

Gemstack instruction manual

Thank You!

At GemLightbox, we've helped over 10,000+ jewelers enter the digital world and we hope to share the same experience with you!

We created the Gemstack during the pandemic to seamlessly assist the industry into going digital when going digital is the ONLY way forward.

As you take your first Gemstack photo, we want to say thank you and congratulations! The digital future is now, but together, we will thrive!

Onwards to business resiliency!

The GemLightbox Team

Product name: GemStack

Product model: GemStack

Input voltage: DC5V (built-in lithium battery)

Input current: 2A Max

Shoot the Gospel of bitter hands, do not need professional shooting skills, but also take good products, good pictures. A new intelligent series of turntables: "GemStack Turntable". The turntable is connected to the mobile phone APP through Bluetooth, set the manual focus mode, adjust the lens focal length, set the rotation Angle and the turntable takes a short shooting time, press Start, and then start shooting automatically. There is no need to press the shutter button, and the turntable will take the corresponding number of photos according to the set Angle, such as 72 photos at 5°. 36 at 10°, 24 at 15°, and so on.

How do I clean the Gemstack?

The Gemstack is made from durable materials. It's easy to clean. Use only nontoxic, acidic cleaners for regular cleaning but always spray your cleaning product onto a micro-fiber cloth before using it to wipe the surface of your box. Never apply or spray the cleaning product directly onto it.

How can I contact support?

You can access our support channel and Knowledge Base at support.picupmedia.com.

Should you wish to speak with a Picup Media team member, please visit picupmedia.com/contact-us. Our Live Chat is open 24 hours a day.

Is there a warranty?

Unless specified by your country, The Gemstack comes with a one-year warranty.

Scan the QR code to see our Warranty Policy.

What's the Return & Refund Policy?

You have 7 calendar days to return the Gemstack from the date y

Operation procedure:

The first step: check whether the packaging accessories are complete, including a Gemstack device, a data transmission line, and a Smartphone Stand;

Step 3: Open the GemLightbox app and select the connected device;

Step 5: Through the GemLightbox app, you can shoot.

Tips: Please keep the lens clean

Step 2: Scan the QR code on the manual to download the GemLightbox app, or download it in the Android APP Market/Apple APP Store;

Step 4: Turn on Bluetooth, select Gemstack, and wait for the device to connect to the phone successfully;

Warning: Contains batteries, do not throw directly into the trash!

Keep out of reach of children!



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF warning for Portable device: The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.