



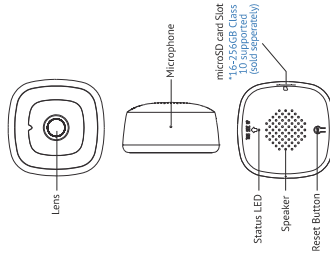
W150 Window Camera User Manual

Scan the QR code below for setup video or visit:
www.giraffe.com/pages/w150



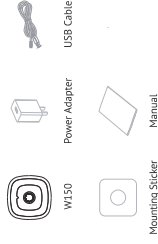
All Giraffe products come with 1-year warranty.
For any product questions, please contact our 100% satisfaction guaranteed customer service:
☎ Technical support: +1 (415) 523-0278
✉ Email: support@giraffe.com
💬 Live Chat: In Giraffe App

What's in the box



LED Light Guide

	Solid Red	Camera initializing
	Flashing Blue	Camera is ready for setup
	Blue and Red Alternating	Connecting to internet
	Solid Blue	Camera is online



Set up the Camera

Step 1.
Connect the camera to power with the included power cable and power adapter



Step 2.

Connect your phone to a WiFi network and have Bluetooth enabled



Step 3.

Search for "Giraffe" in iOS App Store or Google Play Store



Mounting the camera

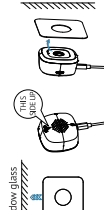
The camera needs to be installed on window glass. You can install the camera on the window glass according to your viewing preferences. The device needs to be installed within reach of a power outlet and not too far from the router.

Install on window glass

- Remove the mounting sticker and peel off the protective film on top.

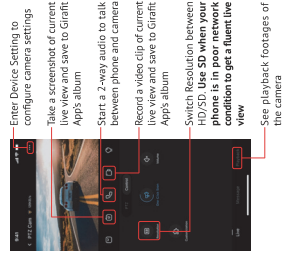


- Stick the mounting sticker onto the window, then mount the camera on it. Pay attention to the orientation of the camera during installation; the arrow pointing upwards indicates the top.

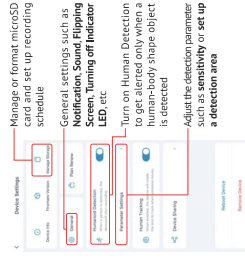


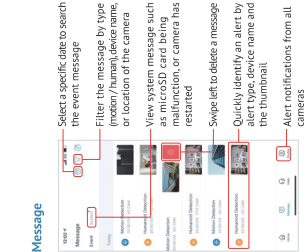
Using the camera

Live View



Device Setting

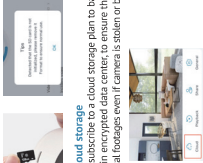




Storage Option
The Grafti WiSD camera offers two storage alternatives. You have the option to save the footage either on a microSD card or by subscribing to a cloud storage plan. To enhance security we advise utilizing both methods to back up each other, ensuring that no critical footage is lost even if the camera malfunctions, is stolen, or goes offline.

Record on a microSD card
Insert a microSD card and format it in camera setting menu. The camera will automatically format the card. If the camera is disconnected from the internet, the camera will continue to record locally even if the camera is disconnected from the internet.

Record on Cloud Storage
In Grafti APP subscribe to a cloud storage plan to back up your footage encrypted during transfer, to ensure that you still have critical footage even if the camera is stolen or broken.



Frequently Asked Questions

I cannot connect the camera to the Internet

Check the following steps:

- Ensure Wi-Fi password or SSID is correct
- Reset the camera and try again
- Try placing the camera as closely to the router as possible
- Ensure camera is powered on and the indicator is flashing in Blue before starting to connect
- Ensure Bluetooth is turned on your phone and Bluetooth is also turned on in the camera setting menu
- If this above step hasn't helped, contact our professional technical support via phone, email or live chat.

What can I do if the camera stopped working?

- Close the APP and restart the APP again
- Check if Wi-Fi password or Wi-Fi router is changed. If so, please reset the camera.
- Ensure Wi-Fi router is powered on and online
- Ensure camera has power
- Ensure the phone has decent network bandwidth
- Check if the APP is on latest version
- Try different power adapter, USB cable or power outlet

What can I do if the camera keeps getting offline?

- Ensure the camera is not too far from the router
- Ensure your Wi-Fi is working properly. Check the status of other devices such as laptop or smart and see if you can stream videos
- The routers may get overloaded sometime, try restarting Power and Wi-Fi on your router
- Check if the camera is on latest firmware

How to record on microSD card?

- Ensure the microSD card is installed in the correct direction
- Insert the microSD card in the camera to enable recording
- Afterward, go to the 'Device Setting' menu, select 'Storage' or 'Incident' in the 'Manage Storage' menu.
- If the camera does not detect the microSD card, try formatting the card to FAT32 using a PC

What can I do if I receive too many notifications?
In 'Device Setting' menu, try adjusting the following settings to improve detection notifications:

- Adjust detection sensitivity to avoid detecting human-shaped objects in the background
- Adjust detection sensitivity setting to low
- Adjust detection area to draw an area that you only wish to receive notification for

For complete FAQ and tutorial videos, please contact our professional technical support team or visit:
<https://www.grafti.com/pages/FAQ>

FCC COMPLIANCE

This device complies with Part 15 of the FCC Rules. Operation is limited to the following conditions:
1-This device may not cause harmful interference.
2-This device must accept any interference received, including interference caused by radio or television broadcasting.

The manufacturer is not responsible for any interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to use the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio and television reception.

There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off, the user is advised to take one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the distance between the equipment and the receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

IMPORTANT PRODUCT SAFETY INFORMATION

Read all instructions and safety information before use. SAFETY INFORMATION FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD CAUSE FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

Grafti WiSD Indoor Cam and its accessories are for indoor use only. Do not expose your device or adapter to liquids, cables without getting your hands wet and wait for the device and adapter to dry completely before plugging them back into power. Do not use the device or adapter with an external heat source, such as a microwave oven or a hair dryer. If the device or adapter appears damaged, discontinue use immediately. Use only the adapter provided by the manufacturer. To avoid risk of electric shock, do not touch the internal components of the device or the adapter during a lightning storm.

THIS DEVICE IS NOT A TOY. Children can get strangled in cords. Keep cords out of the reach of children (more than 3ft away).

Specifications

Camera	
Lens	2.8mm FOV 105°
System	High-Performance Embedded
Processor	SOC Processor
Audio	Built-in Omni-direction microphone
Input	Built-in loudspeaker
Output	
Video	1-20fps adaptive frame rate of network transmission
Frame Rate	DWDR
WDR	Wide Dynamic Range
Storage	Grafti Cloud Storage
Interface	Micro SD Card (Max.256G)
General	
Operating Temperature	-14°F~127°F(-20°C~50°C) humidity 10%~90% (non-condensing)
Power Supply	5VDC 1A
Power Consumption	Max.2.5W

Product Warranty

Your Grafti product is fully covered by 100% satisfaction guaranteed 1-Year manufacture warranty. To claim your warranty or for any inquiries on product repairs, exchanges, upgrades or return, please feel free to contact our customer service and our professional agents would be glad to assist you

 Technical support: +1 (415) 523-0278

 Email: support@grafti.com

 Live Chat: In Grafti App

For detailed warranty and policies, please visit:
www.grafti.com/warranty