

# USER MANUAL

SM-A205G/DS

English. 02/2019. Rev.1.0

www.samsung.com

# **Table of Contents**

#### Basics

- 4 Read me first
- 6 Device overheating situations and solutions
- 10 Device layout and functions
- 17 Battery
- 19 SIM or USIM card (nano-SIM card)
- 25 Memory card (microSD card)
- 29 Turning the device on and off
- 30 Initial setup
- 32 Samsung account
- 34 Transferring data from your previous device (Smart Switch)
- 36 Understanding the screen
- 49 Notification panel
- 51 Entering text

## Apps and features

- 54 Installing or uninstalling apps
- 56 Bixby Home
- 58 Reminder
- 62 Phone
- 67 Contacts

- 71 Messages
- 74 Internet
- 76 Email
- 77 Camera
- 91 Gallery
- 97 AR Emoji
- 103 Always On Display (Galaxy-A30)
- 106 Multi window
- 109 Kids Home
- 111 Samsung Pay (Galaxy-A30)
- 114 Samsung Pay mini (Galaxy-A30)
- 114 Galaxy Wearable
- 115 Samsung Members
- 116 Samsung Notes
- 117 Calendar
- 118 Samsung Health
- 122 Radio
- 123 Voice Recorder
- 124 My Files
- 124 Clock
- 126 Calculator
- 127 Game Launcher
- 130 SmartThings
- 135 Sharing content
- 136 Google apps

## Settings

- 138 Introduction
- 138 Connections
  - 140 Wi-Fi
  - 142 Bluetooth
  - 144 NFC and payment (NFC-enabled models)
  - 146 Data saver
  - 147 SIM card manager (dual SIM models)
  - 147 Mobile Hotspot and Tethering
  - 149 More connection settings
- 151 Sounds and vibration
  - 152 Dolby Atmos (surround sound)
  - 152 Separate app sound
- 153 Notifications
  - 153 App icon badges
- 154 Display
  - 155 Blue light filter
  - 156 Changing the screen mode or adjusting the display colour
  - 157 Screensaver
- 158 Wallpapers and themes
- 158 Lock screen
  - 159 Smart Lock
- 160 Biometrics and security
  - 161 Face recognition
  - 164 Fingerprint recognition
  - 167 Samsung Pass
  - 172 Secure Folder
- 177 Accounts and backup
  - 178 Samsung Cloud

- 179 Google
- 180 Advanced features181 Dual Messenger
- 182 Device care
- 185 Apps
- 186 General management
- 187 Accessibility
- 187 Software update
- 188 User manual
- 188 About phone

## Appendix

- 189 Troubleshooting
- 196 Removing the battery

## **Read me first**

Please read this manual before using the device to ensure safe and proper use.

- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, model specifications, or device's software.
- Content (high quality content) that requires high CPU and RAM usage will affect the overall performance of the device. Apps related to the content may not work properly depending on the device's specifications and the environment that it is used in.
- Samsung is not liable for performance issues caused by apps supplied by providers other than Samsung.
- Samsung is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services depending on your data plan. For large data transfers, it is recommended to use the Wi-Fi feature.
- Default apps that come with the device are subject to updates and may no longer be supported without prior notice. If you have questions about an app provided with the device, contact a Samsung Service Centre. For user-installed apps, contact service providers.

- Modifying the device's operating system or installing softwares from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your Samsung licence agreement and will void your warranty.
- Depending on the region or service provider, a screen protector is attached for protection during production and distribution. Damage to the attached screen protector is not covered by the warranty.
- You can see the touchscreen clearly even in strong outdoor sunlight by automatically adjusting the contrast range based on the surrounding environment. Due to the nature of the product, displaying fixed graphics for extended periods may result in afterimages (screen burn-in) or ghosting.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods and turn off the touchscreen when not using the device.
  - You can set the touchscreen to turn off automatically when you are not using it.
     Launch the Settings app, tap Display → Screen timeout, and then select the length of time you want the device to wait before turning off the touchscreen.
  - To set the touchscreen to automatically adjust its brightness based on the surrounding environment, launch the Settings app, tap Display, and then tap the Adaptive brightness switch to activate it.
- Depending on the region or model, some devices are required to receive approval from the Federal Communications Commission (FCC). If your device is approved by the FCC, you can view the FCC ID of the device. To view the FCC ID, launch the Settings app and tap About phone → Status.
- Depending on the region, you can view the regulatory information on the device. To view the information, launch the Settings app and tap About phone → Regulatory information.

#### Instructional icons



Warning: situations that could cause injury to yourself or others

Caution: situations that could cause damage to your device or other equipment



Notice: notes, usage tips, or additional information

# **Device overheating situations and solutions**

#### When the device heats up while charging the battery

While charging, the device and the charger may become hot. During wireless charging or fast charging, the device may feel hotter to the touch. This does not affect the device's lifespan or performance and is in the device's normal range of operation. If the battery becomes too hot, the charger may stop charging.

#### Do the following when the device heats up:

- Disconnect the charger from the device and close any running apps. Wait for the device to cool down and then begin charging the device again.
- If the lower part of the device overheats, it could be because the connected USB cable is damaged. Replace the damaged USB cable with a new Samsung-approved one.
- When using a wireless charger, do not place foreign materials, such as metal objects, magnets, and magnetic stripe cards, between the device and the wireless charger.



The wireless charging or fast charging feature is only available on supported models.

#### When the device heats up during use

When you use features or apps that require more power or use them for extended periods, your device may temporarily heat up due to increased battery consumption. Close any running apps and do not use the device for a while.

The following are examples of situations in which the device may overheat. Depending on the functions and apps you use, these examples may not apply to your model.

- · During the initial setup after purchase or when restoring data
- When downloading large files
- When using apps that require more power or using apps for extended periods
  - When playing high-quality games for extended periods
  - When recording videos for extended periods
  - When streaming videos while using the maximum brightness setting
  - When connecting to a TV
- While multitasking (or, when running many apps in the background)
  - When using Multi window
  - When updating or installing apps while recording videos
  - When downloading large files during a video call
  - When recording videos while using a navigation app
- When using large amount of data for syncing with the cloud, email, or other accounts
- When using a navigation app in a car while the device is placed in direct sunlight
- When using the mobile hotspot and tethering feature
- When using the device in areas with weak signals or no reception
- When charging the battery with a damaged USB cable
- When the device's multipurpose jack is damaged or exposed to foreign materials, such as liquid, dust, metal powder, and pencil lead
- When you are roaming

#### Do the following when the device heats up:

- Keep the device updated with the latest software.
- Conflicts between running apps may cause the device to heat up. Restart the device.
- Deactivate the Wi-Fi, GPS, and Bluetooth features when not using them.
- Close apps that increase battery consumption or that run in the background when not in use.
- Delete unnecessary files or unused apps.
- Decrease the screen brightness.
- If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

#### Device limitations when the device overheats

When the device heats up, the features and performance may be limited or the device may turn off to cool down. The feature is only available on supported models.

- If the device becomes hotter than usual, a device overheating message will appear. To
  lower the device's temperature, the screen brightness and the performance speed will be
  limited and battery charging will stop. Running apps will be closed and you will only be
  able to make emergency calls until the device cools down.
- If the device overheats or feels hot for a prolonged period, a power off message will appear. Turn off the device, and wait until it cools down.

#### Precautions for operating environment

Your device may heat up due to the environment in the following conditions. Use caution to avoid shortening the battery's lifespan, damaging the device, or causing a fire.

- Do not store your device in very cold or very hot temperatures.
- Do not expose your device to direct sunlight for extended periods.
- Do not use or store your device for extended periods in very hot areas, such as inside a car in the summertime.
- Do not place the device in any areas that may overheat, such as on an electric heating mat.
- Do not store your device near or in heaters, microwaves, hot cooking equipment, or high pressure containers.
- Never use a damaged charger or battery.

## **Device layout and functions**

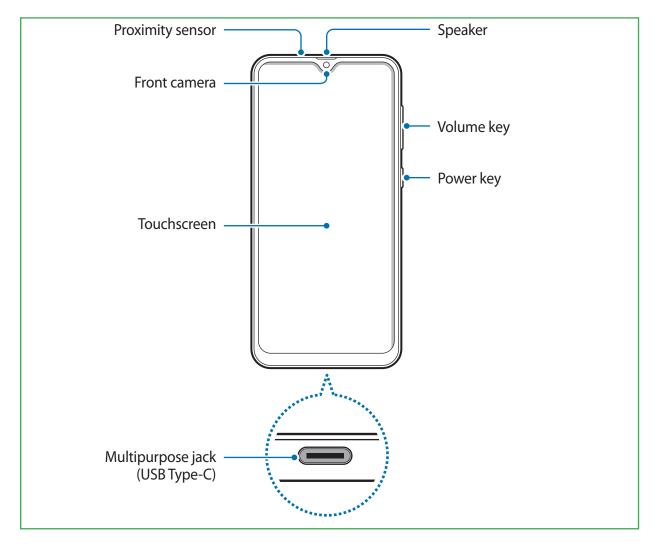
#### Package contents

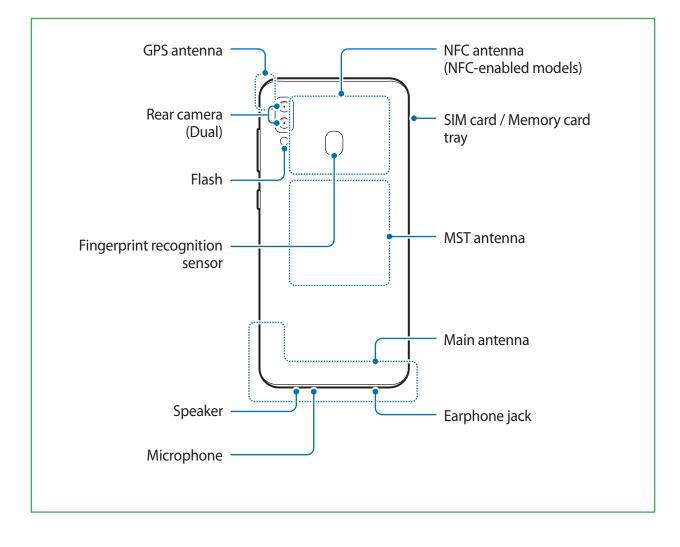
Refer to the quick start guide for package contents.

- The items supplied with the device and any available accessories may vary depending on the region or service provider.
  - The supplied items are designed only for this device and may not be compatible with other devices.
  - Appearances and specifications are subject to change without prior notice.
  - You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
  - Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
  - Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

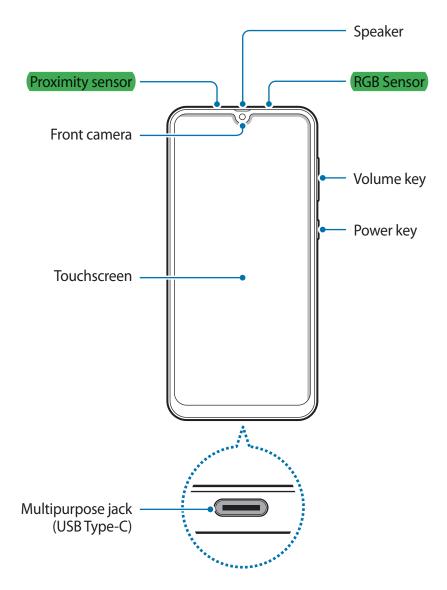
## **Device layout**

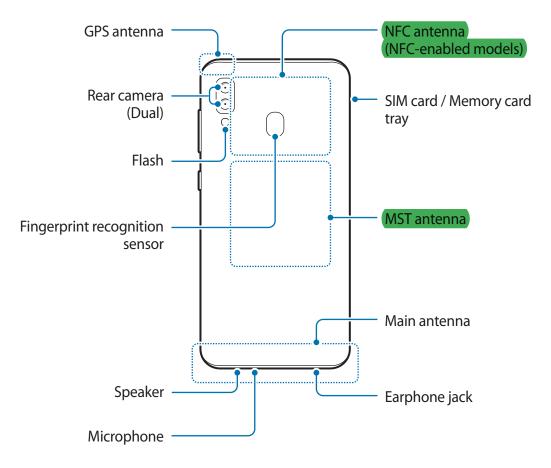
#### ► Galaxy-A20:





► Galaxy-A30:



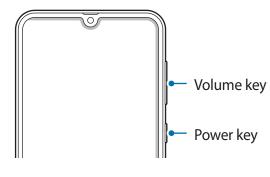


# • When using the speakers, such as when playing media files or using speakerphone, do not place the device close to your ears.

- Be careful not to expose the camera lens to a strong light source, such as direct sunlight. If the camera lens is exposed to a strong light source, such as direct sunlight, the camera image sensor may be damaged. A damaged image sensor is irreparable and will cause dots or spots in pictures.
- If you use the device with its glass or acrylic body broken, there may be a risk of injury. Use the device only after it has been repaired at a Samsung Service Centre.

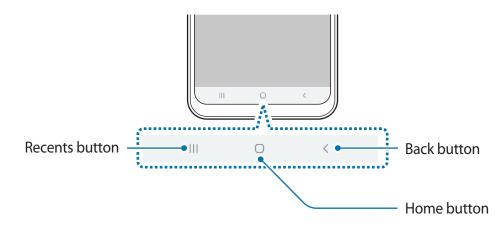
- Connectivity problems and battery drain may occur in the following situations:
  - If you attach metallic stickers on the antenna area of the device
  - If you attach a device cover made with metallic material to the device
  - If you cover the device's antenna area with your hands or other objects while using certain features, such as calls or the mobile data connection
  - Using a Samsung-approved screen protector is recommended. Unapproved screen protectors may cause the sensors to malfunction.
  - Do not cover the proximity sensor area with screen accessories, such as a screen protector or stickers. Doing so may cause the sensor to malfunction.
  - Do not allow water to contact the touchscreen. The touchscreen may malfunction in humid conditions or when exposed to water.

#### Hard keys



Кеу	Function
Power	Press and hold to turn the device on or off.
	Press to turn on or lock the screen.
Volume	Press to adjust the device volume.

#### Soft buttons



When you turn on the screen, the soft buttons will appear at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. Refer to Navigation bar (soft buttons) for more information.

## Battery

## Charging the battery

Charge the battery before using it for the first time or when it has been unused for extended periods.



Use only Samsung-approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

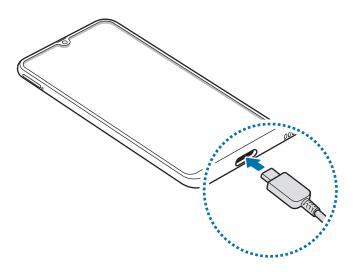


- Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.
- Use only USB Type-C cable supplied with the device. The device may be damaged if you use Micro USB cable.



To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

- 1 Connect the USB cable to the USB power adaptor.
- 2 Plug the USB cable into the device's multipurpose jack.



- 3 Plug the USB power adaptor into an electric socket.
- 4 After fully charging, disconnect the charger from the device. Then, unplug the charger from the electric socket.

#### Reducing the battery consumption

Your device provides various options that help you conserve battery power.

- Optimise the device using the device care feature.
- When you are not using the device, turn off the screen by pressing the Power key.
- Activate power saving mode.
- Close unnecessary apps.
- Deactivate the Bluetooth feature when not in use.
- Deactivate auto-syncing of apps that need to be synced.
- Decrease the backlight time.
- Decrease the screen brightness.

#### **Battery charging tips and precautions**

- When the battery power is low, the battery icon appears empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.
- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The device can be used while it is charging, but it may take longer to fully charge the battery.
- If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.

- While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- If you charge the device while the multipurpose jack is wet, the device may be damaged. Thoroughly dry the multipurpose jack before charging the device.
- If the device is not charging properly, take the device and the charger to a Samsung Service Centre.

#### Fast charging

The device has a built-in fast charging feature. You can charge the battery more quickly while the device or its screen is turned off.

#### Increasing the charging speed

To increase the charging speed, turn the device or its screen off when you charge the battery. While charging the battery when the device is turned off, the **F** icon appears on the screen.



- You cannot use the built-in fast charging feature when you charge the battery using a standard battery charger.
- If the device heats up or the ambient air temperature rises, the charging speed may decrease automatically. This is a normal operating condition to prevent damage to the device.

# SIM or USIM card (nano-SIM card)

### Installing the SIM or USIM card

Insert the SIM or USIM card provided by the mobile telephone service provider.

For dual SIM models, you can insert two SIM or USIM cards so you can have two phone numbers or service providers for a single device. In some areas, data transfer speeds may be slower if two SIM cards are inserted in the device than when one SIM card is inserted.

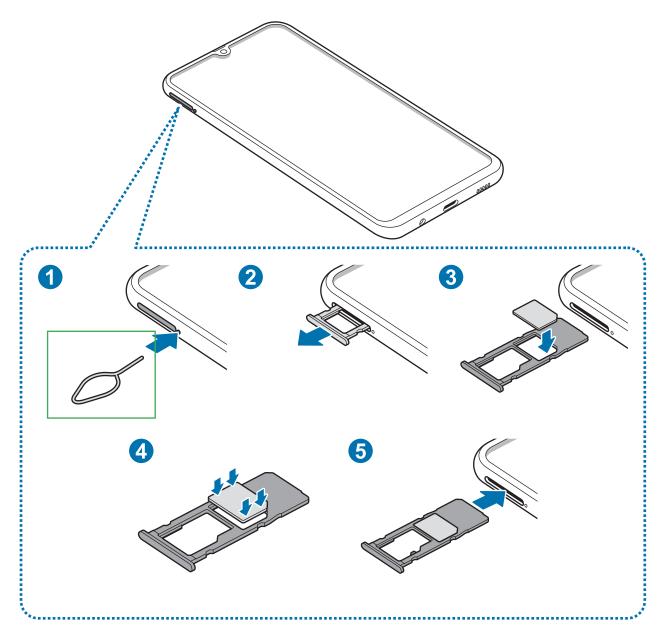


Use caution not to lose or let others use the SIM or USIM card. Samsung is not responsible for any damages or inconveniences caused by lost or stolen cards.



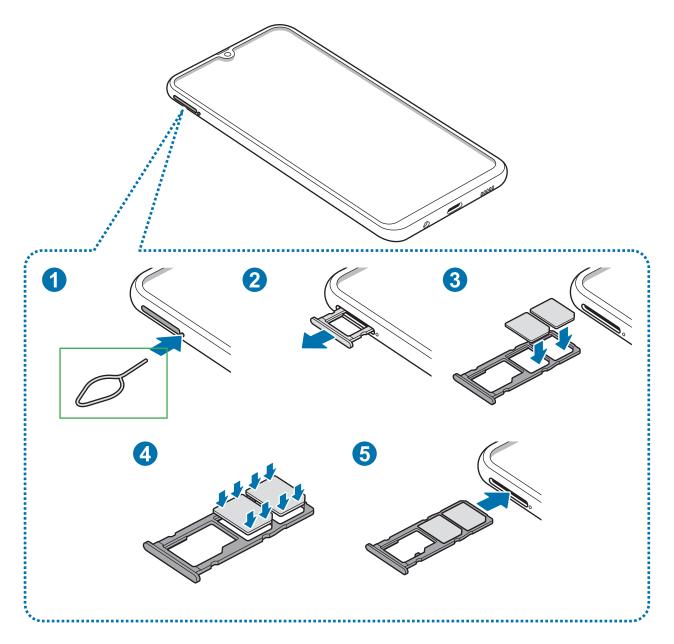
Some LTE services may not be available depending on the service provider. For more information about service availability, contact your service provider.

Single SIM models:





► Dual SIM models:



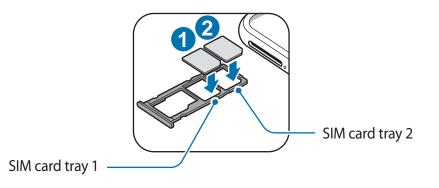
1 Insert the ejection pin into the hole next to the tray to loosen the tray.



Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

- 2 Pull out the tray gently from the tray slot.
- 3 ► Single SIM models: Place the SIM or USIM card on the SIM card tray with the gold-coloured contacts facing downwards.

Dual SIM models: Place the SIM or USIM card on the SIM card tray with the goldcoloured contacts facing downwards. Place the primary SIM or USIM card on the SIM card tray 1 (1) and the secondary SIM or USIM card on the SIM card tray 2 (2).



4 Gently press the SIM or USIM card into the SIM card tray to secure it.

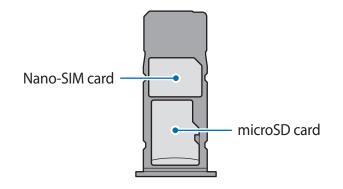


If the card is not fixed firmly into the tray, the SIM card may leave or fall out of the tray.

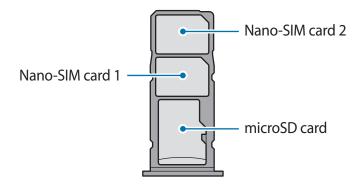
- 5 Insert the tray back into the tray slot.
  - If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
    - Fully insert the tray into the tray slot to prevent liquid from entering your device.

#### **Correct card installation**

Single SIM models:



► Dual SIM models:





Use only a nano-SIM card.

#### Removing the SIM or USIM card

- 1 Insert the ejection pin into the hole next to the tray to loosen the tray.
- 2 Pull out the tray gently from the tray slot.
- **3** Remove the SIM or USIM card.
- 4 Insert the tray back into the tray slot.

## Using dual SIM or USIM cards (dual SIM models)

If you insert two SIM or USIM cards, you can have two phone numbers or service providers for a single device.

#### Activating SIM or USIM cards

Launch the **Settings** app and tap **Connections**  $\rightarrow$  **SIM card manager**. Select a SIM or USIM card and tap the switch to activate it.

#### **Customising SIM or USIM cards**

Launch the **Settings** app, tap **Connections**  $\rightarrow$  **SIM card manager**, and then select a SIM or USIM card to access the following options:

- Icon: Change the icon of the SIM or USIM card.
- Name: Change the display name of the SIM or USIM card.
- Network mode: Select a network type to use with the SIM or USIM card.

#### Setting preferred SIM or USIM cards

When two cards are activated, you can assign voice calls, messaging, and data services to specific cards.

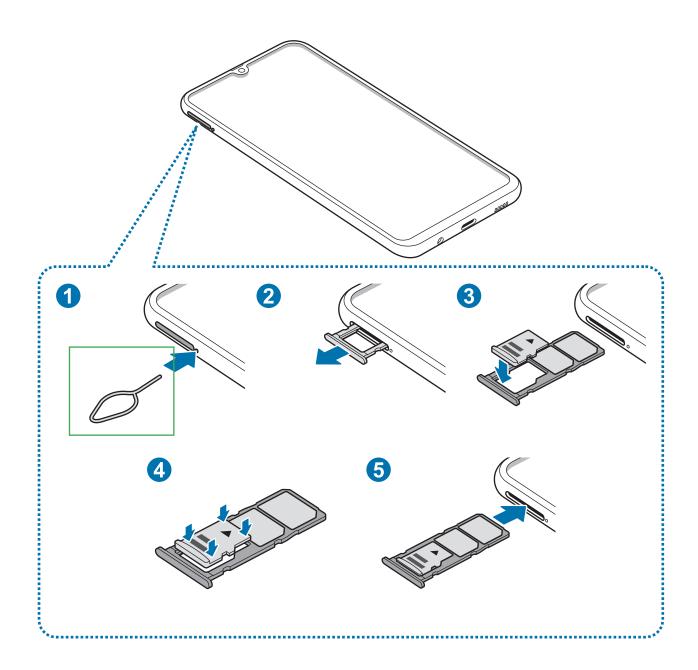
Launch the **Settings** app, tap **Connections**  $\rightarrow$  **SIM card manager**, and then set the feature preferences for your cards in **Preferred SIM card**.

# Memory card (microSD card)

#### Installing a memory card

Your device's memory card capacity may vary from other models and some memory cards may not be compatible with your device depending on the memory card manufacturer and type. To view your device's maximum memory card capacity, refer to the Samsung website.

- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
  - Use caution to insert the memory card right-side up.
- The device supports the FAT and the exFAT file systems for memory cards. When
  inserting a card formatted in a different file system, the device will ask to reformat
  the card or will not recognise the card. To use the memory card, you must format it.
  If your device cannot format or recognise the memory card, contact the memory
  card manufacturer or a Samsung Service Centre.
  - Frequent writing and erasing of data shortens the lifespan of memory cards.
  - When inserting a memory card into the device, the memory card's file directory appears in the **My Files** → **SD card** folder.

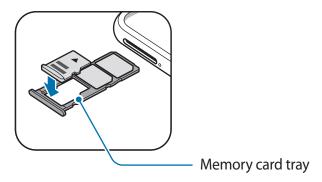


1 Insert the ejection pin into the hole next to the tray to loosen the tray.

Ensure that the ejection pin is perpendicular to the hole. Otherwise, the device may be damaged.

- 2 Pull out the tray gently from the tray slot.
  - When you remove the tray from the device, the mobile data connection will be disabled.

**3** Place a memory card on the memory card tray with the gold-coloured contacts facing downwards.



4 Gently press the memory card into the memory card tray to secure it.

If the card is not fixed firmly into the tray, the memory card may leave or fall out of the tray.

- 5 Insert the tray back into the tray slot.
  - If you insert the tray into your device while the tray is wet, your device may be damaged. Always make sure the tray is dry.
    - Fully insert the tray into the tray slot to prevent liquid from entering your device.

#### Removing the memory card

Before removing the memory card, first unmount it for safe removal.

Launch the Settings app and tap Device care  $\rightarrow$  Storage  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  Storage settings  $\rightarrow$  SD card  $\rightarrow$  Unmount.

- 1 Insert the ejection pin into the hole next to the tray to loosen the tray.
- 2 Pull out the tray gently from the tray slot.

- **3** Remove the memory card.
- 4 Insert the tray back into the tray slot.
- Do not remove external storage, such as a memory card or USB storage, while the device is transferring or accessing information, or right after transferring data. Doing so can cause data to be corrupted or lost or cause damage to the external storage or device. Samsung is not responsible for losses, including loss of data, resulting from the misuse of external storage devices.

#### Formatting the memory card

A memory card formatted on a computer may not be compatible with the device. Format the memory card on the device.

Launch the Settings app and tap Device care  $\rightarrow$  Storage  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  Storage settings  $\rightarrow$  SD card  $\rightarrow$  Format.



Before formatting the memory card, remember to make backup copies of all important data stored in the memory card. The manufacturer's warranty does not cover loss of data resulting from user actions.

## Turning the device on and off

Press and hold the Power key for a few seconds to turn on the device.

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.

To turn off the device, press and hold the Power key, and then tap **Power off**.

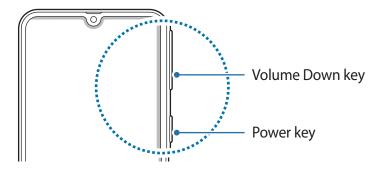


Follow all posted warnings and directions from authorised personnel in areas where the use of wireless devices is restricted, such as aeroplanes and hospitals.

#### **Restarting the device**

To restart the device, press and hold the Power key, and then tap **Restart**.

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.



#### **Emergency mode**

You can switch the device to emergency mode to reduce battery consumption. Some apps and functions will be restricted. In emergency mode, you can make an emergency call, send your current location information to others, sound an emergency alarm, and more.

Activating emergency mode

To activate emergency mode, press and hold the Power key, and then tap **Emergency mode**.



The usage time left shows the time remaining before the battery power runs out. Usage time left may vary depending on your device settings and operating conditions.

Deactivating emergency mode

To deactivate emergency mode, tap  $\bullet \rightarrow$  Turn off Emergency mode. Alternatively, press and hold the Power key, and then tap Emergency mode.

# Initial setup

When you turn on your device for the first time or after performing a data reset, follow the on-screen instructions to set up your device.



The initial setup procedures may vary depending on the device's software and your region.

1 Turn on the device.

2 Select your preferred device language and select  $\bigcirc$ .

Soloct a languago	Let's gol	
Select a language. —		
	Energency cell	-

- **3** Read and agree to the terms and conditions and tap **Next**.
- 4 Get your content from a previous device.
- 5 Select a Wi-Fi network and connect to it.



If you do not connect to a Wi-Fi network, you may not be able to set up some device features during the initial setup.

- 6 Follow the on-screen instructions to proceed the initial setup.
- 7 Set a screen lock method to protect your device. You can protect your personal information by preventing others from accessing your device. To set the screen lock method later, tap **Not now**.
- 8 If the recommended apps screen appears, select apps you want and download them.
- **9** Sign in to your Samsung account. You can enjoy Samsung services and keep your data up to date and secure across all of your devices. Refer to Samsung account for more information.

## Samsung account

#### Introduction

Your Samsung account is an integrated account service that allows you to use a variety of Samsung services provided by mobile devices, TVs, and the Samsung website. Once your Samsung account has been registered, you can keep your data up to date and secure across your Samsung devices with Samsung Cloud, track and control your lost or stolen device, see tips and tricks from Samsung Members, and more.

Create your Samsung account with your email address.

To check the list of services that can be used with your Samsung account, visit account.samsung.com. For more information on Samsung accounts, launch the **Settings** app and tap **Accounts and backup**  $\rightarrow$  **Accounts**  $\rightarrow$  **Samsung account**  $\rightarrow$  **\***  $\rightarrow$  **Help**.

### **Registering your Samsung account**

#### Registering a new Samsung account

If you do not have a Samsung account, you should create one.

1 Launch the Settings app and tap Accounts and backup  $\rightarrow$  Accounts  $\rightarrow$  Add account  $\rightarrow$  Samsung account.

Alternatively, launch the **Settings** app and tap 😫.

- 2 Tap Create account.
- **3** Follow the on-screen instructions to complete creating your account.

```
Basics
```

#### **Registering an existing Samsung account**

If you already have a Samsung account, register it to the device.

1 Launch the Settings app and tap Accounts and backup → Accounts → Add account → Samsung account.

Alternatively, launch the **Settings** app and tap 😫.

2 Enter your Samsung account ID and password and tap Sign in.

If you forget your account information, tap **Find ID** or **Reset password**. You can find your account information when you enter the required information.

**3** Read and agree to the terms and conditions and tap **Next** to finish registering your Samsung account.

If a pop-up window about using biometric data appears, tap **Register**. You can verify your Samsung account password via your biometric data, such as fingerprints. Refer to Samsung Pass for more information.

#### **Removing your Samsung account**

When you remove your registered Samsung account from the device, your data, such as contacts or events, will also be removed.

- 1 Launch the **Settings** app and tap **Accounts and backup** → **Accounts**.
- 2 Tap Samsung account  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  Remove account.
- **3** Tap **Remove**, enter your Samsung account password, and then tap **OK**.

## Transferring data from your previous device (Smart Switch)

Connect with your previous device via Smart Switch to transfer data.

Launch the Settings app and tap Accounts and backup  $\rightarrow$  Smart Switch.



- This feature may not be supported on some devices or computers.
- Limitations apply. Visit www.samsung.com/smartswitch for details. Samsung takes copyright seriously. Only transfer content that you own or have the right to transfer.

#### Transferring data wirelessly via Wi-Fi Direct

Transfer data from your previous device to your device wirelessly via Wi-Fi Direct.

1 On the previous device, launch Smart Switch.

If you do not have the app, download it from Galaxy Apps or Play Store.

- 3 Place the devices near each other.
- 4 On the previous device, tap Send data  $\rightarrow$  Wireless.
- 5 On the previous device, select an item to transfer and tap **SEND**.
- 6 On your device, tap **Receive**.
- **7** Follow the on-screen instructions to transfer data from your previous device.

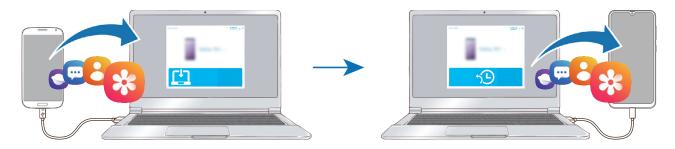
#### Transferring data using external storage

Transfer data using external storage, such as a microSD card.

- 1 Transfer data from your previous device to external storage.
- 2 Insert or connect the external storage device to your device.
- 3 On your device, launch the Settings app and tap Accounts and backup  $\rightarrow$  Smart Switch  $\rightarrow$   $\square \rightarrow$  Restore.
- 4 Follow the on-screen instructions to transfer data from external storage.

#### Transferring backup data from a computer

Transfer data between your device and a computer. You must download the Smart Switch computer version app from www.samsung.com/smartswitch. Back up data from your previous device to a computer and import the data to your device.



- 1 On the computer, visit www.samsung.com/smartswitch to download Smart Switch.
- 2 On the computer, launch Smart Switch.



If your previous device is not a Samsung device, back up data to a computer using a program provided by the device's manufacturer. Then, skip to the fifth step.

- **3** Connect your previous device to the computer using the device's USB cable.
- 4 On the computer, follow the on-screen instructions to back up data from the device. Then, disconnect your previous device from the computer.
- 5 Connect your device to the computer using the USB cable.
- 6 On the computer, follow the on-screen instructions to transfer data to your device.

#### Viewing imported data

You can view the imported data on the same app from your previous device.

If your new device does not have the same apps to view or play the imported data, the data will be saved to a similar app.

## **Understanding the screen**

#### **Controlling the touchscreen**

- Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction.
  - To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips.
  - It is recommended not to use fixed graphics on part or all of the touchscreen for extended periods. Doing so may result in afterimages (screen burn-in) or ghosting.



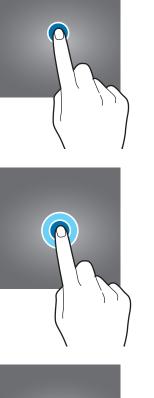
- The device may not recognise touch inputs close to the edges of the screen, which are outside of the touch input area.
- It is recommended to use fingers when you use the touchscreen.

#### Tapping

Tap the screen.

#### Tapping and holding

Tap and hold the screen for approximately 2 seconds.

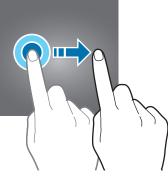


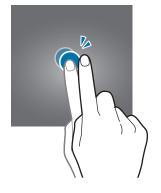
### Dragging

Tap and hold an item and drag it to the target position.

## Double-tapping

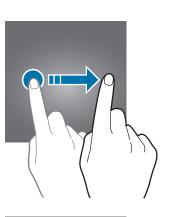
Double-tap the screen.





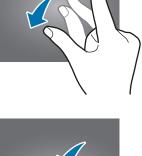
# Swiping

Swipe upwards, downwards, to the left, or to the right.



### Spreading and pinching

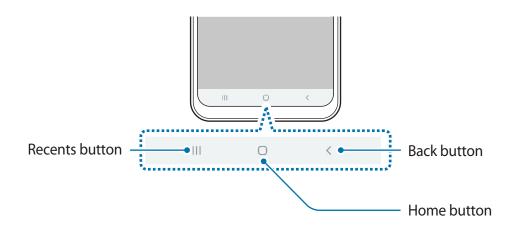
Spread two fingers apart or pinch on the screen.





# Navigation bar (soft buttons)

When you turn on the screen, the soft buttons will appear on the navigation bar at the bottom of the screen. The soft buttons are set to the Recents button, Home button, and Back button by default. The functions of the buttons can change according to the app currently being used or usage environment.

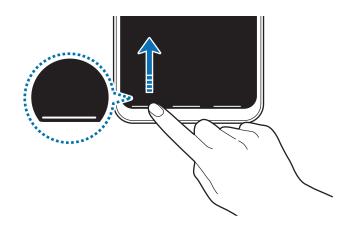


Button		Function
	<b>Recents</b> • Tap to open the list of recent apps.	
Ο	Home	Tap to return to the Home screen.
		• Tap and hold to launch the Google Assistant app.
<	Back	Tap to return to the previous screen.

#### Hiding the navigation bar

View files or use apps on a wider screen by hiding the navigation bar.

Launch the **Settings** app, tap **Display**  $\rightarrow$  **Navigation bar**, and then tap **Full screen gestures** under **Navigation type**. The navigation bar will be hidden and the gesture hints will appear where the soft buttons are located. To use the soft buttons, drag the gesture hint of the desired button upwards.



If you want to hide the gesture hints at the bottom of the screen, tap the **Gesture hints** switch to deactivate it.

#### Setting the navigation bar

Launch the **Settings** app, tap **Display**  $\rightarrow$  **Navigation bar**, and then select an option.

- **Navigation type**: Set the device to hide or display the navigation bar. To hide the navigation bar, tap **Full screen gestures**. While the navigation bar is hidden, you can use the soft buttons by dragging the gesture hint of the desired button upwards.
- Button order: Change the order of the buttons on the navigation bar.
- Gesture hints: Set the device to display indicators at the bottom of the screen to show where the soft buttons are located. This feature appears only when you select Full screen gestures.

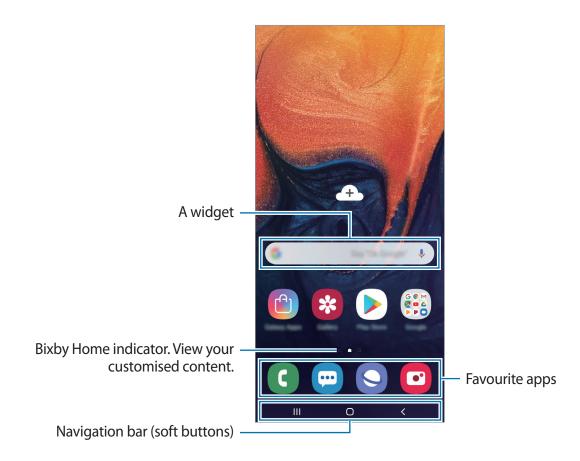
#### Home screen and Apps screen

The Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more.

The Apps screen displays icons for all apps, including newly installed apps.



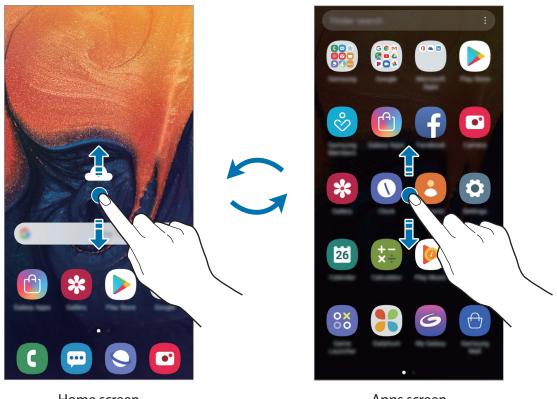
The screen may appear differently depending on the region or service provider.



#### Switching between Home and Apps screens

On the Home screen, swipe upwards or downwards to open the Apps screen.

To return to the Home screen, swipe upwards or downwards on the Apps screen. Alternatively, tap the Home button or the Back button.



Home screen

Apps screen

If you add the Apps button on the Home screen, you can open the Apps screen by tapping the button. On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Apps button** switch to activate it. The Apps button will be added at the bottom of the Home screen.



#### Display the screen in landscape mode

On the Home screen, tap and hold an empty area, tap **Home screen settings**, and then tap the **Rotate to landscape mode** switch to activate it.

Rotate the device until it is horizontal to view the screen in landscape mode.



#### **Moving items**

Tap and hold an item, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

To add a shortcut to an app on the Home screen, tap and hold an item on the Apps screen, and then drag it to the top of the screen. A shortcut to the app will be added on the Home screen.

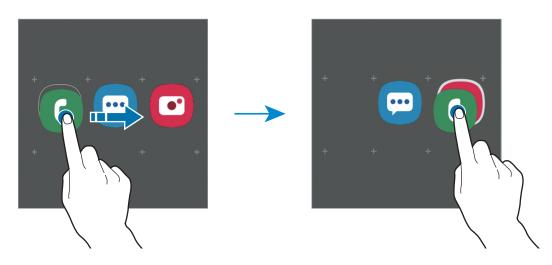
You can also move frequently used apps to the shortcuts area at the bottom of the Home screen.

#### **Creating folders**

Create folders and gather similar apps to quickly access and launch apps.

On the Home screen or the Apps screen, tap and hold an app, and then drag it over another app.

A new folder containing the selected apps will be created. Tap **Enter folder name** and enter a folder name.



• Adding more apps

Tap **Add apps** on the folder. Tick the apps to add and tap **Add**. You can also add an app by dragging it to the folder.

• Moving apps from a folder

Tap and hold an app to drag it to a new location.

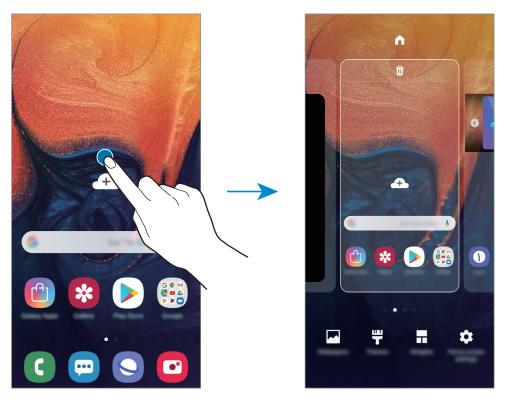
• Deleting a folder

Tap and hold a folder, and then tap **Delete folder**. Only the folder will be deleted. The folder's apps will be relocated to the Apps screen.

#### Editing the Home screen

On the Home screen, tap and hold an empty area, or pinch your fingers together to access the editing options. You can set the wallpaper, add widgets, and more. You can also add, delete, or rearrange Home screen panels.

- Adding panels: Swipe to the left, and then tap  $\oplus$ .
- Moving panels: Tap and hold a panel preview, and then drag it to a new location.
- Deleting panels: Tap 📅 on the panel.



- Wallpapers: Change the wallpaper settings for the Home screen and the locked screen.
- **Themes**: Change the device's theme. Visual elements of interface, such as colours, icons, and wallpapers, will change depending on the selected theme.
- Widgets: Widgets are small apps that launch specific app functions to provide information and convenient access on your Home screen. Tap and hold a widget, and then drag it to the Home screen. The widget will be added on the Home screen.
- Home screen settings: Change the size of the grid to display more or fewer items on the Home screen and more.

#### Displaying all apps on the Home screen

Without using a separate Apps screen, you can set the device to display all apps on the Home screen. On the Home screen, tap and hold an empty area, and then tap **Home screen** settings  $\rightarrow$  Home screen layout  $\rightarrow$  Home screen only  $\rightarrow$  Apply.

You can now access all your apps by swiping to the left on the Home screen.

## **Indicator icons**

Indicator icons appear on the status bar at the top of the screen. The icons listed in the table below are most common.



- The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.
- Some indicator icons appear only when you open the notification panel.

lcon	Meaning
$\otimes$	No signal
all	Signal strength
P.II	Roaming (outside of normal service area)
G ↓↑	GPRS network connected
E +†	EDGE network connected
3G ↓↑	UMTS network connected
H +†	HSDPA network connected
H+ +†	HSPA+ network connected
4G / LTE +† / +†	LTE network connected
(î;*	Wi-Fi connected
*	Bluetooth feature activated
<b>Q</b>	Location services being used
<b>%</b>	Call in progress
ň	Missed call
<b>P</b>	New text or multimedia message
Q	Alarm activated
×	Mute mode activated
Ňŧ	Vibration mode activated

lcon	Meaning
¥	Flight mode activated
A	Error occurred or caution required
ġ.	Battery charging
÷	Battery power level

#### Lock screen

Pressing the Power key turns off the screen and locks it. Also, the screen turns off and automatically locks if the device is not used for a specified period.

To unlock the screen, swipe in any direction when the screen turns on.

If the screen is off, press the Power key or double-tap anywhere on the screen to turn on the screen.



Locked screen

#### Changing the screen lock method

To change the screen lock method, launch the **Settings** app, tap **Lock screen**  $\rightarrow$  **Screen lock type**, and then select a method.

When you set a pattern, PIN, password, or your biometric data for the screen lock method, you can protect your personal information by preventing others from accessing your device. After setting the screen lock method, the device will require an unlock code whenever unlocking it.

- Swipe: Swipe in any direction on the screen to unlock it.
- Pattern: Draw a pattern with four or more dots to unlock the screen.
- **PIN**: Enter a PIN with at least four numbers to unlock the screen.
- **Password**: Enter a password with at least four characters, numbers, or symbols to unlock the screen.
- None: Do not set a screen lock method.
- Face: Register your face to unlock the screen. Refer to Face recognition for more information.
- **Fingerprints**: Register your fingerprints to unlock the screen. Refer to Fingerprint recognition for more information.



You can set your device to perform a factory data reset if you enter the unlock code incorrectly several times in a row and reach the attempt limit. Launch the **Settings** app, tap **Lock screen**  $\rightarrow$  **Secure lock settings**, unlock the screen using the preset screen lock method, and then tap the **Auto factory reset** switch to activate it.

## Screen capture

Capture a screenshot while using the device and write on, draw on, crop, or share the captured screen. You can capture the current screen and scrollable area.

Use the following methods to capture a screenshot. Captured screenshots will be saved in **Gallery**.

- Key capture: Press and hold the Volume Down key and the Power key simultaneously.
- Swipe capture: Swipe your hand to the left or right across the screen.

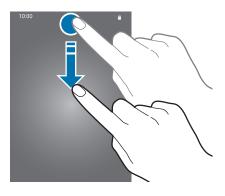


- It is not possible to capture a screenshot while using some apps and features.
- If capturing a screenshot by swiping is not activated, launch the Settings app, tap Advanced features → Motions and gestures, and then tap the Palm swipe to capture switch to activate it.

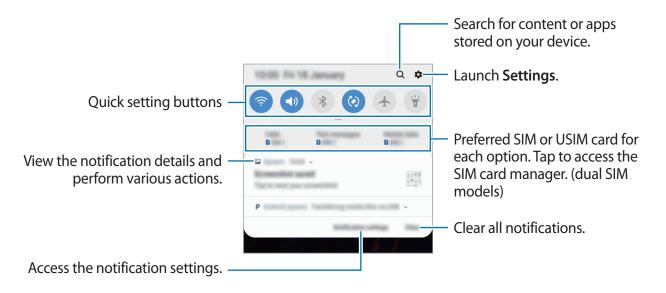
# **Notification panel**

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details.

To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.

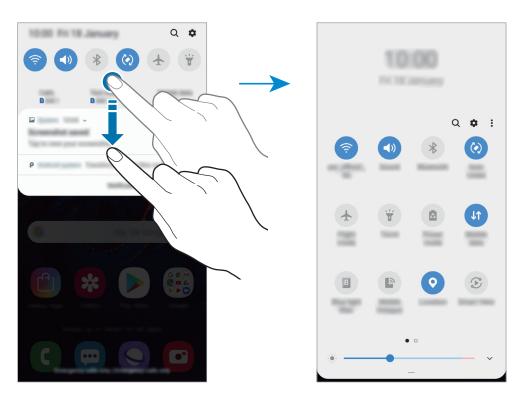


You can use the following functions on the notification panel.



#### Using quick setting buttons

Tap quick setting buttons to activate certain features. Swipe downwards on the notification panel to view more buttons.



To change feature settings, tap the text under each button. To view more detailed settings, tap and hold a button.

To rearrange buttons, tap  $\bullet \to Button order$ , tap and hold a button, and then drag it to another location.

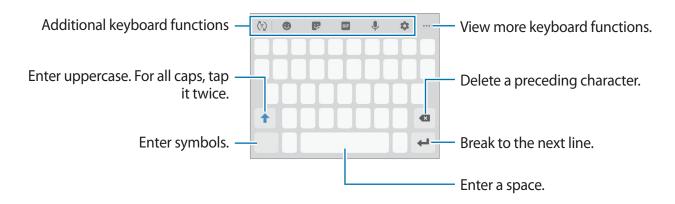
# **Entering text**

# Keyboard layout

A keyboard appears automatically when you enter text to send messages, create notes, and more.



Text entry is not supported in some languages. To enter text, you must change the input language to one of the supported languages.



#### Changing the input language

Tap  $\diamondsuit \rightarrow$  Languages and types  $\rightarrow$  Manage input languages, and then select the languages to use. When you select two or more languages, you can switch between the input languages by swiping to the left or right on the space key.

#### Changing the keyboard

Tap :::::: to change the keyboard.

To change the keyboard type, tap  $\Rightarrow$  Languages and types, select a language, and then select the keyboard type you want.



- If the keyboard button (::::::) does not appear on the navigation bar, launch the Settings app, tap General management → Language and input, and then tap the Show Keyboard button switch to activate it.
- On a **3x4 keyboard**, a key has three or four characters. To enter a character, tap the corresponding key repeatedly until the desired character appears.

#### Additional keyboard functions



Some features may not be available depending on the region or service provider.

- (1): Predict words based on your input and show word suggestions. To return to the keyboard functions list, tap (2).
- 🙂 : Enter emoticons.
- 📴 : Enter stickers.
- GIF : Attach animated GIFs.
- 🔍 : Enter text by voice.
- 🏚 : Change the keyboard settings.
- •••  $\rightarrow$   $\boxminus$  : Add an item from the clipboard.
- •••  $\rightarrow$  🖳 : Change the keyboard mode or size.
- •••  $\rightarrow$  ( ) : Open the text editing panel.

# **Copying and pasting**

- 1 Tap and hold over text.
- 2 Drag or b to select the desired text, or tap Select all to select all text.
- **3** Tap **Copy** or **Cut**.

The selected text is copied to the clipboard.

4 Tap and hold where the text is to be inserted and tap Paste.To paste text that you have previously copied, tap Clipboard and select the text.

# Dictionary

Look up definitions for words while using certain features, such as when browsing webpages.

- Tap and hold over a word that you want to look up.
   If the word you want to look up is not selected, drag 
   or 
   to select the desired text.
- 2 Tap **Dictionary** on the options list.

If a dictionary is not preinstalled on the device, tap **Move to Manage dictionaries**, tap next to a dictionary, and then tap **INSTALL** to download it.

**3** View the definition in the dictionary pop-up window.

To switch to the full screen view, tap [2]. Tap the definition on the screen to view more definitions. In the detailed view, tap  $\bigstar$  to add the word to your favourite words list or tap **Search Web** to use the word as a search term.

# **Apps and features**

# Installing or uninstalling apps

# Galaxy Apps

Purchase and download apps. You can download apps that are specialised for Samsung Galaxy devices.

Launch the Galaxy Apps app.



This app may not be available depending on the region or service provider.

#### Installing apps

Browse apps by category or tap the search field to search for a keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  $\rightarrow$  Settings  $\rightarrow$  Auto update apps, and then select an option.

# **Play Store**

Purchase and download apps. Launch the **Play Store** app.

#### Installing apps

Browse apps by category or search for apps by keyword.

Select an app to view information about it. To download free apps, tap **INSTALL**. To purchase and download apps where charges apply, tap the price and follow the on-screen instructions.



To change the auto update settings, tap  $\longrightarrow$  Settings  $\rightarrow$  Auto-update apps, and then select an option.

# Managing apps

#### Uninstalling or disabling apps

Tap and hold an app and select an option.

- **Disable**: Disable selected default apps that cannot be uninstalled from the device.
- Uninstall: Uninstall downloaded apps.

#### **Enabling apps**

Launch the **Settings** app, tap **Apps**  $\rightarrow \mathbf{\nabla} \rightarrow \mathbf{Disabled}$ , select an app, and then tap **Enable**.

#### Setting app permissions

For some apps to operate properly, they may need permission to access or use information on your device. When you open an app, a pop-up window may appear and request access to certain features or information. Tap **Allow** on the pop-up window to grant permissions to the app.

To view your app permission settings, launch the **Settings** app and tap **Apps**. Select an app and tap **Permissions**. You can view the app's permissions list and change its permissions.

To view or change app permission settings by permission category, launch the **Settings** app and tap **Apps**  $\rightarrow$   $\stackrel{\bullet}{\bullet}$   $\rightarrow$  **App permissions**. Select an item and tap the switches next to apps to grant permissions.



If you do not grant permissions to apps, the basic features of the apps may not function properly.

# **Bixby Home**

On the Bixby Home screen, you can view recommended services and information that Bixby provides by analysing your usage patterns and your routine.



- To view more content, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must register and sign in to your Samsung account.

#### **Opening Bixby Home**

1 On the Home screen, swipe to the right.

The Bixby Home screen will appear.

When launching this feature for the first time or after performing a data reset, follow the on-screen instructions to complete the setup.

2 Swipe upwards or downwards to view recommended content.

	Hi, ast!	
Г	:=	<ul> <li>Access additional options.</li> </ul>
	<b>.</b>	— Upcoming reminder
Recommended content –		

**3** To close Bixby Home, swipe to the left on the screen or tap the Back button.

#### Using recommended content on Bixby Home

When you open Bixby Home, you can view the content that is frequently updated as cards. Swipe upwards or downwards to view the cards.

For example, on the way to the office in the morning, you can view your day's schedule and play your favourite music on the Bixby Home screen. In the evening, you can view alarms, check your daily activity, and view your friends' feeds.



The content and order of the cards update automatically at a specified interval. To manually update cards, swipe downwards on the screen.

#### Editing cards list

- To pin a card to the top of the Bixby Home screen, tap → Pin to top. To unpin a card, tap → Unpin.
- To stop displaying a card on the list, drag the card to the right and tap **Don't show again**.
- To hide a card from the list, drag the card to the right and tap **Hide for now**.

#### Selecting apps to show as cards

Add or delete apps to show as cards on the Bixby Home screen.

On the Bixby Home screen, tap  $\bullet \rightarrow Cards$  and tap the switches next to items to add or delete them.



If an app is not installed on the device, you must install it to use it. On the Bixby Home screen, tap  $\bullet \rightarrow \mathbf{Cards}$  and then download an app.

#### **Customising the Bixby Home settings**

On the Bixby Home screen, tap  $\bullet \rightarrow$  **Settings**.

- **Customisation Service**: Set to use Bixby's interactive and customised services to enhance your experience.
- **Bixby Home content providers**: Read and agree to or withdraw your agreement from the terms and conditions and privacy policies of each content provider.
- About Bixby Home: View the Bixby Home version and legal information.

# Reminder

Create reminders to schedule to-do items or to view content later. You will receive notifications at the preset time or location for each reminder.



- To receive more accurate notifications, connect to a Wi-Fi or mobile network.
- To fully use this feature, you must register and sign in to your Samsung account.
- To use location reminders, the GPS feature must be activated.

#### **Starting Reminder**

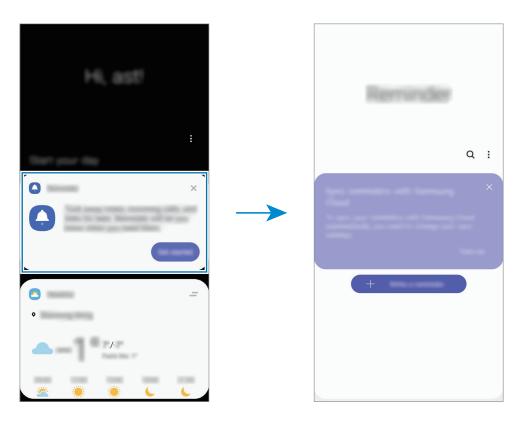
You can start Reminder from Bixby Home.

1 On the Home screen, swipe to the right.

The Bixby Home screen will appear.

2 Tap Get started on the Reminder card.

The Reminder screen will appear and the **Reminder** app icon () will be added to the Apps screen.

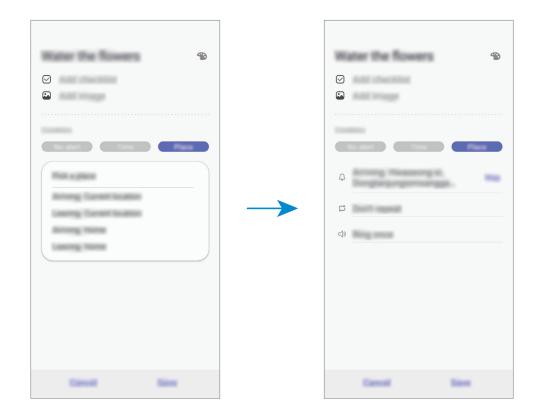


#### **Creating reminders**

Create reminders with various methods. Reminder will alert you if you create a reminder with a specified time or location setting. You can also save various content, such as a single memo or webpage address, and view it later.

For example, create a reminder to alert you to 'Water the flowers when I get home'.

- 1 Launch the **Reminder** app.
- 2 Tap Write a reminder or + and enter 'Water the flowers'.
- 3 Tap Place  $\rightarrow$  Set conditions  $\rightarrow$  Pick a place and set the location to home.
- **4** Tap When I arrive at  $\rightarrow$  Done.



5 Tap Save to save the reminder.

When you arrive at home, the 'Water the flowers' notification will appear.

Creating reminders with Bixby

Press and hold the Power key and say "Remind me to water the flowers when I get home". Bixby will save what you said as a reminder.

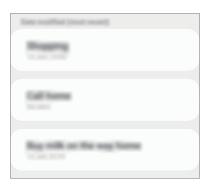
#### **Checking reminder notifications**

At the preset time or location, a notification pop-up window will appear. Tap **Complete** or **Snooze**.

		-			
-	-	-	-		
1.0					
	_				
				( and the second s	

#### Viewing the reminders list

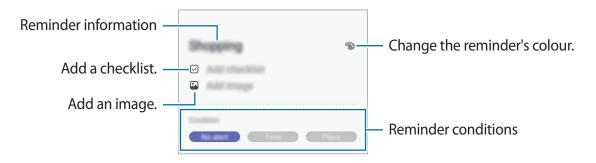
Launch the **Reminder** app to view your reminders list. To view reminder details, select a reminder.



#### **Editing reminder details**

Add or edit reminder details, such as frequency, date and time, or location.

- 1 On the reminders list, select a reminder to edit and tap **Edit**.
- 2 Edit the conditions and tap Save.



#### **Completing reminders**

Mark reminders that you do not need to be reminded of as complete.

On the reminders list, select a reminder and tap **Complete**. Alternatively, drag the reminder to the left.

**Restoring reminders** 

Restore reminders that have been completed.

- 1 On the reminders list, tap  $\rightarrow$  **Completed**  $\rightarrow$  **Edit**.
- 2 Tick items to restore and tap **Restore**.

Reminders will be added to the reminders list and you will be reminded at the preset times.

#### **Deleting reminders**

To delete a reminder, drag the reminder to the right. To delete multiple reminders, tap and hold a reminder, tick reminders to delete, and then tap **Delete**.

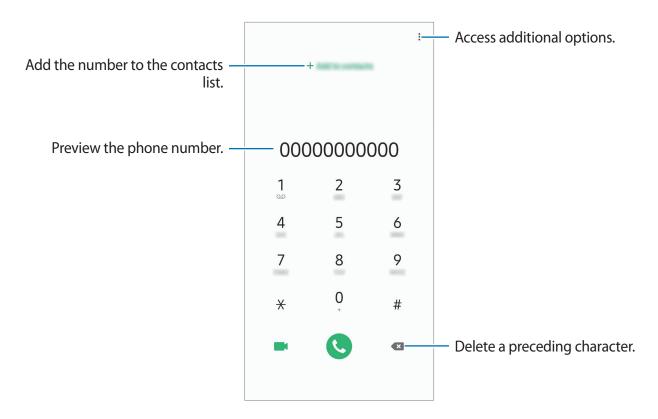
# Phone

## Introduction

Make or answer voice and video calls.

# Making calls

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter a phone number.
- 3 Tap 🕓 to make a voice call, or tap **make** a video call.



#### Making calls from call logs or contacts list

Tap **Recents** or **Contacts**, and then swipe to the right on a contact or a phone number to make a call.

If this feature is deactivated, launch the **Settings** app, tap **Advanced features**  $\rightarrow$  **Motions and gestures**, and then tap the **Swipe to call or send messages** switch to activate it.

#### Using speed dial

Set speed dial numbers to quickly make calls.

To set a number to speed dial, tap **Keypad** or **Contacts**  $\rightarrow$   $\stackrel{\bullet}{\rightarrow}$  **Speed dial numbers**, select a speed dial number, and then add a phone number.

To make a call, tap and hold a speed dial number on the keypad. For speed dial numbers 10 and up, tap the first digit(s) of the number, and then tap and hold the last digit.

For example, if you set the number **123** as a speed dial number, tap **1**, tap **2**, and then tap and hold **3**.

#### Making calls from the locked screen

On the locked screen, drag C outside the circle.

#### Making an international call

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Tap and hold **0** until the + sign appears.
- 3 Enter the country code, area code, and phone number, and then tap  ${igsin Q}$ .

# **Receiving calls**

#### Answering a call

When a call comes in, drag 🕓 outside the large circle.

#### **Rejecting a call**

When a call comes in, drag — outside the large circle.

To send a message when rejecting an incoming call, drag the **Send message** bar upwards. If the **Add reminder** switch is activated, a reminder will be saved to alert you of the rejected call one hour later.

To create various rejection messages, launch the **Phone** app, tap  $\bullet \rightarrow$ **Settings**  $\rightarrow$ **Quick decline messages**, enter a message, and then tap +.

#### Missed calls

If a call is missed, the 👗 icon appears on the status bar. Open the notification panel to view the list of missed calls. Alternatively, launch the **Phone** app and tap **Recents** to view missed calls.

# **Blocking phone numbers**

Block calls from specific numbers added to your block list.

- 1 Launch the **Phone** app and tap  $\bullet \rightarrow$  **Settings**  $\rightarrow$  **Block numbers**.
- 2 Tap **Recents** or **Contacts**, select contacts, and then tap **Done**.

To manually enter a number, tap **Add phone number**, enter a phone number, and then tap +.

When blocked numbers try to contact you, you will not receive notifications. The calls will be logged in the call log.



You can also block incoming calls from people that do not show their caller ID. Tap the **Block unknown callers** switch to activate the feature.

# **Options during calls**

#### During a voice call

The following actions are available:

- • : Access additional options.
- Add call: Dial a second call. The first call will be put on hold. When you end the second call, the first call will be resumed.
- Hold call: Hold a call. Tap **Resume call** to retrieve the held call.
- Bluetooth: Switch to a Bluetooth headset if it is connected to the device.
- **Speaker**: Activate or deactivate the speakerphone. When using the speakerphone, keep the device away from your ears.
- Mute: Turn off the microphone so that the other party cannot hear you.
- Keypad / Hide: Open or close the keypad.
- • : End the current call.

#### During a video call

Tap the screen to use the following options:

- • : Access additional options.
- Camera: Turn off the camera so that the other party cannot see you.
- Switch: Switch between the front and rear cameras.
- • : End the current call.
- Mute: Turn off the microphone so that the other party cannot hear you.
- **Speaker**: Activate or deactivate the speakerphone. When using the speakerphone, keep the device away from your ears.

# Adding a phone number to Contact

#### Adding a phone number to Contacts from the keypad

- 1 Launch the **Phone** app and tap **Keypad**.
- 2 Enter the number.
- **3** Tap Add to Contacts.
- 4 Tap **Create contact** to create a new contact, or tap **Update existing** to add the number to an existing contact.

#### Adding a phone number to Contacts from the calls list

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a caller's image and tap Add, or tap a phone number and tap Add to Contacts.
- **3** Tap **Create contact** to create a new contact, or tap **Update existing** to add the number to an existing contact.

# Adding a tag to a phone number

You can add tags to numbers without saving them to Contact. This allows you to view the caller's information when they call without having them listed in Contact.

- 1 Launch the **Phone** app and tap **Recents**.
- 2 Tap a phone number  $\rightarrow$  **①**.
- **3** Tap **Add tag**, enter a tag, and then tap **Add**.

When a call comes from that number, the tag will show under the number.

# Contacts

# Introduction

Create new contacts or manage contacts on the device.

# **Adding contacts**

#### Creating a new contact

- 1 Launch the **Contacts** app and tap 😶.
- 2 Select a storage location and tap Select.
- **3** Enter contact information.

Select a storage location. —	-Mana •	
		— Add an image.
	*	
		<ul> <li>Enter contact information.</li> </ul>
Open more information fields. —		

Depending on the selected storage location, the types of information you can save may vary.

4 Tap Save.

#### Importing contacts

Add contacts by importing them from other storages to your device.

- 1 Launch the Contacts app and tap  $\equiv \rightarrow$  Manage contacts  $\rightarrow$  Import/Export contacts  $\rightarrow$  Import.
- 2 Select a storage location to import contacts from.
- **3** Tick VCF files or contacts to import and tap **Done**.
- **4** Select a storage location to save contacts to and tap **Import**.

#### Syncing contacts with your web accounts

Sync your device contacts with online contacts saved in your web accounts, such as your Samsung account.

- 1 Launch the Settings app, tap Accounts and backup → Accounts and select the account to sync with.
- 2 Tap **Sync account** and tap the **Contacts** switch to activate it.

For the Samsung account, tap  $\bullet \rightarrow$  Sync settings and tap the Contacts switch to activate it.

# Searching for contacts

Launch the **Contacts** app.

Use one of the following search methods:

- Scroll up or down the contacts list.
- Drag a finger along the index at the right side of the contacts list to scroll through it quickly.
- Tap Q at the top of the contacts list and enter search criteria.

Apps and features

Tap the contact. Then take one of the following actions:

- 🏠 : Add to favourite contacts.
- 📞 / 📑 : Make a voice or video call.
- P: Compose a message.
- 🔛 : Compose an email.

# Sharing contacts

You can share contacts with others by using various sharing options.

- 1 Launch the **Contacts** app and tap  $\rightarrow$  **Share**.
- 2 Select contacts and tap Share.
- **3** Select a sharing method.

# Saving and sharing profile

Save and share your profile information, such as your photo and status message, with others using the profile sharing feature.



- The profile sharing feature may not be available depending on the region or service provider.
- The profile sharing feature is only available for contacts who have activated the profile sharing feature on their device.
- 1 Launch the **Contacts** app and select your profile.
- 2 Edit your profile, and tap Save.
- **3** Tap **Tap here to share your profile** and tap the switch to activate it.

To use the profile sharing feature, your phone number must be verified. You can view your contacts' updated profile information in **Contacts**.

To change the scope of contacts to share your profile with, tap **Select what's shared**, select an item to share, and then select an option.

# **Creating groups**

You can add groups, such as family or friends, and manage contacts by group.

- 1 Launch the **Contacts** app and tap  $\equiv \rightarrow$  **Groups**  $\rightarrow$  **Create group**.
- 2 Enter a group name.

To set a group ringtone, tap Group ringtone and select a ringtone.

- **3** Tap Add member, select contacts to add to the group, and then tap **Done**.
- 4 Tap Save.

#### Sending a group message

You can send a group message to a group's members at the same time. Launch the **Contacts** app, tap  $= \rightarrow$  **Groups**, select a group, and then tap  $\Rightarrow$  **Send message**.

# Merging duplicate contacts

When you import contacts from other storages, or sync contacts with other accounts, your contacts list may include duplicate contacts. Merge duplicate contacts into one to streamline your contacts list.

1 Launch the **Contacts** app and tap  $\equiv \rightarrow$  **Manage contacts**  $\rightarrow$  **Merge contacts**.

2 Tick contacts and tap Merge.

# **Deleting contacts**

- 1 Launch the **Contacts** app and tap  $\bullet \to \mathsf{Delete}$ .
- 2 Select contacts and tap **Delete**.

To delete contacts one by one, open the contacts list and tap a contact. Then tap  $\bullet \rightarrow$ **Delete**.

# Messages

## Introduction

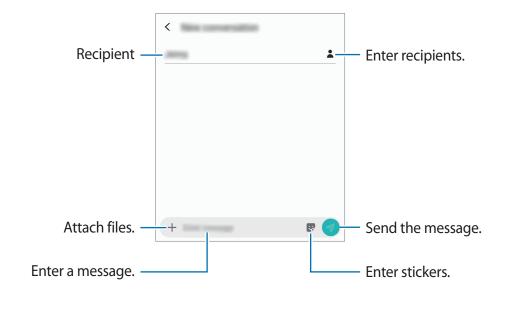
Send and view messages by conversation.

## Sending messages

You may incur additional charges for sending messages when you are roaming.

- 1 Launch the **Messages** app and tap 💬.
- 2 Add recipients and enter a message.

To record and send a voice message, tap and hold **•**, say your message, and then release your finger. The recording icon appears only while the keyboard is hidden.



3 Tap  $\bigcirc$  to send the message.

### Viewing messages

Messages are grouped into message threads by contact.



You may incur additional charges for receiving messages when you are roaming.

- 1 Launch the **Messages** app and tap **Conversations**.
- 2 On the messages list, select a contact.
- **3** View your conversation.

To reply to the message, tap **Enter message**, enter a message, and then tap **?**. To adjust the font size, spread two fingers apart or pinch on the screen.

# **Blocking unwanted messages**

Block messages from specific numbers added to your block list.

- 1 Launch the Messages app and tap  $\bullet \rightarrow$  Settings  $\rightarrow$  Block numbers and messages  $\rightarrow$  Block numbers.
- 2 Tap Inbox and select a contact. Or, tap Contacts, select contacts, and then tap Done. To manually enter a number, enter a phone number under Enter number and tap +.

# Setting the message notification

You can change notification sound, display options, and more.

- 1 Launch the **Messages** app, tap → **Settings** → **Notifications**, and then tap the switch to activate it.
- 2 Change the notification settings.

#### Setting a message reminder

You can set an alert at an interval to let you know that you have unchecked notifications. If this feature is not activated, launch the **Settings** app, tap **Accessibility**  $\rightarrow$  **Advanced settings**  $\rightarrow$  **Notification reminders**, and then tap the switch to activate it.

# **Deleting messages**

- 1 Launch the **Messages** app and tap **Conversations**.
- 2 On the messages list, select a contact.
- 3 Tap and hold a message, tap **Delete**.To delete multiple messages, tick messages you want to delete.
- 4 Tap Delete.

Apps and features

# Internet

### Introduction

Browse the Internet to search for information and bookmark your favourite webpages to access them conveniently.

# **Browsing webpages**

- 1 Launch the **Internet** app.
- 2 Tap the address field.
- 3 Enter the web address or a keyword, and then tap Go.

To view the toolbars, drag your finger downwards slightly on the screen.

To switch between tabs quickly, swipe to the left or right on the address field.

Bookmark the current webpage. –	± € 0	<ul> <li>Refresh the current webpage.</li> </ul>
Open the homepage. –		<ul> <li>Open the browser's tab manager.</li> </ul>
Move between pages. –		<ul> <li>Access additional options.</li> </ul>

# Using secret mode

In secret mode, you can separately manage open tabs, bookmarks, and saved pages. You can lock secret mode using a password and your biometric data.

#### Activating secret mode

In the toolbar at the bottom of the screen, tap  $\square \rightarrow$  **Turn on Secret mode**. If you are using this feature for the first time, set whether to use a password for secret mode.

In secret mode, the device will change the colour of the toolbars.



In secret mode, you cannot use some features, such as screen capture.

#### Changing security settings

You can change your password or the lock method.

Tap  $\underline{=} \rightarrow$  Settings  $\rightarrow$  Privacy and security  $\rightarrow$  Set Secret mode lock  $\rightarrow$  Change password. To set your registered biometric data as the lock method along with the password, tap the Fingerprints switch to activate it. Refer to Fingerprint recognition for more information about using your biometric data.

#### Deactivating secret mode

In the toolbar at the bottom of the screen, tap  $\square \rightarrow$ **Turn off Secret mode**.

# Email

#### Setting up email accounts

Set up an email account when opening **Email** for the first time.

- 1 Launch the **Email** app.
- 2 On the list, select an email service or tap **Other**.
- **3** Follow the on-screen instructions to complete the setup.

To set up another email account, tap  $\blacksquare \rightarrow \clubsuit \rightarrow \mathsf{Add} \mathsf{account}$ .

#### Sending emails

- 1 Tap 🕑 to compose an email.
- 2 Add recipients and enter a subject line and text.
- 3 Tap  $\checkmark$  to send the mail.

#### **Reading emails**

When **Email** is open, the device will automatically retrieve new emails. To manually retrieve emails, swipe downwards on the top of the emails list.

Tap an email on the screen to read it.



If email syncing is disabled, new emails cannot be retrieved. To enable email syncing, tap  $\equiv \rightarrow x \Rightarrow$  your account name, and then tap the **Sync account** switch to activate it.

# Camera

# Introduction

Take photos and record videos using various modes and settings.

#### Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.

# Launching Camera

Use the following methods to launch Camera:

- Launch the Camera app.
- Press the Power key twice quickly.
- On the locked screen, drag 🖸 outside the circle.
  - Some methods may not be available depending on the region or service provider.
  - Some camera features are not available when you launch the **Camera** app from the locked screen or when the screen is turned off while the screen lock method is set.
  - If photos you take appear blurry, clean the camera lens and try again.