



EARWAX REMOVAL TOOL PRODUCT MANUAL

Download for Apple users

1 Step 1: Find the App Store

2 Step 2: Search for EndscopeTool
Click to download the app

3 Step 3: Return to the desktop and open the APP

4 Step 4: APP display interface

Download for Apple users

1 Step 1: Find the Google Play

2 Step 2: Search for EndscopeTool
Click to download the app

3 Step 3: Click to download APP

4 Step 4: After the download is complete, click to open the APP

Connection flow

1 First of all, when you get the product, ensure sufficient power, press switch key to open

2 Open phone settings
WiFi Function

3 Connect softish-xxx

4 Open the APP
click the start

5 If you encounter this prompt, please do not switch WiFi, continue to use

6 Use APP to record and take pictures

7 Turn on the eardrum recognition warning function
Alarm after seeing eardrum recognition

8 Open the APP interface
Click to start FAQ

9 Please in the FAQ
Find a solution

Product Accessories

1 Replaceable silicone ear scoop cover

2 Type-c charging cable*1 charge the product extremely

Product parameter

Product Name:	Earwax Removal Tool
Model:	Y12Pro
Weight:	18g
Network Standard:	IEEE802.11b/g/n
Working Frequency:	2.4GHz
Image Transmission Rate:	20Fps
Image Sensor:	CMOS
Operating Temperature:	-10~40°C
Battery	230mAh
Input Current:	DC 5V 300mA
Best Focal Length:	1.5-2CM
Gravity Sensor:	Ultra HD Camera
Connect Hotspot:	softish-XXX
LED:	6*LED
Lens Waterproof:	IP67

Precautions

- When cleaning the lens, please wipe it carefully with a professional alcohol swab.
- When the image is not clear, wipe the camera with a cotton swab.
- When you are moving, please do not use it and protect it from being hit by others.
- This product is not suitable for children under 3 years old.
- Avoid direct exposure of the product to the sun, especially the ear scoop cover, to avoid softening.
- Do not use the machine body in liquid to avoid damage caused by immersion.
- Avoid direct exposure of the product to the sun, especially the accessories, to avoid softening.
- During use, the temperature of the product will rise slightly (up to 35°C), please safe to use.
- In order to ensure the best user experience, please ask your child to protect Hold a sitting position.
- To keep the ear canal clean and safe, replace the ear scoop when the head of the ear scoop is damaged for more than 30 times.

- Long press for 3 seconds to shut down.
 - Light description: red light is on when charging, and light is off when it is full. Slow flashing means no connection, fast flashing means no power, long blue light means it is Normal link.
- PS: Slow flashing and fast flashing refer to the normal opening (not charging) case.
- Wipe the lens with alcohol or water, and do not let the body get water.
 - Do not disassemble, modify or repair this product by yourself.

Hazardous Material

Part name	(PB)	(Hg)(Ca)	(Cr(VI))	(PBB)	(PBDE)
Printed circuit components	○	○	○	○	○
Plastic shell	○	○	○	○	○
Plastic rubber accessories	○	○	○	○	○

This form is compiled in accordance with SJ/T11364 : Indicates the content of harmful substances in this book
○ Partly below the requirements specified in GB/T26572-2011

Troubleshooting

Malfunction	Solution
Light does not turn on after opening no response	1. Press the power button to turn on 2. Please use the charging cable to charge to ensure sufficient power

Malfunction	Solution
APP quickly exit	Delete the existing APP and install it
The ear pick accessory tool is not installed smoothly	First, align the ear muff with the lens spoon, cover the outer ring of the camera again to ensure that it is installed to the end
Cannot see image, the image connection is stuck	Click the return key in the App, then click start, if it is invalid, press the power button again to reconnect
The phone cannot connect to the product	If the device WiFi cannot be connected, but the button and camera indicator light are always on, it means the device is connected to other phones. Please disconnect the WiFi connection of the other mobile phone at this time, the blue light flashes. Retry the connection after flashing

Ear Pick Installation

Insert the ear scoop cover vertically into the ear scoop head, and use it when it is equipped in place

Note: It must be clamped. Avoid falling for use.

Note: Only the camera part waterproof other parts are not waterproof

Q: Can't use the product after WIFI connection is completed?

- If you are using VPN, please turn off the VPN service and try again.
- If you can't solve the problem after turning off the VPN, please follow the instructions below for setting

Step 1: Turn on the WIFI and find the wireless link

Step 2: Click the circled icon

Step 3: Choose to Remove this network and reconnect

3. If it still can't be solved, please uninstall the software and install it again.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.