HGD X11
User Manual

Package List

Bluetooth earphones

Charging case

Left Right

S M L

Type-c cable

Ear tips
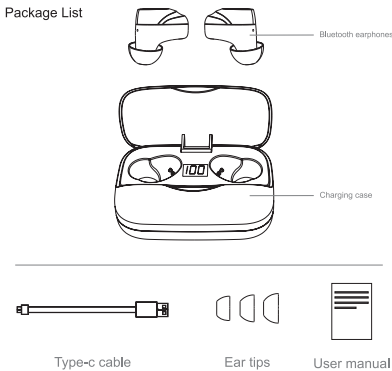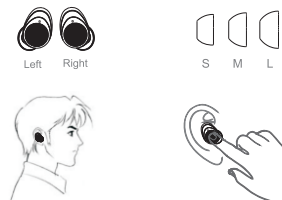
User manual

How to Wear Earphones
For the best listening experience, it is important to choose suitable ear tips,also it will brings you comfortable wearing experience.
Take out earphones from charging case.
Put earphones into ears to feel if it is comfortable and stable wearing. The initial standard is M size ear tip, if it is feel uncomfortable, you can change S or L size ear tip. In order to get the best wearingexperience, we suggest you to test 3 different size ear tips.

First Time Use
Step 1: L/R Earphones Pair: Open the charging case and take out the earphones, earphones will turn on&pair automatically and enter phone pairing mode,It will have "Beep Beep" notice after connect successfully.
Step 2: Connect bluetooth earphones with phone: Turn on phone bluetooth, search bluetooth equipment, find "HGD-X11", click it and waiting connect, it will have "Beep Beep" notice after connect successfully.

HGD-X11   Connected

Use Earphones Again
L/R earphones will pairing automatically after power on, it will connect to the last connected phone(Or bluetooth devices), it will have "Beep Beep" notice after connect successfully.

Use One Earphone
Choose each one earphone, earphone will enter into pairing mode after power on, turn on phone bluetooth and search "HGD-X11", click to connect it directly.

Power On
1, For the first time use, please tear off the insulation piece at the bottom of the earphones and put the earphones into the charging case to full charge them.
2, Take out earphones from charging case and it will power on automatically.
3, In the power off status, long press 2s to power on, red/blue light flash 1s.

Power Off
1, Put the earphones into the charging case, earphones will power off and enter into charging status, red/blue light flashing.
2, Pair or re-connect more than 2min, it will power off automatically and all lights are off.
3, In the power on status, long press 7s to power off, all lights all off.

Earphone Pilot Lamp Status Instructions:
Red/blue light flash: Power on
Red/blue light flash fast: Earphones pairing automatically
Red/blue light flash slow: Connect phone automatically
Red/blue light flash off: Charging status
All lights off: Power off status

Earphone Pilot Lamp

Voice Assistant
Click 3 times to enter into voice assistant function, click 3 times to drop out.

Earphone Control
Play/Pause music: click 1 time
Next song: double click right earphone
Previous song: double click left earphone

Answer call: click 1 time
Hang up call: click 1 time
Reject call: long press 2s
Empty Pairing: Long press 5s in the charging case, charging indicator light off 1 time
Reset Earphones: earphones in the charging status, click 3 times to reset it.
Volume +: long press right earphone
Volume -: long press left earphone

Earphones Touch Area

Charge Earphones
When the earphones is low battery status, it have "Beep Beep" notices.
Put the earphones into charging case and make sure it is in the right place, then red light is flashing, earphones is start charging status.
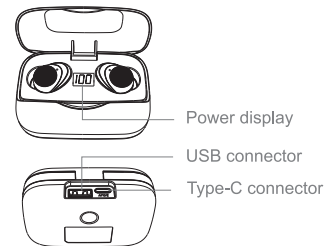
After full charged, earphones pilot lamp will auto-extinguish, charging case will stop charge earphones.
Please don't force the elastic pins to avoid damage and disable the charging.

Please cover when charging the earphones.

Charge Charging Case
There has a type-c usb charging cable in the package, please use it to charge the case directly.

During charging, the digital display will flashing and display battery in real time, after full charged,the number is displayed as 100.

Power display
USB connector
Type-C connector

Product Parameters
Bluetooth Mode: 5.1
Support Agreement: A2DP/AVRCP/HFP/HSP
Frequency Response Range: 2402MHz-2480MHz
Operate Distance: >=10m
Talk Time: Around 4 hours
Music Time: Around 4 hours
Earphone Charge Time: <60 mins
Charging Case Charge Time: Around 3 hours
Support System: For all bluetooth devices and phone

Warning
Please don't disassemble the earphones and the charging case, otherwise the warranty expires immediately.
Earphones and charging case built in battery, please don't approach high temperatures or sources of ignition to avoid accidents.
Charging case can not touch water, rain, liquid or snow etc.
Earphones have general waterproof ability, but it can not use for swimming, also can not touch hot water.

Common Problem
Q: Why is there a phenomenon of intermittent sound?
A: Because earphones is connected by wireless way, earphones are susceptible to electromagnetic radiation in the environment or are affected by signal barriers,you can try to change the position,if there is still have this situation, please contact us directly.

Q: Why can't play songs after reset the earphones?
A: After reset the earphones, it needs to connect with phone again, please cancel "HGD-X11" in your phone bluetooth list, then search and pair it again.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

－‐ Reorient or relocate the receiving antenna.

－‐ Increase the separation between the equipment and receiver.

－‐Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

－‐ Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.