

SAMSUNG

USER MANUAL

SM-A505W
SM-A705W

Table of Contents

Basics

- 4 Read me first
- 6 Device overheating situations and solutions
- 10 Device layout and functions
- 17 Battery
- 19 SIM or USIM card (nano-SIM card)
- 26 Turning the device on and off
- 27 Initial setup
- 29 Samsung account
- 31 Transferring data from your previous device (Smart Switch)
- 33 Understanding the screen
- 47 Notification panel
- 49 Entering text

Apps and features

- 52 Installing or uninstalling apps
- 54 Bixby
- 64 Bixby Vision
- 67 Bixby Home
- 70 Reminder
- 74 Phone
- 79 Contacts
- 83 Messages
- 86 Internet
- 88 Email
- 89 Camera
- 106 Gallery
- 112 AR Emoji
- 120 Always On Display
- 123 Multi window
- 126 Kids Home
- 128 Samsung Pay
- 131 Samsung Pay mini
- 132 Galaxy Wearable
- 132 Samsung Members
- 133 Samsung Notes
- 134 Calendar
- 135 Samsung Health
- 139 Voice Recorder
- 140 My Files
- 141 Clock
- 143 Calculator
- 144 Game Launcher
- 147 SmartThings
- 151 Sharing content
- 152 Google apps

Settings

- 154 Introduction
- 154 Connections
 - 156 Wi-Fi
 - 158 Bluetooth
 - 160 NFC and payment (NFC-enabled models)
 - 162 Data saver
 - 163 Mobile Hotspot and Tethering
 - 165 Call and message continuity
 - 165 More connection settings
- 168 Sounds and vibration
 - 169 Dolby Atmos (surround sound)
 - 169 Separate app sound
- 170 Notifications
 - 170 App icon badges
- 171 Display
 - 172 Blue light filter
 - 173 Changing the screen mode or adjusting the display colour
 - 174 Screensaver
- 175 Wallpapers and themes
- 175 Lock screen
 - 176 Smart Lock
- 177 Biometrics and security
 - 178 Face recognition
 - 181 Fingerprint recognition
 - 184 Samsung Pass
 - 189 Secure Folder

- 194 Accounts and backup
 - 195 Samsung Cloud
- 196 Google
- 197 Advanced features
 - 198 Bixby Routines
 - 200 Dual Messenger
- 201 Digital wellbeing
- 203 Device care
- 206 Apps
- 207 General management
- 208 Accessibility
- 208 Software update
- 209 User manual
- 209 About phone

Appendix

- 210 Troubleshooting
- 217 Removing the battery

Health and Safety

Basics

Read me first

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customize the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licenced for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.

- Modifying the device's operating system or installing software from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- Depending on the region or service provider, a screen protector is attached for protection during production and distribution. Damage to the attached screen protector is not covered by the warranty.
- You can see the touchscreen clearly even in strong outdoor sunlight by automatically adjusting the contrast range based on the surrounding environment. Due to the nature of the product, displaying fixed graphics for extended periods may result in afterimages (screen burn-in) or ghosting.
 - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods and turn off the touchscreen when not using the device.
 - You can set the touchscreen to turn off automatically when you are not using it. Launch the **Settings** app, tap **Display** → **Screen timeout**, and then select the length of time you want the device to wait before turning off the touchscreen.
 - To set the touchscreen to automatically adjust its brightness based on the surrounding environment, launch the **Settings** app, tap **Display**, and then tap the **Adaptive brightness** switch to activate it.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC)/Innovation, Science and Economic Development Canada (ISED). If your device is approved by the FCC/ISED, you can view the FCC ID/ISED certification number of the device. To view the FCC ID/ISED certification number, launch the **Settings** app and tap **About phone** → **Status**.
- Depending on the region, you can view the regulatory information on the device. To view the information, launch the **Settings** app and tap **About phone** → **Regulatory information**.

Instructional icons



Warning: situations that could cause injury to yourself or others



Caution: situations that could cause damage to your device or other equipment



Notice: notes, usage tips, or additional information

Device overheating situations and solutions

When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charger may stop charging.

Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.



The wireless charging or fast charging feature is only available on supported models.

When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

The following are examples of situations in which the device may overheat. Depending on the functions and apps you use, these examples may not apply to your model.

- During the initial setup after purchase or when restoring data
- When downloading large files
- When using apps that require more power or using apps for extended periods
 - When playing high-quality games for extended periods
 - When recording videos for extended periods
 - When streaming videos while using the maximum brightness setting
 - When connecting to a TV
- While multitasking (or, when running many apps in the background)
 - When using Multi window
 - When updating or installing apps while recording videos
 - When downloading large files during a video call
 - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

Do the following when the device heats up:

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

Device limitations when the device overheats

When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device becomes hotter than usual, a device overheating message will appear. To lower the device's temperature, the screen brightness and the performance speed will be limited and battery charging will stop. Running apps will be closed and you will only be able to make emergency calls until the device cools down.
- If the device overheats or feels hot for a prolonged period, a power off message will appear. Turn off the device, and wait until it cools down.

Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Never use a damaged charger or battery.

Device layout and functions

Package contents

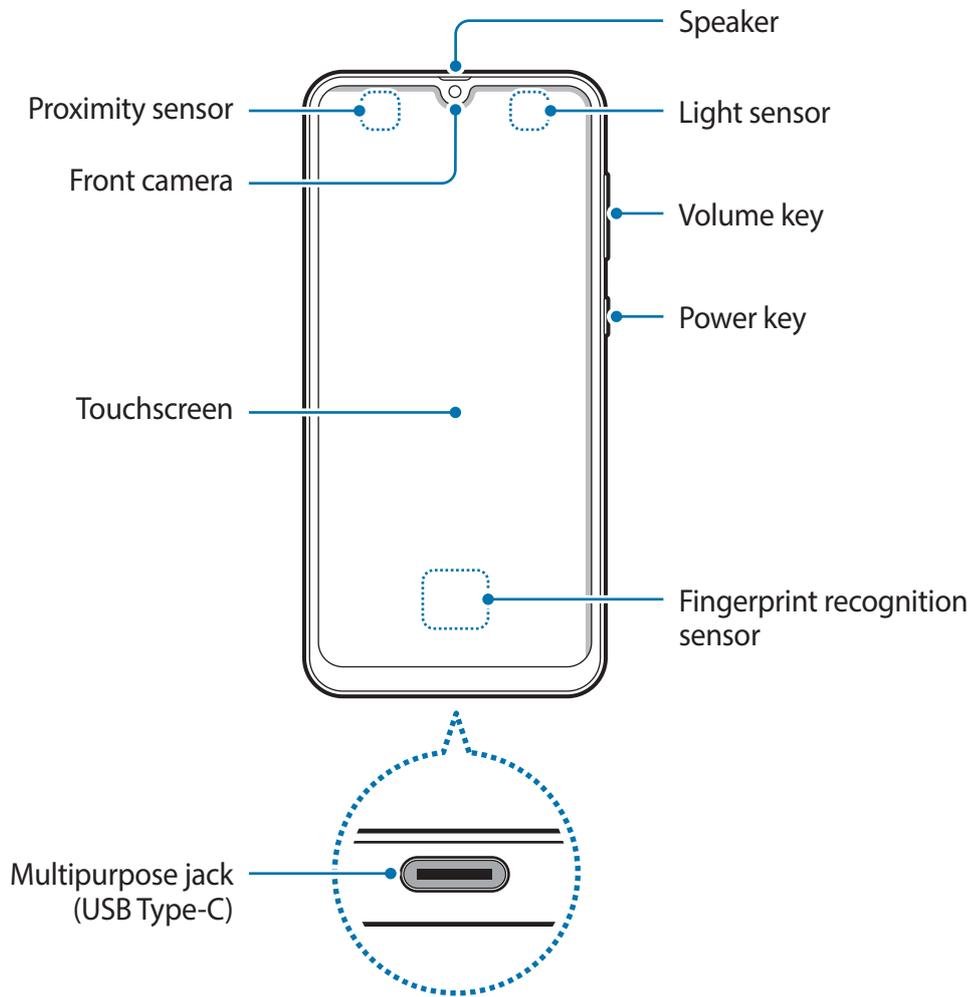
Refer to the quick start guide for package contents.

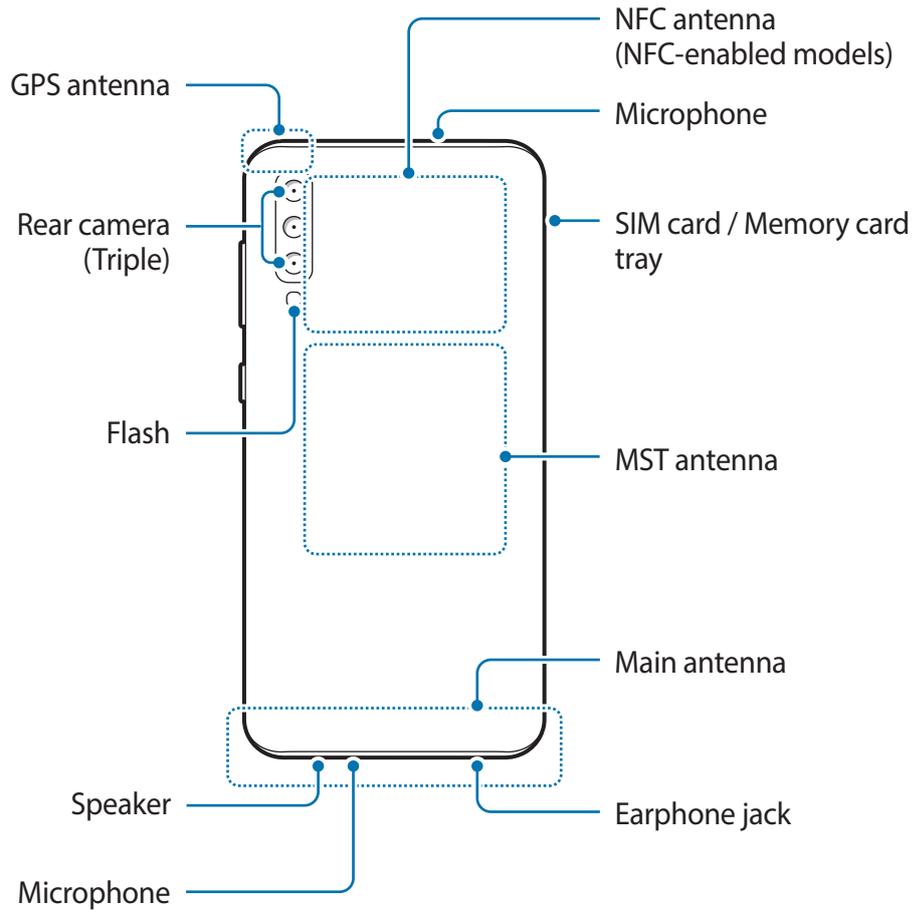


- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

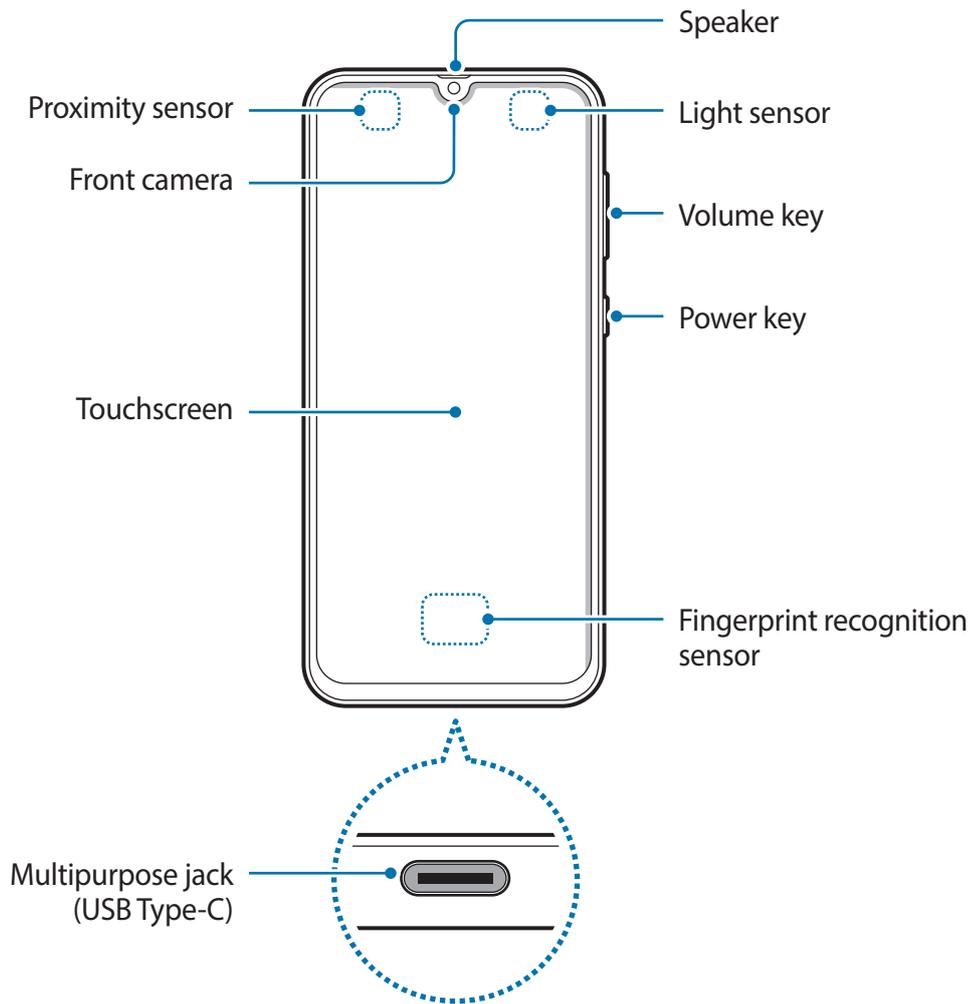
Device layout

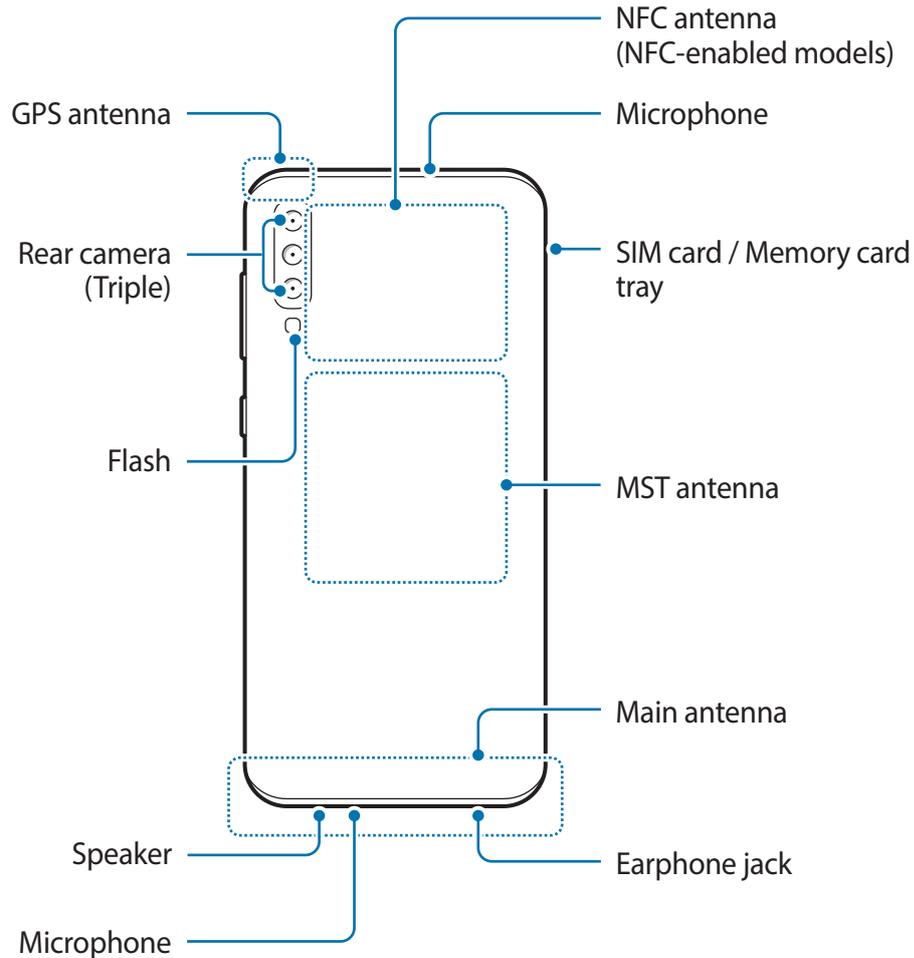
► Galaxy A50:





► Galaxy A70:



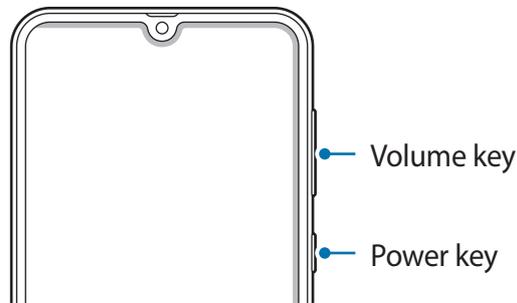


- When using the speakers, such as when playing media files or using speakerphone, do not place the device close to your ears.
- Be careful not to expose the camera lens to a strong light source, such as direct sunlight. If the camera lens is exposed to a strong light source, such as direct sunlight, the camera image sensor may be damaged. A damaged image sensor is irreparable and will cause dots or spots in pictures.
- If you use the device with its glass or acrylic body broken, there may be a risk of injury. Use the device only after it has been repaired at a Samsung Service Centre.



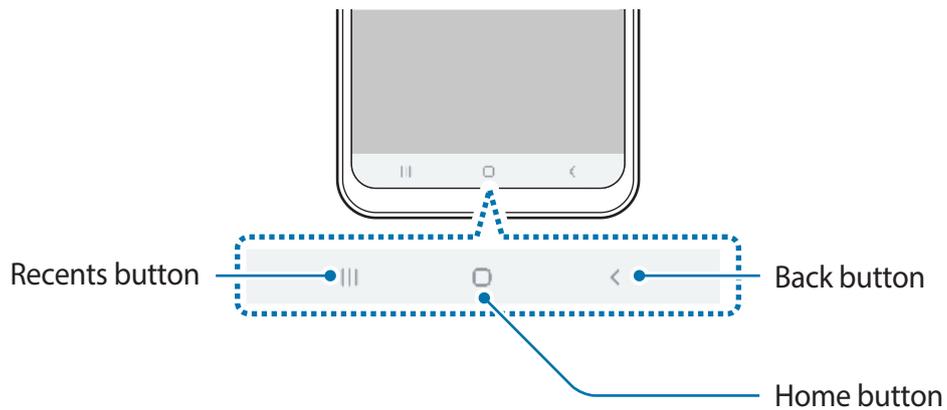
- Connectivity problems and battery drain may occur in the following situations:
 - If you attach metallic stickers on the antenna area of the device
 - If you attach a device cover made with metallic material to the device
 - If you cover the device's antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection
- Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
- Do not cover the proximity/light sensor area with screen accessories, such as a screen protector or stickers. Doing so may cause the sensor to malfunction.

Hard keys



Key	Function
Power	<ul style="list-style-type: none"> • Press and hold to turn the device on or off. • Press and hold to start a conversation with Bixby. For more information, refer to Waking up Bixby using the Power key and Using Bixby. • Press to turn on or lock the screen.
Volume	<ul style="list-style-type: none"> • Press to adjust the device volume.

Soft buttons



When you turn on the screen, the soft buttons will appear at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. Refer to [Navigation bar \(soft buttons\)](#) for more information.

Battery

Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

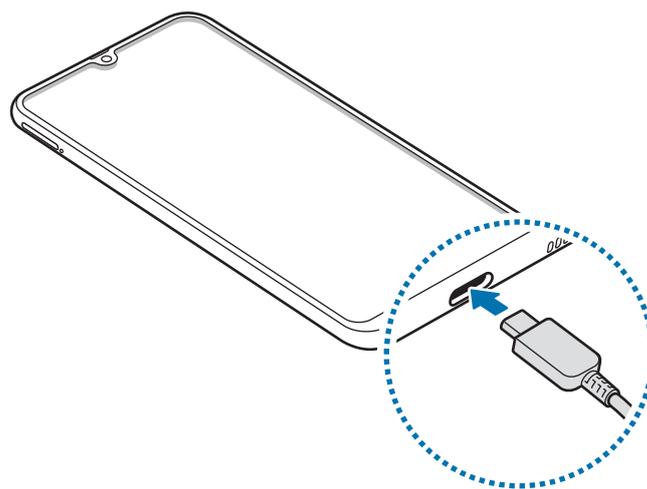


- Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.
- Use only the USB Type-C cable supplied with the device. The device may be damaged if you use a Micro USB cable.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

- 1 Connect the USB cable to the USB power adapter.
- 2 Plug the USB cable into the device's multipurpose jack.



- 3 Plug the USB power adapter into an electric socket.
- 4 After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimize the device using the device care feature.
- When you are not using the device, turn off the screen by pressing the Power key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate auto-syncing of apps that need to be synced.
- Decrease the backlight time.
- Decrease the screen brightness.

Battery charging tips and precautions

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.

- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery. While charging the battery when the device is turned off, the ⚡ icon appears on the screen.

If the fast charging feature is not activated, launch the **Settings** app, tap **Device care** → **Battery** → ⋮ → **Settings**, and then tap the **Fast cable charging** switch to activate it.



- You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
- If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

SIM or USIM card (nano-SIM card)

Installing the SIM or USIM card

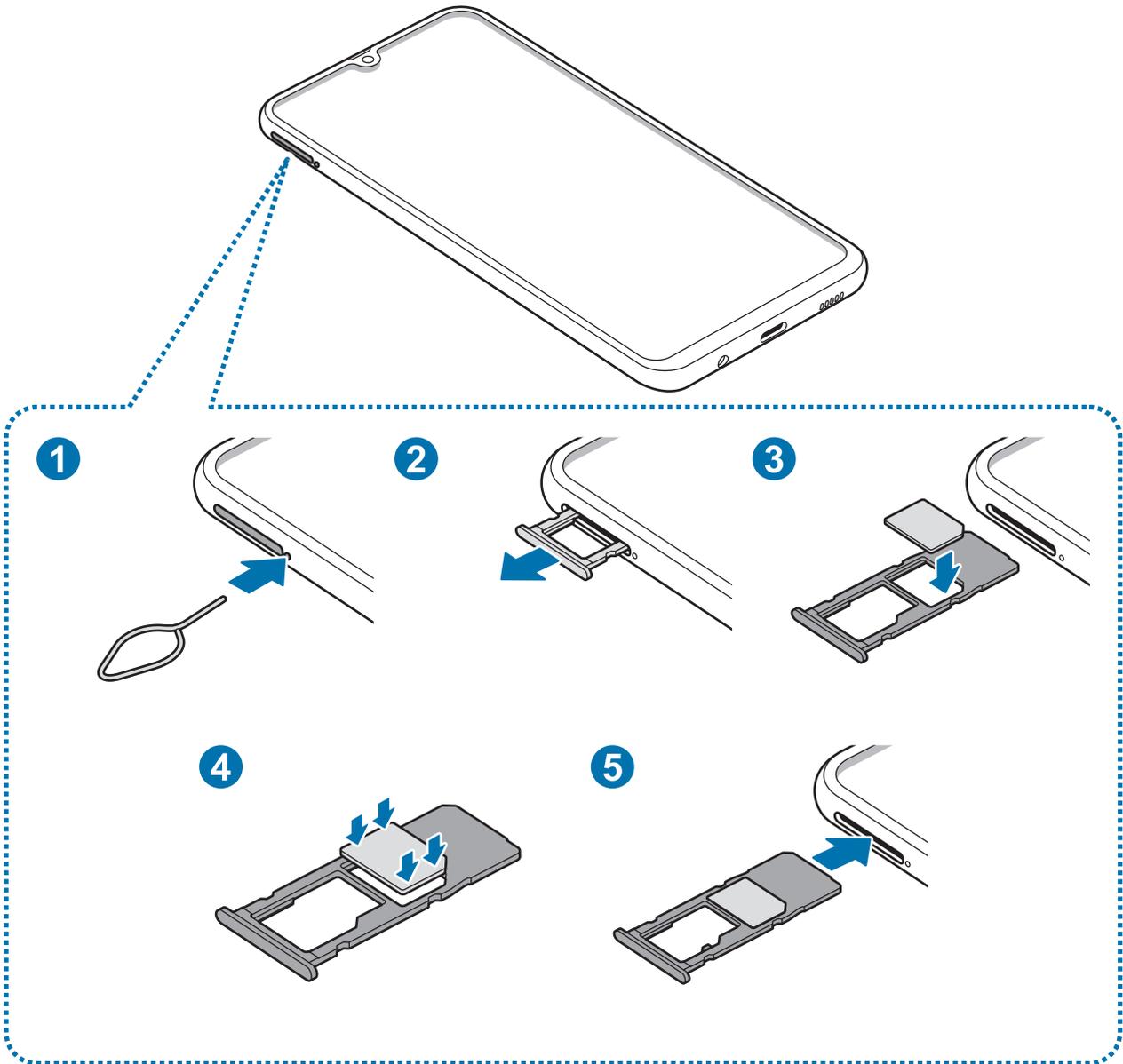
Insert the SIM or USIM card provided by the mobile telephone service provider.



Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



Some LTE services may not be available depending on the service provider. For more information about service availability, contact your service provider.



1 Insert the ejection pin into the hole next to the tray to loosen the tray.

⚠ Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull the tray gently from the tray slot.

3 Place the SIM or USIM card on the SIM card tray with the gold-coloured contacts facing downwards.

4 Gently press the SIM or USIM card into the SIM card tray to secure it.

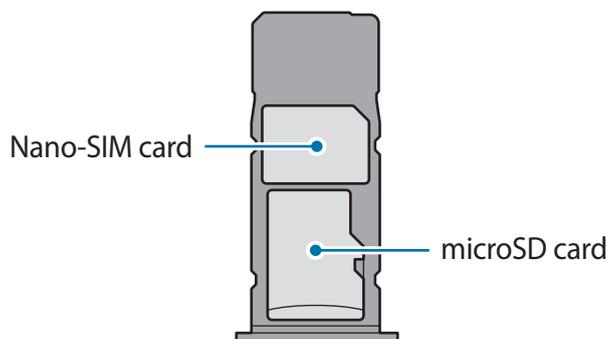
⚠ If the card is not fixed firmly into the tray, the SIM card may fall out of the tray.

5 Insert the tray back into the tray slot.

⚠

- If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

Correct card installation



⚠ Use only a nano-SIM card.

Removing the SIM or USIM card

- 1 Insert the ejection pin into the hole next to the tray to loosen the tray.
- 2 Pull the tray gently from the tray slot.
- 3 Remove the SIM or USIM card.
- 4 Insert the tray back into the tray slot.

Memory card (microSD card)

Installing a memory card

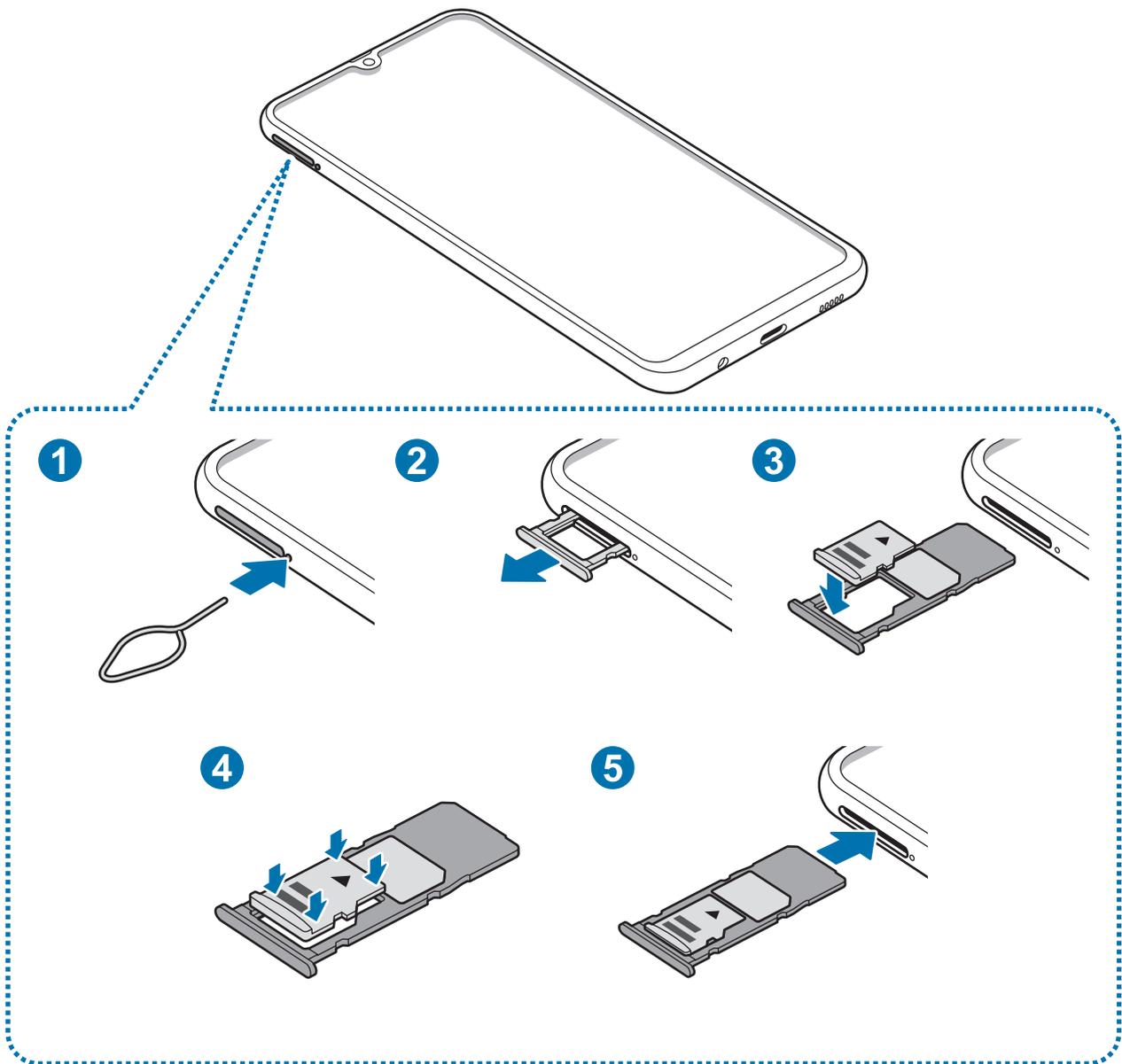
Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.



- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.



- The device supports the FAT and the exFAT file systems for memory cards. When inserting a card formatted in a different file system, the device will ask to reformat the card or will not recognize the card. To use the memory card, you must format it. If your device cannot format or recognize the memory card, contact the memory card manufacturer or a Samsung Service Centre.
- Frequent writing and erasing of data shortens the lifespan of memory cards.
- When inserting a memory card into the device, the memory card's file directory appears in the **My Files** → **SD card** folder.



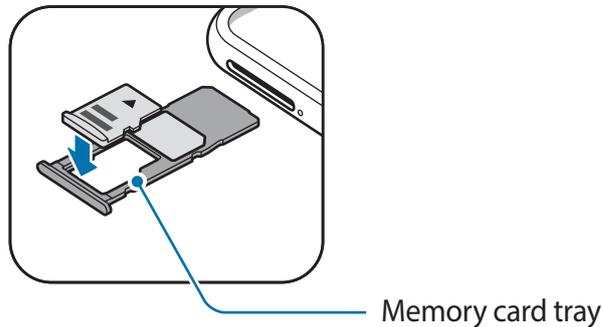
1 Insert the ejection pin into the hole next to the tray to loosen the tray.

 Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

2 Pull the tray gently from the tray slot.

 When you remove the tray from the device, the mobile data connection will be disabled.

- 3 Place a memory card on the memory card tray with the gold-coloured contacts facing downwards.



- 4 Gently press the memory card into the memory card tray to secure it.

 If the card is not fixed firmly into the tray, the memory card may fall out of the tray.

- 5 Insert the tray back into the tray slot.

-  • If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
- Fully insert the tray into the tray slot to prevent liquid from entering your device.

Removing the memory card

Before removing the memory card, first unmount it for safe removal.

Launch the **Settings** app and tap **Device care** → **Storage** →  → **Storage settings** → **SD card** → **Unmount**.

- 1 Insert the ejection pin into the hole next to the tray to loosen the tray.
- 2 Pull the tray gently from the tray slot.

3 Remove the memory card.

4 Insert the tray back into the tray slot.



Do not remove external storage, such as a memory card or USB storage, while the device is transferring or accessing information, or right after transferring data. Doing so can cause data to be corrupted or lost or cause damage to the external storage or device. Samsung is not responsible for losses, including loss of data, resulting from the misuse of external storage devices.

Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

Launch the **Settings** app and tap **Device care** → **Storage** →  → **Storage settings** → **SD card** → **Format**.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

Turning the device on and off

Press and hold the Power key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

To turn off the device, press and hold the Power key, and then tap **Power off**.

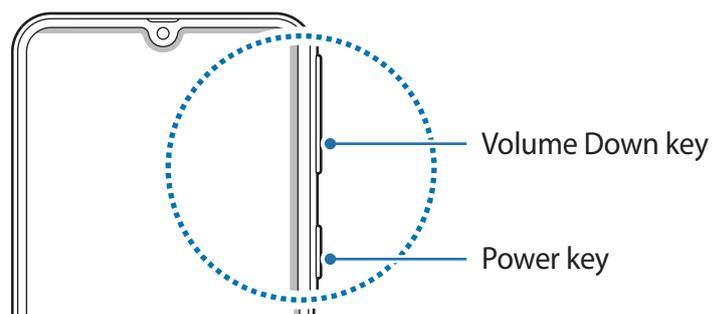


Follow all posted warnings and directions from authorized personnel in areas where the use of wireless devices is restricted, such as airplanes and hospitals.

Restarting the device

To restart the device, press and hold the Power key, and then tap **Restart**.

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.



Emergency mode

You can switch the device to emergency mode to reduce battery consumption. Some apps and functions will be restricted. In emergency mode, you can make an emergency call, send your current location information to others, sound an emergency alarm, and more.

Activating emergency mode

To activate emergency mode, press and hold the Power key, and then tap **Emergency mode**.



The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.

Deactivating emergency mode

To deactivate emergency mode, tap  → **Turn off Emergency mode**. Alternatively, press and hold the Power key, and then tap **Emergency mode**.

Initial setup

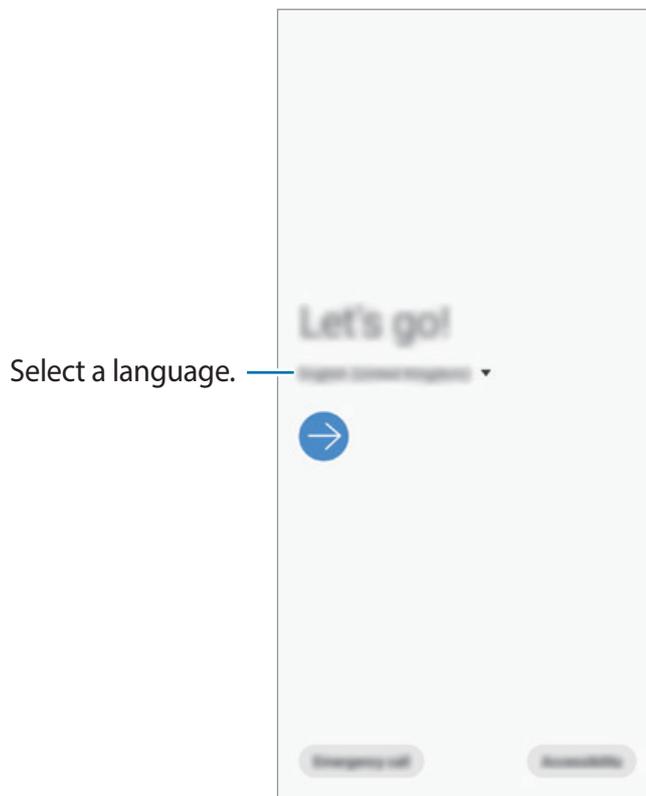
When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.



- The initial setup procedures may vary depending on the device's software and your region.
- You can set up your device with Bixby depending on the selected device language.

1 Turn on the device.

- 2 Select your preferred device language and select .



- 3 Read and agree to the terms and conditions and tap **Next**.

- 4 Get your content from a previous device.

- 5 Select a Wi-Fi network and connect to it.

 If you do not connect to a Wi-Fi network, you may not be able to set up some device features during the initial setup.

- 6 Follow the on-screen instructions to proceed the initial setup.

- 7 Set a screen lock method to protect your device. You can protect your personal information by preventing others from accessing your device. To set the screen lock method later, tap **Not now**.

- 8 If the recommended apps screen appears, select apps you want and download them.

- 9 Sign in to your Samsung account. You can enjoy Samsung services and keep your data up to date and secure across all of your devices. Refer to [Samsung account](#) for more information.

Samsung account

Introduction

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website. Once your Samsung account has been registered, you can keep your data up to date and secure across your Samsung devices with Samsung Cloud, track and control your lost or stolen device, see tips and tricks from Samsung Members, and more.

Create your Samsung account with your email address.

To check the list of services that can be used with your Samsung account, visit account.samsung.com. For more information on Samsung accounts, launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Samsung account** →  → **Help**.

Registering your Samsung account

Registering a new Samsung account

If you do not have a Samsung account, you should create one.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Add account** → **Samsung account**.
Alternatively, launch the **Settings** app and tap .
- 2 Tap **Create account**.
- 3 Follow the on-screen instructions to complete creating your account.

Registering an existing Samsung account

If you already have a Samsung account, register it to the device.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts** → **Add account** → **Samsung account**.

Alternatively, launch the **Settings** app and tap .

- 2 Enter your Samsung account ID and password and tap **Sign in**.

If you forget your account information, tap **Find ID** or **Reset password**. You can find your account information when you enter the required information.

- 3 Read and agree to the terms and conditions and tap **Next** to finish registering your Samsung account.

If a pop-up window about using biometric data appears, tap **Register**. You can verify your Samsung account password via your biometric data, such as fingerprints. Refer to [Samsung Pass](#) for more information.

Removing your Samsung account

When you remove your registered Samsung account from the device, your data, such as contacts or events, will also be removed.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts**.
- 2 Tap **Samsung account** →  → **Remove account**.
- 3 Tap **Remove**, enter your Samsung account password, and then tap **OK**.

Transferring data from your previous device (Smart Switch)

Connect with your previous device via Smart Switch to transfer data.

Launch the **Settings** app and tap **Accounts and backup** → **Smart Switch**.



- This feature may not be supported on some devices or computers.
- Limitations apply. Visit www.samsung.com/smartswitch for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

Transferring data wirelessly via Wi-Fi Direct

Transfer data from your previous device to your device wirelessly via Wi-Fi Direct.

- 1 On the previous device, launch Smart Switch.
If you do not have the app, download it from **Galaxy Apps (Galaxy Store)** or **Play Store**.
- 2 On your device, launch the **Settings** app and tap **Accounts and backup** → **Smart Switch**.
- 3 Place the devices near each other.
- 4 On the previous device, tap **Send data** → **Wireless**.
- 5 On the previous device, select an item to transfer and tap **SEND**.
- 6 On your device, tap **Receive**.
- 7 Follow the on-screen instructions to transfer data from your previous device.

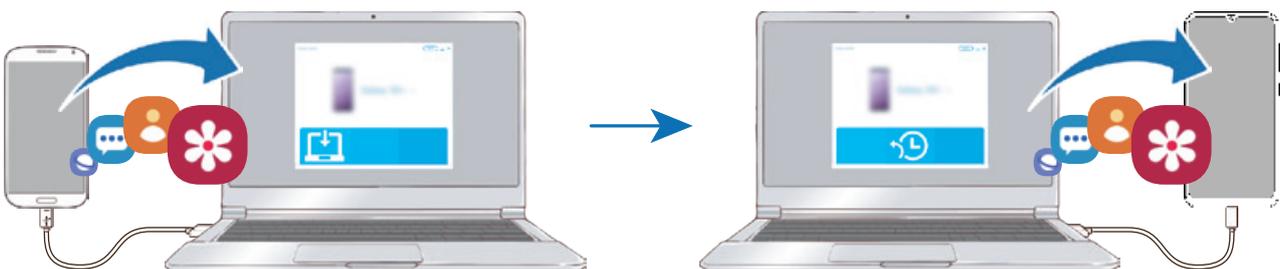
Transferring data using external storage

Transfer data using external storage, such as a microSD card.

- 1 Transfer data from your previous device to external storage.
- 2 Insert or connect the external storage device to your device.
- 3 On your device, launch the **Settings** app and tap **Accounts and backup** → **Smart Switch** →  → **Restore**.
- 4 Follow the on-screen instructions to transfer data from external storage.

Transferring backup data from a computer

Transfer data between your device and a computer. You must download the Smart Switch computer version app from www.samsung.com/smartswitch. Back up data from your previous device to a computer and import the data to your device.



- 1 On the computer, visit www.samsung.com/smartswitch to download Smart Switch.
 - 2 On the computer, launch Smart Switch.
-  If your previous device is not a Samsung device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

- 3 Connect your previous device to the computer using the device's USB cable.
- 4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.
- 5 Connect your device to the computer using the USB cable.
- 6 On the computer, follow the on-screen instructions to transfer data to your device.

Viewing imported data

You can view the imported data on the same app from your previous device.

If your new device does not have the same apps to view or play the imported data, the data will be saved to a similar app.

Understanding the screen

Controlling the touchscreen



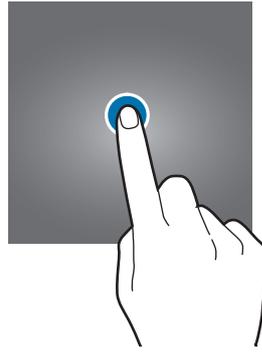
- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
- To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
- It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods. Doing so may result in afterimages (screen burn-in) or ghosting.



- The device may not recognize touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers when you use the touchscreen.

Tapping

Tap the screen.



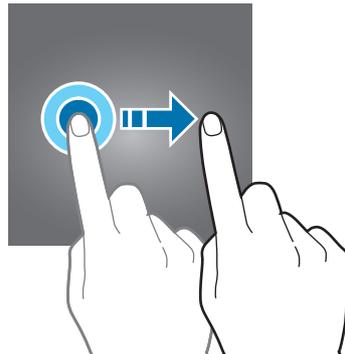
Tapping and holding

Tap and hold the screen for approximately 2 seconds.



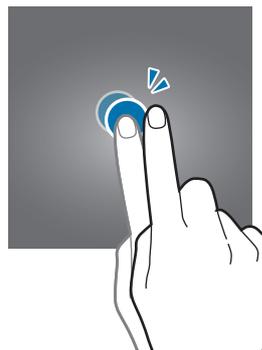
Dragging

Tap and hold an item and drag it to the target position.



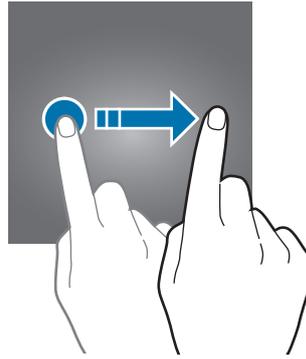
Double-tapping

Double-tap the screen.



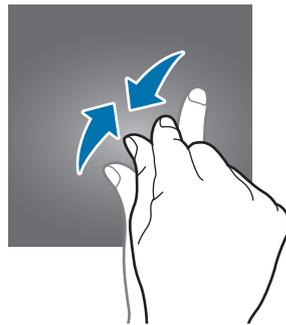
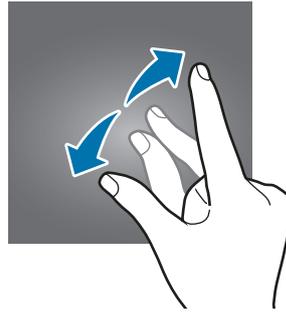
Swiping

Swipe upwards, downwards, to the left, or to the right.



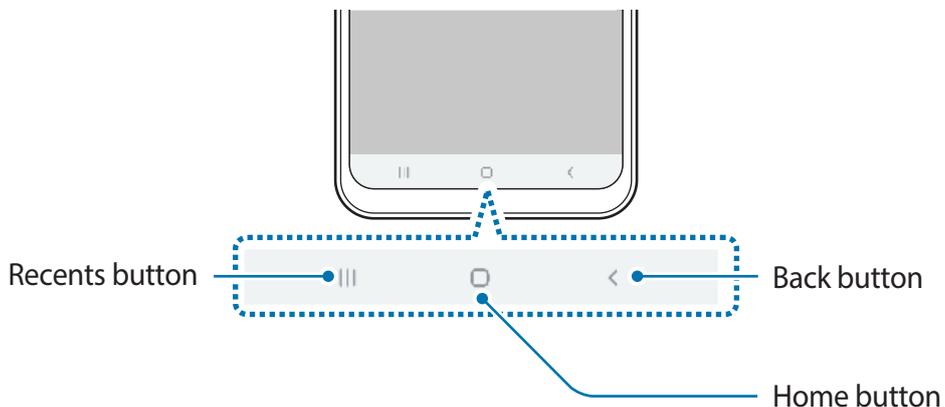
Spreading and pinching

Spread two fingers apart or pinch on the screen.



Navigation bar (soft buttons)

When you turn on the screen, the soft buttons will appear on the navigation bar at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. The functions of the buttons can change according to the app currently being used or usage environment.

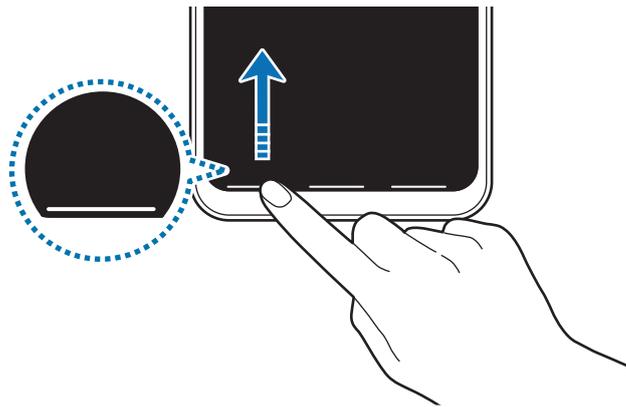


Button	Function
	<ul style="list-style-type: none"> • Tap to open the list of recent apps.
○	<ul style="list-style-type: none"> • Tap to return to the Home screen. • Tap and hold to launch the Google Assistant app.
<	<ul style="list-style-type: none"> • Tap to return to the previous screen.

Hiding the navigation bar

View files or use apps on a wider screen by hiding the navigation bar.

Launch the **Settings** app, tap **Display** → **Navigation bar**, and then tap **Full screen gestures** under **Navigation type**. The navigation bar will be hidden and the gesture hints will appear where the soft buttons are located. To use the soft buttons, drag the gesture hint of the desired button upwards.



If you want to hide the gesture hints at the bottom of the screen, tap the **Gesture hints** switch to deactivate it.

Setting the navigation bar

Launch the **Settings** app, tap **Display** → **Navigation bar**, and then select an option.

- **Navigation type:** Set the device to hide or display the navigation bar. To hide the navigation bar, tap **Full screen gestures**. While the navigation bar is hidden, you can use the soft buttons by dragging the gesture hint of the desired button upwards.
- **Button order:** Change the order of the buttons on the navigation bar.
- **Gesture hints:** Set the device to display indicators at the bottom of the screen to show where the soft buttons are located. This feature appears only when you select **Full screen gestures**.

Home screen and Apps screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

The Apps screen displays icons for all apps, including newly installed apps.



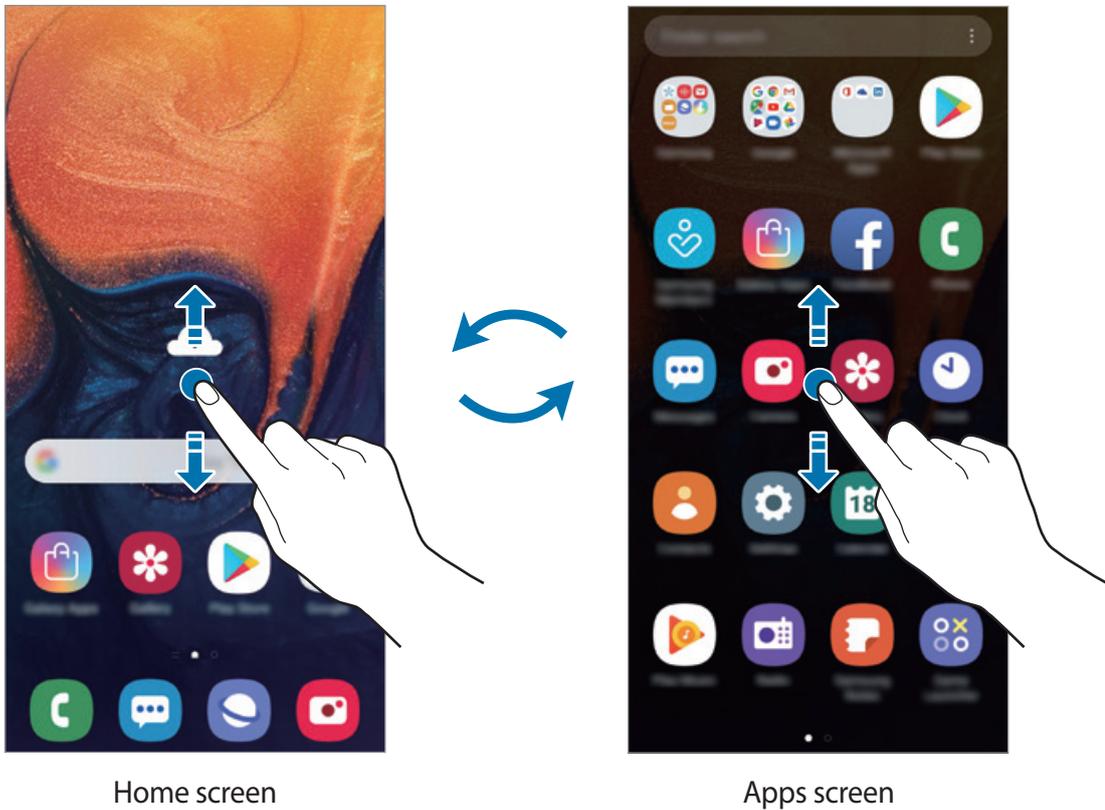
The screen may appear differently depending on the region or service provider.



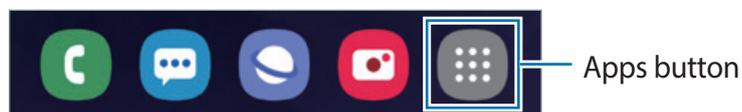
Switching between Home and Apps screens

On the Home screen, swipe upwards or downwards to open the Apps screen.

To return to the Home screen, swipe upwards or downwards on the Apps screen. Alternatively, tap the Home button or the Back button.



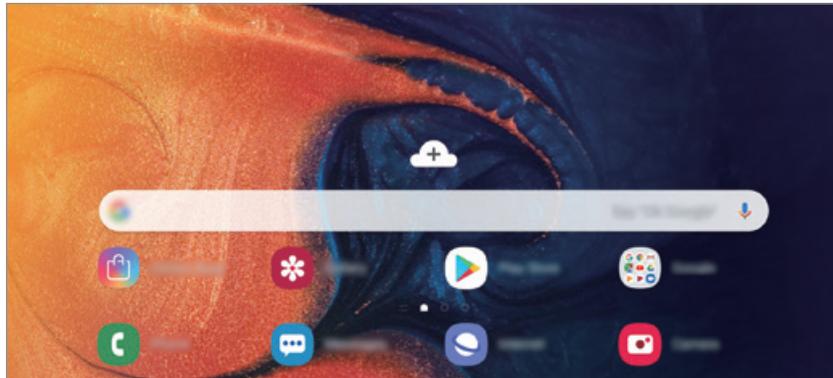
If you add the Apps button on the Home screen, you can open the Apps screen by tapping the button. On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Apps button** switch to activate it. The Apps button will be added at the bottom of the Home screen.



Display the screen in landscape mode

On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Rotate to landscape mode** switch to activate it.

Rotate the device until it is horizontal to view the screen in landscape mode.



Moving items

Tap and hold an item, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

To add a shortcut to an app on the Home screen, tap and hold an item on the Apps screen, and then drag it to the top of the screen. A shortcut to the app will be added on the Home screen.

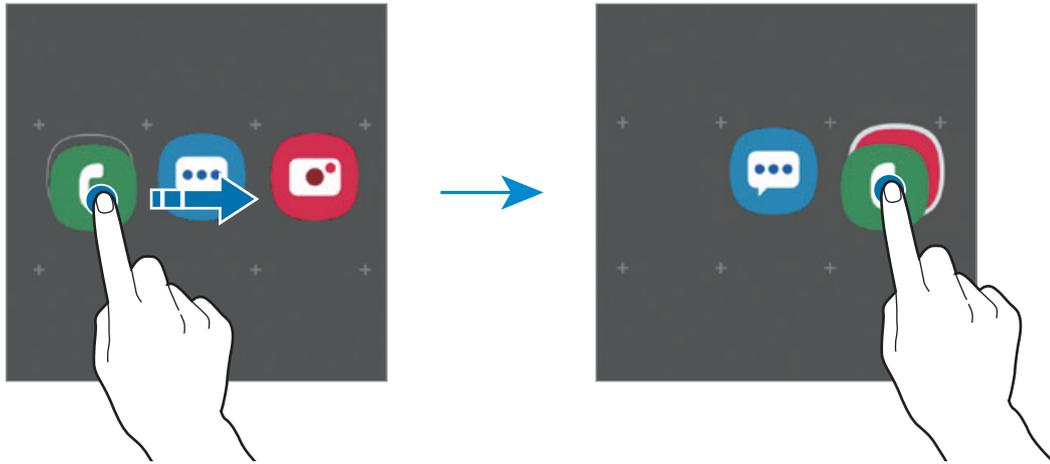
You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

Creating folders

Create folders and gather similar apps to quickly access and launch apps.

On the Home screen or the Apps screen, tap and hold an app, and then drag it over another app.

A new folder containing the selected apps will be created. Tap **Enter folder name** and enter a folder name.



- **Adding more apps**

Tap **Add apps** on the folder. Tick the apps to add and tap **Add**. You can also add an app by dragging it to the folder.

- **Moving apps from a folder**

Tap and hold an app to drag it to a new location.

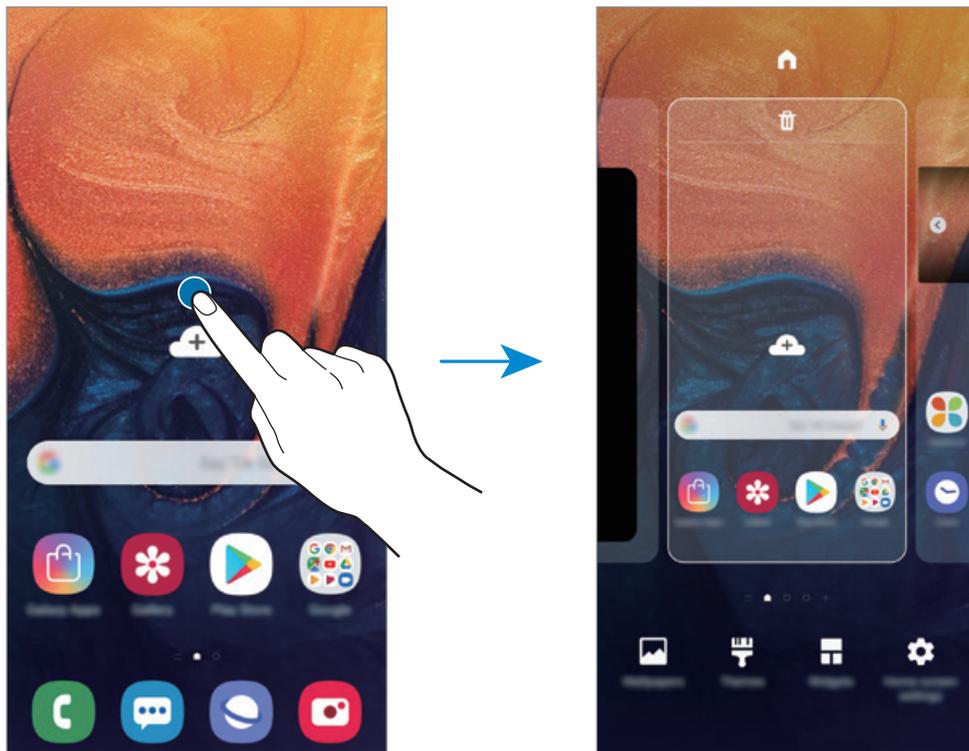
- **Deleting a folder**

Tap and hold a folder, and then tap **Delete folder**. Only the folder will be deleted. The folder's apps will be relocated to the Apps screen.

Editing the Home screen

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the editing options. You can set the wallpaper, add widgets, and more. You can also add, delete, or rearrange Home screen panels.

- Adding panels: Swipe to the left, and then tap \oplus .
- Moving panels: Tap and hold a panel preview, and then drag it to a new location.
- Deleting panels: Tap 🗑 on the panel.



- **Wallpapers:** Change the wallpaper settings for the Home screen and the locked screen.
- **Themes:** Change the device's theme. Visual elements of the interface, such as colours, icons, and wallpapers, will change depending on the selected theme.
- **Widgets:** Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen. Tap and hold a widget, and then drag it to the Home screen. The widget will be added on the Home screen.
- **Home screen settings:** Change the size of the grid to display more or fewer items on the Home screen and more.

Displaying all apps on the Home screen

Without using a separate Apps screen, you can set the device to display all apps on the Home screen. On the Home screen, tap and hold an empty area, and then tap **Home screen settings** → **Home screen layout** → **Home screen only** → **Apply**.

You can now access all your apps by swiping left and right on the Home screen.

Indicator icons

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



- The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.
- Some indicator icons appear only when you open the notification panel.

Icon	Meaning
	No signal
	Signal strength
	Roaming (outside of normal service area)
	GPRS network connected
	EDGE network connected
	UMTS network connected
	HSDPA network connected
	HSPA+ network connected
	LTE network connected
	Wi-Fi connected
	Bluetooth feature activated
	Location services being used
	Call in progress
	Missed call
	New text or multimedia message
	Alarm activated
	Mute mode activated
	Vibration mode activated

Icon	Meaning
	Flight mode activated
	Error occurred or caution required
	Battery charging
	Battery power level

Lock screen

Pressing the Power key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, swipe in any direction when the screen turns on.

If the screen is off, press the Power key or double-tap anywhere on the screen to turn on the screen.



Locked screen

Changing the screen lock method

To change the screen lock method, launch the **Settings** app, tap **Lock screen** → **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, face, or fingerprint for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- **Swipe:** Swipe in any direction on the screen to unlock it.
- **Pattern:** Draw a pattern with four or more dots to unlock the screen.
- **PIN:** Enter a PIN with at least four numbers to unlock the screen.
- **Password:** Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- **None:** Do not set a screen lock method.
- **Face:** Register your face to unlock the screen. Refer to [Face recognition](#) for more information.
- **Fingerprints:** Register your fingerprints to unlock the screen. Refer to [Fingerprint recognition](#) for more information.



You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. Launch the **Settings** app, tap **Lock screen** → **Secure lock settings**, unlock the screen using the preset screen lock method, and then tap the **Auto factory reset** switch to activate it.

Screen capture

Capture a screenshot while using the device and write on, draw on, crop, or share the captured screen. You can capture the current screen and scrollable area.

Use the following methods to capture a screenshot. Captured screenshots will be saved in **Gallery**.

- Key capture: Press and hold the Volume Down key and the Power key simultaneously.
- Swipe capture: Swipe your hand to the left or right across the screen.



- It is not possible to capture a screenshot while using some apps and features.
- If capturing a screenshot by swiping is not activated, launch the **Settings** app, tap **Advanced features** → **Motions and gestures**, and then tap the **Palm swipe to capture** switch to activate it.

After capturing a screenshot, use the following options on the toolbar at the bottom of the screen:



- : Capture the current content and the hidden content on an elongated page, such as a webpage. When you tap , the screen will automatically scroll down and more content will be captured.
- : Crop a portion from the screenshot. The cropped area will be saved in **Gallery**.
- : Write or draw on the screenshot.
- : Share the screenshot with others.

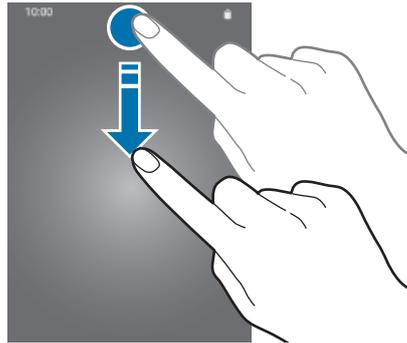


- If the options are not visible on the captured screen, launch the **Settings** app, tap **Advanced features**, and then tap the **Smart capture** switch to activate it.

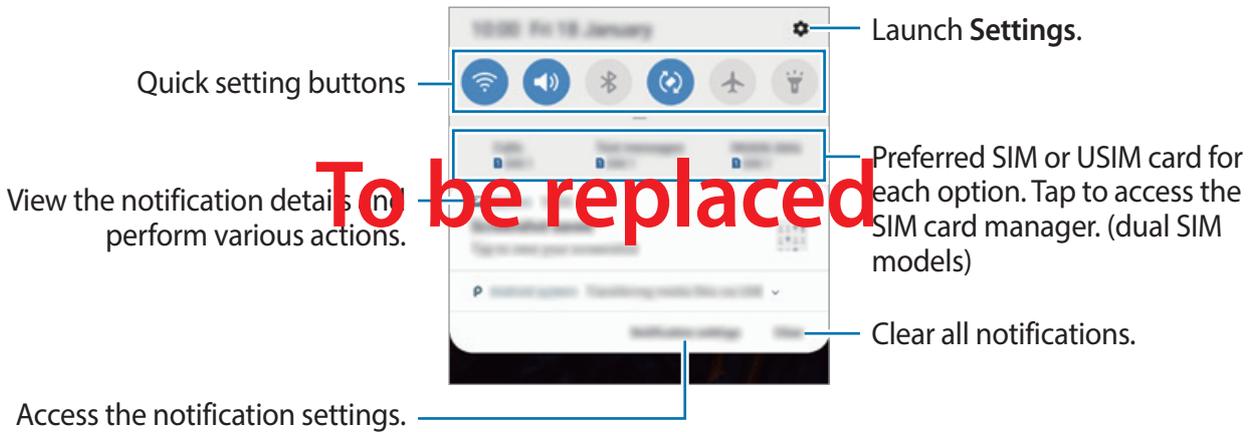
Notification panel

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.

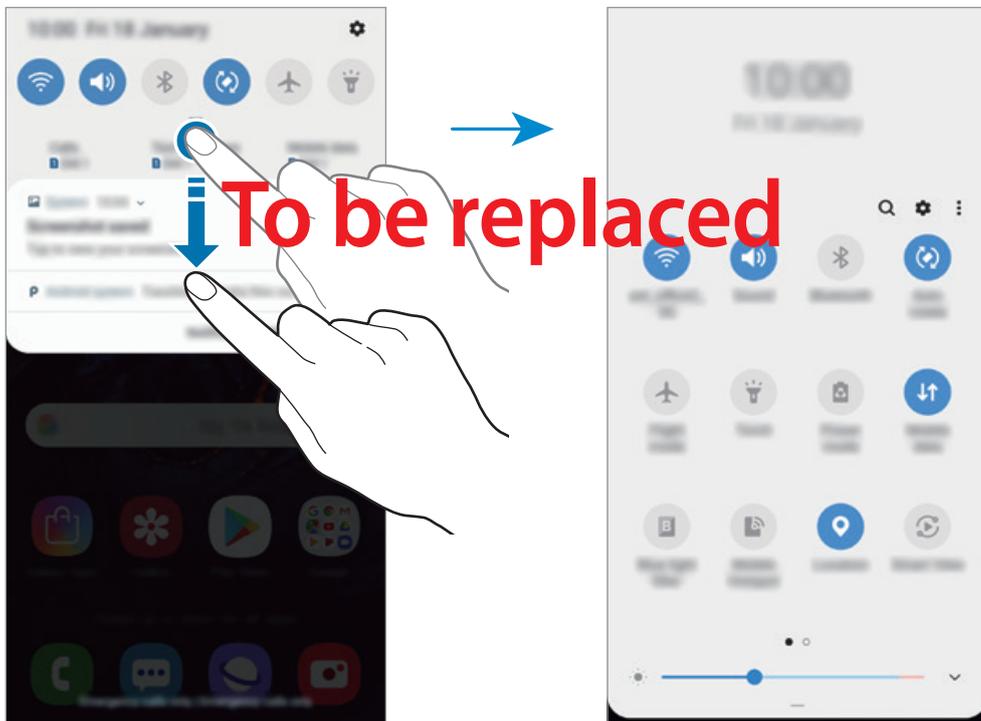


You can use the following functions on the notification panel.



Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.



To change feature settings, tap the text under each button. To view more detailed settings, tap and hold a button.

To rearrange buttons, tap **Button order**, tap and hold a button, and then drag it to another location.

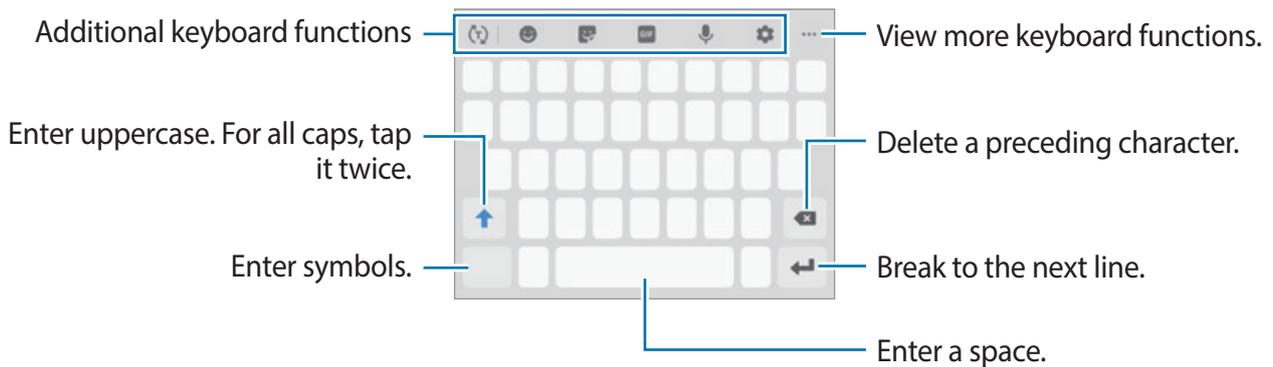
Entering text

Keyboard layout

A keyboard appears automatically when you enter text to send messages, create notes, and more.



Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.



Changing the input language

Tap  → **Languages and types** → **Manage input languages**, and then select the languages to use. When you select two or more languages, you can switch between the input languages by swiping to the left or right on the space key.

Changing the keyboard

Tap  to change the keyboard.

To change the keyboard type, tap  → **Languages and types**, select a language, and then select the keyboard type you want.



- If the keyboard button () does not appear on the navigation bar, launch the **Settings** app, tap **General management** → **Language and input**, and then tap the **Show Keyboard button** switch to activate it.
- On a **3x4 keyboard**, a key has three or four characters. To enter a character, tap the corresponding key repeatedly until the desired character appears.

Additional keyboard functions

- : Predict words based on your input and show word suggestions. To return to the keyboard functions list, tap .
- : Enter emoticons.
- : Enter stickers. You can also enter My Emoji stickers that look like you. Refer to [Using My Emoji stickers in chats](#) for more information.
- : Attach animated GIFs.



This feature may not be available depending on the region or service provider.

- : Enter text by voice.
- : Change the keyboard settings.
- : Set the device to transliterate characters from English into another language.



This feature may not be available depending on the region or service provider.

-  → : Add an item from the clipboard.
-  → : Change the keyboard mode or size.
-  → : Open the text editing panel.

Copying and pasting

- 1 Tap and hold over text.
- 2 Drag  or  to select the desired text, or tap **Select all** to select all text.
- 3 Tap **Copy** or **Cut**.
The selected text is copied to the clipboard.
- 4 Tap and hold where the text is to be inserted and tap **Paste**.
To paste text that you have previously copied, tap **Clipboard** and select the text.

Dictionary

Look up definitions for words while using certain features, such as when browsing webpages.

- 1 Tap and hold over a word that you want to look up.
If the word you want to look up is not selected, drag  or  to select the desired text.
- 2 Tap **Dictionary** on the options list.
If a dictionary is not preinstalled on the device, tap **Move to Manage dictionaries**, tap  next to a dictionary, and then tap **INSTALL** to download it.
- 3 View the definition in the dictionary pop-up window.
To switch to the full screen view, tap . Tap the definition on the screen to view more definitions. In the detailed view, tap  to add the word to your favourite words list or tap **Search Web** to use the word as a search term.

Apps and features

Installing or uninstalling apps

Galaxy Apps (Galaxy Store)

Purchase and download apps. You can download apps that are specialized for Samsung Galaxy devices.

Launch the **Galaxy Apps (Galaxy Store)** app.



This app may not be available depending on the region or service provider.

Installing apps

Browse apps by category or tap  to search for a keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  → **Settings** → **Auto update apps**, and then select an option.

Play Store

Purchase and download apps.

Launch the **Play Store** app.

Installing apps

Browse apps by category or search for apps by keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  → **Settings** → **Auto-update apps**, and then select an option.

Managing apps

Uninstalling or disabling apps

Tap and hold an app and select an option.

- **Disable:** Disable selected default apps that cannot be uninstalled from the device.
- **Uninstall:** Uninstall downloaded apps.

Enabling apps

Launch the **Settings** app, tap **Apps** → ▼ → **Disabled**, select an app, and then tap **Enable**.

Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device. When you open an app, a pop-up window may appear and request access to certain features or information. Tap **Allow** on the pop-up window to grant permissions to the app.

To view your app permission settings, launch the **Settings** app and tap **Apps**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, launch the **Settings** app and tap **Apps** → ⋮ → **App permissions**. Select an item and tap the switches next to apps to grant permissions.



If you do not grant permissions to apps, the basic features of the apps may not function properly.

Bixby

Introduction

Bixby is an intelligent voice service that helps you use the device more conveniently. You can talk to Bixby or type text. Bixby will launch a function you request or show the information you want. It also learns your usage patterns and environments. The more it learns about you, the more precisely it will understand you.



- To use Bixby, your device must be connected to a Wi-Fi or mobile network.
- To use Bixby, you must register and sign in to your Samsung account.
- Bixby is only available in some languages, and certain features may not be available depending on your region.

Starting Bixby

When you launch Bixby for the first time, the Bixby intro page will appear. You must select the language to use with Bixby, register and sign in to your Samsung account according to the on-screen instructions, and then agree to the terms and conditions.

- 1 Launch the **Bixby** app.
- 2 Select the language to use with Bixby.
- 3 Tap **Sign in to Samsung account** and follow the on-screen instructions to sign in to your Samsung account.



If you are already signed in, your account information will appear on the screen.

4 Tap ➔.

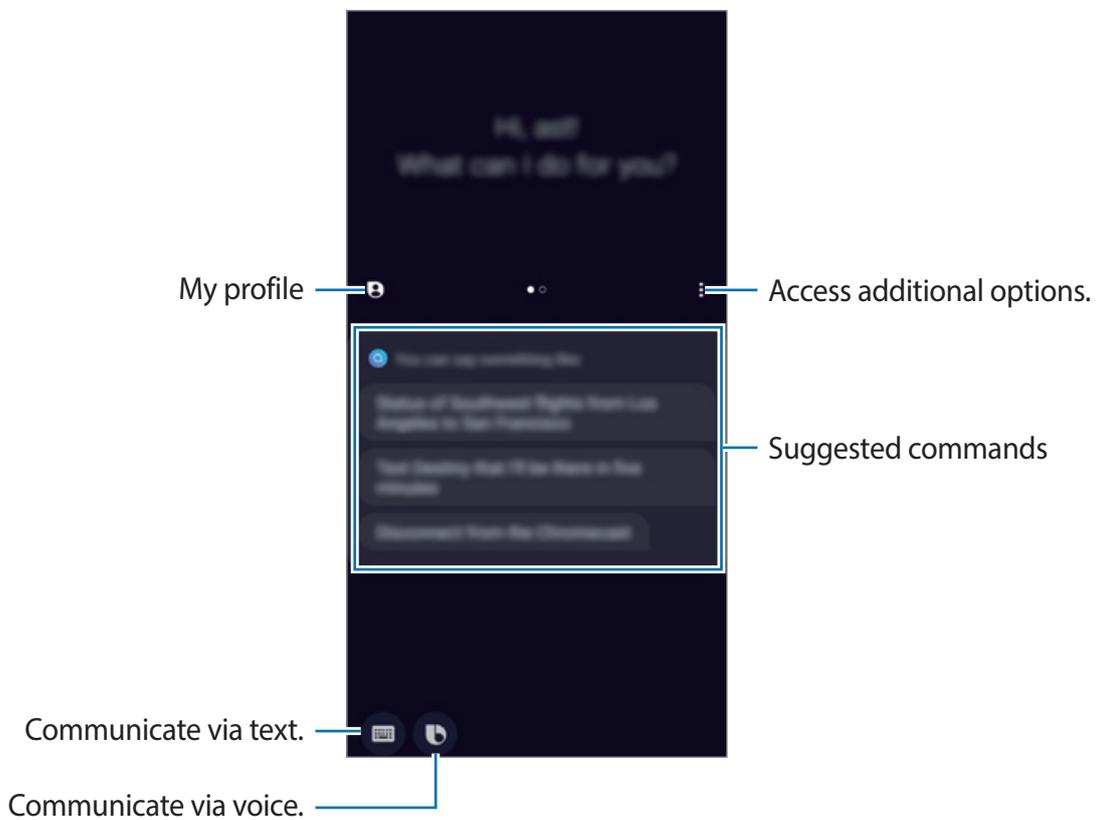
5 Read and agree to the terms and conditions and tap ➔.

6 Tap ➔ and follow the on-screen instructions to register your voice.

If you set the voice wake-up feature, you can start a conversation with Bixby by saying “Hi, Bixby”.

7 Set whether to use the Power key to start a conversation with Bixby, and then tap ✓ to complete the setup.

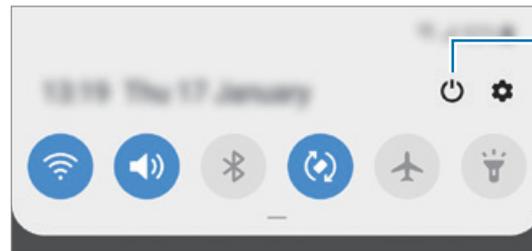
The Bixby screen will appear.



Waking up Bixby using the Power key

You can start a conversation with Bixby by pressing and holding the Power key. To use this feature, launch the **Bixby** app, tap **⋮** → **Settings** → **Wake Bixby with Power key**, and then tap the switch to activate it. Alternatively, launch the **Settings** app, tap **Advanced features** → **Wake Bixby with Power key**, and then tap the switch to activate it.

If you want to access the power options with this feature activated, open the notification panel and tap .



Access the power options.

Using Bixby

When you say what you want to Bixby, Bixby will launch corresponding functions or show the information you requested.

While pressing and holding the Power key, say what you want to Bixby, and then release your finger from the key when you are finished speaking. Alternatively, say "Hi, Bixby", and when the device emits a sound, say what you want.

For example, while pressing and holding the Power key, say "How's the weather today?" The weather information will appear on the screen.

If you want to know the weather tomorrow, while pressing and holding the Power key, just say "Tomorrow?" Because Bixby understands the context of the conversation, it will show you tomorrow's weather.



If Bixby asks you a question during a conversation, while pressing and holding the Power key, answer Bixby. Or, tap  and answer Bixby.

If you are using headphones or Bluetooth audio, or start a conversation by saying “Hi, Bixby”, you can continue the conversation without tapping the icon. Launch the **Bixby** app and tap  → **Settings** → **Automatic listening** → **Hands-free only**.

Waking up Bixby using your voice

You can start a conversation with Bixby by saying “Hi, Bixby”. Register your voice so that Bixby will respond to your voice when you say “Hi, Bixby”.

1 Launch the **Bixby** app and tap  → **Settings** → **Voice wake-up**.

2 Tap the **Wake with “Hi, Bixby”** switch to activate it.

3 Follow the on-screen instructions to complete the setup.

Now you can say “Hi, Bixby”, and when the device emits a sound, start a conversation.

Communicating by typing text

If your voice is not recognized due to a noisy environment or if you are in a situation where speaking is difficult, you can communicate with Bixby via text.

Launch the **Bixby** app, tap , and then type what you want.

During the communication, Bixby also will answer you through text instead of voice feedback.

Bixby usages

Launching apps or services

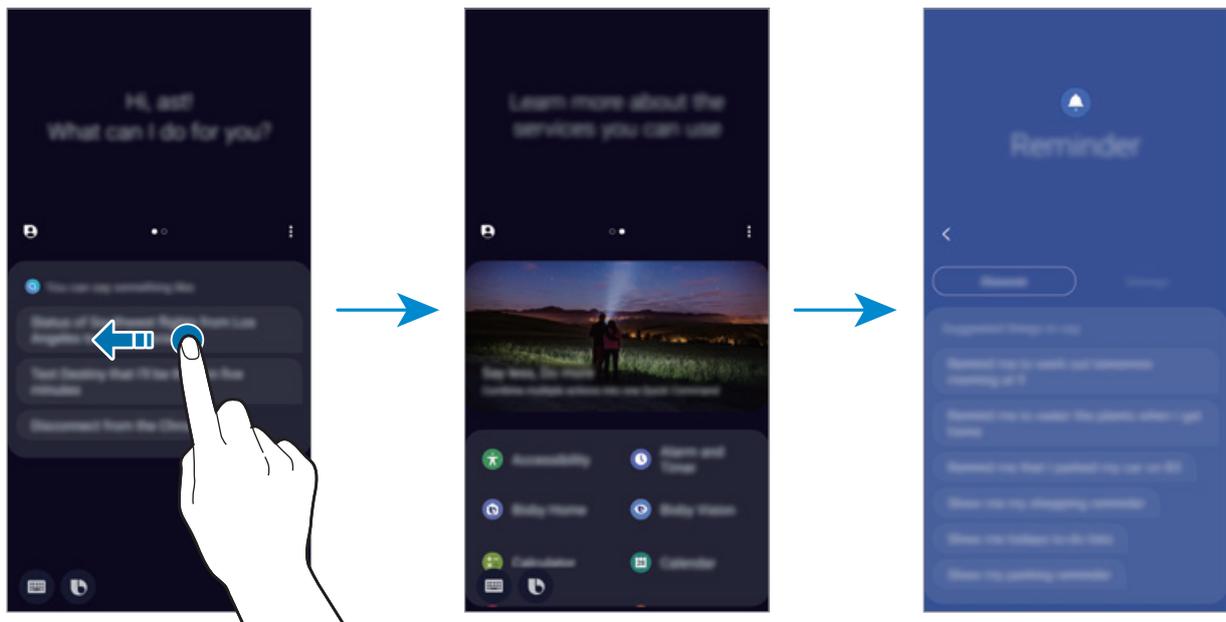
You can launch features quickly via Bixby. You can also use various convenient services, such as ordering coffee or searching for nearby restaurants or hotels and making a reservation.

For example, while pressing and holding the Power key, say “Call mom”, and then release your finger from the Power key. Bixby will now make a call to the contact saved as mom.

Viewing more ways to use Bixby

To view more ways to use Bixby, launch the **Bixby** app, and then swipe to the left on the screen.

You can check out services supported by Bixby and examples of commands.



Some features may not be available depending on the region or service provider.

Additional Bixby functions

Waking up Bixby while using the speaker

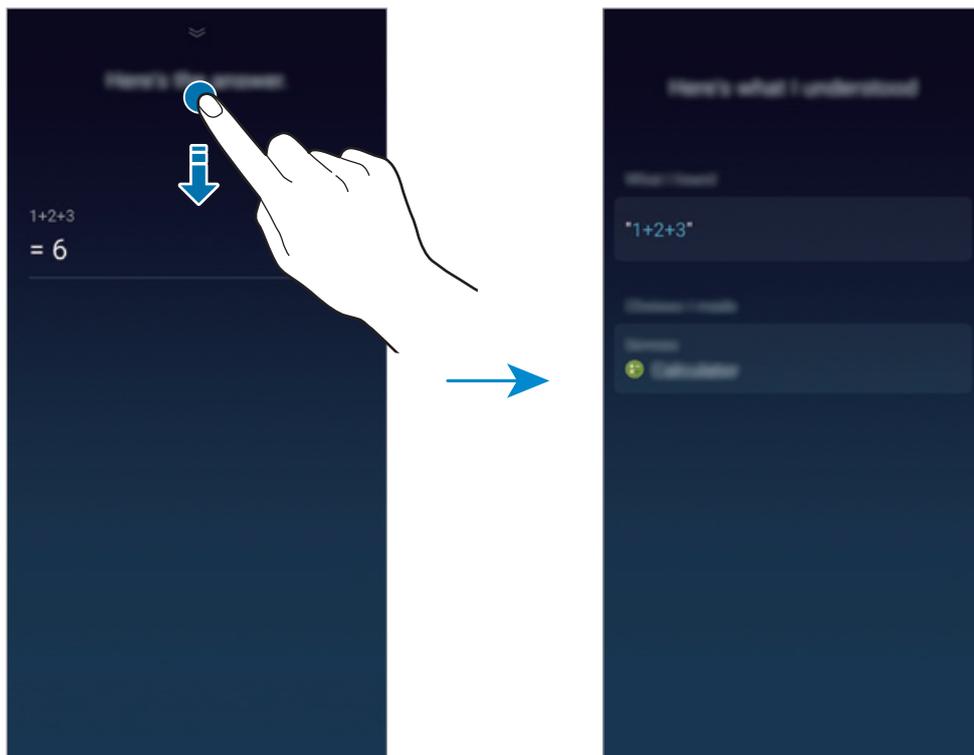
You can wake up Bixby by saying “Hi, Bixby” even when the speaker plays alarms, ringtone, or media.

Launch the **Bixby** app, tap **⋮** → **Settings** → **Voice wake-up**, and then tap the **Use when phone speaker playing** switch to activate it.

Checking what Bixby understood

You can check how Bixby understood what you said. If Bixby understood your intention differently, you can let Bixby know the correct meaning.

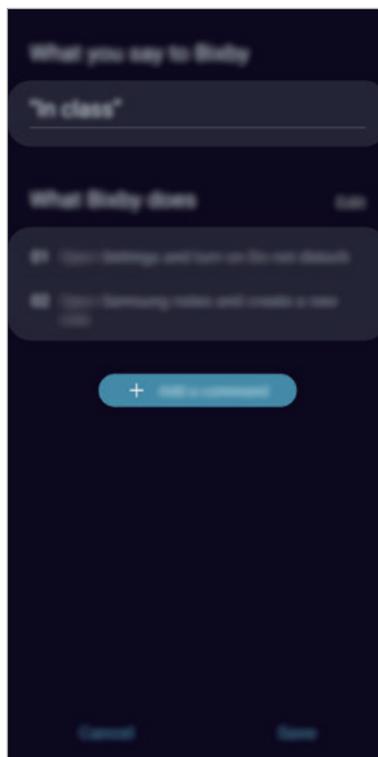
Drag Bixby’s answer area downwards. What Bixby understood and any used services will appear. If Bixby misunderstood your intention, edit the content and change the app or service to use.



Using quick commands

You can add quick commands so that you can give commands more quickly and easily. You can also give multiple commands together by adding them to a quick command.

- 1 Launch the **Bixby** app and tap  → **Quick commands** → **+**.
- 2 Tap **Quick command word or phrase** and enter a quick command name.
- 3 Tap **Add a command** and select a method you want.
 - **Select a command:** Select one from the commands list.
 - **Say a command:** Say your command.
 - **Type a command:** Type your command.
- 4 Select or enter a command that Bixby will perform.
To add additional commands, tap **Add a command**.



- 5 Tap **Save**.

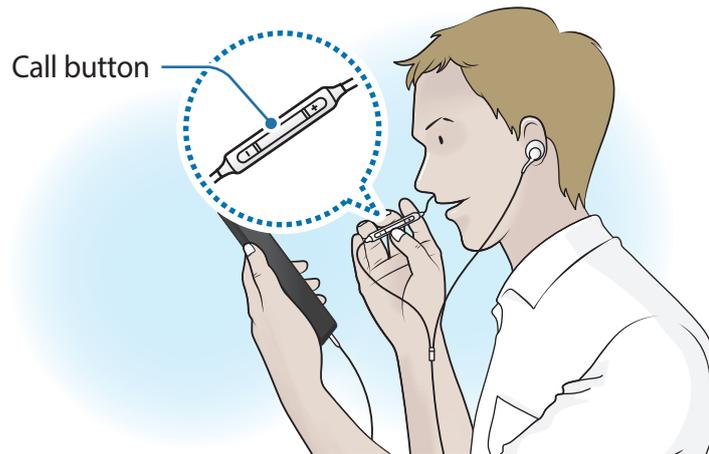
Now you can give multiple commands by saying the quick commands you added.

Using earphones or a Bluetooth headset

Connect earphones or a Bluetooth headset to the device when your voice is not heard clearly via the built-in microphone due to noisy environments. Press and hold the Call button on earphones or a Bluetooth headset to launch Bixby and say your request to the microphone.



This feature may not be available or its method of use may vary depending on the earphones and Bluetooth headset.



Customizing the Bixby settings

Launch the **Bixby** app and tap  → **Settings**.

- **Language and voice style:** Set the language to communicate with Bixby and set the style of voice feedback. The selected language is applied only when you talk with Bixby.



Bixby is only available in some languages, and certain features may not be available depending on your region. To see the list of supported languages, tap **Language**.

- **Voice response:** Change the voice feedback settings for Bixby.
- **Automatic listening:** Set Bixby to automatically listen when it asks a question so you can respond without pressing the icon. This option is available only if you are using headphones or Bluetooth audio, or start a conversation by saying “Hi, Bixby”.
- **Voice wake-up:** Set Bixby to wake up when it hears you say “Hi, Bixby”. You can also change the settings for the voice wake-up feature.
- **Use while phone locked:** Set Bixby to complete some actions, such as making a call or launching a map app, while the device is locked.
- **Bixby dictation:** Set Bixby to dictate while pressing and holding the Power key when the keyboard is open.
- **Wake Bixby with Power key:** Set the device to launch Bixby when you press and hold the Power key.
- **Marketing notifications:** Set to receive notifications about marketing information.
- **Privacy:** Set to use Bixby’s interactive and customized services to enhance your experience.
- **About Bixby Voice:** View the Bixby version and legal information.

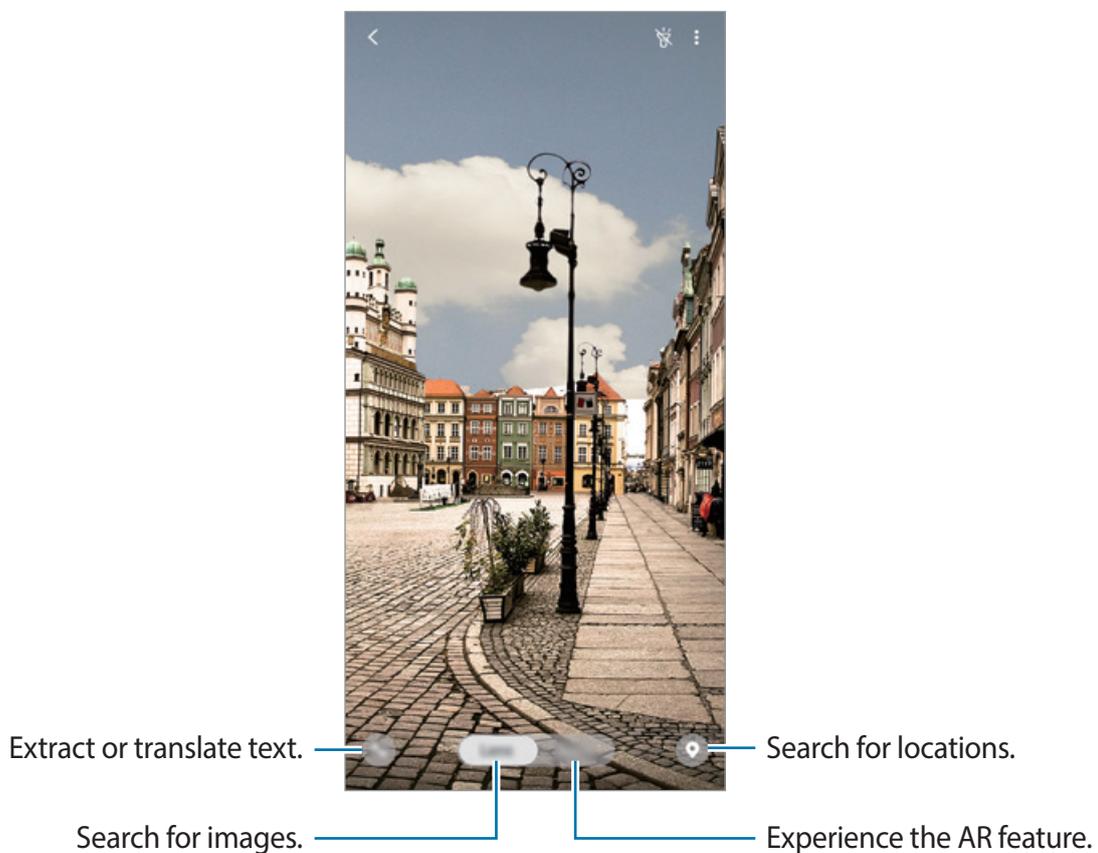
Bixby Vision

Introduction

Bixby Vision is a service that provides various features based on image recognition.

You can use Bixby Vision to quickly search for information by recognizing objects or your current location. You can also experience the AR feature, which makes virtual images appear on the preview screen.

Use a variety of useful Bixby Vision features.



- To use this feature, the device must be connected to a Wi-Fi or mobile network.
- To use some Bixby Vision features, you must sign in to your Samsung account.
- The available features and search results may vary depending on the region or service provider.
- This feature may not be available or you may not get correct search results depending on the image size, format, or resolution.
- Samsung is not responsible for the product information provided by Bixby Vision.

Launching Bixby Vision

Launch Bixby Vision using one of these methods.

- In the **Camera** app, tap **Bixby Vision**.
- In the **Gallery** app, select an image and tap .
- In the **Internet** app, tap and hold an image and tap **Bixby Vision**.
- If you added the Bixby Vision app icon to the Home screen and Apps screen, launch the **Bixby Vision** app.

Searching for similar images

Search for images similar to the recognized object online. You can view various images with properties similar to the object, such as colour or shape.

For example, if you want to know the title of a photo or image, use the Bixby Vision features. The device will search for and show you related information or images with similar characteristics.

- 1 Launch the **Camera** app and tap **Bixby Vision**.
- 2 Tap **Lens** and keep the object within the screen to recognize it.
- 3 Select a search result with  on it.
The similar images will appear.

Translating or extracting text

Recognize and show the translated text on the screen. You can also extract text from a document or an image file.

For example, if you want to know what a sign says while travelling abroad, use the Bixby Vision features. The device will translate the sign's text into the language you select.

1 Launch the **Camera** app and tap **Bixby Vision**.

2 Tap  and keep the text within the screen to recognize it.

The translated text will appear on the screen.

- To extract text, tap . You can share or save the extracted text.
- To save the screen with the translated text as an image, tap . The screen will be saved in **Gallery**.
- To change the source or target language, tap the language settings panel at the top of the screen.

Searching for nearby places

Search for information about nearby places by recognizing your current location.

For example, if you want to search for nearby cafes, use the Bixby Vision features. The device will search for and show you nearby cafes.

1 Launch the **Camera** app and tap **Bixby Vision**.

2 Tap  and point the camera towards the direction you want to search for places.

You can view basic information about nearby places.

- If you want to search for places in another direction, point the camera towards the direction.
- You can view your current location and weather information. To view your current location on the map, point the camera towards the ground. To view the current weather information, point the camera towards the sky.

3 Select a search result on the screen.

The device will show the information of nearby places.

Experiencing various AR features

Various apps include the AR feature, which makes virtual images appear on the person on the preview screen. You can conveniently experience products and view information without visiting stores or trying them in person. Experience Bixby Vision's fun and useful AR feature.



Available apps may vary depending on the region or service provider.

1 Launch the **Camera** app and tap **Bixby Vision**.

2 Tap **Apps** and select the feature you want.

- **Makeup:** Try various makeup products on your face in real time and search for the products' information. You can find various colours and styles that suit to you.
- **Styling:** Try on pairs of virtual sunglasses. If you like a pair, you can instantly buy them online.

Bixby Home

On the Bixby Home screen, you can view recommended services and information that Bixby provides by analyzing your usage patterns and your routine.



- To view more content, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must register and sign in to your Samsung account.

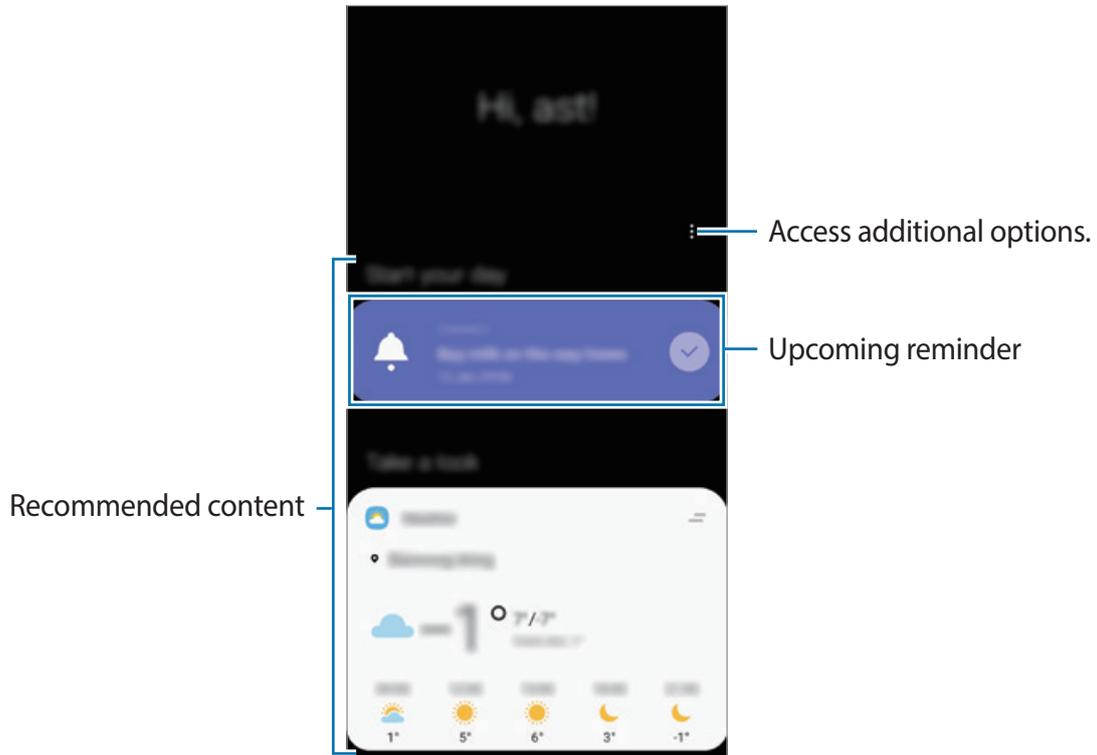
Opening Bixby Home

1 On the Home screen, swipe to the right.

The Bixby Home screen will appear.

When launching this feature for the first time or after performing a data reset, follow the on-screen instructions to complete the setup.

2 Swipe upwards or downwards to view recommended content.



3 To close Bixby Home, swipe to the left on the screen or tap the Back button.

Using recommended content on Bixby Home

When you open Bixby Home, you can view the content that is frequently updated as cards. Swipe upwards or downwards to view the cards.

For example, on the way to the office in the morning, you can view your day's schedule and play your favourite music on the Bixby Home screen. In the evening, you can view alarms, check your daily activity, and view your friends' feeds.



The content and order of the cards update automatically at a specified interval. To manually update cards, swipe downwards on the screen.

Editing cards list

- To pin a card to the top of the Bixby Home screen, tap  → **Pin to top**. To unpin a card, tap  → **Unpin**.
- To stop displaying a card on the list, drag the card to the right and tap **Don't show again**.
- To hide a card from the list, drag the card to the right and tap **Hide for now**.

Selecting apps to show as cards

Add or delete apps to show as cards on the Bixby Home screen.

On the Bixby Home screen, tap  → **Cards** and tap the switches next to items to add or delete them.



If an app is not installed on the device, you must install it to use it. On the Bixby Home screen, tap  → **Cards** and then download an app.

Customizing the Bixby Home settings

On the Bixby Home screen, tap  → **Settings**.

- **Customization Service:** Set to use Bixby's interactive and customized services to enhance your experience.
- **Bixby Home content providers:** Read and agree to or withdraw your agreement from the terms and conditions and privacy policies of each content provider.
- **About Bixby Home:** View the Bixby Home version and legal information.

Reminder

Create reminders to schedule to-do items or to view content later. You will receive notifications at the preset time or location for each reminder.



- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must register and sign in to your Samsung account.
- To use location reminders, the GPS feature must be activated.

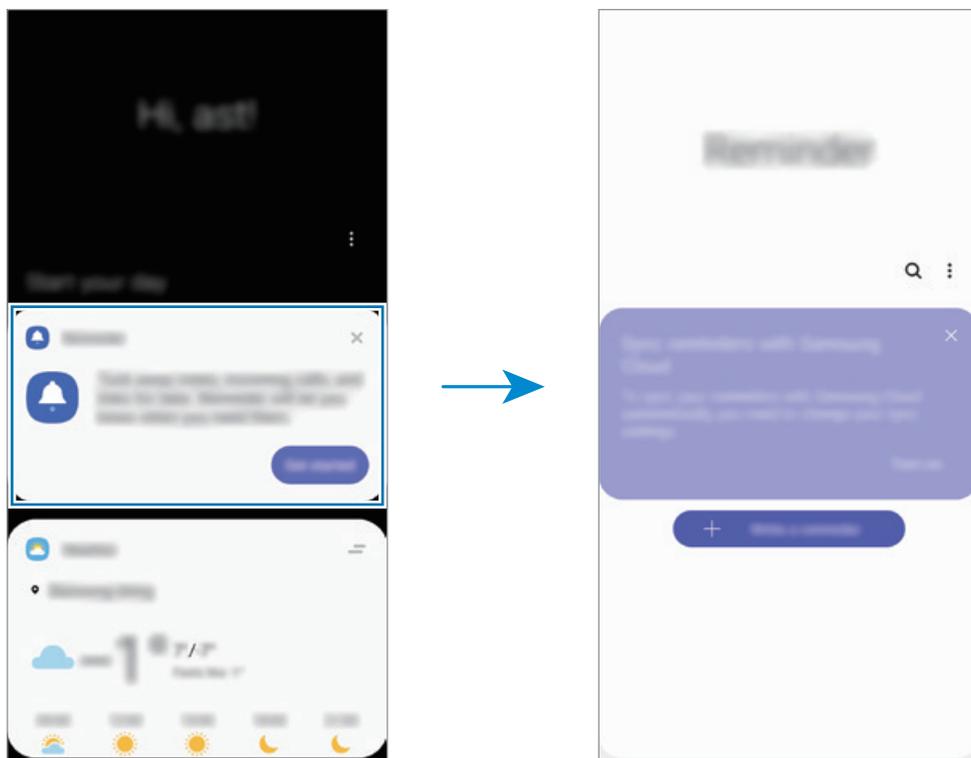
Starting Reminder

You can start Reminder from Bixby Home.

- 1 On the Home screen, swipe to the right.
The Bixby Home screen will appear.

- 2 Tap **Get started** on the **Reminder** card.

The Reminder screen will appear and the **Reminder** app icon (🔔) will be added to the Apps screen.

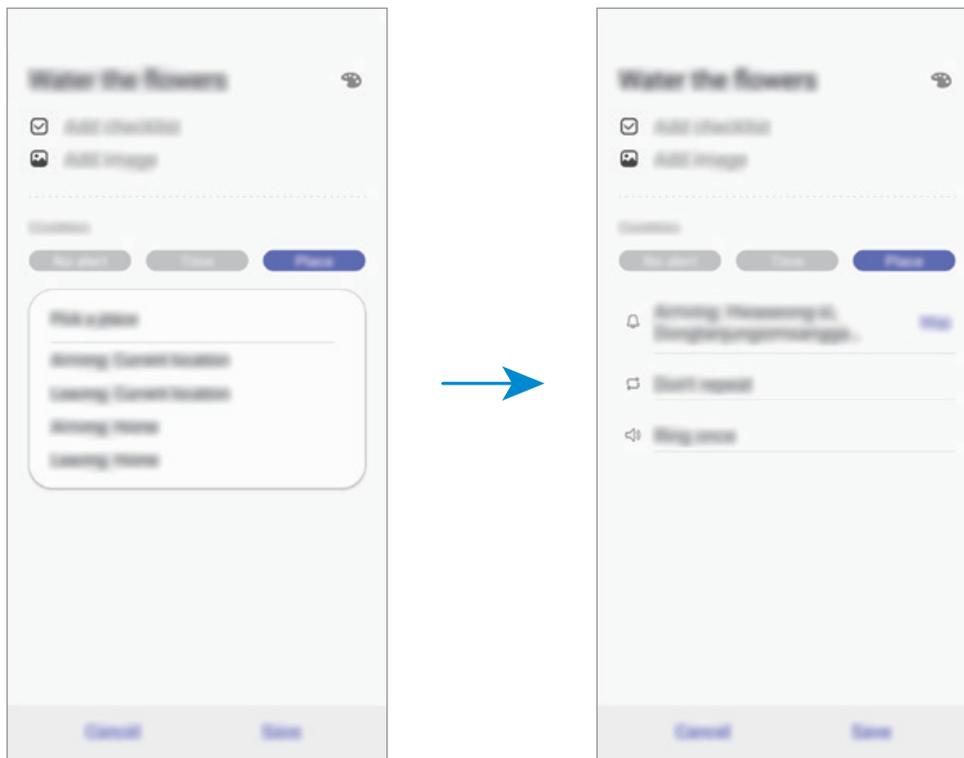


Creating reminders

Create reminders with various methods. Reminder will alert you if you create a reminder with a specified time or location setting. You can also save various content, such as a single memo or webpage address, and view it later.

For example, create a reminder to alert you to 'Water the flowers when I get home.'

- 1 Launch the **Reminder** app.
- 2 Tap **Write a reminder** or **+** and enter 'Water the flowers.'
- 3 Tap **Place** → **Set conditions** → **Pick a place** and set the location to home.
- 4 Tap **When I arrive at** → **Done**.



- 5 Tap **Save** to save the reminder.

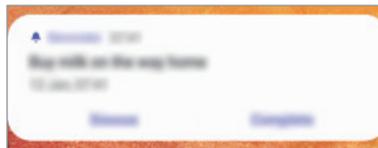
When you arrive at home, the 'Water the flowers' notification will appear.

Creating reminders with Bixby

Press and hold the Power key and say “Remind me to water the flowers when I get home”. Bixby will save what you said as a reminder.

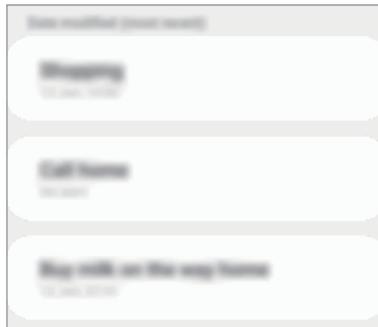
Checking reminder notifications

At the preset time or location, a notification pop-up window will appear. Tap **Complete** or **Snooze**.



Viewing the reminders list

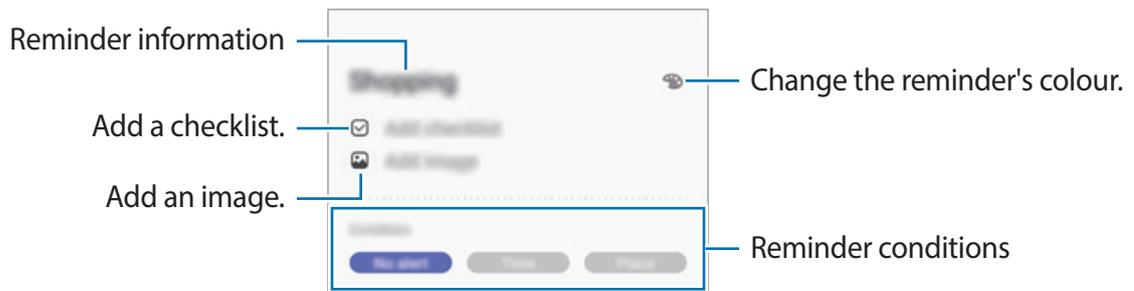
Launch the **Reminder** app to view your reminders list. To view reminder details, select a reminder.



Editing reminder details

Add or edit reminder details, such as frequency, date and time, or location.

- 1 On the reminders list, select a reminder to edit and tap **Edit**.
- 2 Edit the conditions and tap **Save**.



Completing reminders

Mark reminders that you do not need to be reminded of as complete.

On the reminders list, select a reminder and tap **Complete**. Alternatively, drag the reminder to the left.

Restoring reminders

Restore reminders that have been completed.

- 1 On the reminders list, tap **⋮** → **Completed** → **Edit**.
- 2 Tick items to restore and tap **Restore**.

Reminders will be added to the reminders list and you will be reminded at the preset times.

Deleting reminders

To delete a reminder, drag the reminder to the right. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **Delete**.

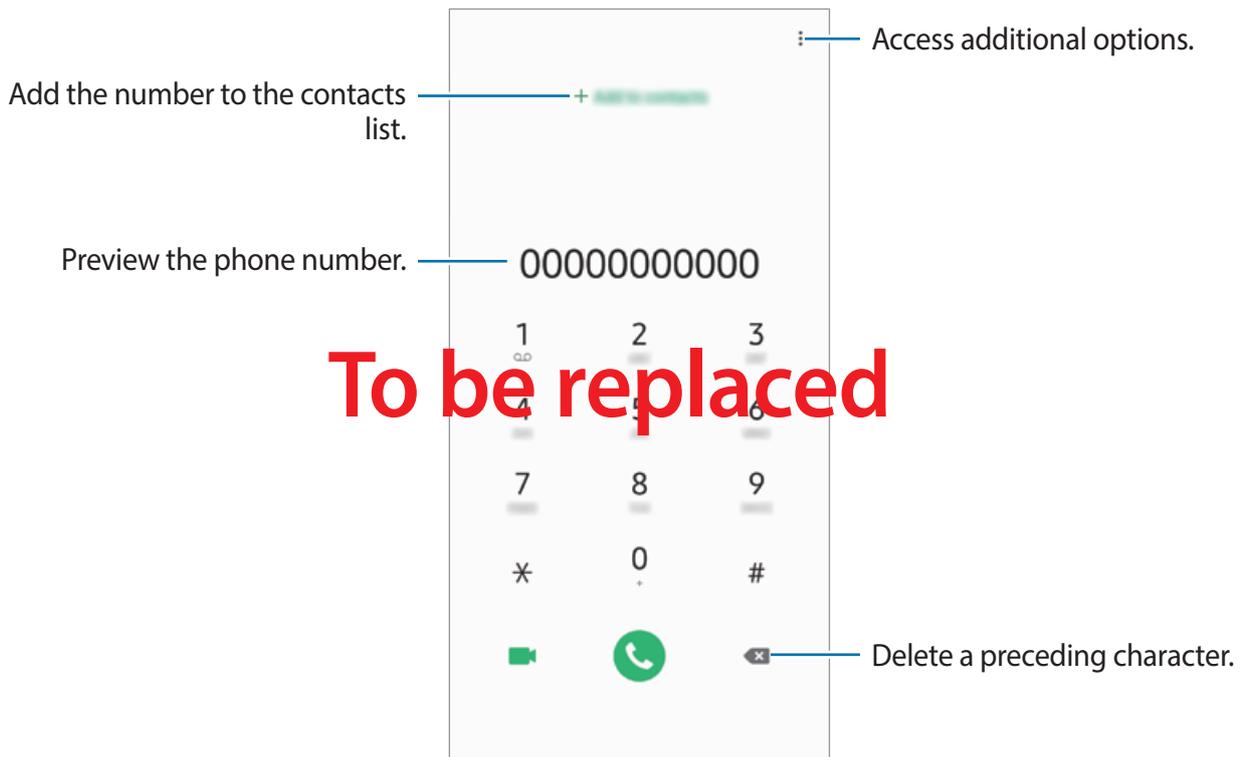
Phone

Introduction

Make or answer voice and video calls.

Making calls

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter a phone number.
- 3 Tap  to make a voice call.



Making calls from call logs or contacts list

Tap **Recents** or **Contacts**, and then swipe to the right on a contact or a phone number to make a call.

If this feature is deactivated, launch the **Settings** app, tap **Advanced features** → **Motions and gestures**, and then tap the **Swipe to call or send messages** switch to activate it.

Using speed dial

Set speed dial numbers to quickly make calls.

To set a number to speed dial, tap **Keypad** or **Contacts** →  → **Speed dial numbers**, select a speed dial number, and then add a phone number.

To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

Making calls from the locked screen

On the locked screen, drag  outside the circle.

Making an international call

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap .

Receiving calls

Answering a call

When a call comes in, drag  outside the large circle.

Rejecting a call

When a call comes in, drag  outside the large circle.

To send a message when rejecting an incoming call, drag the **Send message** bar upwards. If the **Add reminder** switch is activated, a reminder will be saved to alert you of the rejected call one hour later.

To create various rejection messages, launch the **Phone** app, tap  → **Settings** → **Quick decline messages**, enter a message, and then tap .

Missed calls

If a call is missed, the  icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, launch the **Phone** app and tap **Recents** to view missed calls.

Blocking phone numbers

Block calls from specific numbers added to your block list.

1 Launch the **Phone** app and tap  → **Settings** → **Block numbers**.

2 Tap **Recents** or **Contacts**, select contacts, and then tap **Done**.

To manually enter a number, tap **Add phone number**, enter a phone number, and then tap .

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.



You can also block incoming calls from people who do not show their caller ID. Tap the **Block unknown callers** switch to activate the feature.

Options during calls

During a voice call

The following actions are available:

- : Access additional options.
- **Add call:** Dial a second call. The first call will be put on hold. When you end the second call, the first call will be resumed.
- **Hold call:** Hold a call. Tap **Resume call** to retrieve the held call.
- **Bluetooth:** Switch to a Bluetooth headset if it is connected to the device.
- **Speaker:** Activate or deactivate the speakerphone. When using the speakerphone, keep the device away from your ears.
- **Mute:** Turn off the microphone so that the other party cannot hear you.
- **Keypad / Hide:** Open or close the keypad.
- : End the current call.

Adding a phone number to Contact

Adding a phone number to Contacts from the keypad

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter the number.
- 3 Tap **Add to Contacts**.
- 4 Tap **Create contact** to create a new contact, or tap **Update existing** to add the number to an existing contact.

Adding a phone number to Contacts from the calls list

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a caller's image and tap **Add**, or tap a phone number and tap **Add to Contacts**.
- 3 Tap **Create contact** to create a new contact, or tap **Update existing** to add the number to an existing contact.

Adding a tag to a phone number

You can add tags to numbers without saving them to Contact. This allows you to view the caller's information when they call without having them listed in Contact.

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a phone number → .
- 3 Tap **Add tag**, enter a tag, and then tap **Add**.

When a call comes from that number, the tag will show under the number.

Contacts

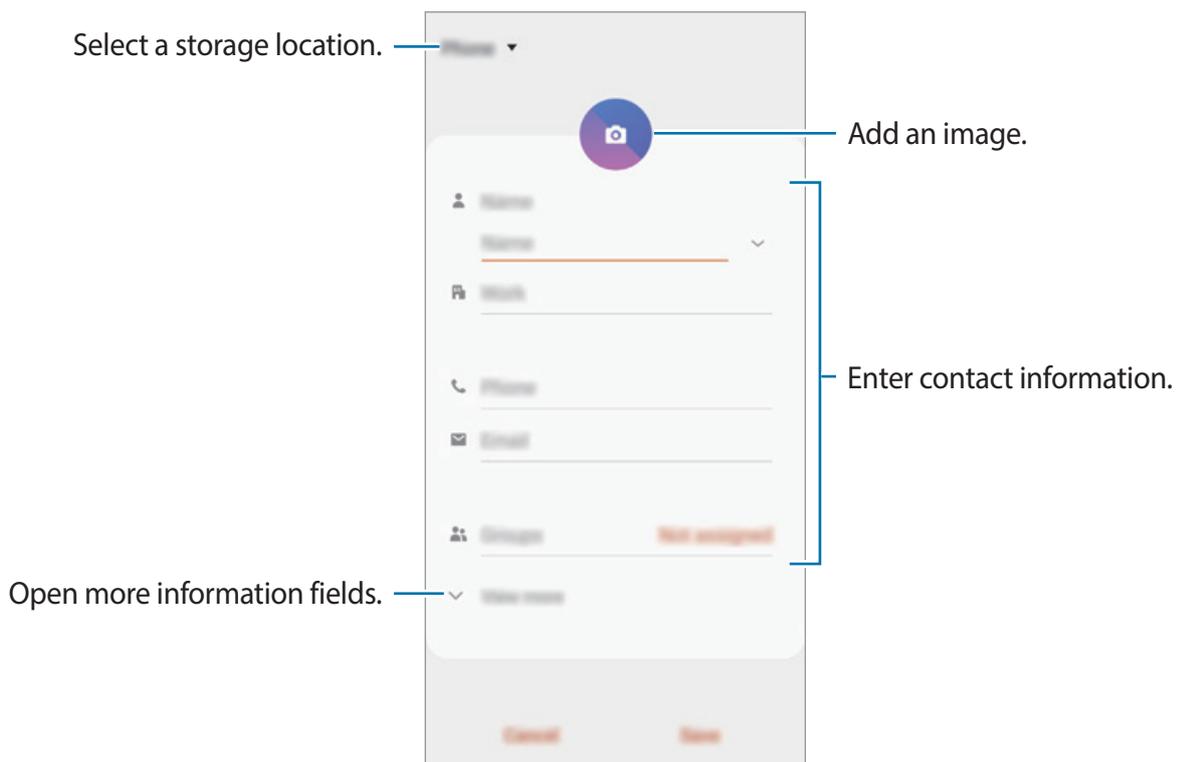
Introduction

Create new contacts or manage contacts on the device.

Adding contacts

Creating a new contact

- 1 Launch the **Contacts** app and tap **+**.
- 2 Select a storage location and tap **Select**.
- 3 Enter contact information.



Depending on the selected storage location, the types of information you can save may vary.

- 4 Tap **Save**.

Importing contacts

Add contacts by importing them from other storages to your device.

- 1 Launch the **Contacts** app and tap  → **Manage contacts** → **Import/Export contacts** → **Import**.
- 2 Select a storage location to import contacts from.
- 3 Tick VCF files or contacts to import and tap **Done**.
- 4 Select a storage location to save contacts to and tap **Import**.

Syncing contacts with your web accounts

Sync your device contacts with online contacts saved in your web accounts, such as your Samsung account.

- 1 Launch the **Settings** app, tap **Accounts and backup** → **Accounts** and select the account to sync with.
- 2 Tap **Sync account** and tap the **Contacts** switch to activate it.
For the Samsung account, tap  → **Sync settings** and tap the **Contacts** switch to activate it.

Searching for contacts

Launch the **Contacts** app.

Use one of the following search methods:

- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap **Q** at the top of the contacts list and enter search criteria.

Tap the contact. Then take one of the following actions:

- : Add to favourite contacts.
- : Make a voice call.
- : Compose a message.
- : Compose an email.

Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Launch the **Contacts** app and tap  → **Share**.
- 2 Select contacts and tap **Share**.
- 3 Select a sharing method.

Saving and sharing profile

Save and share your profile information, such as your photo and status message, using the profile sharing feature.



- The profile sharing feature may not be available depending on the region or service provider.
- The profile sharing feature is only available for contacts who have activated the profile sharing feature on their device.

- 1 Launch the **Contacts** app and select your profile.
- 2 Tap **Edit**, edit your profile, and tap **Save**.
- 3 Tap **Tap here to share your profile** and tap the switch to activate it.

To use the profile sharing feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.

To change the scope of contacts to share your profile with, tap **Select what's shared**, select an item to share, and then select an option.

Creating groups

You can add groups, such as family or friends, and manage contacts by group.

- 1 Launch the **Contacts** app and tap  → **Groups** → **Create group**.
- 2 Enter a group name.
To set a group ringtone, tap **Group ringtone** and select a ringtone.
- 3 Tap **Add member**, select contacts to add to the group, and then tap **Done**.
- 4 Tap **Save**.

Sending a group message

You can send a group message to a group's members at the same time.

Launch the **Contacts** app, tap  → **Groups**, select a group, and then tap  → **Send message**.

Merging duplicate contacts

When you import contacts from other storages, or sync contacts with other accounts, your contacts list may include duplicate contacts. Merge duplicate contacts into one to streamline your contacts list.

- 1 Launch the **Contacts** app and tap  → **Manage contacts** → **Merge contacts**.
- 2 Tick contacts and tap **Merge**.

Deleting contacts

- 1 Launch the **Contacts** app and tap  → **Delete**.
- 2 Select contacts and tap **Delete**.

To delete contacts one by one, open the contacts list and tap a contact. Then tap  → **Delete**.

Messages

Introduction

Send and view messages by conversation.

Sending messages

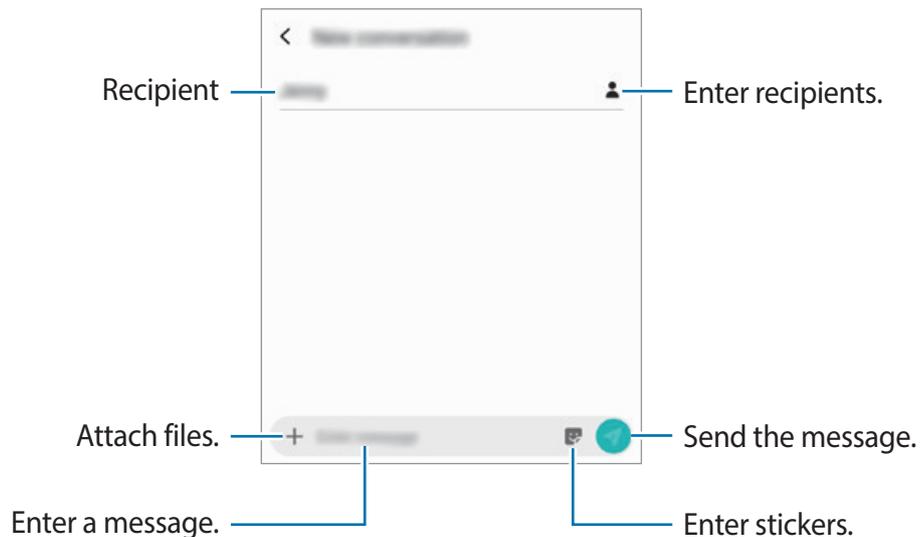


You may incur additional charges for sending messages when you are roaming.

1 Launch the **Messages** app and tap .

2 Add recipients and enter a message.

To record and send a voice message, tap and hold , say your message, and then release your finger. The recording icon appears only while the keyboard is hidden.



3 Tap  to send the message.

Viewing messages

Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.

1 Launch the **Messages** app and tap **Conversations**.

2 On the messages list, select a contact.

3 View your conversation.

To reply to the message, tap **Enter message**, enter a message, and then tap .

To adjust the font size, spread two fingers apart or pinch on the screen.

Blocking unwanted messages

Block messages from specific numbers added to your block list.

1 Launch the **Messages** app and tap  → **Settings** → **Block numbers and messages** → **Block numbers**.

2 Tap **Inbox** and select a contact. Or, tap **Contacts**, select contacts, and then tap **Done**.

To manually enter a number, enter a phone number under **Enter number** and tap .

Setting the message notification

You can change notification sound, display options, and more.

- 1 Launch the **Messages** app, tap **⋮** → **Settings** → **Notifications**, and then tap the switch to activate it.
- 2 Change the notification settings.

Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications. If this feature is not activated, launch the **Settings** app, tap **Accessibility** → **Advanced settings** → **Notification reminders**, and then tap the switch to activate it.

Deleting messages

- 1 Launch the **Messages** app and tap **Conversations**.
- 2 On the messages list, select a contact.
- 3 Tap and hold a message, tap **Delete**.
To delete multiple messages, tick messages you want to delete.
- 4 Tap **Delete**.

Internet

Introduction

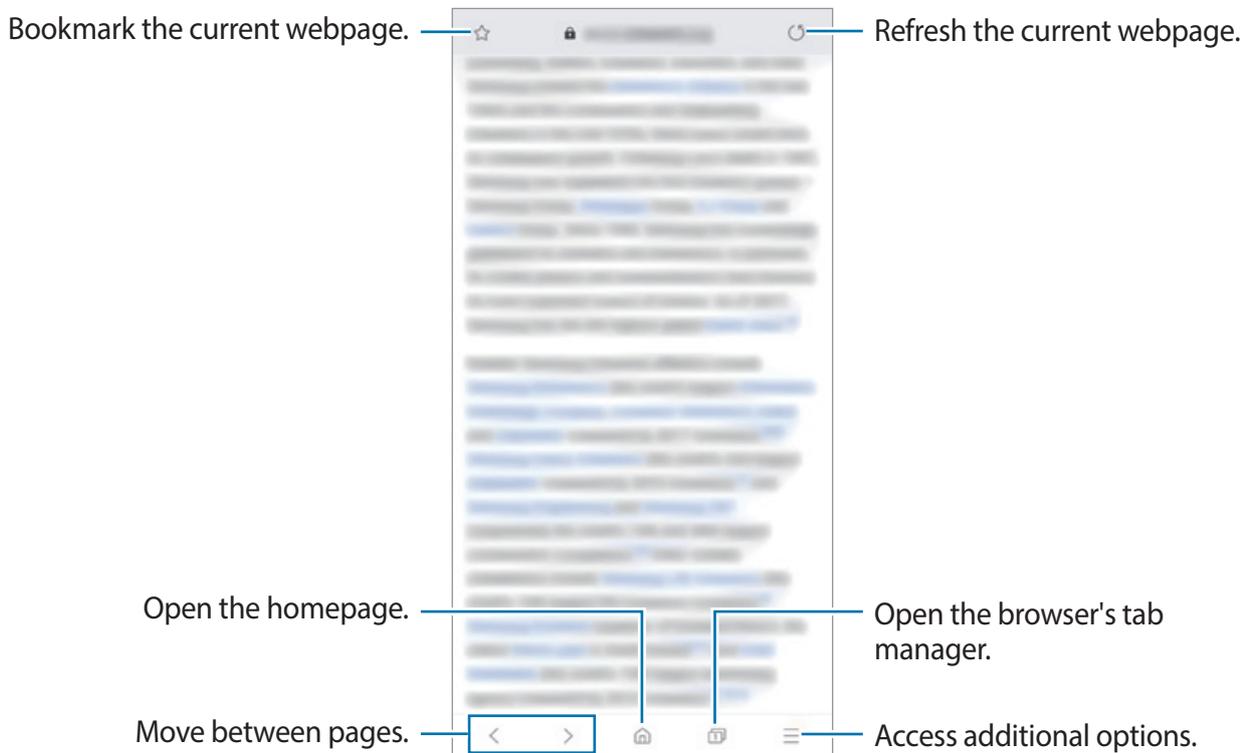
Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

Browsing webpages

- 1 Launch the **Internet** app.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap **Go**.

To view the toolbars, drag your finger downwards slightly on the screen.

To switch between tabs quickly, swipe to the left or right on the address field.



Using secret mode

In secret mode you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password and your biometric data.

Activating secret mode

In the toolbar at the bottom of the screen, tap  → **Turn on Secret mode**. If you are using this feature for the first time, set whether to use a password for secret mode.

In secret mode, the device will change the colour of the toolbars.



In secret mode, you cannot use some features, such as screen capture.

Changing security settings

You can change your password or the lock method.

Tap  → **Settings** → **Privacy and security** → **Set Secret mode lock** → **Change password**.

To set your registered biometric data as the lock method along with the password, tap the **Fingerprints** switch to activate it. Refer to [Fingerprint recognition](#) for more information about using your biometric data.

Deactivating secret mode

In the toolbar at the bottom of the screen, tap  → **Turn off Secret mode**.

Email

Setting up email accounts

Set up an email account when opening **Email** for the first time.

- 1 Launch the **Email** app.
- 2 On the list, select an email service or tap **Other**.
- 3 Follow the on-screen instructions to complete the setup.

To set up another email account, tap  →  → **Add account**.

If you have more than one email account, you can set one as the default account. Tap  →  →  → **Set default account**.

Sending emails

- 1 Tap  to compose an email.
- 2 Add recipients and enter a subject line and text.
- 3 Tap  to send the mail.

Reading emails

When **Email** is open, the device will automatically retrieve new emails. To manually retrieve emails, swipe downwards on the top of the emails list.

Tap an email on the screen to read it.



If email syncing is disabled, new emails cannot be retrieved. To enable email syncing, tap  →  → your account name, and then tap the **Sync account** switch to activate it.

Camera

Introduction

Take photos and record videos using various modes and settings.

Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

Launching Camera

Use the following methods to launch Camera:

- Launch the **Camera** app.
- Press the Power key twice quickly.
- On the locked screen, drag  outside the circle.

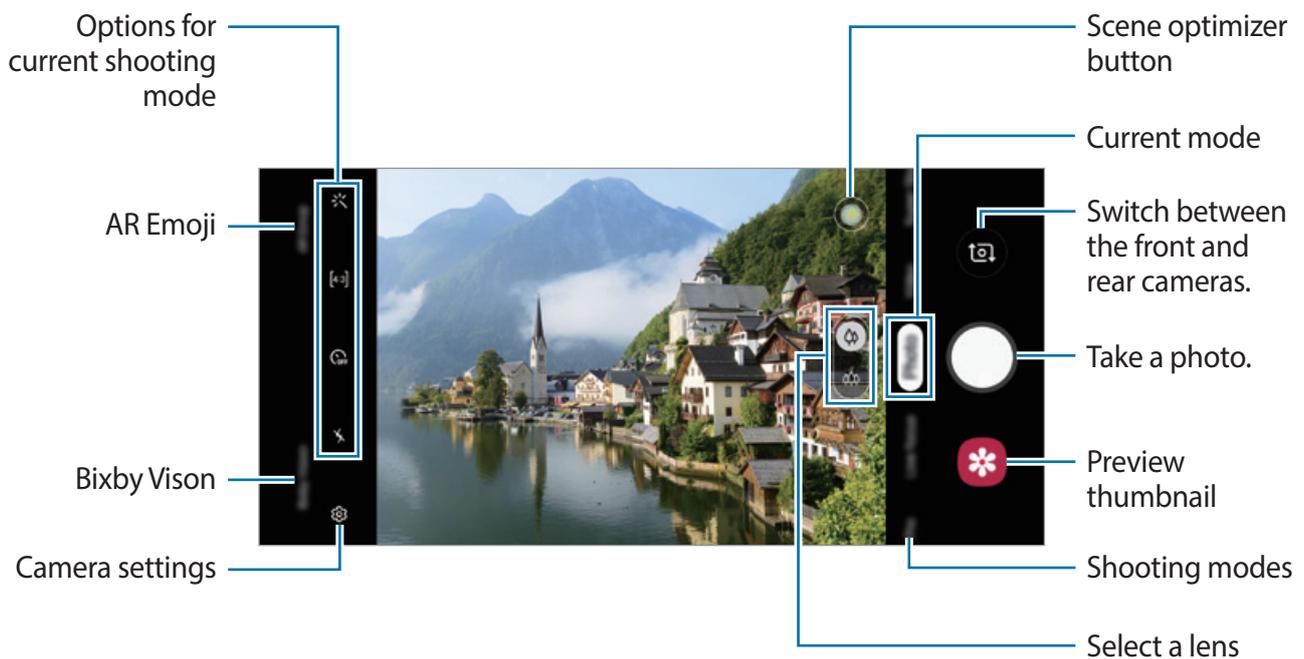


- Some methods may not be available depending on the region or service provider.
- Some camera features are not available when you launch the **Camera** app from the locked screen or when the screen is turned off while the screen lock method is set.
- If photos you take appear blurry, clean the camera lens and try again.

Basic shooting

Taking photos or recording videos

- 1 On the shooting modes list, tap **Photo** or **Video**.
- 2 Tap the image on the preview screen where the camera should focus.
- 3 Tap  to take a photo or tap  to record a video.



- To adjust the brightness of photos or videos, tap the screen. When the adjustment bar appears, drag  on the adjustment bar towards **+** or **-**.
- To capture an image from the video while recording, tap .
- To change the focus while recording a video, tap where you want to focus. To use auto focus mode, tap .



- The preview screen may vary depending on the shooting mode and which camera is being used.
- The camera automatically shuts off when unused.
- Make sure that the lens is not damaged or contaminated. Otherwise, the device may not work properly in some modes that require high resolutions.
- Your device's camera features a wide-angle lens. Minor distortion may occur in wide-angle photos or videos and does not indicate device performance problems.
- The maximum recording time may reduce when you record video at high resolution.

Selecting a lens for shooting

Take a photo or record a video after selecting the camera lens you want.

On the preview screen, select a lens.



This feature is available only in some modes.

-  : You can take a basic photo or record a normal video with the normal lens.
-  : You can take a photo or record a video of a larger scene with the Ultra wide lens.



 Basic shooting



 Ultra wide shooting