

倍思包装设计稿件信息		Baseus	
产品型号	NGW3-02		
产品名称	DZ-JD3(XPT)/FXL/FPX/HW 倍思 Encok TWS真无线蓝牙耳机 W3 白色		
产品方案编码	ABS		
物料编码	100008053	包装编码+版本号	PB2786-P0A2
物料规格描述	说明书/110 X 95 mm,悦声上臻高白100G,双面单色印刷 风琴折		
包装平面设计	黄景汇	包装结构设计	郑羽高
<b>版本历史</b>			
版本	变更日期	变更描述	
POA1	2021-09-20	更改地址信息/删除引流二维码/添加CCC预审/添加包装精美说明/添加锂电电池结构/删除2000m规格/添加UKCA标识	
POA2	2022-03-07	修改部分文案	

包装审核区域责任划分		Baseus	
产品相关	产品外观/参数/错漏 彩盒/说明书文案 执行标准/生产高信息	产品经理/项目主管请在此处签名	
认证相关	认证相关文案 认证相关图框	认证工程师请在此处签名	
品质相关	法律法规相关文案 警示语	品质工程师请在此处签名	
定制需求	定制渠道需求	定制代表请在此处签名	
品类相关	产品功能/图标表达 文案部分/翻译	品类策划/文案策划请在此处签名	
包装设计相关	产品条形码 公司地址信息 文件基于最新量产版 包装设计规范	包装设计师/组长/主管请在此处签名	

**温馨提示:** 请印刷供应商严格按照倍思的图框印刷生产,如贵司有生产上的原因需要调整倍思图框的字体、图形、颜色、刀模尺寸等,请务必通知信息相关负责的包装设计师,并在征得包装设计师同意的情况下修改文档并发回存档。



## Baseus倍思

### 倍思TWS真无线蓝牙耳机Encok W3 使用说明书

使用产品前请仔细阅读本使用说明书,并妥善保管

### 一、产品参数

名称: 倍思TWS真无线蓝牙耳机  
型号: Baseus Encok W3  
材质: ABS  
蓝牙版本: V5.1  
续航时间: 4小时 (70%音量)  
配合充电仓续航时间: 15-24小时  
电池容量: 370mAh/0.14Wh (耳机)  
200mAh/0.74Wh (充电仓)

耳机额定输入: DC5V-20mA  
耳机额定充电电流: 10mA  
充电仓额定输入: DC5V-220mA  
充电仓额定充电电流: 80mA  
充电时间: 约2小时  
频率范围: 20Hz-20kHz  
接口: Micro  
适用: 具有蓝牙功能的播放设备

### 二、包装清单

耳机充电仓\*1pcs  
耳机(L&R)\*2pcs  
充电线\*1pcs  
耳帽\*4pcs  
说明书\*1pcs  
保修卡\*1pcs

### 三、产品外观

**音乐模式:**  
+ [ ] = 单击右耳机(R):音量+  
+ [ ] = 单击左耳机(L):音量-  
+ [ ] = 双击右耳机(R):播放/暂停  
+ [ ] = 双击左耳机(L):激活语音助手 Siri  
+ [ ] = 长按右耳机(R) 1.5s: 下一曲  
+ [ ] = 长按左耳机(L) 1.5s: 上一曲

**电话模式:**  
+ [ ] = 双击左耳机或右耳机(L or R):接听/挂断  
+ [ ] = 长按左耳机或右耳机(L or R):拒接

### 四、产品操作方法

1. 首次使用  
取出耳机,将耳机放入充电仓取出后,自动进入开机状态。

2. 配对模式  
首次使用时,耳机开机后自动进入配对模式。

### 五、电子产品有害物质声明:

部件名称	有害物质或元素						
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr VI)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)	REACH SVHC
PCB	X	○	○	○	○	○	
塑料	○	○	○	○	○	○	○
电池	○	○	○	○	○	○	○
附件	○	○	○	○	○	○	○

本表格依据SJ/T 11364的规定编制。  
O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572标准规定的限量要求以下。  
X: 表示有害物质含量在该部件的某一均质材料中的含量超出GB/T 26572标准规定的限量要求。  
本产品符合欧盟RoHS 2.0指令 (2011/65/EU)。

**温馨提示:**  
本图框标注“环保有效使用寿命”,不是产品质量保证期限。电子产品均含有铅、汞、铜等有害物质,一旦超期使用,有害物质将可能因为发生外泄或突变,对环境造成污染,或对人体、财产造成严重损害。“环保使用寿命”,意味着所有的电子产品都将被要求在此有效期限内使用,超过安全使用寿命之后出现的安全风险问题,我们不再对产品品质负责。

### 六、产品安全信息

在使用本产品前请阅读所有的指示和警告,严格按照使用指南给产品或个人安全带来损害。  
• 产品不含电池,请不要随意拆开包装,以免造成短路或火灾。火灾或类似过环境环境中,不要将本产品存放在高温、强光及强磁场环境下,不要放置在火源等其它恶劣环境中,如果进水,请立即擦干后再使用。  
• 产品使用不当,容易造成产品本身或者可能危及他人的人身财产安全。  
• 如因消费者违反产品说明书不当使用,造成的人身及财产损失将自行承担一切后果,本公司不承担任何法律责任。  
• 本产品属于电子产品,请妥善保管。  
• 避免使用本产品输出电流的电器或负载(电路保护除外,无输出)。  
• 避免使用本产品输出电流的电器或负载(电路保护除外,无输出)。  
• 避免使用本产品输出电流的电器或负载(电路保护除外,无输出)。  
• 产品使用环境温度: 0-45°C

**警告:** 请遵守以上安全说明否则可能导致火灾、触电、损害或者其他伤害

### 七、常见问题解答:

1. 为什么我的产品不能开机?  
答: 1) 确保充电仓有电的情况下,将耳机放回充电仓,并关上盖子,耳机将自动开机;  
2) 当充电仓没电时,请充好手机上的蓝牙充电仓,等待5分钟后,耳机将自动开机;  
3) 保持耳机充电区与充电仓充电触点的洁净,并定期用干净的干布进行清洁。  
2. 为什么触摸功能不灵敏?  
答: 1) 请确保耳机触摸功能区域干净且无水渍;  
2) 请确保进行触摸操作的手指甲不接触其他异物;  
3) 请确保触摸位置正确,并在3秒内完成快速双击或三击操作;  
4) 如以上操作仍无法恢复正常,请将耳机放回充电仓,手动忽略手机蓝牙设备并关闭蓝牙,进行恢复出厂设置操作后再进行连接。  
3. 为什么我的产品无法回连?  
答: 1) 取出耳机放回充电仓并关闭盖子,5分钟后重新放回回连范围内,耳机将自动开机;  
2) 取出耳机放回充电仓并关闭盖子,5分钟后重新放回回连范围内,耳机将自动开机;  
3) 取出耳机放回充电仓并关闭盖子,5分钟后重新放回回连范围内,耳机将自动开机;  
4. 为什么我的耳机取出一边没有声音?  
答: 1) 出现此情况时,请将耳机放回充电仓并关上盖子,再将其取出;  
2) 如以上操作仍无法连接,请将手机周围手机蓝牙设备全部关闭,进行恢复出厂设置操作后再进行连接。  
5. 如何保养耳机,让音质更好?  
步骤1) 使用正常音量强度三分之一的音量驱动耳机12小时(用较轻柔音乐更好)  
步骤2) 使用正常音量强度三分之一的音量驱动耳机12小时(用较大摇滚的音乐即可)  
步骤3) 使用正常音量强度三分之一的音量驱动耳机12小时(用轻快的音乐即可)  
步骤4) 使用正常音量强度三分之一的音量驱动耳机12小时(用轻快的音乐即可)  
6. 手机播放时蓝牙耳机,蓝牙连接不稳定或使用中手机卡顿,出现声音卡顿/断接?  
答: 1) 请不要超出手机蓝牙连接距离10米,避免受到墙体或人体的阻挡干扰;  
2) 请确保耳机有足够电量,并重新进入配对模式进行连接;  
3) 如以上操作仍无法连接,请将手机周围手机蓝牙设备全部关闭,进行恢复出厂设置操作后再进行连接;  
4) 由于蓝牙信号传输特性,您所处的环境可能会对蓝牙耳机的连接,导致出现声音卡顿或断接的情况,请重新连接后再进行连接。

特此声明,深圳市创信科技有限公司的产品型号为:Baseus Encok W3符合指令2014/53/EU及2011/65/EU的规定,欧盟符合性声明的全文可在以下网站查询: www.baseus.com

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PB2786Z-P0A2  
100008053  
信息设计  
中国制造 FCC ID:2AY37-W3

CE FC UKA REACH SVHC

## Baseus True Wireless Earphones Encok W3 Instruction

Please read the instruction manual carefully before using the product and keep it with proper care.

### 1. Product Parameter

Name: Baseus True Wireless Earphones  
Model No.: Baseus Encok W3  
Material: ABS  
Version: V5.1  
Music time: 4 hours (70% of the volume)  
Music time with a charging case: 15-24 hours  
Charge interface: Micro  
Battery capacity: 370mAh/0.14 Wh (earphones)  
200mAh/0.74Wh (charging case)

The above data are measured by the Baseus laboratory, the actual use will be slightly different depending on the specific circumstances.

### 2. Packing list

Earphone charging case \*1pcs  
Earphones (L&R) \*2pcs  
Charging cable \*1pcs  
Earbuds \*4pcs  
User manual \*1pcs  
Warranty card \*1pcs

### 3. Product Appearance

**Music mode:**  
+ [ ] = Tap the right earphone (R): Volume +  
+ [ ] = Tap the left earphone (L): Volume -  
+ [ ] = [ ] Double-click the right earphone (R): Play/Pause  
+ [ ] = [ ] Double-click the left earphone (L): Activate voice assistant (Siri)  
+ [ ] = Long press right earphone: Next song  
+ [ ] = Long press left earphone: Last song

**Call mode:**  
+ [ ] = Double-click left and right earphone (L or R): Answer/ Hang up  
+ [ ] = Long press left and right earphone (L or R): Reject a call

### 4. Product Operating Method

1. Initial use  
Step 1-Turn on  
The earphones automatically enter the power-on state after taken out from the charging case.

Step 2-Pairing mode  
When using for the first time, the earphones automatically enter pairing mode after turn on.

### Step 3-Wireless connectivity

Turn on the wireless function of the mobile phone, select the device model: Baseus Encok W3. While light turns off after successful connection.

**Get wireless**  
wireless  
Baseus Encok W3 connected

**Note:**  
1) Pairing time  
In pairing mode, if the connection is not completed for more than 5 minutes, the earphones will automatically turn off. (the earphones have a memory function, and they will automatically reconnect to the phone when restarting.)  
2) Instructions for three-way calling  
Step 1: While A is on the call, triple tap the earphone (L or R) to answer the call from B.  
Step 2: Triple tap the earphone again (L or R) to switch the call between A and B.  
Step 3: Double tap the earphone (L or R) to hang up the current call.  
3) Restore factory settings  
In the pairing state, when triple press the functional area on the left/right earphone at the same time, the red light turns on for 2 seconds to indicate the completion of factory default settings.

### 5. Declaration on hazardous substances and elements contained in electronic products

Part Description	Hazardous substances and elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr VI)	Polybrominated Biphenyls (PBB)	Polybrominated Biphenyl ethers (PBDE)
PCB	X	○	○	○	○	○
Plastic	○	○	○	○	○	○
Battery	○	○	○	○	○	○
Accessory	○	○	○	○	○	○

This form is compiled in accordance with SJ/T 11364.  
O: It indicates that the content of the harmful substance in all homogeneous materials of the component is below the limit specified in GB/T 26572 standard.  
X: The content of the harmful substance in at least one homogeneous material of this part exceeds the limit stipulated in GB/T 26572 standard.  
This product complies with EU RoHS 2.0 Directive (2011/65/EU)

**Warn Tip:**  
The 5-year icon refers to the "effective life of environmental protection", not the product quality assurance period. Electronic products all contain harmful substances such as lead, mercury and cadmium. Once they are overused, harmful substances may leak or mutate, cause pollution to the environment, or cause serious damage to people and property. The term of "environmental protection use" means that all electronic products will be required to use within the effective period. We will no longer be responsible for the quality of the products due to the safety risks that arise after the safe use period.

### Step 4-Shutdown

Place the earphones back in the charging case and close the lid to complete the shutdown.

**Get wireless**  
wireless  
Baseus Encok W3 connected

### 6. Product safety information

Please read all instructions and warnings before using this product. Non-standard use will damage the product or personal safety.  
• The battery is included in the product. Please do not expose it to sunlight, fire or similar overheating. Do not store the product in high temperature, strong light and strong magnetic field. Do not place it in other harsh environments such as fire source. If water enters, dry it naturally and use it again.  
• Improper use of the product can easily cause damage to the product or may endanger personal and property safety.  
• Consumer shall be liable for any personal and property damage resulted from their improper use against the user manual or ignoring the warning, to which our company will not bear any legal liability.  
• Disintegration of this product by non-professionals is strictly prohibited.  
• Use of household appliances or leads in excess of the output current of this product shall be avoided (no output due to circuit protection).  
• Intense physical actions including knocking, throwing, trampling on and squeezing, etc. shall be avoided.  
• The ambient temperature of product is 0-45°C

**Warning:** Please follow the above safety instructions otherwise it will cause fire, electric shock, damage or other damage.

### 7. FAQs:

1. Why my product cannot be turned on/off?  
A: 1) Make sure that the charging case has battery left, put the earphones back in the charging case, and close the lid to turn off the earphones automatically.  
2) When the charging case is out of battery, please turn off the wireless function on your phone and the earphones will turn off automatically in 5 minutes;  
3) Keep the charging area of the earphones and Pogo pins of the charging case clean, and regularly clean them with dry cloth.  
2. Why is the touch function not sensitive?  
A: 1) Make sure that the functional area of the earphones is clean and water-free;  
2) Make sure that the fingers to touch the earphones are without water or other foreign objects;  
3) Make sure that the touch position is correct, and complete the quick double-click or triple-click operation within 1s;  
4) If the earphones can not be returned to normal after the above steps, please put the earphones back into the charging case, manually ignore the phone wireless device and turn off wireless, and restore factory settings before reconnection.  
3. Why can't my product connect to the wireless device again?  
A: 1) The earphones will be disconnected if they are out of the connection range of 10 meters. The earphones will automatically shut down if they are not back to the connection range within 5 minutes;  
2) If the earphones fail to connect to the wireless device again within 5 minutes, please put the earphones into the charging case and close the lid, and then take them out.  
4. Why is one of my earphones without sound after I take them out?  
A: 1) If this problem occurs, please put the earphones into the charging case and close the lid, and then take them out;  
2) If it is unable to connect after the above operation, please turn off the wireless of other mobile phones close to the mobile phone and restore factory settings before connecting.  
5. How to burn in the earphones for better sound quality?  
Step 1) Play music at one-third of normal volume for 12 hours (softer music)  
Step 2) Play music at two-thirds of normal volume for 12 hours (any music except for typical rock music)  
Step 3) Play music at normal volume for 12 hours (your favourite music)  
Step 4) Play music at three-fourths of normal volume for 24 hours (your favourite music)  
6. The mobile phone cannot find the Wireless headphone, the Wireless connection is unstable or disconnected during use, thus resulting in unsmooth sound interruption?  
A: 1) Please do not exceed the Wireless connection distance of the mobile phone, so as to avoid interference from the wall or the human body;  
2) Please make sure the earphone has enough power, and re-enter the pairing mode to connect;  
3) If it is unable to connect after the above operation, please turn off the wireless of other mobile phones close to the mobile phone and restore factory settings before connecting;  
4) Due to the property of the Wireless earphone, the electromagnetic waves in your area may interfere with the Wireless connection, resulting in sound power or disconnection, please stay away from such areas before connecting.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-Reorient or relocate the receiving antenna.  
-Increase the separation between the equipment and receiver.  
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
-Consult the dealer or an experienced radio/TV technician for help.

15.21 Information to user  
The users manual or instruction manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. In cases where the manual is provided only in a form other than paper such as on a computer disk or over the internet, the information required by this section may be included in the manual in that alternative form, provided the user can reasonably be expected to have the capability to access information in that form.  
[54 FR 17714, Apr. 25, 1989, as amended at 68 FR 68545, Dec. 9, 2003]

It is hereby declared that Baseus Encok W3, a product model of Shenzhen Times Innovation Technology Co., Ltd., complies with the provisions of Directive 2014/53/EU and Directive 2011/65/EU. The full text of the EC Declaration of Conformity can be found on the following website: www.baseus.com

This equipment complies with the provisions of Directive 2012/19/EU and Directive 2006/66/EU. It is strictly forbidden to dispose of this equipment with ordinary trash; it must be recycled. This symbol indicates that the product shall not be treated as regular domestic trash, and must be delivered to a recycling center that is capable of recycling electronic and electrical equipment.

Manufacturer: Shenzhen Times Innovation Technology Co., Ltd.  
Add: 5th floor, Building B, Baseus Intelligence Park, No.2008, Juegang Rd, Gangtuo Community, Banlan Street, Longgang District, Shenzhen  
Executive Standard: GB4943.1-2011  
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