



Important Safety and Product Information:

! Warnings: Failure to heed the warning below could result in an accident or medical event resulting in death or serious injury

The Tenovi Gateway contains electrical equipment that could cause injury if not handled properly.

Always consult your physician before beginning or modifying any exercise program.

Do not allow children or pets to play with the Tenovi Gateway. The product contains small components that can be a choking hazard.

Do not attempt to replace any parts or open the enclosure. Doing so will void the warranty.

Do not use abrasive cleaners to clean your product.

Only use an authorized Tenovi charging cable to charge your Gateway.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- *Reorient or relocate the receiving antenna.*
- *Increase the separation between the equipment and receiver.*
- *Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.*
- *Consult the dealer or an experienced radio/TV technician for help.*

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.



FCC ID: 2AZT4-TEN52832

Industry Canada (IC) Information

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device."

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil n' doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

What is the Tenovi Gateway?

The Tenovi Gateway transmits physiological measurements from your provided device(s) via a cellular network.

What’s included?

Your Gateway package includes:



Tenovi Gateway

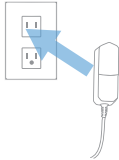


Gateway Power Cord

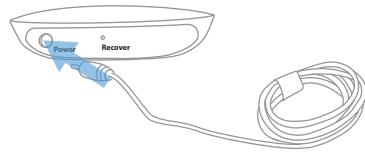
Getting Started

Step 1: Connect Your Tenovi Gateway

- A Connect the Gateway power cord to an electrical outlet.



- B Plug the Gateway power cord into the back of the Gateway



- C Wait for the Gateway LED to turn red indicating that it is successfully connected to a cellular network. This may take up to 3 minutes

Step 2: Take a Daily Tenovi Device Measurement

- A Please read the instruction manual of each device prior to taking a measurement.
- B Take a measurement using the Tenovi Device(s) included with the Gateway.
- C The Gateway LED will turn yellow while a measurement is being taken and will flash green when the measurement has been successfully transmitted.
- D If all measurements prescribed by your doctor have been taken, the LED on the Gateway will change to Green for the remainder of the day.

Gateway Daily Use and Troubleshooting Information

The Gateway uses a simple LED color code to provide adherence, alert, and troubleshooting information.

Red LED



If the LED ring is Red, you must take a measurement for the day. Unless otherwise recommended by your physician, you should take one measurement per day.

Green LED



If the LED ring is Green, you have properly taken a measurement for day and that measurement has been successfully transmitted.

Yellow LED



If the LED ring turns yellow, this indicates that a measurement has not been properly transmitted. If the LED ring remains yellow for more than 15 minutes, we suggest moving the gateway to another location with a better signal. If the issue persists, please call our customer service team at 714-418-5658 between 9AM to 5PM Pacific Standard Time.

Red Flashing LED



If the LED ring flashes Red after you take a reading, you have triggered a physician assigned alert. If this happens, take one more reading. If the LED ring flashes RED again, we recommend that you write down the measurement value from your device, call your doctor, and inform them that you have triggered an alert with the value recorded.

Blue Flashing LED



If the LED flashes blue for more than 30 seconds, unplug the gateway from the power, wait 5 Seconds and plug the power adapter back into the Gateway. If the issue persists, please call our customer service team at 714-481-5658 between 9AM to 5PM Pacific Standard Time.

Additional user information

To adjust the ring brightness to low, medium or high, you can push the center button.

We suggest that you keep the Gateway connected in a permanent location and take a measurement on your device within a maximum range of 15 feet of the Gateway.

Contact Information

Please use the information below to contact Tenovi Health in the event of any device malfunction, complaint, return request or compliment!

Mailing Address:

Tenovi Health
18023 Sky Park Circle, Suite H2
Irvine, CA 92614

Phone Contact:

714-418-5658

Email Contact:

support@tenovi.com