



# Tablet

Model: CT9E78Q22N

---

PRODUCT GUIDE

# Introduction

Thank you for purchasing the Android tablet.

Featuring a fast and responsive quad core processor, this tablet is perfect for accomplishing everyday tasks, streaming music and movies, taking photos, checking emails, and engaging with social media.

The tablet offers 16GB of internal storage, Bluetooth connectivity, Micro SD slot for up to 256GB of additional storage.

The following information will help you get the most out of your tablet.

What You Should Know to Ensure Best Performance:

- Charge the battery completely before first use.
- While updates download in the background, tablet performance can be affected until completed.
- Close unused applications. Open apps that run in the background will affect overall performance.
- Battery Consumption: Play times on a fully charged battery will vary depending on your display settings, apps that remain open, and internet use (ie: streaming video content).
- Suggest customer use tablet screen protector and tablet case to protect the tablets.

# Important Safety Instructions

1. Read these instructions - All the safety and operating instructions should be read before this product is operated.
2. Keep these instructions - The safety and operating instructions should be retained for future reference.
3. Heed all warnings - All warning on the appliance and in the operating instructions should be adhered to.
4. Follow all instructions - All operating and use instructions should be followed.
5. Do not use this apparatus near water - The appliance should not be used near water or moisture - for example, in a wet basement or near a swimming pool, and the like.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding plug. Apolarized plug has two blades with one wider than the other. A grounding plug has tow blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet. Consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at the plugs, convenience receptacles, and at the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart or rack is used. Use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug the apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in anyway, such as power supply cord or plug is damaged,liquid has been spilled or objects have fallen into the apparatus has been exposed to moisture, does not operate normally, or has been dropped.



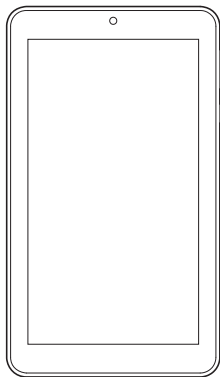
## Important Safety Instructions

15. CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.
16. Do not install this equipment in a confined or building-in space such as a book case or similar unit. And remain a well ventilation conditions at open site. The ventilation should not be impeded by covering the ventilation openings with items such as newspaper, table-cloths, curtains etc.
17. WARNING: Only use attachments/accessories specified or provided by the manufacturer (such as the exclusive supply adapter,battery etc).
18. WARNING: The mains plug is used as disconnect device, the disconnect device shall remain readily operable.
19. WARNING: To reduce the risk of fire or electric, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and that objects filled with liquids. Such as vases, shall not be placed on apparatus.
20. Warning: To reduce the risk of electric shock, do not remove cover (or back)as there are no user-serviceable parts inside. Refer servicing to qualified personnel.
21. WARNING: Please refer the information on exterior bottom enclosure for electrical and safety information before installing or operating the apparatus.

Use the devices where the ambient temperature is between 0° and 35° C (32° to 95° F). Low or high temperature conditions might cause the device to change its behavior to regulate its temperature. Using Android device in very cold conditions outside of its operating range might temporarily shorten battery life and could cause the device to turn off. Battery life will return to normal when you bring the device back to higher ambient temperatures. Using an the devices in very hot conditions can permanently shorten battery life.

## In The Box

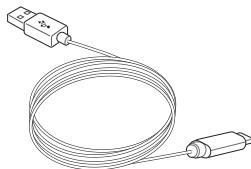
Check to make sure you have everything below.



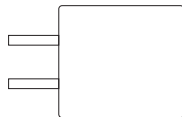
Tablet





User Manual



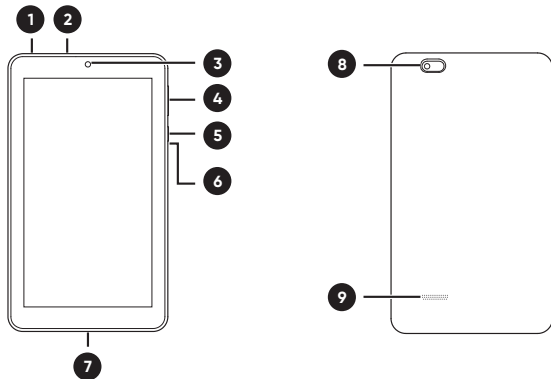
USB cable



Charger

INPUT: DC12V  1.5A  
OUTPUT: 5V  1000mA

# Getting to Know Your Tablet



- 1 Headphones jack**  
Headphones connection for personal listening.
- 2 MicroSD card slot**  
Accepts microSD card (up to 256GB).

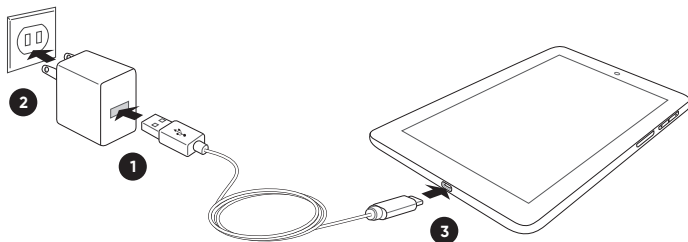
- 3 Front camera**
- 4 Volume +/-**
- 5 Power button**  
Press to enter standby/wake up mode;  
Press and hold to switch the unit on or off.
- 6 Reset**  
Reset the tablet (then press and hold the Power button for 4~5 seconds to turn on the unit).
- 7 USB Type-C port**  
Uses to charge the tablet's battery.  
Connects to a USB storage device or a mouse or a wire keyboard.
- 8 Rear camera**
- 9 Speaker**

## Charging your Tablet



**IMPORTANT! Please Read.**

We recommend fully charging your tablet before using it for the first time. For optimum performance, please connect the provided AC adaptor to your tablet when it falls below 20% charge.

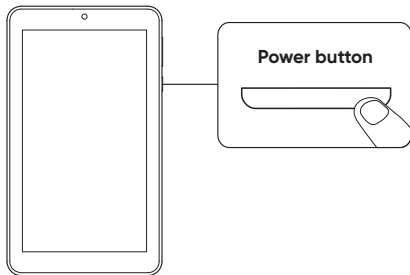


Use **ONLY** the provided AC Adapter to charge the battery.

Charging time will vary depending on remaining battery life. You may not be able to turn on your tablet for about 15 minutes if the battery was fully drained.

## Turning on your Tablet

Press and hold the **POWER** button 4~5 seconds until the Venturer logo appears.



### Starting for the first time

When using the tablet for the first time, you will be required to setup the following:

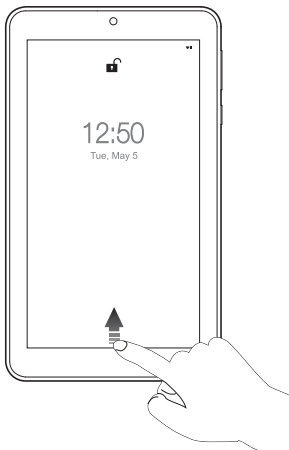
1. Select the language, then tap **START** .
2. Set the Wi-Fi.
3. Tap a network name to see more details or connect to it, and enter a password if necessary.
4. When prompted, sign in using the email address and password for your Google Account. If you don't have one yet, go ahead and create one.
5. Follow the onscreen instructions to setup the tablet.



## Turning on your Tablet

Swiping up to unlock the screen

At the Start-up screen, swipe up to unlock the screen.



# Navigating the Home Screen



## Home Screen Icons

Back ◀

Tap Back icon ◀ to return to the previous screen.

- The Back icon remains on the bottom of the screen at all times, allowing you to navigate back to the previous screen.
- Once you go back to the Home screen, you can't go back any further in your history.

Home ○

Tap Home icon ○ from anywhere on your tablet to return to the Home screen.

Recent Apps ◻

Tap Recent Apps icon ◻ to view recently used apps. Tap an app to use it again. To close an app that may be running in the background, swipe it upward and it will be removed from the Recent Apps list.

# Using the Touchscreen

Here are some basic procedures for interacting with the touchscreen.



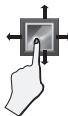
## Tap

To select an item on the touchscreen, lightly tap it.



## Press & Hold

In some instances, touching the item and holding your finger on it will present other options or menus.



## Drag or Swipe

While holding an item such as an icon, it can sometimes be moved by dragging it to another area or screen. You may also be able to swipe your finger across a screen or item to navigate or move it.



## Zoom

By placing two fingers on the screen, you can slide them apart to "Zoom In", or pinch them together to "Zoom Out".

# Settings

Settings let you configure the tablet, set app options, add accounts, and change other preferences.

On the HOME screen, tap the  **Settings** icon to go to settings.




A Google Account lets you organize and access your personal information from any computer or mobile device.

## *Add an Account*

You can use multiple Google Accounts and Microsoft Exchange ActiveSync accounts on your tablet.

You may also be able to add other kinds of accounts, depending on your apps. To add some accounts, you may need to obtain details from your system administrator about the service to which the account connects. For example, you may need to know the account's domain or server address.

1. Go to  **Settings -> Accounts -> Add account**.
2. Tap the kind of account to add. And then follow the on-screen instructions.

## *Remove an Account*


To remove a Google account, go to  **Settings -> Accounts -> Google [account-name]**, then tap **Remove account**.

# Google Play

In addition to the apps that come preinstalled on your tablet, you can download Android apps and games, music, movies, TV shows and magazines using the Google Play Store app.

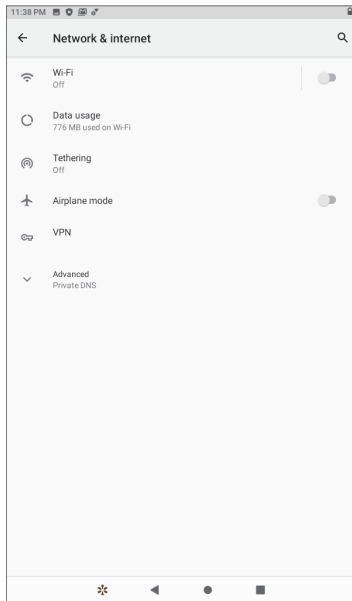
1. On the App menu, touch the Google Play Store icon.
2. To search for an item from the Google Play Store app, touch the search icon in the upper right corner, and then type a keyword to search.
3. Touch an available item to go to its details page. From there you can install or download the item.

# Connecting to a Wi-Fi network


1. Go to  **Settings** -> **Network & Internet**, tap **Wi-Fi** to open the Wi-Fi screen and then slide **Wi-Fi** to the **ON** position.
2. The device will scan Wi-Fi networks automatically and display the available names.
  - *If the device finds a network that it has connected to previously, it will connect to it automatically.*
3. Tap a network name to connect to it, and enter a password if necessary.
4. If your network does not broadcast its SSID, tap **+ Add network** and enter the Network SSID (name) of the network. If necessary, enter security or other network configuration details.

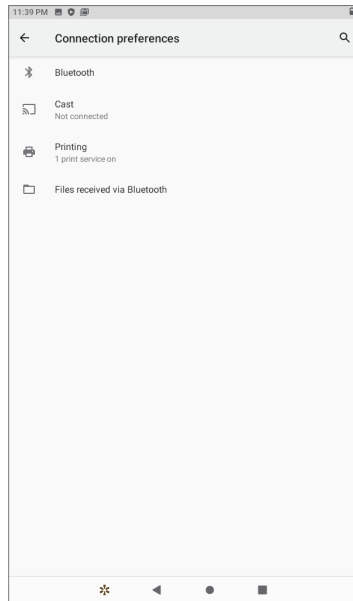
## VPN (Virtual Private Network)

You can create a virtual private network (VPN) and connect to your private network securely through a public network, such as the internet. You must set a lock screen PIN or password before you can use credential storage. Add VPN network and follow the instructions on the screen.



You can use Bluetooth to communicate between the unit and other Bluetooth devices, such as wireless headphones or a smartphone.

1. Go to  **Settings** -> **Connected devices** -> **Connection preferences** -> **Bluetooth**, tap **Bluetooth** to open the Bluetooth screen and then slide **Bluetooth** to the **ON** position.
2. It will scan automatically and display the available bluetooth devices. Be sure the device you want to connect to is in pairing mode. Follow the device's instructions to enter pairing mode.
3. Tap an available bluetooth device name to pair with it and follow the instructions to complete the pairing.



## Tablet Updates

To ensure the tablet runs smoothly, it is recommended to perform periodic system software updates, especially during initial set up of the tablet. You may receive notifications (on the Lock screen) from time to time that software updates are available. Tap the notification to be directed to the update. Other options to access updates:

1. Go to  **Settings -> System -> About tablet -> Software updates.**

NOTE: To perform an update, it must be connected to WiFi.



# Troubleshooting

## *Tablet displays network or service error message*

- When you are located in places with poor signal, your tablet may lose its Wi-Fi connection. Try moving closer to the Wi-Fi router.

## *Touch screen response is slow or incorrect*

If the tablet's touch screen response is incorrect, please try the following:

- Remove any protective film on the touch screen. The protective film may prevent the device recognition input.
- Make sure your fingers are dry and clean before you tap the touch screen.
- Restart the tablet to clear any temporary software bugs.

## *Tablet is frozen or a serious error appears*

- If the tablet is frozen or suspended, you may need to close the app program or reset the tablet.
- If the tablet is frozen or slow to respond, press and hold the power button for approximately 10 seconds to reset the tablet.
- If that doesn't work, insert a paper clip into the RESET hole on the right side of the tablet, then press and hold the Power button for 4~5 seconds to turn on the unit.

## *Tablet gets warm*

- When using for a long time, the tablet may be warm. This is normal and will not affect the life or performance of the unit.

## *Tablet can not show video of opposite side during video call*

- The Wi-Fi signal is poor. Please move closer to your wireless router, or disconnect other devices from your wireless router, or increase bandwidth of internet connection.
- Please check the Wi-Fi setting. It's recommended to use an IEEE 802.11 b/g/n/ac certified Wi-Fi network.

## *Insufficient storage*

- We recommend to reserve at least 700MB of free space in internal storage for APP download.

## Important safety instructions

We would like you to have a safe and enjoyable experience.

Please read the following instructions and notices before using your tablet.

- Warning: This product may contain a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.
- Avoid using the tablet in extremely hot, cold, dusty, damp or wet environments.
- The tablet is not moisture/water-resistant. Avoid using the tablet around sources of water.
- Avoid dropping or forcibly placing the tablet onto a hard surface. This may damage the screen or internal electronic components and void the warranty.
- Do not use alcohol, thinner or benzene to clean the surface of the tablet. Use only cleaning products designed for computer tablet devices.
- Do not use the tablet while walking or driving.
- Excessive use of earphones at high volume may lead to hearing impairment. Limit earphone usage, and adjust the volume to a moderate level when doing so.
- The images in this guide may vary slightly from the actual product.
- Charge the tablet battery under any of the following circumstances:
  1. The battery level icon indicates low power, by showing a drained, red battery icon.
  2. The tablet powers-off automatically, and continues to do so even after restarting.
  3. On-screen keys do not work.
- Do not suddenly disconnect the tablet when formatting, uploading or downloading data. This can lead to program errors (e.g., system or screen "freezing".)
- Static discharge is normal and can occur in an electronic device. Although not life threatening, it may corrupt files or damage memory and its content.
- Dismantling the tablet will void the manufacturer's warranty.
- The tablet functions, hardware, software, and warranty information may be improved or modified by the manufacturer or their respective owners, and is subject to change without notice.

# Compliance Information

## FCC NOTICE

The following statement applies to all products that have received FCC approval. Applicable products wear the FCC logo, and /or an FCC ID in the format FCC ID: 2AHCT9E78Q on the product label. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

## Compliance Information

Before a new tablet is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC.

For body worn operation, this tablet has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 0 cm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radio apparatus containing digital circuitry which can function separately from the operation of a transmitter or an associated transmitter, shall comply with ICES-003. In such cases, the labelling requirements of the applicable RSS apply, rather than the labelling requirements in ICES-003.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Google, Android, Google Play and other marks are trademarks of Google LLC.

## Certification Information



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

