温馨提示：请印刷供应商严格按照倍思的图纸印刷生产。如贵司有生产上的原因需要调整倍思图纸的字体、图形、颜色、刀模尺寸等，请必须通知倍思相关负责的包装设计师，并在征得包装设计师同意的情况下修改文档并发回存档。

切线 ——————
折线 - - - - -
刀线图例 | K

倍思包装设计稿件信息					Baseus
基本信息	产品型号	Baseus Encok W04			
	产品名称	DZ-KA 倍思 Encok TWS真无线蓝牙耳机 W04(升级版)			
	产品方案编码				
	物料编码	XXXX	包装编码+版本号	PB3550Z-P1A1	
	物料规格描述	说明书\悦声上臻高音100g，双面单黑印刷，风琴褶 尺寸92*122mm			
	包装平面设计	张敏	包装结构设计	易婷	

版本历史

版本	变更日期	变更描述
P0A0	2021.04.07	初始版本
P0A1	2021.05.20	微调线稿
P1A2	2021.06.27	降本调整尺寸；FCC ID：2AY37-W4

包装审核区域责任划分		Baseus
产品相关	产品外观/参数/措施	产品经理/项目主管请在此处签名
	彩盒/说明书文案	
	执行标准/生产商信息	
认证相关	认证相关文案	认证工程师请在此处签名
	认证相关图标	
品质相关	法律法规相关文案	品质工程师请在此处签名
	警示语	
定制需求	定制渠道需求	定制代表请在此处签名
品类相关	产品功能/图标表达	品类策划/文案策划请在此处签名
	文案部分/翻译	
包装设计相关	产品条形码	包装设计师/组长/主管请在此处签名
	公司地址信息	
	文件基于最新量产版	
	包装设计规范	

92mm

122mm

Baseus倍思

倍思 Encok TWS真无线蓝牙耳机 W04

使用说明书

使用产品前请详细阅读本使用说明书，并请妥善保管

① 2

一、产品功能步骤

1.开机/关机/连接状态：双机自动进入开机状态

2.显示音量/打开机盖下功能，进入播放暂停状态，选择设备型号：Baseus Encok W04

3.下载APP，绑定耳机

4.关机：将耳机放回充电盒，开盖上盖子，完成关机。

② 3

二、产品功能操作

1. 音乐模式：

- 单击左耳或右耳1.5-4S：播放/暂停
- 单击左耳1.5-2秒：上一曲
- 长按左耳2S-3秒：下一曲
- 三击左耳或右耳1.5-4S：激活手机的重音助手

2. 电话模式：

- 单击左耳或右耳1.5-4S：接听/挂断
- 长按2.5秒左耳或右耳4-6S：拒接

3. 充电电量指示灯：

- 充电仓为耳机充电：充电过程中，耳机白灯闪烁，耳机满电后白灯熄灭。
- 充电仓为耳机充电：充盖状态下，充电过程中，充电仓红灯闪烁表示耳机充电，满电后红灯闪烁表示耳机充电完成，耳机无满电充电仓灯熄灭。
- 连接电源为充电仓充电，充电过程中，充电仓红灯闪烁，充满后红灯熄灭。

③ 4

充电仓显示

开盖或将任意耳机从充电仓取出电量显示：

- ★★★★ >20%
- ★★★☆ 15-20%
- ★★★☆ 10-15%
- ★★☆☆ 5-10%
- ★☆☆☆ <5%
- ★★★★ 100%

充电仓指示灯

- 红灯常亮：充电中
- 绿灯常亮：充满电

充电仓广播：

将任何左/右单耳佩带开盖状态，通过长按充电仓按键3S，充电仓会播报当前耳机电量（百分比，例如电量为50%，播报为50%电量）

④ 5

APP使用技巧与安全性：

1. 首先我们的对方为为 15 小时，通过此时间内打开使用蓝牙功能可以使用。
2. 当 APP 首次连接功能不能时，首先请关注确保蓝牙，为确保功能正常使用，请确保处于有效蓝牙下使用。

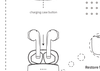
应用连接使用步骤（Android）：

"倍思" APP 需要您允许访问本地存储权限以让记录以及您的手机打电话权限以及您位置信息，目的是使该应用程序能够正常运行，请您放心，我们不会泄露您的隐私信息。请您在手机设置中找到"倍思"APP，并允许以上权限，否则将无法正常使用。同时，为了保证连接稳定性，请您在使用APP前，APP 首次"设置"加入设置蓝牙名称中，APP 首次启动将进行1-2分钟的连接等待。

进入设置，打开应用，应用商店搜索："多动打开"倍思"APP"，允许启动后，允许后台活动。

充电仓广播：

将任何左/右单耳佩带开盖状态，通过长按充电仓按键3S，充电仓会播报当前耳机电量（百分比，例如电量为50%，播报为50%电量）



⑤ 6

三、电子信息产品有害物质声明

有害物质成分表						
部件名称	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr VI)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
PCB	X	O	O	O	O	O
塑料	O	O	O	O	O	O
电池	O	O	O	O	O	O
配件	O	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。

O：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。

X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。

企业在此处对有害物质的环保使用期限的说明：

注意事项：1、本表格依据产厂所有生产的同类产品，产品在使用过程中，在不产生异常情况，且 遵守使用手册中规定的条件下，有害物质不会发生外泄或突变而对环境造成污染或对人身财产造成严重影响。"环保使用期限"，是指在这个期限内，产品所含有害物质不会发生外泄或突变，从而不会对环境造成严重影响或对人身财产造成严重伤害。

⑥ 7

组装过程中的注意：

方法1、"Baseus倍思" APP安装中开始/关闭自动更新

方法2、"Baseus倍思" APP中单击要升级的耳机型号

⑦ 8

- 请先预约时间再作售后，包括取送，检测，维修，回访等。
- 产品使用时需遵守：不可以：
- 产品不要使用非原厂配件，如充电器或者耳机盒，以避免因使用不兼容导致发现过热或无法充电或者对机体的影响。
- 请勿尝试修理个人调整超出本手册描述的控制，不可自行拆卸和修改内部组件和电路。
- 请勿将产品置于极端温度或者环境条件下进行。
- 当您将耳机置于充电仓时，务必确保充电仓和耳机干燥后，

APP 连接指南如下：

第一次 APP 连接配对时应处于配对状态，耳机下拉菜单中开机上行入指向连接，请稍心使用。

1. 为什么我不能开机或者关机？

答：1）充电仓电池电压低充电时间过长，打开充电仓盖子，耳机将自动开机。

2）耳机电池电压低，耳机将自动关机，请将耳机放入充电仓充电，耳机将自动开机。

3）长按单击音量加减，播放或者开机上长按音乐键，2-3秒钟，耳机将自动关机。

4）请保持耳机充电仓与充电电缆的良好连接，并正确地对于操作进行检查。

2. 为什么我的耳机电池续一会儿就没电了？

答：1）长时间使用时，频繁的将耳机放回充电盒充电盒上，将导致耳机自动关机。

2）充电盒内可充电电量不足，请将耳机放回充电盒充电盒盖上，将导致耳机自动关机。

3）长时间不使用耳机，请将耳机放入充电盒充电，以保证耳机电池续航。

4）请保持耳机充电仓与充电电缆的良好连接，并正确地对于操作进行检查。

3. 为什么我的耳机充电仓一直在充电中？

答：1）长时间使用时，频繁的将耳机放回充电盒充电盒上，将导致耳机自动关机。

2）充电盒内可充电电量不足，请将耳机放回充电盒充电盒盖上，将导致耳机自动关机。

4. 为什么音质不好呢？

答：1）请确保没有戴耳机盒子和之上的东西。

2）请确保没有戴耳机盒子和之上的东西。

3）请确保佩戴位置正确，并且位于两侧的耳机盒子和之上的东西。

- 本充电器仅可在室内使用。
- 请勿将充电器放置在潮湿的地方。

⑧ 9

五、常见问题解答

1. 为什么我无法找到我耳机的名？

答：1）请确保耳机已经充电，并且已经开机与电仓的 15m 范围内尽可能近。

2）请确保蓝牙功能已经开启，并且已经在您的设备的设置中启用蓝牙功能。

3）APP 需要授权允许相关权限的运行，以下是自动设置所有功能的位置。

4）使用前请查阅说明书，以便了解如何使用耳机和 APP 的全部功能。

5）当耳机处于充电仓时，无法接收到 APP 发送的触控指令信号。

APP 连接指南如下：

第一次 APP 连接配对时应处于配对状态，请打开蓝牙下拉菜单，选择相关耳机进行入指向连接，请稍心使用。

1. 为什么我不能开机或者关机？

答：1）充电仓电池电压低充电时间过长，打开充电仓盖子，耳机将自动开机。

2）请确保蓝牙功能已经开启，并且已经在您的设备的设置中启用蓝牙功能。

3）长按单击音量加减，播放或者开机上长按音乐键，2-3秒钟，耳机将自动关机。

4）请保持耳机充电仓与充电电缆的良好连接，并正确地对于操作进行检查。

2. 为什么我的耳机充电仓一直在充电中？

答：1）长时间使用时，频繁的将耳机放回充电盒充电盒上，将导致耳机自动关机。

2）充电盒内可充电电量不足，请将耳机放回充电盒充电盒盖上，将导致耳机自动关机。

3. 为什么音质不好呢？

答：1）请确保没有戴耳机盒子和之上的东西。

2）请确保没有戴耳机盒子和之上的东西。

3）请确保佩戴位置正确，并且位于两侧的耳机盒子和之上的东西。

- 本充电器仅可在室内使用。
- 请勿将充电器放置在潮湿的地方。

⑨ 10

六、产品参数

名称：倍思 TWS 真无线蓝牙耳机

型号：Baseus Encok W04

电池：40mAh

蓝牙版本：V5.3

通话距离：10M

充电仓电池：600mAh

耳机续航：单次约 4 小时（音量）

充电仓续航：单次约 20 小时

电池容量：21mAh/3.7V (耳机) 450mAh/3.7V (充电仓)

耳机重量：单个：20.5±1g

充电仓重量：约 60±3g

耳机通话：约 3.5 小时

耳机音乐：约 4 小时

充电仓额定功率：5W

耳机额定功率：0.5W

耳机尺寸：24.5mm×18.5mm×18.5mm

充电仓尺寸：62.5mm×44.5mm×26.5mm

充电仓容量：1500mAh

耳机充电：1.5-2H

充电仓：3.5-4H

耳机充电：20%-100%

充电仓充电：0%-100%

工作温度：0°C-40°C

储存温度：-20°C-45°C

工作湿度：20%-80%

储存湿度：10%-90%

蓝牙协议：BT5.3

支持：具有蓝牙功能的播放设备

⑩ 11

七、包装清单

耳机充电盒*1pcs　　耳机 L&R*1pcs　　充电线*1pcs　　说明书+保修卡*1pcs

⑪ 12

此设备符合欧盟指令 2012/19/EU 和 2006/66/EC 的规定。此设备不得与其他废物一起处置。此符号表示电池、产品或其包装应按照当地法规进行回收。请勿将电池与其他废物一起处置。

电池种类：锂离子聚合物电池。有关电池信息，请参阅产品信息部分的电池说明书。请不要将产品或电池处置。

Hereby, Baseus declares that the radio equipment type DZ-KA 倍思 Encok TWS真无线蓝牙耳机 W04 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity can be found on the following website: www.baseus.com

FCC ID：2AY37-W4

制造商：深圳市网域创新科技有限公司

地址：深圳市龙华区龙华街道龙华社区雪岗路2018号世界智谷园区A座

邮编：518000 / 518131　　网址：www.baseus.com

用户电子邮件：用户以外地址

PB3550Z-P1A2

Designed by Baseus

中国制造/Made in China

92mm

122mm

Baseus

Baseus Encok True Wireless Earphones W04

User Manual

Please read the manual carefully before using the product and keep it with proper care for future reference.

① 2

Connection Steps

1. Turn on the earphones automatically turn on after open the lid of the charging case.

2.Wireless connection Turn on phone wireless to search and pair the earphones. Select model：Baseus Encok W04

3.Download the app and link the earphones to app.

4.Turn off Put the earphones into the charging case and close the lid to turn off the earphones.

② 3

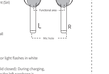
Function Operation

Music mode:

- Double-click left or right earphone L or R: play/pause
- Long press the right earphone 1.5 seconds: next song
- Long press the left earphone 1.5 seconds: previous song
- Triple-click left or right earphone (L or R): activate voice assistant (Siri)

Call mode:

- Double-click left or right earphone (L or R): answer/ hang up
- Long press 1.5 seconds left or right earphone (L or R): reject a call



Charging status indicator light：

- Charging case charging earphones: The earphone indicator light flashes in white during charging, and turns off after fully charged.
- When the charging case charges the earphones with the lid closed: During charging, the five white lights of the charging case flashes to indicate the left earphone is charging, and the fourth white light flashes to indicate the right earphone is charging. When fully charged, the five white lights of the charging case are always on for 8 times.
- Charging the charging case: The charging case indicator light flashes in white during charging, and is normally on after fully charged.

③ 4

Battery Status

Open the lid or click the button on the charging case once to display the current battery level of the case.

The indicator lights of the charging case turn from left to right (on or off) to indicate the battery level of the current battery level, until the white lights turn off in 3 second.

- ★★★★ 100%
- ★★★☆ 75-100%
- ★★★☆ 50-75%
- ★★☆☆ 25-50%
- ★☆☆☆ 0-25%

Long press the button for 5s

Restore factory settings

Put the earphones into the charging case and keep the lid open, long press the button on the back of the charging case for 5s, the indicator lights of the earphone flash in white alternately for 3 times. Close the charging case to complete the restoration of factory settings.

④ 5

Switching to low latency mode

Method 1: Turn on/off the low latency mode in the Baseus app settings screen.

Method 2: Customize the low latency mode in the Baseus app gesture settings.

⑤ 6

Tips for using the app:

1. The effective duration of search function is about 35 hours. Please use the function for searching missing earphones as soon as possible.

2. When the earphones are not connected or in the charging case, the earphones will sound an alarm. Please ensure that the remaining earphone is not in your ear to avoid hearing damage.

Activation permission settings of app (Android system):

The "Baseus" app must keep running in the background so that your phone can receive alerts of the location of earphones. Android phones have automatic shutdown function of application when turn off the screen. If the "Baseus" app is shut down by applications such as Battery Saver, 360 Total Security, Mobile Butler, etc., the earphones cannot connect to the "Baseus" app. Please enable the "Baseus" app into the white list on Android phones to keep the app running in the background.

Go to Settings>Apps>App launch>Manage manually "Baseus" app> Auto-launch, secondary launch and run in background.

⑥ 7

Declaration on hazardous substances and elements contained in electronic products

Hazardous substances and elements						
Part Description	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
PCB	X	O	O	O	O	O
Plastic	O	O	O	O	O	O
Battery	O	O	O	O	O	O
Accessory	O	O	O	O	O	O

This form is compiled in accordance with SJ/T 11364.

O: Indicates that the hazardous substance contained in all homogeneous materials of the component is below the limit specified in GB/T 26572 standard.

X: Indicates that the hazardous substance contained in at least one homogeneous material of this part exceeds the limit stipulated in GB/T 26572 standard.

Environment-friendly use period (EFUP) of enterprise declaration in this table:

Blank: The 5 years use refers to the "Effective Environmental protection", not the product quality assurance period. Electronic products all contain harmful substances such as lead, mercury and cadmium. Once the product is beyond the "Effective Environmental protection", the harmful substances will cause irreversible damage to people and property. The term of "environmental protection use" means that all electronic products will be required to use within this effective period. We will no longer be responsible for the quality of the products due to the safety risks that arise after the safe use period.

Product safety information

Please read all instructions and warnings before using this product. Non-standard use will damage the product or personal safety.

1. Only the parts included in the product. Please do not expose it to sunlight, electric heater or similar overheating. Do not store the product in high temperature, strong light and strong magnetic field. Do not place it in other harsh environments such as fire source. If water enters, dry it naturally and use it again. Improper use of the product can easily cause damage to the product or may endanger personal and property safety.

⑦ 8

- Consumer shall be liable for any personal and property damage resulted from their improper use against the user manual or ignoring the warning, to which our company will not bear any legal liability.
- Avoid disassembling the product by yourself, otherwise it will void warranty.
- Avoid overcharge. Sustained excess of the output current of this product shall be avoided. A circuit protection mechanism is built in to automatically stop working if leads exceed.
- Avoid using the product in the following cases: Charging, behaving or and squeezing, etc. shall be avoided.
- The ambient temperature of product is 0~35°C.
- Please use a clean cotton cloth to clean the charging contacts of earphones regularly to prevent the earphones from failing to charge normally due to poor contact with the charging case.
- If the earphones are damaged or can not be turned on because consumers get them wet, for example, consumers can put the earphones in a dry environment with desiccant for 24 hours. This can usually be done by the consumer, and our company will no longer provide after-sales service of returns and relevant.

Note: Please refer to the detailed product instruction for the waterproof level.

Warning	Please follow the above safety instructions otherwise it will cause hazardous shock, damage or other damage.

FAQs

1.Why can't I find my lost earphones?

A:1) Please make sure that the earphones have battery left and you are within 15m of the specific address.

2) The Bluetooth function of search function is about 35 hours. Please use the function for searching missing earphones as soon as possible.

3) When you are looking for earphones, the app must keep running in the background.

4) When looking for an earphone through the app, try to keep the environment silence as much as possible.

5) The earphone may be in a strong electromagnetic environment, so it cannot receive the signal from the app.

2. Will the app reveal my information?

A:No, the app only records the address data of earphones for location function and does not access the users' personal information. Please rest assured to use (Android sound).

3. Why the earphones cannot be turned on/off?

A:1) Make sure that the charging case and the earphones have battery left, open the lid of the charging case and the earphones will turn on automatically.

2) Make sure that the charging case have battery left, put the earphones back in the charging case, and close the lid to turn off the earphones automatically.

3) If you don't use the earphones for a long time, please turn off the wireless function on your phone and the earphones will turn off automatically in 5 minutes.

4) Please keep the charging area of the earphones and Pogo pin of the charging case clean, and regularly clean them with dry cloth.

4. Why is one of my earphones without sound after I take them out?

A:Please put the earphones back into the charging case, close the charging case and close the lid, and then take them out.

If the earphones can not be returned to normal after the above steps, please put the earphones back into the charging case, manually ignore the phone wireless device and turn off wireless, and restore factory settings before reconnection.

⑧ 9

5. Does the low latency mode require the mobile phone brand?

A: Baseus low latency technology is applicable to all models of Apple iOS and Android devices, and can achieve low latency experience without feeling.

6. Why is the touch function not sensitive?

A: 1) Please make sure that the surface of the earphones is clean and water-free.

2) Make sure that the fingers to touch the earphones are without water or other foreign objects.

3)Make sure that the touch position is correct, and complete the quick double-click or triple-click operation correctly.

4) If the earphones can not be returned to normal after the above steps, please put the earphones back into the charging case, manually ignore the phone wireless device and turn off wireless, and restore factory settings before reconnection.

7. How to turn to the earphones for better sound quality?

A: 1) Softer music(Play music at one-third of normal volume for 12 hours.

2) Medium music(Play music at two-thirds of normal volume for 12 hours.

3) Lyrical favourite music(Play music at normal volume for 12 hours.

4) Lyrical favourite music(Play music at three-fourths of normal volume for 24 hours.

8. The mobile phone cannot find the Bluetooth headphone, the Bluetooth connection is unstable or disconnected during use, thus resulting in unsmooth sound interruption.

A: Please check the Bluetooth connection between the mobile phone and the device, so as to avoid interference from the wall or the human body.

Please check if the Bluetooth device has enough power, and re-enter the pairing mode to connect.

Get the earphones can be connected after the above steps, please put the earphones back into the charging case, manually ignore the phone wireless device and turn off wireless, and restore factory settings before reconnecting.

A: Due to the property of the Wireless earphone, the electromagnetic waves in your area may interfere with the Bluetooth connection, resulting in sound problem or disconnection. please stay away from such areas before connecting.

A: Consult the dealer or an experienced radio/TV technician for help.

⑨ 10

Product Parameter

Name: Baseus True Wireless Earphones

Model No.: Baseus Encok W04

Material: ABS+PC

Battery: 40mAh

Communication distance: 10m

Music time: 5 hours (70% of the volume)

Music time with a charging case: 20-25 hours

Battery capacity: 21mAh/3.7V (earphones) 450mAh/3.7V(charging box)

Charging case battery capacity: 1500mAh

Charging box rated input: DC5V=500mA

Earphone rated consumption current: 30mA

Charging case rated consumption current: 60mA

Charging time: 1.5 hours

Frequency response range: 20Hz-20kHz

Net weight: 4.5g

Suitable for: Compatible with all wireless devices

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Packing list

Earphone Charging case *1pcs　　Earphones L&R *1pcs　　Charging cable *1pcs　　User manual+Warranty card *1pcs

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: - Reorient or relocate the receiving antenna. - Increase the separation between the equipment and receiver. - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. - Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with the provisions of Directive 2012/19/EU and Directive 2006/66/EC. It is strictly forbidden to dispose of this equipment with ordinary trash. It must be recycled. This symbol indicates that the battery, product or its packaging should be disposed of at a facility that can be delivered to a recycling center that is capable of managing electronic and electrical equipment.

It is hereby declared that Baseus Encok W04, a product model of Shenzhen Times Innovation Technology Co., Ltd., complies with the provisions of Directive 2014/53/EU and Directive 2011/65/EU. The full text of the EU Declaration of Conformity can be found on the following website: www.baseus.com

FCC ID：2AY37-W4

Manufacturer: Shenzhen Times Innovation Technology Co., Ltd.

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Executive Standard: Q/6449.1-2021

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