

TOSHIBA

Leading Innovation >>>

SoundStrip®

Sound Bar Speaker System

User's Guide:

SBX5065KU

If you need assistance:

❖ Toshiba's Support Web site : support.toshiba.com

For more information see "Troubleshooting" on page 18 in this guide.

Owner's Record

The model number and serial number are on the back and underside of your SoundStrip®. Record these numbers in the spaces below. Refer to these numbers whenever you communicate with your Toshiba dealer about this SoundStrip®.

Model name _____

Serial number _____

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Safety Precautions



The lightning flash with an arrowhead symbol, within the equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in this User's Guide.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE. DANGEROUS HIGH VOLTAGES ARE PRESENT INSIDE THE ENCLOSURE. DO NOT OPEN THE CABINET. REFER SERVICING TO QUALIFIED PERSONNEL ONLY.

TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF PLUG TO WIDE SLOT OF AC POWER UTLET, THEN FULLY INSERT.

CHANGES OR MODIFICATIONS MADE TO THIS EQUIPMENT, NOT EXPRESSLY APPROVED BY TOSHIBA, OR PARTIES AUTHORIZED BY TOSHIBA, COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

To ensure proper use of this product, please read this User's Guide carefully and retain for future reference. Should the unit require maintenance, contact an authorized service location. Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.



The symbol for Class II
(Double Insulation)

Warnings:

- The mains plug is used as disconnect device and it should remain readily operable during intended used. In order to disconnect the apparatus from the mains completely, the main plug should be disconnected from the mains socket outlet completely.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. Do not overload wall outlets; extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.
14. Never expose the apparatus to dripping or splashing or place items such as vases, aquariums, any other item filled with liquid, or candles on top of this unit.
15. Do not place anything on top of this unit.
16. Do not place the apparatus on amplifiers or equipment that may produce heat.
17. Never block or cover the slots or openings in the unit. Never place the unit:
 - on a bed, sofa, rug or similar surface;
 - too close to drapes, curtains, or walls; or
 - in a confined space such as a bookcase, built-in cabinet, or any other place with poor ventilation.
 The slots and openings are provided to protect the unit from overheating and to help maintain reliable operation.

Additional Safety Instructions

18. If the apparatus should emit smoke or an unusual odor, immediately disconnect the power cord from the wall outlet. Wait until the smoke or smell stops, then ask your dealer for a check and repair. Neglecting to do so may cause fire.
19. During thunderstorms, do not touch the connecting cables or the apparatus.
20. Warning: To prevent spread of fire, keep candles or other open flames away from this product at all times.
21. CAUTION: Always use the TOSHIBA AC adapter that was provided with the product, or use AC adapters specified by TOSHIBA to avoid any risk of fire or other damage to the product. Use of an incompatible AC adapter could cause fire or damage to the product possibly resulting in serious injury. TOSHIBA assumes no liability for any damage caused by use of an incompatible adapter.

USA

Federal Communications Commission Statement

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC RF Radiation Exposure Statement

Caution: To maintain compliance with the FCC's RF exposure guidelines, place the SoundStrip® Sound Bar Speaker System at least 20cm from nearby persons.

Interference

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Bluetooth® Wireless Technology and Your Health

The products with Bluetooth® wireless technology, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by devices with Bluetooth® wireless technology however is much less than the electromagnetic energy emitted by wireless devices such as mobile phones.

Because products with Bluetooth® wireless technology operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Bluetooth® wireless technology is safe for use by consumers.

These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of Bluetooth® wireless technology may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may, for example, include in any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use the device with Bluetooth® wireless technology prior to turning on the equipment.

Precautions

On Safety

Do not handle the AC power cord with wet hands. When connecting or disconnecting the AC power cord, grip the plug and not the cord itself. Pulling the cord may damage it and create a hazard.

When you are not going to use the unit for a long period of time, disconnect the AC power cord.

On Recycling

This unit's packaging materials are recyclable and can be reused. Please dispose of any materials in accordance with your local recycling regulations.

Batteries should never be thrown away or incinerated but disposed of in accordance with your local regulations concerning chemical wastes.

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Introduction

Safety icons

This guide contains safety instructions that must be observed to avoid potential hazards that could result in personal injuries, damage to your equipment, or loss of data. These safety cautions have been classified according to the seriousness of the risk, and icons highlight these instructions as follows:

▲ DANGER Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

▲ WARNING Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

▲ CAUTION Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

CAUTION Indicates a potentially hazardous situation which, if not avoided, may result in property damage.

NOTE Provides important information.

Supplied Accessories

Remote Control (SE-R0429) with Batteries (AAA x 2)

User's Guide (this manual)

Quick Start

Wall Mounting template

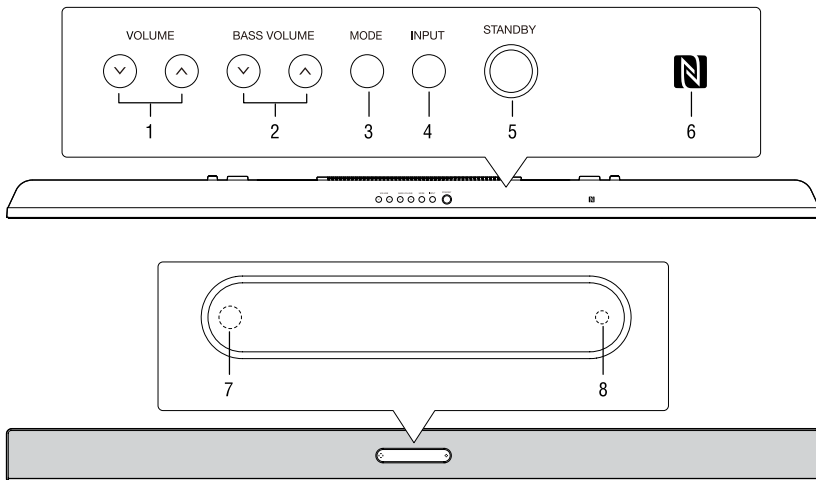
Switching power supply (AC Adapter)

Warranty

Stop Return Sheet

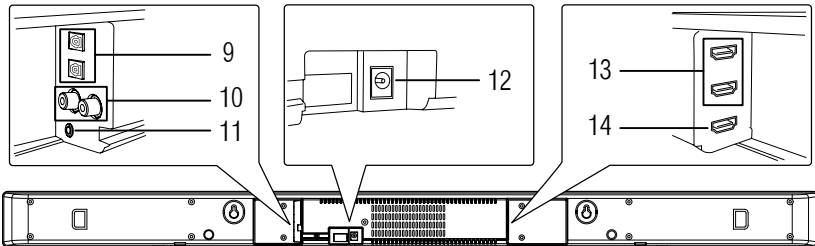
SoundStrip® front panel

SoundStrip® speaker system controls



Item:	Description:	Function:
1	VOLUME button	Press to adjust the volume level.
2	BASS VOLUME button	Press to adjust the bass volume level.
3	MODE button	Press to select the surround mode from Stereo/SRS TruSurround HD/SRS TruBass.
4	INPUT button	Press to switch between HDMI 1/2 (HDMI® IN), ARC (HDMI® ARC) , BT (Bluetooth®), OPT 1/2 (OPTICAL IN), AUX (AUX IN) or LINE-IN.
5	STANDBY button	Press to turn on the unit or place it into standby mode. To completely turn the unit off, you must unplug the switching power supply (AC Adapter).
6	NFC (N-Mark)	NFC tag indicator/touchpoint. In NFC tag applications, the N-Mark is used to identify the position over an NFC tag where the consumer can align an NFC-enabled device to initiate an NFC interaction.
7	Remote Sensor	Receives the signal from the remote control.
8	Standby Indicator	Indicates whether the unit is ON or in STANDBY (OFF) mode. Light On: The unit is in STANDBY. Light Off: The unit is turned ON.

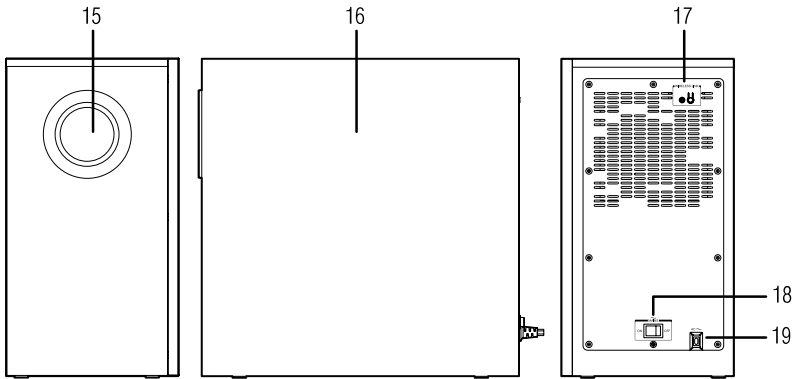
SoundStrip® back panel



(Sample Illustration) Back panel connections

Item:	Description:	Functions:
9	OPTICAL IN jack (1) & (2)	Connects the optical audio input to another device, see “Connecting to an Audio System” on page 14.
10	AUX IN jack (L / R)	Connects other AV devices through the AUX IN jack, see “Connect audio through an analog audio cable” section on page 14.
11	LINE IN jack	Connects other AV devices through the LINE IN jack, see “Connect audio through an analog audio cable” section on page 15.
12	DC IN jack	Connects to the power supply, see “Connecting to a switching power supply (AC Adapter)” on page 15.
13	HDMI® IN jack (1) & (2)	HDMI® (High-Definition Multimedia Interface) cable connects to devices that have an HDMI® output. See “Connecting to a compatible device” section on page 13.
14	HDMI® OUT jack	Audio Return Channel (ARC) enables the audio signal of the TV to be sent to the SoundStrip® via the HDMI® cable. See “Connecting to a TV using an HDMI® (ARC) cable” on page 13.

Subwoofer



(Sample Illustration) Subwoofer connections

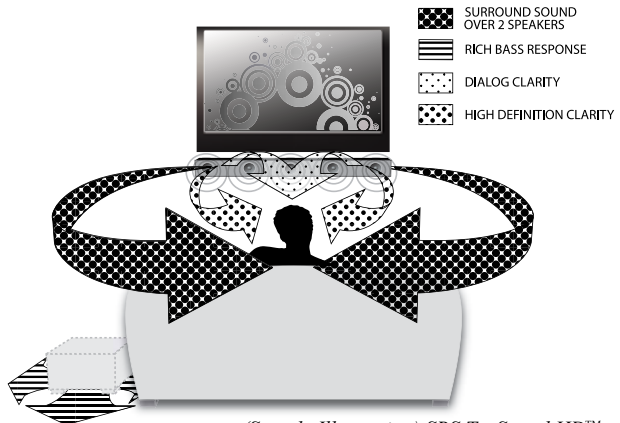
Item:	Description:	Functions:
15	Bass port	
16	Subwoofer Speaker	
17	WIRELESS LINK button	Press to pair the subwoofer with the SoundStrip®.
	WIRELESS LINK indicator	The indicator is red when the wireless link is activated.
18	POWER switch	Switch to turn ON/OFF the subwoofer.
19	Power cord	Connects to a standard AC outlet to supply power to the subwoofer.



SRS TruSurround HD™

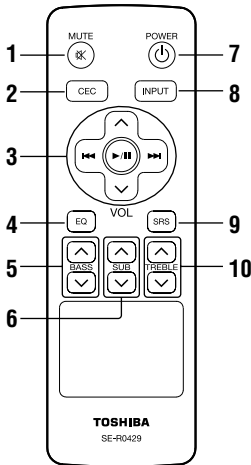
SRS TruSurround HD™

SRS TruSurround HD™ delivers immersive and natural surround sound without the need to add cumbersome rear speakers. TruSurround HD also improves vocal clarity to ensure dialog is always clearly understood even when challenged by loud sound effects common in today's soundtracks. Additionally, TruSurround HD uses specialized technologies to provide rich enveloping bass up to an octave beyond what the speakers are normally capable of producing while adding crisp, clear high-frequency detail all together providing a truly compelling listening experience.



(Sample Illustration) SRS TruSound HD™

Remote control



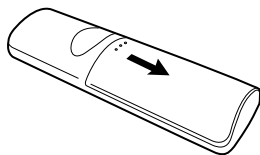
(Sample Illustration)
Remote control

Item:	Description:	Operation:
1	MUTE	Press to turn the sound off. Press again to cancel.
2	CEC	Press to turn the HDMI® CEC on/off.
3	∧ VOLUME ∨	Press to adjust the volume level.
	◀◀ PRE/NEXT ▶▶	Press to go to the last track or advance to the next track in Bluetooth® mode.
	▶▶ PLAY/PAUSE	Press to play/pause the track in Bluetooth® mode.
4	EQ	Press to select the sound setting. (Flat/Rock/Pop/Jazz/Classic/Movie) When in stereo mode, use EQ to select your settings.
5	∧ BASS ∨	Press to adjust the bass volume level.
6	∧ SUB ∨	Press to adjust the subwoofer volume level.
7	POWER	Press to turn the SoundStrip® ON/OFF .
8	INPUT	Press to select the source. (HDMI® 1/2 (HDMI® IN), ARC (HDMI® ARC), BT (Bluetooth®), OPT 1/2 (OPTICAL IN), AUX (AUX IN), LINE-IN)
9	SRS	Press to select the Stereo / SRS TruSurround HD / SRS TruBass.
10	∧ TREBLE ∨	Press to adjust the treble volume level.

Installing the batteries

Install the batteries (AAAx2), matching the polarity indicated inside the battery compartment of the remote control.

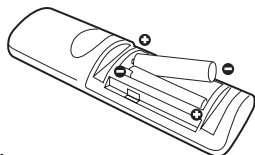
- 1 Open the battery cover.



*(Sample Illustration) Remote control
- Opening the battery cover*

- 2 Insert batteries.

Make sure to match the polarity marks (+ / -) on the batteries to the marks indicated in the battery compartment.



*(Sample Illustration) Remote control
- inserting the batteries*

- 3 Replace the battery cover.

▲ WARNING Never throw batteries in a fire. Doing so may cause the batteries to explode.

CAUTION Do not expose batteries to excessive heat such as sunshine, fire, etc.

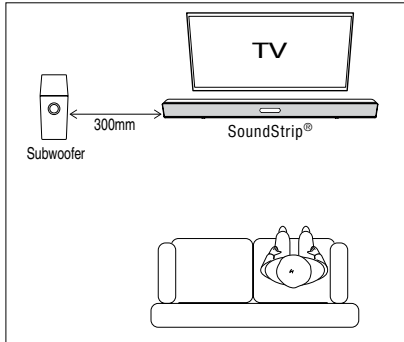
NOTE

- ❖ Dispose of batteries in a designated disposal area.
 - ❖ Always consider the environment when disposing of batteries.
 - ❖ Always follow applicable laws and regulations.
 - ❖ If the remote does not operate correctly, or if the operating range is reduced, replace the batteries.
 - ❖ Always replace both batteries with new ones. Never mix battery types or use new and used batteries together.
 - ❖ Always remove batteries from the remote if they are dead or if the remote control is not to be used for an extended period of time.
 - ❖ This prevents battery acid from leaking into the battery compartment.
-

SoundStrip® speaker system placement

The SoundStrip® can be placed freestanding on a table or mounted on a wall. For the best surround sound experience, place your subwoofer as shown below.

NOTE Place the subwoofer at least 11.8" (300mm) away from the TV.



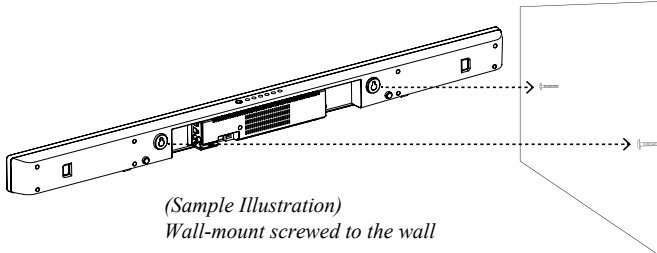
*(Sample Illustration)
Subwoofer placement*

Placing the unit on a wall

The SoundStrip® requires additional mounting hardware that must be purchased separately.

1. Place the wall mounting template on the wall and then mark the locations of the screw holes.
2. Drill the screws (not supplied) into the wall carefully.
3. Gently hang the SoundStrip® onto the screws in the wall.

- NOTE**
- ❖ We recommend that wall-mounting be carried out by a professional. The stand's "key-holes" are intended for use with #8 (Imperial) or M4 (Metric) pan head screws.
 - ❖ Make sure that the wall-mounting screws are fixed securely enough so that it meets safety standards.
 - ❖ Allow at least 2" (5 cm) separation in all directions between the SoundStrip® and other AV equipment (such as your TV or Set-Top Box).
 - ❖ It is recommended that all cables (AC adapter and Audio cables) be connected to the SoundStrip® before placing it on the wall.



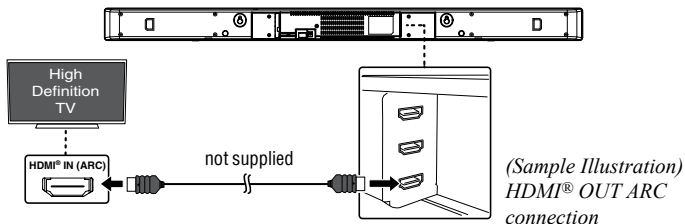
*(Sample Illustration)
Wall-mount screwed to the wall*

SoundStrip® speaker system connections

Connecting to a TV using an HDMI® (ARC) cable.

This feature enables the audio signal of the TV to be sent to the SoundStrip® via the HDMI® cable. The HDMI® cable is not included and must be purchased separately. Be sure that the connected TV has an HDMI® (ARC) compatible terminal. To connect the HDMI® ARC cable:

1. Connect an HDMI® cable from the HDMI® output jack on the SoundStrip® to the HDMI® input jack on the TV.
2. Press the **INPUT** button to select the HDMI®-ARC mode and the display will be shown “ARC”.



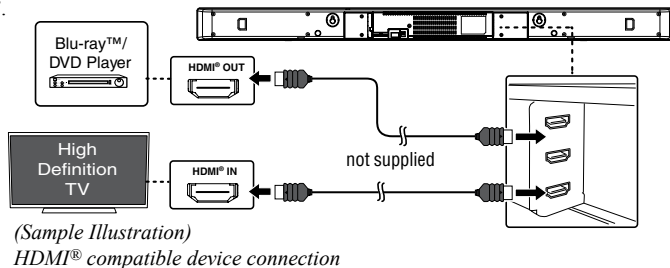
NOTE

- ❖ Do not tilt the connector when inserting it into the HDMI® jack, and make sure the shapes of the jack and the connector are aligned properly.
- ❖ If your TV is not HDMI® (ARC) compliant, connect your SoundStrip® to the TV through a standard HDMI® connection.
- ❖ The optical digital audio cable connections is needed when the HDMI® cable is connected to a terminal that is not HDMI® (ARC). (For more information, please refer to “Connecting to an audio system” on page 14.)

Connecting to a compatible device.

You can output the audio signal from the compatible device (e.g. Blu-ray™ player, DVD player etc.) with this SoundStrip® and pass the signal through to your TV.

1. Connect an HDMI® cable from the HDMI® input jack on the SoundStrip® to the HDMI® output jack on the other device.
2. Connect an HDMI® cable from the HDMI® output jack on the SoundStrip® to the HDMI® input jack on the TV.
3. Press the **INPUT** button to select the HDMI® mode and the display will be shown “HDMI-1” or “HDMI-2”.



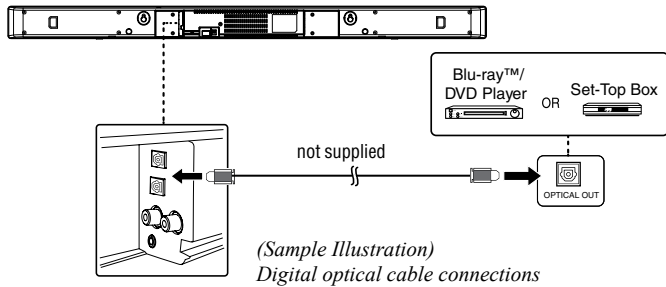
Connecting to an Audio System.

You can connect your SoundStrip® to an audio system to play audio from other devices.

Connect audio through a digital optical cable

1. You can connect a optical cable from the OPTICAL input jack on the SoundStrip® to the OPTICAL output jack on the other device.
2. Press the **INPUT** button to select the OPTICAL mode and the display will show “OPT-1” or “OPT-2”.

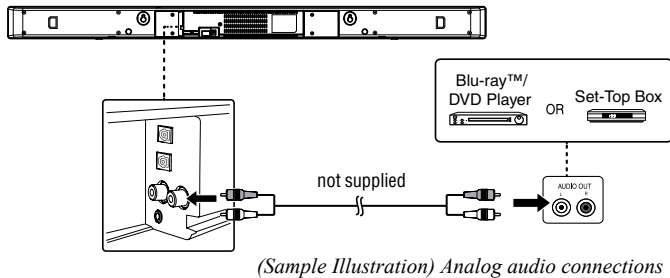
NOTE When your SoundStrip® and TV are connected through HDMI® (ARC), an audio connection is not required.



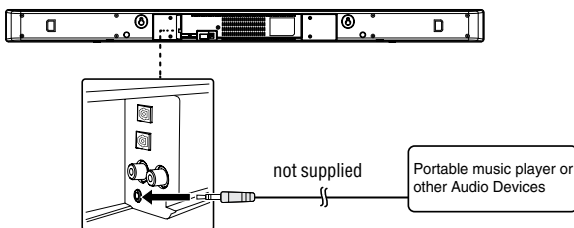
Connect audio through an analog audio cable.

You can connect an audio cable (not included) from the L/R AUX input jack on the SoundStrip® to the Audio output jack on the other device.

1. Press the **INPUT** button to select the AUX IN mode and the display will show “AUX”.



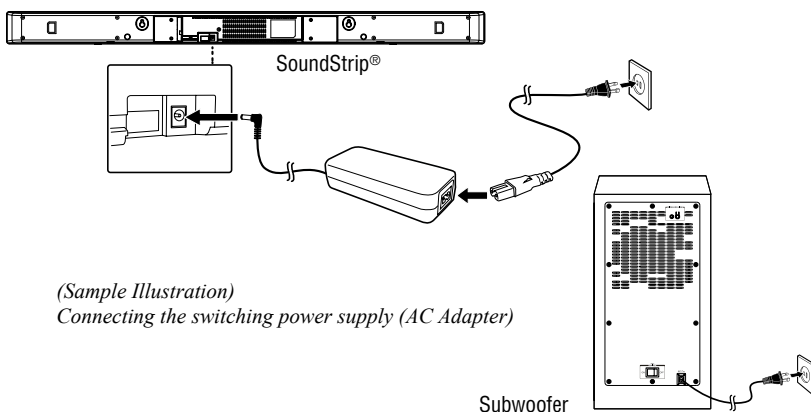
2. Connect a 3.5mm cable (not included) from the LINE input jack on the SoundStrip® to the other device.
3. Press the **INPUT** button to select the LINE IN mode and the display will show “LINE-IN”.



(Sample Illustration) 3.5mm connection to audio device

Connecting to a switching power supply (AC Adapter).

- CAUTION**
- ❖ Using a switching power supply (AC Adapter) other than the one supplied with the unit may damage the unit.
 - ❖ Before use, ensure the rated voltage of the switching power supply (AC Adapter) matches your local voltage.
 - ❖ The included switching power supply (AC Adapter) is for use with this unit only. Do not use it with other equipment.
 - ❖ If you are not going to use the unit for an extended period of time, disconnect the switching power supply (AC Adapter) from the wall outlet.
 - ❖ Whenever the switching power supply (AC Adapter) is plugged in to a wall outlet, the switching power supply (AC Adapter) will draw some power, even when the unit is turned off.



*(Sample Illustration)
Connecting the switching power supply (AC Adapter)*

Subwoofer wireless connection

In order to use the subwoofer, you must pair it with the SoundStrip®.

1. Connect the power cord to a wall outlet.
2. Turn on the SoundStrip®.
3. Turn the **ON/OFF** switch on the back of subwoofer to the “on” position.
4. The SoundStrip® and the subwoofer will automatically pair up. The pairing indicator located in upper right corner of the rear panel will appear red when the wireless link is activated.

-
- NOTE**
- ❖ When the wireless link is deactivated, the SoundStrip® will show “NO SUBWOOFER” on the front panel display. You can press and hold the ► button on the remote control for 8 seconds in HDMI®-2 mode. And then, press and hold the **WIRELESS LINK** button of the subwoofer for approximately 5 seconds until the red indicator is flashes.
 - ❖ The SoundStrip® will show “PAIRED” when the SoundStrip® and the subwoofer link are active.
-

Playing back via Bluetooth® enabled devices

1. Press the **INPUT** button on the remote or using the speaker system controls to select Bluetooth® mode as indicated when the display “shows “BT””.
Your pairing device must have the Bluetooth® feature turned on.
2. Once the SoundStrip® is detected by your Bluetooth® enabled device, select the “Toshiba SoundBar” on your device.
3. Enter the PIN code.
PIN code : 0000
4. When this unit successfully paired with your Bluetooth® device, it will appear “CONNECTED”.
5. Select the desired music and press the **PLAY** button on your device.

Disconnect Bluetooth® enabled device

1. Press the **INPUT** button to select Bluetooth® mode until the display on the SoundStrip® is shown “BT””.
 2. Select disconnect or unpaired menu on paired Bluetooth® enabled device.
- The SoundStrip® become able to pair with another Bluetooth® enabled device.

-
- NOTE**
- ❖ The SoundStrip® must disconnect or unpaired from a previous paired device in order to properly pair with another Bluetooth® enabled device.
 - ❖ For details, please refer to the user manual of your Bluetooth® device.
-

Bluetooth® connection by NFC

NFC (Near Field Communication) is a technology enabling short-range wireless communication between various devices, such as mobile phones and IC tags.

By just touching the SoundStrip® where the “N-mark” is located with an NFC compatible device, the SoundStrip® is turned on automatically and then paired and connected with the various devices, such as mobile phones. To locate the “N-mark” on the unit, please see page 7.

1. Start and turn on the NFC function on the device. Your Bluetooth must be in active or “ON” mode from your pairing device. Keep touching the device on the “N-Mark” of the SoundStrip® until the device vibrates or a message pops up, the Bluetooth® will be paired automatically.
2. Touch the SoundStrip® with the device again to disconnect. In order to avoid unintentional disconnection, it is advised that you place your device away from the “N-mark” once connected.

NOTE

- ❖ The NFC function is built into Android™ devices powered by Android 4.1 Jellybean or later.
 - ❖ If your device is powered by a previous version than Android 4.1 Jellybean, you must download the relevant application from Google Play™ Store to use the NFC function.
 - ❖ The position of the NFC antenna differs on devices. Check where the NFC antenna is located before connecting. If your device is covered with a thick case, the connection may not succeed.
 - ❖ For details, please refer to the user manual of your NFC device.
-

Troubleshooting

Problem:	Solution:
The unit does not switch on.	<p>Make sure it is plugged into a AC power outlet and the outlet is turned ON.</p> <p>Press the STANDBY/ON button located on the top of the SoundStrip®, and check to see if the STANDBY/ON indicator turns off.</p> <p>Turn the subwoofer power switch to ON.</p>
No sound from the SoundStrip®	<p>Press the VOL \wedge button of the SoundStrip®.</p> <p>Ensure the source you have selected is outputting audio. If you are using “audio out” from your TV, please ensure your TV is configured to output audio (see TV’s menu settings).</p> <p>Ensure your audio connections are properly made (check that you don’t have any loose connections).</p> <p>Ensure you have selected the correct source (input) - the display of the SoundStrip® will shown the currently-selected source (input).</p> <p>Press the MUTE button on the remote control to ensure the SoundStrip® is not muted.</p>
No sound from the subwoofer	<p>Move the subwoofer closer to the SoundStrip®.</p> <p>Ensure the subwoofer is turned on. Turn the subwoofer power switch to ON.</p> <p>Press the WIRELESS LINK button on the back of the subwoofer to re-link the subwoofer with the SoundStrip®.</p>
Remote control does not work properly	<p>Check the following:</p> <ul style="list-style-type: none"> The batteries are inserted correctly. The batteries are new. The remote control is pointed directly at the remote sensor of the unit. The remote control is not being used from too far a distance from the unit. Nothing is obstructing remote sensor (located on front of the unit).
Connection (NFC) is not available	<p>Keep the device close to the system until the device vibrates.</p> <p>Check the NFC function of the device is set to on.</p>

Specifications

- NOTE**
- ❖ These models comply with the specifications listed below.
 - ❖ Designs and specifications are subject to change without notice.
 - ❖ These models may not be compatible with features and/or specifications that may be added in the future.

Main unit:

Power requirements	DC 27.5V \approx 3.2A
Power output	75 watts (per channel at 4 ohms, 1 kHz/THD10%)
Power consumption	27W
Impedance	4 Ω
Dimensions (width x height x depth)	44.6" x 3" x 2.3" (1133 x 76 x 57mm)
Weight	5.1 lbs (2.3kg)

Subwoofer:

Power requirements	AC 120 \sim 60Hz
Power output	150 watts (at 3 ohms, 100Hz/THD10%)
Power consumption	34W
Impedance	3 Ω
Dimensions (width x height x depth)	7.5" x 13.9" x 13.2" (193 x 355 x 336mm)
Weight	14.5 lbs (6.6 kg)

Maintenance

Servicing

Please refer to relevant topics in "Troubleshooting" on page 18 before returning the product. If this unit becomes inoperative, do not try to correct the problem by yourself. There are no user-servicable parts inside. Turn off, unplug the power plug, and please call our helpline to locate an Authorized Service Center.

CAUTION

Cleaning the cabinet

Never use a solvent, thinner, benzene or alcohol to clean the unit. Do not spray insecticide liquid near the unit. Such chemicals may discolor the surface or damage the unit.

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