WIRELESSADAPTER

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Smlau®

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■ ABOUT Smlau

Smlau is a professional third-party manufacturer,we focus on producing video game accessories and provide high-quality products.We guarantee to be responsible for all Smlau products and we welcome customers to communicate with us and give us some product suggestions.We provide 45 days money back guarantee and 365 days free replacement If the adapter is faulty, please contact us directly through the following contact information, because this is the fastest and most effective way to solve the problem.Finally, thank you for being one of our customers, we LOVE our customers and will always be here is you need us.

■ CONTACT US

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■ ABOUT XB WIRELESS ADAPTER

This XB Wireless Adapter is manufactured by a third-party company Smlau, not by Microsoft. Our Adapter chip and program is the same as the official, and the quality is as good as the official.
When the XB Wireless Adapter shows up as XB ACC (likely with a yellow flag next to it) when you plug it in, it means that Windows isn't automatically installing the driver for the device for whatever reason.
This has been a widespread issue since the official adapter hit the market and seems to strike almost at random.
Had a adapter on the same computer in a few months,

(Our adapter chip is the same as
the official one, so this problem also exists.) The easiest way to tell if this bug is affecting you, is to Navigate to Device Manager in Windows(Windows Key pause>Device Manager).
Under normal circumstances,you would see the receiver as"XB Wireless Adapter" under the Other Devices column here.
However, if you're affected by the bug,it'll show up as "XB ACCinstead,it'l show a message saying the driver is unavailable.
The following are common problems and corresponding solutions for your reference.

■ COMMON ISSUES

1.How to connect a controller to my Windows 10 PC with the adapter?

(1) Turn on your PC and sign in., Plug the adapter into your PC, Plug the adapter into a USB slot.
(2) WIN 10: Wait 10 seconds to automatically install the driver.
  WIN 8/7: If the system does not automatically install the driver you need to manually install the driver.
(3)Press pair button on Xb Wireless Adapter it starts to flash),indicator light starts to flash.
If it does not flash, it means you need to install a driver for you PC.
(4)Press the Pair button on top of the controller (Not the XB button,then the XB button starts to fast flash.)

(5)Wait for pairing,When connected, the LED on adapter and controller both go solid.
Pair more controllers: Press the pairing button on the Wireless Adapter 1 second it starts to flash, repeat (4) and(5).

2.Why does the indicator light not flash when I press the pairing button one the adapter?

It means you need to install a driver for you PC.

3.How to update wireless adapter drivers?

(1)Plug in your wireless adapter. Navigate to Device Manager in windows(Windows Key + Pause/Break > Device Manager). Then look for"XB ACC".
(2)If you see "XB ACC"(ikely with a yellow flag next to it). you are experiencing driver issues. Right click it and go down to"Properties".A window will open,then navigate to tab"Details".Under "Property", select Hardware ID.
(3)Go to Microsoft catalog update website, where we will download the drivers and manually install them onto the device.One of the hardware IDs from Step 2 should have been what you now see in the search box of the Microsoft Update Catalog website.
If not, search for your hardware ID here.
(4)Download the top driver (should be "Microsoft - Other hardware -XB Wireless Adapter for Windows"), and extract the downloaded file using any number of zip openers to a memorable folder.
(5)Going back to Device Manager, right click"XB ACC" Choose"Update Driver".Select"Browse my computer for

driver software". Browse for the folder that you extracted the driver to in step 4. Then choose "next".
After successful driver update, unplug and re-plug the device into your computer.Then hold down the black button on the side,Which should now start slowly blinking
Hold down the button on your XB One wireless controller for syncing,and the two should link up.
lf you see "XB ACC"(likely with a yellow flag next to it), you are experiencing driver issues.

4.How to fix XB wireless adapter XB ACC Driver is unavailable bug?

(1)Go to Microsoft catalog update website,search "Xb Wireless Adapter"in search box.
https://www.catalog.update,microsoft.com Find the version file corresponding to your windows
(the driver that does not match your windows will cause adapter to not work), downloaded file to a memorable folder.
(2)Going back to Device Manager, right click "XB ACC"and choose"Update Driver".
Select "Browse my computer for driver software".
Browse for the folder that you extracted the driver to in step 1.Then choose next.
(3)After successful driver update, unplug and re-plug device into your ccmputer. Then hold down black button on the side,which should now start slowly blinking.
Hold down button on your Xb Wireless Controller for syncing,and two should link up.

5.Why can't my controller connect to the adapter? (or the adapter is working but is not responding now)

If your adapter was installed and working, but it did not respond after waking your computer, this may be because your USB controller doesn't have Wake on Wireless turned on by default.
This can typically be managed by the USB controller Driver.

Solutions:

(1)While your windows 10 device is running, unplug the device, and then plug it back in.
(2)If that didn't work, you can adjust the properties to enable Wake on Wireless.In the Xb Wireless Adapter for Windows Properties window, make sure to select Allow the device to wake the computer.
(3)Go to your Device Manager.
(4)Select Wireless Adapter for Windows in the Network adapters section.
(5)Click adapter for Windows to bring up the properties window.
(6)Click the Power Management tab.
(7)Select Allow this device to wake the computer, and t hen select OK.

Note: Ensure you're within range (8 meters or less) of the adapter and it's in line of sight to the controller.

6.Why does my headset always have audio issues when using this adapter?

If you're experiencing audio issues with your controller paired with the adapter for Windows.
Try the following solutions.

(1)Ensure you're within range (8 meters or less) of the adapter and it's in line of sight to the controller.
(2)Make sure your controller is up to date.
On an Xb One console: Go to Setting and then Accessories. Select your controller and see if there's an update available. For more info, see Update your Wireless Controller.
(4)On a windows 10 device: Get the Xb Accessories app from the Microsoft Store. You can update your controller from inside the app.
(5)Note Then Xb Accessories app is only available on Xb One and Windows 10.
(6)Ensure there is no wireless interference, Interference can degrade your wireles. signal, which will affect audio performance.
(7)The headsets only supported under WIN 10 system and not supports wireless headsets.

7.Why does my controller often disconnect from the adapter?

Note: If your controller disconnects frequently from the adapter for Windows, this is typically due to environmental issues,such as no line of sight (between the controller and adapter)or a heavy amount of interference,such as from metallic objects.
Try these suggestions to improve the connection between your controller and adapter:
(1)Make sure you're within optimal range of the adapter (8 meters or less).
(2)Use the USB extender to bring the adapter closer to your controller.

(3)Ensure you have good line of sight between your adapter and your controller.
Use the USB extender to help if needed. For these two devices to talk Successfully, they need the most unobstructed opportunity to do so.
Move the adapter away from metal and do not set it directly on a metal surface.

8.Which is the right driver for your system?

Notice:

XB360 controllers and third-party controllers are not supported Wireless connection of headphones is not supported.For computers with Windows automatic updates disabled,you will need to manually download drivers to use this adapter. In view of the tedious steps to update the driver, it is recommended that you use the win 10 system and turn on the windows automatic update.

FCC STATEMENT :
This device complies with Part 15 of the FCC Rules. Operation is subject
to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including
interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party
responsible for compliance could void the user's authority to operate the
equipment.

NOTE: This equipment has been tested and found to comply with the
limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against
harmful interference in a residential installation. This equipment
generates uses and can radiate radio frequency energy and, if not
installed and used in accordance with the instructions, may cause harmful
interference to radio communications. However, there is no guarantee
that interference will not occur in a particular installation. If this equipment
does cause harmful interference to radio or television reception, which
can be determined by turning the equipment off and on, the user is
encouraged to try to correct the interference by one or more of the
following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to
which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
The device has been evaluated to meet general RF exposure requirement.
The device can be used in portable exposure condition without restriction.

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.