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Package Contents



Wireless Headset*1



User Manual*1



Charging Cable*1



USB dongle for
2.4G wireless headset

Product Features

- Immerse Yourself in Perfect Sound: Clearer sound quality and a better bass experience.
- Versatile Connectivity: Seamlessly switch between Bluetooth and 2.4GHz modes.
- Ultra-Low Delay, Maximum Excitement: Delight in low latency for precise, immersive audio.
- Ultimate Comfort: Lightweight and adjustable headset design for the best gaming wear experience.
- Playing Without Limits: Enjoy up to 30 hours of playtime with just a 2.5-hour charge.
- Simple Appearance Design: Suitable for many occasions such as going out, at home, and at work.

Before Using: Charging

1. Before using the wireless headset for the first time, please ensure that it is charged for at least 2.5 hours.
2. When the battery level falls below 30%, you will hear a "Battery Low" voice prompt.
3. The red Indicator Light indicates that the wireless headset is charging, and once it is fully charged, the Indicator Light will turn green.

Product Overview



- Turn on/off—Long press 3s;
- Voice prompt: "Power on"/"Power off"
- Play/Pause—Single click
- Receive/Hang up call—Single click
- Reject call -- Double click
- Next track —Double click
- Previous track --Triple click



- Mic on/off—Single click; Voice prompt: "Microphone on"/"Microphone off"
- Turn on/off LED—Double click; Voice prompt: "LED on"/"LED off"
- Revisit Pairing(BT only)—Long press 3s;
- Voice prompt: "Bluetooth disconnected pairing "



Indicator Light



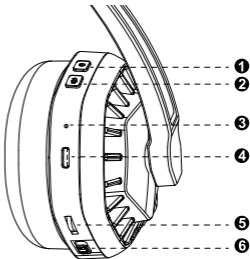
Charging Interface



Volume Up—Scroll Up
Volume Down—Scroll Down



- Bluetooth mode ↔ 2.4G Dongle mode—Slide up/down;
- Voice prompt: "Bluetooth mode"/"Dongle Mode"



Possible problems and solutions

1. Unable to connect through dongle.

Solution steps:

- ① Make sure the headset has sufficient power and is powered on normally.
- ② You need to ensure that the headset is in "dongle mode"; and ensure that the dongle is firmly and correctly plugged into your device.
- ③ Try to repair. Firstly, set the headset to "dongle mode", then long press 5s the power button and you will hear the "Pairing" voice prompt. Then, plug the dongle into your device, you will hear the voice prompt "Dongle connected".
- ④ If the problem cannot be solved, contact customer service for help.

2. Unable to connect via Bluetooth.

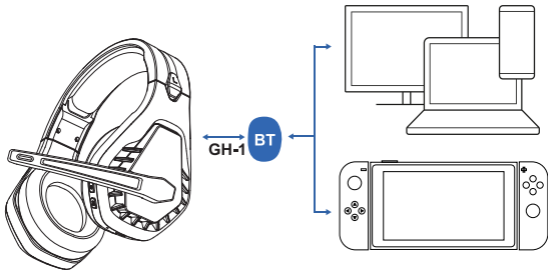
- ① Make sure the headset has sufficient power and is powered on normally.
- ② Set the headset to "Bluetooth mode" and ensure that Bluetooth function is turned on and searching for device.
- ③ Try to repair. Firstly, set the headset to "Bluetooth Mode", then just long press 3s the multi-function button, hear the voice prompt "Pairing", then search again on your phone to find available devices "GH-1", allow pairing, hear the voice prompt "Bluetooth connected".
- ④ If the problem cannot be solved, contact customer service for help.

Modes and Compatible Devices

- 2.4G USB dongle mode and Bluetooth mode.
- Compatible Devices: PS5, PS4, PC, Mac, Laptop, Mobile, Nintendo Switch (Invalid Microphone in Switch).

1. Bluetooth Mode

- Delay ≤ 20 ms
- Compatible with PC / Mac / Nintendo Switch / Mobile;
- Bluetooth mode employs 5.4 Bluetooth technology to establish a wireless connection with devices, allowing you the freedom to move while enjoying audio.
- In Bluetooth mode, the headset automatically shuts down if it is not connected to a mobile phone for 10 minutes.



(1) Turn on the headset and enable Bluetooth on your device (Computer, Mobile phone, Mac, Nintendo Switch). Set it to discoverable mode and search for new devices. Find "GH-1" in the searched device list and click to pair.

(2) Bluetooth mode Voice Prompt & Indicator Lights:

Bluetooth Mode: Blue light flickers; Enters the pairing state;

Voice prompt "Bluetooth Mode".

Bluetooth Connected : Blue light stays on for a long time;

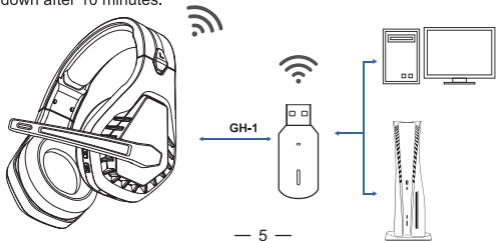
Voice prompt "Bluetooth connected".

Bluetooth Disconnected: Blue light flickers;

Voice prompt "Bluetooth Disconnected Pairing"

2. 2.4GHz Dongle Mode

- Delay ≤ 20ms (Ultra Low Latency)
- Compatible with PC/PS4/PS5; If you're using USB dongle to connect a Mac or Nintendo Switch, you'll need a USB-A to USB-C adapter (package not included).
- 2.4GHz wireless dongle delivers a more stable signal and reduced latency.
- When the headphone is disconnected from USB, it will automatically shut down after 10 minutes.



(1) Plug the USB 2.4GHz Dongle into the device's port (PC, PS4, PS5) and turn on the headset. The dongle Indicator Light will be green.

(2) 2.4G Dongle Mode Voice Prompt & Indicator Lights:

Dongle Mode: Green light flickers; Enters the pairing state;

Voice prompt "Dongle Mode".

Dongle Connected: Green light stays on for a long time;

Voice prompt "Dongle connected"

Dongle Disconnected: Green light flickers;

Voice prompt "Dongle Disconnected pairing"

Specifications

Model	GH-1	Working Voltage	3.7V
Charging Method	USB C	Battery Capacity	1000mAh
Bluetooth Version	V 5.4	Battery Charging Voltage	5V/1A
Wireless/ Bluetooth Range	Within 15 meters	/current	
Drive Diameter	Φ50 mm	Frequency Response Range	20Hz~15kHz
Play Time	charging about 2Hr, using about 30Hr (LED Off and the 30% volume)		

Tips for setting up the device when the headset is connected

1. **PC** connection setup

- Open "Control Panel" and click "All Control Panel Items."
- Right-click on "GH-1" Gaming Headset and select "Set as Default Device."
- Go to the "Recording" tab, then right-click on "GH-1" and select "Set as Default Device."

2. **Mac** connection settings

- Click on "System Preferences."
- Navigate to "Sound."
- In the "Output" tab, right-click "GH-1" and select "Set as default device."
- In the "Input" tab, right-click "GH-1" and select "Set as default device."

3. **PS4/PS5** connection settings

- Click "Settings" on the screen.
- Go to the "Devices" tab.
- Click the "Audio Devices" tab.
- Set "GH-1" as the default device for both "Input Device" and "Output Device" by right-clicking it.
- Adjust "Volume Control (Headset)" as needed.

4. **Nintendo Switch** connection settings

- Turn on your Nintendo Switch, then plug it into the docking station.
- Connect the wireless adapter to a USB port on your Nintendo docking station.
- Press the power button on the headset for 3 seconds to power on.

Warm Tips

- 1.The USB charging cable is designed for charging and cannot be used as an audio cable between connected devices. That is, all features of USB audio are not supported.
 - 2.To maintain normal battery life, make sure to use the product at least once every two weeks and charge the headset promptly after.
 - 3.If there is no sound from either microphone or headset during use, it may be due to compatibility issues or improper usage. Please contact our after-sales service team for assistance.
 - 4.For safety reasons, please refrain from using this headset while cycling or driving, high volumes for extended periods as it may cause damage to appearance or functionality of both yourself and others around you.
- Specifications are without prior notice.

Troubleshooting Q&A

Q: How to fix headset not booting?

A: Charge the headset to resolve potential battery issues.

Q: How to troubleshoot Bluetooth pairing problems?

A: To improve Bluetooth pairing:

- Ensure the device is in pairing mode.
- Keep devices at a reasonable distance.
- Disconnect other Bluetooth connections if needed.
- Maintain sufficient device battery.

Q: What to do about noisy Bluetooth Headphones?

A: Troubleshoot noise by:

- Checking Headphone-device connection.
- Ensuring clear distance and minimal obstacles.
- Charging the Headphones adequately.
- Using areas with strong signals.
- Keeping the Headphones clean.
- Contact the seller for persistent issues.

Q: How to address disconnection/short Bluetooth range?

A: To fix disconnections or limited range:

- Keep the headset and device close.
- Remove obstacles hindering communication.
- Adjust distance and clear obstructions for a solution.

Warranty Policy

AWINNASEY products have a 12-month limited warranty from the original purchase date. If any issues arise, please contact our support team for assistance. We're here to help you resolve any problems. For more information, visit the AWINNASEY official website.

[HTTPS://AWINNASEY.COM](https://awinnasey.com)

Product Warranty

Dear customers:

Hello! To apply for after-sales service, please fill out the product warranty card according to your actual situation. Then send the completed warranty card back to the merchant where you purchased the product. Thank you!

1、 Please tick the reason for after-sales:

Quality Style look Uncomfortable

other: _____

2、 Please tick the after-sale options you need:

Replacement Repair Return

3、 Please give us your valuable comments: _____

Note: Please consult the merchant for the specific after-sales address

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure statement

The device has been evaluatec to meel general RF exposure requirement. The device can be used in porlable exposure condition without restriction.