



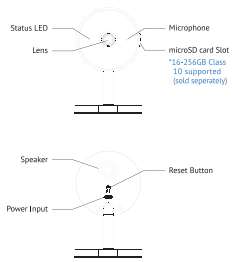
# K100 Indoor Camera User Manual

Scan the QR code below for setup video or visit: [www.girafit.com/page/3100](http://www.girafit.com/page/3100)



All Girafit products come with 1-year warranty. For any product questions, please contact our 100% satisfaction guaranteed customer service. Technical support: +1 (415) 523-0278. Email: [support@girafit.com](mailto:support@girafit.com) Live Chat: In Girafit App

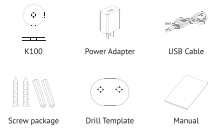
## What's in the box



01

## LED Light Guide

	Solid Red	Camera initializing
	Flashing Blue	Camera is ready for setup
	Blue and Red Alternating	Connecting to internet
	Solid Blue	Camera is online



02

## Set up the Camera

**Step 1.** Connect the camera to power with the included power cable and power adapter.



**Step 2.** Connect your phone to a WiFi network and have Bluetooth enabled.



**Step 3.** Search for 'Girafit' in iOS App Store or Google Play Store.



03

## Step 4.

In the Girafit APP, select "+" icon or Add New Device. Then follow the in-app instructions to set up the camera.



During the set up process, the Girafit APP will ask for Bluetooth permission. Please allow it so that your phone can discover the camera.



For more setup tutorials, scan the QR code below or visit: [www.girafit.com/page/3100](http://www.girafit.com/page/3100)



04

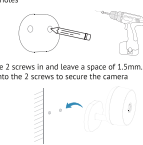
## Mounting the camera

The camera can be placed on a table or a shelf, or can be mounted on a wall or ceiling. Choose a location and height that meets your viewing requirements and is within reach of a power outlet and is not too far away from the router.

Note: Please ensure that the camera maintains a minimum distance of 0.7m/0.2m from any objects or walls to prevent infrared reflection, which could affect the performance of night vision.

### Install on a wall

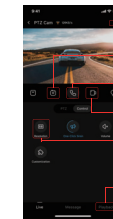
- Mark the screw position on the wall with the drill template and drill 2 pilot holes.
- Drill the 2 screws in and leave a space of 1.5mm. Attach the camera base onto the 2 screws to secure the camera.



05

## Using the camera

### Live View



- Enter Device Setting to configure camera settings.
- Take a screenshot of current live view and save to Girafit App's album.
- Start a 2-way audio to talk between phone and camera.
- Record a video clip of current live view and save to Girafit App's album.
- Switch Resolution between HD/SD. Use SD when your phone is in poor network condition to get a fluent live view.
- See playback footages of the camera.

06

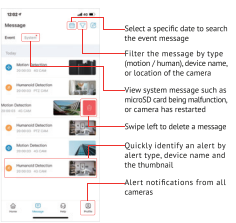
### Device Setting



- Manage or format microSD card and set up recording schedule.
- General settings such as Notification, Sound, Flipping Screen, Turning off Indicator LED, etc.
- Turn on Human Detection to get alerted only when a human-body shape object is detected.
- Adjust the detection parameter such as sensitivity or set up a detection area.
- Adjust Night Vision setting to determine how camera works at night.

07

**Message**



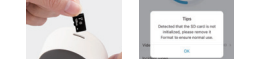
- Select a specific date to search the event message
- Filter the message by type (motion / human), device name, or location of the camera
- View system message such as microSD card being malfunction, or camera has restarted
- Swipe left to delete a message
- Quickly identify an alert by alert type, device name and the thumbnail
- Alert notifications from all cameras

**Storage Option**

The Giraffe K100 camera offers two storage alternatives. You have the option to save the footage either on a microSD card or by subscribing to a cloud storage plan. To enhance security, we advise utilizing both methods to back-up each other, ensuring that no critical footage is lost even if the camera malfunctions, is stolen, or goes offline.

**Record on a microSD card**

Insert a microSD card and format it in camera setting menu, which allows camera to record locally even if camera is disconnected from the internet.



**Record on cloud storage**

In Giraffe APP, subscribe to a cloud storage plan to back-up your footage in encrypted data center to ensure that you still have critical footages even if camera is stolen or broken.



**Frequently Asked Questions**

**I cannot connect the camera to the Internet**

**Check the following steps:**

- Ensure Wi-Fi password or SSID is correct
- Reset the camera and try again
- Try placing the camera as closely to the router as possible
- Ensure camera is powered on and the indicator is flashing in Blue before starting to connect
- Ensure Bluetooth is turned on your phone and Bluetooth permission is allowed for Giraffe APP
- If the above steps don't help, contact our professional technical support via phone, email or live chat.

**What can I do if the camera stopped working?**

- Close the APP and restart the APP again
- Check if Wi-Fi password or Wi-Fi router is changed. If so, please reset the camera.
- Ensure Wi-Fi router is powered on and online
- Ensure camera has power
- Ensure the phone has decent network bandwidth
- Check if the APP is on latest version
- Try different power adapter, USB cable or power outlet

**What can I do if the camera keeps getting offline?**

- Ensure the camera is not too far away from the router
- Ensure your Wi-Fi is working properly. Check the status of other devices such as laptop or smart and see if you can stream videos
- The routers may get overloaded sometime, try restarting your router and wait for 2-3 mins.
- Check if the camera is on latest firmware
- Ensure camera is powered on and the indicator is flashing in Blue before starting to connect

**How to record on microSD card?**

- Ensure the microSD card is installed in the correct direction
- Format the microSD card in Giraffe APP to enable recording
- After the card is formatted, choose to record all-day or by incident only in the Manage Storage menu
- If the camera does not detect the microSD card, try formatting the card to FAT32 using a PC

**What can I do if I receive too many notifications?**

**In Device Setting menu, try adjusting the following settings to improve detection notifications:**

- Turn on human detection to only get notified when a human-shaped object is detected
- Adjust detection sensitivity setting to low
- Enable detection area to draw an area that you only wish to receive notification for

For complete FAQ and tutorial videos, please contact our professional technical support team or visit: [www.giraffe.com/pages/faq100](https://www.giraffe.com/pages/faq100)

**FCC COMPLIANCE**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:  
 1- This device may not cause harmful interference.  
 2- This device must accept any interference received, including interference caused by unauthorized modifications or change to the equipment. Such modifications or change could void the user's authority to operate the equipment.  
 This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
 - Reorient or relocate the receiving antenna.  
 - Increase the separation between the equipment and receiver.  
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
 - Consult the dealer or an experienced radio/TV technician for help.  
 RF warning statement:  
 To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

**IMPORTANT PRODUCT SAFETY INFORMATION**

Read all instructions and safety information before use.

**SAFETY INFORMATION FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE**

Giraffe K100 Indoor Cam and its accessories are for indoor use only. Do not expose your device or adapter to liquids. If your device or adapter gets wet, carefully wipe up any liquid. Do not touch your hands wet and wait for the device and adapter to dry completely before plugging them in again. Do not attempt to dry your device or adapter with an external heat source, such as a microwave oven or a hair dryer. If the device or adapter appears damaged, discontinue use immediately. Use only the adapter provided by the manufacturer. To avoid risk of electric shock, do not touch your device or any wires connected to your device during a lightning storm.

THIS DEVICE IS NOT A TOY. Children can get entangled in cords. Keep cords out of the reach of children (more than 3ft away)

**Specifications**

<b>Camera</b>	13ft
<b>IR Distance</b>	13ft
<b>Lens</b>	2.8mm FOV 105°
<b>Day &amp; night</b>	IR Cut Filter with auto switch
<b>Processor</b>	High-Performance Embedded SOC Processor
<b>Input</b>	Built-in Omni-direction microphone
<b>Output</b>	Built-in Loudspeaker
<b>Resolution</b>	1080P
<b>Frame Rate</b>	1-20fps adaptive frame rate of network transmission
<b>WDR</b>	DWDR
<b>Storage</b>	Giraffe Cloud Storage
<b>Local Storage</b>	Micro SD Card (Max.128G)
<b>Operating Conditions</b>	+14°F ~+122°F(-20°C ~ 50°C) humidity 80% or less (non-condensing)
<b>Power Supply</b>	5V DC 1A
<b>Power Consumption</b>	Max.2.5W

**Product Warranty**

Your Giraffe product is fully covered by 100% satisfaction guaranteed 1-Year manufacture warranty. To claim your warranty or for any inquiries on product repairs, exchanges, upgrades or return, please feel free to contact our customer service and our professional agents would be glad to assist you

Technical support: +1 (415) 523-0278

Email: [support@giraffe.com](mailto:support@giraffe.com)

Live Chat: In Giraffe App

For detailed warranty and policies, please visit: [www.giraffe.com/warranty](https://www.giraffe.com/warranty)