# QAMEYE

# Smart Security Wi-Fi Cam

Quick Start Guide

PT3C

Please read this manual thoroughly before operating the device, and keep it for future referen.

Package list
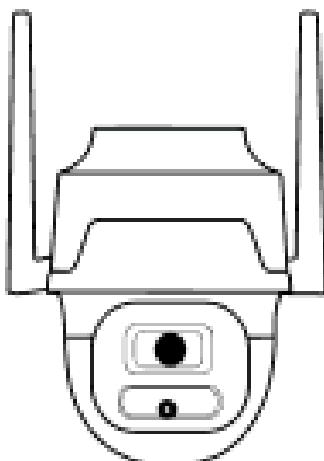
Main camera * 1
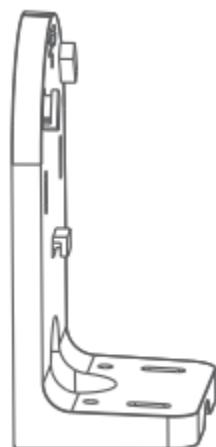
Wall bracket * 1
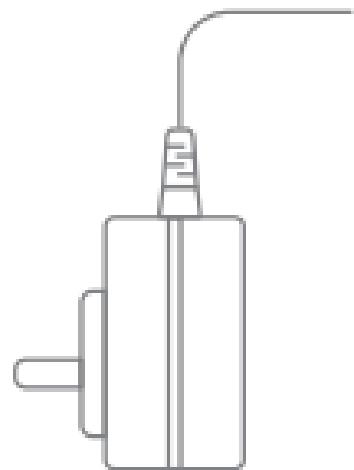
Power adapter* 1
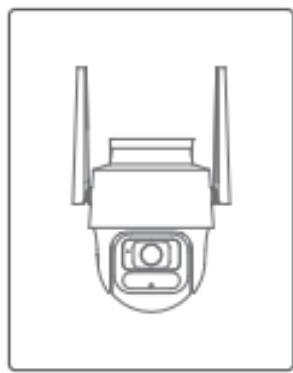
Quick start guide *1
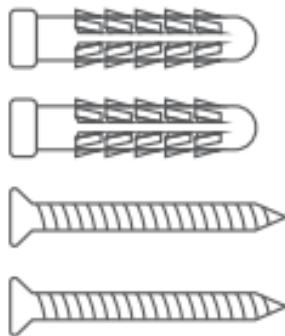
Screws set * 1

Positioning sticker * 1

NOTE: Micro SD card is not included.

Product Overview

Wi-Fi Antenna

Bracket lock

MIC

Lens

White Light

Indicator light

Speaker

Micro SD   RESET

Reset Button

Micro-SD Card Slot
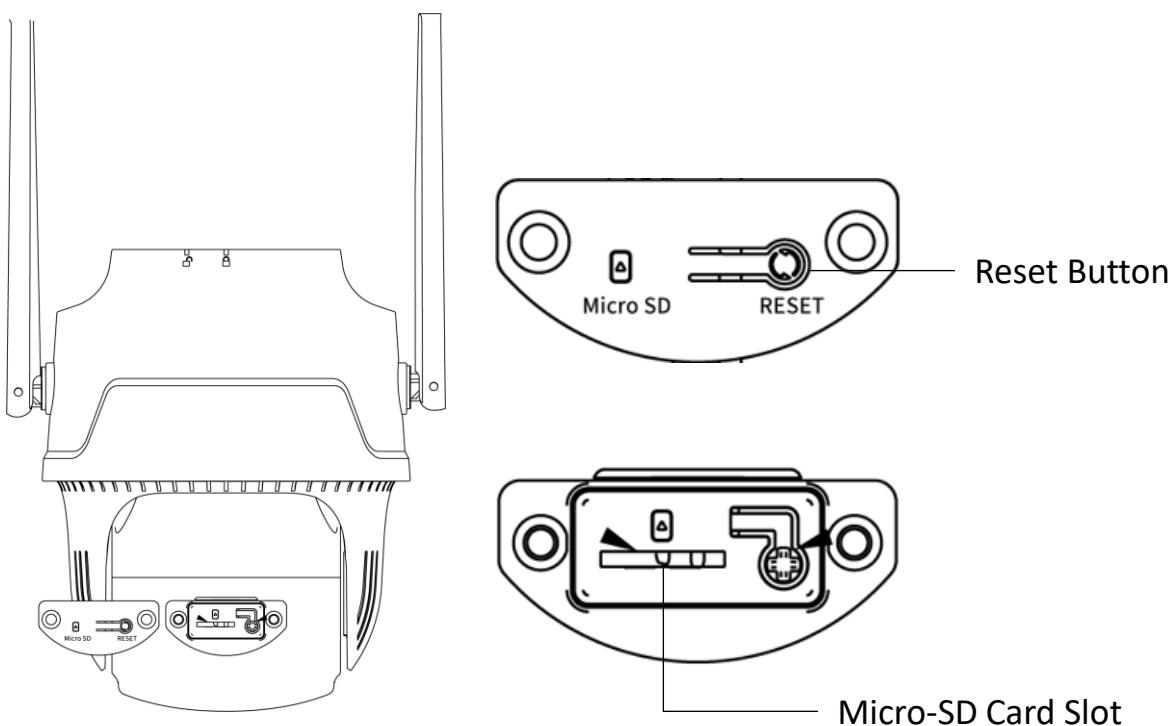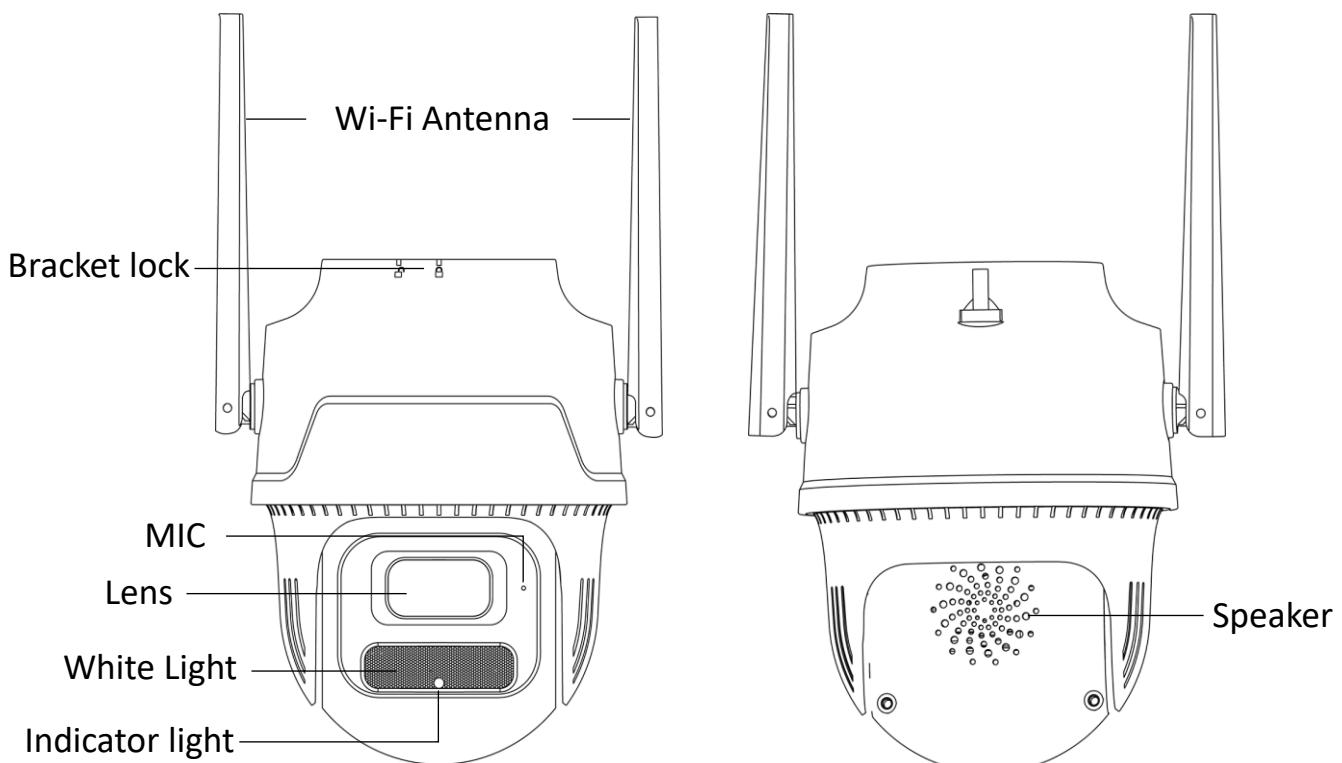
Status LED

Status LED	Description
Solid Red	Camera powered on
Slow Blinking Red	Ready for setup
Fast Blinking Red	Connecting Wi-Fi/Disconnected from the internet
Fast Blinking Green	Wi-Fi connection successful
Solid Green	Camera working properly

Product specification

Item	Description
Image resolution	4MP,2560H x 1440V (16:9)
Encoding format	H .265+ & H .264+
Storage media	MicroSD Card: 256GB last more
Memory	128M
Adapter requirement	DC12V/1A
Installation	Wall-mounted/Suspension

Install the camera

You can mount the camera on a wall or place it on a shelf or other surface.

1. Choose a suitable location for your camera

Please install the camera in a location where the view is unobstructed and make sure it is within the coverage of your Wi-Fi network. PIR infrared sensors are more sensitive to lateral movement through the camera screen than to vertical movement. Therefore, when installing, it is necessary to consider the direction of the object's movement as lateral as possible.

Recommended height About 6 ft

Please install the camera upside down to maximize the waterproof performance and the effectiveness of the human infrared sensor.

2. Mounting bracket

Wall-mounted:
① Attach the positioning sticker to the wall and drill a hole according to the position shown in the diagram.
② Insert the expansion bolt into the wall at the positioning sticker's hole position.
③ Fix the bracket base with screws.
④ Align the camera with the slot, push it upwards into the fastened bracket, and rotate the camera until it aligns with the positioning mark on the wall bracket.
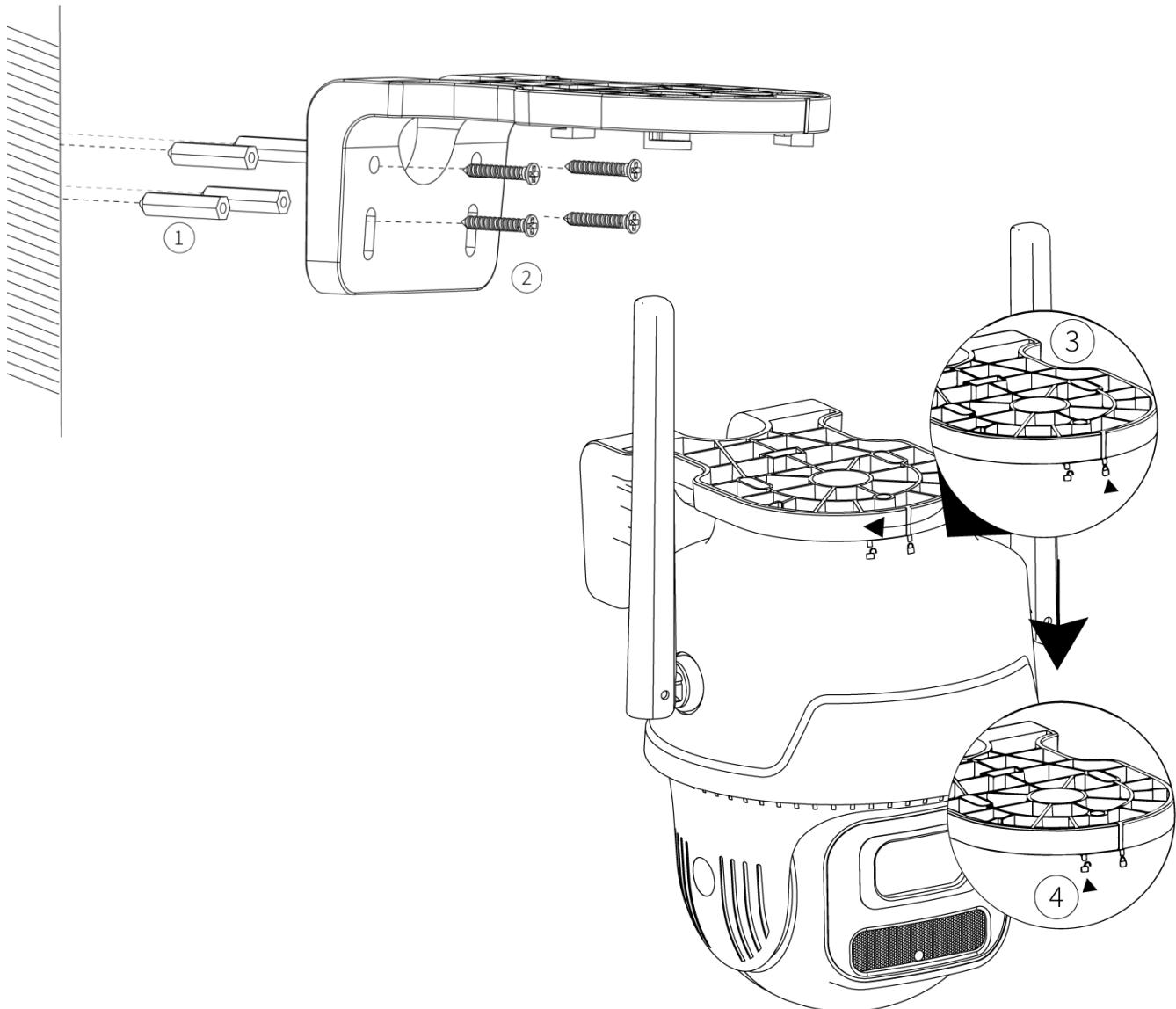
Suspension:

① Attach the positioning sticker to the wall and drill a hole according to the position shown in the diagram.
② Insert the expansion bolt into the wall at the positioning sticker's hole position.
③ Fix the bracket base with screws.
④ Align the camera with the slot, push it upwards into the fastened bracket, and rotate the camera until it aligns with the positioning mark on the wall bracket.

Install Qameye APP

Search "Qameye" in the App Store or Google Play Store, or scan the QR code below to download and install on your smartphone.

Download on the App Store

Get it on Google Play
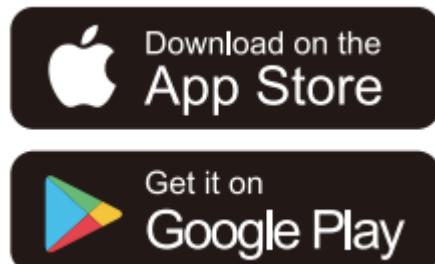
Note: When you run the app for the first time, please allow the following two permissions.

a. Allow Qameye to use mobile cellular data and wireless LAN (Function: If not allowed, IP cameras cannot be added).
b. Allow Qameye to obtain system push message permissions (Function: When the camera triggers motion detection or sound alarm, the mobile phone can receive alarm push).

Register Account

New users need to register by mobile phone number or email, click "Register", follow the steps to complete the account registration, and then log in.

Note: Please select the correct region; in Mainland China, you can use your mobile phone number or email to register. Non-mainland regions can only register via email, and you need to log in to your email to view the verification code.
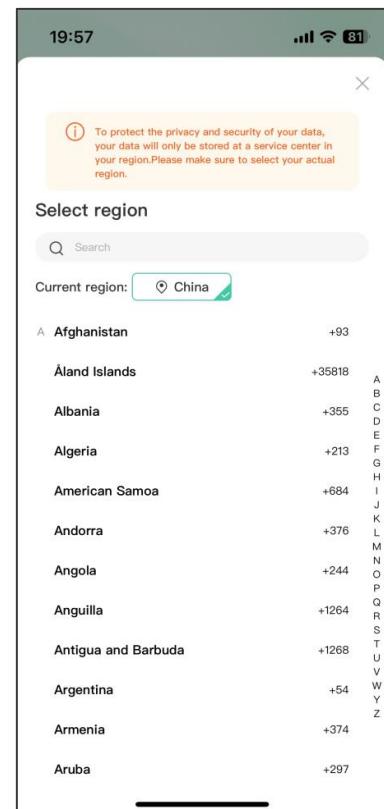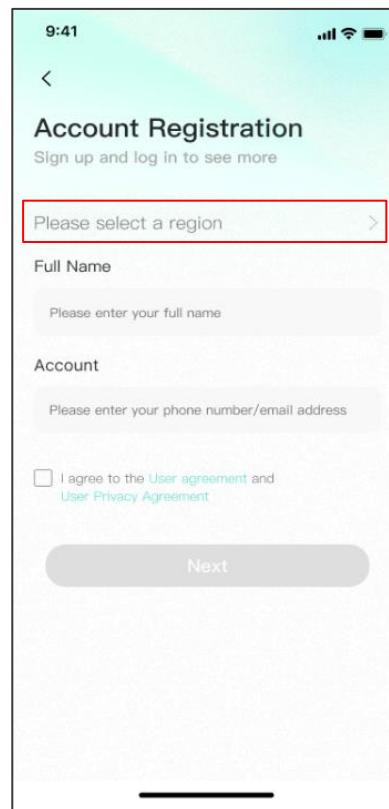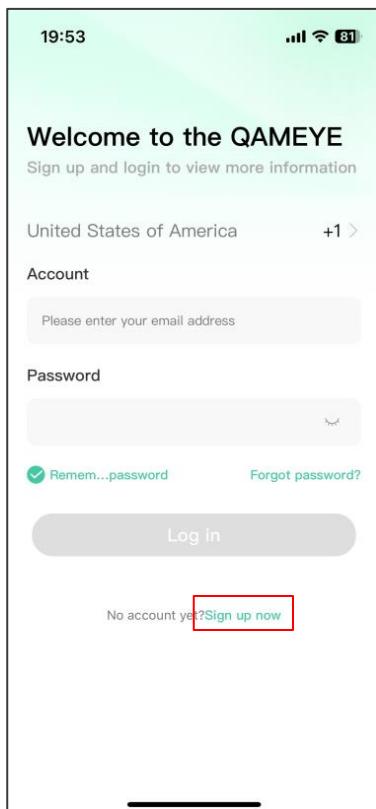
Open the QAMEYE APP to register your account, go to the login interface, and click "Register Now".

Select the region you want to register in

Select the region you want to register in

Register Account
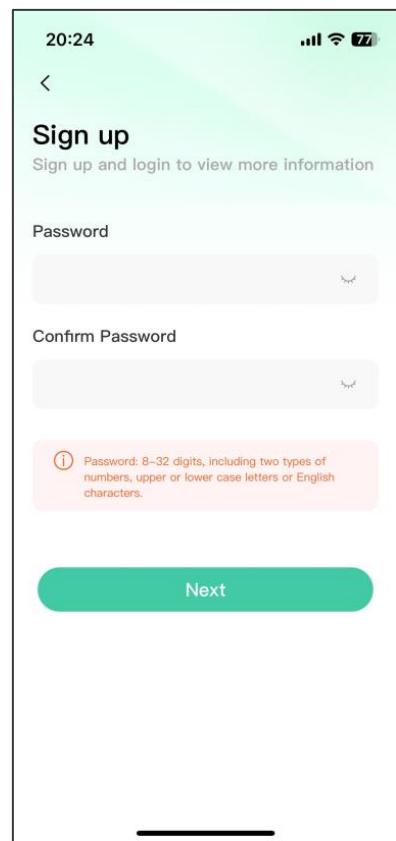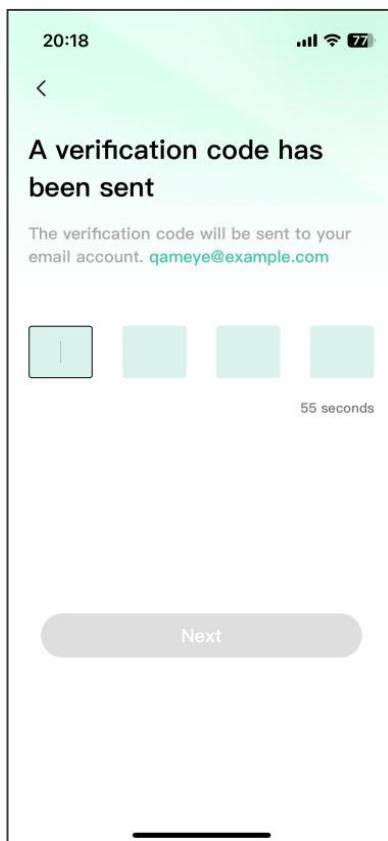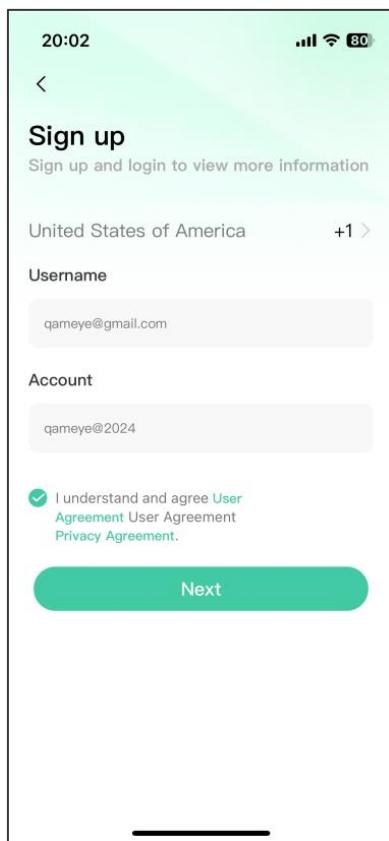
Enter your full name and a valid mobile phone number or email address, check the box "Agree to the User Agreement and Privacy Agreement" below, and click [Next].

Fill in the verification code received on your mobile phone or email and click [Next].

Set a password for your account and click [Next] to complete the registration.

Add camera to APP

1. Click the "+" in the upper right corner.
2. Scan the QR code on the device or click to select the device category.
3. Select the product you want to add from the product list.
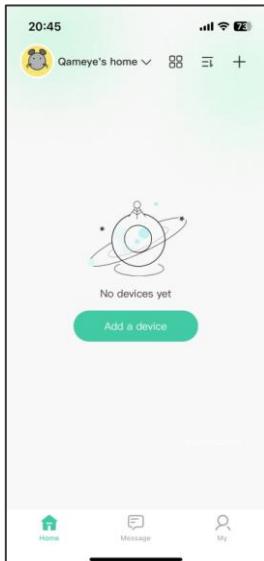
1

2
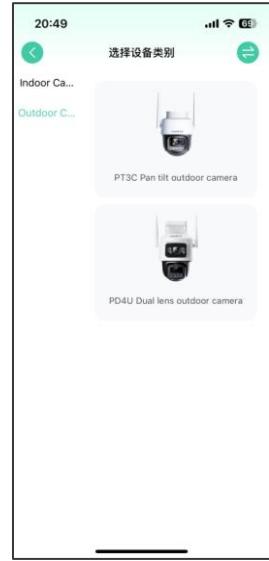
3

4. Click the Continue button.
5. Connect the device to the power supply. After the power is on, the device indicator light will be solid red.
6. The camera's red light flashes slowly and a reminder tone is emitted to wait for network configuration.
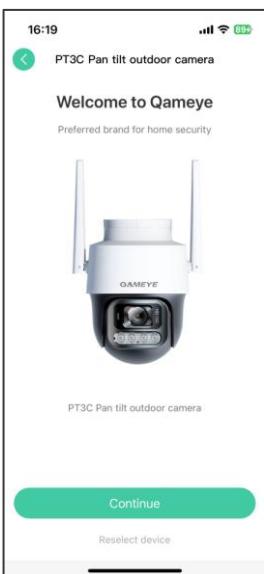
4

5

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Add camera to APP

7. Select your device and the page will jump to the interface for entering the wifi name and password. Click "⇌" on the right to select the network (as shown in Figure 7) and enter the password. (Please note that only 2.4 GH Wi-Fi networks are supported)
8. Please hold your phone about 20-25cm in front of the camera, then if you hear "QR code scanned successfully", click [Next].
9. The page prompts that the Wi-Fi connection is successful. After the device is successfully bound, click [Next].

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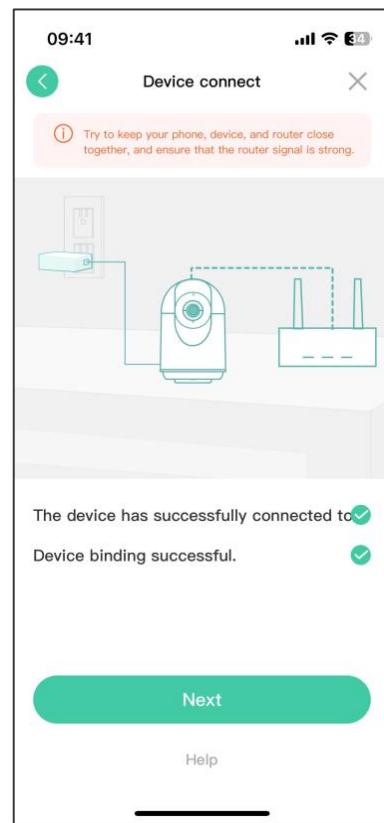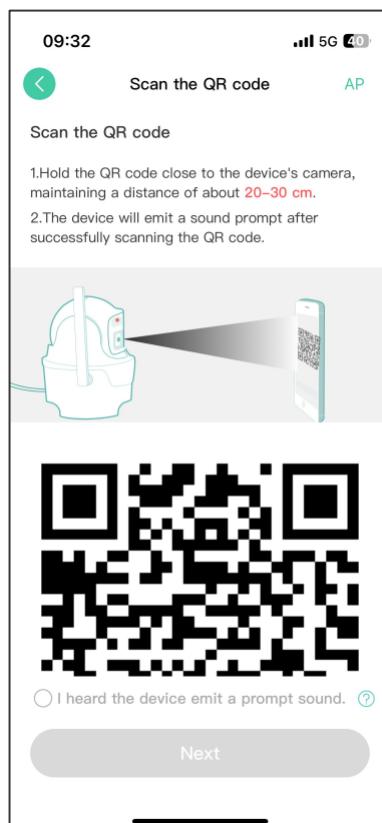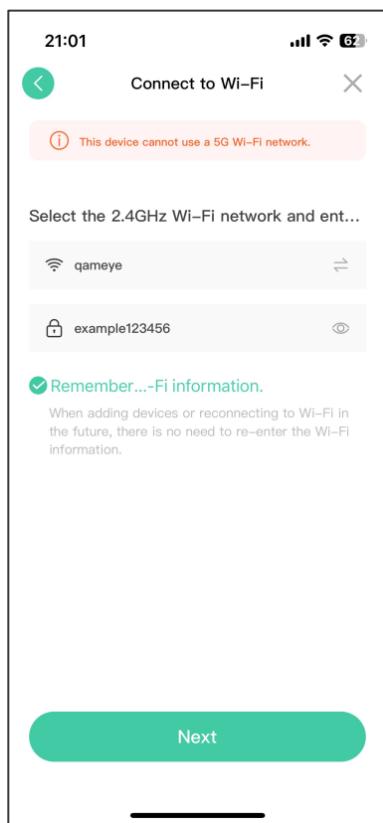
Add camera to APP

10. Assign an organization, select an existing group or a custom organization. Click [Next].
11. The device is bound successfully, click to [start the experience].
12. Now you can enjoy the video captured by the camera!
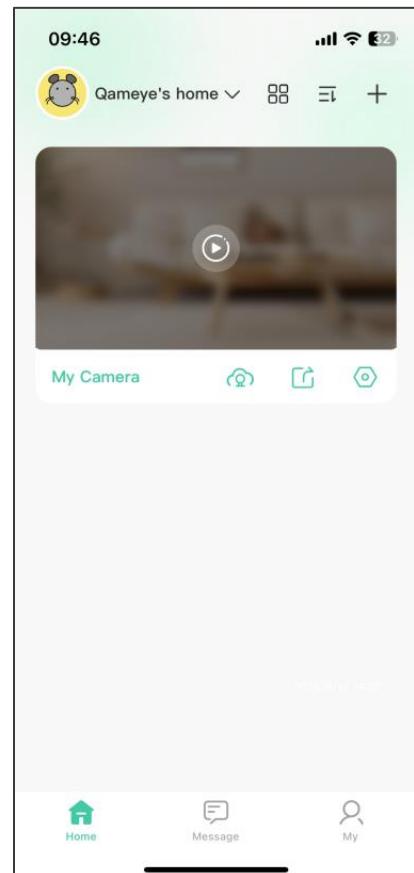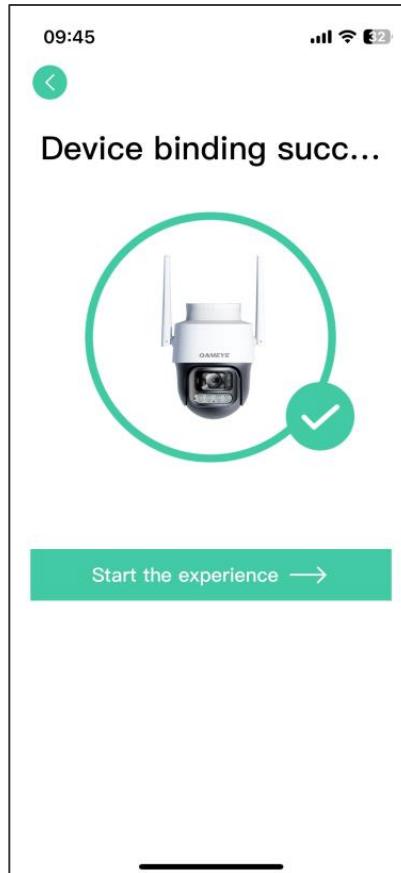
10

11

12

Camera Instruction

Home page

Device group

View mode

Device sort

Add Device

Live view

Setting

Device share

Cloud storage

Home

Message

Mine
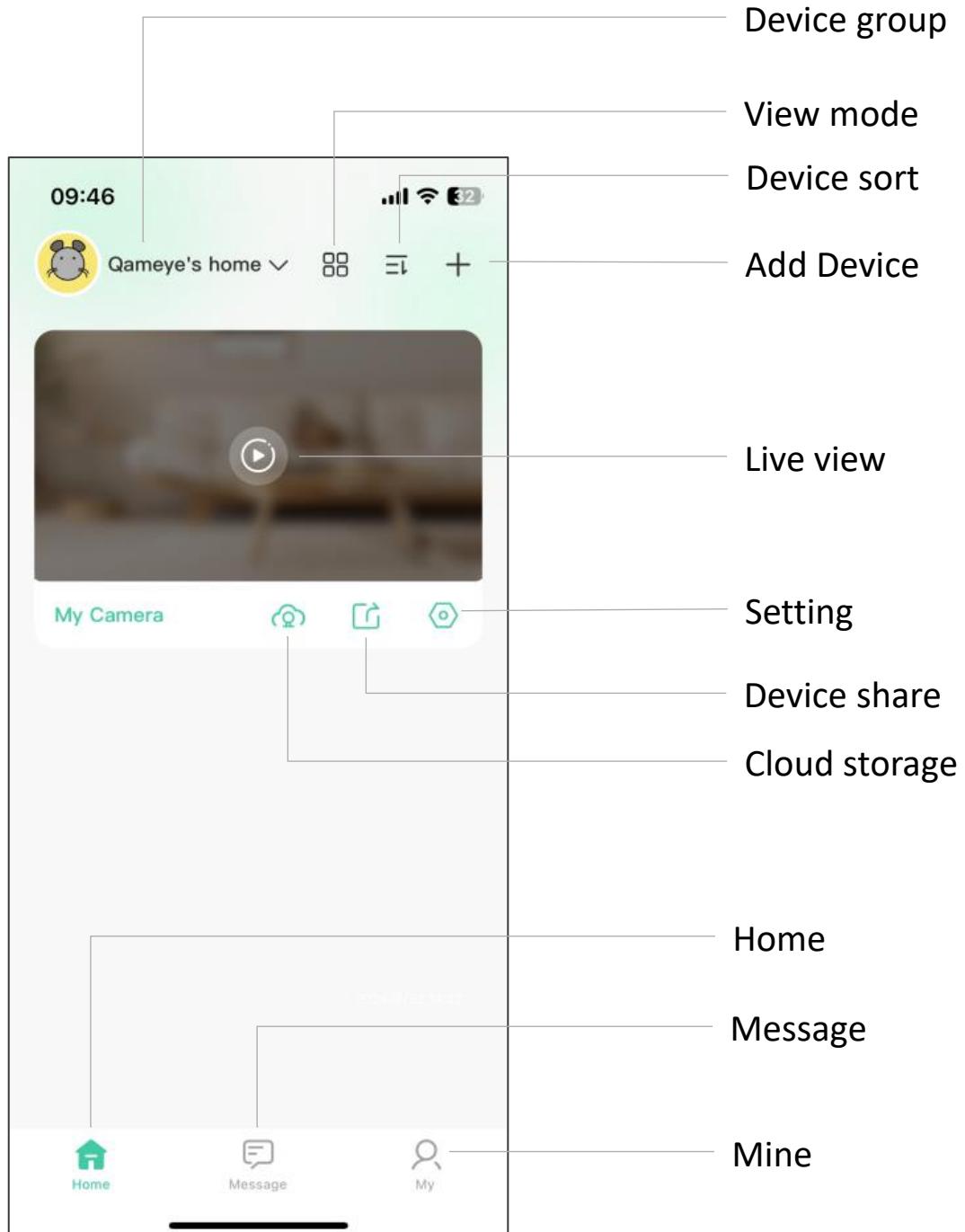
Camera Instruction

Live view

Back

Device share

Settings

10:00

My Camera

2024/10/15 10:00:56

Clarity

Sound

Split screen

HD

Full screen

Talk

Scre…ding

Screenshot

History

History

Screenshot

Screen Recording

Voice

PTZ
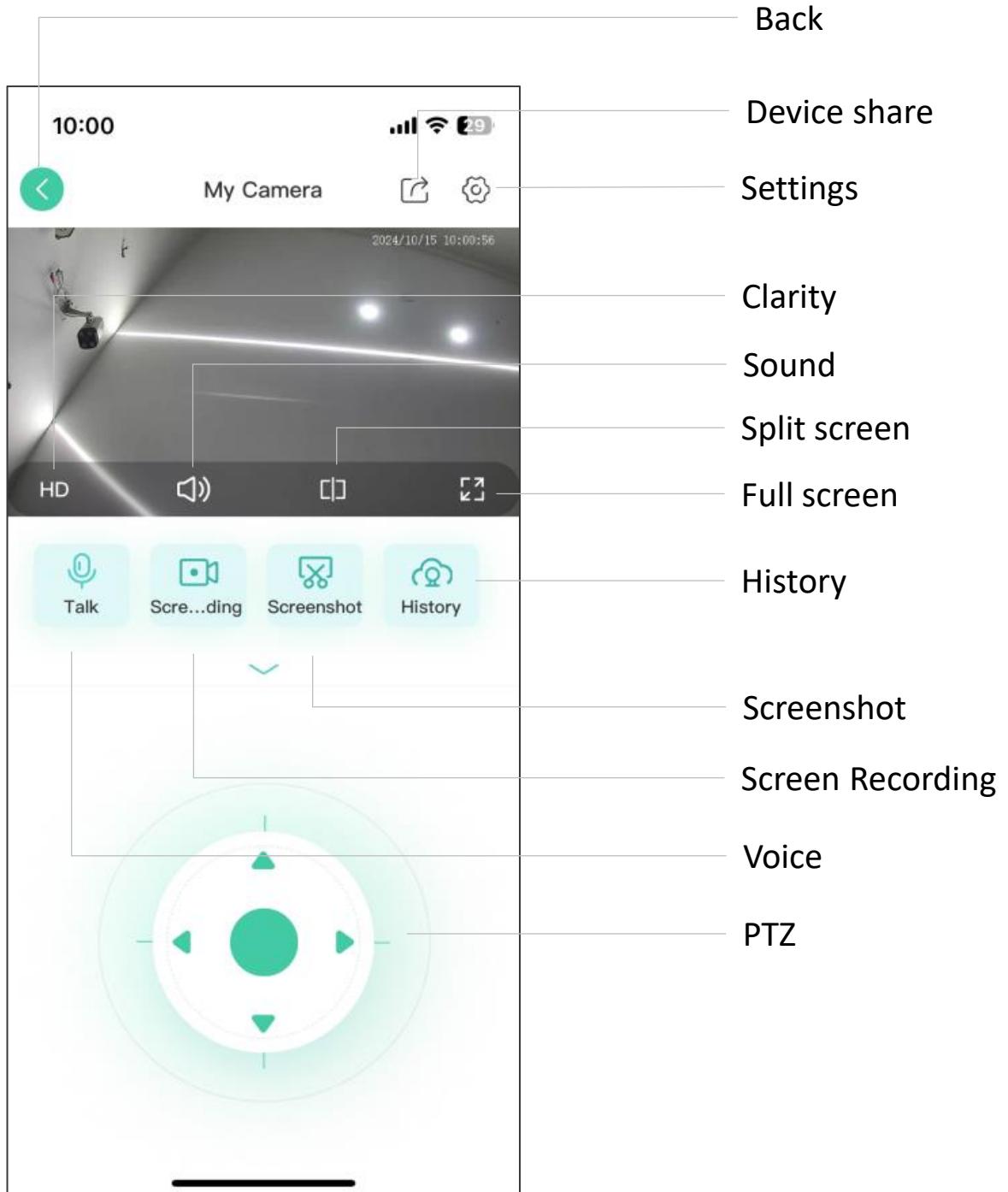
Share Camera

When you want to let other family members or friends view the camera, you can use this feature. Only the admin user who is the first to add the camera is able to share the camera and manage the settings for the camera. The shared users have limited access rights.

1.Find the camera you want to share on the App Homepage,then tap the "Share" button. You can also tap the camera"Camera Setting" icon, then tap the "Share Device" button;
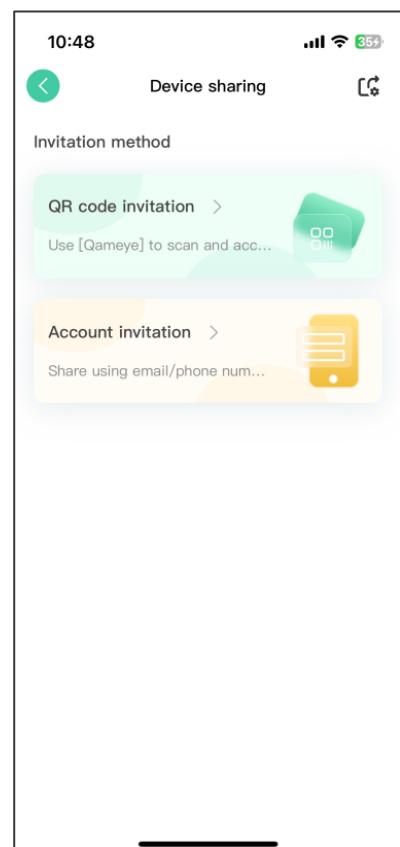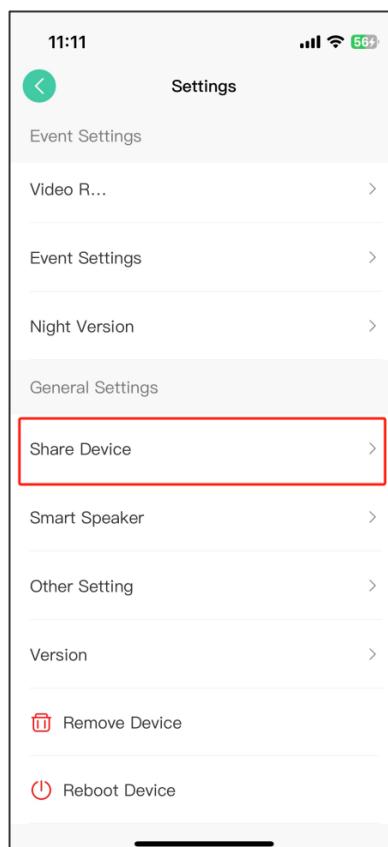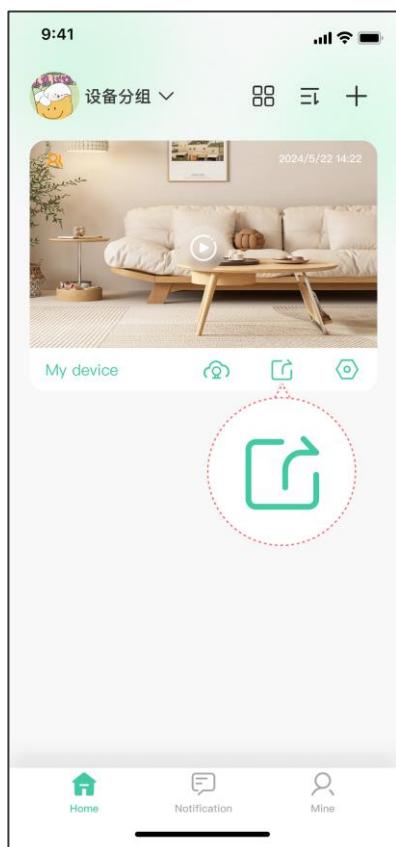
Share Camera

QR code invitation

1. Generate a QR code for sharing, valid for 24 hours.
2. Click the [Share] button to share the QR code image with other users.
3. Other users click [+] in the upper right corner of the APP homepage and use the scan function to scan this QR code to obtain device usage permissions.
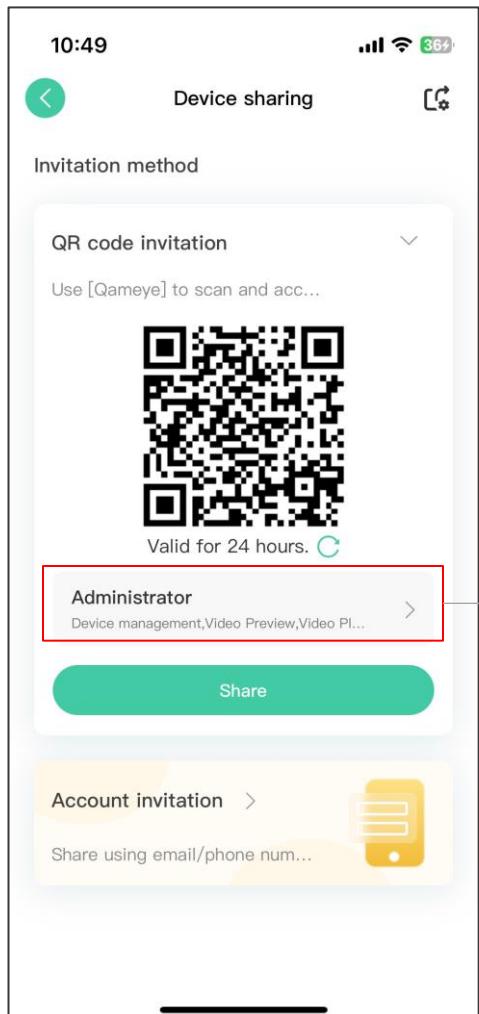
Share Permissions: :
a) Divided into administrators and ordinary members.
b) Permission adjustments can be applied to devices shared with this user.
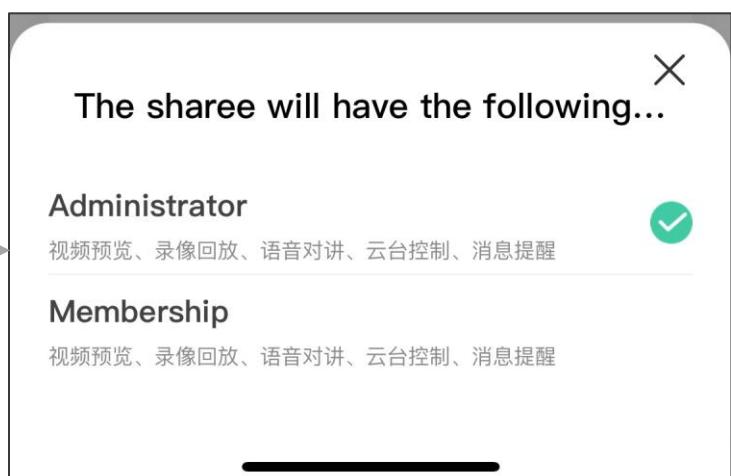
Share Camera

Account invitation

1. Enter the account of the user you want to share in the input box, or click [Sweep it] to scan the user's personal QR code to directly copy the user's account into the text box without having to enter it manually.
2. Shared friends displays a list of users who have shared their device. Click to copy the user's account to the text box above .
3. After entering the sharing user account, click Next.
4. Set sharing permissions and click the [Share] button.
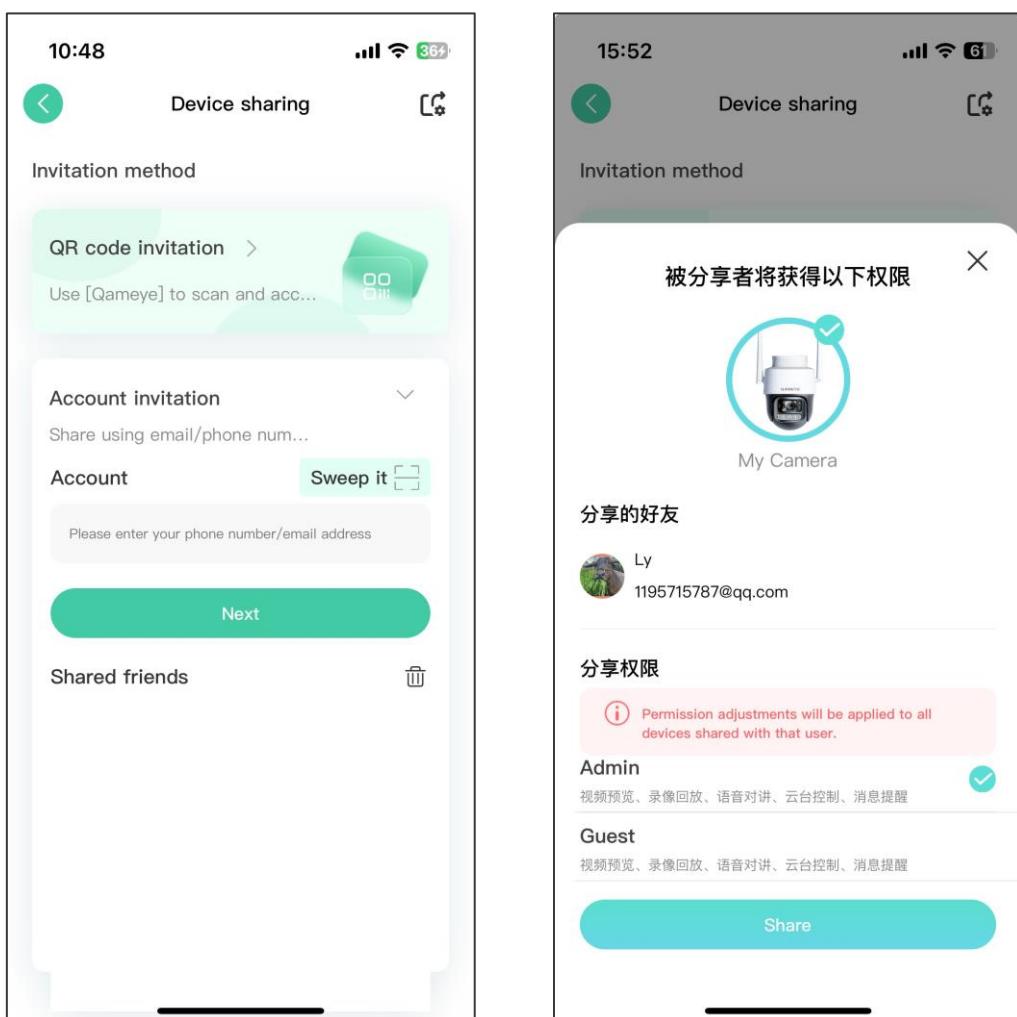
Share Detail

1. Click the icon in the upper right corner of the device sharing page to jump to the sharing details page.
2. Click the [Delete] button to cancel sharing with this user.
3. Click the [Modify permission] button to modify sharing permissions.
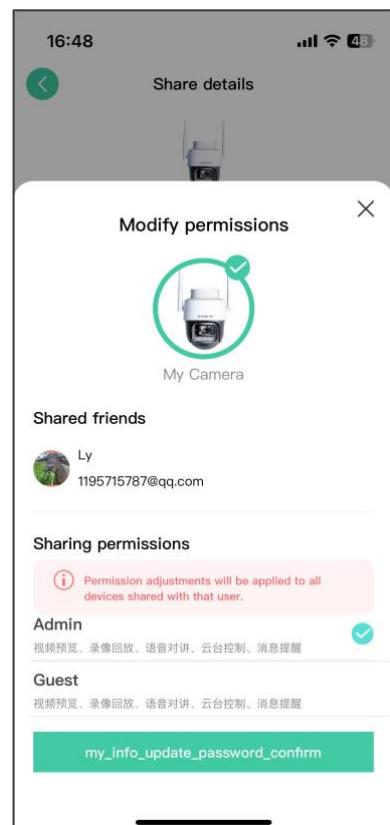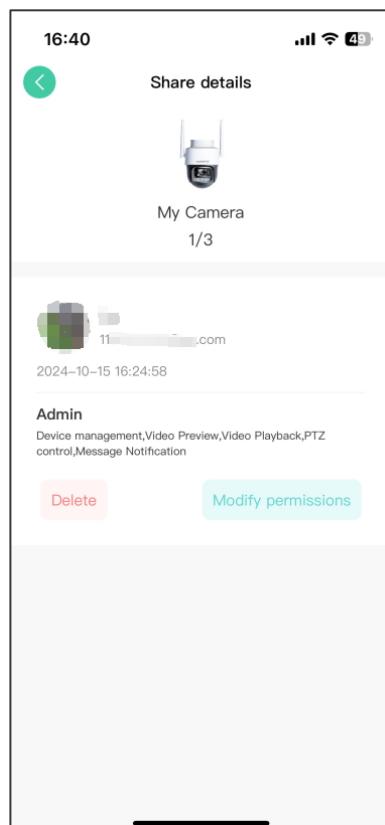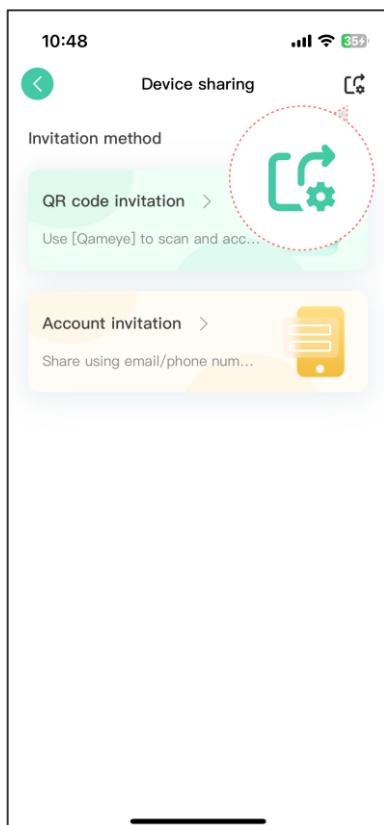
FAQ

1. Q: How to share the camera with other users?
A: You can share the camera with other users through "Settings-Device Sharing-Complete the shared user's email address-Send". The shared users can: view real-time video, receive one-click calls, view event playback, and receive event notifications.

2. Q: Why can't I receive event notifications?
A: App: Settings-Message Reminder-Whether to enable message push-Enable, turn off the Do Not Disturb mode. Mobile phone system: Settings-Notification-Qameye-Allow notifications-Enable, turn off "Do Not Disturb Mode".

3. Q: What if the camera is bound by someone else?
A: Press and hold the reset button for 10 seconds, and the device will be bound after reset. Or you can try to contact the device binder to unbind the device or share it with you.

4.Q: What if the camera screen is inverted?
A: Enter the APP homepage, click the device camera settings button, enter the camera settings page, click other settings, click screen inversion, and select.

5.Q: Why is there no sound when the video is played back?
A: Make sure the sound button in the lower left corner of the playback video is turned on. If there is still no sound after the sound button is turned on, it is presumed that silent recording is enabled during recording. You can select "Camera Settings - Video Recording - Silent Recording - Select Off" to record the sound when recording again.

Customer Service

This product comes with a 1-year warranty and lifetime technical support. If you have any questions, please contact us as soon as possible.

Customer after-sales service email is **sales@qamsong.com**

Warning:

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.