

The Space Safe User Manual v 1.0

Introduction

About The Space Safe

Welcome to The Space Safe, where cutting-edge security technology meets elegant design. Designed to be your fortress of protection, this safe brings an array of advanced features and functionalities to ensure the security and accessibility of your valuables like never before.

We have a very strict return policy, so please take the time to read the manual in its entirety to familiarize yourself with all of the features prior to set up. If you do not agree with anything in our terms of service or privacy policy, or with anything below, please close the box and reach out to us immediately to return the safe.

Key Features

- Seamlessly Connect: Activate your safe's WiFi to integrate it with The Space App so you can oversee and control the safe and its contents remotely from anywhere in the world.
- Camera Vigilance: HD cameras stationed both inside and outside the safe provide you real-time visual access to your valuables; see who is trying to access your safe and what they do access.
- Instant Alerts: Stay informed with immediate notifications sent directly to your mobile device, ensuring you are always connected to your possessions.
- Modern Design: The Space Safe is not just a guardian of your valuables; it's a stylish piece of contemporary craftsmanship. Its steel door and tempered glass front exude elegance and security.
- Intuitive Touchscreen: Command your safe with ease through the user-friendly 10" touchscreen LCD display, making your interaction with the safe seamless and engaging.
- Personalized Access: Allow up to 4 users per device in Normal Mode; with each user having their own distinct username, PIN, fingerprint, and mobile app account for personalized access.
- Security Amplified: Tamper-proof sensors equipped with advanced accelerometers detect any unauthorized tampering, while lockdown mode instantly secures your safe if any breach is suspected. Disable lockdown mode via the mobile app or with one of the backup keys.
- Illuminated Interior: 2 bright interior LED lights illuminate your valuable possessions, allowing you to effortlessly view and retrieve items during the day or at night.
- Ambient Personalization: Tailor the exterior LED lights to match your vibe; adapting to different events or your mood preferences.

- Emergency Response: During critical moments, utilize the mobile app for built-in two-way talk with your safe, or use 911 texting capabilities directly from the mobile app for immediate help.
- Guest Access with Ease: Airbnb Mode grants temporary access for guests through unique PIN codes, ensuring convenience and security, and if activated, they can receive notifications.
- Retrieve your Forgotten PIN: Having to remember so many different passwords and PIN codes to remember is hard, which is why we added a secure method to retrieve your forgotten PIN.
- Panic PIN: Being in an emergency situation without having the ability to notify anyone is a real thing, which is why we created a panic PIN. If activated, when your PIN code is entered backwards, your emergency contact will be notified of your situation so they can act as needed.
- High-Security Lock: Collaborating with EVVA, a top-tier lock manufacturer, we ensured your valuables are protected by one of the most advanced mechanical locking systems available.
- Lock Screens: Set up and select a screensaver to help hide your safe and display in plain sight.
- Multi-Safe Management: Handle multiple safes effortlessly through The Space App, making safeguarding your valuables across various locations effortless.

Box Contents

1. **The Space Safe**: Your cutting-edge security solution, redefining how you protect your valuables.
2. **12 Foot 30W USB-C Cable**: For powering your safe and ensuring a consistent connection.
3. **20W Adapter**: Power your safe with our 20W adapter, designed for optimal performance.
4. **12mm Bolts with Expansion Anchors (2x)**: Securely mount your safe for added stability and protection. (*Includes spacer for proper installation without damaging the USB-C cable*)
5. **Keys (3x)**: Emergency access keys for unforeseen situations.

Getting Started

Unpacking and Placement

Begin your safe journey by carefully unboxing The Space Safe, ensuring all components are present. Place your safe in a strategic location to achieve optimal camera coverage and accessibility.

Initial Setup and Connection

1. Power up your safe by plugging the included USB-C into a power outlet. (*Please only use the included USB-C and power adapter*).

2. Once power is connected, the device and screen will automatically turn on. The owner is required in front of the device at this point to begin the initial setup. Please follow the interactive detailed instructions on the touchscreen of the device. **The guided setup should take about 10 minutes per user profile.**
3. For the best experience, please connect your safe to WiFi, and then connect that safe to The Space App (our mobile app), by following the on-screen prompts.

Important and Key things to take note of:

1. When activated, Lockdown mode displays an alarming message on your device's screen notifying whoever is looking at the screen that the "GPS is active and the police are on their way." Please note, that this is a faux screen just to scare an intruder and we do not monitor your device in any way, nor do we notify the police. You can read more about this on our terms of service at sp.toys/tos and in our privacy policy at sp.toys/pp.
2. For security purposes, the safe has an inactivity timeout of 30 minutes. Meaning if no one touches the screen for 30 minutes and if the setup has not completed, the setup will timeout and the safe will reset.
3. By using our product, you are accepting our terms of service and privacy policy.
4. SPACE has no way of remotely accessing your safe. If you forget your PIN, we cannot help you.

Using Your Space Safe

Accessing Your Safe After Setup

- Instantly access your safe using your personalized PIN code on the display, or your fingerprint.
- If you forget your PIN and you activated PIN recovery, you can recover it from the login screen.
- Extend temporary access to guests through the mobile app, or streamline a guests stay with Airbnb Mode.

Multi-User Management

- Accommodate your family or trusted individuals with up to 4 users, each having their unique PIN code or fingerprint and their own mobile app profiles.
- Empower users by enrolling up to 5 fingerprints with our round fingerprint reader.

Modes of Operation

- Choose from various operational modes, including Airbnb Mode, tailored to your specific requirements.
- Trigger lockdown mode in case of suspicious activity, instantly securing your valuables and leaving the screen inaccessible.

Monitoring and Control

The Space App

- Download The Space App on your Android or iOS device to monitor your safe remotely, granting you peace of mind no matter where you are.
- Receive real-time notifications regarding safe activities, ensuring you are always in the know.

Real-time Notifications

- Stay in the loop with immediate alerts sent directly to your mobile device.
- Engage in two-way talk and HD video interaction through the app, facilitating communication and monitoring.

Safety and Security

Tamper-Proof Sensors

- Specialized tamper-proof sensors equipped with advanced accelerometers detect any unauthorized manipulation or tampering attempts.
- Activate lockdown mode instantly through the app, providing an extra layer of protection during uncertain circumstances.

Backup Keys

- Prepare for unforeseen emergencies by having three backup keys on hand.
- Safeguard these keys in a separate location to ensure quick access when needed.
- Deactivate lockdown mode with a physical key or from the mobile app.

Maintenance and Care

Cleaning and Maintenance

- Regularly clean the exterior and touchscreen to maintain their pristine appearance.
- Ensure the fingerprint sensor remains clean to ensure optimal performance.

- Keep the interior clean for consistent camera functionality and visual clarity.

Battery Considerations

- Just like a tablet, your safe uses a tremendous amount of power, so please ensure your safe maintains a constant power connection for uninterrupted functionality and access.
- The backup battery activates during power outages, to help ensure your valuables remain secure.

Keeping Your Safe Up-to-date

- When WiFi is connected, regular software updates are delivered remotely to the safe, guaranteeing your safe remains up-to-date and secure.

Troubleshooting and Support

Frequently Asked Questions

- For common queries and concerns, consult our comprehensive FAQ section on our website.
- Troubleshoot potential issues related to setup and usage with ease.

Getting Help

- Our dedicated customer support team is ready to assist you in resolving any technical difficulties.
- Reach out to us by visiting our website or emailing us at Mayday@TheSpaceSafe.com.

Regulatory Information

Battery Usage Guidelines

- The backup battery automatically engages during power disruptions.
- Utilize only manufacturer-approved batteries and chargers to ensure optimal performance.
- Battery replacement should be carried out by professionals to prevent damage.

FCC Compliance

- This device conforms to FCC Rules Part 15.

- Operation adheres to the following conditions:
 1. The device shall not cause harmful interference.
 2. The device must accept any interference received, including interference that may result in undesired operation.

California Proposition 65 Warning

- This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, visit <https://www.p65warnings.ca.gov>.

User Responsibility

- By using The Space Safe, you acknowledge that you are solely responsible for any consequences that arise from its use.
- Ensure safe and responsible use of the product, taking precautions to prevent accidents and misuse of this electronic safe device.

Warranty and Policies

- Enjoy peace of mind with our 1-year limited warranty that covers manufacturing defects and malfunctions.
- Please note that physical or water damage, and improper usage are not covered under the warranty.
- For details on our warranty policy, refer to our official website or contact our customer support.
- By using The Space Safe, you agree to our terms of service and privacy policy. Read them in detail at <https://www.TheSpaceSafe.com/terms> and <https://www.TheSpaceSafe.com/privacy>.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful int

erference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.