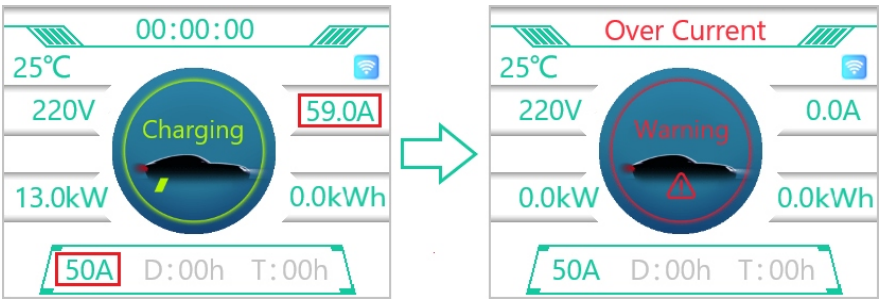
(4) Over Current (Excessive AC input current)

Fault display:

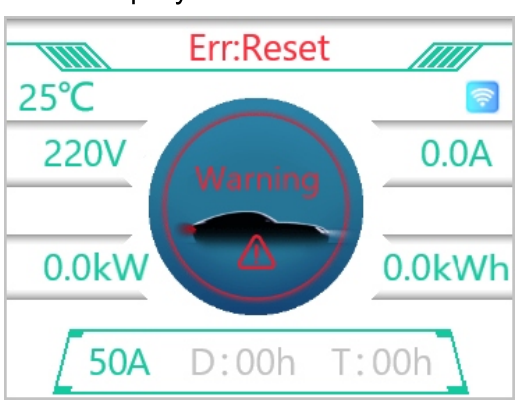


Troubleshooting:

1. immediately disconnect the leakage / overcurrent protection switch of the distribution box
2. check whether there is low impedance connection between the two AC pile output lines

(5) Err:Reset (E-stop switch closed)

Fault display:



Troubleshooting:

1. check whether the red emergency stop protection button is pressed
2. if it is pressed, please rotate the button to restore it

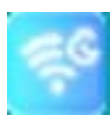
1）Application download

Download tuya smart or smart life app in App Store

tuya smart

2）Configure charging device network

1. Ensure that the charging device and mobile phone are in the same Wifi network (5G band Wifi is not supported) and that you are located near the charging device. When the device is powered on, open the Doodle Smart APP, and the networking status of the charging device is shown as follows:



Waiting for distribution network operation

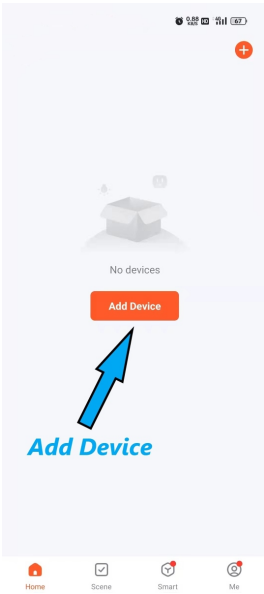
Connected to the Internet

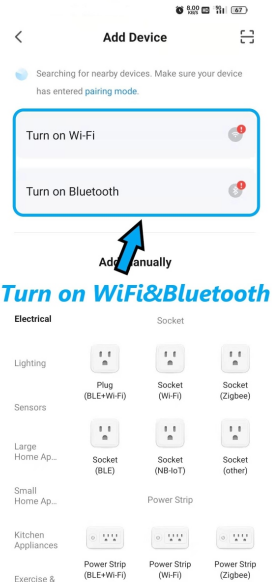
Not connected to the Internet

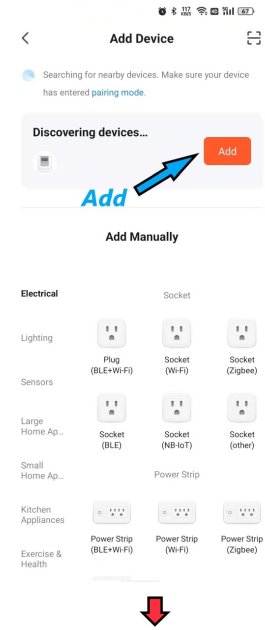
2. If the timeout, appeared in the process of distribution network and distribution network failure, please check whether the Wifi network has access to the network and the router at 2.4 G frequency charging device or mobile device distance is too far cause bluetooth connection fails, if the above situation, repeat the above operation distribution network can be successful, if the problem still cannot be solved, please contact customer service for processing.

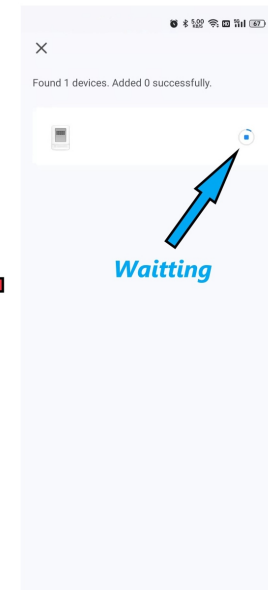
The following is a demonstration of the distribution network operation process:

1. Open the Doodle Smart App, tap the plus sign in the upper right Angle to automatically discover the device, enable Wifi and Bluetooth permission, and start searching. Enter the Wifi account and password, and wait for the charging device to be connected to the network to enter the App charging display interface.

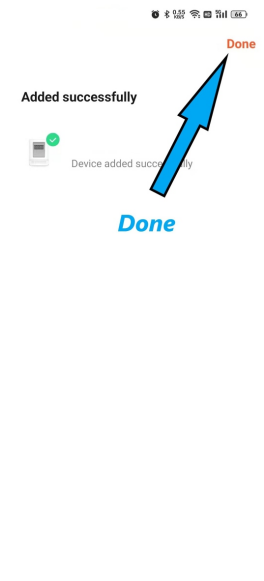

No devices
Add Device
Add Device
Home
Scene
Smart
Me


Add Device
Searching for nearby devices. Make sure your device has entered pairing mode.
Turn on Wi-Fi
Turn on Bluetooth
Turn on WiFi&Bluetooth
Electrical
Socket
Lighting
Plug (BLE+Wi-Fi)
Socket (Wi-Fi)
Socket (Zigbee)
Sensors
Large Home Ap...
Socket (BLE)
Socket (NB-IoT)
Socket (other)
Small Home Ap...
Power Strip
Kitchen Appliances
Power Strip (BLE+Wi-Fi)
Power Strip (Wi-Fi)
Power Strip (Zigbee)
Exercise &

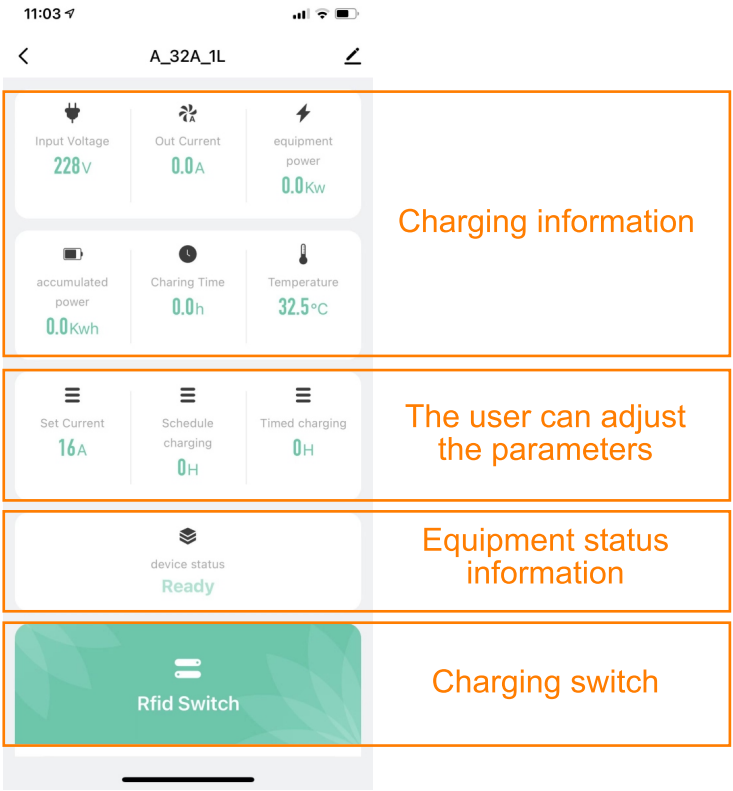

Add Device
Searching for nearby devices. Make sure your device has entered pairing mode.
Discovering devices...
Add
Add
Add Manually
Electrical
Socket
Lighting
Plug (BLE+Wi-Fi)
Socket (Wi-Fi)
Socket (Zigbee)
Sensors
Large Home Ap...
Socket (BLE)
Socket (NB-IoT)
Socket (other)
Small Home Ap...
Power Strip
Kitchen Appliances
Power Strip (BLE+Wi-Fi)
Power Strip (Wi-Fi)
Power Strip (Zigbee)
Exercise & Health


Found 1 devices. Added 0 successfully.
Waitting

Found 1 devices. Added 1 successfully.
NEXT
NEXT


Done
Added successfully
Device added successfully
Done

3) App charging interface operation：



Before charging, please confirm that the charging gun is inserted into the vehicle. In the icon in the upper right corner of the charging display interface, there are functions such as device information, offline reminder, shared device, etc. users can operate by themselves. Note: after clicking the remove device button at the bottom, the network needs to be redistributed. This operation can be performed when changing the home WiFi password or changing the device user.

Warning:Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Statement:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses an can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct th interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.