SMALO LX2/PX2 HMI User Manual



CONTENTS

Introduction	. 2
Manufacturer Information	2
Product Description	2
Support Information	2
Copyright Information	2
SMALO's HMI	. 3
HMI Guide	
How to Power ON/OFF	
Detailed Icon Explanations	
Battery Capacity	4
USB Type-C Charger Port	4
Additional Useful Information	
Disposal and recycling Information	6
Troubleshooting	. 7
Warning Codes	7
Error Codes	9
Safety Information	14
FCC compliance statement	14
Specifications	15

Introduction

Manufacturer Information

Darad Innovation Corporation is a company located in Taiwan. We are committed to developing products that feature innovative ideas and structures.

Product Description

Product Description:	Stem Integrated HMI
Trademark:	SMALO
Type Designation:	60.Y2XHM.001 / 60.Y3BHM.001

Support Information

Whenever you need professional support, please don't hesitate to contact us!

E-mail : <u>info@besv.com</u>

Headquarter's Telephone No.: +886 3 2508800 Headquarter's Address: 1 F., No. 167, Shanying Rd., Guishan Dist., Taoyuan City 333426, Taiwan (R.O.C.)

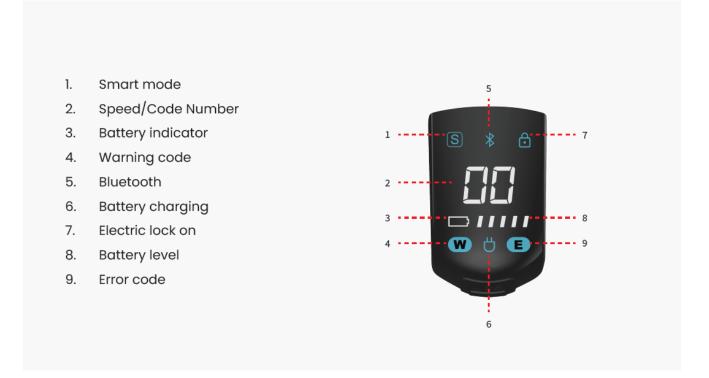
Copyright Information

Copyright © 2023 Darad Innovation Corp. All rights reserved.

No part or all of the content of this user manual may be used, modified, reproduced, transformed, distributed, published, translated, publicly displayed or distributed in any way to any other computer, server, website, media related to publication or any third party without the company's prior written consent.

SMALO's HMI

HMI Guide



How to Power ON/OFF

Typically, the HMI turns on when you turn on the e-bike's power. (The figure below shows how to turn on SMALO LX2's power. SMALO PX2 can be powered on the same way, with the power button at a similar location—top tube.)



Detailed Icon Explanations

S	Smart Mode	On by system default. Icon disppears when there is no power assistance.
*	Bluetooth	When e-bike is connected to user's smart phone.
⋳	Electric Lock On	When the e-bike is on and locked.
88	Speed / Code Number	Displays current speed or warning/error code number.
mph km/h	Speed Unit	Displays speed unit of choice, can be changed via app.
	Battery	Battery icon, which blinks when battery is almost at 0%.
	Battery Capacity / Passcode Digit Indicator	Displays remaining capacity or ramaining passcode digits to be inputted.
Ċ	Battery Charging	Lights up when charger cable is plugged into charger port.
W	Warning Code	System or component issue a warning.
0	Error Code	System or component issue an error.

Battery Capacity

81%-100%
61%-80%
41%-60%
21%-40%
11%-20%
<10%
Indicates that the battery level is almost at 0% and will be turning OFF
power shortly.

[Note] Orange color indicates blinking.

USB Type-C Charger Port

The USB Type-C Charger Port is water-resistant.

1 Caution

To avoid electric shock and damage to the e-bike, HMI, or your device, do not plug in any device while the charger port and/or the charging cable plug is wet.

You should still ensure that the charger port on the HMI and charger plug for your rechargeable device are dry and clean before use.

Additional Useful Information

Disposal and recycling Information

In the future, when this product reaches its end of life or when you need to dispose of it for any reason, please take note of the following:

Important Information

E-Bike electronic components shall be disposed of separately from household waste. Please recycle according to local laws and regulations.

Environmental laws and guidelines vary across the globe. Please always check your local laws and guidelines before recycling.

Troubleshooting

Warning Codes

Component	Code	Description	User Action
Controller	W01	Unstable communication	If the battery is removable, please turn
(1~16)		between the controller and the	off the power, reinstall the battery, then
		battery	turn on the system again.
			If the warning persists, please contact our service center.
	W02	Abnormalities in motion sensor communication	Please restart the system; if the warning persists, please contact our service center.
	W03	Limited assistance due to overheated controller	The system still functions, but the power assistance output may be limited.
			You may continue to use the system; but if possible, turn off the asstance and allow the system to cool down for at least 30 minutes. If this warning persists after 2 hours, please contact our service center.
	W04	Limited assistance due to overheated motor	The system still functions, but the power assistance output may be limited.
			You may continue to use the system; but if possible, turn off the asstance and allow the system to cool down for at least 30 minutes. If this warning persists after 2 hours, please contact our service center.
HMI (9~16)	W09	USB short circuit	Please replace the USB cable, and then restart the system. If the problem persists, please contact our service center.
VCU (17~32)	W17	Unable to turn on the IOT module	If the warning persists, please contact our service center.
	W18	IOT module cannot retrieve SIM card information	If the warning persists, please contact our service center.
	W19	IOT authentication error	If the warning persists, please contact our service center.

-	- 1		SMALO LX2/PX2 HMI User Manual
	W25	Abnormal USB power supply	Turn off the power and remove cable
			and rechargeable device. After turning
			on the power again, please try changing
			the USB cable and the rechargeable
			device. Cross check to verify which has
			failed. If the problem persists, please
			contact our service center. (The device
			to be recharged is suggested to be
			Bluetooth BC 1.2 compliant or above in
			order to be operate successfully.)
НМІ	W33	Abnormal reading in light	Please restart the system. If the warning
(33~48)		sensor	persists, please contact our service
			center.
	W34	Controller Bike ID	Please restart the system. If the warning
		authentication failed	persists, please contact our service
		duitentieuton fuied	center.
	W35	VCU Bike ID authentication	Please restart the system. If the warning
	0035	failed	persists, please contact our service
		Tulled	center.
	MOG	Fleetrie leek Dike ID	
	W36	Electric lock Bike ID	Please restart the system. If the warning
		authentication failed	persists, please contact our service
			center.
	W37	Electric shifter Bike ID	Please restart the system. If the warning
		authentication failed	persists, please contact our service
			center.
	W41	The controller is stuck in	Please update controller's firmware, if the
		bootloader mode	warning persists, please contact our
			service center.
	W42	The HMI is stuck in bootloader	Please update HMI's firmware, if the
		mode	warning persists, please contact our
			service center.
	W43	The VCU is stuck in bootloader	Please update VCU's firmware, if the
		mode	warning persists, please contact our
			service center.
	W44	The electric lock is stuck in	Please update electric lock's firmware, if
		bootloader mode	the warning persists, please contact our
			service center.
	W45	The electric shifter is stuck in	Please update electric shifter's firmware,
		bootloader mode	if the warning persists, please contact
			our service center.
E-Lock	W49	Abnormal Hall sensor signal in	Please first ignore W49 and unlock the
(49~56)		the electric lock	bike. After successfully unlocking, please
			check if the warning has been resolved. If
			the problem persists, please contact our
			service center.

Error Codes

Components	Code	Description	User Action
Controller	E01	Motor stall is detected	Please restart the system. If the error
(1~31)			persists, please contact our service
			center.
	E02	Speed sensor error	Please restart the system. If the error
			persists, please contact our service
			center.
	E03	MCU exception	If the battery is removable, please
			turn off the power, reinstall the
			battery, then turn on the system
			again.
			If the error persists, please contact
			our service center.
	E04	Communication fails between	If the battery is removable, please
	201	controller and battery while	turn off the power, reinstall the
		turning on power	battery, then turn on the system
			again.
			-9
			If the error persists, please contact
			our service center.
	E05	Motor is not running smoothly	If it happens while the bike is
			travelling on more challenging
			roads, it should be the bike's
			protective measure; if not, and it
			happens frequently, please contact
			our service center.
	E06	Battery reports error	Please restart the system. If the error
			persists, please contact our service
			center.
	E07	Torque value error	Please restart the system. If the error
			persists, please contact our service
			center.
	E08	Abnormal starting torque value	Please recall if anyone was stepping
			on the pedals during the process of
			turning on the power. If so, this is a
			protective measure of the e-bike to
			provent unintended acceleration.
			The e-bike resumes to normal
			operation after error code
			disappears. (Please remember not
			to step on pedals when turning on
			the power.) If the error persists,
			please contact our service center.

	Controllar is overheating	
E09 E10	Controller is overheating Overvoltage in the controller	It is the bike's protective measure due to challenging riding/environmental conditions. Please turn off the system and wait for at least 60 minutes to allow system to cool down. Afterwards, turn on the system; if the error persists, please contact our service center. Please restart the system. If the error
E11	Undervoltage in the controller	persists, please contact our service center. Please restart the system. If the error
		persists, please contact our service center.
E12	Overcurrent in the controller	Please restart the system. If the error persists, please contact our service center.
E13	Battery fails to discharge	Please restart the system. If the error persists, please contact our service center.
E14	Motor is overheating	It is the bike's protective measure due to challenging riding/environmental conditions. Please turn off the system and wait for at least 60 minutes to allow system to cool down. Afterwards, turn on the system; if the error persists, please contact our service center.
E15	Power button signal error	Please restart the system. If the error persists, please contact our service center.
E16	Motor hall sensor signal error	Please restart the system. If the error persists, please contact our service center.
E17	Driver IC communication error	Please restart the system. If the error persists, please contact our service center.
E18	Driver IC function error	Please restart the system. If the error persists, please contact our service center.
E19	Driver IC signal error	Please restart the system. If the error persists, please contact our service center.

SMALO LX2/PX2 HMI User Manual

			SMALO LX2/PX2 HMI User Manual
E-Lock (32~39)	E32	Undervoltage in the electric lock	Use the correct charger to charge to full capacity, and check if the error is resolved. If not, please contact our service center.
	E33	Electric lock motor operation timed out	If the error persists, please contact our service center.
E-Shift (40~48)	E40	Overcurrent in the electric shifter	Please restart the system. If the error persists, please contact our service center.
	E41	Electric shifter motor is overheating	Please restart the system. If the error persists, please contact our service center.
	E42	Undervoltage in the electric shifter Driver IC	Please restart the system. If the error persists, please contact our service center.
	E43	Electric shifter operation timed out	Please restart the system. If the error persists, please contact our service center.
	E44	Electric shifter motor stalled	Please restart the system. If the error persists, please contact our service center.
VCU (49~55)	E49	VCU battery not detected	If the error persists, please contact our service center.
	E50	E-bike battery cannot be turned on	Use the correct charger to charge to full capacity, and check if the error is resolved. If not, please contact our service center.
	E51	VCU motion sensor communication error	Please restart the system. If the error persists, please contact our service center.
	E52	Power button signal error	Please restart the system. If the error persists, please contact our service center.
	E53	VCU cannot detect main e-bike battery	Please turn off the system and turn it on again. If the problem still occurs, please contact with service center.
HMI (56~64)	E56	Initial HMI connection failed	Please restart the system. If the error persists, please contact our service center.
	E57	Communication error between controller and HMI	Please restart the system. If the error persists, please contact our service center.
	E58	"Check-value" error between controller and HMI	Please contact our service center.
	E59	Bluetooth initialization failed	If the error persists, please contact our service center.

SMALO LX2/PX2 HMI User Manual

		-	SMALO LX2/PX2 HMI User Manual
	E60	HMI button signal error (Analog type)	If the error persists, please contact our service center.
	E61	HMI button signal error (Digital type)	If the error persists, please contact our service center.
	E64	Passcode error	Please enter the passcode again. If you have forgotten it, you can use the app to change the passcode.
Communi- cation (65~80)	E65	Communication error between controller and electric shifter	Please restart the system. If the error persists, please contact our service center.
	E66	Communication error between controller and electric lock	Please restart the system. If the error persists, please contact our service center.
	E67	Communication error between controller and VCU	Please restart the system. If the error persists, please contact our service center.
	E68	Communication error between HMI and battery	Please restart the system. If the error persists, please contact our service center.
	E69	Communication error between HMI and electric shifter	Please restart the system. If the error persists, please contact our service center.
	E70	Communication error between HMI and electric lock	Please restart the system. If the error persists, please contact our service center.
	E71	Communication error between HMI and VCU	Please restart the system. If the error persists, please contact our service center.
	E72	Communication error between VCU and battery	Please restart the system. If the error persists, please contact our service center.
	E73	Communication error between VCU and electric shifter	Please restart the system. If the error persists, please contact our service center.
	E74	Communication error between VCU and electric lock	Please restart the system. If the error persists, please contact our service center.
Battery (81~98)	E81	Undervoltage (UV)	Please restart the system. If the error persists, please contact our service center.
	E82	Open Wire Protection Error for Battery Circuit (Open Wire)	Please restart the system. If the error persists, please contact our service center.
	E83	Battery Cell Unbalance (CU) Protection Error	Please restart the system. If the error persists, please contact our service center.

SMALO LX2/PX2 HMI User Manual

E84Battery Over Current Charge (OCC) ProtectionPlease restart the system. persists, please contact out	
	If the error
	ur service
center.	
E85 AFE Fault Protection Error for Please restart the system.	If the error
Battery persists, please contact ou	ur service
center.	
E86 Permanent failure (PF) Please restart the system.	If the error
persists, please contact ou	ur service
center.	
E87 Short current (SC) Please restart the system.	If the error
persists, please contact ou	ur service
center.	
E88SW Over discharge current 1Please restart the system.	If the error
(ODC1) persists, please contact ou	ur service
center.	
E89SW Over discharge current 2Please restart the system.	If the error
(ODC2) persists, please contact ou	ur service
center.	
E90 SW Over charge current 2 (OCC2) Please restart the system.	If the error
persists, please contact ou	ur service
center.	
E91Pre-charge timeout (PCTO)Please restart the system.	If the error
persists, please contact ou	ur service
center.	
E92Over voltage (OV)Please restart the system.	
persists, please contact ou	ur service
center.	
E93 Discharge overheat (DOH) Please restart the system.	If the error
persists, please contact ou	ur service
center.	
E94 2nd thermistor overheat (FOH) Please restart the system.	If the error
	ur service
persists, please contact ou	
persists, please contact ou	If the error
persists, please contact ou center.	

Safety Information

FCC compliance statement

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

- 1. To comply with FCC RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.
- 2. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter

This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this product not authorized by SMALO by BESV could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Specifications

Item	Spec.		
Model	НМІ		
Operating voltage	5 ± 0.1V		
Rating power	a. with right switch:0.35W		
consumption	b. without right switch: 0.25W		
Max power consumption	a. with right switch: 0.8W		
	c. without right switch: 0.5W		
Weight	a. with right switch: 115g		
weight	b. without right switch: 86.6g		
Display type	LED Display		
Output Information	Speed, Charge, SOC, Lock status, Error, Warning, BLE		
Assistant Level	Smart Mode		
Lighting sensor	Yes		
BLE version	4.2 (2402~2480 MHz)		
System communication	CAN-BUS (Baud rate 500kb)		
USB Port	Type C, powered by VCU		
ROHS	Conforms the ROHS of PTC		