

尺寸: 75x75mm  
折叠方式: 风琴式  
材质: 100g书纸  
颜色: 434243

igene

iGene G2

INSTRUCTION MANUAL FOR TRUE WIRELESS HEADSET

Please read the instruction manual carefully when using this product.

TIPS


1. Please fully charge before first use.

2. During daily use, please regularly clean the charging port and the charging pins of the charging case with an alcohol swab to prevent sweat and dirt affecting charging.

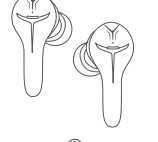
3. After connecting the earphones to some Android/HarmonyOS phones, you need to open the option to synchronize the volume of the Wireless device with the phone in the Wireless settings.

4. Please do not use the product outdoors during thunderstorms.

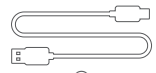
PRODUCT LIST




①




②



③



④



⑤

① Charging case

② Earphones

③ Charging cable

④ Ear tips

⑤ Manual

START

NAME: iGene-G2

ACTIVATE EARPHONES

Use a 5V=1A charging head to charge the case and activate the earphones.

PAIR EARPHONES

Remove both earphones from the charging case and they will automatically pair.

CONNECT EARPHONES

Turn on your phone's Wireless, search for the name "iGene-G2" and click to connect.  
Note: Some phones will prompt you to confirm pairing with the earphones. Click "Pair" to complete the connection.

FUNCTION

POWER ON

Remove the earphone from the charging bay or press and hold it for about 4 seconds to turn it on.

POWER OFF

Long press the touch point on the left or right earphone for about 8 seconds while the device is on. Put the earphones into the charging case and close the lid to charge and automatically power off.

PHONE

Cancel dialing by double-clicking the touch key on either earphone during dialing.  
Answer incoming calls by double-clicking either earphone touch key.  
Reject incoming calls by long-pressing either earphone touch key for 2 seconds.  
Return to music mode by triple-clicking the right earphone touch key while in game mode.  
Hang up by double-clicking either earphone touch key during a call.

VOICE ASSISTANT

Wake up voice assistant by triple-clicking the left earphone touch key.  
Turn off voice assistant by single-clicking the left earphone touch key.  
Note: Siri of Apple will be waken up and the voice assistant that comes with your Android phone will be turned on. Earphone touch key.

MUSIC PLAY


Tap music. Play/pause by single-clicking either earphone touch key while playing music.  
Skip to the previous track by double-clicking the left earphone touch key while music is playing.  
Skip to the next track by double-clicking the right earphone touch key while music is playing.

SWITCH BETWEEN GAME AND MUSIC

Music mode is the default mode when the device is turned on.  
Switch to game low latency by triple-clicking the right earphone MFB touch key while in music mode.  
Return to music mode by triple-clicking the right earphone touch key while in game mode.

CHARGING INSTRUCTIONS

Charging: Charge the earphones by put them back in the charging case and closing the lid.  
The battery case can be charged with a 5V=1A charging head.



TOUCH KEY

NOTES

HEALTH AND SAFETY

1. Stop using the product if it shows obvious damage.  
2. Do not listen to music at high volume for a long time.  
3. Do not use it while driving or engaging in other activities that require concentration.  
4. Do not use the product outdoors during thunderstorms.  
5. Keep the product away from children under 12 and pets to prevent accidental ingestion.  
Product protection

PRODUCT PROTECTION

1. Store the product at room temperature, keep it dry, and avoid prolonged exposure to high or low temperatures or humid environments.  
2. Use the original or certified charging cable.  
3. Do not submerge the product in water.  
4. The product has a built-in lithium battery, and its composition may change due to surrounding temperatures. Avoid use in environments with extremely high or low temperatures, as this may cause permanent damage to the battery.

F.A.Q.S

WHY CAN'T THE LEFT AND RIGHT EARPHONES CONNECT SUCCESSFULLY?

Re: The earphones need to be connected each other when pairing and connecting. Please verify the earphones connect together during pairing and connection. Once paired successfully, they can be used normally.  
① The product has been repaired by a third-party organization (services being provided by our company).  
② The warranty period has expired or the product has been damaged by human factors.  
Please keep the warranty card safe, we will not be able to provide repair services in the following situations:  
① The information on the warranty card and related sales voucher does not match the product.  
② The content of the warranty card has been altered or is unclear or unrecognizable.  
③ The free service provided by the warranty card does not include accessories or other decorative items.  
④ Warranty service does not include transportation or on-site service fees.  
Gene reserves the right of final interpretation.

CAN I USE A FAST CHARGER TO CHARGE THE CHARGING CASE?

Re: Please use a 5V=1A charging head to charge the case. High-power charging devices may cause damage to the product.

WARRANTY

IGENE ACOUSTICS TECHNOLOGY'S AFTER-SALES SERVICE COMMITMENT: WE STRICTLY FOLLOW THE "CONSUMER RIGHTS PROTECTION LAW OF P.R.C." AND THE "LAW OF THE PEOPLE'S REPUBLIC OF CHINA ON PRODUCT QUALITY" TO PROVIDE AFTER-SALES SERVICE, WHICH IS AS FOLLOWS:

1. Within 7 days of purchase, if the product experiences performance failure, consumers can choose to return, exchange or repair the product.  
2. Within 15 days of purchase, if the product experiences performance failure, consumers can choose to exchange or repair the product.

3. Within 1 year of purchase, if the product experiences performance failure and our technical staff confirms that the failure occurred under normal use, we will provide free warranty service.  
4. In the following situations, we will provide repair services but may charge for parts and labor based on the actual situation:  
① Damage caused by incorrect operation, negligence or force majeure.  
② The product has been repaired by a third-party organization (services being provided by our company).  
③ The warranty period has expired or the product has been damaged by human factors.  
Please keep the warranty card safe, we will not be able to provide repair services in the following situations:  
① The information on the warranty card and related sales voucher does not match the product.  
② The content of the warranty card has been altered or is unclear or unrecognizable.  
③ The free service provided by the warranty card does not include accessories or other decorative items.  
④ Warranty service does not include transportation or on-site service fees.  
Gene reserves the right of final interpretation.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) This device must accept any interference received, including interference that may cause undesired operation.  
WARNING  
Changes or modifications not expressly approved by the party responsible for compliance could void the user's warranty to operate the equipment.  
NOTE  
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.  
These limits are designed to provide reasonable protection against harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
Reorient or relocate the receiving antenna.  
Increase the separation between the equipment and receiver.  
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
Consult the dealer or an experienced radio/TV technician for help.  
RF WARNING STATEMENT  
This device has been evaluated to meet general RF exposure requirements.  
The device can be used in portable exposure condition without restriction.

WORRY-FREE AND CONSIDERATE WARRANTY

BRAND NAME	iGene-G2
PRODUCT MODEL	TWS002
DATE OF PURCHASE	
USER NAME	
CONTACT NUMBER	
USER ADDRESS	
WARRANTY	

Bluetooth headphones

FCC ID: 2019-10246-02

Model: iGene-G2



Product name: iGene-G2

Manufacturer: Gionee Acoustics Technology Co., Ltd.

Address: iGene Acoustics Technology Co., Ltd., Shipai town, Dongguan City, Guangdong Province

Executive standard: GB4993-2011