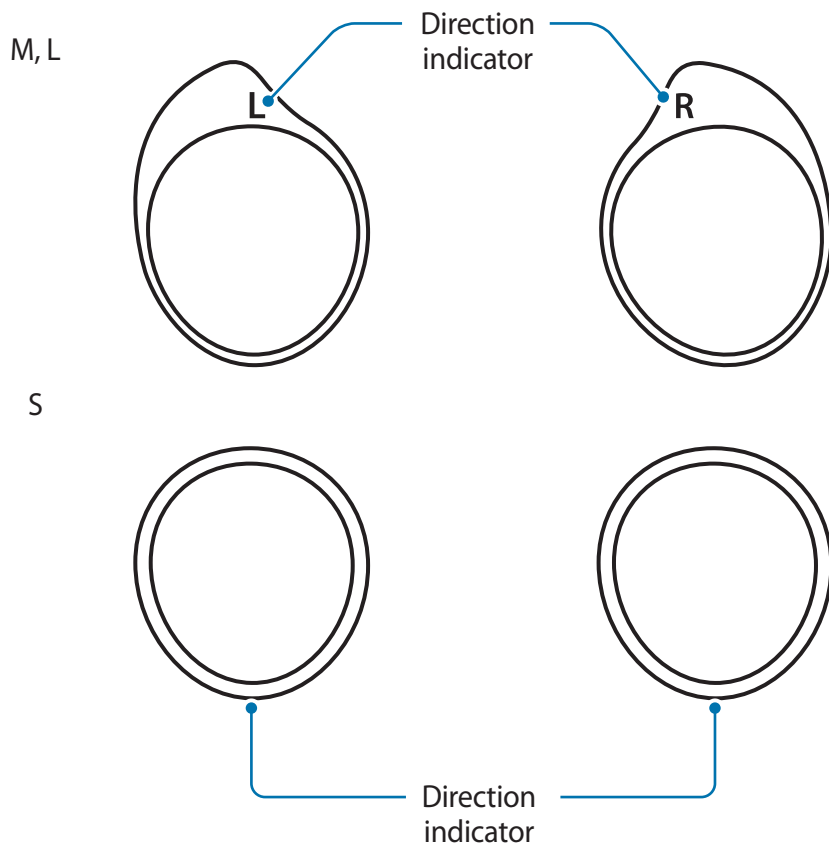
- The items supplied with the Galaxy Buds, available accessories, and their images may vary depending on the region or service provider.
- The supplied items are designed only for the Galaxy Buds and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from the Samsung website. Make sure they are compatible with the earbuds before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

Device layout

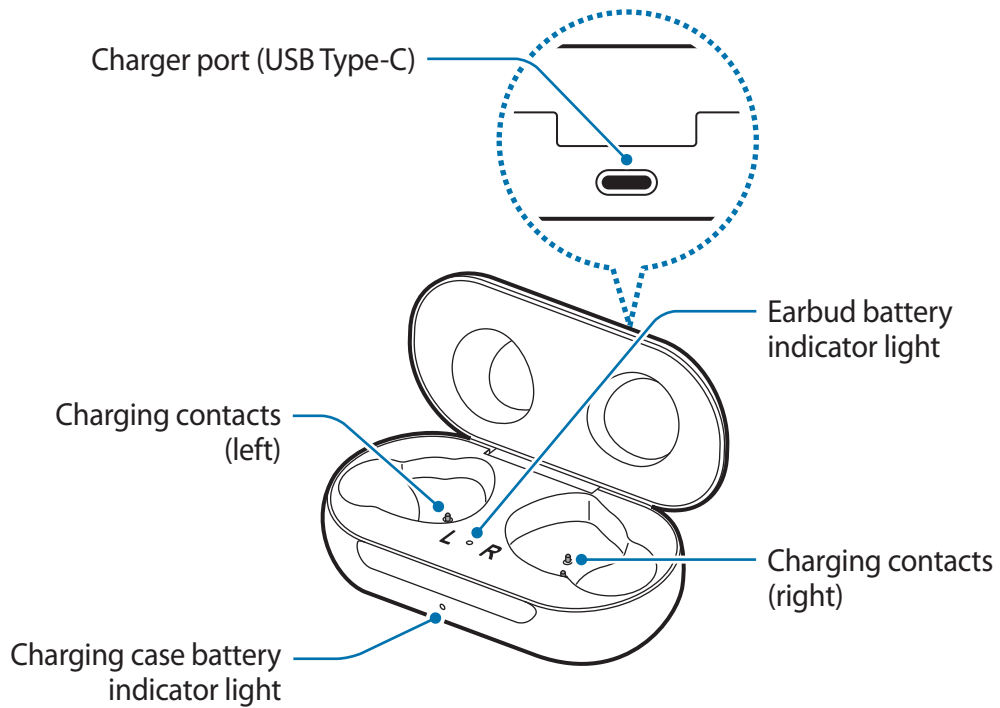
Earbud



Wingtip



Charging case

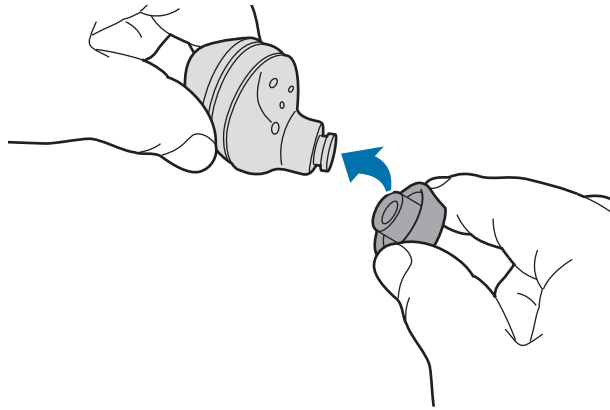


If there is sweat or liquid on the charging contacts, corrosion may occur on the Galaxy Buds. When there is sweat or liquid on the charging terminal or earbuds, clean them before inserting the earbuds in the charging case.

Preparing the earbuds for use

Attaching an earbud tip to the earbud

- 1 Select the earbud tip that fits your ear.
- 2 Cover the latch at the bottom of the earbud with the earbud tip.

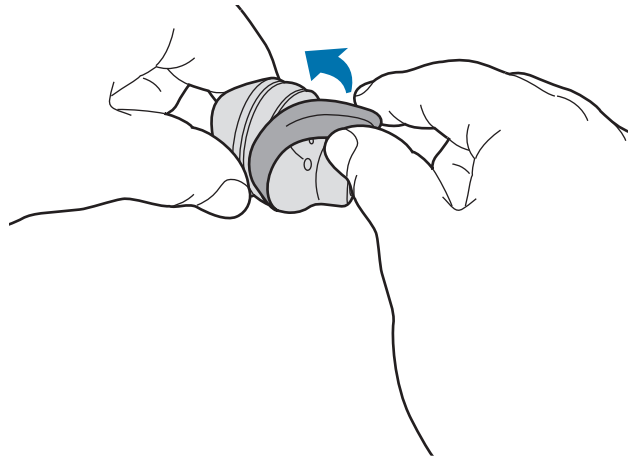


- Do not put the earbuds in your ears without earbud tips. Doing so may hurt your ears.
- Do not pull the earbud tip excessively. The earbud tip may tear.

- 3 Follow the same procedure for the opposite earbud.

Attaching a wingtip to the earbud

- 1 Select the wingtip that fits your ear.
- 2 Select the wingtip for the left or right ear.
- 3 Cover the earbud with the wingtip.



- Do not put the earbuds in your ears without wingtips. Doing so may hurt your ears.
- Do not pull the wingtip excessively. The wingtip may tear.



Do not put the wingtips on the earbuds in the wrong direction. The earbuds will not fit in your ears properly.

- 4 Follow the same procedure for the opposite earbud.

Battery

Charging the battery

Fully charge the battery before using the earbuds for the first time or when they have been unused for extended periods. The earbuds will power on while charging. When the battery is completely discharged, it needs at least 10 minutes to turn on.

Check the direction of each earbud, insert them into the corresponding slots, and then connect the charging cable.

The charging case, which has a built-in battery, is charged along with the earbuds.

You can charge the earbuds by placing them into the charging case without connecting it to an electric socket.



Use only Samsung-approved chargers and cables. Unapproved chargers or cables can cause the battery to explode or damage the Galaxy Buds.

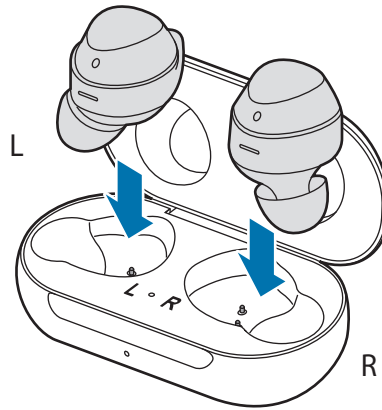


- Connecting the charger improperly may cause serious damage to the charging case. Any damage caused by misuse is not covered by the warranty.
- Use only USB Type-C cable supplied with the Galaxy Buds. The charging case may be damaged if you use Micro USB cable.

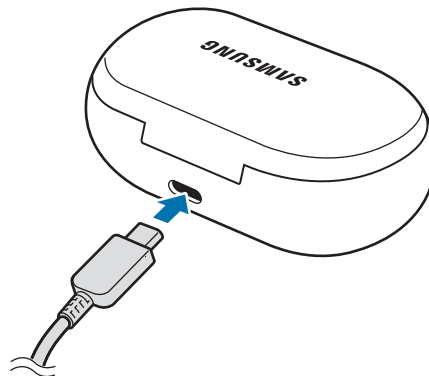



- Chargers are sold separately.
- To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and be easily accessible while charging.
- You cannot use your earbuds' wireless features while charging the battery.
- Close the charging case when you store or charge the earbuds.
- If there is sweat or liquid on the charging terminals, corrosion may occur on the Galaxy Buds. When there is sweat or liquid on the charging terminal or earbuds, clean them before inserting the earbuds in the charging case.
- Do not put the wingtips on the earbuds in the wrong direction. The earbuds will not charge if they are not properly inserted into the charging case.

- 1 Open the charging case.
- 2 Check the direction of each earbud and correctly insert them into their corresponding slots in the charging case.



- 3 Close the charging case.
- 4 Connect the USB cable to the charger and then plug the USB cable into the charger port.



 Connecting the USB cable improperly may cause serious damage to the charging case. Any damage caused by misuse is not covered by the warranty.

- 5 Plug the charger into an electric socket.
The batteries of the earbuds and the charging case are charged simultaneously.
- 6 After fully charging, disconnect the charging case from the charger. First unplug the USB cable from the charging case and then unplug the charger from the electric socket.

Reducing the battery consumption

Your earbuds provide two options that help you conserve battery power.

- When you are not using the earbuds, store them in the charging case. The touch-sensitive sensor will continue to work while wearing the earbuds and reduce the usage time.
- After connecting the earbuds to your mobile device, launch the **Galaxy Wearable** app and tap **Notifications**, and then tap the switch to deactivate it. You can reduce the battery consumption by disabling voice notifications.

Battery charging tips and precautions

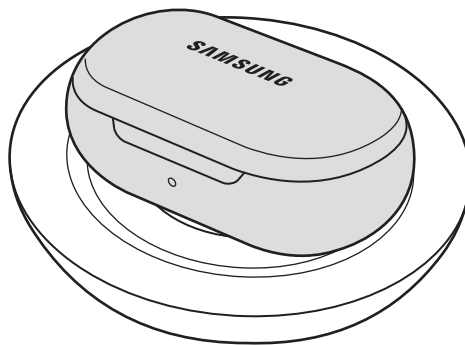
- If there is sweat or liquid on the charging contacts, corrosion may occur on the contacts. When there is sweat or liquid on the charging terminal or earbuds, clean them before charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- While charging, the earbuds and the charging case may heat up. This is normal and should not affect the earbuds' lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If the earbuds and charging case are not charging properly, take them with the charger to a Samsung Service Centre.
- Avoid bending the charger. Doing so may damage or reduce the lifespan of the charger. Never use a damaged charger.
- For more information about the battery, such as the usage time, refer to the Samsung website (www.samsung.com).

Wireless charging

The charging case has a built-in wireless charging coil. You can charge the battery by using a wireless charger or another device that functions as a wireless charger (Qi or D2D charging is supported).

Charging the battery with a wireless charger

- 1 Open the charging case.
- 2 Check the direction of each earbud and correctly insert them into their corresponding slots in the charging case.
- 3 Close the charging case.
- 4 Place the centre of the charging case on the centre of the wireless charger.



- 5 After fully charging, disconnect the charging case from the wireless charger.



Precautions for wireless charging

Do not place the charging case on the wireless charger when conductive materials, such as metal objects and magnets, are placed between the charging case and the wireless charger.

The charging case may not charge properly or may overheat, or the charging case and the cards may be damaged.



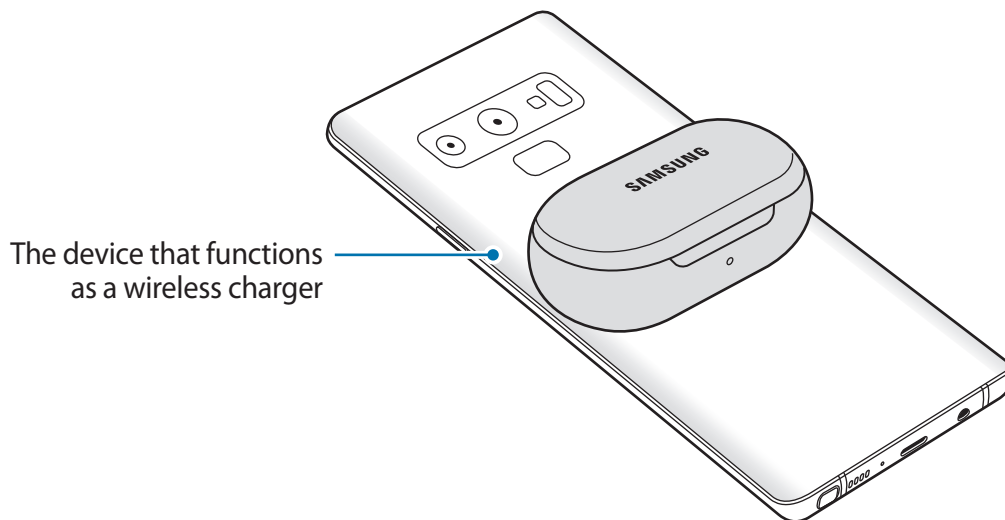
- If you use the wireless charger in areas with weak network signals, you may lose network reception.
- Use Samsung-approved wireless chargers. If you use other wireless chargers, the battery may not charge properly.

Charging the battery using PowerShare

- 1 Open the charging case.
- 2 Check the direction of each earbud and correctly insert them into their corresponding slots in the charging case.
- 3 Close the charging case.
- 4 Place the centre of the charging case on the centre of the device that functions as a wireless charger.



The location of the wireless charging coil may vary by device. Adjust the device and the charging case to make a strong connection.



- 5 After fully charging, disconnect the charging case from the device.



- To charge properly, do not move or use the device or charging case while charging.
- If you charge the Galaxy Buds while charging the device that functions as a wireless charger, the charging speed may decrease or the Galaxy Buds may not charge properly, depending on the charger type.
- Charging speed or efficiency may vary depending on the device's condition or the surrounding environment.
- If the remaining battery power of the device drops below a certain level, power sharing will stop.

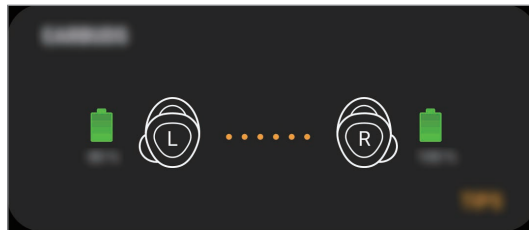
Checking the battery level

Checking via Bixby

Tap and hold the touchpad to start a conversation with Bixby and ask about the battery level. Bixby will let you know the current battery level.

Viewing the battery level from the connected mobile device

Connect the earbuds to your mobile device, launch the **Galaxy Wearable** app on your mobile device, and view the battery status of each earbud on the **EARBUDS** card. Refer to [Connecting the earbuds to a mobile device](#) for more information.



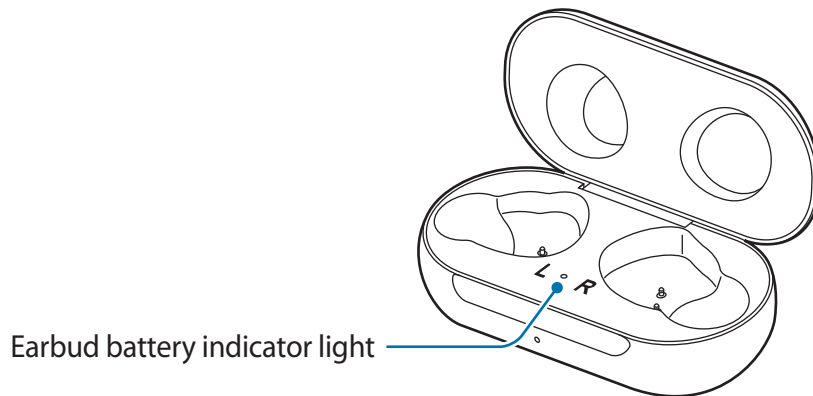
When the remaining battery level is low, a notification will appear on the mobile device's notification panel.

Indicator lights identification

The indicator lights inform you of your earbuds and the charging case's charging status.

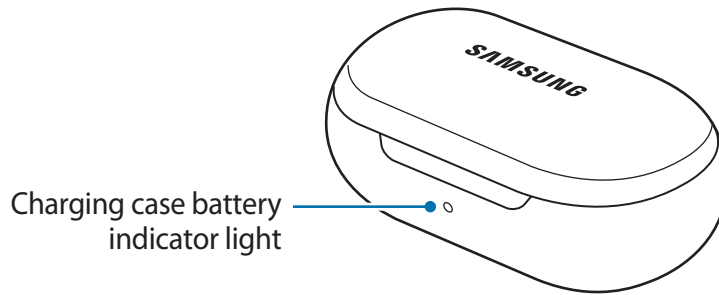
The earbud battery indicator light is located inside of the charging case and shows the charging status of the earbuds. The charging case battery indicator light on the front of the charging case indicates the charging status of the case itself.

Earbud battery indicator light



Colour	Status
Continuously on red	• Charging
Continuously on green	• Fully charged

Charging case battery indicator light



Colour	Status
Continuously on red	• Charging
Continuously on green	• Fully charged
Flashes red (rapid pace)	• Charging blocked due to abnormal temperatures
Flashes red (slow pace)	• Low battery
Red (5 seconds after inserting the earbuds)	• Battery power is low (lower than 30 %)
Yellow (5 seconds after inserting the earbuds)	• Battery power is moderate (between 30 % and 60 %)
Green (5 seconds after inserting the earbuds)	• Battery power is high (more than 60 %)



- The charging case battery indicator light flashes red when the external power is cut off during charging.
- If the indicator lights do not work as described, disconnect the charger from the charging case and reconnect it.

Using the earbuds

Connecting the earbuds to a mobile device

Connecting the earbuds to a Samsung mobile device for the first time

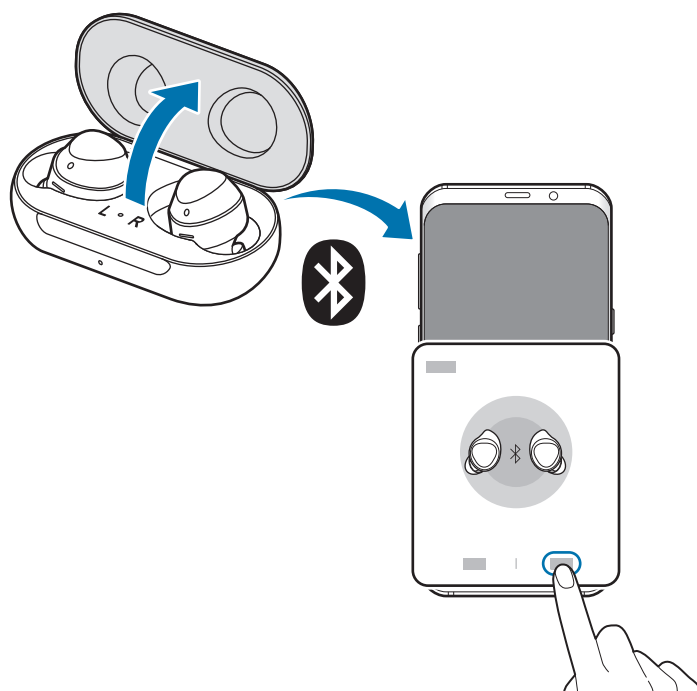
- 1 Check the direction of each earbud, correctly insert them into their corresponding slots in the charging case, and close it.

If the earbud battery indicator light does not flash, connect the charging cable and charge them for more than 10 minutes.

- 2 Open the charging case.

The earbuds will enter Bluetooth pairing mode automatically and a pop-up window will appear on your mobile device.

If the pop-up window does not appear or if you want to connect to a non-Samsung mobile device that also uses the Android OS, refer to [Connecting to a non-Samsung mobile device that also uses the Android OS \(or, the connection pop-up window does not appear\)](#).





- When the charging case's indicator light flashes in red, take out the earbuds from the charging case and insert them into the case again.
- If the earbuds do not connect to a mobile device within three minutes, Bluetooth pairing mode will be deactivated. If the earbuds have never been connected to a mobile device before, close the charging case again and open it.

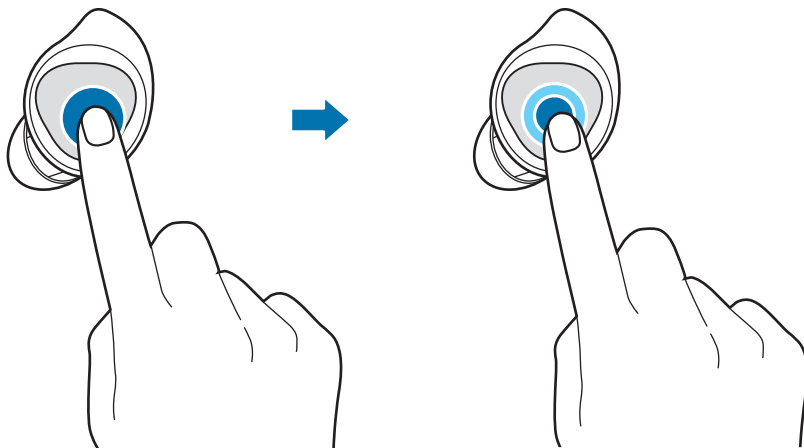
3 On your mobile device, tap **Connect** on the pop-up window.

4 Follow the on-screen instructions to complete the connection.

Once the earbuds are connected to your mobile device, they will automatically attempt to connect to your mobile device whenever you open the charging case while the earbuds are inside it.



If you want to connect to another mobile device after connecting has been established, tap and tap and hold the earbud's touchpad to enter the Bluetooth pairing mode.



Connecting to a non-Samsung mobile device that also uses the Android OS (or, the connection pop-up window does not appear)

1 On your mobile device, launch **Galaxy Apps** or **Play Store** and download the Galaxy Wearable app.



- You can download the Galaxy Wearable app only on mobile devices running Android operating system **5.0** (API 21), or later, and with 1.5 GB of RAM or more.
- You can change the language of the Galaxy Wearable app on your connected mobile device. On your mobile device, launch **Settings** → **General management** → **Language and input** → **Language**. English may appear by default if the selected language on the Settings screen is not supported on the Galaxy Wearable app.

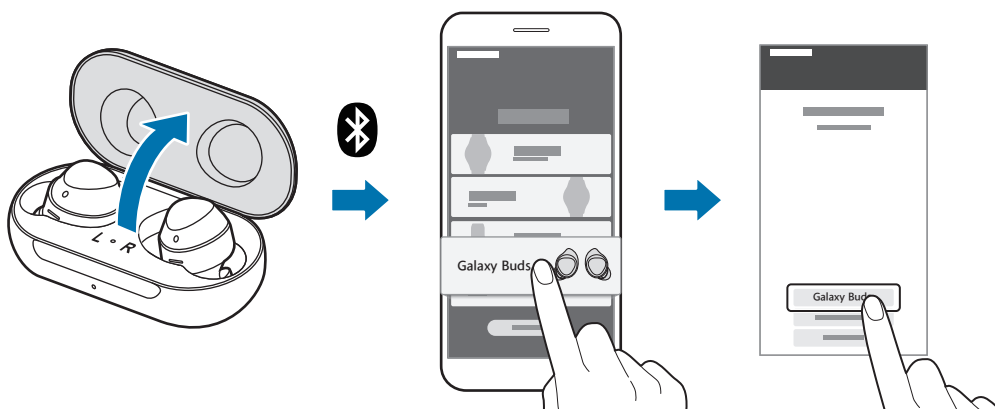
2 Check the direction of each earbud, correctly insert them into their corresponding slots in the charging case, and close it.

If the earbud battery indicator light does not flash, connect the charging cable and charge them for more than 10 minutes.

3 Open the charging case.

The earbuds will enter Bluetooth pairing mode automatically.

4 On your mobile device, launch the **Galaxy Wearable** app and follow the on-screen instructions to complete the connection.



Tips and precautions when connecting to the mobile device

- If the earbuds do not connect to a mobile device within three minutes, Bluetooth pairing mode will be deactivated. Close the charging case again and open it if they have not been connected for the first time. The earbuds will enter Bluetooth pairing mode.
- If you want to connect to another mobile device after connecting has been established, tap and tap and hold the earbud's touchpad to enter the Bluetooth pairing mode.
- If the Bluetooth connection fails or the mobile device cannot scan the earbuds, unpair devices that were previously paired with your mobile device. Then, try to connect again.
- Connection methods may vary depending on your device and software version.
- You can download the Galaxy Wearable app only on mobile devices running Android operating system 5.0 (API 21), or later, and with 1.5 GB of RAM or more.

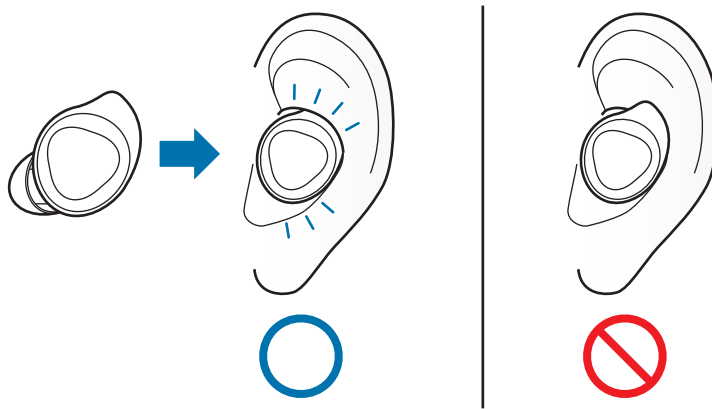
Notices for using Bluetooth

Bluetooth is a wireless technology standard that uses a 2.4 GHz frequency to connect to various devices over short distances. It can connect and exchange data with other Bluetooth enabled devices, such as mobile devices, without connecting via cables.

- To avoid problems when connecting your earbuds to another device, place the devices close to each other.
- Ensure that your earbuds and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.
- Ensure that there are no obstacles between the earbuds and a connected device, including human bodies, walls, corners, or fences.
- Do not touch the Bluetooth antenna of a connected device.
- Bluetooth uses the same frequency as some industrial, scientific, medical, and low power products and interference may occur when making connections near these types of products.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with the earbuds.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes).

Wearing the earbuds

Insert the wingtips into your ears and adjust accordingly to fit your ears.



- 1 Check the direction of each earbud and put them in your ears with the wingtip facing upwards until they sit conformably in your ears.
- 2 Adjust the earbuds by rotating them to the left or right to fit your ears.
The touch-sensitive sensor will automatically detect that you are wearing the earbuds when you put them on. Then, the earbud will emit a sound.



The device and some accessories (sold separately) contain magnets. The American Heart Association (US) and the Medicines and Healthcare Products Regulatory Agency (UK) both warn that magnets can affect the operation of implanted pacemakers, cardioverters, defibrillators, insulin pumps or other electro medical devices (collectively, "Medical Device") within the range of 15 cm (6 inches). If you are a user of any of these Medical Devices, **DO NOT USE THIS DEVICE AND SOME ACCESSORIES (SOLD SEPARATELY) UNLESS YOU HAVE CONSULTED WITH YOUR PHYSICIAN.**



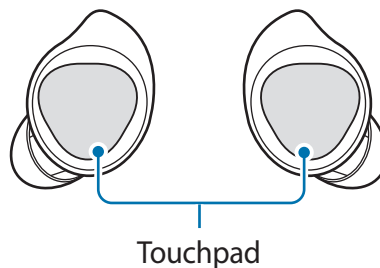
- Do not store your device and some accessories (sold separately) near magnetic fields. Magnetic stripe cards, including credit cards, phone cards, passbooks, and boarding passes, may be damaged by magnetic fields.
- Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.



- If the touch-sensitive sensor does not make contact with your ear, the earbud may not work. Use the wingtips and earbud tips that fit your ears if you do not hear a sound informing you that the earbud is detected.
- If you wear a single earbud in your ear, you will hear the sound in mono. It will automatically switch to stereo mode when you wear both earbuds in your ears.

Using the touchpad

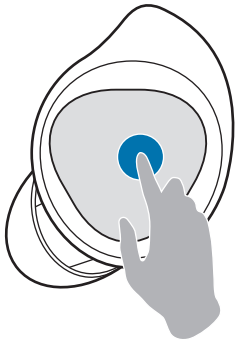
You can control music playback, answer or reject calls, and start a conversation with Bixy using the touchpad.



- To avoid hurting your ears, do not apply excessive pressure to the touchpad with your fingertips.
- To avoid damaging the touchpad, do not tap it with anything sharp.



The direction in which you wear the earbuds will affect the direction of your drag on the touchpad. Wear the earbuds correctly. Refer to [Wearing the earbuds](#) for more information.



Single tap

- Play or pause track.



Double tap

- Play next track.
- Answer or end a call.
- Place the current call on hold and answer the second call.
- Switch between the current call and the held call.



Triple tap

- Play previous track.
 - If you triple-tap three seconds after a track begins playing, it will start the track from beginning. Triple-tap the touchpad within three seconds of when a track begins playing to play the previous track.



Tap and hold

- Activate a preset feature.
- Decline call.
- The microphone on or off during a call.
 - This will not display anything on the mobile device.
- Retrieve a held call after ending a current call.



Tap and tap and hold

- Enter the Bluetooth pairing mode after initially connecting with a mobile device.

Using the touchpad lock feature

You can prevent unintended actions by using the touchpad lock feature.

- 1 Launch the **Galaxy Wearable** app on the mobile device.
- 2 Tap **Touchpad**.
- 3 Tap the **Lock touchpad** switch to activate it.



To deactivate touchpad lock feature, take off both earbuds or tap and hold a touchpad.

Using the touchpad auto lock feature

You can set your touchpad to activate the lock feature automatically.

- 1 Launch the **Galaxy Wearable** app on the mobile device.
- 2 Tap **Touchpad**.
- 3 Tap **Lock automatically** and select an option.
 - **Default:** Set the touchpad to never automatically activate the lock feature.
 - **Quick Ambient sound:** Set the touchpad to activate the lock feature automatically when using the quick ambient sound mode.
 - **Volume up/down:** Set the touchpad to activate the lock feature automatically when adjusting the volume.
 - **Voice memo:** Set the touchpad to activate the lock feature automatically when recording a voice memo.

Setting a preset tap-and-hold feature

You can select a preset tap-and-hold feature of each earbud to activate features quickly and conveniently.

- 1 Launch the **Galaxy Wearable** app on the mobile device.
- 2 Tap **Touchpad**.
- 3 Tap **Left** or **Right** under **Tap and hold touchpad**.
- 4 Select a feature that you want to use as a preset tap-and-hold feature.
 - **Bixby**: Start a conversation with Bixby.
 - **Quick Ambient sound**: Activate the ambient sound mode quickly.
 - **Volume up/down**: Adjust the volume.
 - **Voice Memo**: Start to record a voice memo.



- If you select volume adjustment feature as one side's preset tap-and-hold feature, the other side's preset tap-and-hold feature is also automatically specified to volume adjustment feature.
- When the volume adjustment feature has already selected and you try to change the one side's preset tap-and-hold feature, the other side's preset tap and hold feature is automatically specified to Bixby.

Using Bixby

Bixby is an intelligent voice service that helps you use the Galaxy Buds more conveniently. You can talk to Bixby. Bixby will launch a function you request or provide the information you want.



Bixby is only available in some languages, and certain features may not be available depending on your region.

- 1 Tap and hold the touchpad.
- 2 Say a voice command and release your finger from the touchpad.

- 3 If the Galaxy Buds recognise the command, the Galaxy Buds will perform the corresponding action.
- 4 To repeat a voice command or say different command, tap and hold the touchpad.

Tips for better voice recognition

- Speak clearly.
- Speak in quiet places.
- Do not use offensive or slang words.
- Avoid speaking in dialectal accents.

The Galaxy Buds may not recognise your commands or may perform unwanted commands depending on your surroundings or how you speak.

Listening to music

Listen to music saved in your mobile device by connecting the earbuds to the mobile device. You can stream music played from the connected mobile device without saving music files on the earbuds.

Launch a music player app and play music.

You can listen to music through your earbuds.

Playing or pausing the track

Tap the touchpad to play and pause the track.

Playing the next track

Double-tap the touchpad to play the next track during playback.

Playing the previous track

Tap the touchpad three times to play the previous track during playback.



If you triple-tap three seconds after a track begins playing, it will start the track from beginning. Triple-tap the touchpad within three seconds of when a track begins playing to play the previous track.

Adjusting the volume

Adjust the volume with your connected mobile device.

Or, you can adjust the volume with the touchpad after setting it as a preset tap-and-hold feature. Refer to [Setting a preset tap-and-hold feature](#) for more information about preset menus.

To increase the volume, tap and hold the right earbud and release your finger when you reach the desired volume.

To decrease the volume, tap and hold the left earbud and release your finger when you reach the desired volume.



- Adjust the volume via your connected device if a sound is low in your earbuds while at full volume.
- If you connect the earbuds to your mobile device while listening to music, the volume may change.

Making voice recordings

Use this feature to record voice memos.



- You can use this feature only when the latest Voice Recorder app is installed on your connected mobile device.


You can activate the voice memo feature with the touchpad after setting it as a preset tap-and-hold feature. Refer to [Setting a preset tap-and-hold feature](#) for more information about preset menus.


To start the recording, tap and hold the touchpad and speak.

To finish the recording, tap and hold the touchpad. The recorded voice memo file will be saved on your connected mobile device.

Using the equaliser

You can select from five different equaliser modes.

- 1 Launch the **Galaxy Wearable** app on the mobile device.
- 2 Tap  on the **EQUALISER** card.
- 3 Select a preset you want to use.

 When used with other sound quality modes and effects of your mobile device, the effect may be duplicated or distortion may occur.

Using call features


When the earbuds are connected to a mobile device, you can answer and control calls from the connected mobile device.

Answering or declining a call

When a call comes in while you are wearing the earbuds, they will emit a sound and a voice will inform you of the incoming call's phone number.

To answer the call, double-tap the touchpad.

To decline the call, tap and hold the touchpad.

 If you are not notified of the incoming call's phone number via voice notification, launch the **Galaxy Wearable** app on the mobile device, tap **Notifications** → **Manage notifications**, and then tap the **Incoming calls** switch to activate the feature.

Adjusting the volume

Adjust the volume with your connected mobile device.

Or, you can adjust the volume with the touchpad after setting it as a preset tap-and-hold feature. Refer to [Setting a preset tap-and-hold feature](#) for more information about preset menus.

To increase the volume, tap and hold the right earbud and release your finger when you reach the desired volume.

To decrease the volume, tap and hold the left earbud and release your finger when you reach the desired volume.

Answering a second call

When a second call comes in during a call, the earbuds will emit a sound.

To end the current call and answer the second call, tap and hold the touchpad.

To place the current call on hold and answer the second call, double-tap the touchpad.

To switch between the current call and the held call, double-tap the touchpad.

Turning off the microphone

Tap and hold the touchpad to turn off the microphone so that the other party cannot hear you.

Ending a call

Double-tap the touchpad to end the current call.

Using ambient sound mode

Hear your surroundings while you are listening to music outdoors, so you can quickly detect any potentially dangerous situations.

Launch the **Galaxy Wearable** app on the mobile device, tap **Ambient sound**, and then tap the switch to activate the feature.

The ambient sound mode is activated and you can hear pleasant ambient sounds around you.



When you activate the ambient sound mode, you may hear sudden loud external sounds.



- The feature will only be activated when you put both earbuds in your ears.
- If you use the ambient sound volume feature in ambient sound mode, you can control the volume depending on the situation or place. Refer to [Ambient sound](#) for more information.
- If you use the voice focus feature in ambient sound mode, you can make voices stand out more clearly. Refer to [Ambient sound](#) for more information.
- During a call, ambient sound mode turns off automatically. After the call, the mode returns to the previous state.
- In ambient sound mode, feedback may occur when adjusting the volume or touching the microphone.
- The feature can be used after you connect your earbuds to the Galaxy Wearable app for the first time.

Activating the ambient sound mode quickly

You can activate and deactivate the ambient sound mode quickly with the touchpad after setting it as a preset tap-and-hold feature. Refer to [Setting a preset tap-and-hold feature](#) for more information about preset menus.

To activate the ambient sound mode quickly, tap and hold the touchpad.

To deactivate the ambient sound mode quickly, release your finger from the touchpad.

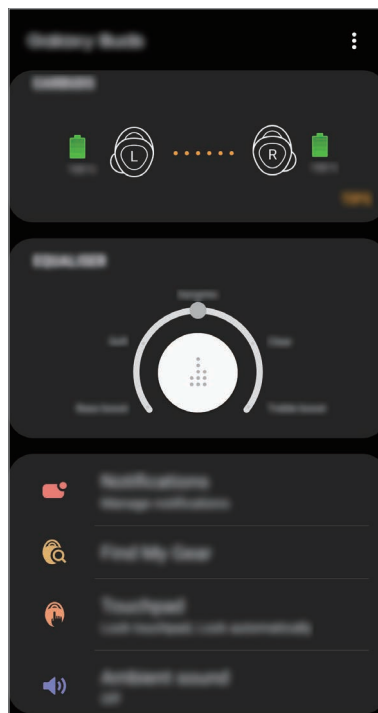
Galaxy Wearable App

Introduction

To connect the earbuds to a mobile device, you must install the Galaxy Wearable app on your mobile device. Using the Galaxy Wearable app, you can customise your earbud settings.

Launch the **Galaxy Wearable** app on the mobile device.


If it is the first time connecting the earbuds and a mobile device, refer to [Connecting the earbuds to a mobile device](#) for more information.



Some features may not be available depending on the type of connected mobile device.

Disconnecting devices from the earbuds

Insert the earbuds into the charging case. The Bluetooth connection will end.

To manually disconnect the earbuds from your mobile device, put the earbuds in your ears. Launch the **Galaxy Wearable** app on the mobile device and tap  → **Disconnect**. Or, on your mobile device, tap **Settings** → **Connections** → **Bluetooth** and unpair the earbuds and your mobile device.




The earbuds do not have a power-on/off function. If the earbuds are not used for a predefined length of time after removed from your ears, the earbuds will enter sleep mode and the mobile device will be disconnected. To enter Bluetooth pairing mode again, tap and tap and hold the earbud's touchpad to enter the Bluetooth pairing mode.

Reconnecting devices and the earbuds

To reconnect the earbuds to a device, insert them into the charging case and close it. Then, open the charging case again. Alternatively, tap **CONNECT** on the top right of the **Galaxy Wearable** app on your mobile device.

Connecting with new earbuds

You can temporarily disconnect the earbuds from your mobile device and connect additional ones.

Launch the **Galaxy Wearable** app on the mobile device and tap  → **Connect new Gear**.

Connecting with other devices

Launch the **Galaxy Wearable** app on the mobile device and tap  → **Disconnect**. Or, on your mobile device, tap **Settings** → **Connections** → **Bluetooth** and unpair the earbuds and your mobile device.


The Bluetooth connection between the earbuds and previous mobile device will end.

After disconnecting earbuds from the previous mobile device, you can connect the earbuds with another mobile device.

Tap and tap and hold the earbud's touchpad to enter the Bluetooth pairing mode. Launch the **Galaxy Wearable** app and follow the on-screen instructions to complete the connection.

Checking the user manual

You can check the earbuds' user manual on your mobile device.

Launch the **Galaxy Wearable** app on the mobile device and tap  → **User manual**.

Viewing earbud status and customising settings

View and customise the status and settings of the earbuds connected to your mobile device.

Launch the **Galaxy Wearable** app on the mobile device.

EARBUDS

View the connection status and the remaining battery level. Tap **TIPS** to view how to control the touchpad.

EQUALISER

Turn the equaliser mode off and on and select a preset you want to use.

Notifications

You will receive notifications from the mobile device's apps via the earbuds. If you want to use this feature, tap the switch to activate it.

- **Manage notifications:** Select the apps you want to receive notifications from and change the notification settings for each app.
- **Read out while using phone:** You can set the earbuds to receive notifications of the mobile device even when you are using the mobile device.

Find My Gear


If you misplace your earbuds, use the Galaxy Wearable app on your mobile device to find it.

1 Launch the **Galaxy Wearable** app on the mobile device and tap **Find My Gear**.

2 Tap .

A beeping sound from your earbuds will gradually get louder.

3 Tap  on your mobile device to stop the beeping sound.

 Do not use this feature when wearing the earbuds as it may result in hearing damage.

Touchpad

You can prevent unintended actions by using the touchpad lock feature.

- **Lock touchpad:** Activate the lock feature. To use the touchpad lock feature, tap the switch to activate it. Refer to [Using the touchpad lock feature](#) for more information.
- **Lock automatically:** You can set your touchpad to activate the lock feature automatically. Tap **Lock automatically** and select an option. Refer to [Using the touchpad auto lock feature](#) for more information.
- **Tap and hold touchpad:** Select a feature to be used as a preset tap-and-hold feature.

Ambient sound

Hear your surroundings while you are listening to music outdoors, so you can quickly detect any potentially dangerous situations. If you want to use this feature, tap the switch to activate it.

- **Ambient sound volume:** You can control the volume depending on the situation or place.
- **Voice focus:** You can make voices stand out more clearly. To use the voice focus feature, tap the switch to activate it.

About Gear

View the information of the earbuds.

- **Update Gear software:** Update the Galaxy Buds to the latest software.
- **Legal information:** View the legal information for the Galaxy Buds.
- **Device name:** Check the name of the Galaxy Buds.
- **Tips:** Check the tips for the earbuds.
- **Battery information:** Check the earbuds and charging case's battery information.

About Samsung Gear app

View the Galaxy Wearable app's version information. If necessary, tap **Updates available** to update the Galaxy Wearable app to the latest version.

Appendix

Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your earbuds.

Your earbuds do not work

- The battery may be completely discharged. Charge the battery completely before using the earbuds.
- If an earbud's touch-sensitive sensor does not make contact with your ear, the earbud may not work. If you do not hear a sound informing you that the earbuds are detected, remove the earbuds from your ears and put them in again.

Another Bluetooth device cannot locate your earbuds

- Tap and tap and hold the earbud's touchpad to enter the Bluetooth pairing mode.
- Ensure that your earbuds and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.

If the tips above do not solve the problem, contact a Samsung Service Centre.

A Bluetooth connection is not established or your earbuds and the mobile device are disconnected

- Ensure there are no obstacles, such as walls or electrical equipment, between the devices.
- Ensure that the latest version of the Galaxy Wearable app is installed on the mobile device. If necessary, update the Galaxy Wearable app to the latest version.
- Ensure that your earbuds and the other Bluetooth device are within the Bluetooth connection range (10 m). The distance may vary depending on the environment the devices are used in.
- Restart the mobile device and relaunch the Galaxy Wearable app.

The battery does not charge properly (For Samsung-approved chargers)

- Ensure that the charging contacts of the earbuds and the charging case are in contact with each other.
- Ensure that the charger is connected properly.
- If the battery contacts are dirty, the battery may not charge properly. Wipe both gold-coloured contacts with a dry cloth and try charging the battery again.
- Visit a Samsung Service Centre and have the battery replaced.

The charging time and the battery life is different between the earbuds

- The main earbud's battery life will be less than the other earbud because it operates more features.
- The main earbud takes longer to charge than the other one.

The battery depletes faster than when first purchased

- When you expose the earbuds or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- The battery is consumable and the useful charge will get shorter over time.

You cannot hear others speaking

- Adjust the earbud volume.
- Adjust the volume on the connected device when you cannot hear sounds on your earbuds at full volume.

Sound echoes during a call

Adjust the volume with the connected mobile device or the touchpad by tapping and holding the right or left earbud, or move to another area.

Audio quality is poor

- Wireless network services may be disabled due to issues with the service provider's network. Ensure to keep the earbuds away from electromagnetic waves.
- Ensure that your earbuds and the other Bluetooth device are within the maximum Bluetooth range (10 m). The distance may vary depending on the environment the devices are used in.
- You may experience drops in volume or noise depending on the connected device's volume. To avoid this, appropriately adjust the connected device's sound.

Your earbuds sound comes slower than the screen when playing videos and games

The earbuds may have a time lag between the video and sound output when playing videos or games when connected to a mobile device.

Your earbuds are hot to the touch

When you use the earbuds for an extended period of time, it may feel hot to the touch. This is normal and should not affect your earbuds' lifespan or performance.

If the earbuds overheat or feel hot for a prolonged period, do not use them for a while. If the earbuds continue to overheat, contact a Samsung Service Centre.

A small gap appears around the outside of the earbud case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

Managing the earbuds

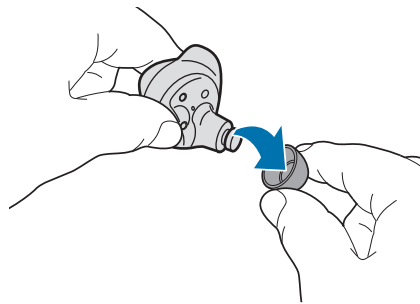
Basic maintenance

- Use a soft, dry cloth to clean the earbuds after use.
- Keep the earbuds dry. Prevent liquid from contacting or entering the earbuds.

Cleaning the receiver

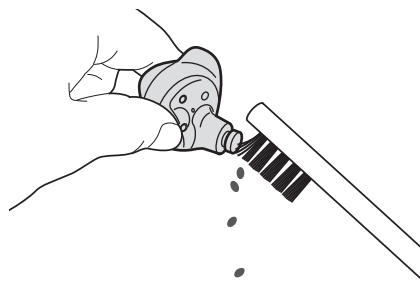
If the volume is lower than it should be with the current setting, clean the receiver.


- 1 Remove the earbud tip from the protruding part at the bottom of the earbud.



-  Do not pull the earbud tip excessively. The earbud tip may tear.

- 2 Remove any earwax or debris from the receiver with the brush or other tools.

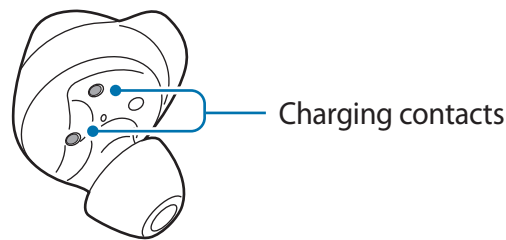


-  Do not use excessive force while removing earwax or debris. The receiver may be damaged.

- 3 Cover the earbud with the earbud tip.

Cleaning the charging contacts

If the battery does not charge properly, wipe both gold-coloured contacts with a dry cloth.



Restarting the earbuds

If the touchpad becomes unresponsive or the earbuds do not work properly, restart the earbuds.

To reset and restart the earbuds, insert the earbuds into their corresponding slots in the charging case and remove them after 10 seconds.



If the charging case has low battery, connect the charging case to the charger first.

Removing the battery

- **To remove the battery, contact an authorised service centre. To obtain battery removal instructions, please visit www.samsung.com/global/ecodesign_energy.**
- For your safety, you **must not attempt to remove** the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.
- Samsung does not accept liability for any damage or loss (whether in contract or tort, including negligence) which may arise from failure to precisely follow these warnings and instructions, other than death or personal injury caused by Samsung's negligence.

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Product Name: Bluetooth Headset / CRADLE

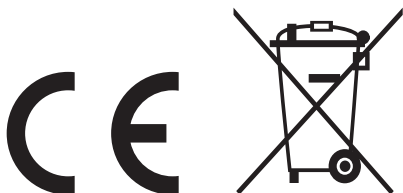
Model: SM-R170(Bluetooth Headset), EP-QR170(CRADLE)

Rated voltage/current: 5 V / 100 mA (earbuds), 5 V / 400 mA (charging case)

FCC ID: A3LSMR170L, A3LSMR170R

Made in Vietnam by Samsung

PO Box 12987, Dublin, IE



FCC Warning Statement

FCC Part 15.19

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Part 15.21

Any changes or modifications (including the antennas) to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

IC Warning Statement

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) L'appareil ne doit pas produire de brouillage, et (2) L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement

This equipment complies with IC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

Cet équipement est conforme aux limites établies par Industrie Canada en matière d'exposition aux radiofréquences dans un environnement non contrôlé. Cet appareil et son antenne ne doivent pas être colocalisés ou fonctionner en conjonction avec tout autre antenne ou émetteur.

Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.