Quick User Guide

WiFi Camera

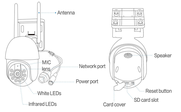
Download on the App Store | GET IT ON Google Play

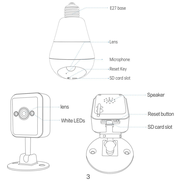
Download CAM720 APP from APP store or Google play, or by Scanning the QR code above.

Sign up an account by email and login, please read the instructions carefully before use.

Camera introduction

Note: The reset button position will be different for different models, and the picture is for reference only





Q1:What should I pay attention to before WiFi conne ction?

A1:APP permission: Pls turn on GPS and all permissionsselect"allow"; iOS (phone:pls enable location action by setting>privacy>location ser vices;>cam720 APP>enablepreciselocation,select"always"

WiFi requirement:Pls ensure the Name and password ofthe router are not more than 16 characters

Note: pls take the camera near the router for first connection,cellphone connected the same wifi

Q2:What should I pay attention to before Wireconnection?

A2:Ethernet cable:pls check the cable is working and check the indica tor of the network port is always on

NOTE: pls confirm the cellphone connected the same wifi of the router that camera connected.

Q3:How to do if the camera is often offline?

A3:Adapter: pls check the adapter and outlet for the camera,or check the power supply voltage is stable,when screen records, the problem is it powercamera can record without wifi

Network: pls check the network,is it normal

APP permission: pls check mobile network permission on the APP is enable, otherwise, the APP can't work under mobile network.

Reconfigure the camera: delete the camera from the APP> add the camera after reset the camera as the first connection

Sign up & Login

1.Register an account: Click"sign up"> enter Email, set your APP pass word, check the verified code

2.Login

Note: if you don't want register an account, it can't remote, but you canuse stand alone mode to view the camera. This mode only support Local view

WiFi connection

Power and Reset the camera: Pls plug the adapter for the camera, Reset the camera by long press the reset button for 5 seconds until you hearing "Di-" ,camera will do self-inspection after "Di-" 3 times

Requirement Before WiFi connection: pls read Q1 above: Don't ban permissions of the APP

NOTE: some models only support 2.4Ghz WiFi, cellphone connected 2.4GHz WiFi for first connection! If camera support 2.4G/5G band WiFi, pls choose the right WiFi second,Pls check you want to install (2.4GHz signal transfer distancelis longer, 5Ghz is shorter but faster in speed).

The device connects to the router via WiFi

1.In the APP: click"+"> select"WiFi connection"

2.Check "configure the network when you hear the device tone" > Tap"next step"

3.Follow the Tips Shown in the APP(pls connect WiFi to JA-*** or JAA-***, and then back to Cam720 APP)to find the Camera's WiFi(names:JA-*** / JAA-***),after connected it pls back to cam720 APP

4. Enter the right password of the WiFi that your phone conne cted to, Tap"Next Step)

5. When the device is connected, pls wait patiently until camera is online",then click the video to view

Bluetooth configuration

1. Please confirm that the Bluetooth function is turned on.

2. After resetting the camera, wait for it "Di" two sounds, until camera completes self-test.

3. In the APP: Click "+" and wait for 1~2 seconds for the APP to automatically search for the camera Bluetooth signal.

4. Select the Bluetooth signal of the camera, input the WiFi password and click Next.

5. Wait patiently during Bluetooth network configuration, please do not exit halfway.

Note: Please ignore if you don't need for Bluetooth network configuration. If you need to use it again, please close APP then re-open.

Wired Connection

Plug the power supply and Ethernet cable to the router: Pls plug the adapter for the camera, and connect the camera with the Ethernet cable to the router

Reset the camera: only press the reset button about 5-8s until you hearing "Di-" ,camera will start wired connection to connect

NOTE: pls reset Q2 above if there is a problem in wired connection if the camera has a Network port, it supports wired/WiFi connection, otherwise, pls select wifi connection to connect.

Connect to the router LAN port through a network cable

1. In the APP,click"+"> select "network cable connection"
2. Search and select the IP of the camera,click to add
3. Click the video to view until hearing "camera is online"

1. Return to the device list
2. Share the device
3. More function settings
4. Switch image effects
5. Turn on the microphone
6. Screenshot to save the image
7. Switch into Full-screen image
8. Playback (SD card Playback / Cloud Playback)
9. Setting of cruise
10. Preset point settings
11. TZP rotation control
12. Turn on voice intercom
13. Turn on screen record function
1. Start Live video
2. Subscribe Cloud storage
3. More functions setup
4. User information
5. Modify the device name
6. Add more cameras

1. Back to the device list
2. Modify the device name
3. Share equipment
4. SD card setup
5. Detection alarm settings
6. Buy cloud storage
7. Image Flip: upside down
8. Choose a call mode
9. Enable/Disable Auto tracking
10.Indicator light switch
11. Choose night vision mode
12. Set the time zone
13. Switch WiFi network
14. Camera information
15. Camera version number
16. Delete the camera
17.Transfer the camera to another account

Share

Share your camera with your friends and families

1.Your friend should have an account of cam720 APP.

2.in main account, enter the Email of the friend APP account or scanthe QR code of the account to share it.

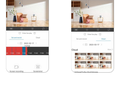
3.Freely set the permission on this shared account.

Playback

1.Turn on the playback function and two Record method ava ilable: SDcard record(8-128G) and Cloud Record.

2.New users can get a trial cloud storage for free,pls don't miss it.

3.SD card record supports 3 record modes: 24/7 continuous, motion-triggered, scheduled record.



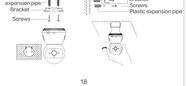
Installation

Indoor Camera-stent assembly

1.This camera can be placed on the desktop, or do ceil or Wall mounted.

2.Attach the bracket to the wall and make a mark on the hole to punch holes, and use a 6mm drill bit to get the holes,then Stuff the rubber stopper into the hole

3.Align the bracket with the hole position and tighten the screws. Fix the body, hold the body and turn it tightly.



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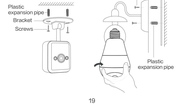

Outdoor camera

1.Put the other end of bracket A together with the slot of bracket B, and then just push it down.

2.Select a suitable location and install expansion screws on the wall. for example, if it's a wooden wall,expansion screws are not requirement.

3.Align the bracket with the hole position and tighten the screws.

Note: Different models will have different appearance and installation method, the picture is for reference only

Important Use Notice

1. The use of unapproved or incompatible power adapterarmay cause fire, explosion or other dangers.

2.This product and accessories contain some small parts to avoid hildren contact and cause swallowing small parts, causing suffocation or other hazards, in addition, this product is not a toy, children should be used under adult supervision.

3. Please use this product within the appropriate temperature range. When the ambient temperature is too high or too low,it may cause errors, avoid rain or moisture on the product and its accessories, so as not to affect the use of the product.

4. Suitable for equipment, suitable for areas with an altitude of 2000 meters and below.

5.WiFi device should be under a good wifi signal area,pls avoid choosing a closed environment installation which may cause bad signal.

Important Use Notice

1.Failed in connection at first connection?

Pls view the operation video at last page(Scan the QR code toview), and pls view wifi connection steps from Page6, if still failed, pls message seller to get support;we also offer online support if you need.

2.Change a router,camera is offline?

pls delete the camera from the APP, and take the camera to near the new router,power and reset it, search and add it.

3.Stop record?

1.Check the status of the SD card in the APP
2.Check the record setup support
3.format SD card
4.change a SD card to test
5.message Seller to get

4.Camera is offline?

Read the Q3 at page4 and follow it to check, if there is further question, pls message seller to get support

5.The instructions are not detailed enough?

It's general quick user guide,so less many details,pls contact seller to get the E-user manual and operation video accordingto your order.

After-sale Service & Tech Support

We offer a one-year warranty and lifetime technical support! As long as there is any problem, please feel free to contact thepurchase store, we will quickly provide an effective solution.

E-mail: technicalreply@qacctv.com market@qacctv.com

By scanning the QR code below to access YouTube,Selectthe right operation video for your camera according to APPand Model of the camera Or message seller to get the operation video directly.

Operation videos
(Scan the QR code to view)

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any inte rference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interferenceto radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.