

# Mimitakara<sup>®</sup>



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@goodHearing R1

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User Manual



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# | WELCOME |

Welcome to Mimitakara! We are thrilled to have you join our global family and be a part of our community. Choosing Mimitakara Hearing Aids to support you in your day-to-day life is a fantastic decision! If this is your first time experiencing Mimitakara products, we can assure you that it's going to be an awesome experience that will only take a few minutes to get familiar with.

To help you get started, this user guide will take you through all the necessary operations and initial setup. For a better user experience, we recommend wearing it throughout the day. At Mimitakara, we believe in connecting hearts and making a positive impact on people's lives through our products.

## ! R1 HEARING AID !

You have purchased the R1, a hearing device from the goodHearing series, model: DP-6EF. With IP54 dustproof and waterproof function.

The goodHearing series uses the **patented millisecond frequency shift technology**, which can restore the true color of the sound; the number of sound processing channels is as high as 8, and it can be used in different situations with 3 kinds of hearing aid mode switching.

The R1 also includes True Wireless technology with Hearing Aids capability that enables you to switch effortlessly between Bluetooth mode and Hearing Aid mode, allowing you to answer your phone, watch TV, listen to music, and enjoy high-quality sound with ease.

You can use the mobile APP ( goodHearing ) to adjust the hearing aid.

We recommend that you seek professional assistance first to understand your hearing condition and eliminate any pathological problems before wearing the device. It is important to adjust the volume within a moderate range, as high volume may cause hearing damage.

※ Please note that the R1 is not suitable for children under 3 years of age.

## ACCESSORIES

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- 1 Hearing aid charging case
- 2 Pair R1 Hearing aid (Left ear / Right ear)
- 3 Open ear tips : L / M / S sizes with 2 of each  
Close ear tips : M / S sizes with 2 of each
- 4 USB Type-C charging cable

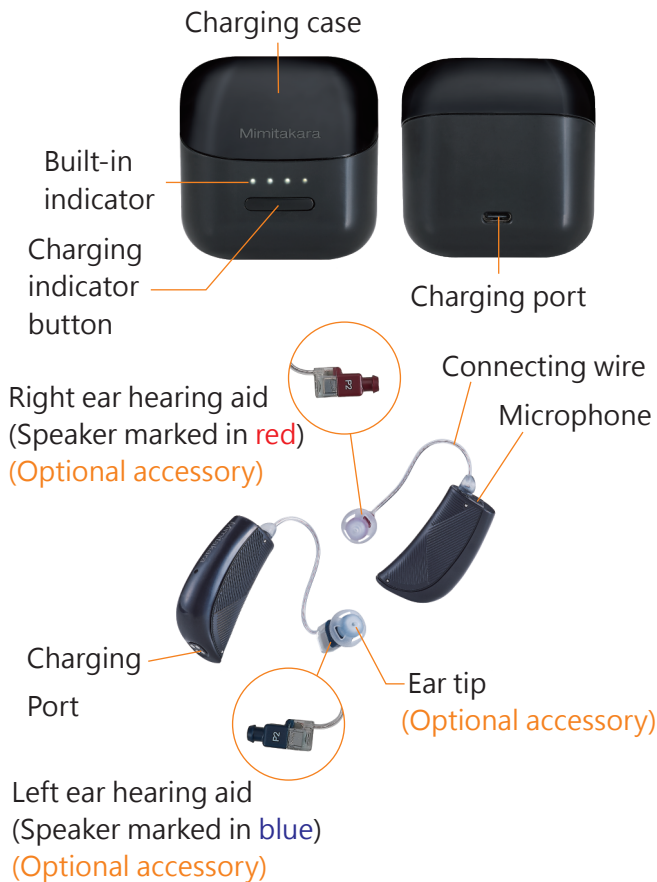


Left ear (with blue receiver) /  
Right ear (with red receiver)

※ Receivers and ear tips are optional accessories.

## FEATURES

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## I DAILY USE I

### POWER ON / OFF

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- Power ON: Remove the R1 from the Wireless Charging Case, it will power on automatically.
  - ※ Initial Setup: For the first-time use, please place the left and right hearing aids into the charging slots of the earphone case for initial setup.
  - ※ It may not power ON if the battery is low, please recharge the unit before use.
- Power OFF: Place the R1 inside the Charging Case, it will turn off and start charging automatically.
  - ※ Please store your R1 in the Charging Case when not using it.
  - ※ The goodHearing R1 will store your last hearing setting preference.

## CHARGING INSTRUCTIONS

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The hearing aids and charging case feature built-in rechargeable lithium batteries. The charging case can be charged using a power bank, car charger, or a USB adapter with an output of 5V 250mA. The charging case uses a Type-C cable for charging and can provide 2-3 full charges for the hearing aids when fully charged. (USB adapter compliant with IEC60601-1 medical regulations certification is not included. Please purchase an adapter separately.)

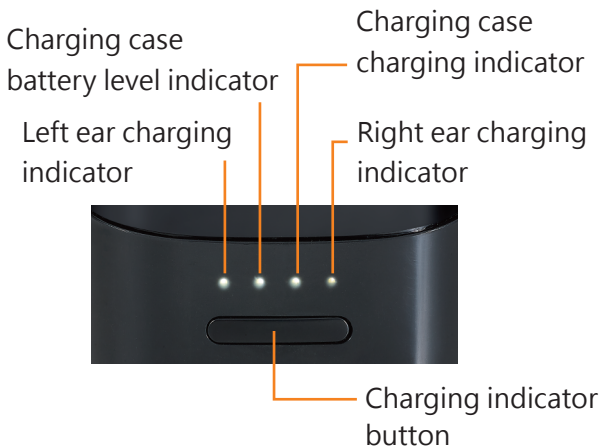
### ● Charging Instructions for the Hearing Aids

Place the hearing aids in the charging case to begin charging. The charging case will charge the hearing aids, and it takes 4 hours to reach a full charge. A fully charged hearing aid can provide over 10 hours of continuous use.

## ※ Caution





- ⊙ Avoid charging in high-temperature environments.
- ⊙ When the hearing aids are not in use, please immediately place them back into the charging case for charging. Allowing the battery to completely drain may damage its lifespan.
- ⊙ With an increase in the number of charge and discharge cycles, the battery will gradually age. It is recommended to replace the battery every two years. Please contact the distributor for battery replacement and do not attempt to replace it yourself.

## ● Charging case indicator



Press the charging indicator button to observe the charging status of the hearing aid and charging case.

※ When the charging case is out of battery, it will whistle as a reminder. Please promptly charge the charging case to full battery.

Light	Description
 <p>Left ear charging indicator</p>	<p><b>Charging</b> : Flash for 4 sec.  <b>Full battery</b> : Constant light  for 4 sec.</p>
 <p>Charging case battery level indicator</p>	<p><b>Normal battery</b> :  Solid light for 4 sec.  <b>Low battery</b> : Flash for 4 sec.</p>
 <p>Charging case charging indicator</p>	<p><b>Charging</b> : Flashing light  <b>Full battery</b> : Solid light</p>
 <p>Right ear charging indicator</p>	<p><b>Charging</b> : Flash for 4 sec.  <b>Full battery</b> :  Solid light for 4 sec.</p>

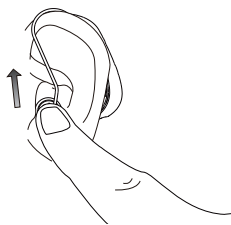
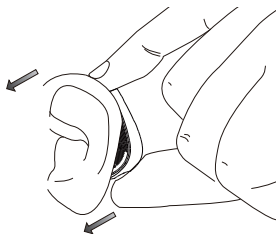
※ If R1 placed in the charging case, the charging case battery level indicator light is **off or remains solid for 4 seconds and then turns off, indicating that R1 is not properly placed.**

※ When the charging case is being charged while simultaneously charging the R1, all 4 indicators on the charging case will be illuminated. The subsequent status of R1 and charging case indicator are explained as shown in the above.

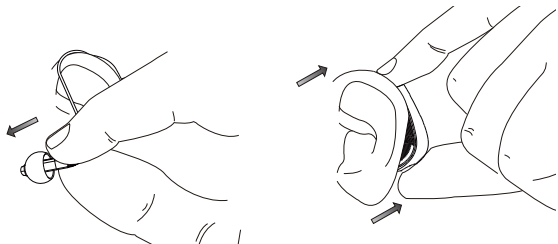
## WEARING INSTRUCTIONS

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1. Please wear the R1 according to the marked left and right ears, **red color** indicating the right ear and **blue color** indicating the left ear. Start by placing the R1 snugly behind the ear and hooking the wire over the ear.
  2. Insert the receiver along with the ear tip into ear canal, ensuring a tight fit in both ears to prevent the entry of air and the whistling sound.
- ※ If feedback noise persists even with a tight fit, please try using ear tips of appropriate sizes.



3. When removing the R1, first remove the receiver along with the ear tip. Avoid pulling the connecting wire directly. Then, you can remove it.



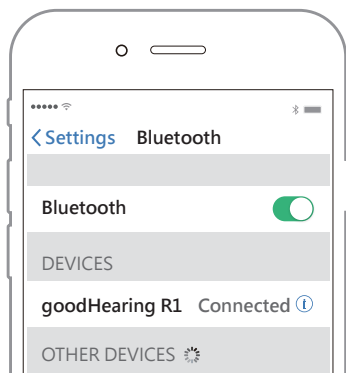


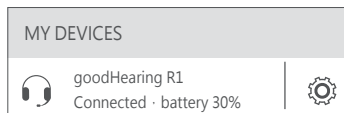
## BLUETOOTH PAIRING

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The R1 automatically power on when taken out of the charging case and proceed to pair with the smartphone via Bluetooth.

1. Start by turning on the bluetooth function on your smartphone. Go to "Settings" and toggle on the "Bluetooth" option.
2. Once you are on the Bluetooth settings page, it will automatically search for devices. The R1 will appear in the list of "Available Devices." Select them for pairing.





In the connected Bluetooth state, by selecting the BT connection screen, you can view the battery level of the R1.

Once the pairing is successful, the connection is established. Please download the goodHearing App to adjust the settings of the R1.

※ The above interface may vary depending on the operating system version.

## APP USER GUIDE

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### Step 1

After downloading the app, please register first.

### Step 2

After pairing the R1, select the voice enhancement function to manually adjust the hearing aids or use

the results of the hearing test as a basis for adjusting the R1. (Please refer to the operating instructions for details).

### Step 3

You can directly choose the mode of the R1 or adjust the volume and frequency range separately for the left and right ears. (For more features, please refer to the operating instructions).

※ Note:

1. When using the app, please enable Bluetooth on the smartphone (host Bluetooth device).
2. The Bluetooth hearing aids only need to be paired once with the same host Bluetooth device. The hearing aids will automatically connect to the last paired device when turned on again.

# | USER SUPPORT |

## MAINTENANCE

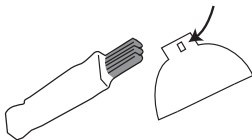
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Before  
each  
use



- Please clean the ear canal before each use.

After  
each  
use



- Use a small brush to remove the earwax around the earbuds.

Be sure to keep the small holes on the earbuds unblocked for normal use.

The blockage of earwax may affect the effect of hearing aids.

## Maintenance and care

- Place the R1 back into the charging case when not in use
- Before and after use, clean the R1 to get rid of excess buildup
- Clean the charging case on a regular basis
- Store the units away from direct sunlight and keep in dry and safe place
- Avoid excessively high and low temperatures
- Keep away from liquids

## Safety

- We always recommend consulting a professional physician to understand your hearing conditions.
- Do not share the use of the hearing aids
- Keep out of reach from children and infants
- Do not attempt to disassemble the units
- Use the hearing aids at appropriate volumes

## FAQ

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### No sound

- Charge the hearing aids
- Increase the hearing aids volume
- Clean any excess debris on the eartips
- Place the hearing aids back into the charging case and wait for a minute before taking them out and wearing them again.

### Sound distorted

- Ensure the eartips have a good seal
- Change to a different environmental mode on the hearing aid
- Clean any excess debris on the eartips
- Charge the hearing aids
- Ensure that the range of the connected devices are in range (place both devices closer)

## Can't power on

- Charge the devices
- Ensure they have a full charge before use

## Charing problems

- Ensure that the USB is connected correctly on both ends
- Ensure that the adapter has the correct specifications (Use an USB charging adapter that is rated with an output voltage of 5V and an output current of over 250mA)
- Ensure the power plug is plugged in and is ON

## Is it compatible for both Android and iOS devices

- Yes, it is compatible

## LEGAL INFORMATION

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### Warranty

1. Mimitakara provides a one-year warranty,
2. Under normal conditions use, provides free repair services. Earplugs, horns, horn lines, (Personal hygiene accessories are not covered by the warranty)
3. The product improperly handled/ miss-used/ damaged shall be charged at the discretion when they need to be repaired.
4. Serious damage product or self-disassembly or modification will not be repaired.
5. Damage caused by uncontrolled factors such as natural disasters and fires is not covered in the warranty.
6. If you need repair services, please send the product with the warranty form to the company.
7. 30 day risk free money back guarantee
8. 31 to 60 days restocking fee



## FCC

Federal Communications Commission (FCC) Statement

15.105(b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## 15.21

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

## FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

2. For portable operation, this device has been tested and meets FCC RF exposure guidelines. When used with an accessory that contains metal may not ensure compliance with FCC RF exposure guidelines.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference and
- 2) this device must accept any interference received, including interference that may cause undesired operation.



R XXX-XXXXXX

T XXXX-XXXXXXXX

FCC ID: 2BBAZ-6EFX

## SPECIFICATION

<b>R1 Hearing Aid</b>	
Product name	goodHearing R1
Model name	UP-6EF
Dimensions	1.4 x 0.7 x 3.3 cm / pcs
Weight	5±1 g / pcs
Battery Type	Rechargeable Battery
Continuous Use	>10 hours
Bluetooth distance	8 meters
Bluetooth name	goodHearing R1
Max. Output	128±5dB @SPL 90dB
Max. Gain	47±3dB
<b>Charging case</b>	
Weight	75±10 g
Power	Type-C ; 3.7V 500mAH
Charging time	4 Hours
Charging times	2-3 Times



