PRIME®
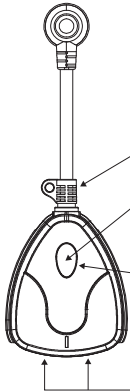## outdoor & remote controlled
SmartOutlets™

Rated for Indoor and Outdoor use

Each Box Contains:
2 SmartOutlets
1 Remote Control
1 Wall Mounting Plate
1 Instruction Manual

Required tools:
Screwdriver (not included)

Let's get started by downloading the App!
See step 1

Strain Relief:
See mounting instructions

Manual Override Button:
Push this button if you do not have your smartphone and remote and need to turn the device ON or OFF

Indicator Light Colour Key:
Blue = Outlets are powered
Flashing Blue = Device is ready to connect
Blue = Device is connected

2 Grounded Outlets:
Both outlets operate in unison

On/Off Buttons I:
Primary SmartOutlet™

On/Off Buttons II:
Secondary SmartOutlet™

Congratulations on your purchase of PRIME SmartOutlets + Remote Control! After a fast and free download, the Prime Wire and Cable, Inc. App will walk you through the complete setup process for your new SmartOutlets. The Remote is preprogrammed and will work out of the box.

1 **Download the Prime Wire and Cable, Inc. App on your smartphone or tablet**

Scan the QR code to get the App, or search **Prime Wire and Cable, Inc.** in the App Store or Google Play Store

Download on the App Store
GET IT ON Google Play

2 **Plug in your device and the SmartOutlets**

Device | SmartOutlet

1. Ensure your device is switched to the ON position and plug it into the SmartOutlets
2. Plug SmartOutlets I & II into an outdoor rated GFCI receptacle and they will pair automatically during setup

3 **Open the Prime Wire and Cable, Inc. App**

Set up your free account and follow the on-screen guide to add devices, set schedules, and control devices from anywhere

4 **Connect to Google Assistant, Amazon Alexa or Siri Shortcuts using the guide in the Prime App**

Select Device → Enter Settings → Tap Google Assistant, Alexa or Siri Shortcuts to enter the guide

Follow the step by step guides to connect your Google Assistant, Alexa or Siri Shortcuts

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SAFETY INFORMATION & SPECIFICATIONS

THIS TIMER IS A "GROUNDED" DEVICE
The male plug contains a ground pin and is only intended for use with a three-pronged grounded outlet.

THIS TIMER IS FOR USE WITH A 125VAC POWER SOURCE.
125VAC / 60Hz

DO NOT ATTACH A DEVICE THAT EXCEEDS THE UNIT RATINGS:
15A / 1875W Resistive
8A / 1000W Tungsten
1/3 HP

Do not plug heaters or heat producing devices such as coffee makers, toasters, clothes irons, etc. into the SmartOutlets.

LIMITED 1 YEAR WARRANTY

Prime warrants this product to be free from manufacturing defects for a period of one year from the original date of purchase ("warranty period"). This warranty is limited to the repair or replacement of this product only and Prime is not liable for any consequential or incidental damage to other products that may be used with this unit. This warranty is effective only if such unit is returned to Prime not later than thirty (30) days after the expiration of the warranty period. Warranty is void if damage is due to neglect, misuse, alteration, modification, improper installation, or repair by other than Prime. This warranty is in lieu of all other warranties express or implied. Some provinces do not allow limitations on how long an implied warranty lasts or permit the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

It is our experience that a product that fails prematurely due to a manufacturing defect in materials or workmanship, will generally do so very early in the product's life cycle, often the first or second time the product is used. Products that are returned for warranty inspection after months or years of continuous reliable service are usually the result of normal wear and tear, which is not considered a defect in materials or workmanship and therefore is not covered by the warranty.

This warranty gives you specific rights, and you may also have other rights which vary from province to province. If unit should prove defective within the warranty period, return within the time period set forth above prepaid with the original purchase receipt to:

Prime Wire & Cable, Inc.
ATTN: Timer Warranty
1330 Valley Vista Drive
Diamond Bar, CA 91765
Service – (888) 445-9955 • www.primewirecable.com

FCC REGULATORY STATEMENT

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:
1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Notes: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:
The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance between 20cm the radiator your body.

IC REGULATORY STATEMENT

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

INSTALLATION INSTRUCTIONS:

1. Install SmartOutlet to a vertical flat surface close to a properly installed, outdoor rated, and grounded receptacle.
2. Using a screw or hook (not included), secure the mounting tab at the top of the SmartOutlet to a wall or post.
3. If desired, the included wall plate can be mounted with the included double sided tape to a wall. The remote can be placed into the wall plate.

FAQ

- **How do I turn SmartOutlet On/Off if I do not have my smartphone and remote?**
  - Press the button on the front of the SmartOutlet for manual On/Off control.
- **The indicator light on the front of the SmartOutlet is not blinking rapidly. How do I make it blink rapidly, so I can connect the SmartOutlet?**
  - Press and hold the button on the front of the SmartOutlet for 5 seconds. The indicator light in the button will begin blinking rapidly, and is ready to connect.
- **What if SmartOutlet doesn't connect to app?**
  - Confirm SmartOutlet is powered on.
  - Confirm SmartOutlet is waiting for network configuration. (Indicator light on SmartOutlet is rapidly blinking.)
  - Confirm SmartOutlet, smartphone/tablet, and router are as close to each other as possible.
  - Ensure the networks of the wireless router and smartphone/tablet are unblocked.
  - Confirm the network password is entered correctly.
  - Confirm the wireless router is using a 2.4Ghz Wi-Fi Channel. Ensure the wireless router is broadcasting and the Wi-Fi signal is not hidden.
  - Confirm the wireless router's encryption method is WPA2-PSK and authentication type is AES, or confirm that both are setup as automatic.
  - If router enables MAC address filter, please remove the device from the MAC filter list and ensure the wireless router is allowing devices to be connected.
  - Note that this 2-pack system does not accept any other SmartOutlets to be added to its program.

RF exposure statement:
The equipment complies with IC Radiation exposure limit set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.
- French:
Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:
Cet appareil ne doit pas causer d'interférences,
Cet appareil doit accepter toutes les interférences, y compris celles susceptibles de provoquer un fonctionnement indésirable de l'appareil.
Déclaration d'exposition RF:
L'équipement est conforme à la limite d'exposition aux radiations de la IC établie pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

- **How do I re-sync the remote if it does not switch a SmartOutlet ON or OFF?**
  - Only plug one SmartOutlet into a properly grounded outlet at a time.
  - Press ON button on remote until LED on SmartOutlet flashes.
  - Unplug SmartOutlet and repeat with other SmartOutlet if needed. If re-sync fails, push power button on SmartOutlet ON and push OFF button on remote until SmartOutlet power button flashes. Repeat re-sync.
  - Note that you may have to replace the CR2032, 3V battery in the remote by removing the screw and pushing the tabs on each side to pull out the battery tray.
  - This remote does not work with any other SmartOutlets, only with this 2-pack system.

- **For additional FAQ's please see the FAQ section in the Prime Wire and Cable, Inc. App**
  - Profile -> FAQ

NOTE: Not for use in wet locations such as sinks, saunas, showers or with aquariums.

WARNING: DO NOT DISPOSE OF BATTERIES IN FIRE. BATTERIES MAY EXPLODE OR LEAK.
- Non-rechargeable batteries are not to be recharged.
- Batteries are to be inserted with the correct polarity.
- Exhausted batteries are to be removed from the product.

⚠ **WARNING:** CHOKING HAZARD – Small Parts. Not for children under 3 years.