

# SKG

## Neck Massager G7 Pro-E



Quick Start Guide

### Future Wear APP

1.Download the "Future Wear" application in the app store or scan the QR code.



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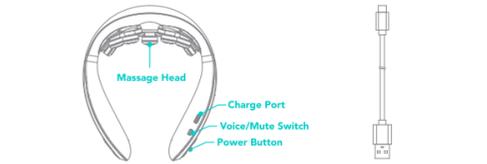
2..Register and log in the application



3.Power on the device and turn on the mobile bluetooth, then add the device in the the "Future Wear" application.



### OVERVIEW



- Power/Message Mode Button**  
Press and hold for 2 seconds: Power On/Off  
Short Press: Massage Mode Switch(Power On Status)
- Red Light Heat Moxibustion Button**  
Short Press: Red Light Heat Moxibustion Level/ Off
- Massage Intensity Button**  
Short Press: Massage Intensity Level/ Off
- Pulse Intensity Button**  
Short Press: Pulse Stimulation Intensity Level / Off
- Hot Compress Button**  
Short Press: Hot Compress Level/Off

### WEARING

- Put the product on your neck and adjust the position to make sure the massage head fits closely to the skin of your neck.
- Turn on and adjust to the proper massage mode and intensity level gear.

### CHARGING

- Fully charge the product before the first use.
- Fully dry off and clean the charge port before each charging.
- To prevent damage, use the provided charging cable.
- Fully charge the product every 45 days at least to extend the battery life.

Power off and charging status	Breathing yellow light	Charging
Power off and charging status	Solid blue light	Fully Charged

### OPERATION INSTRUCTION

- Press and hold the pulse Intensity button and the massage Intensity button simultaneously for 2 seconds, and release when hear the beep : Switch voice type

Function	Operation
Power On/Off	Press power button and hold for 2 seconds
Massage Mode Switch(Power On Status)	Short Press power button
Red Light Heat Moxibustion Level/ Off	Short Press Red Light Heat Moxibustion Button
Pulse Intensity Level / Off	Short Press Pulse Intensity Button
Hot Compress Level/Off	Short Press Hot Compress Button
Massage Intensity Level/Off	Short Press Massage Intensity Button
Switch voice type	Press and hold the pulse Intensity button and the massage Intensity button simultaneously for 2 seconds, and release when hear the beep
Turn off the pulse Intensity	Long Press the pulse button for 2 seconds
Reset the device	Press and hold the pulse Intensity button for 3 seconds, and release when hear the beep
Firmware Upgrade	Flash blue light rapidly
System Error	Flash orange light rapidly

### POWERING ON/OFF

- Press the power button and hold for 2 seconds to power on or off the device.

When Power On/Off	Breathing yellow light	Battery level < 25% need to charge the device
When Power On/Off	Breathing blue light	Battery level > 25%

### IMPORTANT SAFETY INFORMATION

Before using this product, please carefully read the user manual and comply with the operating guide, and the company is not responsible for the consequences of incorrect use or non-compliance with the manual. Appropriate massage is recommended; it is recommended to use no more than half an hour a day.

#### ANGER

- Please never use the product together with the following medical electronic devices.
  - Pacemaker and other implantable medical electronic devices;
  - Medical electronic devices such as ECMO that sustain life;
  - Electrocardiograph and other medical electronic devices;
- It may cause malfunction of these medical electronic devices, which may be life-threatening.
- When high frequency surgical equipment and the massager are applied to the patient at the same time, the massage head of the massager may cause burns or damage to the massager.
- When this product is near (meter) short wave or micro wave therapy equipment, the output of the massager may be unstable.
- Ensure the massage heads does not touch the wound and scar of your skin during the massage.
- Do not place the massage heads near the heart during massage. Otherwise, it will increase the risk of cardiac fibrillation.
- It is recommended that the product is used by one person. If it is used by other people, the massage heads should be cleaned before use.
- Ensure the massage heads are close to the skin and keep good contact with the skin when using this product.
- The massage heads have a hot compress function. Avoid heat the same area for a long time (more than 15 minutes) because it may cause burns.
- If you feel any discomfort during or after use, please stop and seek medical help.
- This product contains a lithium battery. If not use for more than three months, need to fully recharge the device once to avoid long-term non-use of lithium batteries resulting in the failure to start the device. Do not disassemble, modify, immerse or put into fire, as this may cause serious damage or explosion.

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For more information, please visit [www.SKG.com](http://www.SKG.com)

### WARNINGS

- Please consult your doctor for the following situations. Failure to do so may cause an accident or discomfort
- Patients who are receiving medical treatment and feel unwell.
- Patients suffering from abnormal cardiac conditions and brain nerves.
- Patients whose temperature exceeds 38 degrees (fever).
- Patients suffering from infectious diseases.
- Patients subject to skin perceptual disorder or skin abnormalities.
- Patients on medication.
- Patients with abnormal blood pressure.
- Patients who cannot express themselves freely.
- Patients suffering from sensory disorder due to peripheral circulation disorder caused by diabetes, etc.
- Patients who have skin allergy to stainless steel.

### CAUTION

- Do not use this product near the heart, above the neck, head, mouth, private parts or areas with skin diseases, and do not massage the bottoms of both feet at the same time. In addition, do not compress the internal organs when using it. Otherwise, it may cause accidents or discomfort. Don't use the product near the heart, above the neck, head, mouth, private parts, or parts with skin diseases and don't massage the soles of both feet at the same time. In addition, don't compress the internal organs when using. Failure to do so may cause an accident or discomfort.
- Do not use the product with other medical devices or use more than two sets of products at the same time. Otherwise it may cause nausea or discomfort.
- Do not use this product for other purposes that it is not described in the user manual. Otherwise, accidents and malfunctions may occur.
- Do not use massage heads with chipped or damaged surfaces, otherwise accidents or malfunctions may occur.
- Do not disassemble, repair and modify this product without permission. Otherwise, it may lead to malfunction or electric shock risk.
- If you feel discomfort due to abnormalities of the product, please stop using it immediately.
- If you feel strange on your body or skin, please consult a doctor and follow his or her advice.
- If you want to move the massage heads or place them on other people during the massage, please power off the device before moving. Otherwise you may get a strong electric shock.
- Do not use electronic devices for massage because it may cause malfunction of electronic devices (e.g. confusing timing of the electronic watch).
- Once the product occurs abnormal operation, please immediately power off and remove the device. Otherwise, high temperature or short circuit may cause some accidents. Meanwhile, please contact the after-sales service.

### CAUTION

- Do not plug and unplug the USB charging cable with wet hands. Otherwise it may cause electric shock or other accident.
- Do not allow children or people who cannot express consciously to use this product. Otherwise it may cause accidents or physical discomfort.
- Do not use this product in high humidity places such as bathroom, or use this product while taking a shower. Otherwise, you may receive a strong electric shock and damage the product.
- Do not use the product while lying in bed. Otherwise, the device may occur malfunction. In addition, the massage heads may be squeezed to other place and cause discomfort.
- Do not use the product while driving. Otherwise, it may cause discomfort due to excessive stimulation and lead to traffic accidents.
- Do not put the massage heads at the disease area for a long time. Otherwise, it may cause skin inflammation.
- Keep the massage heads not in contact with the metal parts of the belts head, necklaces and other objects. Otherwise, you may get a strong electric shock.
- Do not use the product in the same area for a long time (more than 30 minutes). Otherwise it may cause the muscle being massaged fatigue and discomfort.
- Wear this product correctly. When using it for the neck, wear it symmetrically. Otherwise, accidents or discomfort may occur.
- Disconnecting the USB charging cable by holding the plug and pulling it out, not pull the cable directly.
- The massage heads have hot compress feature. Users who are not sensitive to heat or too sensitive to heat should consult a doctor before use.
- It is normal that the surface of the product will be hot after long time usage.
- Make sure the function of the buttons are normal before use.
- For first time use or not use for a long time, please fully charge the device according to the steps in the manual.
- Dispose of the product according to the relevant environmental regulations of the city.
- Please dispose of the waste product in accordance with the relevant environmental regulations in your city. Otherwise, it may cause environmental pollution.
- This product is suitable for people aged 16 and above.
- Do not use the product in gas stations, dusty workshops, gas and other flammable and explosive places.
  - Do not use or leave the product in the following types of environment:
    - Places exposed to direct sunlight
    - Places with high temperature and high humidity
    - Places with water
    - Places with excessive dust
    - Places with smoke or fire
    - Places affected by vibration
    - Places affected by strong electromagnetic force

### PRECAUTIONS FOR PRODUCT DISPOSAL

- Please support the recycling of rechargeable batteries (lithium-ion batteries).

	<p>The battery used in this product is a special rechargeable battery, not to be used in other products, please do not remove the rechargeable battery.</p> <ul style="list-style-type: none"> <li>Do not overheat the battery by throwing it into the fire.</li> <li>Do not pierce with nails, impact by gravity or disassemble and transform</li> <li>Do not connect the positive and negative terminals of the battery directly with metal</li> <li>Do not store it together with necklaces, hairpins, etc.</li> <li>Do not charge, use or place the battery in a hot place such as by the fireplace or under the hot sun.</li> </ul> <p>All of the above can cause heat, fire, rupture, etc.</p>
	<p>Please keep the rechargeable battery out of the reach of infants and children to prevent accidental swallowing.</p> <ul style="list-style-type: none"> <li>In case of accidental swallowing, please seek immediate medical treatment.</li> <li>When the battery liquid leaks, do not touch the liquid with your bare hands, and handle it as follows.           <ul style="list-style-type: none"> <li>When the battery fluid enters the eyes, there is a risk of blindness, please do not rub your eyes directly with your hands, but wash them with clean water immediately and seek medical treatment.</li> <li>When the battery fluid on the body or clothing, may cause skin inflammation or injury, please rinse with water. If you still feel uncomfortable, please seek immediate medical treatment.</li> </ul> </li> </ul> <p>Only the product can be disassembled at the time of disposal. If not comply, it may lead to fire, electric shock, injury and other incidents. In case of repair (except for battery replacement), please consult the store where you purchased the product.</p>

- The lithium-ion battery used in this product is a valuable resource that can be recycled, so please take out the lithium-ion battery when it is disposed of after use and hand it over to a professional organization that can recycle rechargeable batteries for disposal.
- Batteries must be removed from the apparatus before the apparatus is discarded.
- The apparatus must be power off when the battery is removed.
- Batteries should be disposed of safely.

- Battery removal steps:**
- Use the tool to open the shell.
  - Twist off the screws at the circuit board.
  - Use scissors to cut the battery leads.
  - Remove the battery.

### SPECIFICATIONS

Model Name	G7 Pro-E	Rated Charging Voltage	5V
Battery Capacity	2400mAh	Rated Input Power	

### FAQs & TROUBLESHOOTING

If you encounter problems while using the product, please refer to the following methods to solve them. If the product malfunctions or fail to work, please turn off the device. Do not disassemble or repair the product by yourself, as this will cause damage to the product and void the manufacturer's warranty, and we will not be responsible for any consequences resulting from this.

PROBLEM	CAUSE & SOLUTION
Fail to power on	Battery low, please fully charge the device. Please make sure that the power on/off button is pressed down.
Fail to charge or no charging status indication	Please check whether the charge cable and the adapter are well connected.

### CUSTOMER SERVICE

If you have any product questions or concerns, do not hesitate to contact us directly at [service@skgelectric.com](mailto:service@skgelectric.com) or call our customer service hotline.

### WARRANTY(1-YEAR)

Consumers buy this product for normal family life needs and the product has a one-year warranty for the entire machine under normal use from the date of purchase. The manufacturer's warranty is void under the following circumstances but not limited to:

- Improper or inadequate use, maintenance, storage or modification.
- Accident, misuse, abuse, contamination or other external causes.

- The use of unspecified adapter and accessories.
  - Loss or damage in transit.
  - Damages that occurs as a result of one's failure to follow the instructions.
- This warranty does not apply to expendable or consumable parts and does not extend to any product from which the serial number has been removed.

### WARNINGS

- Prohibited to use in the following cases:

- Patients with malignant tumors
- Patients with hemorrhagic tendency
- Pregnant and lying-in woman
- Patients with acute suppurative inflammation
- Pacemaker users
- Patients with metal implants
- Near the position of the heart damage or explosion.



This product complies with the radio interference requirements of the European Community. ACUTION RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



§ 15.19 Labelling requirements. This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference. FCC ID: 2AVVT-G7PRO-E

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

§ 15.105 Information to the user. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: -Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. Use only the supplied or an approved antenna.

Made In China



Old electrical appliances must not be disposed of together with the residual waste, but have to be disposed of separately. The disposal at the communal collecting point via private persons is for free. The owner of old appliances is responsible to bring the appliances to these collecting points or to similar collection points. With this little personal effort, you contribute to recycle valuable raw materials and the treatment of toxic substances. If you experience discomfort or skin irritation when wearing your smart watch, then we recommend you try cleaning your device. Sometimes residue or foreign materials build up around your device and may aggravate your skin. It's also possible that you are not wearing the watch correctly. We recommend making sure to clean and adjust your watch regularly for a more comfortable fit.

- If you experience skin irritation when wearing your watch, please refrain from wearing, and wait two to three days to see if your symptoms ease. If symptoms persist or worsen, please consult a physician.
- If you have eczema, allergies or asthma, you may be more likely to experience a skin irritation or allergy from a wearable device.

**IC CAUTION**  
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC: XXXXXX