

## WELCOME GUIDE

\* For safety issue, the smart watch remains low capacity during shipping. Please fully charge the smart watch before initial use!

Please read this Guide carefully before using the product

### Product Overview

### Basic Product Specifications

Display Screen	1.57" TFT 200*320
BT Version	V5.1
Battery Capacity	175mAh
Battery Type	Lithium polymer battery
Normal Use Time	5-7 days
Watch Size	253*30.3*10.9mm
Weight	40.6g *including the weight of the watch strap
Material	Zinc Alloy/PC/ABS
Waterproof	IP68

\* oraimo Lab test result

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## Setting Up Your Smart Watch

For the best experience we recommend using the Joyweaver 2 App for iOS and Android.

iOS 9.0 or above Android 4.4 or above

### Setting Up The Watch On Your Phone

#### To Get Started

- Find the Joyweaver 2 App in one of these locations, depending on your device:
  - The Apple App Store for iPhone
  - The Google Play Store for Android phone
- Install the App. Note that if you don't have an account with the store you'll be required to create one before you can download the App.
- When the App is installed, open it and be guided through a series of questions that help you create your account, or login to your existing account.
- Continue following the onscreen instructions to connect, or pair the product to your phone or tablet.

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Your account asks for information such as height, weight, and gender to make various calculations such as stride lengths to estimate distance and basal metabolic rate to estimate calorie burn. You can modify your information in Joyweaver 2-Profile-Me.

When you're done pairing, read through the guide about this product and then explore the dashboard.

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## Getting To Know Your Smart Watch

### Wrist Placement

For all-day wear, your watch should usually rest a finger's width below your wrist bone and lay flat, as you would normally wear a watch.

### Charge Your Watch

Connect the metal contacts on the charging dock to those on the back of the device, then put them on a flat surface.

Connect the charging cradle to a power supply, the device's screen will light up and display the battery level.

The charging dock is not water resistant. Wipe the port, metal contacts, and the device dry before charging.

### Controls

#### Side Button

- Wake the screen
- Return to the home screen

#### Power on/off the watch

Hold

#### Full Touch Screen

- Hold the home screen to change the watch face
- Swipe to go different interfaces
- Tap to enter the function
- Swipe the screen to the right to return to the previous interface

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## Troubleshooting

### Can't connect with BT

- Make sure your device supports BT 5.1. Make sure your device's software is or above iOS 9.0 or Android 4.4.
- Restart BT and reconnect after 20 seconds.
- Restart mobile phone.
- Make sure mobile phone is not connected with other device.
- Make sure Joyweaver 2 is running in system.

### Can't search the product.

Make sure your location services are enabled (GPS is working), the product has enough power, the product does not connect with other phone and under activated state, then keep the product close to your phone. If still can not search it, please turn off BT function and reconnect after 20 seconds.

### Can't monitor heart rate.

Make sure you wear tightly enough to monitor heart rate. Can't receive notifications after enabling it. Android phone: Make sure the product is connected with your phone. Allow Joyweaver 2 App to access notifications. If any security App installed, add Joyweaver 2 to trust list. iPhone: Make sure the product is connected with your phone. Reboot your phone and reconnect it with the product.

### Is the product waterproof?

This product supports IP68 waterproof which allows the product to be held in water for a maximum of 30 minutes at a depth of 1 metre. You can wear it while washing your hands, having a cold shower or washing your car. Please do not wear it while diving or scuba diving.

### Do I need to connect BT all the time? Are there data left when product disconnected with mobile via BT?

Data will be kept in product for seven days. When product is connected with mobile, data will be uploaded to mobile automatically. Kindly synchronize product data to mobile in time. Note: Call and message notifications only work under BT connection status.

### Customer Service

Email: india: care.in@oraimo.com, Nigeria: care.ng@oraimo.com, Kenya: care.ke@oraimo.com, Ghana: care.gh@oraimo.com, Morocco: care.ma@oraimo.com, Africa: service@carCare.com

365 DAYS WARRANTY

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### FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. —Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. Smart Watch Model: OSW-18N Hereby, ORAIMO TECHNOLOGY LIMITED Declares that this Smart Watch is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU.

### Caution

1. Risk of explosion if battery is replaced by an incorrect type, dispose of used batteries according to the instructions. — disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

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— leaving a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; — a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas. EUT Temperature: -10°C ~ +40°C (Standard).

Operating Frequency: BT: 2402-2480MHz Modulation mode: GFSK (BLE) RF output power: BLE1M: 4.89dbm (TX/RX); BLE2M: 4.89dbm

### EU Declaration of Conformity

In accordance with EU Directives and Regulations  
Company name: ORAIMO TECHNOLOGY LIMITED  
Address: FLAT 29 8/F BLOCK D WAH LOK INDUSTRIAL CENTRE 31-35 SHAN MEI STREET FOTAN NT  
as the manufacturer hereby declares under our sole responsibility that the Product: Smart watch Model name: OSW-18N is in conformity with the essential requirements of the RE Directive 2014/53/EU:  
Radio Article 3.2 ETSI EN 300 328 V2.2.2 (2019-07)  
EMC Article 3.1(b) ETSI EN 301 489-1 V2.2.3 (2019-11) ETSI EN 301 489-17 V3.2.4 (2020-09)  
Safety Article 3.1(a) EN IEC 62368-1:2020/A11:2020  
Health Article 3.1(a) EN 50663:2017, EN 62479:2010

An EU Type Examination Certificate for this Product was issued in accordance with Annex III (Module B) of the 2014/53/EU Radio Equipment Directive by Bay Area Compliance Laboratories Corp. (2014/53/EU Radio Equipment Directive Notified Body Identification Number: 1313). Signed on behalf of ORAIMO TECHNOLOGY LIMITED (Signature of authorized person)

Project Manager: Yi Ting Liu  
Date: 2022-05-24

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## Warranty Certificate

Name :	
Address :	
Tel. No. :	
Date of purchase : (dd/mm/yy)	
Store name :	
Warranty period :	

### Warranty Terms & Conditions

All quality-related defects on items sold directly by oraimo or oraimo's authorized resellers are covered by an extensive warranty, starting from the date of purchase.

oraimo's limited warranty is restricted to the country of purchase. The limited warranty is void on items taken outside the country they were originally bought in or shipped to directly from an authorized online purchase.

This warranty covers only original oraimo products. It is not applicable to normal wear and tear, or any defects arising from damage caused by misuse of this product.

Warranty is for the primary product only nor transferable. Any free additional product(s) are not covered in this warranty.

If the product fails regardless of usage in compliance with the instruction manual and other written precaution, replacement will be provided free of charge.

To claim the warranty, contact the services team from the platform or store where you bought from.

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For more information, please visit:

www.oraimo.com @oraimo\_accessories

oraimo smart accessories

oraimo Watch Fit OSW-18N