

## Baseus X3 Floor Cleaner User Manual

Please read the instructions in this user manual carefully before using the product and keep it in a safe place.

### **Caution:**

#### Warning

Before using the product, please carefully read all of the manual, and follow the steps to install and use the X3. If you let a third party use the floor cleaner, please keep this manual with the product to ensure they follow the proper steps. Any operation that deviates from the instructions in the manual may result in product damage or serious personal injury. This product is only suitable for operation in a normal home indoor environment.

The product is not intended for use by persons with physical, sensory or intellectual disabilities or persons lacking experience and good judgment (including children) unless supervised or instructed by others to ensure safe use of the product.

Do not touch the plug or any live part of the product with wet hands to avoid the risk of electric shock.

Please stop using the product if the charger or plug is damaged and call Baseus professional maintenance personnel for product replacement to avoid any hazards.

Keep the air passages and moving parts of the floor cleaner away from long hair, loose clothing, fingers and other body parts. Do not point the vacuum hose, accessory tip or tool closely into eyes or ears, or put them in the mouth.

If there is electrical leakage, the motor temperature is too high, or an abnormal sound is generated during use and there are issues such as overheating, abnormal sound, odor, or weak suction, you should stop using the product immediately and call Baseus professional maintenance personnel.

Please use only the Baseus charger to charge the product. Other types of chargers may cause battery failure or extreme thermal effects.

If the product is not used for a long time, turn off the power supply and unplug the charging base.

After using the product, please clean the dirty water tank. Keep the ventilation path unobstructed. Avoid blockages that will cause a loss of suction or cause the motor to overheat. This will shorten the service life.

After using the product, please store it in a dry place. The main unit contains electrical parts and cannot be soaked in water or rinsed.

Please check the smoothness of the nozzle regularly. If there is any blockage, remove it to avoid loss of suction, as this will shorten the service life.

Please turn off the X3 before replacing the roller brush.

In case of product failure, do not repair it yourself. Please call Baseus professional maintenance personnel.

All technical and other data reflected in this user manual has been obtained by Baseus or a designated third-party testing company. Baseus reserves the final rights for interpretation.

## **Application Scope**

The X3 is suitable for hard floors in indoor environments, including waxed floors, millstone floors, rubber floors, marble floors, granite floors, terrazzo floors, solid wood floors, laminate floors, bamboo floors and various flat surfaces such as mirror tiles, and porcelain tiles. The product may not provide its best performance when used on uneven surfaces.

Do not use this product near or on flammable or explosive objects, as there is a risk of fire and explosion.

Do not use this product near a working fireplace or heater to prevent deformation of the product shell.

Do not use this product to vacuum detergent, kerosene, gasoline, alcohol, paint, and perfume. These liquids may cause a short circuit, fire or explosion.

Do not use the X3 to vacuum laser printer and copier toner, since these may cause fire or explosion.

Do not use this product to vacuum sharp objects, such as glass fragments, small toys, pins, paper clips, stones, and plaster, since these objects may cause blockages and damages to the product.

Do not use this product to vacuum any burning or smoking objects, such as soot from unextinguished heat sources, burning cigarette butts or matches.

## **About the Product**

Do not disassemble the X3 by yourself. There are no serviceable parts for the customer. In addition, do not try to alter the performance as it could be hazardous.

Voltage that does not comply with the product specifications will damage the motor and might even cause injury.

The proper rated voltage is indicated on the nameplate.

When cleaning stairs, take extra care to prevent falls.

Do not shake the X3 up and down or collide it violently to prevent dirty water from flowing into the motor.

When the motor is working, do not lift the product up and down or move it, and do not tilt the product to one side or lay it flat to prevent dirty water from flowing into the motor.

To prevent tripping, place the product against a wall after use.

Do not use the product when the clean water and dirty water tanks are not properly installed.

Do not place any small objects in the air outlet or block the air outlet. Remove all small objects that may hinder the smooth flow of the air outlet to prevent overheating. Do not get the main unit wet. Otherwise, it may cause fire and electric shock due to short circuiting.

## **Product Introduction:**

### Packing List

Charging base (Figure 1), handle assembly (Figure 2), main unit (Figure 3), cleaning brush (Figure 4), roller brush (Figure 5), special floor cleaning solution (Figure 6), filter element (Figure 7), and power adapter (Figure 8)

Note: The illustrations in this manual are for reference only. The appearance is subject to the actual product.

### Main unit (Figure 9)

From top to bottom on the left: Self-cleaning button, water absorption button, power-on/off and mode switch button, LED display, clean water tank handle, dirty water tank release button, dirty water tank handle, and roller brush cover

From top to bottom on the right: Aluminum tube, voice and Wi-Fi button, clean water tank, dirty water tank, and roller brush cover release button

### OLED screen (Figure 10)

Standard mode, efficient mode, power display, self-cleaning, insufficient clean water, full dirty water tank, Wi-Fi, voice, and water absorption mode

### Button functions (Figure 11)

#### Self-cleaning

When the charging base is connected to the power supply, press the self-cleaning button to perform self-cleaning.

Press to perform quick self-cleaning; press and hold to perform ultra-clean self-cleaning.

Note: After self-cleaning, clean up the dirt in the dirty water tank to avoid odors.

#### Water absorption mode

Press to enter water absorption mode. Press again to exit this mode.

#### Power-on/off and mode switching button

The product is in standard mode upon startup by default. Press this button to switch to efficient button.

Press and hold for 3s to turn off the X3.

#### Voice and Wi-Fi button

Press to turn on/off the voice. Press and hold for 3s to connect to the network.

## **Product Installation:**

Installing the handle (Figure 12)

Insert the end of the handle in the vertical direction into the port on the main unit until you hear a click. Ensure that the handle is tight. To remove, press the handle in the installation hole and pull out the handle upwards.

(Figure 13) To disassemble, insert a hard object into the hole on the back of the main unit to press the spring clip, and pull the handle upwards at the same time.

Installing/removing the clean water tank

(Figure 14) To remove the clean water tank, hold the aluminum rod with one hand, insert the other hand into the inner recess on the top of the tank and pull it up to take out.

(Figure 15) To install the clean water tank, put the bottom of the clean water tank into the opening for the support and position on the main unit. Press it until you hear a click.

Installing/removing the dirty water tank

(Figure 16) To remove the dirty water tank, hold the main unit with one hand, and press the dirty water tank button with another hand. Pull the dirty water tank outwards to take it out.

(Figure 17) To install the dirty water tank, put the bottom of the dirty water tank into the opening support and position on the main unit. Gently push it until you hear a click.

Installing/removing the rolling brush

(Figure 18) Open the roller brush cover, pull up the roller brush buckle, and take out the roller brush.

(Figure 19) Open the roller brush cover, and align the roller brush with the buckle to complete the installation.

Charging

(Figure 20) Connect the charging base to the power adapter, and place the X3 on the charging base.

## **Technical Specifications:**

Product model: X3

Name: Water Filtration Vacuum Cleaner

Rated voltage: DC21.6 V

Charging voltage: DC27 V

Rated power: 150 W

Battery capacity: 4800 mAh

Clean water tank capacity: 1200 L

Adapter model: CZH036270120CNWH

FCC ID: 2AY37-X3

GB standards: GB4706.1-2005, GB4706.7-2014, GB4343.1-2018, GB17625.1-2012

Note:

The above data comes from Baseus labs and exact usage varies according to the actual environment.

As the product is continuously improved, this document is subject to actual product updating. Baseus reserves the rights to product updates.

### **Instructions:**

(Figure 21) The X3 enters the standard mode upon startup by default. You can switch between standard and efficient modes by pressing the power-on/off and mode switching button.

(Figure 22) The X3 comes with an upright switch. Please use it at an inclined angle after turning it on. Do not tilt the product more than 142 degrees to avoid water leakage.

(Figure 23) After use, place it vertically on the charging base.

### **Adding Water to Clean Water Tank**

Reach into the inner recess at the top of the clean water tank, pull it up, and take off the tank (Figure 24).

Open the top cover of the tank and add clean water (below 60 °C) to the water level indicator. For deep cleaning, pour in a capful of Baseus floor cleaning solution into the water (Figure 25).

Tighten the top cover of the clean water tank and place it back on the main unit until you hear a click (Figure 26).

### **Emptying the Dirty Water Tank**

Gently press the dirty water tank button to take it off (Figure 27).

Hold the tank with one hand and pull up the dirty water tank cover with the other hand (Figure 28).

After emptying the dirty water, install the tank back on the main unit until you hear a click (Figure 29).

### **Charging the X3 (Figure 30)**

Put it on the charging base, connect one end of the charger to the charging base, and the other end to the wall socket. If charging is not needed, properly stow the power cable. During charging, stand the product upright close to a corner of the wall to avoid injuries such as tripping.

### **App Usage**

#### **Scan to Download, Register, and Login**

(Figure 30) You can log in to the app by mobile number and Baseus account. Using mobile number: Enter the mobile number and obtain the verification code. Using the Baseus account: Directly use your registered Baseus account on the Baseus app to log in.

## **Add a Device**

(Figure 31) Add a device after logging in using the mobile number. Select the product model and manually add the device network (for iOS users, manually switch to the home Wi-Fi network).

## **Configuring a Network**

Enter the network connection preparation state according to the steps shown in the figures (Figure 1, Figure 2, and Figure 3).

Search for a device and add it to the network (Figure 4 and Figure 5).

Select the home network name and enter the password (Figure 6).  
The device starts to configure the network (Figure 7 and Figure 8).

Tips: Before configuring the network, ensure that it is in the 2.4 GHz Wi-Fi channel. Temporarily, it does not support 5 GHz Wi-Fi channel. Configure the network in an area with strong Wi-Fi signal strength. It takes a while to enable the Wi-Fi hotspot. Please be patient.

Press the voice and Wi-Fi button on the back of the product to enable or disable voice prompts. Press and hold for 3s to make the Wi-Fi chip pair with the network.

## **Unbinding and Sharing**

Enter the settings, press Unbind to unbind the X3 from the app. (Figure 41)

On the home screen of the app, tap “Me” in the lower right corner (Figure 42). Tap “Share” on the list and select the product category to share. Add the product to the sharing list (Figure 43) and share it through email or registered mobile number (Figure 44).

Tips: When the product is powered on, press the water absorption button and self-cleaning button for 20s to reset the app.

## **Maintenance**

(Figure 32)

Cleaning the main unit

1. Before cleaning, stop the X3
2. Wipe the product with water or a neutral detergent. Be sure to wring out the cleaning cloth before cleaning, and do not let water get inside of the electrical components.

Cleaning the dirty water tank (Figure 33)

1. When the dirty water tank is full, the product automatically shuts down and generates prompts through display or voice.
2. If there is stubborn dirt on the inner walls of the dirty water tank, clean it directly with a sponge or other cleaning tool.
3. After cleaning, close the tank cover and install it back to the main unit until you hear a click.

Regularly clean the residual stains on the vacuum cover, roller and scraper of the roller brush to maintain optimal operation.

Cleaning the dirty water tank (Figure 35)

Completely take out the top cover (including filter element assembly) from dirty water tank and rinse off the dirt inside the tank with clean water.

#### Cleaning the filter element filter (Figure 36)

Regularly remove the filter from the top cover of the dirty water tank, rinse the attached dirt with clean water, and place it at the vent to keep the filter dry and clean.

#### Cleaning the roller brush (Figure 37)

Regularly take out the roller brush, use the provided roller brush cleaning tool to remove hair or debris entangled in the brush, rinse the roller brush with clean water, and regularly place it in the vent to keep the roller brush dry and clean. Cleaning the roller brush cover and pipe: Use the provided cleaning tool to clean up the dirt left on the roller brush cover or pipe, and keep the air duct and water passage unobstructed.

#### Cleaning the charging base (Figure 38)

Regularly clean the charging base. Do not let the charging port get wet. Use it when dry.

#### Servicing the battery (Figure 39)

The product should be fully charged at least once every 3 months to keep the battery in a healthy state.

#### Storing the product (Figure 40)

Clean the clean water tank, dirty water tank and roller brush, and store them separately after drying. The storage location should be kept dry, ventilated and protected from sunlight.

### Troubleshooting

<b>Common Issue</b>	<b>Possible Cause</b>	<b>Solution</b>
The product does not work.	The dirty water in the dirty water tank reaches the specified level.	Clean the dirty water tank.
	The roller brush is entangled with debris.	Clean the roller brush.
	The roller brush is not installed.	Install the roller brush according to this manual.
The product cannot be charged.	The main unit is in poor contact with the charging base.	Check the socket of the charging base used to install the main unit.
The water is not dispensed when the roller brush is in water dispensing state.	The clean water tank does not have sufficient water or is not properly installed.	Add water to the clean water tank or reinstall the clean water tank.
Water in the air outlet.	The filter is not installed in the dirty water tank.	Check filter. Maintain and clean the dirty water tank according to this manual.
	The filter is not dry.	Reinstall it according to the instructed instructions in this manual.
The dirty water tank is not full.	The filter/Hepa filter is clogged.	Clean the dirt attached to the filter/Hepa filter.
The product prompts that the water is full.	The Hepa filter is too wet.	Dry the Hepa filter before use.
The X3 jitters.	The roller brush is not properly installed.	Reinstall the roller brush.
Water leakage during mopping, insufficient suction for wet spots.	The filter element is too wet.	Clean and dry the filter element.

## Error Code Table

Error Code	Cause	Solution
E1	Battery is disconnected	Replace the battery pack.
E2	Rechargeable battery voltage is too low	Replace the battery pack.
E3	Rechargeable battery voltage difference is too large	Replace the battery pack.
E4	Abnormal temperature control of battery pack	Replace the battery pack.
E5	Discharging temperature is too high	The temperature of the battery pack is high. Wait for the temperature to cool down before using the product.
E6	Charging temperature is too high	The temperature of the battery pack is high. Wait for the temperature to cool down before charging
E7	Charging temperature is too low	Charge the product with an ambient temperature of $>5^{\circ}\text{C}$ .
F1	Overcurrent charging	Check whether the charger is original.
F2	Short circuit protection	Please contact Baseus customer service personnel.
F3	Overcurrent discharging	Please contact Baseus customer service personnel.
F4	Overcurrent discharging of roller brush	Check whether there are foreign objects in the roller brush that need to be cleaned out. If the fault persists, please contact Baseus customer service personnel.
F6	Dirty water tank is not installed.	Use the product after installing the dirty water tank.
F9	Self-cleaning is terminated due to insufficient battery level.	Charge the product before continuing self-cleaning.

## After-sales Service Policy

### Warranty Notice

- 1、 The main unit (including motor and battery) is guaranteed for one year from the date of purchase.
- 2、 The filter element, special floor cleaning solution, roller brush, and cleaning brush are consumables without warranty period.
- 3、 After-sales services are strictly implemented in accordance with the Law of the People's Republic of China on the Protection of Consumer Rights and Interests and Production Quality Law of the People's Republic of China:
  - (1) During the validity period of the Three Guarantees, the customer can enjoy free returns, replacement, and repair services in accordance with these regulations. Replacement, return, and repair should be handled with invoices/purchase orders.
  - (2) The customers are eligible to return products without a stated reason within seven days (e-Commerce purchase channels), and replace the products within 15 days (due to quality problems). Consumers shall pay for the return postage of products with non-quality related problems, and merchants shall pay the postage for re-delivery. The invoices and gifts must be sent back together if available. Products returned under the seven days return without a stated reason policy must be available for secondary sale. The customer shall ensure that only the package is opened and the product has not been used.



- (3) If the customer purchases the product in a local offline store, the customer can entrust an agent to provide replacement service. In addition, the customer can also contact the brand manufacturer for after-sales service.
- 4、 Please keep the purchase invoice and related vouchers as proof for warranty services.
- 5、 If the product fails within the warranty period and the fault cannot be eliminated according to the troubleshooting methods, call the Baseus customer service hotline (400-071-2711). Baseus provides maintenance services for the product. If the warranty period is expired, the customer needs to pay the applicable fees such as for maintenance, parts, transportation, etc. See the official quotation for details, and confirm with the after-sales service personnel.  
Warranty card: This card records maintenance information in detail. It can be used as a reference for normal maintenance or product return/replacement. Please keep this card in a safe place.

### Non-warranty Regulations

Baseus will not be able to provide free warranty service for the product within the warranty period in the following situations:

Failure to use the product in accordance with the instructions in the manual, causing product damage or failure due to improper use and neglect of cleaning and maintenance.

Unauthorized maintenance, misuse, collision, negligence, abuse, accidents, alteration, incorrect use of non-authorized accessories, or altering labels or anti-counterfeiting tags.

Three Guarantees period expired.

Damage caused by acts of nature.

Improper storage. For example, the product is exposed to abnormal humidity and temperature for a long time, causing poor performance.

Non-performance failure.

Product and accessory failure due to abnormal operations.

### Tips

Please contact the customer service center in your country (region) for the specific after-sales process.

### Warranty Card

User name		Model		
Contact number		SN code		
Mailing address		Invoice No.		
Purchase date		Purchase channel (store)		
Sending to repair date	Fault description/cause	Spare parts	Repair completion date	Repair personnel signature
1				
2				
3				

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ -Reorient or relocate the receiving antenna.
- ▶ -Increase the separation between the equipment and receiver.
- ▶ -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- ▶ -Consult the dealer or an experienced radio/TV technician for help.

**RF warning:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.