# SAMSUNG

# USER MANUAL

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# Basics

# **Read me first**

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.

- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- Depending on the region or service provider, a screen protector is attached for protection during production and distribution. Damage to the attached screen protector is not covered by the warranty.
- You can see the touchscreen clearly even in strong outdoor sunlight by automatically adjusting the contrast range based on the surrounding environment. Due to the nature of the product, displaying fixed graphics for extended periods may result in afterimages (screen burn-in) or ghosting.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods and turn off the touchscreen when not using the device.
  - You can set the touchscreen to turn off automatically when you are not using it.
     Launch the Settings app, tap Display → Screen timeout, and then select the length of time you want the device to wait before turning off the touchscreen.
  - To set the touchscreen to automatically adjust its brightness based on the surrounding environment, launch the Settings app, tap Display, and then tap the Adaptive brightness switch to activate it.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC).

If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, launch the **Settings** app and tap **About phone**  $\rightarrow$  **Status**. If your device does not have an FCC ID, it means that the device has not been authorised for sale in the U.S. or its territories and may only be brought to the U.S. for the owner's personal use.

 Depending on the region, you can view the regulatory information on the device. To view the information, launch the Settings app and tap About phone → Regulatory information.

#### Instructional icons



Warning: situations that could cause injury to yourself or others



Caution: situations that could cause damage to your device or other equipment



Notice: notes, usage tips, or additional information

# **Device overheating situations and solutions**

# When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charging speed may decrease or the charger may stop charging.

#### Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.

The wireless charging or fast charging feature is only available on supported models.

# When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

The following are examples of situations in which the device may overheat. Depending on the functions and apps you use, these examples may not apply to your model.

- During the initial setup after purchase or when restoring data
- When downloading large files
- When using apps that require more power or using apps for extended periods
  - When playing high-quality games for extended periods
  - When recording videos for extended periods

- When streaming videos while using the maximum brightness setting
- When connecting to a TV
- While multitasking (or, when running many apps in the background)
  - When using Multi window
  - When updating or installing apps while recording videos
  - When downloading large files during a video call
  - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

#### Do the following when the device heats up:

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

## **Precautions for device overheating**

If you begin to feel uncomfortable due to the device overheating, stop using the device. When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device overheats and reaches a certain temperature, a warning message will appear to prevent device failure, skin irritations and damages, and battery leakage. To lower the device's temperature, the screen brightness and the performance speed will be limited and battery charging will stop. Running apps will be closed and all calling and other features will be limited, except for emergency calls, until the device cools down.
- If the second message appears due to a further increase of the device's temperature, the device will turn off. Do not use the device until the device's temperature drops below the specified level. If the second warning message appears during an emergency call, the call will not be disconnected by a forced shut down.

## Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Do not use a cable whose covering is peeled off or damaged, and do not use any charger or battery that is damaged or malfunctioning.

# **Device layout and functions**

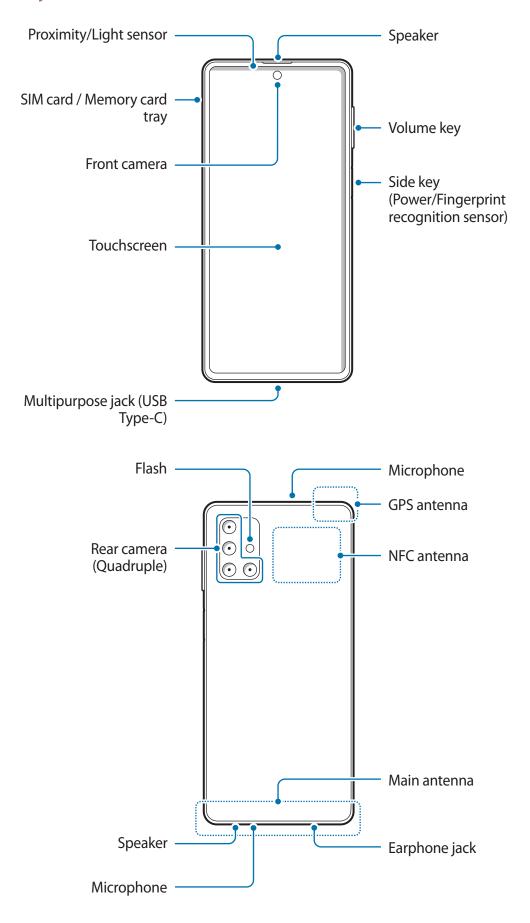
# Package contents

Refer to the quick start guide for package contents.

- The items supplied with the device and any available accessories may vary depending on the region or service provider.
  - The supplied items are designed only for this device and may not be compatible with other devices.
  - Appearances and specifications are subject to change without prior notice.
  - You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
  - Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
  - Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

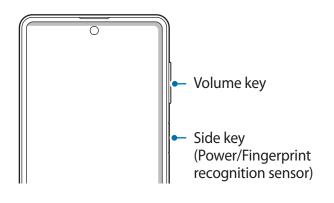
Basics

### **Device layout**



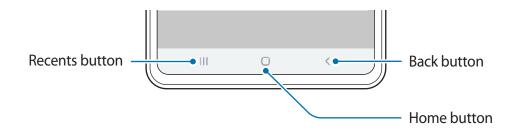
- When using the speakers, such as when playing media files or using speakerphone, do not place the device close to your ears.
- Be careful not to expose the camera lens to a strong light source, such as direct sunlight. If the camera lens is exposed to a strong light source, such as direct sunlight, the camera image sensor may be damaged. A damaged image sensor is irreparable and will cause dots or spots in pictures.
- If you use the device with its glass or acrylic body broken, there may be a risk of injury. Use the device only after it has been repaired at a Samsung Service Centre.
- If dust or foreign materials enter the microphone, speaker, or receiver, the device's sound may become quiet or certain features may not work. If you attempt to remove the dust or foreign materials with a sharp object, the device may be damaged and its appearance may be affected.
- Connectivity problems and battery drain may occur in the following situations:
  - If you attach metallic stickers on the antenna area of the device
  - If you attach a device cover made with metallic material to the device
  - If you cover the device's antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection
  - Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
  - Do not cover the proximity/light sensor area with screen accessories, such as a screen protector, stickers, or a cover. Doing so may cause the sensor to malfunction.
  - The light may flicker at the top of the device during calls due to proximity sensor operation.
  - Do not allow water to contact the touchscreen. The touchscreen may malfunction in humid conditions or when exposed to water.

#### Hard keys



Кеу	Function
Volume key	Press to adjust the device volume.
	<ul> <li>When the device is off, press and hold to turn it on.</li> </ul>
Side key	Press to turn on or lock the screen.
	Place your finger on the Side key to register your fingerprints.

#### Soft buttons



When you turn on the screen, the soft buttons will appear at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. Refer to Navigation bar (soft buttons) for more information.

# Battery

# Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved battery, charger, and cable specifically designed for your device. Incompatible battery, charger, and cable can cause serious injuries or damage to your device.

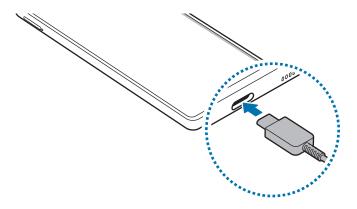


- Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.
- Use only USB Type-C cable supplied with the device. The device may be damaged if you use Micro USB cable.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

- 1 Connect the USB cable to the USB power adaptor.
- 2 Plug the USB cable into the device's multipurpose jack.



- 3 Plug the USB power adaptor into an electric socket.
- 4 After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

#### Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimise the device using the device care feature.
- When you are not using the device, turn off the screen by pressing the Side key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate auto-syncing of apps that need to be synced.
- Decrease the backlight time.
- Decrease the screen brightness.

#### Battery charging tips and precautions

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.

- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging. If this occurs during wireless charging, disconnect the device from the charger to let it cool down, then charge the device again later.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

## Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

#### Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery.

If the fast charging feature is not activated, launch the **Settings** app, tap **Device care**  $\rightarrow$  **Battery**  $\rightarrow$  **Charging**, and then tap the **Fast charging** switch to activate it.

- While charging, you cannot activate or deactivate this feature.
  - You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
  - If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

# SIM or USIM card (nano-SIM card)

# Installing the SIM or USIM card

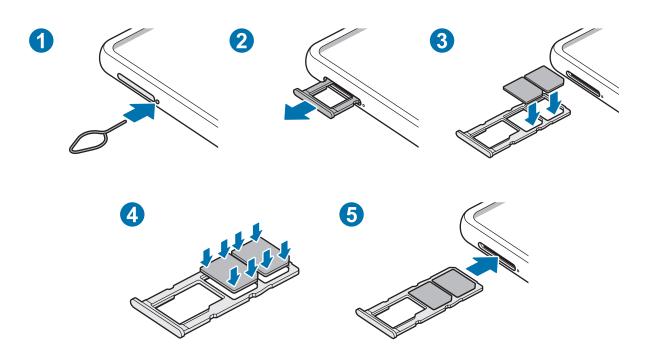
Insert the SIM or USIM card provided by the mobile telephone service provider.

You can insert two SIM or USIM cards so you can have two phone numbers or service providers for a single device. In some areas, data transfer speeds may be slower if two SIM cards are inserted in the device than when one SIM card is inserted.

- Use only a nano-SIM card.
- Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



Some services that require a network connection may not be available depending on the service provider.



1 Insert the ejection pin into the hole next to the tray to loosen the tray.



Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

- 2 Pull out the tray gently from the tray slot.
- **3** Place the SIM or USIM card on the tray with the gold-coloured contacts facing downwards.
- 4 Gently press the SIM or USIM card into the tray to secure it.

If the card is not fixed firmly into the tray, the SIM card may leave or fall out of the tray.

- 5 Insert the tray back into the tray slot.
  - If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
    - Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Using dual SIM or USIM cards

If you insert two SIM or USIM cards, you can have two phone numbers or service providers for a single device.

#### Activating SIM or USIM cards

Launch the **Settings** app and tap **Connections**  $\rightarrow$  **SIM card manager**. Select a SIM or USIM card and tap the switch to activate it.

#### **Customising SIM or USIM cards**

Launch the **Settings** app, tap **Connections**  $\rightarrow$  **SIM card manager**, and then select a SIM or USIM card to access the following options:

- Icon: Change the icon of the SIM or USIM card.
- Name: Change the display name of the SIM or USIM card.
- Network mode: Select a network type to use with the SIM or USIM card.

#### Setting preferred SIM or USIM cards

When two cards are activated, you can assign voice calls, messaging, and data services to specific cards.

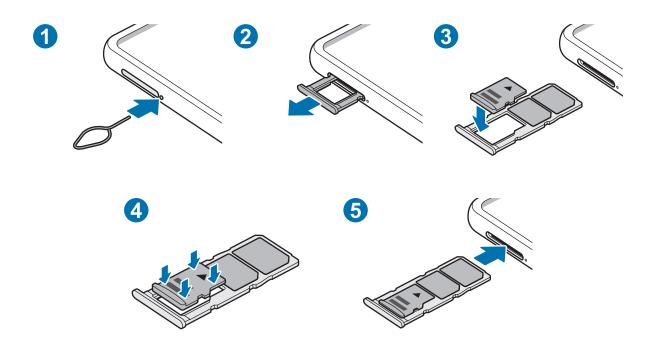
Launch the **Settings** app, tap **Connections**  $\rightarrow$  **SIM card manager**, and then set the feature preferences for your cards in **Preferred SIM card**.

# Memory card (microSD card)

## Installing a memory card

Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.

- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
  - Use caution to insert the memory card right-side up.
- The device supports the FAT and the exFAT file systems for memory cards. When
  inserting a card formatted in a different file system, the device will ask to reformat
  the card or will not recognise the card. To use the memory card, you must format it.
  If your device cannot format or recognise the memory card, contact the memory
  card manufacturer or a Samsung Service Centre.
  - Frequent writing and erasing of data shortens the lifespan of memory cards.
  - When inserting a memory card into the device, the memory card's file directory appears in the My Files → SD card folder.



1 Insert the ejection pin into the hole next to the tray to loosen the tray.

Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

- 2 Pull out the tray gently from the tray slot.
  - When you remove the tray from the device, the mobile data connection will be disabled.
- **3** Place a memory card on the tray with the gold-coloured contacts facing downwards.
- 4 Gently press the memory card into the tray to secure it.



If the card is not fixed firmly into the tray, the memory card may leave or fall out of the tray.

5 Insert the tray back into the tray slot.

- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
  - Fully insert the tray into the tray slot to prevent liquid from entering your device.

## Removing the memory card

Before removing the memory card, first unmount it for safe removal.

Launch the Settings app and tap Device care  $\rightarrow$  Storage  $\rightarrow$  Advanced  $\rightarrow$  SD card  $\rightarrow$  Unmount.



Do not remove external storage, such as a memory card or USB storage, while the device is transferring or accessing information, or right after transferring data. Doing so can cause data to be corrupted or lost or cause damage to the external storage or device. Samsung is not responsible for losses, including loss of data, resulting from the misuse of external storage devices.

# Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

Launch the Settings app and tap Device care  $\rightarrow$  Storage  $\rightarrow$  Advanced  $\rightarrow$  SD card  $\rightarrow$  Format.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

# Turning the device on and off



Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

#### Turning the device on

Press and hold the Side key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

#### Turning the device off

1 To turn off the device, press and hold the Side key. Alternatively, open the notification panel and tap ().

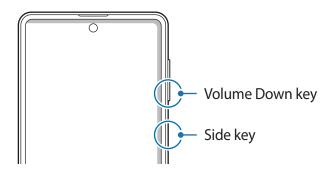


2 Tap Power off.

To restart the device, tap Restart.

#### Forcing restart

If your device is frozen and unresponsive, press and hold the Side key and the Volume Down key simultaneously for more than 7 seconds to restart it.



#### **Emergency mode**

You can switch the device to emergency mode to reduce battery consumption. Some apps and functions will be restricted. In emergency mode, you can make an emergency call, send your current location information to others, sound an emergency alarm, and more.

To activate emergency mode, press and hold the Side key, and then tap **Emergency mode**. Alternatively, open the notification panel and tap  $\bigcirc \rightarrow$  **Emergency mode**.

To deactivate emergency mode, tap  $\stackrel{\bullet}{\bullet} \rightarrow$  **Turn off Emergency mode**.



The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.

# Initial setup

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

1 Press and hold the Side key for a few seconds to turn on the device.

2 Select your preferred device language and select  $\Rightarrow$ .

**3** Follow the on-screen instructions to complete the setup.

The Home screen will appear.



If you do not connect to a Wi-Fi network, you may not be able to set up some device features during the initial setup.

# Samsung account

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website.

To check the list of services that can be used with your Samsung account, launch the **Settings** app and tap **Accounts and backup**  $\rightarrow$  **Accounts**  $\rightarrow$  **Samsung account**  $\rightarrow$  **Apps and services**. Alternatively, visit account.samsung.com.

#### Creating a Samsung account

If you do not have a Samsung account, you should create one.

1 Launch the Settings app and tap Accounts and backup → Accounts → Add account → Samsung account.

Alternatively, launch the **Settings** app and tap 😂.

- 2 Tap Create account.
- **3** Follow the on-screen instructions to complete creating your account.

#### Signing in to your Samsung account

If you already have a Samsung account, sign in to your Samsung account. You can also sign in using your Google account.

1 Launch the Settings app and tap Accounts and backup → Accounts → Add account → Samsung account.

Alternatively, launch the **Settings** app and tap 🙁.

2 Enter your Samsung account ID and password and tap Sign in.

If you want to sign in using your Google account, tap **Continue with Google**.

**3** Follow the on-screen instructions to complete signing in to your Samsung account.

#### Finding your ID and resetting your password

If you forget your Samsung account ID or password, tap **Find ID** or **Reset password** on the Samsung account sign-in screen. You can find your ID or reset your password after you enter the required information.

#### Removing your Samsung account

When you remove your Samsung account from the device, your data, such as contacts or events, will also be removed.

1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts**.

2 Tap Samsung account  $\rightarrow$  Personal info  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  Sign out.

**3** Tap **Sign out**, enter your Samsung account password, and then tap **OK**.

# **Transferring data from your previous device** (Smart Switch)

You can use Smart Switch to transfer data from your previous device to your new device. Launch the **Settings** app and tap **Accounts and backup**  $\rightarrow$  **Smart Switch**.



- This feature may not be supported on some devices or computers.
- Limitations apply. Visit www.samsung.com/smartswitch for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

#### Transferring data wirelessly

Transfer data from your previous device to your device wirelessly via Wi-Fi Direct.

1 On the previous device, launch **Smart Switch**.

If you do not have the app, download it from Galaxy Store or Play Store.

- **3** Place the devices near each other.
- 4 On the previous device, tap Send data  $\rightarrow$  Wireless.
- 5 On the previous device, tap Allow.
- 6 On your device, select an item to bring and tap **Transfer**.
- 7 Follow the on-screen instructions to transfer data from your previous device. After the data is done transferring, you can view a list of the transferred data on your device.

#### Backing up and restoring data using external storage

Transfer data using external storage, such as a microSD card.

- **1** Back up data from your previous device to external storage.
- 2 Insert or connect the external storage device to your device.
- 3 On your device, launch the Settings app and tap Accounts and backup  $\rightarrow$  Smart Switch  $\rightarrow \blacksquare \rightarrow \text{Restore}$ .
- 4 Follow the on-screen instructions to transfer data from external storage.

#### Transferring backup data from a computer

Transfer data between your device and a computer. You must download the Smart Switch computer version app from www.samsung.com/smartswitch. Back up data from your previous device to a computer and import the data to your device.

- 1 On the computer, visit www.samsung.com/smartswitch to download Smart Switch.
- 2 On the computer, launch Smart Switch.



If your previous device is not a Samsung device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

- 3 Connect your previous device to the computer using the device's USB cable.
- 4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.
- 5 Connect your device to the computer using the USB cable.
- 6 On the computer, follow the on-screen instructions to transfer data to your device.

# **Understanding the screen**

## **Controlling the touchscreen**

- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
  - To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods. Doing so may result in afterimages (screen burn-in) or ghosting.
- Ø
- The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers when you use the touchscreen.

## Tapping

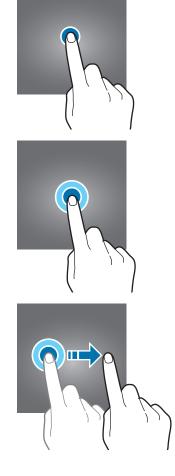
Tap the screen.

#### Tapping and holding

Tap and hold the screen for approximately 2 seconds.

## Dragging

Tap and hold an item and drag it to the target position.



#### Double-tapping

Double-tap the screen.

#### Swiping

Swipe upwards, downwards, to the left, or to the right.

#### Spreading and pinching

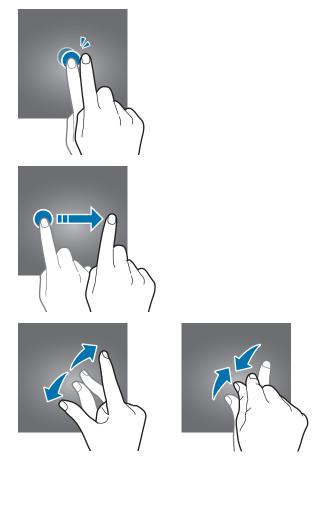
Spread two fingers apart or pinch on the screen.

## Navigation bar (soft buttons)

When you turn on the screen, the soft buttons will appear on the navigation bar at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. The functions of the buttons can change according to the app currently being used or usage environment.



Button		Function
	Recents	Tap to open the list of recent apps.
Ο	Home	Tap to return to the Home screen.
		• Tap and hold to launch the Google Assistant app.
<	Back	Tap to return to the previous screen.

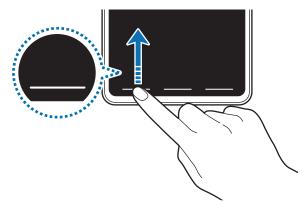


#### Hiding the navigation bar

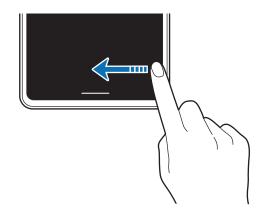
View files or use apps on a wider screen by hiding the navigation bar.

Launch the **Settings** app, tap **Display**  $\rightarrow$  **Navigation bar**, and then tap **Full screen gestures** under **Navigation type**. The navigation bar will be hidden and the gesture hints will appear. Tap **More options** and select an option you want.

- Swipe from bottom: The gesture hints will appear where the soft buttons are located. To use the soft buttons, drag the gesture hint of the desired button upwards.
- Swipe from sides and bottom:
  - Swipe up from the bottom of the screen to move to the Home screen.
  - Swipe up and hold to view the list of recent apps.
  - Swipe inward from either side of the screen to return to the previous screen.
  - Swipe inward from one of the bottom corners to launch the **Google Assistant** app.



Swipe from bottom



Swipe from sides and bottom

If you want to hide the gesture hints at the bottom of the screen, tap the **Gesture hints** switch to deactivate it.

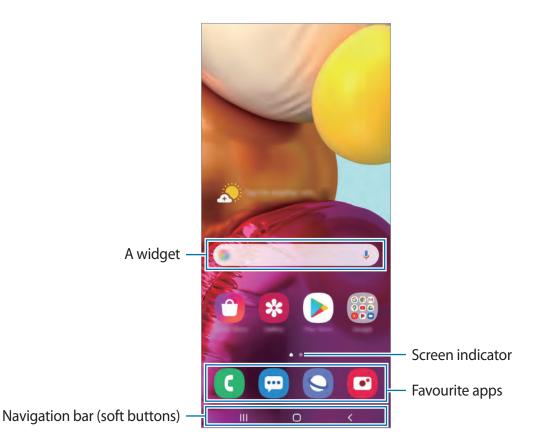
#### Home screen and Apps screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

The Apps screen displays icons for all apps, including newly installed apps.



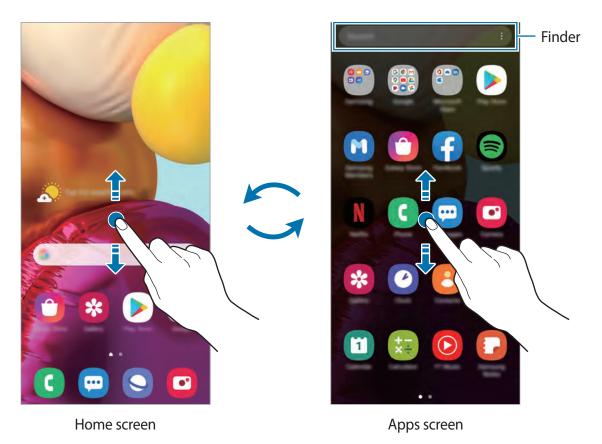
The screen may appear differently depending on the region or service provider.



#### Switching between Home and Apps screens

On the Home screen, swipe upwards or downwards to open the Apps screen.

To return to the Home screen, swipe upwards or downwards on the Apps screen. Alternatively, tap the Home button or the Back button.



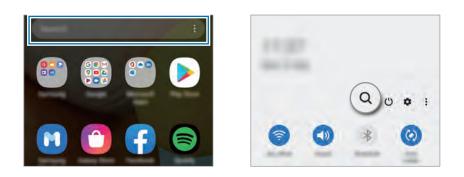
If you add the Apps button on the Home screen, you can open the Apps screen by tapping the button. On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Apps button** switch to activate it. The Apps button will be added at the bottom of the Home screen.



#### Launching Finder

Search for content on the device quickly.

1 On the Apps screen, tap **Search**. Alternatively, open the notification panel, swipe downwards, and then tap Q.



#### 2 Enter a keyword.

Apps and content on your device will be searched.

If you tap Q on the keyboard, you can search for more content.

#### Displaying the screen in landscape mode

On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Rotate to landscape mode** switch to activate it.

Rotate the device until it is horizontal to view the screen in landscape mode.



#### **Moving items**

Tap and hold an item, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

To add a shortcut to an app on the Home screen, tap and hold an item on the Apps screen, and then tap **Add to Home**. A shortcut to the app will be added on the Home screen.

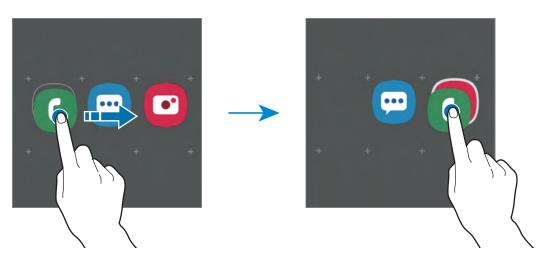
You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

#### **Creating folders**

Create folders and gather similar apps to quickly access and launch apps.

On the Home screen or the Apps screen, tap and hold an app, and then drag it over another app.

A new folder containing the selected apps will be created. Tap **Folder name** and enter a folder name.



#### Adding more apps

Tap + on the folder. Tick the apps to add and tap **Done**. You can also add an app by dragging it to the folder.

#### • Moving apps from a folder

Tap and hold an app to drag it to a new location.

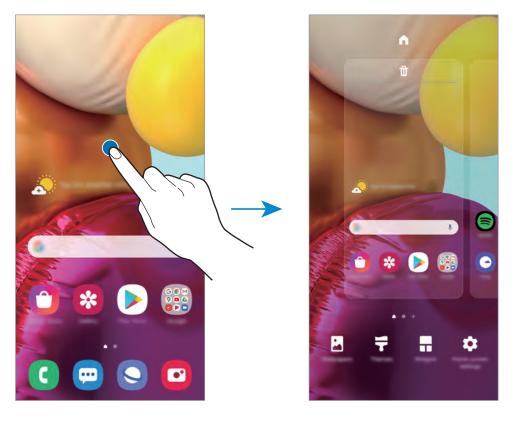
• Deleting a folder

Tap and hold a folder, and then tap **Delete folder**. Only the folder will be deleted. The folder's apps will be relocated to the Apps screen.

#### Editing the Home screen

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the editing options. You can set the wallpaper, add widgets, and more. You can also add, delete, or rearrange Home screen panels.

- Adding panels: Swipe to the left, and then tap  $\oplus$ .
- Moving panels: Tap and hold a panel preview, and then drag it to a new location.
- Deleting panels: Tap 📅 on the panel.



- Wallpapers: Change the wallpaper settings for the Home screen and the locked screen.
- Themes: Change the device's theme. Visual elements of interface, such as colours, icons, and wallpapers, will change depending on the selected theme.
- Widgets: Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen. Tap and hold a widget, and then drag it to the Home screen. The widget will be added on the Home screen.
- Home screen settings: Configure settings for the Home screen, such as the screen grid or layout.

#### Displaying all apps on the Home screen

Without using a separate Apps screen, you can set the device to display all apps on the Home screen. On the Home screen, tap and hold an empty area, and then tap **Home screen** settings  $\rightarrow$  Home screen layout  $\rightarrow$  Home screen only  $\rightarrow$  Apply.

You can now access all your apps by swiping to the left on the Home screen.

### **Indicator icons**

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



- The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.
- Some indicator icons appear only when you open the notification panel.
- The indicator icons may appear differently depending on the service provider or model.

lcon	Meaning
0	No signal
.ill	Signal strength
Rill	Roaming (outside of normal service area)
G ∔†	GPRS network connected
E ↓↑	EDGE network connected
3G ↓†	UMTS network connected
H +†	HSDPA network connected
H+ +†	HSPA+ network connected
4G / LTE +† / +†	LTE network connected
(î; <b>;</b>	Wi-Fi connected
*	Bluetooth feature activated
<b>Q</b>	Location services being used
<b>N</b>	Call in progress
ř	Missed call
<b>P</b>	New text or multimedia message
Q	Alarm activated

lcon	Meaning
×	Mute mode activated
Ň	Vibration mode activated
*	Flight mode activated
A	Error occurred or caution required
Ż	Battery charging
÷	Battery power level

### Lock screen

Pressing the Side key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, swipe in any direction when the screen turns on.

If the screen is off, press the Side key to turn on the screen. Alternatively, double-tap the screen.



Locked screen

#### Changing the screen lock method

To change the screen lock method, launch the **Settings** app, tap **Lock screen**  $\rightarrow$  **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, or your biometric data for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- Swipe: Swipe in any direction on the screen to unlock it.
- Pattern: Draw a pattern with four or more dots to unlock the screen.
- **PIN**: Enter a PIN with at least four numbers to unlock the screen.
- **Password**: Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- None: Do not set a screen lock method.
- Face: Register your face to unlock the screen. Refer to Face recognition for more information.
- **Fingerprints**: Register your fingerprints to unlock the screen. Refer to Fingerprint recognition for more information.

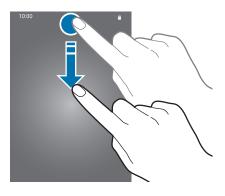


You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. Launch the **Settings** app, tap **Lock screen**  $\rightarrow$  **Secure lock settings**, unlock the screen using the preset screen lock method, and then tap the **Auto factory reset** switch to activate it.

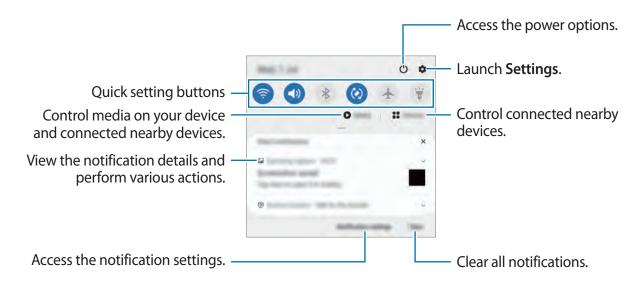
## **Notification panel**

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.



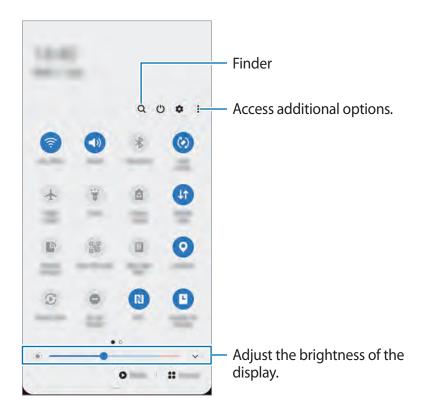
You can use the following functions on the notification panel.



```
Basics
```

#### Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.



To change feature settings, tap the text under each button. To view more detailed settings, tap and hold a button.

To rearrange buttons, tap  $\bullet \rightarrow$  **Button order**, tap and hold a button, and then drag it to another location.

#### Controlling media playback

Take control of music or video playback easily using the Media feature. You can also continue playback on another device.

- 1 Open the notification panel and tap **Media**.
- 2 Tap the icons on the controller to control the playback.

To continue playback on another device, tap D and select the device you want.

## Screen capture and screen record

## Screen capture

Capture a screenshot while using the device and write on, draw on, crop, or share the captured screen. You can capture the current screen and scrollable area.

#### How to capture a screenshot

Use the following methods to capture a screenshot. You can view the captured screenshots in **Gallery**.

Method 1) Key capture: Press the Side key and the Volume Down key simultaneously.

Method 2) Swipe capture: Swipe your hand to the left or right across the screen.



- It is not possible to capture a screenshot while using some apps and features.
- If capturing a screenshot by swiping is not activated, launch the Settings app, tap Advanced features → Motions and gestures, and then tap the Palm swipe to capture switch to activate it.

After capturing a screenshot, use the following options on the toolbar at the bottom of the screen:



- [\*]: Capture the current content and the hidden content on an elongated page, such as a webpage. When you tap [\*], the screen will automatically scroll down and more content will be captured.
- 🚅 : Write or draw on the screenshot or crop a portion from the screenshot. You can view the cropped area in **Gallery**.
- <: Share the screenshot with others.



If the options are not visible on the captured screen, launch the **Settings** app, tap **Advanced features**  $\rightarrow$  **Screenshots and screen recorder**, and then tap the **Screenshot toolbar** switch to activate it.

#### Screen record

Record the screen while using your device.

- 1 Open the notification panel, swipe downwards, and then tap 🛞 (Screen recorder) to activate it.
- 2 Select a sound setting and tap Start recording.

After a countdown, recording will start.

- To write or draw on the screen, tap p.
- To record the screen with a video overlay of yourself, tap 2.
- 3 When you are finished recording the video, tap .

You can view the video in Gallery.



To change the screen recorder settings, launch the Settings app and tap Advanced features  $\rightarrow$  Screenshots and screen recorder  $\rightarrow$  Screen recorder settings.

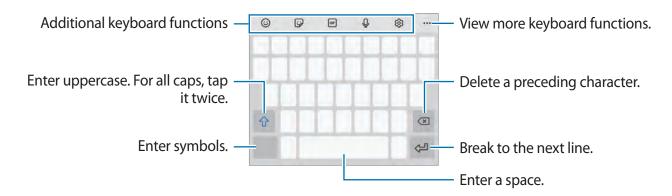
## **Entering text**

## Keyboard layout

A keyboard appears automatically when you enter text to send messages, create notes, and more.



Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.



#### Changing the input language

Tap  $\mathfrak{B} \rightarrow \text{Languages and types} \rightarrow \text{Manage input languages}$  and select the languages to use. When you select two or more languages, you can switch between the input languages by swiping to the left or right on the space key.

#### Changing the keyboard

On the navigation bar, tap :::::: to change the keyboard.



To change the keyboard type, tap  $\mathfrak{B} \rightarrow Languages$  and types, select a language, and then select the keyboard type you want.



- If the keyboard button (::::::) does not appear on the navigation bar, launch the Settings app, tap General management → Language and input → On-screen keyboard, and then tap the Show Keyboard button switch to activate it.
- On a **3x4 keyboard**, a key has three or four characters. To enter a character, tap the corresponding key repeatedly until the desired character appears.

#### Additional keyboard functions



Some features may not be available depending on the region or service provider.

- 😳 : Enter emoticons.
- 🕞 : Enter stickers. You can also enter your emoji stickers that look like you. Refer to Using your emoji stickers in chats for more information.
- GF: Attach animated GIFs.
- Q: Enter text by voice.
- 😥 : Change the keyboard settings.
- •••  $\rightarrow$  Q : Search for content on the device quickly and enter it.
- •••  $\rightarrow$   $\square$  : Translate text and enter it.

- •••  $\rightarrow$   $\square$ : Add an item from the clipboard.
- •••  $\rightarrow$   $(\hat{})$ : Open the text editing panel.
- •••  $\rightarrow$   $\blacksquare$  : Change the keyboard mode.
- •••  $\rightarrow$   $\square$ : Change the keyboard size.

## **Copying and pasting**

- 1 Tap and hold over text.
- 2 Drag or b to select the desired text, or tap Select all to select all text.

#### 3 Tap Copy or Cut.

The selected text is copied to the clipboard.

4 Tap and hold where the text is to be inserted and tap **Paste**.

# **Apps and features**

## Installing or uninstalling apps

## **Galaxy Store**

Purchase and download apps. You can download apps that are specialised for Samsung Galaxy devices.

Launch the Galaxy Store app.



This app may not be available depending on the region or service provider.

#### Installing apps

Browse apps by category or tap Q to search for a keyword.

Select an app to view information about it. To download free apps, tap **Install**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  $\equiv \rightarrow \clubsuit \rightarrow Auto update apps$ , and then select an option.

## **Play Store**

Purchase and download apps. Launch the **Play Store** app.

#### Installing apps

Browse apps by category or search for apps by keyword.

Select an app to view information about it. To download free apps, tap **Install**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  $\longrightarrow$  Settings  $\rightarrow$  Auto-update apps, and then select an option.

## Managing apps

#### Uninstalling or disabling apps

Tap and hold an app and select an option.

- **Disable**: Disable selected default apps that cannot be uninstalled from the device.
- Uninstall: Uninstall downloaded apps.



Some apps may not support this feature.

#### Enabling apps

Launch the **Settings** app, tap **Apps**  $\rightarrow \mathbf{\nabla} \rightarrow$  **Disabled**, select an app, and then tap **Enable**.

#### Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device.

To view your app permission settings, launch the **Settings** app and tap **Apps**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, launch the **Settings** app and tap **Apps**  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  **Permission manager**. Select an item and select an app.

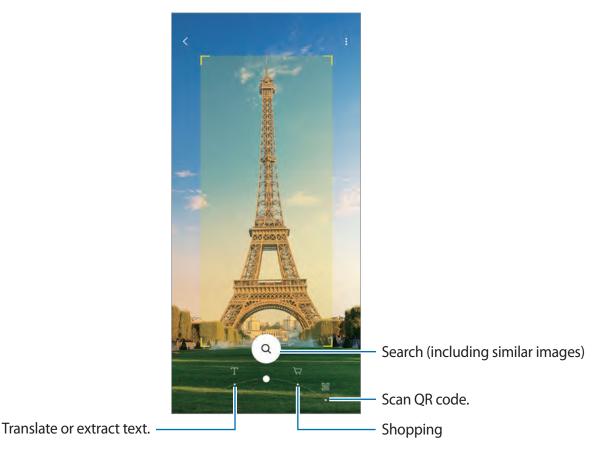


If you do not grant permissions to apps, the basic features of the apps may not function properly.

## **Bixby Vision**

## Introduction

Bixby Vision is a service that provides various features based on image recognition. You can use Bixby Vision to quickly search for information by recognising objects. Use a variety of useful Bixby Vision features.



- To use this feature, the device must be connected to a Wi-Fi or mobile network.
  - The available features and search results may vary depending on the region or service provider.
  - This feature may not be available or you may not get correct search results depending on the image size, format, or resolution.
  - Samsung is not responsible for the product information provided by Bixby Vision.

## Launching Bixby Vision

Launch Bixby Vision using one of these methods.

- In the Camera app, tap MORE on the shooting modes list and tap BIXBY VISION.
- In the Gallery app, select an image and tap ().
- In the Internet app, tap and hold an image and tap Bixby Vision.
- If you added the Bixby Vision app icon to the Apps screen, launch the **Bixby Vision** app.

## Translating or extracting text

Recognise and show the translated text on the screen. You can also extract text from a document or an image file.

For example, if you want to know what a sign says while travelling abroad, use the Bixby Vision features. The device will translate the sign's text into the language you select.

- 1 Launch the Camera app, tap MORE on the shooting modes list, and then tap BIXBY VISION.
- 2 Select  $\bigcirc$  and keep the text within the screen to recognise it.

The translated text will appear on the screen.

- To extract text, tap 😨. If you tap >, you can use additional features with the extracted text, such as sharing or saving it.
- To change the source or target language, tap the language settings panel at the bottom of the screen.

## Searching for similar images and related information

Search for images similar to the recognised object online and related information. You can view various images with properties similar to the object, such as colour or shape, and view the related information.

For example, if you want to know the information about a building, use the Bixby Vision features. The device will search for and show you related information or images with similar characteristics.

1 Launch the Camera app, tap MORE on the shooting modes list, and then tap BIXBY VISION.

- 2 Select (a) and keep the object within the screen to recognise it.
- **3** Select a search result.

The similar images and related information will appear.

## Searching for shopping information

Recognise a product to search for information even when you do not know the product's name.

For example, if you want to search for the product's information online, use the Bixby Vision features and the device will search for it and show you the results.

- 1 Launch the Camera app, tap MORE on the shooting modes list, and then tap BIXBY VISION.
- 2 Select b and keep the object within the screen to recognise it.
- **3** Select a search result.

The information about the product will appear.

## **Reading QR codes**

Recognise QR codes and view a variety of information, such as websites, photos, videos, maps, and business cards.

- 1 Launch the Camera app, tap MORE on the shooting modes list, and then tap BIXBY VISION.
- 2 Select 🟽 and keep the QR code within the screen to recognise it.

The information connected to the QR code will appear.

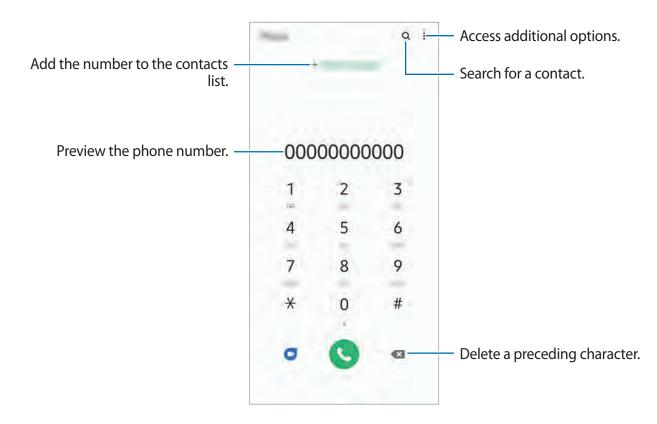
## Phone

## Introduction

Make or answer voice and video calls.

## Making calls

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter a phone number.
- 3 Tap 🔇 to make a voice call, or tap 💽 to make a video call.



#### Making calls from call logs or contacts list

Launch the **Phone** app, tap **Recents** or **Contacts**, and then swipe to the right on a contact or a phone number to make a call.

If this feature is deactivated, launch the **Settings** app, tap **Advanced features**  $\rightarrow$  **Motions and gestures**, and then tap the **Swipe to call or send messages** switch to activate it.

#### Using speed dial

Set speed dial numbers to quickly make calls.

To set a number to speed dial, launch the **Phone** app, tap **Keypad** or **Contacts**  $\rightarrow$   $\Rightarrow$  **Speed dial numbers**, select a speed dial number, and then add a phone number.

To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

#### Making calls from the locked screen

On the locked screen, drag C outside the circle.

#### Making an international call

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap  $\bigcirc$ .

## **Receiving calls**

#### Answering a call

When a call comes in, drag 🕓 outside the large circle.

### **Rejecting a call**

When a call comes in, drag 📀 outside the large circle.

To send a message when rejecting an incoming call, drag the **Send message** bar upwards and select a message to send. If the **Add reminder** switch is activated, a reminder will be saved to alert you of the rejected call one hour later.

To create various rejection messages, launch the **Phone** app, tap  $\bullet \rightarrow$ **Settings**  $\rightarrow$ **Quick decline messages**, enter a message, and then tap +.

#### Missed calls

If a call is missed, the 👗 icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, launch the **Phone** app and tap **Recents** to view missed calls.

## **Blocking phone numbers**

Block calls from specific numbers added to your block list.

- 1 Launch the **Phone** app and tap  $\rightarrow$  **Settings**  $\rightarrow$  **Block numbers**.
- 2 Tap **Recents** or **Contacts**, select contacts or phone numbers, and then tap **Done**.

To manually enter a number, tap **Add phone number**, enter a phone number, and then tap +.

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.



You can also block incoming calls from people that do not show their caller ID. Tap the **Block unknown callers** switch to activate the feature.

## **Options during calls**

- : Access additional options.
- Add call: Dial a second call. The first call will be put on hold. When you end the second call, the first call will be resumed.
- Hold call: Hold a call. Tap Resume call to retrieve the held call.
- Bluetooth: Switch to a Bluetooth headset if it is connected to the device.
- **Speaker**: Activate or deactivate the speakerphone. When using the speakerphone, keep the device away from your ears.
- Mute: Turn off the microphone so that the other party cannot hear you.
- Keypad / Hide: Open or close the keypad.
- 💿 : End the current call.

## Adding a phone number to Contacts

#### Adding a phone number to Contacts from the keypad

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter the number.
- **3** Tap Add to Contacts.
- 4 Tap **Create new contact** to create a new contact, or tap **Update existing contact** to add the number to an existing contact.

#### Adding a phone number to Contacts from the calls list

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a caller's image and tap Add, or tap a phone number and tap Add to Contacts.
- **3** Tap **Create new contact** to create a new contact, or tap **Update existing contact** to add the number to an existing contact.

## Adding a tag to a phone number

You can add tags to numbers without saving them to Contacts. This allows you to view the caller's information when they call without having them listed in Contacts.

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a phone number  $\rightarrow$  **()**.
- **3** Tap **Add note**, enter a tag, and then tap **Add**.

When a call comes from that number, the tag will show under the number.

## Contacts

### Introduction

Create new contacts or manage contacts on the device.

## **Adding contacts**

#### Creating a new contact

- 1 Launch the **Contacts** app and tap 😶.
- 2 Select a storage location.
- **3** Enter contact information.

Select a storage location. –		
		— Add an image.
	÷	– Enter contact information.
Open more information fields. –		

Depending on the selected storage location, the types of information you can save may vary.

4 Tap Save.

#### Importing contacts

Add contacts by importing them from other storages to your device.

- 1 Launch the Contacts app and tap  $\equiv \rightarrow$  Manage contacts  $\rightarrow$  Import or export contacts  $\rightarrow$  Import.
- 2 Select a storage location to import contacts from.
- **3** Tick VCF files or contacts to import and tap **Done**.
- **4** Select a storage location to save contacts to and tap **Import**.

#### Syncing contacts with your web accounts

Sync your device contacts with online contacts saved in your web accounts, such as your Samsung account.

- 1 Launch the Settings app, tap Accounts and backup → Accounts and select the account to sync with.
- 2 Tap **Sync account** and tap the **Contacts** switch to activate it.

For the Samsung account, tap  $\bullet \rightarrow$  Sync settings and tap the Contacts switch to activate it.

## Searching for contacts

Launch the **Contacts** app.

Use one of the following search methods:

- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap Q at the top of the contacts list and enter search criteria.

Apps and features

Tap the contact. Then take one of the following actions:

- 🏫 : Add to favourite contacts.
- 📞 / 🔄 : Make a voice or video call.
- 🛑 : Compose a message.
- 🔛 : Compose an email.

## Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Launch the **Contacts** app and tap  $\rightarrow$  **Share**.
- 2 Select contacts and tap Share.
- **3** Select a sharing method.

## Saving and sharing profile

Save and share your profile information, such as your photo and status message, with others using the profile sharing feature.



- To use this feature, you must sign in to your Samsung account.
- The profile sharing feature may not be available depending on the region or service provider.
- The profile sharing feature is only available for contacts who have activated the profile sharing feature on their device.
- 1 Launch the **Contacts** app and select your profile.
- 2 Tap **Tap here to share your profile** and tap the switch to activate it.
  - To use the profile sharing feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.
  - To change the scope of contacts to share your profile with, tap **Select what's shared**, select an item to share, and then select an option.

## **Creating groups**

You can add groups, such as family or friends, and manage contacts by group.

- 1 Launch the **Contacts** app and tap  $\equiv \rightarrow$  **Groups**  $\rightarrow$  **Create group**.
- 2 Enter a group name.

To set a group ringtone, tap Group ringtone and select a ringtone.

- **3** Tap Add member, select contacts to add to the group, and then tap Done.
- 4 Tap Save.

#### Sending a group message

You can send a group message to a group's members at the same time. Launch the **Contacts** app, tap  $= \rightarrow$  **Groups**, select a group, and then tap  $\Rightarrow$  **Send message**.

## Merging duplicate contacts

When you import contacts from other storages, or sync contacts with other accounts, your contacts list may include duplicate contacts. Merge duplicate contacts into one to streamline your contacts list.

1 Launch the **Contacts** app and tap  $\equiv \rightarrow$  **Manage contacts**  $\rightarrow$  **Merge contacts**.

2 Tick contacts and tap Merge.

## **Deleting contacts**

- 1 Launch the **Contacts** app and tap  $\bullet \to \mathsf{Delete}$ .
- 2 Select contacts and tap **Delete**.

To delete contacts one by one, open the contacts list and tap a contact. Then tap  $\bullet \rightarrow$ **Delete**.

## Messages

### Introduction

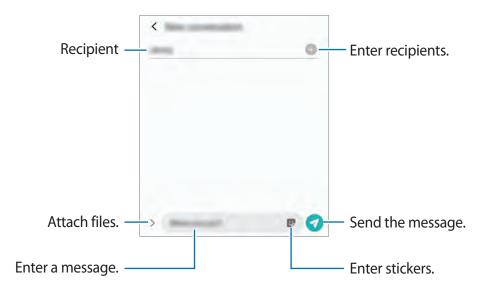
Send and view messages by conversation.

### Sending messages

You may incur additional charges for sending messages when you are roaming.

- 1 Launch the **Messages** app and tap 💬.
- 2 Add recipients and enter a message.

To record and send a voice message, tap and hold ||||, say your message, and then release your finger. The recording icon appears only while the message input field is empty.



3 Tap  $\bigcirc$  to send the message.

#### Viewing messages

Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.

- 1 Launch the **Messages** app and tap **Conversations**.
- 2 On the messages list, select a contact or a phone number.
  - To reply to the message, tap the message input field, enter a message, and then tap
  - To adjust the font size, spread two fingers apart or pinch on the screen.

## Sorting messages

You can sort messages by category and manage them easily.

- 1 Launch the **Messages** app and tap **Conversations**.
- 2 Tap New category  $\rightarrow$  Add category.

If the category option does not appear, tap  $\bullet \rightarrow$  Settings and tap the Conversations categories switch to activate it.

- 3 Enter a category name and tap **Done**.
- 4 Select conversations to add to the category and tap **Done**.

## **Blocking unwanted messages**

Block messages from specific numbers added to your block list.

- 1 Launch the Messages app and tap  $\bullet \rightarrow$  Settings  $\rightarrow$  Block numbers and messages  $\rightarrow$  Block numbers.
- 2 Tap **Conversations** and select a contact or a phone number. Or, tap **Contacts**, select contacts, and then tap **Done**.

To manually enter a number, enter a phone number under Enter phone number and tap +.

### Setting the message notification

You can change notification sound, display options, and more.

- 1 Launch the **Messages** app, tap → **Settings** → **Notifications**, and then tap the switch to activate it.
- 2 Change the notification settings.

#### Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications. If this feature is not activated, launch the **Settings** app, tap **Accessibility**  $\rightarrow$  **Advanced settings**  $\rightarrow$  **Notification reminders**, and then tap the switch to activate it.

## **Deleting messages**

- 1 Launch the **Messages** app.
- 2 On the messages list, select a contact or a phone number.
- 3 Tap and hold a message, then tap **Delete**. To delete multiple messages, tick messages you want to delete.
- 4 Tap Delete.

Apps and features

## Internet

#### Introduction

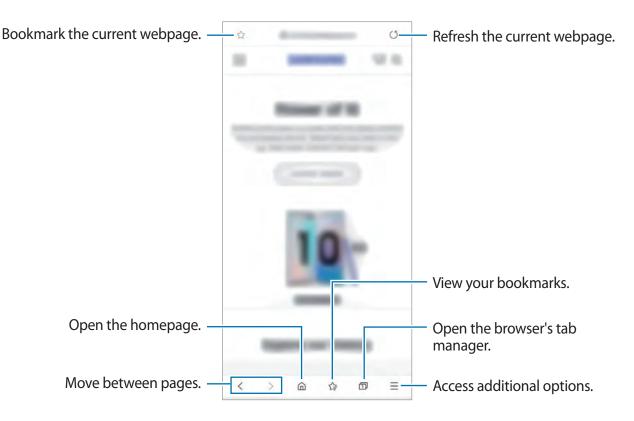
Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

### **Browsing webpages**

- 1 Launch the **Internet** app.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap Go.

To view the toolbars, drag your finger downwards slightly on the screen.

To switch between tabs quickly, swipe to the left or right on the address field.



## Using secret mode

In secret mode, you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password and your biometric data.

#### Activating secret mode

In the toolbar at the bottom of the screen, tap  $\square \rightarrow$  **Turn on Secret mode**. If you are using this feature for the first time, set whether to use a password for secret mode.

In secret mode, the device will change the colour of the toolbars.



In secret mode, you cannot use some features, such as screen capture.

#### Changing security settings

You can change your password or the lock method.

Tap  $\underline{--}$  > Settings  $\rightarrow$  Privacy and security  $\rightarrow$  Secret mode settings  $\rightarrow$  Change password. To use your registered biometric data as a lock method along with the password, tap an option switch under **Biometrics** to activate it.

#### Deactivating secret mode

In the toolbar at the bottom of the screen, tap  $\square \rightarrow$ **Turn off Secret mode**.

## Camera

## Introduction

Take photos and record videos using various modes and settings.

#### Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

#### Launching Camera

Use the following methods to launch Camera:

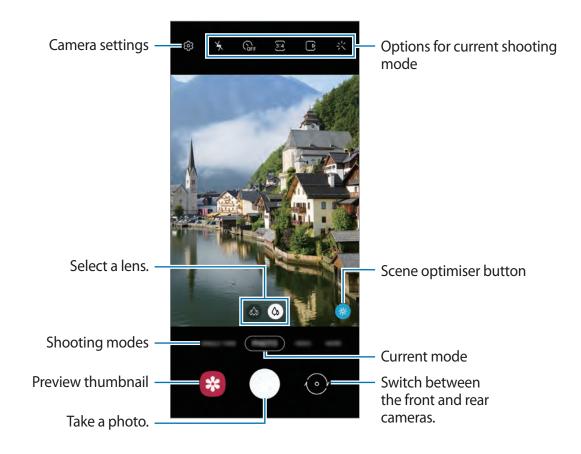
- Launch the **Camera** app.
- Press the Side key twice quickly.
- On the locked screen, drag 💿 outside the circle.
  - Some methods may not be available depending on the region or service provider.
    - Some camera features are not available when you launch the **Camera** app from the locked screen or when the screen is turned off while the screen lock method is set.
    - If photos you take appear blurry, clean the camera lens and try again.

## Taking photos

1 Tap the image on the preview screen where the camera should focus.

- Spread two fingers apart on the screen to zoom in, and pinch to zoom out. Alternatively, drag the lens selection icon to the left or right. Zooming features are available only when using the rear camera.
- To adjust the brightness of photos, tap the screen. When the adjustment bar appears, drag the adjustment bar towards + or -.

## 2 Tap O to take a photo.



- The preview screen may vary depending on the shooting mode and which camera is being used.
  - The camera automatically shuts off when unused.
  - Make sure that the lens is not damaged or contaminated. Otherwise, the device may not work properly in some modes that require high resolutions.
  - Your device's camera features a wide-angle lens. Minor distortion may occur in wide-angle photos or videos and does not indicate device performance problems.
  - When you take photos or videos with a high resolution or a high zoom ratio, the focus may not be clear if the subject is close. Take photos or videos from a good distance.

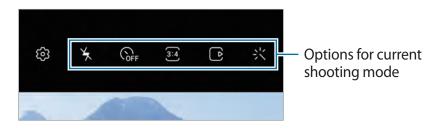
#### Using the camera button

Tap and hold the camera button to record a video.

To take burst shots, swipe downwards on the camera button and hold it.

#### Options for current shooting mode

On the preview screen, use the following options.





The available options may vary depending on the shooting mode.

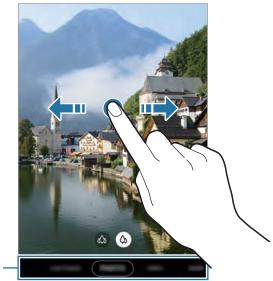
- 🍾 : Activate or deactivate the flash.
- Select the length of the delay before the camera automatically takes a photo.
- 3:4 : Select an aspect ratio for photos.
- 🕞 : Activate or deactivate the motion photo feature. If you activate the feature, a video clip will also be taken from a few seconds before tapping the camera button.
- → → Stabilise a video.
- 🔇 : Activate or deactivate the night hyperlapse feature.
- $C_{A}$ : Select a frame rate.
- 5. Select an aspect ratio for videos.
- 兴: Apply a filter effect or beauty effects.
- (e): Record fun videos with virtual handwriting or drawings on faces or anywhere else. Refer to AR Doodle for more information.

- Select a metering method. This determines how light values are calculated.
   Centre-weighted uses the light in the centre portion of the shot to calculate the exposure of the shot.
   Spot uses the light in a concentrated centre area of the shot to calculate the shot.
- O : In FOOD mode, focus on a subject inside the circular frame and blur the image outside the frame.
- $\circledast$  : In **FOOD** mode, adjust the colour tone.

## Changing shooting modes

To change the shooting mode, drag the shooting modes list to the left or right, or swipe to the left or right on the preview screen.

Select a shooting mode you want.



Shooting modes list

## Selecting a camera for shooting

On the preview screen, select the camera you want and take a photo or record a video.



This feature is only available in some shooting modes.

 (Ultra wide): The Ultra wide camera lets you take wide-angle photos or record wideangle videos which look just like the actual view. Use this feature to take landscape photos.

To correct the distortion in photos taken with the Ultra wide camera, tap (2) on the preview screen, tap **Save options**, and then tap the **Ultra wide lens correction** switch to activate it.

• (Wide-angle): The wide-angle camera lets you take basic photos or record normal videos.



🟟 Ultra wide



🗘 Wide-angle

## Photo mode (Intelligent camera)

The camera adjusts the shooting options automatically depending on the surroundings to capture photos easily. The intelligent camera feature automatically recognises the subject and optimises the colour and any effects.

On the shooting modes list, tap **PHOTO** and tap () to take a photo.

#### Taking high-resolution photos

Take high-resolution photos. You can crop the high-resolution photos by enlarging the area you want and saving it as a high-resolution file.



The resolution may vary depending on the model.

- 1 On the shooting modes list, tap **PHOTO**.
- 2 In the shooting options, tap  $\mathfrak{F} \to \mathfrak{GMP}^{\mathfrak{3:4}}$ .
- **3** Tap O to take a photo.



#### Scene optimiser

The camera adjusts the colour settings and applies the optimised effect automatically by recognising the subject.

On the shooting modes list, tap **PHOTO**. When the camera recognises the subject, the scene optimiser button will change and the optimised colour and effect will be applied.

- If this feature is not activated, tap <sup>(2)</sup>/<sub>(2)</sub> on the preview screen and tap the Scene optimiser switch to activate it.
- To use additional features, tap (2) on the preview screen, tap Scene optimiser, and then tap the switches next to the features you want.
- If you do not want to use this feature, tap the scene optimiser button on the preview screen.



#### Shot suggestions

The camera suggests the ideal composition for the photo by recognising the position and angle of your subject.

On the preview screen, tap 🕸 and tap the **Shot suggestions** switch to activate it.

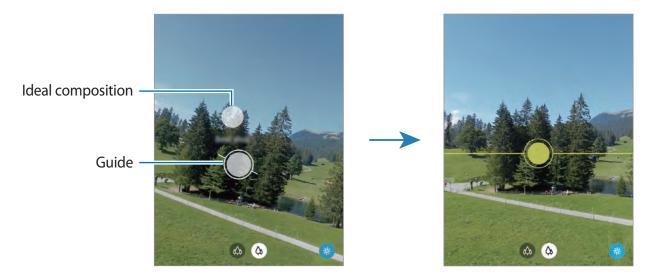
1 On the shooting modes list, tap **PHOTO**.

A guide will appear on the preview screen.

2 Point the guide at the subject.

The camera recognises the composition, and the recommended composition appears on the preview screen.

- 3 Adjust the position and angle of the camera to fit the composition. When the ideal composition is achieved, the guide will change to yellow.
- 4 Tap 🔘 to take a photo.



#### Taking selfies

You can take self-portraits with the front camera.

- 1 On the shooting modes list, tap **PHOTO**.
- 2 On the preview screen, swipe upwards or downwards, or tap  $\odot$  to switch to the front camera for self-portraits.
- 3 Face the front camera lens.To take self-portraits with a wide-angle shot of the landscape or people, tap <sup>(2)</sup>/<sub>(2)</sub>.
- 4 Tap 🔘 to take a photo.

#### Applying filter and beauty effects

You can select a filter effect and modify facial features, such as your skin tone or face shape, before taking a photo.

- 1 On the preview screen, tap 🔆.
- 2 Select a filter effect or beauty effects and take a photo.

#### **Creating filters**

Select an image with a colour tone you like from **Gallery**, and save the colour tone as a new filter. When you then take a photo with the filter, you can get a similar look.

1 On the preview screen, tap  $\Rightarrow My$  filters.

When you create a filter for the first time, select a sample image with a colour tone you want to use and tap  $Next \rightarrow Save filter$ .

- 2 Tap + and select an image with a colour tone you want to use.To change the filter name, tap the name.
- **3** Tap Save filter.

#### Locking the focus (AF) and exposure (AE)

You can lock the focus or exposure on a selected area to prevent the camera from automatically adjusting based on changes to the subjects or light sources.

Tap and hold the area to focus, the AF/AE frame will appear on the area and the focus and exposure setting will be locked. The setting remains locked even after you take a photo.

## Video mode

The camera adjusts the shooting options automatically depending on the surroundings to record videos easily.

- 1 On the shooting modes list, tap **VIDEO**.
- 2 Tap to record a video.
  - To switch between the front and rear cameras while recording, swipe upwards or downwards on the preview screen or tap .
  - To capture an image from the video while recording, tap .
  - To change the focus while recording a video, tap where you want to focus. To use auto focus mode, tap **AF** to cancel the manually set focus.
- 3 Tap to stop recording the video.

#### Stabilising videos (Super steady)

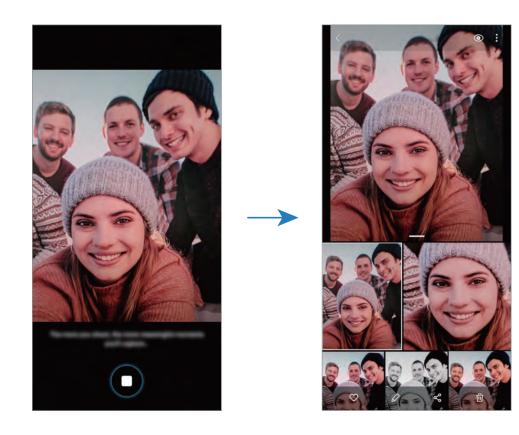
When recording videos, stabilise them using the Super steady feature.

Tap **VIDEO** on the shooting modes list, tap <u>h</u>{ on the shooting options to activate it, and then record a video.

## Single take mode

Take photos or videos in single take mode when you want to get a variety of results with just one shot. Your device automatically captures the best shot and videos and creates photos with optimised filters or videos with certain sections repeated.

- 1 On the shooting modes list, tap **SINGLE TAKE**.
- 2 Tap  $\bigcirc$  and move the camera to capture the scene you want.



3 When you are finished, tap the preview thumbnail.

A variety of optimised results for the scene will appear. To view other results, drag the — icon upwards.

To save the results individually, tap **Select**, tick the items you want, and then tap **J**.

## Pro mode

Capture photos while manually adjusting various shooting options, such as exposure value and ISO value.

On the shooting modes list, tap **MORE**  $\rightarrow$  **PRO**. Select options and customise the settings, and then tap  $\bigcirc$  to take a photo.

#### **Available options**

 Select an ISO value. This controls camera light sensitivity. Low values are for stationary or brightly lit objects. Higher values are for fast-moving or poorly lit objects. However, higher ISO settings can result in noise in photos.



If the shutter speed is set manually, you cannot set the ISO setting to AUTO.

- Adjust the shutter speed. A slow shutter speed allows more light in, so the photo becomes brighter. This is ideal for photos of scenery or photos taken at night. A fast shutter speed allows less light in. This is ideal for capturing photos of fast-moving subjects.
- 💿 : Adjust the colour tone.
- we : Select an appropriate white balance, so images have a true-to-life colour range. You can set the colour temperature.
- ② : Change the exposure value. This determines how much light the camera's sensor receives. For low-light situations, use a higher exposure.



If the shutter speed is set manually, you cannot change the exposure value. The exposure value will change and be displayed based on the shutter speed setting.

#### Separating the focus area and the exposure area

You can separate the focus area and the exposure area.

Tap and hold the preview screen. The AF/AE frame will appear on the screen. Drag the frame to the area where you want to separate the focus area and the exposure area.



## Panorama mode

Using panorama mode, take a series of photos and then stitch them together to create a wide scene.



- To get the best shots using panorama mode, follow these tips:
- Move the camera slowly in one direction.
- Keep the image within the frame on the camera's viewfinder. If the preview image is out of the guide frame or you do not move the device, the device will automatically stop taking photos.
- Avoid taking photos of indistinct backgrounds, such as an empty sky or a plain wall.
- 1 On the shooting modes list, tap  $MORE \rightarrow PANORAMA$ .
- 2 Tap  $\bigcirc$  and move the device slowly in one direction.
- **3** Tap to stop taking photos.

# Food mode

Take photos of food with more vibrant colours.

- 1 On the shooting modes list, tap  $MORE \rightarrow FOOD$ .
- 2 Tap the screen and drag the circular frame over the area to highlight.
  The area outside the circular frame will be blurred.
  To resize the circular frame, drag a corner of the frame.
- 3 Tap  $\bigoplus$  and drag the adjustment bar to adjust the colour tone.
- 4 Tap O to take a photo.

# Night mode

Take a photo in low-light conditions, without using the flash. When you use a tripod, you can get brighter and steadier results.

- 1 On the shooting modes list, tap  $MORE \rightarrow NIGHT$ .
- 2 Tap  $\bigcirc$  and hold your device steady until shooting is complete.

## Macro mode

Take photos of subjects at close range.

On the shooting modes list, tap  $MORE \rightarrow MACRO$ .

## Live focus mode

The camera allows you to take photos where the background is blurred and the subject stands out clearly. You can also apply a background effect and edit it after taking a photo.









Blur

Spin

Zoom

Colour point

- Use this feature in a place that has sufficient light.
  - The background blur may not be applied properly in the following conditions:
    - The device or the subject is moving.
    - The subject is thin or transparent.
    - The subject has a similar colour to the background.
    - The subject or background is plain.

### Taking portraits that stand out using the Live focus feature

- 1 On the shooting modes list, tap  $MORE \rightarrow LIVE FOCUS$ .
- 2 Drag the background blur adjustment bar to the left or right to adjust the blur level.

3 When **Ready** appears on the preview screen, tap O to take a photo.



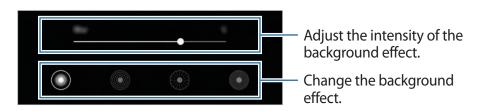
Background blur adjustment bar -

### Editing the background of the Live Focus photos

You can also edit the background effect and the intensity of the background effect for a photo taken with the Live focus feature.

- Select a photo taken with the Live focus feature and tap **Change background effect**.
- 2 Select a background effect you want.

To adjust the intensity of the background effect, drag the adjustment bar to the left or right.



**3** Tap **Apply** to save the photo.

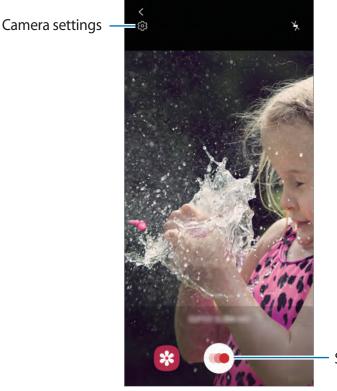
# Super Slow-mo mode

Super slow motion is a feature that records a quickly passing moment slowly so that you can appreciate it later. After the video is recorded, background music will be added automatically.



- Some super slow motion features may differ depending on the model.
- Use this feature in a place that has sufficient light. When recording a video indoors with insufficient or poor lighting, some of the following situations may occur:
  - The screen may appear dark due to the small amount of light.
  - The screen may flicker in certain lighting conditions, such as in places with fluorescent lighting.
  - Noise may occur.

1 On the shooting modes list, tap  $MORE \rightarrow SUPER SLOW-MO$ .



Start recording a video.

## 2 Tap 🖲.

The device will capture the moment in super slow motion and save it as a video.

3 On the preview screen, tap the preview thumbnail.

#### 4 Tap Play super slow-mo video.

Random background music will automatically accompany the video during playback. To edit the super slow motion section, drag the section editing bar to the left or right.



# Slow motion mode

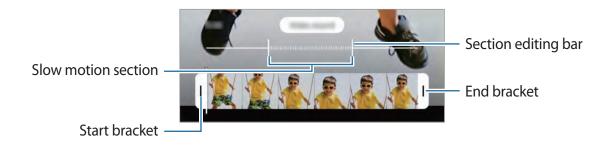
Record a video for viewing it in slow motion. You can specify sections of your videos to be played in slow motion.

- 1 On the shooting modes list, tap  $MORE \rightarrow SLOW MOTION$ .
- 2 Tap ( to start recording.
- 3 When you are finished recording, tap to stop.
- 4 On the preview screen, tap the preview thumbnail.

#### 5 Tap Play slow motion video.

The fastest section of the video will be set as a slow motion section and the video will start playing. Up to two slow motion sections will be created based on the video.

To edit the slow motion section, drag the section editing bar to the left or right.



# Hyperlapse mode

Record scenes, such as passing people or cars, and view them as fast-motion videos.

- 1 On the shooting modes list, tap  $MORE \rightarrow HYPERLAPSE$ .
- 2 Tap  $C_{A}$  and select a frame rate option.

If you set the frame rate to **Auto**, the device will automatically adjust the frame rate according to the changing rate of the scene.

- 3 Tap 💿 to start recording.
- 4 Tap to finish recording.
- 5 On the preview screen, tap the preview thumbnail and tap **Play hyperlapse** to view the video.

# **Customising camera settings**

On the preview screen, tap (3). Some options may not be available depending on the shooting mode.

#### Intelligent features

- Scene optimiser: Set the device to adjust the colour settings and apply the optimised effect automatically depending on the subject or scene.
- Shot suggestions: Set the device to suggest the ideal composition for the photo by recognising the position and angle of your subject.
- Smart selfie angle: Set the device to automatically switch to a wide-angle selfie when there are more than two people in the frame.
- Scan QR codes: Enable or disable the QR code reader.

#### Pictures

- Swipe Shutter button to edge to: Select an action to perform when you swipe downwards on the camera button and hold it.
- Save options: Select how you want to save photos.

#### Videos

- **Rear video size**: Select a resolution for videos you want to take with the rear camera. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- Front video size: Select a resolution for videos you want to take with the front camera. Using a higher resolution will result in higher quality videos, but they will take up more memory.
- **High efficiency video**: Record videos in the High Efficiency Video Codec (HEVC) format. Your HEVC videos will be saved as compressed files to conserve the device's memory.



- You cannot play the HEVC videos on other devices or share them online.
- Super slow motion and slow motion videos cannot be recorded in the HEVC format.
- Video stabilisation: Activate anti-shake to reduce or eliminate blurry image resulting from camera shake while recording a video.

#### **Useful features**

- Auto HDR: Take photos with rich colours and reproduce details even in bright and dark areas.
- **Pictures as previewed**: Set the device to save photos as they appear on the preview screen when taken with the front camera without flipping them.
- Grid lines: Display viewfinder guides to help composition when selecting subjects.
- Location tags: Attach a GPS location tag to the photo.



- GPS signal strength may decrease in locations where the signal is obstructed, such as between buildings or in low-lying areas, or in poor weather conditions.
- Your location may appear on your photos when you upload them to the Internet. To avoid this, deactivate the location tag setting.
- **Shooting methods**: Select additional shooting methods for taking a photo or recording a video.
- Storage location: Select the memory location for storage. This feature will appear when you insert a memory card.
- Watermark: Add a watermark in the bottom left corner when taking pictures.
- **Reset settings**: Reset the camera settings.
- Contact us: Ask questions or view frequently asked questions.
- About Camera: View the Camera app version and legal information.

Apps and features

# Gallery

## Introduction

View images and videos stored in your device. You can also manage images and videos by album or create stories.

# **Using Gallery**

Launch the Gallery app.



- Videos: View the videos saved in your device.
- Favourites: View your favourite photos and videos.
- Recent: View recent photos and videos.
- Suggested: View recommended content.

## Grouping similar images

Launch the **Gallery** app and tap **D** to group similar images and display only the best shots as a preview of the images. When you tap the image preview, you can view all the images in the group.



The icon appears only when there are similar images.

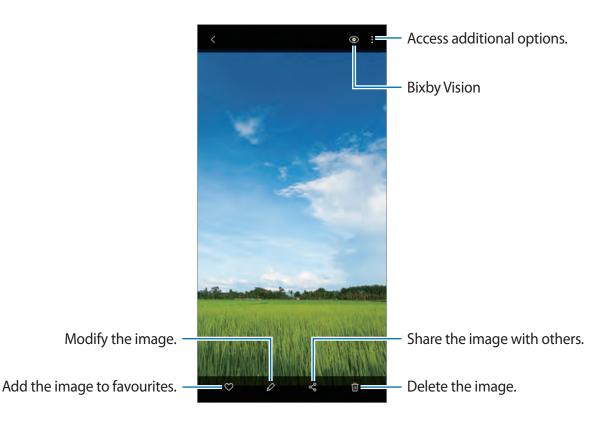
## Searching for images

Launch the **Gallery** app and tap Q to view images sorted by category, such as types or locations.

To search for images by entering keywords, tap the search field.

# Viewing images

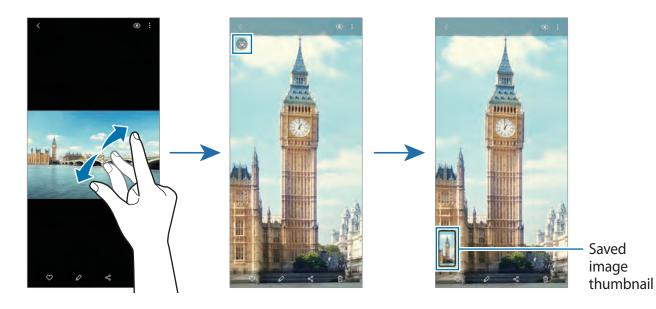
- 1 Launch the **Gallery** app and tap **Pictures**.
- 2 Select an image.



Apps and features

## Cropping images by enlarging an area

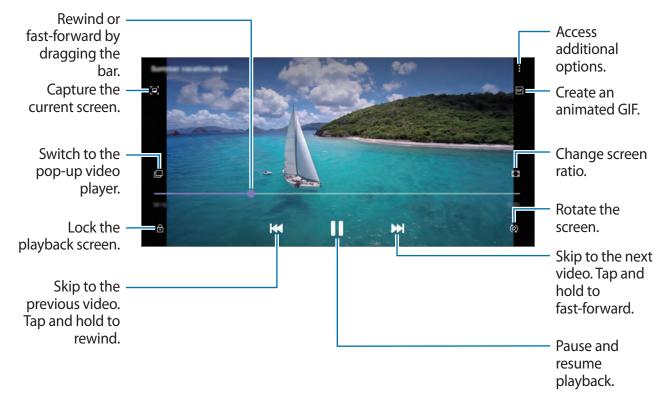
- 1 Launch the **Gallery** app and tap **Pictures**.
- 2 Select an image.
- 3 Double-tap or spread two fingers apart on the area you want to save and tap <sup>(C)</sup>. The cropped area will be saved as a file.



Viewing videos

- 1 Launch the **Gallery** app and tap **Pictures**.
- 2 Select a video to play.

## **3** Tap **Play video** to play the video.



Drag your finger up or down on the left side of the playback screen to adjust the brightness, or drag your finger up or down on the right side of the playback screen to adjust the volume. To rewind or fast-forward, swipe to the left or right on the playback screen.

## **Viewing albums**

You can view your images and videos sorted by folders or albums.

Launch the Gallery app, tap Albums, and then select an album.

### **Creating albums**

You can add albums and sort files.

- 1 Launch the **Gallery** app and tap **Albums**.
- **2** Tap  $\rightarrow$  Create album.
- 3 Enter a title for the album and tap **Create**.

## Moving photos and videos to albums

- 1 Launch the Gallery app and tap Albums.
- 2 Select an album and tap Add items.
- 3 Tap Pictures, or tap Albums and select an album with the images or videos you want.
- 4 Tick files and tap **Done**.
- 5 Tap Move.

The files will be deleted from the original folder and moved to the album. To copy the files, tap **Copy**.

## **Deleting albums**

- 1 Launch the **Gallery** app and tap **Albums**.
- 2 Tap and hold an album to delete, and tap **Delete**.

### **Creating album groups**

You can add groups and sort albums.

- 1 Launch the Gallery app and tap Albums.
- 2 Tap  $\rightarrow$  Create group.
- 3 Enter a title for the group and tap **Create**.
- 4 Select the group, tap Add albums, tick albums, and then tap Add. The albums will be moved to the group.

# **Viewing stories**

When you capture or save images and videos, the device will read their date and location tags, sort the images and videos, and then create stories. To create stories automatically, you must capture or save multiple images and videos.

Launch the Gallery app, tap Stories, and then select a story.

## **Editing stories**

- To add images or videos to a story, select a story and tap Story album  $\rightarrow \bullet \rightarrow \mathsf{Add}$ .
- To remove images or videos from a story, select a story, tap Story album → → Edit, tick images or videos to remove, and then tap Remove from story.

## **Deleting stories**

- 1 Launch the Gallery app and tap Stories.
- 2 Tap and hold a story to delete, and tap **Delete**.

# **Deleting images or videos**

- 1 Launch the Gallery app.
- 2 Select an image or a video to delete.

To delete multiple files, tap and hold a file to delete on the list and tick more files to delete.

3 Tap 前 or Delete.

## Using the recycle bin feature

You can keep the deleted images and videos in the recycle bin. The files will be deleted after a certain period.

Launch the **Gallery** app, tap  $\bullet \to$  **Settings**, and then tap the **Recycle bin** switch to activate it.

To view files in the recycle bin, launch the **Gallery** app and tap  $\rightarrow$  **Recycle bin**.

# AR Zone

# Introduction

AR Zone provides you AR related features, such as AR Emoji and AR Doodle. Choose a feature and capture fun photos or videos.

# Launching AR Zone

Use the following methods to launch AR Zone:

- Launch the **AR Zone** app.
- Launch the Camera app and tap  $MORE \rightarrow AR ZONE$ .



Available features may vary depending on the region, service provider, or model.



- **AR Emoji Camera**: Create an emoji that looks just like you, and take photos and record videos using your emojis or character emojis.
- **AR Doodle**: Record fun videos with virtual handwriting or drawings on faces or anywhere else.

- AR Emoji Studio: Edit or decorate your emoji and create clothes with custom patterns and colours for your emoji.
- AR Emoji Stickers: Create your own stickers with your emoji's expressions and actions.
- Deco Pic: Capture photos or videos with various stickers.

# **Creating AR Emoji**

Create an emoji that looks just like you, and take photos and record videos using your emojis or character emojis.

You can customise your emoji's features, such as the face shape or hairstyle, and decorate your emoji with various accessories. You can also express yourself in fun ways using your emoji stickers during a conversation.



Your emoji



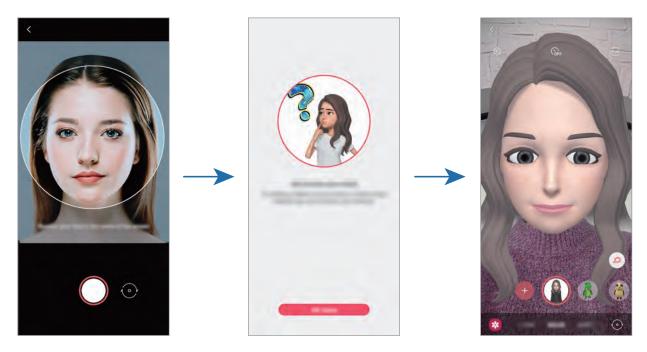
Character emoji

## Creating an emoji

Make an emoji that looks like you. Emoji stickers with various expressions will be automatically generated.

- 1 Launch the **AR Zone** app and tap **AR Emoji Camera**  $\rightarrow \oplus$ .
- 2 Align your face on the screen and tap  $\bigcirc$  to take a photo.
- **3** Select your emoji type and tap **Next**.
- 4 Decorate your emoji and tap Next.
- 5 Tap All done.

Your emoji and its emoji stickers are now created. Refer to AR Emoji Stickers for more information about emoji stickers.



You can use the **AR Emoji Camera** feature in both the front and rear cameras. To switch between cameras, swipe upwards or downwards on the preview screen.

### Deleting an emoji

Launch the **AR Zone** app and tap **AR Emoji Camera**. Tap  $\mathfrak{B} \to \mathsf{Manage emojis}$ , tick the emoji you want to delete, and then tap **Delete**. The emoji and its emoji stickers will be deleted.

# AR Emoji Camera

#### Capturing photos or videos with your emojis

Create fun photos or videos with your emoji using various shooting modes.









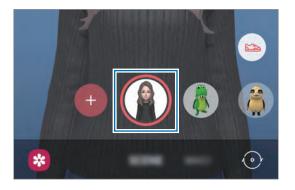
SCENE

MASK

MIRROR

PLAY

- 1 Launch the **AR Zone** app and tap **AR Emoji Camera**.
- 2 Select the emoji you want to use.



**3** Select the mode you want to use.

- SCENE: Your emoji mimics your expressions.
- MASK: Your emoji's face appears over your face so it looks like you are wearing a mask.
- MIRROR: Your emoji mimics your body movements.
- PLAY: Your emoji moves on a real background.

Apps and features

4 Tap O to take a photo or tap and hold O to record a video.You can view and share the photos and videos that you have captured in Gallery.

## Capturing photos or videos with character emojis

Character emojis mimic your expressions.

- 1 Launch the **AR Zone** app and tap **AR Emoji Camera**.
- 2 Select a character emoji you want to use.



3 Tap  $\bigcirc$  to take a photo or tap and hold  $\bigcirc$  to record a video.

You can view and share the photos and videos that you have captured in Gallery.

# **AR Emoji Stickers**

Create your own stickers with your emoji's expressions and actions. You can use your emoji stickers when sending messages or on a social network.

## Creating your own stickers

- 1 Launch the **AR Zone** app and tap **AR Emoji Stickers**.
- 2 Tap Make custom stickers at the bottom of the screen.
- 3 Edit stickers how you want.
  - 😔 : Add stickers.
  - 🖂 : Select the sticker's background.
  - 😔 : Select an expression.
  - $(\dot{\pi})$ : Select an action.
  - T: Enter text.
  - 🞲 : Write or draw on stickers.

#### 4 Tap Save.

You can view the stickers you have created by tapping Custom.

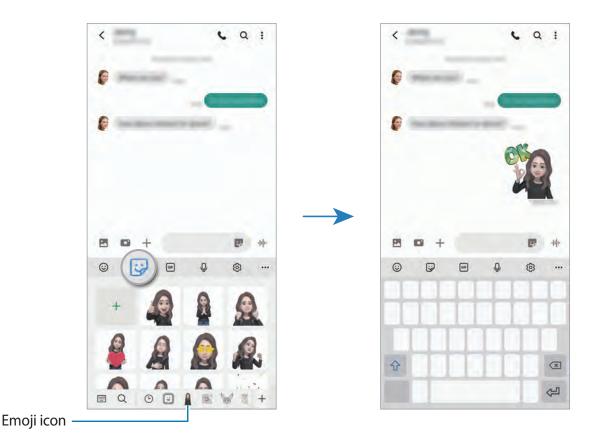


## Using your emoji stickers in chats

You can use your emoji stickers during a conversation via messages or on a social network. The following actions are an example of using your emoji stickers in the **Messages** app.

- 1 While composing a message in the **Messages** app, tap 😳 on the Samsung keyboard.
- 2 Tap the emoji icon.
- **3** Select one of your emoji stickers.

The emoji sticker will be inserted.



### Deleting emoji stickers

On the Samsung keyboard, tap 😨, tap 🚱 at the bottom of the keyboard, and then tap **Manage sticker sets**. Select the emoji stickers you want to delete and tap **Delete**.

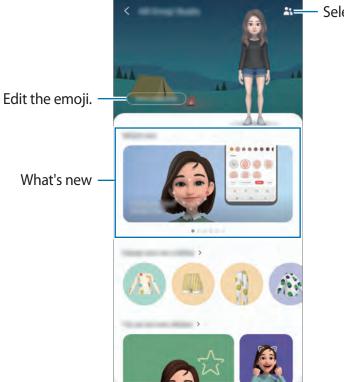
# **AR Emoji Studio**

Edit or decorate your emoji in the AR Emoji Studio. You can also create clothes with custom patterns and colours for your emoji.



Available options may vary depending on the region or service provider.

Launch the **AR Zone** app and tap **AR Emoji Studio**. AR Emoji Studio will appear.



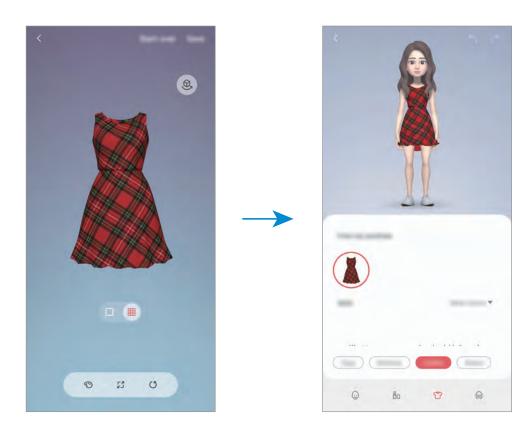
Select an emoji to edit.

Apps and features

#### Designing your emoji's clothes

- 1 Launch the **AR Zone** app and tap **AR Emoji Studio**.
- 2 Tap Design your own clothes.
- 3 Select a clothing type and select an image or pattern to use. If you tap **Gallery**, you can design clothes using images saved in your device.
- 4 Design your outfit and tap **Save**.

When a pop-up window appears, tap **Try it on**. Then, you can see your emoji in the outfit you designed.



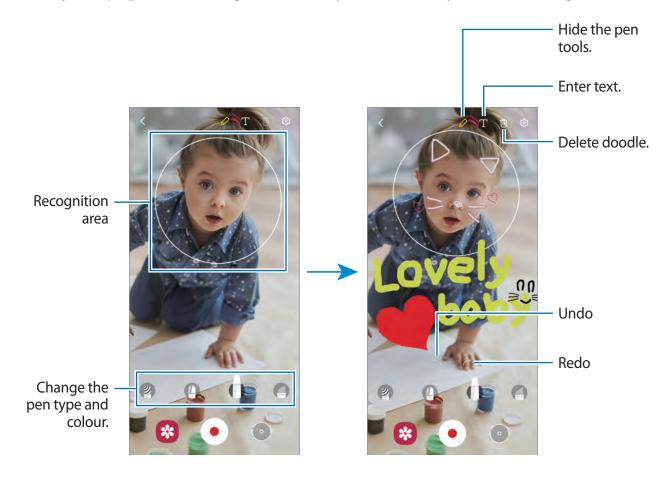
# AR Doodle

Record fun videos with virtual handwriting or drawings on people or pets' (cat and dogs) faces or anywhere else. When the camera recognises a face or space, the doodles on the face will follow the face as it moves, and the doodles in the space will be fixed in the same place even if the camera moves.

1 Launch the **AR Zone** app and tap **AR Doodle**.

When the camera recognises the subject, the recognition area will appear on the screen.

- 2 Write or draw in the recognition area.
  - If you switch to the rear camera, you can also write or draw outside the recognition area.
  - If you tap and then begin to doodle, you can record yourself doodling.



- 3 Tap to record a video.
- 4 Tap to stop recording the video.

You can view and share the video in Gallery.

Apps and features

## **Deco Pic**

Capture photos or videos with various stickers.

- 1 Launch the **AR Zone** app and tap **Deco Pic**.
- 2 Select a sticker you want to use.



3 Tap O to take a photo or tap and hold O to record a video.
You can view and share the photos and videos that you have captured in Gallery.

# **Always On Display**

You can view information, such as the clock or calendar, or control music playback on the screen when it is turned off.

You can also check notifications for new messages or missed calls.

The Always On Display is set to appear only when you tap the screen. To change the settings to make it appear continuously or during a set time, launch the **Settings** app, tap **Lock screen**  $\rightarrow$  **Always On Display**, and then select a mode you want.



The brightness of the Always On Display may change automatically depending on the lighting conditions.

## **Opening notifications on the Always On Display**

When you receive message, missed call, or app notifications, notification icons will appear on the Always On Display. Double-tap a notification icon to view its notification.







If the screen is locked, you must unlock it to view notifications.

## Deactivating the Always On Display feature

Open the notification panel, swipe downwards, and then tap () (Always On Display) to deactivate it. Alternatively, launch the **Settings** app, tap **Lock screen**, and then tap the **Always On Display** switch to deactivate it.

# **Multi window**

# Introduction

Multi window lets you run two apps at the same time in the split screen view. You can also run multiple apps at the same time in the pop-up view.



Some apps may not support this feature.



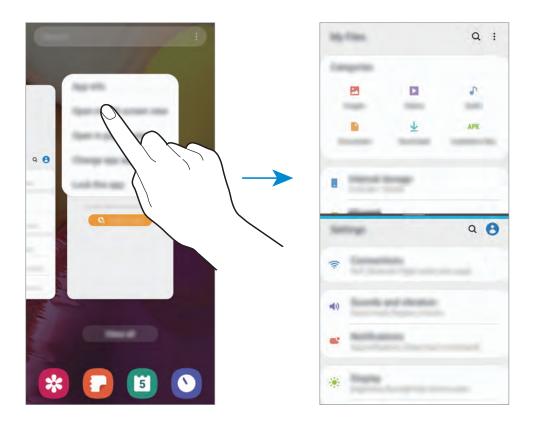
Split screen view



Pop-up view

# Split screen view

- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in split screen view**. The selected app will launch in the upper window.
- On the lower window, swipe left or right to select another app to launch.
   To launch apps not on the list of recently used apps, tap the Home button or Back button and select an app.



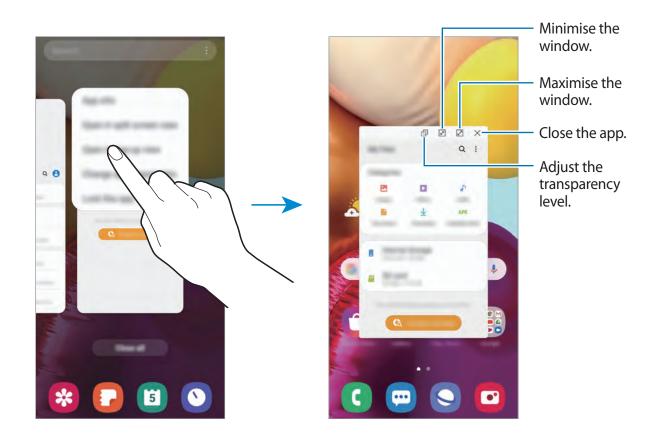
#### Adjusting the window size

Drag the bar between the app windows up or down to adjust the size of the windows.

When you drag the bar between the app windows to the top or bottom edge of the screen, the window will be maximised.

# Pop-up view

- 1 Tap the Recents button to open the list of recently used apps.
- 2 Swipe to the left or right, tap an app's icon, and then tap **Open in pop-up view**. The app screen will appear in the pop-up view.



#### Moving pop-up windows

To move a pop-up window, tap the window's toolbar and drag it to a new location.

# **Samsung Members**

**Samsung Members** offers support services to customers, such as device problem diagnosis, and lets users submit questions and error reports. You can also share information with others in the Galaxy users' community or view the latest news and tips. **Samsung Members** can help you solve any problems you might encounter while using your device.



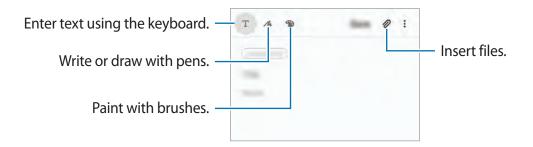
To submit your feedback or post your comments, you must sign in to your Samsung account. Refer to Samsung account for more information.

# Samsung Notes

Create notes by entering text from the keyboard or by handwriting or drawing on the screen. You can also insert images or voice recordings into your notes.

## **Creating notes**

- 1 Launch the **Samsung Notes** app and tap 🕀.
- 2 Select an input method from the toolbar at the top of the screen and compose a note.



**3** When you are finished composing the note, tap **Save**.

### **Deleting notes**

- 1 Launch the **Samsung Notes** app.
- 2 Tap and hold a note to delete.

To delete multiple notes, tick more notes to delete.

**3** Tap **Delete**.

# Calendar

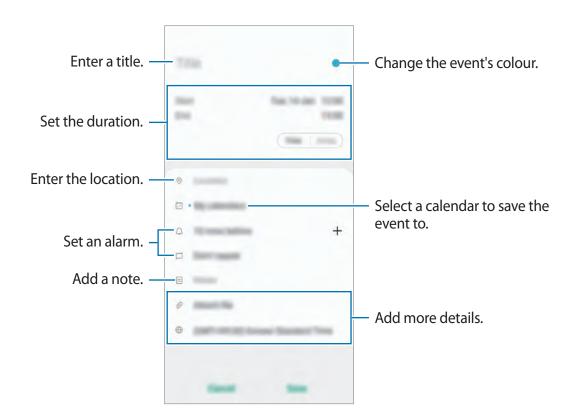
Manage your schedule by entering upcoming events or reminders in your planner.

### **Creating events**

- Launch the Calendar app and tap 

   or double-tap a date.

   If the date already has saved events or tasks in it, tap the date and tap .
- 2 Enter event details.



**3** Tap **Save** to save the event.

## **Creating reminders**

You can create tasks as reminders and receive notifications at the preset time or location for each reminder. Launch the **Calendar** app and tap  $\equiv \rightarrow$  **Reminder**. Refer to Reminder for more information.

#### Syncing events with your accounts

- 1 Launch the Settings app, tap Accounts and backup → Accounts, and then select the account to sync with.
- 2 Tap Sync account and tap the Calendar switch to activate it.

For the Samsung account, tap  $\bullet \rightarrow$  Sync settings and tap the Calendar switch to activate it.

To add accounts to sync with, launch the **Calendar** app and tap  $\equiv \rightarrow \diamondsuit \rightarrow \text{Add new}$ **account**. Then, select an account to sync with and sign in. When an account is added, a blue circle is displayed next to the account name.

# Reminder

Create reminders to schedule to-do items or to view content later. You will receive notifications at the preset time or location for each reminder.

- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
  - To fully use this feature, you must sign in to your Samsung account.
  - To use location reminders, the GPS feature must be activated.

## **Starting Reminder**

Launch the **Calendar** app and tap  $\underline{=} \rightarrow$  **Reminder**. The Reminder screen will appear and the **Reminder** app icon ( $\bigtriangleup$ ) will be added to the Apps screen.

## **Creating reminders**

Create reminders with various methods. Reminder will alert you if you create a reminder with a specified time or location setting. You can also save various content, such as a single memo or webpage address, and view it later.

For example, create a reminder to alert you to 'Water the flowers when I get home'.

- 1 Launch the **Reminder** app.
- 2 Tap Write a reminder or + and enter 'Water the flowers'.
- 3 Tap Place  $\rightarrow$  Pick a place and set the location to home.
- **4** Tap When I arrive at  $\rightarrow$  Done.
- 5 Tap Save to save the reminder.

When you arrive at home, the 'Water the flowers' notification will appear.

#### **Completing reminders**

Mark reminders that you do not need to be reminded of as complete.

On the reminders list, select a reminder and tap **Complete**.

**Restoring reminders** 

Restore reminders that have been completed.

- 1 On the reminders list, tap  $\rightarrow$  Completed  $\rightarrow$  Edit.
- 2 Tick items to restore and tap **Restore**.

Reminders will be added to the reminders list and you will be reminded at the preset times.

### **Deleting reminders**

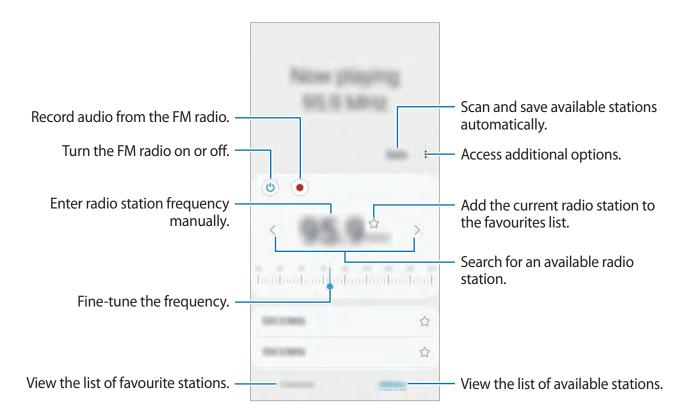
To delete a reminder, select a reminder and tap **Delete**. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **Delete**.

# Radio

Launch the Radio app.

Before you use this app, you must connect an earphone, which serves as the radio antenna.

- This app may not be available depending on the region or service provider.
- The FM radio scans and saves available stations automatically when running for the first time.



## Playing through the speaker

You can listen to the radio through the speaker instead of the connected earphone.

Tap  $\bullet \rightarrow$  Play through speaker.

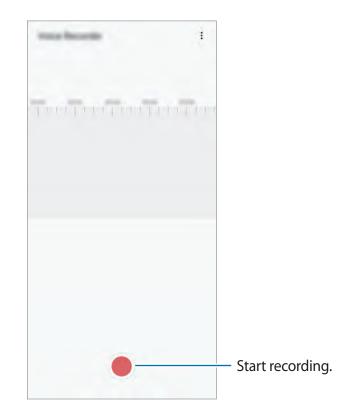
# **Voice Recorder**

## Introduction

Use this app to record or play voice memos.

# Making voice recordings

- 1 Launch the Voice Recorder app.
- 2 Tap () to start recording. Speak into the microphone.
  - Tap III to pause recording.
  - While making a voice recording, tap **BOOKMARK** to insert a bookmark.



3 Tap to finish recording.

4 Enter a file name and tap **Save**.

# **My Files**

Access and manage various files stored in the device.

Launch the My Files app.

View files that are stored in each storage.

To check for unnecessary data and free up the device's storage, tap Analyse storage.

To search for files or folders, tap Q.

# Clock

# Introduction

Set alarms, check the current time in many cities around the world, time an event, or set a specific duration.

# Alarm

Launch the Clock app and tap Alarm.

### Setting alarms

Tap + in the alarms list, set an alarm time, select the days on which the alarm will repeat, set other various alarm options, and then tap **Save**.

To open the keypad to enter an alarm time, tap the time input field.

To activate or deactivate alarms, tap the switch next to the alarm in the alarms list.

### **Stopping alarms**

Tap **Dismiss** to stop an alarm. If you have previously enabled the snooze option, tap **Snooze** to repeat the alarm after a specified length of time.

### **Deleting alarms**

Tap and hold an alarm, tick alarms to delete, and then tap **Delete**.

Apps and features

### **World Clock**

Launch the Clock app and tap World Clock.

#### **Creating clocks**

Tap +, enter a city name or select a city from the map, and then tap Add. To use the time zone converter, tap  $\stackrel{\bullet}{\bullet} \rightarrow$  **Time zone converter**.

#### **Deleting clocks**

Tap and hold a clock, tick clocks to delete, and then tap **Delete**.

### Stopwatch

- 1 Launch the **Clock** app and tap **Stopwatch**.
- 2 Tap **Start** to time an event.

To record lap times while timing an event, tap Lap.

- **3** Tap **Stop** to stop timing.
  - To restart the timing, tap **Resume**.
  - To clear lap times, tap **Reset**.

### Timer

- Launch the Clock app and tap Timer.
   To add a frequently used timer, tap +, set the duration and name, and then tap Add.
- 2 Set the duration, and then tap Start.To open the keypad to enter the duration, tap the duration input field.
- 3 Tap **Dismiss** when the timer goes off.

# Calculator

Perform simple or complex calculations.

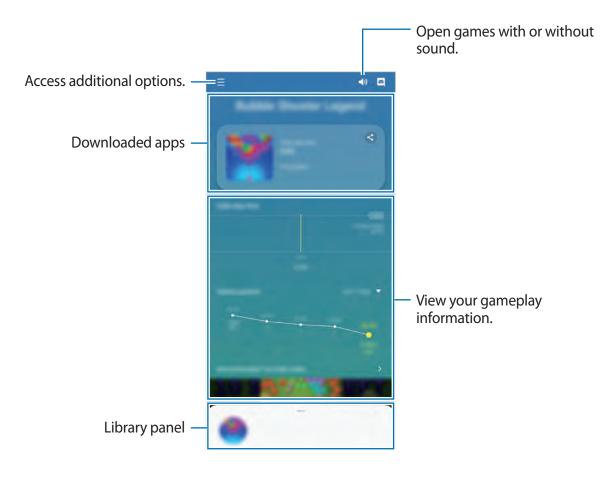
#### Launch the **Calculator** app.

- (L): View the calculation history. To clear the history, tap **Clear history**. To close the calculation history panel, tap .
- Imm: Use the unit conversion tool. You can convert various values, such as area, length, or temperature, into other units.
- v result of the scientific calculator.

# Game Launcher

### Introduction

Game Launcher gathers your games downloaded from **Play Store** and **Galaxy Store** into one place for easy access. You can set the device to game mode to play games more easily.



### **Using Game Launcher**

#### 1 Launch the **Game Launcher** app.



If Game Launcher does not appear, launch the Settings app, tap Advanced features, and then tap the Game Launcher switch to activate it.

2 Drag the Library panel upwards and tap a game.



Games downloaded from **Play Store** and **Galaxy Store** will be automatically shown on the Game Launcher screen. If you cannot see your games, drag the Library panel upwards and tap  $\stackrel{\bullet}{\bullet} \rightarrow$  **Add apps**.

#### Removing a game from Game Launcher

Drag the Library panel upwards, tap and hold a game, and then tap **Remove from Game** Launcher.

### Changing the performance mode

You can change the game performance mode.

Launch the Game Launcher app, tap  $\equiv \rightarrow$  Game performance  $\rightarrow$  Game performance, and then select the mode you want.

- Focus on performance: This focuses on giving you the best possible performance while playing games.
- **Balanced**: This balances the performance and the battery usage time.
- Focus on power saving: This saves battery power while playing games.



Battery power efficiency may vary by game.

# **Game Booster**

### Introduction

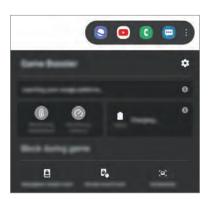
Game Booster lets you play games in a better environment and provides you with useful options via the Game Booster panel.

### **Using Game Booster**

To open the Game Booster panel while playing games, tap so on the navigation bar. If the navigation bar is hidden, drag upwards from the bottom of the screen to show it. If you have set the navigation bar to use **Full screen gestures**, open the notification panel and tap **Tap to open Game Booster**.



- You can set to open the Game Booster panel from the navigation bar while the navigation bar is set to Full screen gestures. On the Game Booster panel, tap Block during game and tap the Full screen gestures switch to activate it.
- · Available options may vary depending on the game.



- 🏟 : Configure settings for Game Booster.
- Monitoring temperature / Monitoring memory: Set the device to automatically adjust settings to prevent device overheating and to stop apps running in the background to better manage memory.
- Block during game: Lock some features during games.
- Navigation button lock: Hide the buttons on the navigation bar. To display the buttons, tap a on the navigation bar.
- Screen touch lock: Lock the touchscreen while the game is being played. To unlock the touchscreen, drag the lock icon in any direction.
- Screenshot: Capture screenshots.

### Launching apps in pop-up windows while playing games

You can launch apps in pop-up windows while playing a game. Tap 💿 and select an app from the apps list.

To edit the apps list, tap

# **Sharing content**

Share content by using various sharing options. The following actions are an example of sharing images.



You may incur additional charges when sharing files via the mobile network.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap < and select a sharing method, such as message and email.

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When you have a communication or sharing history, the people you contacted will appear on the sharing options panel. To directly share content with them via the corresponding app, select a person's icon. If the feature is not activated, launch the **Settings** app, tap **Advanced features**, and then tap the **Direct share** switch to activate it.

### Quick Share

Share content with nearby devices via Wi-Fi Direct or Bluetooth, or with SmartThings supported devices.



This feature does not support sharing videos with TVs or SmartThings supported devices. To watch videos on TV, use the Smart View feature.

- 1 Launch the **Gallery** app and select an image.
- 2 On the other device, open the notification panel, swipe downwards, and then tap (Quick Share) to activate it.
- 3 Tap  $\ll$  and select a device to transfer the image to.
- 4 Accept the file transfer request on the other device.

Setting who can find your device

Set who is allowed to find and send content to your device.

- 1 Open the notification panel, swipe downwards, and then tap (Quick Share) to activate it.
- 2 Tap and hold (2) (Quick Share).

The Quick Share settings screen will appear.

- 3 Select an option under Who can share with you?.
  - Contacts only: Allow only your contacts to share with your device.
  - Everyone: Allow any nearby devices to share with your device.

#### **Smart View**

View your device's displayed content on a large screen by connecting your device to a screen mirroring-enabled TV or monitor.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap *c*→ Smart View and select a device to mirror your device's screen or display content.

#### Shared album

Create a shared album to share photos or videos with others, and download your files whenever you want.



To use this feature, you must sign in to your Samsung account.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  $\ll \rightarrow$  Shared album.
- **3** Select an album to share.

If there is no album to share, tap **Create shared album** and follow the on-screen instructions to create an album.

# **Music Share**

The Music Share feature allows you to easily share your Bluetooth speaker or headset that is already connected to your device with others. For example, you can play music stored on your friend's smartphone via your Bluetooth car stereo while keeping it and your smartphone connected.



This feature is available only on devices that support the Music Share feature.



**1** Your smartphone Launch the Settings app, tap Connections → Bluetooth, tap the switch to activate it, and then connect the smartphone to your Bluetooth car stereo.



If the smartphone and your Bluetooth car stereo are already connected, proceed to the next step.

**2** Your smartphone Open the notification panel, swipe downwards, and then tap (Music Share) to activate it.

You can use additional features, such as setting who to share your device with, by launching the **Settings** app and tapping **Connections**  $\rightarrow$  **Bluetooth**  $\rightarrow \clubsuit \rightarrow$  **Advanced**  $\rightarrow$  **Music Share**.

**Friend's smartphone** Open the notification panel, swipe downwards, and then tap (Bluetooth) to activate it.

The list of the devices that can be connected will appear.

- 4 Friend's smartphone Select your Bluetooth car stereo connected to your smartphone.
- 5 Your smartphone Accept the connection request.

Your friend's smartphone and your smartphone will be connected.

6 Friend's smartphone Play a music file.

The music will play on your Bluetooth car stereo.

# Samsung Global Goals

The Global Goals, which were established by the United Nations General Assembly in 2015, consist of goals that aim to create a sustainable society. These goals have the power to end poverty, fight inequality, and stop climate change.

With Samsung Global Goals, learn more about the global goals and join the movement for a better future.

# Google apps

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps.

To view more app information, access each app's help menu.



Some apps may not be available or may be labelled differently depending on the region or service provider.

### Chrome

Search for information and browse webpages.

### Gmail

Send or receive emails via the Google Mail service.

#### Maps

Find your location on the map, search the world map, and view location information for various places around you.

### YT Music

Enjoy various music and videos provided by YouTube Music. You can also view the music collections stored on your device and play them.

### Play Movies & TV

Purchase or rent videos, such as movies and TV programmes, from Play Store.

### Drive

Store your content on the cloud, access it from anywhere, and share it with others.

Apps and features

#### YouTube

Watch or create videos and share them with others.

#### Photos

Search for, manage, and edit all your photos and videos from various sources in one place.

#### Google

Search quickly for items on the Internet or your device.

### Duo

Make a simple video call.

# Settings

## Introduction

Customise device settings. You can make your device more personalised by configuring various setting options.

Launch the **Settings** app.

To search for settings by entering keywords, tap Q.

# Connections

### Options

Change settings for various connections, such as the Wi-Fi feature and Bluetooth.

On the Settings screen, tap **Connections**.

- Wi-Fi: Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices. Refer to Wi-Fi for more information.
- **Bluetooth**: Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices. Refer to Bluetooth for more information.
- NFC and payment: Set the device to allow you to read near field communication (NFC) tags that contain information about products. You can also use this feature to make payments and buy tickets for transportation or events after downloading the required apps. Refer to NFC and payment for more information.
- Flight mode: Set the device to disable all wireless functions on your device. You can use only non-network services.



Follow the regulations provided by the airline and the instructions of aircraft personnel. In cases where it is allowed to use the device, always use it in flight mode.

• Mobile networks: Configure your mobile network settings.

• **Data usage**: Keep track of your data usage amount and customise the settings for the limitation. Set the device to automatically disable the mobile data connection when the amount of mobile data you have used reaches your specified limit.

You can activate the data saver feature to prevent some apps running in the background from sending or receiving data. Refer to Data saver for more information.

You can also select apps to always use the mobile data even when your device is connected to a Wi-Fi network. Refer to Mobile data only apps for more information.

- SIM card manager: Activate your SIM or USIM cards and customise the SIM card settings. Refer to SIM card manager for more information.
- **Mobile Hotspot and Tethering**: Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth. Refer to Mobile Hotspot and Tethering for more information.
- More connection settings: Customise settings to control other features. Refer to More connection settings for more information.

### Wi-Fi

Activate the Wi-Fi feature to connect to a Wi-Fi network and access the Internet or other network devices.

#### Connecting to a Wi-Fi network

- 1 On the Settings screen, tap **Connections**  $\rightarrow$  **Wi-Fi** and tap the switch to activate it.
- 2 Select a network from the Wi-Fi networks list.

Networks that require a password appear with a lock icon. Enter the password and tap **Connect**.

- - If you cannot connect to a Wi-Fi network properly, restart your device's Wi-Fi feature or the wireless router.

#### Wi-Fi Direct

Wi-Fi Direct connects devices directly via a Wi-Fi network without requiring an access point.

1 On the Settings screen, tap **Connections**  $\rightarrow$  **Wi-Fi** and tap the switch to activate it.

#### 2 Tap $\rightarrow$ Wi-Fi Direct.

The detected devices are listed.

If the device you want to connect to is not in the list, request that the device turns on its Wi-Fi Direct feature.

**3** Select a device to connect to.

The devices will be connected when the other device accepts the Wi-Fi Direct connection request.

#### Sending and receiving data

You can share data, such as contacts or media files, with other devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  $\ll \rightarrow$  Wi-Fi Direct and select a device to transfer the image to.
- **3** Accept the Wi-Fi Direct connection request on the other device.

If the devices are already connected, the image will be sent to the other device without the connection request procedure.

Ending the device connection

- 1 On the Settings screen, tap **Connections**  $\rightarrow$  **Wi-Fi**.
- 2 Tap  $\rightarrow$  Wi-Fi Direct.

The device displays the connected devices in the list.

**3** Tap the device name to disconnect the devices.

### Bluetooth

Use Bluetooth to exchange data or media files with other Bluetooth-enabled devices.



- Samsung is not responsible for the loss, interception, or misuse of data sent or received via Bluetooth.
- Always ensure that you share and receive data with devices that are trusted and properly secured. If there are obstacles between the devices, the operating distance may be reduced.
- Some devices, especially those that are not tested or approved by the Bluetooth SIG, may be incompatible with your device.
- Do not use the Bluetooth feature for illegal purposes (for example, pirating copies of files or illegally tapping communications for commercial purposes). Samsung is not responsible for the repercussion of illegal use of the Bluetooth feature.

#### Pairing with other Bluetooth devices

- On the Settings screen, tap Connections → Bluetooth and tap the switch to activate it. The detected devices will be listed.
- 2 Select a device to pair with.

If the device you want to pair with is not on the list, set the device to enter Bluetooth pairing mode. Refer to the other device's user manuals.



Your device is visible to other devices while the Bluetooth settings screen is open.

**3** Accept the Bluetooth connection request on your device to confirm.

The devices will be connected when the other device accepts the Bluetooth connection request.

### Sending and receiving data

Many apps support data transfer via Bluetooth. You can share data, such as contacts or media files, with other Bluetooth devices. The following actions are an example of sending an image to another device.

- 1 Launch the **Gallery** app and select an image.
- 2 Tap  $\ll \rightarrow$  Bluetooth and select a device to transfer the image to.

If the device you want to pair with is not in the list, request that the device turns on its visibility option.

3 Accept the Bluetooth connection request on the other device.

#### **Unpairing Bluetooth devices**

- 2 Tap 🏟 next to the device name to unpair.
- **3** Tap **Unpair**.

### NFC and payment

Your device allows you to read near field communication (NFC) tags that contain information about products. You can also use this feature to make payments and buy tickets for transportation or events after downloading the required apps.



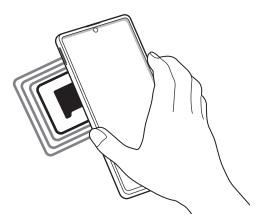
The device contains a built-in NFC antenna. Handle the device carefully to avoid damaging the NFC antenna.

### **Reading information from NFC tags**

Use the NFC feature to read product information from NFC tags.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and payment** switch to activate it.
- 2 Place the NFC antenna area on the back of your device near an NFC tag.

The information from the tag appears.





Ensure that the device's screen is turned on and unlocked. Otherwise, the device will not read NFC tags or receive data.

#### Making payments with the NFC feature

Before you can use the NFC feature to make payments, you must register for the mobile payment service. To register or get more information about the service, contact your service provider.

- 1 On the Settings screen, tap **Connections** and tap the **NFC and payment** switch to activate it.
- 2 Touch the NFC antenna area on the back of your device to the NFC card reader.

To set the default payment app, open the Settings screen and tap **Connections**  $\rightarrow$  **NFC and payment**  $\rightarrow$  **Tap and pay**  $\rightarrow$  **PAYMENT**, and then select an app.



The payment services list may not include all available payment apps.

#### Sending data with the NFC feature

Transfer data, such as images or contacts, with other devices by touching your device's NFC antenna to the other device's NFC antenna.

- 1 On the Settings screen, tap **Connections** → **NFC and payment** and tap the switch to activate it.
- 2 Tap the Android Beam switch to activate it.
- 3 Select an item and touch the other device's NFC antenna to your device's NFC antenna.
- 4 When **Touch to beam.** appears on the screen, tap your device's screen to send the item.



If both devices try to send data simultaneously, the file transfer may fail.

### Data saver

Reduce your data usage by preventing some apps running in the background from sending or receiving data.

On the Settings screen, tap **Connections**  $\rightarrow$  **Data usage**  $\rightarrow$  **Data saver** and tap the switch to activate it.

When the data saver feature is activated, the 🕰 icon will appear on the status bar.





To select apps to use data without restriction, tap **Allow app while Data saver on** and select apps.

### Mobile data only apps

Select apps to always use the mobile data even when your device is connected to a Wi-Fi network.

For example, you can set the device to use only mobile data for apps that you want to keep secure or streaming apps that can be disconnected. Even if you do not deactivate the Wi-Fi feature, the apps will launch using the mobile data.

On the Settings screen, tap **Connections**  $\rightarrow$  **Data usage**  $\rightarrow$  **Mobile data only apps**, tap the switch to activate it, and then tap the switches next to the apps you want.



You may incur additional charges when using this feature.

### SIM card manager

Activate your SIM or USIM cards and customise the SIM card settings. Refer to Using dual SIM or USIM cards for more information.

On the Settings screen, tap **Connections**  $\rightarrow$  **SIM card manager**.

- Calls: Select a SIM or USIM card for voice calls.
- Text messages: Select a SIM or USIM card for messaging.
- Mobile data: Select a SIM or USIM card for data services.
- **Confirm SIM card for calls**: Set the device to ask which SIM or USIM card to use for the next call when you make a call without using your preferred SIM or USIM card for calls.
- **Dual SIM always on**: Set the device to allow incoming calls from the other SIM or USIM card during a call.



When this feature is enabled, you may incur additional charges for call forwarding depending on the region or service provider.

### **Mobile Hotspot and Tethering**

Use the device as a mobile hotspot to share the device's mobile data connection with other devices when the network connection is not available. Connections can be made via Wi-Fi, USB, or Bluetooth.

On the Settings screen, tap  $Connections \rightarrow Mobile Hotspot and Tethering$ .



You may incur additional charges when using this feature.

- **Mobile Hotspot**: Use the mobile hotspot to share the device's mobile data connection with computers or other devices.
- Bluetooth tethering: Use Bluetooth tethering to share the device's mobile data connection with computers or other devices via Bluetooth.
- **USB tethering**: Use USB tethering to share the device's mobile data connection with a computer via USB. When connected to a computer, the device is used as a wireless modem for the computer.

### Using the mobile hotspot

Use your device as a mobile hotspot to share your device's mobile data connection with other devices.

- 1 On the Settings screen, tap Connections → Mobile Hotspot and Tethering → Mobile Hotspot.
- 2 Tap the switch to activate it.

The 🛜 icon appears on the status bar. Other devices can find your device in the Wi-Fi networks list.

To set a password for the mobile hotspot, tap  $\bullet \rightarrow \bullet$  Configure Mobile Hotspot and select the level of security. Then, enter a password and tap Save.

**3** On the other device's screen, search for and select your device from the Wi-Fi networks list.

To connect without entering the password, tap 🔡 and scan the QR code with the other device.



If the mobile hotspot is not found, on your device, set **Band** to **2.4 GHz**, tap  $\bullet \rightarrow$  **Configure Mobile Hotspot**, and then deselect **Hide my device**.

4 On the connected device, use the device's mobile data connection to access the Internet.

#### Auto Hotspot

You can share your device's mobile data connection with other devices signed in to your Samsung account without entering a password.

Tap the Auto Hotspot switch to activate it.

### More connection settings

Customise settings to control other connection features.

On the Settings screen, tap Connections  $\rightarrow$  More connection settings.

- Nearby device scanning: Set the device to scan for nearby devices to connect to.
- **Printing**: Configure settings for printer plug-ins installed on the device. You can search for available printers or add one manually to print files. Refer to Printing for more information.
- VPN: Set up virtual private networks (VPNs) on your device to connect to a school or company's private network.
- **Private DNS**: Set the device to use the security enhanced private DNS.
- Ethernet: When you connect an Ethernet adaptor, you can use a wired network and configure network settings.

### Printing

Configure settings for printer plug-ins installed on the device. You can connect the device to a printer via Wi-Fi or Wi-Fi Direct, and print images or documents.



Some printers may not be compatible with the device.

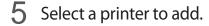
#### Adding printer plug-ins

Add printer plug-ins for printers you want to connect the device to.

- 1 On the Settings screen, tap Connections  $\rightarrow$  More connection settings  $\rightarrow$  Printing  $\rightarrow$  Download plugin.
- 2 Search for a printer plug-in in **Play Store**.
- **3** Select a printer plug-in and install it.

4 Select the installed printer plug-in.

The device will automatically search for printers that are connected to the same Wi-Fi network as your device.





To add printers manually, tap  $\rightarrow$  Add printer.

#### **Printing content**

While viewing content, such as images or documents, access the options list, tap **Print**  $\rightarrow \blacksquare$  **All printers...**, and then select a printer.



Printing methods may vary depending on the content type.

# Sounds and vibration

### Options

Change settings for various sounds on the device.

On the Settings screen, tap Sounds and vibration.

- Sound mode: Set the device to use sound mode, vibration mode, or silent mode.
- Vibrate while ringing: Set the device to vibrate and play a ringtone for incoming calls.
- **Temporary mute**: Set the device to use silent mode for a certain period.
- Ringtone: Change the call ringtone.
- Notification sound: Change the notification sound.
- Volume: Adjust the device's volume level.
- Vibration pattern: Select a vibration pattern.
- System sound: Set the device to sound for actions, such as controlling the touchscreen.
- Sound quality and effects: Set the device's sound quality and effects. Refer to Dolby Atmos (surround sound) for more information.
- Separate app sound: Set the device to play media sound from a specific app separately on the other audio device. Refer to Separate app sound for more information.

### **Dolby Atmos (surround sound)**

Select a surround sound mode optimised for various types of audio, such as movies, music, and voice. With Dolby Atmos, you can experience moving audio sounds that flow all around you.

On the Settings screen, tap **Sounds and vibration**  $\rightarrow$  **Sound quality and effects**  $\rightarrow$  **Dolby Atmos**, tap the switch to activate it, and then select a mode.



Before you use this feature, you must connect an earphone.

### Separate app sound

Set the device to play media sound from a specific app on the connected Bluetooth speaker or headset separate from the sound of other apps.

For example, you can listen to the Navigation app through your device's speaker while listening to playback from the Music app through the vehicle's Bluetooth speaker.

- 1 On the Settings screen, tap **Sounds and vibration** → **Separate app sound** and tap the switch to activate it.
- 2 Select an app to play media sounds separately and tap the Back button.
- **3** Select a device for playing the selected app's media sound.

# Notifications

### Options

Change the notification settings.

On the Settings screen, tap Notifications.

- Suggest actions and replies: Set the device to suggest actions and replies for notifications.
- Show snooze option: Set whether to show the snooze option.
- App icon badges: Change the settings for app icon badges. Refer to App icon badges for more information.
- Status bar: Set how to display notification icons and whether to show the remaining battery percentage on the status bar.
- **Do not disturb**: Set the device to mute all sounds except for allowed exceptions.
- Recently sent: View the apps that received recent notifications and change the notification settings. To customise notification settings for more apps, tap See all → ▼
   → All and select an app from the apps list.

### App icon badges

You can set the device to display a number or dot badge on apps that have notifications. You can also set it to display no badges.

- 1 On the Settings screen, tap Notifications → App icon badges and tap the switch to activate it.
- 2 Select an option under **Badge style**.

# Display

### Options

Change the display and the Home screen settings.

On the Settings screen, tap **Display**.

- Light / Dark: Activate or deactivate dark mode.
- **Dark mode settings**: Reduce eye strain by applying the dark theme when using the device at night or in a dark place. Refer to Dark mode settings for more information.
- Brightness: Adjust the brightness of the display.
- Adaptive brightness: Set the device to keep track of your brightness adjustments and apply them automatically in similar lighting conditions.
- Blue light filter: Activate the blue light filter and change the filter settings. Refer to Blue light filter for more information.
- Screen mode: Change the screen mode to adjust the display's colour and contrast. Refer to Changing the screen mode or adjusting the display colour for more information.
- Font size and style: Change the font size and style. Refer to Font size and style for more information.
- Screen zoom: Change the screen zoom setting.
- Full screen apps: Select apps to use with the full screen aspect ratio. You can also set the device to hide the front camera from the screen.
- Screen timeout: Set the length of time the device waits before turning off the display's backlight.
- Home screen: Configure settings for the Home screen, such as the screen grid or layout.
- Navigation bar: Change the navigation bar settings. Refer to Navigation bar (soft buttons) for more information.
- Accidental touch protection: Set the device to prevent the screen from detecting touch input when it is in a dark place, such as a pocket or bag.
- **Touch sensitivity**: Increase the touch sensitivity of the screen for use with screen protectors.
- Show charging information: Set the device to display the remaining battery percentage and the estimated time until it is fully charged when the screen is off.
- Screensaver: Set the device to launch a screensaver when the device is charging. Refer to Screensaver for more information.

### Dark mode settings

Reduce eye strain by applying the dark theme when using the device at night or in a dark place.

- The dark theme may not be applied in some apps.
- 1 On the Settings screen, tap **Display** and tap **Dark** to activate it.
- 2 To set the schedule to apply dark mode to the screen, tap **Dark mode settings**, tap the **Turn on as scheduled** switch to activate it, and then select an option.
  - Sunset to sunrise: Set the device to turn on dark mode at night and turn it off in the morning based on your current location.
  - Custom schedule: Set a specific time to turn on and off dark mode.

### **Blue light filter**

Reduce eye strain by limiting the amount of blue light emitted by the screen.

- 1 On the Settings screen, tap **Display** → **Blue light filter** and tap the **Turn on now** switch to activate it.
- 2 Drag the adjustment bar to adjust the filter's opacity.
- 3 To set the schedule to apply the blue light filter to the screen, tap the **Turn on as scheduled** switch to activate it and select an option.
  - Sunset to sunrise: Set the device to apply the blue light filter at night and turn it off in the morning based on your current location.
  - Custom schedule: Set a specific time to apply the blue light filter.

```
Settings
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### Changing the screen mode or adjusting the display colour

Change the screen mode or adjust the display colour to your preference.

#### Changing the screen mode

On the Settings screen, tap  $Display \rightarrow Screen \mod e$  and select a mode you want.

- Vivid: This optimises the colour range, saturation, and sharpness of your display. You can also adjust the display colour balance by colour value.
- Natural: This adjusts the screen to a natural tone.
  - You can adjust the display colour only in **Vivid** mode.
    - Vivid mode may not be compatible with third-party apps.
    - You cannot change the screen mode while applying the blue light filter.

#### Optimising the full screen colour balance

Optimise the display colour by adjusting the colour tones to your preference.

On the Settings screen, tap  $Display \rightarrow Screen \mod \rightarrow Vivid$  and adjust the colour adjustment bar under White balance.

When you drag the colour adjustment bar towards **Cool**, the blue colour tone will increase. When you drag the bar towards **Warm**, the red colour tone will increase.



### Adjusting the screen tone by colour value

Increase or lower certain colour tones by adjusting the Red, Green, or Blue value individually.

- 1 On the Settings screen, tap **Display**  $\rightarrow$  **Screen mode**  $\rightarrow$  **Vivid**.
- 2 Tap Advanced settings.
- 3 Adjust the **R** (Red), **G** (Green), or **B** (Blue) colour bar to your preference. The screen tone will be adjusted.

### Font size and style

Change the font size and style.

- 1 On the Settings screen, tap **Display**  $\rightarrow$  **Font size and style**.
- 2 Change the font style and boldness setting and drag the adjustment bar under **Font size** to change the size.



### Screensaver

You can set to display images as a screensaver when the screen turns off automatically. The screensaver will be displayed when the device is charging.

- 1 On the Settings screen, tap **Display**  $\rightarrow$  **Screensaver**.
- 2 Select an option.

If you select **Photo Frame** or **Photos**, a slideshow with selected images will start. If you select **Photo Table**, selected images will appear as small cards and overlap.

- 3 Tap 💠 to select albums for displaying images.
- 4 When you are finished, tap the Back button.

To preview the selected option, tap **Preview**.



When you tap the screen while your screensaver is displayed, the screen will turn on.

# Wallpaper

Change the wallpaper settings for the Home screen and the locked screen.

On the Settings screen, tap Wallpaper.

# Themes

Apply various themes to the device to change the visual elements of the Home screen, locked screen, and icons.

On the Settings screen, tap **Themes**.

- Themes: Change the device's theme.
- Wallpapers: Change the wallpaper settings for the Home screen and the locked screen.
- **Icons**: Change the icon style.
- AODs: Select an image to display on the Always On Display.

# Lock screen

### Options

Change the settings for the locked screen.

On the Settings screen, tap Lock screen.



The available options may vary depending on the screen lock method selected.

- Screen lock type: Change the screen lock method.
- Smart Lock: Set the device to unlock itself when trusted locations or devices are detected. Refer to Smart Lock for more information.
- Secure lock settings: Change screen lock settings for the selected lock method.
- Always On Display: Set the device to display information while the screen is turned off. Refer to Always On Display for more information.
- Wallpaper services: Set the device to use wallpaper services such as Dynamic Lock screen.
- Clock style: Change the type and colour of the clock on the locked screen.
- Roaming clock: Change the clock to show both the local and home time zones on the locked screen when roaming.
- FaceWidgets: Change the settings of the items displayed on the locked screen.
- **Contact information**: Set the device to show contact information, such as your email address, on the locked screen.

- Notifications: Set how to show notifications on the locked screen.
- Shortcuts: Select apps to display shortcuts to them on the locked screen.
- About Lock screen: View the Lock screen version and legal information.

### Smart Lock

You can set the device to unlock itself and remain unlocked when trusted locations or devices are detected.

For example, if you have set your home as a trusted location, when you get home your device will detect the location and automatically unlock itself.



- This feature will be available to use after you set a screen lock method.
  - If you do not use your device for four hours or when you turn on the device, you must unlock the screen using the pattern, PIN, or password you set.
- 1 On the Settings screen, tap Lock screen  $\rightarrow$  Smart Lock.
- 2 Unlock the screen using the preset screen lock method.
- **3** Select an option and follow the on-screen instructions to complete the setup.

# **Biometrics and security**

### Options

Change the settings for securing the device.

On the Settings screen, tap **Biometrics and security**.

- Face recognition: Set the device to unlock the screen by recognising your face. Refer to Face recognition for more information.
- **Fingerprints**: Register your fingerprints to unlock the screen. Refer to Fingerprint recognition for more information.
- Biometrics preferences: Change the settings for biometric data.
- **Google Play Protect**: Set the device to check for harmful apps and behaviour and warn about potential harm and remove them.

- Find My Mobile: Activate or deactivate the Find My Mobile feature. Access the Find My Mobile website (findmymobile.samsung.com) to track and control your lost or stolen device.
- Security update: View the version of your device's software and check for updates.
- Google Play system update: View the Google Play system version and check for updates.
- Install unknown apps: Set the device to allow the installation of apps from unknown sources.
- Encrypt or decrypt SD card: Set the device to encrypt files on a memory card.



If you reset your device to the factory defaults with this setting enabled, the device will not be able to read your encrypted files. Disable this setting before resetting the device.

• Other security settings: Configure additional security settings.

### Face recognition

You can set the device to unlock the screen by recognising your face.

- If you use your face as a screen lock method, your face cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the face. Be careful not to forget your pattern, PIN, or password.
  - If you change the screen lock method to **Swipe** or **None**, which are not secure, all of your biometric data will be deleted. If you want to use your biometric data in apps or features, you must register your biometric data again.

# Precautions for using face recognition

Before using the face recognition to unlock your device, keep the following precautions in mind.

- Your device could be unlocked by someone or something that looks like your image.
- Face recognition is less secure than Pattern, PIN, or Password.

#### For better face recognition

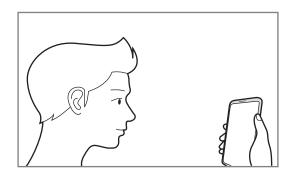
Consider the following when using face recognition:

- Consider the conditions when registering, such as wearing glasses, hats, masks, beards, or heavy makeup
- Ensure that you are in a well-lit area and that the camera lens is clean when registering
- Ensure your image is not blurry for better match results

### **Registering your face**

For better face registration, register your face indoors and out of direct sunlight.

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Face recognition**.
- 2 Read the on-screen instructions and tap **Continue**.
- **3** Set a screen lock method.
- 4 Select whether you are wearing glasses or not and tap **Continue**.
- 5 Hold the device with the screen facing towards you and look at the screen.



6 Position your face inside the frame on the screen.

The camera will scan your face.

- If unlocking the screen with your face is not working properly, tap **Remove face data** to remove your registered face and register your face again.
  - To enhance the face recognition, tap **Add alternative look** and add an alternate appearance.

#### Deleting the registered face data

You can delete face data that you have registered.

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Face recognition**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Tap Remove face data  $\rightarrow$  Remove.

Once the registered face is deleted, all the related features will also be deactivated.

### Unlocking the screen with your face

You can unlock the screen with your face instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Face recognition**.
- 2 Unlock the screen using the preset screen lock method.
- **3** Tap the **Face unlock** switch to activate it.
  - If you want to set the device to unlock the screen without swiping on the locked screen after recognising your face, tap the Stay on Lock screen switch to deactivate it.
    - If you want to reduce the possibility of recognising faces in photos or videos, tap the **Faster recognition** switch to deactivate it. This may decrease the face recognition speed.
    - If you want to set your device to recognise your face only when your eyes are open, tap the **Require open eyes** switch to activate it.
    - If you want to increase the recognition rate in a dark place, tap the **Brighten screen** switch to activate it.
- 4 On the locked screen, look at the screen.

When your face is recognised, you can unlock the screen without using any additional screen lock method. If your face is not recognised, use the preset screen lock method.

### **Fingerprint recognition**

In order for fingerprint recognition to function, your fingerprint information needs to be registered and stored in your device. After registering, you can set the device to use your fingerprint for the features below:

- Screen lock
- This feature may not be available depending on the region or service provider.
- Fingerprint recognition uses the unique characteristics of each fingerprint to enhance the security of your device. The likelihood of the fingerprint sensor confusing two different fingerprints is very low. However, in rare cases where separate fingerprints are very similar the sensor may recognise them as identical.
- If you use your fingerprint as a screen lock method, your fingerprint cannot be used to unlock the screen for the first time after turning on the device. To use the device, you must unlock the screen using the pattern, PIN, or password you set when registering the fingerprint. Be careful not to forget your pattern, PIN, or password.
- If your fingerprint is not recognised, unlock the device using the pattern, PIN, or password you set when registering the fingerprint, and then re-register your fingerprints. If your pattern, PIN, or password is forgotten, you will not be able to use the device if you do not reset it. Samsung is not responsible for any data loss or inconvenience caused by forgotten unlock codes.
- If you change the screen lock method to Swipe or None, which are not secure, all
  of your biometric data will be deleted. If you want to use your biometric data in
  apps or features, you must register your biometric data again.

#### For better fingerprint recognition

When you scan your fingerprints on the device, be aware of the following conditions that may affect the feature's performance:

- The device may not recognise fingerprints that are affected by wrinkles or scars.
- The device may not recognise fingerprints from small or thin fingers.
- To improve recognition performance, register fingerprints of the hand used most often to perform tasks on the device.
- The side key has a built-in fingerprint recognition sensor. Ensure that the fingerprint recognition sensor is not scratched or damaged by metal objects, such as coins, keys, and necklaces.
- Covering the fingerprint recognition sensor with protective films, stickers, or other accessories may decrease the fingerprint recognition rate. If the fingerprint recognition sensor is initially covered with a protective film, remove it before using the fingerprint recognition sensor.
- Ensure that the fingerprint recognition sensor and your fingers are clean and dry.
- If you bend your finger or use a fingertip, the device may not recognise your fingerprints. Make sure to cover the entire side key with your finger.
- In dry environments, static electricity can build up in the device. Avoid using this feature in dry environments or before using the feature, discharge static electricity by touching a metal object.

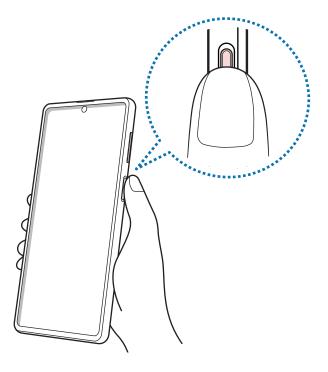
### **Registering fingerprints**

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Fingerprints**.
- 2 Read the on-screen instructions and tap **Continue**.
- **3** Set a screen lock method.

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4 Place your finger on the side key. After the device detects your finger, lift it up and place it on the side key again.

Repeat this action until the fingerprint is registered.



5 When you are finished registering your fingerprints, tap **Done**.

#### **Checking registered fingerprints**

You can check whether your fingerprint is registered by placing your finger on the fingerprint recognition sensor.

- 1 On the Settings screen, tap **Biometrics and security** → **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- **3** Tap Check added fingerprints.
- 4 Place your finger on the fingerprint recognition sensor. The recognition result will be displayed.

## Deleting registered fingerprints

You can delete registered fingerprints.

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- 3 Select a fingerprint to delete and tap **Remove**.

## Unlocking the screen with your fingerprints

You can unlock the screen with your fingerprint instead of using a pattern, PIN, or password.

- 1 On the Settings screen, tap **Biometrics and security**  $\rightarrow$  **Fingerprints**.
- 2 Unlock the screen using the preset screen lock method.
- **3** Tap the **Fingerprint unlock** switch to activate it.
- 4 On the locked screen, place your finger on the fingerprint recognition sensor and scan your fingerprint.

# Privacy

Change the settings for privacy.

On the Settings screen, tap **Privacy**.

- **Permission manager**: View the list of features and apps that have permission to use them. You can also edit the permission settings.
- Send diagnostic data: Set the device to automatically send the device's diagnostic and usage information to Samsung.
- **Receive marketing information**: Set whether to receive Samsung marketing information, such as special offers, membership benefits, and newsletters.
- Samsung account privacy: Manage personal data related to your Samsung account and change the settings for Customisation Service.
- Advanced: Configure advanced settings for privacy.

# Location

Change settings for location information permissions.

On the Settings screen, tap Location.

- App permissions: View the list of apps that have permission to access the device's location and edit the permission settings.
- Improve accuracy: Set the device to use the Wi-Fi or Bluetooth feature to increase the accuracy of your location information, even when the features are deactivated.
- Recent location requests: View which apps request your current location information.
- Location services: View the location services your device is using.

# Accounts and backup

## Options

Sync, back up, or restore your device's data using Samsung Cloud. You can also sign in to accounts, such as your Samsung account or Google account, or transfer data to or from other devices via Smart Switch.

On the Settings screen, tap Accounts and backup.

- Accounts: Add your Samsung and Google accounts, or other accounts, to sync with.
- **Backup and restore**: Keep your personal information, app data, and settings safe on your device. You can back up your sensitive information and access it later. You must sign in to your Google or Samsung account to back up or restore data.
- Samsung Cloud: Manage the content that you want to store securely in Samsung Cloud.
   Sync and back up your data and settings, and restore the previous device's data and settings even when you do not have it. Refer to Samsung Cloud for more information.
- Smart Switch: Launch Smart Switch and transfer data from your previous device. Refer to Transferring data from your previous device (Smart Switch) for more information.



Regularly back up your data to a safe location, such as Samsung Cloud or a computer, so that you can restore it if the data is corrupted or lost due to an unintended factory data reset.

## Samsung Cloud

Sync your device's data with Samsung Cloud and view the data you have synced in each app. You can also back up your device's data to Samsung Cloud and restore it later.



To use Samsung Cloud, you must sign in to your Samsung account.

## Syncing data

You can sync data saved in your device with Samsung Cloud and access it from other devices.

- 1 On the Settings screen, tap Accounts and backup  $\rightarrow$  Samsung Cloud.
- 2 Tap  $\bullet \rightarrow \mathsf{Settings} \rightarrow \mathsf{Sync}$  and auto backup settings  $\rightarrow \mathsf{Sync}$ .
- **3** Tap the switches next to the items you want to sync with.
- You can check the saved data or change the settings by tapping **Other synced** data or **Samsung Cloud Drive**.
- When you connect your Samsung account and Microsoft account, you can sync images and videos with Microsoft OneDrive.

## Backing up data

You can back up your device's data to Samsung Cloud.

- 1 On the Settings screen, tap Accounts and backup → Samsung Cloud → Back up this phone.
- 2 Tick items you want to back up and tap **Back up**.
- 3 Tap Done.
  - Some data will not be backed up. To check which data will be backed up, on the Settings screen, tap Accounts and backup → Samsung Cloud → Back up this phone.
    - To view the backup data for other devices in your Samsung Cloud, on the Settings screen, tap Accounts and backup → Samsung Cloud → Restore data → ▼, and then select a device you want.

### **Restoring data**

You can restore your backup data from Samsung Cloud to your device.

- 1 On the Settings screen, tap Accounts and backup → Samsung Cloud.
- 2 Tap **Restore data**  $\rightarrow \mathbf{v}$  and select a device you want.
- **3** Tick items you want to restore and tap **Restore**.

# Google

Configure settings for some features provided by Google. On the Settings screen, tap **Google**.

# **Advanced features**

## Options

Activate advanced features and change the settings that control them.

On the Settings screen, tap Advanced features.



Excessive shaking or an impact to the device may cause an unintended input for some features using sensors.

- Side key: Select an app or feature to launch using the Side key.
- Smart pop-up view: Select apps to view their notifications via pop-up windows. When using this feature, you can quickly view the contents via pop-up windows by tapping the icon on the screen.



This feature is only available in apps that support the Multi window feature.

- Screenshots and screen recorder: Change the settings for screenshots and screen recorder.
- **Direct share**: Set the device to display the people you contacted on the sharing options panel to allow you to share content directly.
- **Reduce animations**: Set the device to reduce the screen effects of certain actions, such as opening or closing apps.
- Motions and gestures: Activate the motion feature and configure settings. Refer to Motions and gestures for more information.
- **One-handed mode**: Activate one-handed operation mode for your convenience when using the device with one hand.



This feature may not be available depending on the region or service provider.

- Game Launcher: Activate the Game Launcher. Refer to Game Launcher for more information.
- **Dual Messenger**: Install the second app and use two separate accounts for the same messenger app. Refer to Dual Messenger for more information.
- Send SOS messages: Set the device to send help messages by pressing the Side key three times.

## **Motions and gestures**

Activate the motion feature and configure settings.

On the Settings screen, tap Advanced features  $\rightarrow$  Motions and gestures.

- Lift to wake: Set the device to turn on the screen when you pick it up.
- **Double tap to wake**: Set the device to turn on the screen by double-tapping anywhere on the screen while the screen is turned off.
- Smart stay: Set the device to prevent the display from turning off while you are looking at it.
- Smart alert: Set the device to alert you if you have missed calls or new messages when you pick up the device.



This feature may not work if the screen is turned on or the device is not on a flat surface.

- **Easy mute**: Set the device to mute incoming calls or alarms by using palm motions or facing the device's screen downwards.
- **Finger sensor gestures**: Set the device to open or close the notification panel when you swipe upwards or downwards on the fingerprint recognition sensor. This feature is not available when the sensor is detecting your fingerprint.
- **Palm swipe to capture**: Set the device to capture a screenshot when you swipe your hand to the left or right across the screen. You can view the captured images in **Gallery**.



It is not possible to capture a screenshot while using some apps and features.

• Swipe to call or send messages: Set the device to make a call or send a message when you swipe to the right or left on a contact or a phone number in the Phone or Contacts app.

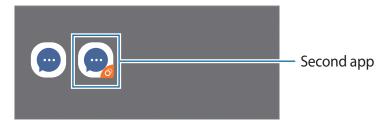
## **Dual Messenger**

Install the second app and use two separate accounts for the same messenger app.

On the Settings screen, tap Advanced features → Dual Messenger.
 Supported apps will appear.

2 Tap the switch of an app to install the second app.

The second app will be installed. The second app's icon will be displayed with **a**. When you receive notifications from the second app, the notifications will be displayed with **b** to distinguish them from the first app's notifications.



- The Dual Messenger feature may not be available depending on the app.
- Some features of the app may be limited for the second app.

Settings

### Uninstalling a second app

- 1 On the Settings screen, tap Advanced features  $\rightarrow$  Dual Messenger.
- 2 Tap the switch of the app you want to uninstall and tap **Disable** or **Uninstall**.All data related to the second app will be deleted.



If you uninstall the first app, the second app will also be deleted.

# **Digital Wellbeing and parental controls**

## Options

View the history of your device usage and use features to prevent your device from interfering with your life. You can also set up parental controls for your children and manage their digital use.

On the Settings screen, tap **Digital Wellbeing and parental controls**.

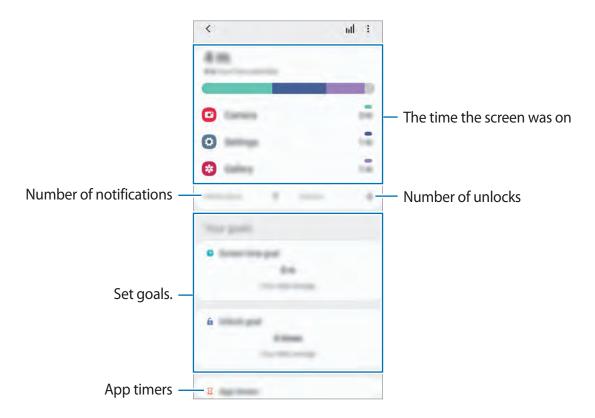
- **Digital Wellbeing**: View the daily usage history of your device. Refer to Digital Wellbeing for more information.
- Parental controls: Manage your children's digital use.

```
Settings
```

## **Digital Wellbeing**

View the daily usage history of your device. You can also limit usage time or change the notification settings for each app.

On the Settings screen, tap **Digital Wellbeing and parental controls**  $\rightarrow$  **Digital Wellbeing**.



## Setting your goals

You can set goals for how long to use your device and how many times to unlock it a day.

- 1 On the Settings screen, tap **Digital Wellbeing and parental controls**.
- 2 Tap Screen time goal or Unlock goal under Your goals, set a goal, and then tap Set.

### Setting timers for apps

You can limit the daily usage time for each app by setting a timer. When you reach the limit, the app will be deactivated and you cannot use it.

1 On the Settings screen, tap **Digital Wellbeing and parental controls**  $\rightarrow$  **App timers**.

2 Tap **No timer** next to the app you want and set the time.

## Using focus mode

You can activate focus mode to avoid distractions from your device and stay focused on what you want. While focus mode is on, you can only use default apps and the apps you allowed exceptions for.

On the Settings screen, tap **Digital Wellbeing and parental controls**. Then tap the mode you want to activate under **Focus mode** and tap **Start**.

### Activating wind down mode

You can activate wind down mode to reduce eye strain before sleeping and prevent your sleep from being disturbed.

- 1 On the Settings screen, tap **Digital Wellbeing and parental controls**  $\rightarrow$  **Wind Down**.
- 2 To set the schedule to activate wind down mode, tap **Turn on as scheduled**, tap the switch to activate it, and then set the days and time.

# **Device care**

## Introduction

The device care feature provides an overview of the status of your device's battery, storage, memory, and system security. You can also automatically optimise the device with a tap of your finger.

## **Optimising your device**

On the Settings screen, tap **Device care**  $\rightarrow$  **Optimise now**.

The quick optimisation feature improves device performance through the following actions.

- Closing apps running in the background.
- Managing abnormal battery usage.
- Scanning for crashed apps and malware.

### Using the auto optimisation feature

You can set the device to perform auto optimisation when your device is not in use. Tap  $\bullet \rightarrow$  **Advanced**  $\rightarrow$  **Auto optimisation** and tap the switch to activate it. If you want to set the time to perform auto optimisation, tap **Time**.

## Battery

Check the remaining battery power and time to use the device. For devices with low battery levels, conserve battery power by activating power saving features.

On the Settings screen, tap **Device care**  $\rightarrow$  **Battery**.



- The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.
- You may not receive notifications from some apps that use power saving mode.

#### Power mode

Select a power mode that suits your device usage purposes.

Tap **Power mode** and select an option.

- **Optimised**: Optimised for a balance between the device's performance and battery usage.
- Medium power saving: Activate power saving mode to extend the battery's usage time.
- **Maximum power saving**: In maximum power saving mode, the device decreases battery consumption by activating dark mode and limiting the apps and features available. Network connections, except for the mobile network, will be deactivated.

You can set the device to charge the battery more quickly. Tap **Charging** and tap the **Fast charging** switch to activate it.

#### Adaptive power saving

You can set the device to activate power saving mode automatically based on your usage patterns and the remaining battery power.

Tap **Power mode** and tap the **Adaptive power saving** switch to activate it. Your device will activate power saving mode based on the situation to extend the battery's usage time.

#### Putting apps to sleep

You can save battery power by preventing apps that are running in the background from using battery power when they are not being used. Tap **Battery usage**, select apps from the apps list, and then tap the **Put app to sleep** switch to activate the feature.

## Storage

Check the status of the used and available memory.

On the Settings screen, tap **Device care**  $\rightarrow$  **Storage**.



- The actual available capacity of the internal memory is less than the specified capacity because the operating system and default apps occupy part of the memory. The available capacity may change when you update the device.
- You can view the available capacity of the internal memory in the Specification section for your device on the Samsung website.

#### Managing the memory

To delete files or uninstall apps that you do not use any more, select a category. Then, tick items to select and tap **Delete** or **Uninstall**.

## Memory

On the Settings screen, tap **Device care**  $\rightarrow$  **Memory**.

To speed up your device by stopping apps running in the background, tick apps from the apps list, and tap **Clean now**.

## Security

Check the device's security status. This feature scans your device for malware.

On the Settings screen, tap **Device care**  $\rightarrow$  **Security**  $\rightarrow$  **Scan phone**.

## Ultra data saving

Monitor and reduce your mobile data usage by preventing background apps from using the mobile data connection. You can also use the data compression feature to compress Internet data, such as images, videos, and webpages, accessed via the mobile network.



• This feature may not be available depending on the region or service provider.

Some webpages or content may not be available when this feature is activated, depending on the service provider or the mobile network conditions.

On the Settings screen, tap **Device care**  $\rightarrow$  **Ultra data saving**, and then tap the switch to activate it.

# Apps

Manage the device's apps and change their settings. You can view the apps' usage information, change their notification or permission settings, or uninstall or disable unnecessary apps.

On the Settings screen, tap Apps.

# **General management**

Customise your device's system settings or reset the device.

On the Settings screen, tap General management.

- Language and input: Select device languages and change settings, such as keyboards and voice input types. Some options may not be available depending on the selected language. Refer to Adding device languages for more information.
- Date and time: Access and alter the settings to control how the device displays the time and date.



If the battery remains fully discharged, the time and date is reset.

- Contact us: Ask questions or view frequently asked questions.
- **Reset**: Reset your device's settings or perform a factory data reset. You can reset all your settings, or only network settings, or accessibility settings. You can also set the device to restart at a preset time for device optimisation.

#### Adding device languages

You can add languages to use on your device.

1 On the Settings screen, tap General management  $\rightarrow$  Language and input  $\rightarrow$  Language  $\rightarrow$  Add language.

To view all the languages that can be added, tap  $\bullet \rightarrow \mathsf{All}$  languages.

- 2 Select a language to add.
- **3** To set the selected language as the default language, tap **Set as default**. To keep the current language setting, tap **Keep current**.

The selected language will be added to your languages list. If you changed the default language, the selected language will be added to the top of the list.

To change the default language from your languages list, select the language you want and tap **Apply**. If an app does not support the default language, the next supported language in the list will be used.

# Accessibility

Configure various settings to improve accessibility to the device.

On the Settings screen, tap Accessibility.

- Screen reader: Activate Voice Assistant, which provides voice feedback. To view help information to learn how to use this feature, tap **Tutorial**.
- Visibility enhancements: Customise the settings to improve accessibility for visually impaired users.

- Hearing enhancements: Customise the settings to improve accessibility for users with hearing impairment.
- Interaction and dexterity: Customise the settings to improve accessibility for users who have reduced dexterity.
- Advanced settings: Configure settings for Direct access and notification features.
- Installed services: View accessibility services installed on the device.
- About Accessibility: View the Accessibility information.
- Contact us: Ask questions or view frequently asked questions.

# Software update

Update your device's software via the firmware over-the-air (FOTA) service. You can also schedule software updates.

On the Settings screen, tap Software update.



If emergency software updates are released for your device's security and to block new types of security threats, they will be installed automatically without your agreement.

- **Download and install**: Check for and install updates manually.
- Auto download over Wi-Fi: Set the device to download updates automatically when connected to a Wi-Fi network.
- Last update: View information about the last software update.

#### Security updates information

Security updates are provided to strengthen the security of your device and protect your personal information. For security updates for your model, visit security.samsungmobile.com.



The website supports only some languages.

# **User manual**

View help information to learn how to use the device and apps or configure important settings.

On the Settings screen, tap User manual.

# **About phone**

Access your device's information.

On the Settings screen, tap About phone.

To change your device's name, tap Edit.

- Status: View various device information, such as the SIM card status, Wi-Fi MAC address, and serial number.
- Legal information: View legal information related to the device, such as safety information and the open source licence.
- **Software information**: View the device's software information, such as its operating system version and firmware version.
- Battery information: View the device's battery status and information.

# Appendix

# Troubleshooting

Before contacting a Samsung Service Centre, please attempt the following solutions. Some situations may not apply to your device.

# When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- Password: When the device lock feature is enabled, you must enter the password you set for the device.
- PIN: When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- PUK: Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- PIN2: When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

#### Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

## Your device does not turn on

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

## The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.
- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- Ensure that your device software is updated to the latest version.
- If the touchscreen is scratched or damaged, visit a Samsung Service Centre.

### Your device freezes or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Samsung Service Centre.

#### **Restarting the device**

If your device freezes or hangs, you may need to close apps or turn off the device and turn it on again.

#### **Forcing restart**

If your device is frozen and unresponsive, press and hold the Side key and the Volume Down key simultaneously for more than 7 seconds to restart it.

#### **Resetting the device**

If the methods above do not solve your problem, perform a factory data reset.

Launch the **Settings** app and tap **General management**  $\rightarrow$  **Reset**  $\rightarrow$  **Factory data reset**  $\rightarrow$  **Reset**  $\rightarrow$  **Delete all**. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.

## Calls are not connected

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialling.
- Ensure that you have not set call barring for the incoming phone number.

### Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using an earphone, ensure that it is properly connected.

## Sound echoes during a call

Adjust the volume by pressing the Volume key or move to another area.

# A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You
  may have connectivity problems due to issues with the service provider's base station.
  Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

# The battery does not charge properly (For Samsung-approved chargers)

- Ensure that the charger is connected properly.
- Visit a Samsung Service Centre and have the battery replaced.

## The battery depletes faster than when first purchased

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption will increase when you use certain features or apps, such as GPS, games, or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

#### Error messages appear when launching the camera

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart the device. If you are still having trouble with the camera app after trying these tips, contact a Samsung Service Centre.

## Photo quality is poorer than the preview

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.
- If you take photos in dark areas, at night, or indoors, image noise may occur or images may be out of focus.

## Error messages appear when opening multimedia files

If you receive error messages or multimedia files do not play when you open them on your device, try the following:

- Free some memory by transferring files to a computer or deleting files from your device.
- Ensure that the music file is not Digital Rights Management (DRM)-protected. If the file is DRM-protected, ensure that you have the appropriate licence or key to play the file.
- Ensure that the file formats are supported by the device. If a file format is not supported, such as DivX or AC3, install an app that supports it. To confirm the file formats that your device supports, visit www.samsung.com.
- Your device supports photos and videos captured with the device. Photos and videos captured by other devices may not work properly.
- Your device supports multimedia files that are authorised by your network service provider or providers of additional services. Some content circulated on the Internet, such as ringtones, videos, or wallpapers, may not work properly.

## Bluetooth is not working well

If another Bluetooth device is not located or there are connection problems or performance malfunctions, try the following:

- Ensure that the device you wish to connect with is ready to be scanned or connected to.
- Ensure that your device and the other Bluetooth device are within the maximum Bluetooth range (10 m).
- On your device, launch the **Settings** app, tap **Connections**, and then tap the **Bluetooth** switch to re-activate it.
- On your device, launch the Settings app, tap General management → Reset → Reset network settings → Reset settings → Reset to reset network settings. You may lose registered information when performing the reset.

If the tips above do not solve the problem, contact a Samsung Service Centre.

# A connection is not established when you connect the device to a computer

- Ensure that the USB cable you are using is compatible with your device.
- Ensure that you have the proper driver installed and updated on your computer.

#### Your device cannot find your current location

GPS signals may be obstructed in some locations, such as indoors. Set the device to use Wi-Fi or a mobile network to find your current location in these situations.

## Data stored in the device has been lost

Always make backup copies of all important data stored in the device. Otherwise, you cannot restore data if it is corrupted or lost. Samsung is not responsible for the loss of data stored in the device.

## A small gap appears around the outside of the device case

- This gap is a necessary manufacturing feature and some minor rocking or vibration of parts may occur.
- Over time, friction between parts may cause this gap to expand slightly.

#### There is not enough space in the device's storage

Delete unnecessary data, such as cache, using the device care feature or manually delete unused apps or files to free up storage space.

#### The Home button does not appear

The navigation bar containing the Home button may disappear while using certain apps or features. To view the navigation bar, drag upwards from the bottom of the screen.

# The screen brightness adjustment bar does not appear on the notification panel

Open the notification panel by dragging the status bar downwards, and then drag the notification panel downwards. Tap  $\bullet \rightarrow$ **Quick panel layout** and tap the **Show brightness on top** switch to activate it.

# **Removing the battery**

- To remove the battery, contact an authorised service centre. To obtain battery removal instructions, please visit www.samsung.com/global/ecodesign\_energy.
- For your safety, you **must not attempt to remove** the battery. If the battery is not properly removed, it may lead to damage to the battery and device, cause personal injury, and/or result in the device being unsafe.
- Samsung does not accept liability for any damage or loss (whether in contract or tort, including negligence) which may arise from failure to precisely follow these warnings and instructions, other than death or personal injury caused by Samsung's negligence.

# Health and safety information

#### Exposure to Radio Frequency (RF) Signals

#### **Certification Information (SAR)**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit set by the FCC for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/ kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each model phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with a Samsung accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 1.5 cm from the body.

Non-compliance with the above restrictions may result in violation of FCC RF exposure guidelines.

SAR information on this and other model phones can be viewed on-line at <u>http://www.fcc.gov/oet/ea/fccid/</u>. Please use the phone FCC ID number for search, A3LSMM515F. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional product specific SAR information can also be obtained at <u>http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones</u>

#### **Consumer Information on Wireless Phones**

The U.S. Food and Drug Administration (FDA) has published a series of Questions and Answers for consumers relating to radio frequency (RF) exposure from wireless phones. The FDA publication includes the following information:

#### What kinds of phones are the subject of this update?

The term wireless phone refers here to hand-held wireless phones with built-in antennas, often called "cell," "mobile," or "PCS" phones. These types of wireless phones can expose the user to measurable radio frequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by Federal Communications Commission safety guidelines that were developed with the advice of FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures well within the FCC's compliance limits.

#### Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radio frequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the stand-by mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

#### What is FDA's role concerning the safety of wireless phones?

Under the law, FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radio frequency energy (RF) at a level that is hazardous to the user. In such a case, FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, FDA has urged the wireless phone industry to take a number of steps, including the following:

- "Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- "Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- "Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

• "National Institute for Occupational Safety and Health

- "Environmental Protection Agency
- "Federal Communications Commission
- "Occupational Safety and Health Administration
- "National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. FCC relies on FDA and other health agencies for safety questions about wireless phones.

FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the primary subject of the safety questions discussed in this document.

#### What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radio frequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health.

Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phones RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

# What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years' follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop - if they do - may be many, many years. The interpretation of



epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

## What is FDA doing to find out more about the possible health effects of wireless phone RF?

FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radio frequency energy (RF).

FDA has been a leading participant in the World Health Organization international Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The Project has also helped develop a series of public information documents on EMF issues.

FDA and Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts to independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

# What steps can I take to reduce my exposure to radio frequency energy from my wireless phone?

If there is a risk from these products - and at this point we do not know that there is it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radio frequency energy (RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure.

• "If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body.

Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

#### What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to radio frequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in



the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

## Do hands-free kits for wireless phones reduce risks from exposure to RF emissions?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that hands-free kits reduce risks. Hands-free kits can be used with wireless phones for convenience and comfort. These systems reduce the absorption of RF energy in the head because the phone, which is the source of the RF emissions, will not be placed against the head. On the other hand, if the phone is mounted against the waist or other part of the body during use, then that part of the body will absorb more RF energy. Wireless phones marketed in the U.S. are required to meet safety requirements regardless of whether they are used against the head or against the body. Either configuration should result in compliance with the safety limit.

## Do wireless phone accessories that claim to shield the head from RF radiation work?

Since there are no known risks from exposure to RF emissions from wireless phones, there is no reason to believe that accessories that claim to shield the head from those emissions reduce risks. Some products that claim to shield the user from RF absorption use special phone cases, while others involve nothing more than a metallic accessory attached to the phone. Studies have shown that these products generally do not work as advertised. Unlike "hand-free" kits, these so-called "shields" may interfere with proper operation of the phone. The phone may be forced to boost its power to compensate, leading to an increase in RF absorption. In February 2002, the Federal trade Commission (FTC) charged two companies that sold devices that claimed to protect wireless phone users from radiation with making false and unsubstantiated claims. According to FTC, these defendants lacked a reasonable basis to substantiate their claim.

#### What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this reason, FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical instrumentation (AAMI). The final draft, a joint effort by FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. FDA has tested wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a compatible phone and a compatible hearing aid at the same time. This standard was approved by the IEEE in 2000.

FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, FDA will

conduct testing to assess the interference and work to resolve the problem. Additional information on the safety of RF exposures from various sources can be obtained from the following organizations:

- FCC RF Safety Program: http://www.fcc.gov/oet/rfsafety/
- Environmental Protection Agency (EPA): http://www.epa.gov/radiation/
- Occupational Safety and Health Administration's (OSHA): <u>http://www.osha.gov/SLTC/radiofrequencyradiation/index.html</u>
- National institute for Occupational Safety and Health (NIOSH): <u>http://www.cdc.gov/niosh/</u>
- World health Organization (WHO): http://www.who.int/peh-emf/
- International Commission on Non-Ionizing Radiation Protection: <u>http://www.icnirp.de</u>
- National Radiation Protection Board (UK): http://www.hpa-radiationservices.org.uk/rpa
- Updated 4/3/2002: US food and Drug Administration
   <u>http://www.fda.gov/Radiation-</u>
   <u>EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/</u>
   <u>CellPhones/default.htm</u>

#### Road Safety

Your wireless phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When driving a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

- 1. Get to know your wireless phone and its features, such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- 2. When available, use a hands-free device. If possible, add an additional layer of convenience and safety to your wireless phone with one of the many hands free accessories available today.
- 3. Position your wireless phone within easy reach. Be able to access your wireless phone without removing your eyes from the road. If you get an incoming call at an inconvenient time, let your voice mail answer it for you.
- 4. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice and even heavy traffic can be hazardous.
- 5. Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or flipping through your address book takes attention away from your primary responsibility, driving safely.
- 6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.

- 7. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
- 8. Use your wireless phone to call for help. Dial 9-1-1 or other local emergency number in the case of fire, traffic accident or medical emergencies. Remember, it is a free call on your wireless phone!
- 9. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 9-1-1 or other local emergency number, as you would want others to do for you.
- 10. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency number.

#### "The wireless industry reminds you to use your phone safely when driving." For more information, please call 1-888-901-SAFE, or visit our web-site www.wow-com.com

#### Provided by the Cellular Telecommunications & Internet Association

#### **Operating Environment**

Remember to follow any special regulations in force in any area and always switch your phone off whenever it is forbidden to use it, or when it may cause interference or danger. When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products. As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position.

#### Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone. Consult the manufacturer to discuss alternatives.

#### Pacemakers

Pacemaker manufacturers recommend that a minimum distance of 15 cm (6 inches) be maintained between a wireless phone and a pacemaker to avoid potential interference with the pacemaker.

These recommendations are consistent with the independent research and recommendations of Wireless Technology Research.

#### Persons with pacemakers:

- should always keep the phone more than 15 cm
   (6 inches) from their pacemaker when the phone is switched on.
- should not carry the phone in a breast pocket.
- should use the ear opposite the pacemaker to minimize potential interference.

If you have any reason to suspect that interference is taking place, switch your phone off immediately.

#### **Hearing Aids**

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives.

#### **Other Medical Devices**

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch your phone off in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

#### Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

#### **Posted Facilities**

Switch your phone off in any facility where posted notices require you to do so.

#### Potentially Explosive Environments

Switch your phone off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch the phone off while at a refueling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas (such as propane or butane), areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

#### **Emergency Calls**

This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any wireless phone for essential communications (medical emergencies, for example). Remember, to make or receive any calls the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all wireless phone networks or when certain network services and/ or phone features

are in use. Check with local service providers.

To make an emergency call:

- 1. If the phone is not on, switch it on.
- 2. Key in the emergency number for your present location (for example, 911 or other official emergency number). Emergency numbers vary by location.
- 3. Press **m**.

If certain features are in use (call barring, for example), you may first need to deactivate those features before you can make an emergency call. Consult this



document and your local cellular service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible. Remember that your phone may be the only means of communication at the scene of an accident; do not cut off the call until given permission to do so.

#### **Restricting Children's access to your Phone**

Your phone is not a toy. Children should not be allowed to play with it because they could hurt themselves and others, damage the phone or make calls that increase your phone bill.



#### FCC Notice and Cautions

**FCC Notice** 

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

 This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Battery march Park, Quincy, MA 02269, Attn: Publication Sales Division.

#### Cautions

Changes or modifications made in the radio phone, not expressly approved by Samsung, will void the user's authority to operate the equipment.

The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone.

Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

#### **Other Important Safety Information**

- Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all wireless phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If wireless equipment is improperly installed and the air bag inflates, serious injury could result.
- Switch your phone off before boarding an aircraft. The use of wireless phone in aircraft is illegal and may be dangerous to the aircraft's operation.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

#### Product Performance

#### Getting the Most Out of Your Signal Reception

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal.

If you're inside a building, being near a window may give you better reception.

#### **Understanding the Power Save Feature**

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key.

Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to standby mode.

#### Maintaining Your Phone's Peak Performance

For the best care of your phone, only authorized personnel should service your phone and accessories. Faulty service may void the warranty.

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Place the mobile phone's acoustic output next to your ear for proper orientation.
- Do not tamper or alter the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the phone's receiver.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it is inoperable, call Customer Care for service.

#### Availability of Various Features/Ring Tones



Many services and features are network dependent and may require additional subscription and/or usage charges. Not all features are available for purchase or use in all areas. Downloadable Ring Tones may be available at an additional cost. Other conditions and restrictions may apply. See your service provider for additional information.

#### **Battery Standby and Talk Time**

Standby and talk times will vary depending on phone usage patterns and conditions. Battery power consumption depends on factors such as network configuration, signal strength, operating temperature, features selected, frequency of calls, and voice, data, and other application usage patterns.

#### **Battery Precautions**

- Never use any charger or battery that is damaged in any way.
- Use the battery only for its intended purpose.
- If you use the phone near the network's base station, it uses less power; talk and standby time are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- Battery charging time depends on the remaining battery charge and the type of battery and charger used. The battery can be charged and discharged hundreds of times, but it will gradually wear out. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to buy a new battery.
- If left unused, a fully charged battery will discharge itself over time.
- Use only Samsung-approved batteries and recharge your battery only with Samsung-approved chargers. When a charger is not in use, disconnect it from the power source. Do not leave the battery connected to a charger for more than a week, since overcharging may shorten its life.
- Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- Do not leave the battery in hot or cold places, such as in a car in summer or winter conditions, as you will reduce the capacity and lifetime of the battery. Always try to keep the battery at room temperature. A phone with a hot or cold battery may temporarily not work, even when the battery is fully charged. Li-ion batteries are particularly affected by temperatures below 0 °C (32 °F).
- Do not short-circuit the battery. Accidental short- circuiting can occur when a metallic object (coin, clip or pen) causes a direct connection between the + and terminals of the battery (metal strips on the battery), for example when you carry a spare battery in a pocket or bag. Short-circuiting the terminals may damage the battery or the object causing the short-circuiting.
- Dispose of used batteries in accordance with local regulations. In some areas, the disposal of batteries in household or business trash may be prohibited. For safe disposal options for Li-Ion batteries, contact your nearest Samsung authorized service center. Always recycle. Do not dispose of batteries in a fire.

#### Care and Maintenance

Your phone is a product of superior design and craftsmanship and should be treated with care. The suggestions below will help you fulfill any warranty obligations and



allow you to enjoy this product for many years.

- Keep the phone and all its parts and accessories out of the reach of small children.
- Keep the phone dry. Precipitation, humidity and liquids contain minerals that will corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may be damaged.
- Do not store the phone in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the phone. Wipe it with a soft cloth slightly dampened in a mild soap-and-water solution.
- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, a stove or a radiator. The phone may explode when overheated.
- When the phone or battery gets wet, the label indicating water damage inside the phone changes color. In this case, phone repairs are no longer guaranteed by the manufacturer's warranty, even if the warranty for your phone has not expired.
- If your phone has a flash or light, do not use it too close to the eyes of people or animals. This may cause damage to their eyes.
- Use only the supplied or an approved replacement antenna. Unauthorized antennas or modified accessories may damage the phone and violate regulations governing radio devices.
- If the phone, battery, charger or any accessory is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.



Correct disposal of this product

(Waste Electrical & Electronic Equipment)

(Applicable in the European Union and other European countries with separate collection systems)

This marking shown on the product or its literature, indicates that it should not be

disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.



#### Correct disposal of batteries in this product

(Applicable in the European Union and other European countries with separate battery return systems)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

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