



Q2 Instructions for wireless earbuds

Q2 Instructions

Product parameter

1. Product name: ear-mounted Bluetooth headset
2. Model: Q2
3. Headphone material: PC+ABS+TPE
4. Bluetooth Protocol: 5.3
5. Charging time: 1.5 hours
6. Talk time: 3-5 hours
7. Music playback: 6 hours
8. Battery capacity: 50mAh
9. Charging compartment battery capacity: 400mAh
10. Sound track: double speakers, stereo

pairing	Q2
boot-strap	Earbuds are automatically turned on when the charge bin is opened
power off	Shut down when entering the warehouse. When the equipment is not connected, it will shut down automatically in 5 minutes
answer / hangup	Double-click the left and right ear touch areas
reject an incoming	Long press for about 1 second
Play/pause	Single-click the left and right ear touch areas
Last song	Double-click the left ear touch area
Next song	Double-click the right ear touch area
Volume control	Long press the left and right ears (left ear--right ears)
Game mode	Triple-click on the left ear touch area
Voice assistant	Triple-click on the right ear touch area
Clear pairing	Quadruple-click on the left or right earphone and long press to 5 seconds
charging bin charging	In charging, the red light flashes; Full charged, the red light keeps on
Headphones	In charging, the white lights keep on; Full charged, the lights off

Function	Left touch area	Function	Right touch area
Answer	Double-click	Receive	Double-click
Hang up	Double-click	Hang up	Double-click
Reject to receive calls	Press and hold for 1 second	Reject to receive calls	Press and hold for 1 second
Play/Pause	Single	Play/Pause	Single
Volume down	Long press	Volume Increase +	Long press
The last song	Double-click	The next song	Double-click
Game mode	Triple-click	Voice assistant	Triple-click
Clear the pairing	Quadruple-click on the left or right earphone and long press to 5 seconds		

Packing list

1. Headphones * 2
2. Charging bin * 1
3. Charging cable * 1
4. Packing box * 1
5. Instructions * 1
6. Warranty card * 1

First use



Other

When the charging temperature exceeds the temperature range, it can't be charged after flashing for 3 times matters need attention

1. Using a charging cable that is not approved by the manufacturer may cause fire, explosion or other dangers.
 2. Do not dismantle or repair or modify this product for any reason, otherwise it may lead to fire, electronic breakdown or even complete damage to this product.
 3. Please use this equipment in the temperature range of 0 C ~ 35 C, and store the equipment and its accessories in the range of 10C ~ 45 C. When the ambient temperature is too low or too high, it may cause equipment failure.
 4. If charging is finished, please disconnect the charger from this product, and the continuous charging time should not exceed 12 hours.
 5. Please don't wet the product with liquid or soak it in liquid.
 6. This product is built-in with a non-removable lithium battery. It is forbidden to disassemble, impact, squeeze or throw the battery into the fire. If there is serious expansion, please do not use it intermittently.
 7. Do not put the magnetic charging cable or the magnetic charging part of the earphone near the metal object. The magnet is attracted to the metal object, which may cause the contact to be shorted and lead to danger, so as to avoid personal injury such as scald and burn caused by overheating of the battery.
 8. Do not put this product or battery into fire, otherwise it will cause fire or explosion.
 9. Don't expose the earphone to the sun for a long time, otherwise it will be easily deformed, aged and broken.
- Warranty policy

Thank you for purchasing our products. When you are using the products, in case of any non-man-made performance failure, we shall enjoy our service promise of "guaranteed repair, guaranteed return and guaranteed replacement" (hereinafter referred to as "three guarantees"). In order to protect your rights and interests, please keep the three-guarantee certificate and the invoice properly after purchasing our products. The validity period of the three guarantees of the product will be calculated from the date when you receive the product (hereinafter referred to as "receipt"), and the validity period of the three guarantees of the product is 12 months.

Three guarantees service content

1. Within 7 days from the date of receipt, to ensure that the received goods are in good condition, the product packaging and accessories are complete, and there is no man-made performance failure, the payment can be refunded at the invoice price in one lump sum, or the products of the same model and specification can be replaced or repaired free of charge.
2. Within 8 to 15 days from the date of receiving the goods, the product has a performance failure caused by no man-made damage, and the product of the same model and specification can be replaced. Product replacement is the responsibility of the seller.
3. Within the validity period of the Three Guarantees, if the product cannot be used normally after two product replacements, you can choose to repair or replace the product of the same model and effective replacement record provided by the seller after testing and confirmation by our company. Product replacement is the responsibility of the seller.
4. Customized products are not within the scope of the Three Guarantees policy.

How to get three guarantees service

In order to protect your legitimate rights and interests, you need to go to the seller of our company to enjoy the three guarantees service. When you make a three-guarantee service request, you must provide:

- ① Original products purchased;
- ② the original invoice when purchasing the product or the proof of the purchase record of the seller; Valid three-guarantee certificate.

Paid service guarantee

If the product does not meet the warranty conditions and needs to be charged, our company will calculate the appropriate maintenance cost according to the spare parts and labor costs, and make a maintenance quotation to you, and provide maintenance services for your product after obtaining your consent and paying the fees. This policy is formulated in strict accordance with the Consumer Protection Law of People's Republic of China (PRC) and the Product Quality Law of People's Republic of China (PRC).

Non-warranty regulations

1. The product exceeds the validity period of three guarantees;
2. Without the three-guarantee certificate and valid invoice, it is impossible to prove that the purchased products are within the validity period of three guarantees;
3. The warranty certificate is inconsistent with the product model identification or the warranty certificate has been altered;
4. Failure to use, maintain or maintain according to the requirements of the Instruction Manual, or damage caused by the use of non-original accessories;
5. Unauthorized maintenance, alteration, misuse, collision, drop, extrusion, liquid ingress and corrosion;
6. Tear, alter or fail to recognize product labels, seals and serial numbers (SN);
7. Damage caused by force majeure such as floods, fires and lightning strikes;
8. Defects caused by normal wear or aging of products.

Product warranty card

product name	serial number
product model	Date of purchase
User name	Date of receipt
Contact telephone number	Invoice number
Contact address (including postal code)	
Name of sales unit	
Sales unit address (including zip code)	
Sales unit telephone number	



FCC Warning:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 0cm between the radiator and your body.