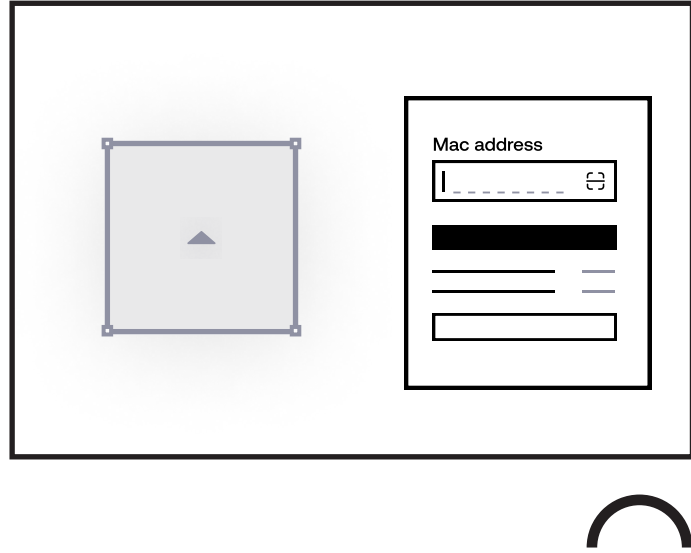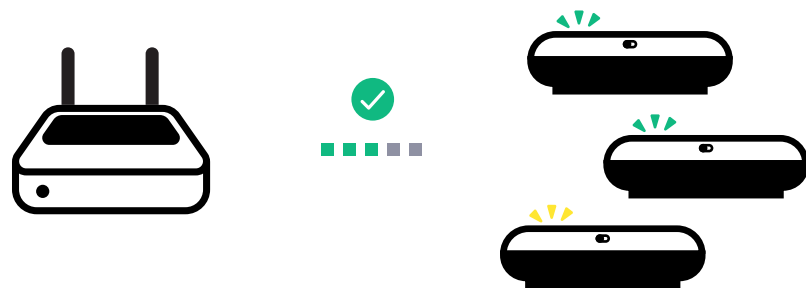## 06_

Update device info on Studio

Mac address

Update the virtual placeholder to accurately reflect device-specific information, such as the MAC address, serial number, installation height, orientation, mounting method, and precise location. Modify the device's custom fields as necessary.
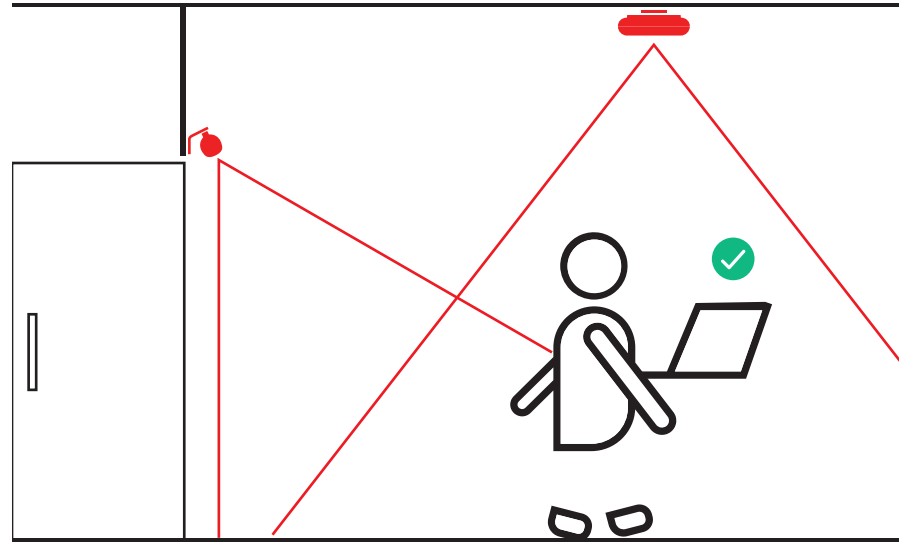
07_

Device pairing and configuration

If onsite support is unavailable, Butlr offers remote pairing and configuration options. Please contact your Butlr representative for more information.

08_

Post-installation QA

Use Studio and the materials provided by Butlr to verify the correct installation of devices and ensure data quality, optimizing sensor performance.

09_

Access Spatial Insights via Butlr Dashboard or by Integrating the Butlr API

butlr

Butlr enjoys collaborating with your development team. Our Product and Engineering teams will assist your engineers throughout the integration process to ensure your success from the start.

Heatic 2+

Quick Start Guide

! This Quick Start Guide provides an overview for setting up Heatic sensors and gateways. For a detailed step-by-step guide, please visit support.butlr.io.

Thank you for choosing Butlr—the AI Data Platform for Anonymous People Sensing. We are excited for you to explore the future of spatial design with our innovative solutions. Whether you aim to gain insights on indoor traffic, monitor human activities, optimize desk utilization, or enhance operational efficiency, we hope your experience with Butlr is both seamless and rewarding.

For additional support, please visit our Learning Center at support.butlr.io or contact your Butlr representative. We are eager to partner with you as we transform sensors into the nerve cells of tomorrow's built environments.

www.butlr.com
Burlingame, California, USA
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01_
Log in to Butlr dashboard

https://app.butlr.io
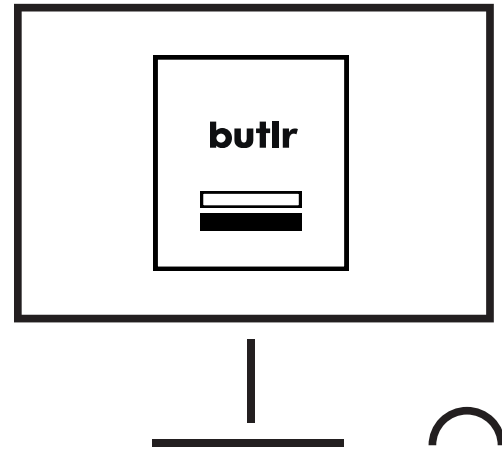
02_
Set up your virtual space in Studio

If you have multiple spaces or complex floorplans, Butlr can help with sensor placement planning. Please contact your Butlr representative for more information.
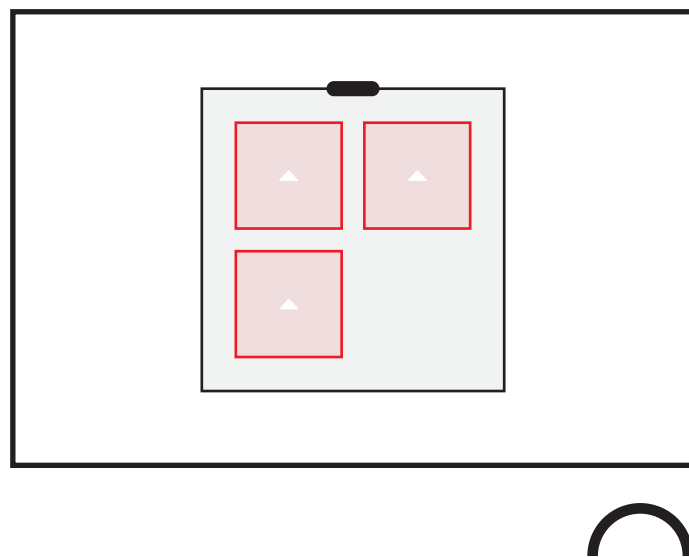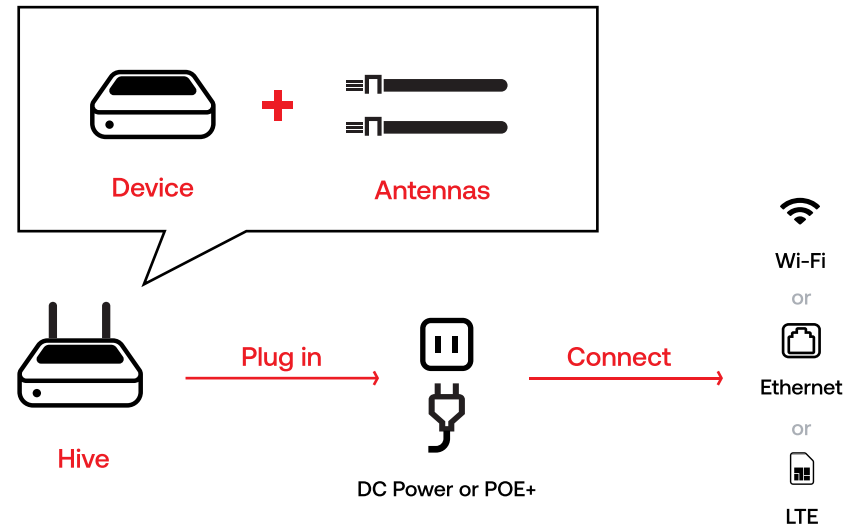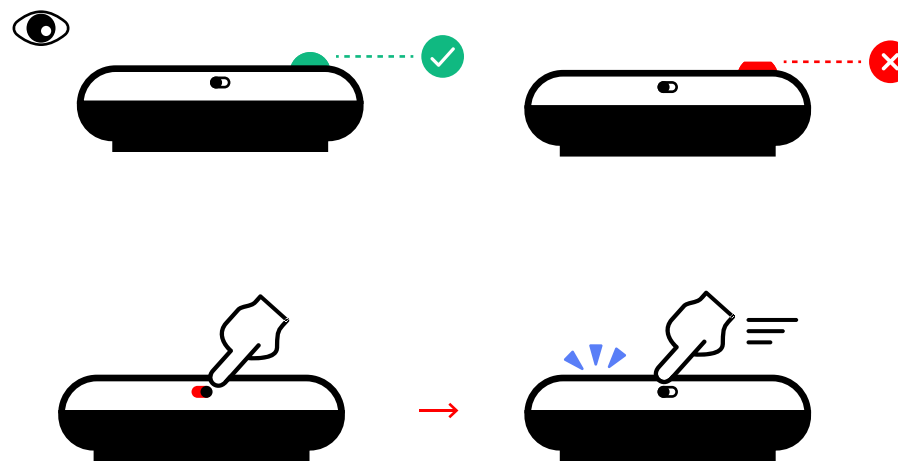
03_
Plug in Hive and connect to the Internet
WiFi, Ethernet or LTE

Device   Antennas

Hive   Plug in   DC Power or POE+   Connect   Wi-Fi
or
Ethernet
or
LTE

Different Hive versions may include varying numbers and types of antennas. The illustration above is for demonstration purposes only.

04_
Turn on Heatic Sensor(s)

When switched on, unpaired Heatic Sensors set to the default Network ID will flash a yellow LED. If this does not occur, first ensure that the batteries are correctly installed. Next, verify that the PIR module is intact before mounting the sensor. For further assistance, contact your Butlr representative or submit a support ticket.
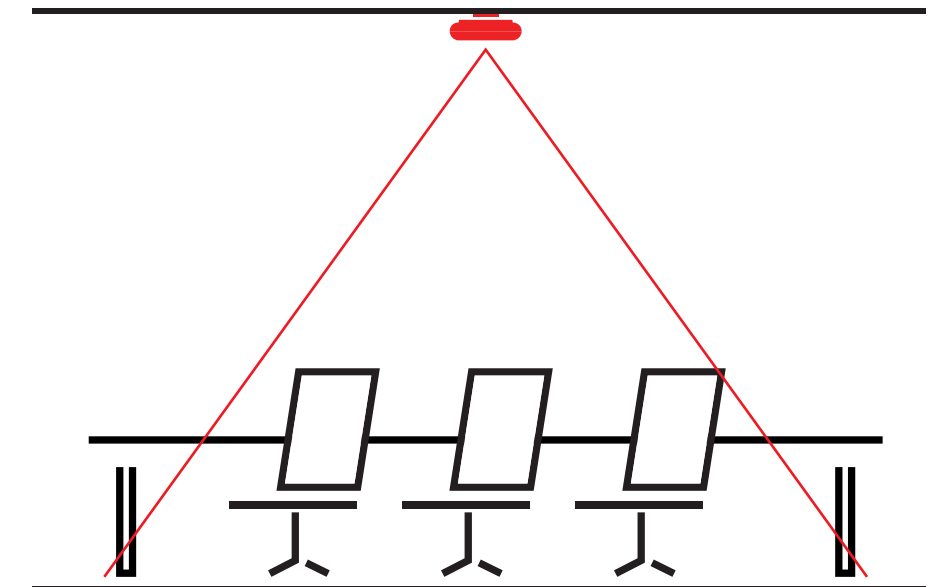
05_
Mount Heatic Sensor(s)

Traffic Mode
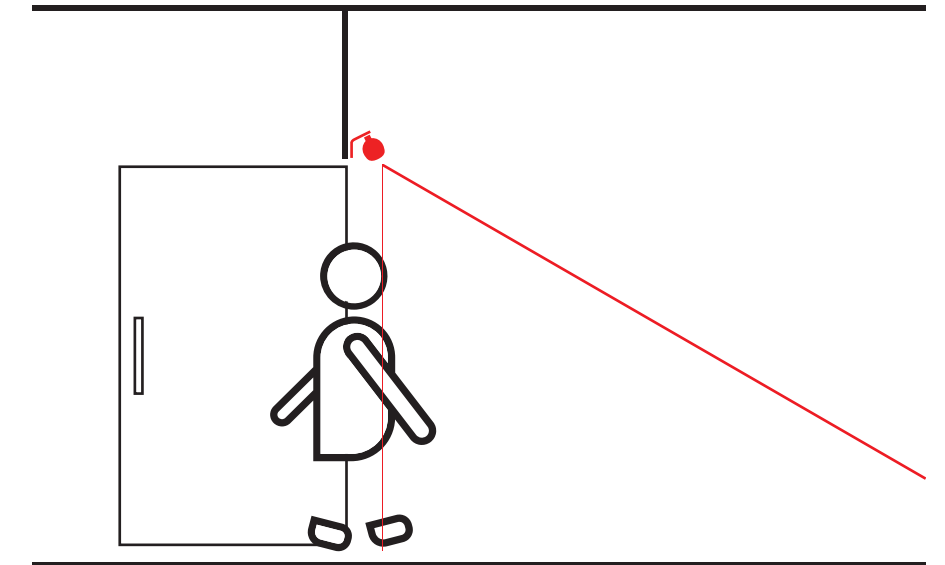
Traffic Mode provides aggregated totals of 'in' and 'out' movements based on a sensor's orientation, a user-defined door line, and the direction of entry. It is recommended to mount the sensor above entrances using either a Wall Mount or Ceiling Mount for optimal performance.

Presence Mode

Presence Mode supplies the number and coordinates of individuals within its coverage area. For best results, it is recommended to mount the sensor in open areas and meeting rooms using a Ceiling Mount.

Learning Center -> Mounting Guide