



Terms and Conditions

This Product is subject to a binding Dispute Resolution Agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out of the agreement within 30 calendar days of the first consumer purchase (or use of the application) by emailing optout@sea.samsung.com or calling 1-800-SAMSUNG (726-7864) and providing the applicable information. For complete terms and conditions that bind you and Samsung, refer to the "Dispute Resolution Agreement" section of this document.

For specific provisions or legal information relating to your device, please refer to the printed Terms & Conditions included with your device, or visit www.samsung.com and use the model number to locate the product support page. This information was last updated on February 5th, 2024.

The full Dispute Resolution Agreement, Standard Limited Warranty, End User License Agreement (EULA), and Health & Safety Information are also available on the device, in the Samsung legal section of Settings. The location depends on the device, and is usually in the "About device" "About phone" or "About tablet" section, for example:

- Settings → About phone or About device or About tablet → Legal information → Samsung legal
- Or, use the Search feature to search for "Legal".

Dispute Resolution Agreement ∨

Standard Limited Warranty ∨

End User License Agreement ∨

Health and Safety Information ∧

Radio Frequency (RF) Signals

The U.S. Food and Drug Administration (FDA) has published information for consumers relating to Radio Frequency (RF) exposure from mobile devices. The public is exposed to and our bodies absorb wide varieties of naturally occurring and human-made radiation, including from mobile devices. For up-to-date information, please see "FDA Radiation-Emitting Products at www.fda.gov

- Mobile devices communicate by receiving and transmitting radio waves, which carry digitized voice and data. These radio waves, or RF, are forms of radiation, which are generally viewed as harmless to humans.
- RF energy is a type of non-ionizing radiation. Other types of non-ionizing radiation include visible light, Bluetooth, Wi-Fi, television broadcast signals, infrared radiation

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• rms of electromagnetic radiation with relatively low frequencies.

• The RF energy that a mobile device transmits and receives are in the range of 100 MHz to 10 GHz. Exposure to low-level RF energy does not produce heating effects and is not known to have adverse health effects. By contrast, ionizing radiation, which includes high-energy electromagnetic waves such as X-rays and gamma rays, heats tissue and may be harmful.

- While in standby mode, mobile devices also emit RF energy at substantially reduced time intervals.
- If you want to reduce exposure to RF energy, reduce the amount of time spent using your mobile device, use speaker mode or a headset to place more distance between your head and the mobile device and increase the distance between mobile devices and your body.
- Hands-free function can be used for convenience and comfort, and it is legally required in many states if you want to use your device while driving.
- All handheld mobile devices must comply with FCC guidelines for exposure to RF energy. The FCC's guidelines were developed by expert scientists and engineers after an extensive review of scientific literature relating to RF exposure, and those guidelines incorporate prudent margins of safety.
- Accessories that have the potential to influence the SAR characteristics of a mobile device require FCC approval. Such accessory products should be approved for your mobile device prior to use as they can modify the RF fields around the device. For more information, please refer to <https://apps.fcc.gov>
- Some hands-free mobile device kits and accessories can generate RF energy when used in tandem with your mobile device.

Additional information on the safety of RF exposures from various sources can be obtained from the following organizations:

- FCC RF Safety Program: <https://www.fcc.gov>
- Environmental Protection Agency (EPA): <https://www.epa.gov/radtown/non-ionizing-radiation-wireless-technology>
- Occupational Safety and Health Administration (OSHA): <https://www.osha.gov>
- National Institute for Occupational Safety and Health (NIOSH): <https://www.cdc.gov>
- World Health Organization (WHO): <http://www.who.int>
- International Commission on Non-Ionizing Radiation Protection: <http://www.icnirp.de>
- US Food and Drug Administration: <http://www.fda.gov>

Specific absorption rate

Specific Absorption Rate (SAR) certification establishes a minimum recommended distance from a person's body for the safe operation of RF-emitting devices. Body-worn operations are restricted to belt clips, holsters, or similar accessories that have no metallic component in the assembly and must provide at least 1.5 cm (3/4 in.) separation between the device and the user's body. Samsung's Wireless Power Sharing feature allows device-to-device charging without the need for a charger. If your device supports wireless charging or power-sharing functions, this equipment should be operated with a minimum distance of 20 cm (8 in.) between the device and your body.

SAR distances for specific mobile devices:

- Tablet, Note, and PC: 0 mm
- Watch: Face SAR distance 10 mm
- Phone: 15 mm
- Foldable: 15 mm

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radio interference if used in close proximity to receiving
require you to stop using the mobile device if such interference

- Any device that uses Bluetooth or Wi-Fi, or any device with a power supply is subject to FCC Part 15. FCC Part 15 covers both intentional radiators (Bluetooth and Wi-Fi) and unintentional radiators (such as emissions from power supplies and circuit boards).
- This device complies with part 15 of the FCC Rules. Pursuant to part 15.21 of the FCC Rules, you are cautioned that changes or modifications not expressly approved by Samsung could damage your product. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate RF energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
- If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and the receiver.
 - Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- **Pacemakers and implantable medical devices should have a minimum** separation of six (6) inches between a mobile device and an implantable medical device, such as a pacemaker or cardioverter defibrillator, to avoid potential interference with the medical device.
 - Persons who have such medical devices should:
 - ALWAYS keep the mobile device more than six (6) inches from their implantable medical device when the mobile device is turned ON, do not carry the mobile device in a breast pocket, use the ear opposite the implantable medical device to minimize the potential for interference.
 - Turn the mobile device OFF immediately if there is any reason to suspect that interference is taking place.
 - Read and follow the directions from the manufacturer of your implantable medical device.
 - If you have any questions about using your wireless mobile device with an implantable medical device, consult your healthcare provider. For additional detailed information regarding potential interference and precautions needed for pacemakers, please visit: <http://www.fda.gov>
- Remember to follow any special regulations in force in any area.
- Certain electronic equipment may not be shielded against the RF signals from your wireless mobile device. Consult the manufacturer to discuss alternatives.
- If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy.
- RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle before using your mobile device in a motor vehicle.
- Remember to follow any special regulations in force in any area, and always switch your mobile device off where posted notices require you to do so, or when it may cause interference or danger.
- Switch your mobile device off when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised to switch the mobile device off while at a refueling point (service station).

Samsung is committed to both promoting responsible driving and giving drivers the tools necessary to address distractions. For more information, go to: <http://www.ctia.org>

- The use of these devices may be prohibited or restricted in certain areas or while operating a motor vehicle. Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive.
- Do not engage in any activity while driving a moving vehicle that may cause you to take your eyes off the road or impair your ability to concentrate on driving.
- Ensure that any mobile devices or related equipment installed in your vehicle are securely mounted.
- For vehicles equipped with an airbag, remember that an airbag inflates with great force. Do not place objects, including installed or portable wireless equipment near or in the area over the airbag or in the airbag deployment area. If wireless equipment is improperly installed and the airbag inflates, serious injury could result.

Responsible Listening

Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. The risk of hearing loss increases as sound is played louder and for longer durations.

The amount of sound produced by a portable audio device (including headsets, earbuds, and Bluetooth® or other mobile devices) varies depending on the nature of the sound, the device settings, and the headphones that are used. As a result, there is no single volume setting that is appropriate for everyone or for every combination of sound, settings, and equipment.

Here are some common recommendations when using your mobile device:

- Use of headphones or earbuds while driving may be prohibited or restricted in your area; check local laws and regulations.
- Always turn the volume down before plugging the earphones into a device.
- Set the volume in a quiet environment and select the lowest volume at which you can hear adequately.
- Be aware that you can adapt to higher volume settings over time, not realizing that the higher volume may be harmful to your hearing.
- Do not turn the volume up to block out noisy surroundings. If you choose to listen to your device in a noisy environment, use noise-canceling headphones to block out background noise. By blocking background noise, noise-cancelling headphones should allow you to hear the music at lower volumes than when using earbuds.
- Limit the amount of time you listen. As the volume increases, less time is required before your hearing could be affected.
- Avoid using headphones after exposure to extremely loud noises, such as rock concerts, that might cause temporary hearing loss. Temporary hearing loss might cause unsafe volumes to sound normal.
- Do not listen at any volume that causes you discomfort. If you experience ringing in your ears, if speech sounds muffled, or experience any temporary hearing difficulty after listening to your portable audio device, discontinue use and consult your doctor.

You can obtain additional information on this subject from the following sources:

- American Academy of Audiology: www.audiology.org
- National Institute on Deafness and Other Communication Disorders: www.nidcd.nih.gov

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Persons requiring supervision can accidentally choke on small parts, especially if they have broken off.

tries to suck on or bite the device, this can puncture the housing of the device and lead to water damage, for more information please see, <https://www.fcc.gov/consumers/guides/childrens-safety>

Cautions and Other Important Safety Information

- Any changes or modifications to your mobile device could damage your product and may not be covered by your warranty.
- Only qualified personnel should service the mobile device.
- When using a headset in dry environments, static electricity can build up in the headset and cause a small quick static electrical shock. To minimize the risk of electrostatic discharge from the headset avoid using the headset in extremely dry environments or touching a grounded unpainted metal object to discharge static electricity before inserting the headset.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the mobile device, its parts, or accessories.
- Switch your mobile device off before boarding an aircraft. The use of wireless mobile devices in aircraft is illegal and may be dangerous to the aircraft's operation. Check with appropriate authorities before using any function of a mobile device while on an aircraft.
- Seizures or blackouts can occur when you are exposed to flashing lights while watching videos or playing games for extended periods.
- Additional information on Samsung Accessibility by-product can be found at: <https://www.samsung.com> You may also contact customer care at 888-987-4357, or email accessibility@sea.samsung.com

Heart Rate Sensor

The information gathered from your device, Samsung Health, or related software is not intended to diagnose, cure, mitigate, treat, or prevent disease or other health conditions. Users should not interpret or take clinical action based on the device output without consulting a healthcare professional.

The accuracy of your device and its related software, including heart rate readings, may be affected by environmental conditions, skin condition, activity performed while using the device, device settings, user configuration/user-provided information, placement of the sensor, and other end-user interactions.

[Read less](#)

Device and Care, including HAC information



Standard Limited Warranty for Repair Parts



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Contact Samsung Support

Contact us online through chat and get support from an expert on your computer, mobile device or tablet. Support is also available on your mobile device through the Samsung Members App.

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