



7. General Operation

7.1 Standby/ON

When you first connect the Soundbar to the mains socket, the Soundbar will be in Standby mode.


- Press the  button on the remote control to switch the Soundbar ON.
- Press the  button again on the remote control to switch the Soundbar back to STANDBY mode.
- Disconnect the mains plug from the mains socket if you want to switch the Soundbar OFF completely.

7.2 Automatic Power Off Function

The Soundbar automatically turns to **Standby** mode about **15** minutes if the TV or the external unit is disconnected, switched off or the volume is too close to mute. After Standby 15 minutes, if don't signal input. The soundbar automatic power off.


- To switch the Soundbar off completely, remove the mains plug from the mains socket.
- Please turn the Soundbar off completely to save energy when not in use.

7.3 Select Modes

Press the  button repeatedly to select the **AUX, Bluetooth, OPTICAL, HDMI USB** mode. The current mode in use will be displayed on the front of the Soundbar.

- | | |
|------|-------------------------|
| • Au | Aux mode : |
| • bE | Bluetooth mode : |
| • OP | OPTICAL mode : |
| • Hd | HDMI ARC mode : |
| • US | USB mode |

7.4 Adjust the Volume


- Press the **+ / - (volume)** buttons on the remote control to adjust the volume.
- If you wish to turn the sound off, press the  button on the remote control. Press this button again or press the **+ / - (volume)** buttons to resume normal listening.

Note: While adjusting the volume, the status LED indicator will flash quickly. When the volume has hit maximum/minimum value level, the status LED indicator will slowly flash 3 times.

7.5 Select Equalizer (EQ) Effect

While playing, press the **TREB-**, **EQ**, **TREB+** button on the remote control to select preset Equalizers.

8. OPTICAL / AUX / HDMI ARC Operation


- Ensure that the Soundbar is connected to the TV or audio device.
- 1 Press the  button repeatedly to select the **OPTICAL, AUX, HDMI ARC** mode. The indicator light on the front of the Soundbar will show which mode is currently in use.
- 2 Operate your audio device directly for playback features.
- 3 Press the **VOL +/-** buttons to adjust the volume to your desired level.

Tip: The Soundbar may not be able to decode all digital audio formats from the input source. In this case, the Soundbar will mute. This is NOT a defect. Ensure that the audio setting of the input source (e.g. TV, game console, DVD player, etc.) is set to **PCM** (Refer to the user manual of the input source device for its audio setting details) with HDMI / OPTICAL / AUX input.

9. Bluetooth Operation

Pairing the Soundbar with a Bluetooth device to listen to music:

First time pairing

1. Press the  button on the remote control to select Bluetooth mode. The Blue indicator will flash slowly.
2. Activate your Bluetooth device and select the search mode.
3. Select "E1f R2" enter "0000" for the password if necessary. After audio prompt, the system is successfully connected and the b £ indicator will light up solidly.



Pairing a new device after first time pairing:

1. In Bluetooth mode, press and hold the **INPUT** button to disconnect from current Bluetooth connected devices and enter the Bluetooth pairing mode. You will hear audio prompt and indicator will flash rapidly.
2. Follow step 2-3 in "First time pairing" above to pair your Bluetooth device.

Listen to Music from Bluetooth device

If your Bluetooth device supports A2DP, play music via your device.

If your Bluetooth device supports AVRCP, use the supplied remote control to control play.

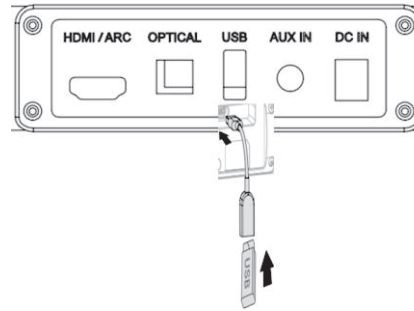
- To increase/decrease the volume, press (volume) + / - button.
- To pause/resume playback, press  button.
- To skip to a track, press  button.






- In an open space without obstructions. The maximum operational range between the soundbar and a Bluetooth device is approximately 8 meters.
- Before connecting a Bluetooth device to the unit, ensure you know the device's capabilities.
- Compatibility with all Bluetooth devices is not guaranteed.
- Any obstacle between the device and the Soundbar can reduce operational range.
- Keep this player away from other electronic devices that may cause interference.
- The player will also be disconnected when your device is moved beyond the operational range.

10. USB Operation

By connecting a USB mass storage device (e.g. USB flash drive) to this unit, you can enjoy the device's stored music through the unit.









- Ensure that insert USB transfer cable and then insert the USB device.
1. Press the  button on the remote control to select **USB** mode.
 2. Press the  button to pause/resume playback.
 3. To skip to a track, press  button.



- The player supports the USB music file format of MP3 only.
- The Soundbar can support USB devices with up to 32 GB of memory.
- The Soundbar may not be compatible with all USB devices, this is not an indication of a problem with the unit.

1 1 . Troubleshooting

To keep the warranty valid, never try to repair the system yourself. If you encounter problems when using this unit, check the following points before requesting service.

Problem	Solution
No power	<ul style="list-style-type: none"> • Ensure that the adapter is properly connected . • Ensure that there is power at the outlet. • Press  (standby) button to turn the Soundbar on.
Loud hum or noise is heard.	<ul style="list-style-type: none"> • The plugs and sockets are dirty. Wipe them with a cloth slightly moistened with an appropriate non-abrasive cleaning solution.
Remote control does not work	<ul style="list-style-type: none"> • Before you press any playback control button, first select the correct source. • Reduce the distance between the remote control and the unit. • Insert the battery with its polarities / aligned as indicated. • Replace the battery. • Aim the remote control directly at the sensor on the front of the unit.
No sound	<ul style="list-style-type: none"> • Make sure that the Soundbar is not muted. Press  (MUTE) or volume +/- button to resume normal listening. • Press  button on the remote control to switch the soundbar to standby mode. Then press the  button again to switch the soundbar on. • Press source buttons to select a different input source. • When using either of the Digital inputs, if there is no audio: <ul style="list-style-type: none"> - Try setting the TV output to PCM or - Connect directly to your Blu-ray/other source, some TVs do not pass through digital audio. • Your TV may be set to variable audio output. Confirm that the audio output setting is set to FIXED or STANDARD, not VARIABLE. Consult your TV's user manual for more detailed information. • If using Bluetooth, ensure that the volume on your source device is turned up and that the device is not muted.
I can't find the Bluetooth name of this unit on my Bluetooth device for Bluetooth pairing	<ul style="list-style-type: none"> • Ensure the Bluetooth function is activated on your Bluetooth device. • Re-pair the Soundbar with your Bluetooth device. • The Soundbar has a Bluetooth® function that can receive a signal within 8 metres. Keep a distance within 8 metres between the Soundbar and your Bluetooth® device.
The Soundbar turns off	<ul style="list-style-type: none"> • When the Soundbar's external input signal level is too low, the Soundbar will be automatically turn off after 15 minutes. Please increase the volume level of your external device.

Warranty

Thank you for purchasing this Sylvox product. We are glad to offer 12 months free warranty for you. If you have any questions, please contact us via our after-sales email or website for assistance.

After-sales email:

service@sylvoxtv.com
service.eu@sylvoxtv.com
service.uk@sylvoxtv.com
service.au@sylvoxtv.com

Website:

www.sylvoxtv.com
www.sylvoxtv.eu

Customer Service Support:

Service Hotline-USA: +1(866)979-5869 (Monday-Friday,9:00AM-5:00PM EST)

Warranty Policy

(1) When returning an item, please note the following:

1. Only items purchased directly from www.sylvoxtv.com and authorized resellers can be returned, such as Amazon, Walmart, Newegg, Wayfair, Aliexpress, etc.
2. We will not accept any return requests for products purchased from unauthorized third-party suppliers.
3. Customer must contact the original vendor with your order ID or purchase proof and the detail of the product issue at Sylvox-Team to request a return/refund/repair/replace before returning products. Sylvox will provide you with the shipping label in the mail.
4. Sylvox are responsible for all return shipping costs for quality problem.
5. If there is no reason to return the product after installation and use, Sylvox shall have the right to charge restocking fees of 20% of the product value. (Only accept applications for no reason return within 7 days after arrival, and freight costs are the responsibility of the customer)
6. Ensure that the item(s) you are returning is repackaged in the original condition with all the documentation and accessories that came with it.
7. If the returned product is not in original packaging; artificial damage causes to affect the second sale, such as its appearance being damaged, the lack of accessories, etc., we will deduct the corresponding expenses according to the situation.
8. We will handle your request once getting your returning item.

(2) How to return a product for a refund? (30 days money-back guarantee)

To return an item to Sylvox, Please contact the Sylvox-team to submit an after-sales application, we will provide you with the shipping label in the mail. Please include your original order number or order proof in the email and ensure that the item is returned within 30 days. No refunds will be issued until the item is received in its original packaging (with its documentation and accessories).

(3) Refunds

Once we receive and verify the condition of your product, a refund is initiated. The way your refund is processed depends on your original payment method. For credit or debit cards, refunds will be back to the card-issuing bank within 7-10 business days of receipt of the returned item. Please contact the card-issuing bank with questions about when the credit will be posted to your account.

(4) What does the warranty not cover?

- a. The wrong way of use and improper repair by the user caused the failure or damage.
- b. Failure or damage caused by transportation, moving, and falling after purchase.
- c. Other unavoidable external factors cause failure and damage.
- d. Improper use of the equipment caused by water or other solution of damage.
- e. Failure caused by a lightning strike or other electric system reasons.
- f. Damage caused by using power supply other than specified voltage.

Warranty Period:

- ◆ Sylvox repairs the TV free of charge under the condition of the normal use of the instruction manual within 12 months.
- ◆ Sylvox warrants that this product conforms to the manufacturer's specifications and will be free of defects in material and workmanship should any defect occur.
- ◆ Sylvox will correct the defect subject to the following conditions:
 - a. Any defects caused or repairs required as a result of the abusive operation, negligence, accident, shipment damages, improper delivery and installation, application, and use for which this product was not intended as set forth in the user' s manual or other applicable Product documentation.
 - b. Any defects caused or repairs required as a result of any product that has been tampered with, modified, adjusted, or repaired by any person other than Sylvox, a Sylvox authorized service provider or a Sylvox authorized service center or dealer.
 - c. Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the Product, including but not limited to, earphones, remote controls, batteries, etc.
 - d. Any cosmetic damage to the Product surface or exterior, including but not limited to that which has been defaced or caused through normal wear and tear, improper shipping and handling, or the use of chemical cleaning agents.
 - e. Any defects caused or repairs required as a result of damage caused by any external or environmental conditions, including but not limited to, the use of incorrect voltage, fluctuations or surges in transmission line/power line voltage, liquid spillage, or acts of nature or God.
 - f. Warranty claims for Products returned with the altered, illegible, or missing model, factory serial number, and UL markings.
 - g. Any Products used for rental, business, or commercial purposes.
 - h. Any installation, consumer instruction, delivery, setup, adjustment, and/or programming charges.
 - i. A Product that is not installed following installation instructions is included with the Product.
 - j. Any signal reception problems (including antenna-related problems), images "burnt" into the screen, signal noise or echo, interference or other signal transmission or delivery problems, availability of third-party provided services or content (including, without limitation, image, audio or video content).

No other entity other than Sylvox is authorized to extend, enlarge or transfer this warranty on behalf of Sylvox.

The express warranties in this limited warranty are, in lieu of and, except to the extent prohibited by applicable law, Sylvox disclaims all other warranties and conditions, express or implied, whether arising by law, statute, by course of dealing, or usage of trade, including, without limitation, implied warranties or conditions of all claims, whether based in contract, negligence, strict liability or otherwise. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

For any questions, feel free to contact us via service@sylvoxtv.com at any time!

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Séparez les éléments avant de trier

