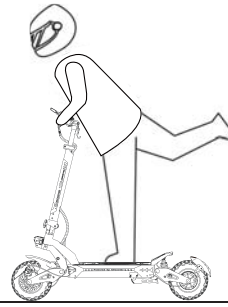




## Riding Notice



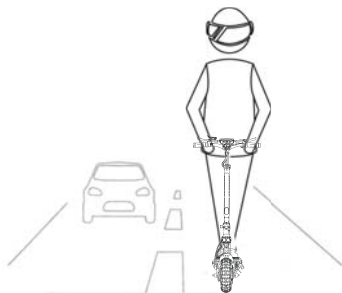
⚠ Do not hang heavy stuff on the handlebar.



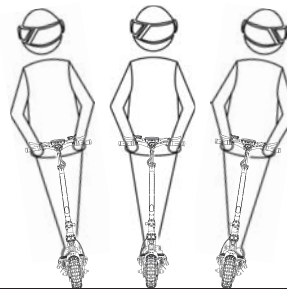
⚠ Keep both feet on the deck all the time.



## Dangerous Actions



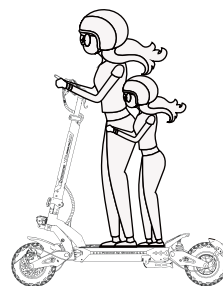
⊘ Do not ride in traffic lanes or residential areas where vehicles and pedestrians are both allowed.



⊘ Do not turn the handlebar sharply at high speeds.



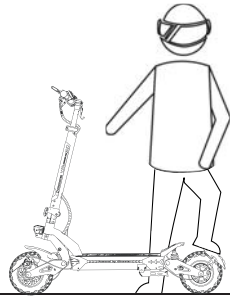
⊘ Avoid puddles deeper than 2 inches.



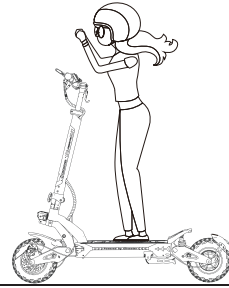
⊘ Passengers are not allowed, including children.



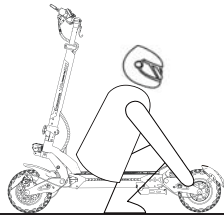
## Dangerous Actions



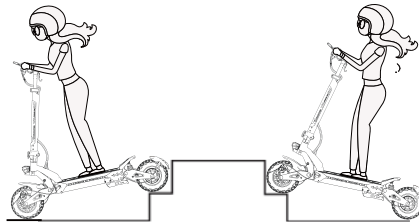
⊘ Don't step on the rear fender.



⊘ Always keep your hands on the handlebar.



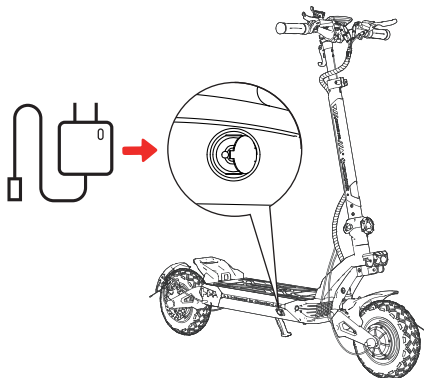
⊘ Do not touch the disc brake rotors.



⊘ Do not try riding up or down stairs or jumping over obstacles.



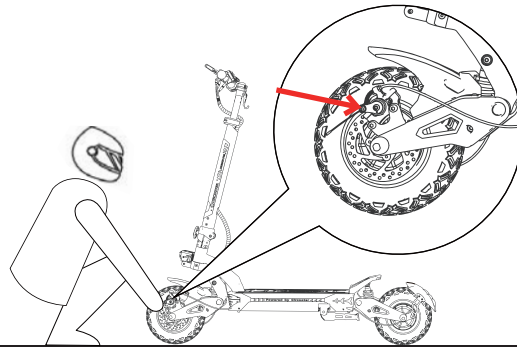
## Charging



- Your scooter will be fully charged when the LED indicator on the charger changes to green from red.
- With charging protection, the scooter will cut off charging automatically after a full charge.
- Even so, we still don't recommend charging your scooter for a long time more than 24 hours at one time.
- Do not connect the charger if the charging port is wet.
- Keep the charging port closed when not charging.



## Disc Brake Adjustment



### To adjust the disc brake:

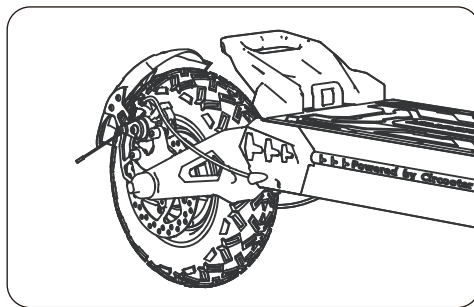
You need a hex wrench to loosen the bolt on the cable clamp.

- If the disc brake is dragging, slide the arm of the clamp backward along the cable while holding the cable in one hand. Then, retighten the bolt on the brake clamp.
- If the disc brake does not work efficiently, the cable is slack. You need to slide the arm of the clamp forward along the cable while holding the cable in one hand. Then, retighten the bolt on the brake cable clamp.

**Notice:** The disc brake may squeak when in use until it is broken in. This is normal and does not affect the brake's function or performance.

### To eliminate braking noises:

For easier operating, we suggest you put the scooter on the desk.



- First, make sure the scooter is turned off.
- Loosen the two brake caliper mounting bolts (not the bolt on the cable clamp).
- Reposition the brake caliper to ensure the brake rotor is in the middle of the two brake pads.
- Keep the brake rotor not touching the brake pads.
- After repositioning the brake caliper, re-tighten the mounting bolts.



## Safety Instructions

### Cleaning and Storage

If you see stains on the scooter's body, wipe them off with a damp cloth. If you cannot scrub off the stain, put on some toothpaste, and brush them with a toothbrush, then wipe them off with a damp cloth.

#### Notes :

- Do not clean the scooter with alcohol, gasoline, kerosene, or other corrosive and volatile chemical solvents to prevent fire damage.
- Do not wash the deck with a high-pressure water spray. During cleaning, make sure that the scooter's turned off, the charging cable is unplugged, and the rubber flap is closed as water leakage may result in electric shock or other major problems. When the scooter is not in use, keep it indoors where it is dry and cool.
- Do not put it outdoors for a long time. Excessive sunlight, overheating, and over-cooling will shorten the battery pack's lifespan.

### Battery Maintenance

- ① Use original battery packs. Use of batteries of other models or brands may bring about safety issues.
- ② Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away from metal objects to prevent short circuits that may result in battery damage or even injury and death.
- ③ Use the original power adapter to avoid potential damage or fire.
- ④ Mishandling of used batteries may do tremendous harm to the environment. To protect natural environment, please follow local regulations to properly dispose used batteries.
- ⑤ After every use, fully charge the battery to prolong its life span.

### Storage and Disposal

- ① Please try to store the scooter in a cool and dry place between 14 °F and 104 °F. In extremely humid environments, the interior of the scooter may suffer condensation or even water accumulation, which may damage the battery rapidly. Devices are not intended for use at elevations over 2000 m above sea level. Prolonged exposure to UV rays, rain, and the elements may damage the enclosure materials. Store indoors when not in use.
- ② In daily use, try to recharge the scooter after completely running out of the battery. If the battery level is low, charge it as soon as possible.
- ③ Please charge the scooter every other month to preserve the battery.



## Limited Warranty Statement

### 30 DAY SATISFACTION GUARANTEED RETURN POLICY

If you are unsatisfied with your purchase, Circooter's return policy allows you to return the product purchased on the Authorization channel within 30 days counting from the date of receipt of shipment, and request a refund from the Authorization channel for any reason.

**Note: Express shipping cost is non-refundable.**

For the return request, Circooter is not responsible for lost packages due to the carrier, or products received that cannot be verified. Received products that have damage determined to have been caused by the end-user may be subject to denial of the return request.

### TO QUALIFY FOR A REFUND, ALL THE FOLLOWING CONDITIONS MUST BE MET

- 1 A Return Merchandise Authorization (RMA) must be requested from Circooter within 30 days from the date of receipt of shipment. To request an RMA, contact Circooter Service Team at [hello@circooter.com](mailto:hello@circooter.com).
- 2 The cost of return shipping will be borne by the customer.
- 3 For warranty service, please keep your receipt and/or invoice to validate proof of purchase.
- 4 Returned product must be in good physical condition (not physically broken or damaged).
- 5 All accessories originally included with your purchase must be included with your return.
- 6 If you return a product to Circooter, (a) without an RMA from Circooter(b) without all parts included in the original package, Circooter retains the right to refuse delivery of such return.

### LIMITED PRODUCT WARRANTY

Circooter warrants the original purchaser that your Circooter product shall be free from defects in materials and workmanship under normal use for a period aforementioned.

Circooter does not warrant the operation of the product will be uninterrupted or error-free.

Circooter is not responsible for damage arising from failure to follow instructions relating to the product's usage.

### REMEDIES

If a hardware defect is found and a valid claim is received by Circooter within the Warranty Period, Circooter will, at its option and to the extent permitted by law, either (1) repair the product at no charge, using new or refurbished replacement parts or, (2) replace the product with a new or refurbished product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Warranty is valid only in the jurisdictions where the products are sold by [hello@circooter.com](mailto:hello@circooter.com), and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

### HOW TO OBTAIN WARRANTY SERVICE

A Warranty Service Order must be requested from Circooter within Warranty Period from the date of receipt of shipment. To request a Warranty Service Order, contact Circooter Service Team [hello@circooter.com](mailto:hello@circooter.com). To obtain warranty service, you must deliver the product, in either its original packaging or packaging providing an equal degree of protection, to the address specified by Circooter. In accordance with applicable law, Circooter may require the customer to furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.



## Error Code

Error code	Definition
E10	Transmitting communication fault
E11	Receiving communication fault
E12	Rear motor controller fault
E13	Front motor controller fault
E14	Accelerator fault
E15	Brake lever fault
E16	Rear motor Hall fault
E17	Rear motor open-phase fault
E18	Front motor hall fault
E19	Front motor open-phase fault

Press and hold  to enter the P settings.

P1	Switch between metric and imperial units
P2	Turn on/off cruise control
P3	Switch between zero start and non-zero start
ODO	Reset odometer
P99	Factory reset



## FAQ

### 1 What if the E-Scooter arrives with missing accessories or broken parts?

Answer: Please send a photo of your order's package contents to Circooter Support Team by email. We will reply to you soon and send correct replacement accessories or parts.

### 2 Is the tire replaceable and how to replace the tire?

Answer: Yes, the tire is replaceable. Please contact Circooter Support Team for more information or search "How to replace scooter offroad tires" on YouTube.

### 3 What if the rear disc brake doesn't work well?

Answer: You may contact us for instructions on brake adjustment, or search "How to adjust rear brake of scooters" on YouTube for tutorial videos as well.

### 4 Why are there braking noises?

Answer: It usually means your disc brake tilts which causes friction noise. Please see the "Disc Brake Adjustment" section. If you still have problems, please contact us for help.


### 5 What does the error code mean on the display?

Answer: If you see any error code mentioned above, please contact Circooter Support Team to eliminate the error code.




## Contact Us

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your Circooter electric scooter.


 E-mail Service: [hello@circooter.com](mailto:hello@circooter.com)

 [www.Circooter.com](http://www.Circooter.com)

 Facebook: @CIRCOOTER

 Instagram: Circooter

 Youtube: Circooter

 1-833-597-1988