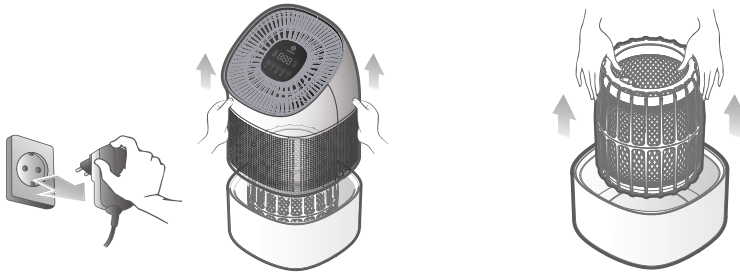


How to Clean the Exterior of the Unit



1 Unplug the power cord and lift the main unit to separate it from the water tank.

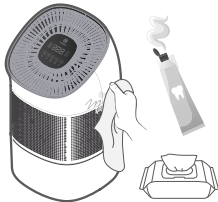
2 Remove the humidification filter or air filter from the main unit.

3 Light dirt on the exterior of the main unit can be carefully wiped off with a damp towel.



Caution Rubbing too hard may cause fine scratches that can appear as stains, so please wipe gently.

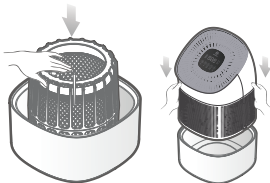
※ The water tank can be cleaned with water and a soft sponge.



4 For stubborn stains, apply a small amount of toothpaste to a wet wipe and gently clean the area, then finish with a kitchen towel.



Caution Scrubbing too hard may cause fine scratches that can appear as stains, so be sure to wipe gently.



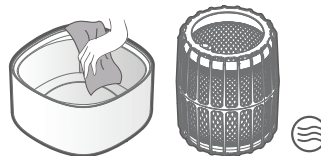
5 Reinsert the filter and align the top of the main unit with the logo facing forward when reassembling.

Storage and Transportation

○ Storage

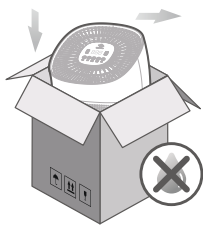


1 Drain all the water from the water tank and wipe it clean.



2 Ensure the water tank is fully drained, and sterilize the humidification filter with bleach or similar solutions. Dry the filter thoroughly before storing it.

Storage and Transportation



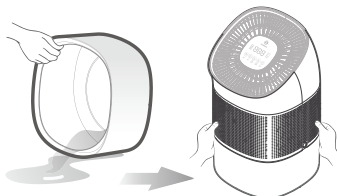
How to Dry the Humidification Filter (ZWAH-800W Only)

After washing the humidification filter, shake off excess water, place it in the water tank, and use the air purification mode to dry it easily.

- If the product will not be used for an extended period, store it in the original packing box or the dedicated storage pouch in a cool, dry place away from moisture. The humidification filter should be stored in a separate plastic bag to prevent contact with moisture.

○ Transportation

When transporting the product, empty the water from the water tank, hold the bottom of the water tank with both hands, and carry it along with the main unit.



Caution

Precautions When Not in Use for a Long Time

Leaving water in the water tank for an extended period can lead to product malfunction. This may be due to the growth of bacteria, or the mixing of foreign substances in the water with atmospheric air, which can corrode the internal mechanism of the natural humidifier or block the moisture outlets. (Always discard all water from the water tank if the product will not be used for a long period of time.)

FCC Information

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two



Caution

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

○ NOTE

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

○ Following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

[47 CFR 15.21] Pursuant to Section 15.21 of the FCC rules, changes or modifications to a Product by the user that are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The device meets the FCC Radio Frequency Emission Guidelines. Information on the product is on file with the FCC and can be found by inputting such Product's FCC ID (which can be found on the device) into the FCC ID Search form available at <https://www.fcc.gov/oet/ea/fccid>

Product	Humidified air purifier
Model	ZWAH-800WIU
Input	DC24V
FCC ID	2BC63-ZWAH-800WIU
included contains FCC ID	2ANDL-WBR3

Safety Precautions

- These instructions are intended to ensure your safety and prevent property damage. Please read them carefully and use the product correctly.



Warning Failure to follow these instructions could result in death or serious injury.

Caution Failure to follow these instructions could result in injury or property damage.

! A mandatory instruction indicator highlights items that must be followed.

⊘ A prohibition indicator highlights items that should not be done.

⏚ Grounding indicator to prevent electric shock.

⏏ Disconnect power indicator.

⊘ Do not disassemble indicator.

Installation Warnings **!**

- !** Do not use any adapter other than the one provided at the time of purchase. Doing so may cause malfunction.
- ▶ Do not use a power strip (multitap) or connect multiple devices in parallel or by extending the power cord, as this may cause electric shock or fire.
 - ▶ Using a transformer may cause electric shock or fire.
 - ▶ If the voltage, frequency, or rated current conditions are different, it may cause electric shock or fire.



- ⊘** Do not install the product near heat sources, in areas with moisture, oil, or dust, in direct sunlight, near water (such as rainwater), or in areas where gas may leak.
- ▶ This may cause electric shock or fire.

Installation Precautions **!**

- !** When installing the product, place it where the power cord can be easily unplugged.

- ▶ Failure to do so may cause electric shock or fire due to electric leakage.

Install the product on a solid, level floor.

- ▶ Abnormal vibration and noise may cause malfunction.

Maintain a distance of at least 15 cm from surrounding objects.

- ▶ If the air intake space is obstructed, the humidification capacity may be reduced.
- ▶ If placed too close to a wall, it may damage the wallpaper.

Ensure that the power cord is not pressed or pinched by the product.

Power-Related Warnings **!**

- !** Regularly unplug the adapter and clean the power cord terminals and contacts with a dry cloth to remove any foreign matter (dust, water, etc.).

- ▶ Failure to do so may cause electric shock or fire.

If the power cord is damaged, contact a service center.

- ⊘** Ensure the adapter is fully plugged into the outlet, and do not use a damaged power cord or a loose outlet.

- ▶ Doing so may cause electric shock or fire.

When unplugging the adapter, do not pull on the power cord; hold the adapter body to remove it.

- ▶ Failure to do so may cause electric shock or fire.

Do not forcibly bend, pull, twist, or tie the power cord. Do not hang it on metal parts, stack heavy objects on it, trap it between items, or push it behind the product.

- ▶ Doing so may cause electric shock or fire.

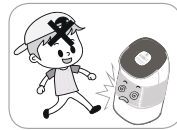
Safety Precautions

Power Related Cautions

- ⊕ Turn off the power if the product will not be used for a long time or during thunderstorms.
 - ▶ Failure to do so may cause electric shock or fire.
 - Damaged power cords are dangerous and should only be replaced by the manufacturer, service center, or a qualified professional

Warnings for Use

- ❗ If the product becomes submerged in water, disconnect the power and contact the service center immediately. If the product emits abnormal sounds, burning smells, or smoke, turn off the power immediately and contact the service center.
 - ▶ These conditions may cause electric shock or fire.If there is a gas leak [city gas, propane, etc.], do not touch the product or power cord. Ventilate the area immediately and contact your service agent or a qualified technician.
 - ▶ Do not use ventilation fans.
 - ▶ Igniting a spark may cause an explosion or fire.Do not turn off the product by unplugging the power plug during operation.
 - ▶ Unplugging and replugging may cause sparks, leading to electric shock or fire.Refer all repairs to a service center.
 - ▶ Attempting repairs yourself may cause malfunction, water leakage, electric shock, or fire.
- ⊘ Do not touch the power plug with wet hands.
 - ▶ This may cause electric shock.
- Keep plastic packaging materials out of reach of children.
 - ▶ Using them improperly, such as placing them on the head, can block the nose or mouth and cause suffocation.
- Do not insert fingers or foreign objects into the discharge port during operation.
 - ▶ Take special care to prevent children from inserting their fingers and getting injured.
- Do not place objects near the product that children could step on or climb.
 - ▶ The product may tip over, or a child may fall and be seriously injured.
- Do not put your hands into the humidification outlet during use.
 - ▶ The fan may cause injury.
- Do not insert metal or other foreign objects into the product.
 - ▶ This may cause electric shock or injury.
- If water enters the power supply, unplug the power cord and dry it completely before use.
 - ▶ This may cause electric shock or fire.
- Do not shake or move the product while there is water in the water tank.
 - ▶ Doing so may cause water leakage, electric shock, or fire.
- Do not use humidifier cleaners (sanitizers).
- Do not stack heavy objects on top of the product.
 - ▶ Doing so may cause malfunctions or noise.
- ⊘ Do not disassemble, repair, or modify the product.
 - ▶ Doing so may cause electric shock, fire, malfunction, or injury.
- ⊕ If water or foreign objects enter the electrical components of the product, disconnect the power and contact the service center.
 - ▶ This may cause electric shock or fire.
- ❗ Never add any substances other than water to the humidifier water tank, as this may cause respiratory problems.



Do not subject the product to excessive shock or pulling.

- ▶ This may cause fire, malfunction, or injury.

Safety Precautions

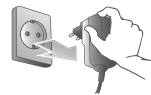
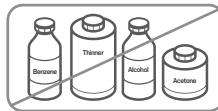
Usage Warnings

- ❗ Keep the product at least 2 meters away from electronic devices such as TVs, video equipment, and audio systems.
 - ▶ This may reduce picture quality or cause noise.Maintain a distance of at least 15 cm from walls.
- ⊘ Do not spray the product with pesticides or flammable sprays.
 - ▶ This can be harmful to health and may cause electric shock, fire, or malfunction.Do not tilt or turn the unit over while the power cord is plugged in.
 - ▶ This may cause electric shock.Do not use a damaged water tank.
 - ▶ This may cause electric shock or water leakage.Do not add hot water (over 40°C) or contaminated water (containing salt, detergent, chemicals, etc.) to the water tank.
 - ▶ This may cause malfunction.Do not install or use the product in areas where water may freeze.
 - ▶ Water below 6°C may cause the product to malfunction.
 - ▶ The ideal water temperature for a natural vaporization humidifier is 25-30°C.Do not submerge the product in water.
 - ▶ This may cause malfunction.Do not drink the water from the water tank.
- Do not place the product on the edge of a desk or table.
- Do not climb on or place objects (laundry, candles, cigarettes, crockery, medicine, metal, etc.) on the product.
 - ▶ Doing so may cause electric shock, fire, malfunction, or injury.Do not operate the product with wet hands.
 - ▶ There is a risk of electric shock.



Cleaning Warnings

- ⊘ Do not spray water directly onto the product or clean it with benzene, thinner, alcohol, acetone, etc.
 - ▶ Doing so may cause discoloration, deformation, damage, electric shock, or fire.Disconnect the power source before cleaning, and only clean the fan once it has stopped spinning.
 - ▶ Failure to do so may cause electric shock or fire.



UV_LED Safety Precautions



- This product utilizes UV LEDs. Do not attempt to disassemble or replace the UV LEDs on your own, as doing so may result in injury, electric shock, or damage to the product. UV LED replacement should be conducted exclusively by the ZeroWell service center.
- When dust or foreign materials enter the UV LEDs, please use a soft cloth for cleaning.
- If there is clear damage to the UV LEDs, do not operate the product.
- Utilizing the device in abnormal ways or with a damaged filter cover can lead to the emission of harmful UV radiation.
- Even in small quantities, UV radiation can be harmful to the eyes and skin.
- Always turn off the product prior to conducting cleaning and other maintenance procedures.

Things to Check Before Reporting a Malfunction

○ Before contacting our service center due to an issue with your product, please check the following

Symptom	Check	Action
The unit is not operating.	· Is there a power outage?	· Check if the power is on and try operating the unit again.
	· Is the power plug disconnected?	· Plug in the power cord and try operating the unit again.
	· Is the power outlet faulty?	· Try using a different outlet.
	· Are the main unit and water tank properly installed?	· Ensure that the main unit and the water tank logo are facing the front and correctly aligned.
The water in the tank is not draining.	· Is the humidification filter installed correctly?	· Ensure the humidification filter is properly installed in the tank.
There's a strange odor.	· Has the humidifier not been cleaned for a long time, or has the water become stale?	· Clean the water tank, humidification filter, and the inside of the main unit thoroughly.
	· Does it smell like tap water?	· This is likely the chlorine odor from the tap water.
	· Is the strange odor coming from the humidification filter?	· The odor may occur if the humidification filter is contaminated with bacteria. Sterilize and clean the filter before using it again.
There is air coming out, but no moisture.	· Is the humidification filter installed correctly?	· Check the humidification filter inside the water tank.
	· This product uses a natural vaporization method with ultra-fine moisture particles, making the water vapor invisible to the eye. Rest assured that the unit is not malfunctioning.	
There's not much moisture coming out.	· Have you been using groundwater?	· If possible, switch to tap water.
	· Is the water in the tank frozen, or is the water too cold?	· Water that is too cold (below 6°C) can reduce humidification efficiency.
The unit is making strange noises.	· Are you using the product on a flat surface?	· Using the product on an inclined surface may cause noise.
	· Is there debris around the outlet or fan?	· Foreign objects in the outlet or fan may cause noise due to interference.
	· Is the fan making noise?	· Noise can occur if the spinner is not fully assembled. · Reassemble the spinner and fan, then try using the unit again. · Ensure the humidification filter case is fully inserted.
Water is leaking from the bottom of the water tank.	· Has the water overflowed? · Did you rinse the water tank with water?	· If you overfill the tank above the maximum water level, or if you rinsed the tank, water may seep inside and come out through the bottom water outlet.

Product Specifications and Features

Model	ZWAH-800WIU	ZWH-820WIU
Design		
Color	White	White
UV-C Ultraviolet Sterilization Module	●	●
IoT	●	●
Air Purification Function	●	-
AUTO Mode	●	●
Mood Light	●	●
Sleep Mode	●	●
Lock (Child Lock)	●	●
Water Replenishment Reminder	●	●
Button Silence	●	●
Panel Light OFF	●	●
Usage Area (Pyeong)	Humidification Area 20㎡ (6pyeong)	Humidification Area 45㎡ (13pyeong)
	Air Purification Area 30㎡ (9pyeong)	
	Master Bedroom, Children's Room	
Humidification Rate per Hour	Up to 100 to 450 ml	Up to 100 to 700 ml
Product Weight	3.9kg	3.6kg
Power Consumption	5~18W (ATUO function)	
Product Dimensions (W×H×D)	W265 X H280 X D493mm	
Water Tank Capacity	Up to 4L	

Product Certificate



Service Information

ZEROWELL hereby guarantees products as follows in accordance with the Criteria for the Settlement of Consumer Disputes by items published by the Fair Trade Commission. For service requests, please call 82-70-4012-0902. If no action can resolve the issue, please visit the nearest service center. Compensation and details will be notified within 7 days from the date of request. Damage compensation will be resolved within 14 days from the date of notification.

Product Name		Model	
Date of Purchase	Y M D	Serial No.	
Sales Agency		Selling Price	

Free After-sale Service

In the case of using a common product for commercial use, the warranty period is reduced to half.

Consumer Damage Type	Within the Warranty Period	After the Warranty Period
When a major repair is required due to a defect in the performance or function that occurred under normal use within one month of purchase	Product replacement or refund of the purchasing price	Not applicable
When a major repair is required due to a defect in the performance or function that occurred under normal use within one month of purchase	Product replacement or free repair	Not applicable
Damage incurred during the transportation and product installation at the time of purchase	Product replacement	Not applicable
A malfunction that requires major repair within one month after the product is replaced	Refund of the purchasing price	Not applicable
When replacement is not possible	Refund of the purchasing price	Not applicable
In case of failure up to 2 times due to the same defect within the warranty period	Free repair	Paid repair
In case of failure up to 3 times due to the same defect within the warranty period	Product replacement or refund of the purchasing price	Paid repair
In case of failure up to 5 times due to the same defect within the warranty period	Product replacement or refund of the purchasing price	Paid repair
When the service/product provider loses the product requested by the consumer for repair	Product replacement or refund of the purchasing price	Refund by deducting 10% for depreciation
When repair is not possible because the service/product provider does not have parts for repair within the retention period.	Product replacement or refund of the purchasing price	Refund by adding 5% of the purchasing price to the amount depreciated on a straight-line basis
Repair parts are available but cannot be repaired	Product replacement or refund of the purchasing price	Refund after straight-line depreciation

Paid Repair

When it is not a malfunction

- In case the service involves only providing instructions and no disassembly. Reinstallation due to poor initial installation by the agency
- Poor installation due to product transfer or moving, installation by an inexperienced consumer, and reinstallation as requested by the customer upon purchase, after installation, service request for internal cleaning.

And Others

- In case of malfunction due to natural disasters such as lightning, fire, salt damage, and water damage.
- When the life of consumable parts has expired (filters, etc.)

Failure due to the intention or negligence of the consumer

When Repair is Impossible	Product replacement after collecting the amount corresponding to paid repair from the customer	Replacement of depreciated products after collection of the amount corresponding to paid repair from the customer
When Repair is Possible	Paid repair	Paid repair

※ If it is not a malfunction, you will be charged a fee for the requested service, so please be sure to read the User Manual

In case of malfunction due to consumer negligence

- In case of malfunction due to consumer negligence or incorrect repair or modification
- In case of malfunction due to incorrect use of electric capacity
- In case of malfunction caused by a person who is not an engineer from a contracted service provider or a partner company of ZEROWELL. Malfunction caused by repair
- In case of failure or damage due to external shock or drop
- In case of malfunction due to the use of consumables or options not specified by ZEROWELL
- In case of failure due to not following the cautions specified in the User Manual



ZeroWell, Inc.
ZEROWELL

www.zerowell.co.kr



Help Center
82-07-4012-0901

