



# Handheld Thermal Monocular Camera HM-TS03-19XG/W-LH19

User Manual

## Legal Information

### About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the company website Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

### Trademarks Acknowledgement

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## Regulatory Information

### FCC Information

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC compliance: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

### FCC Conditions

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, RE Directive 2014/53/EU, the RoHS Directive 2011/65/EU



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info)



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info)

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.




1. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: this device may not cause interference, and
  2. this device must accept any interference, including interference that may cause undesired operation of the device.
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1. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes : l'appareil ne doit pas produire de brouillage, et
  2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 <b>Danger</b>	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 <b>Caution</b>	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 <b>Note</b>	Provides additional information to emphasize or supplement important points of the main text.

## Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

### Laws and Regulations

- Use of the product must be in strict compliance with the local electrical safety regulations.

### Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- Do not drop the product or subject it to physical shock. Keep the device away from magnetic interference.

### Power Supply

- Please purchase the charger by yourself. Input voltage should meet the Limited Power Source (5 VDC, 2A) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.

### Battery

- The built-in battery cannot be dismantled. Please contact the manufacture for repair if necessary.
- For long-term storage of the battery, make sure it is fully charged every half year to ensure the battery quality. Otherwise, damage may occur.

### Maintenance

- If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
- A few device components (e.g., electrolytic capacitor) require regular replacement. The average lifespan varies, so periodic checking is recommended. Contact your dealer for details.
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.

### Using Environment

- Make sure the running environment meets the requirement of the device. The operating

temperature shall be -20°C to 55°C (-4°F to 131°F), and the operating humidity shall be 95% or less.

- DO NOT expose the device to high electromagnetic radiation or dusty environments.
- DO NOT aim the lens at the sun or any other bright light.

### **Emergency**

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

# Chapter 1 Overview

## 1.1 Brief Description

The handheld thermal monocular camera is a handheld device with functions of observation, highest temperature target tracking, distance measurement, Wi-Fi hot spot, and so on. The high-sensitivity built-in thermal detector provides you with clear view even in total darkness. The device is mainly applied to outdoor scenarios such as patrolling, law enforcement, searching and rescuing, drug enforcement, anti-smuggling, criminal seizing, hiking, travel, and hunting, etc.

## 1.2 Function

### Distance Measurement

The device can detect the distance between the target and the observation position.

### Highest Temperature Tracking

The device can detect the highest temperature in the scene and mark the spot. This function varies according to different camera models.

### Image Correction

The device supports DPC (Defective Pixel Correction) and FFC (Flat Field Correction) which can optimize the image quality.

### Client Software Connection

The device can capture snapshots, record videos, and set parameters by T-Vision APP after being connected to your phone via hot spot.

### Storage

The built-in memory module supports video recording and snapshot capturing.



## 1.3 Appearance

### 1.3.1 Button

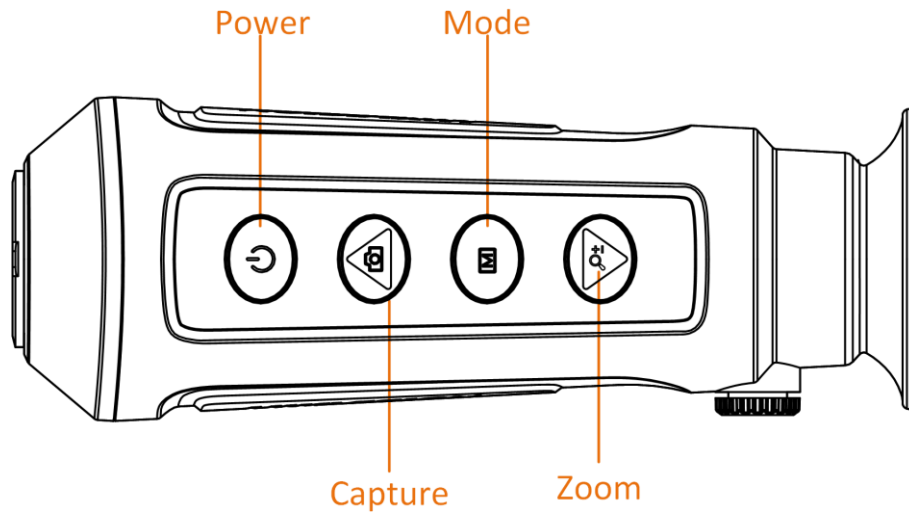




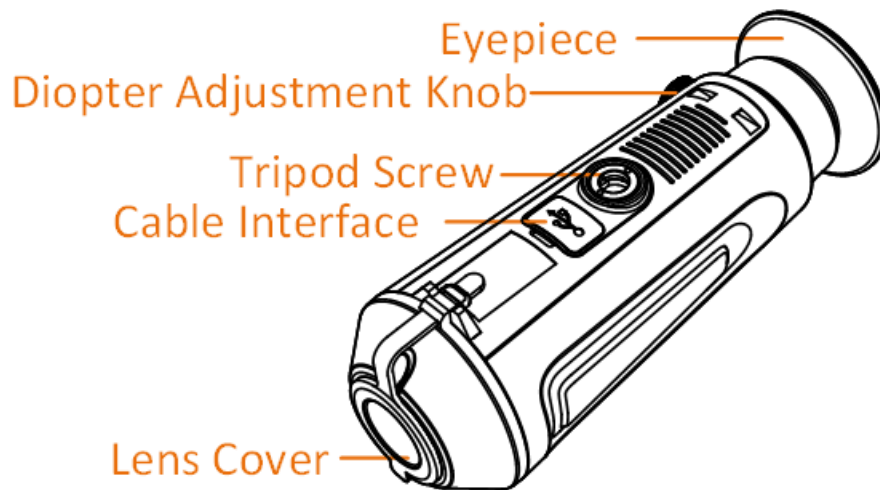


Figure 1-1 Buttons on The Device

Table 1-1 Function of Button

Icon	Button	Function
	Power	Press: standby mode/wake up device Hold: power on/off
	Capture	Press: capture Hold: recording
	Mode	Press: palettes Hold: menu
	Zoom	Press: digital zoom Hold: FFC

### 1.3.2 Interface



**Figure 1-2 Overview of Interfaces**

- Lens Cover: protect the lens from dust or scratch.
- Diopter Adjustment Knob: adjust the view according to your degree of myopia.
- Cable Interface: charge the device or export files with the supplied cable.
- Tripod Screw: connected to tripod.

## Chapter 2 Preparation

Take out the device and accessories. Check them with the packaging list to confirm device and accessories are included and available for use. Read the user manual to learn the usage methods and cautions.

### 2.1 Charge Device

After the device starts up, the OSD (on-screen display) shows the battery status. When the battery is low, charge the device and ensure it works properly.

#### Before You Start

- The charging temperature should be from 0 °C to 45 °C (32 °F to 113 °F).
- Charge the device with the delivered cable.

#### Steps

1. Lift the cable interface cover.
2. Plug in the cable and charge the device.

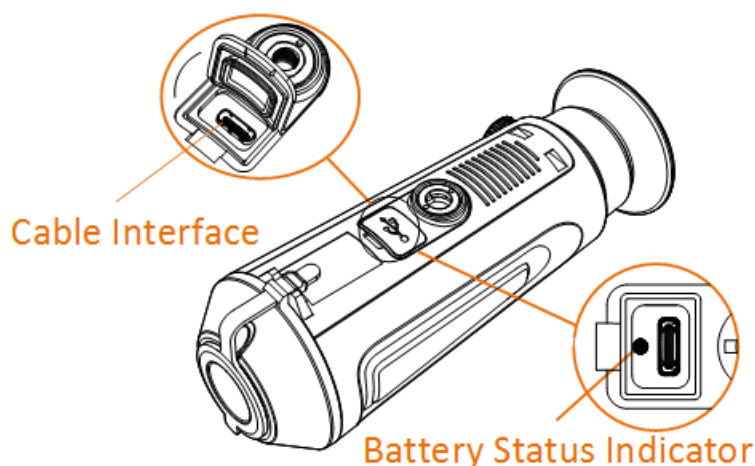



Figure 2-1 Cable Interface

- Flashing Red & Green: error occurred.
- Solid Red: battery is properly charged.
- Solid Green: battery is fully charged.
- Off: battery is not charged.

### 2.2 Power On/Off

#### Power On

When the device is connected to cable or the battery is enough, press  for 2 seconds to power on the device.

### Power Off

When the device is turned on, hold  for 2 seconds to power off the device.

## 2.3 Menu Description





When the device powers on, hold  to display the menu.



Figure 2-2 Menu Description

- Press  to move the cursor up.
- Press  to move the cursor down.
- Press  to confirm and hold it to exit the menu.

## Chapter 3 Image Settings

You can set palettes, brightness, scenes, FFC (flat field correction), and DPC (defective pixel correction) to display the best image effect.

### 3.1 Adjust Diopter

Make sure the eyepiece covers your eye and aim at the target. Adjust the diopter adjustment knob until the OSD text or image is clear.

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#### Note

When adjusting diopter, DO NOT touch the surface of lens to avoid smearing the lens.

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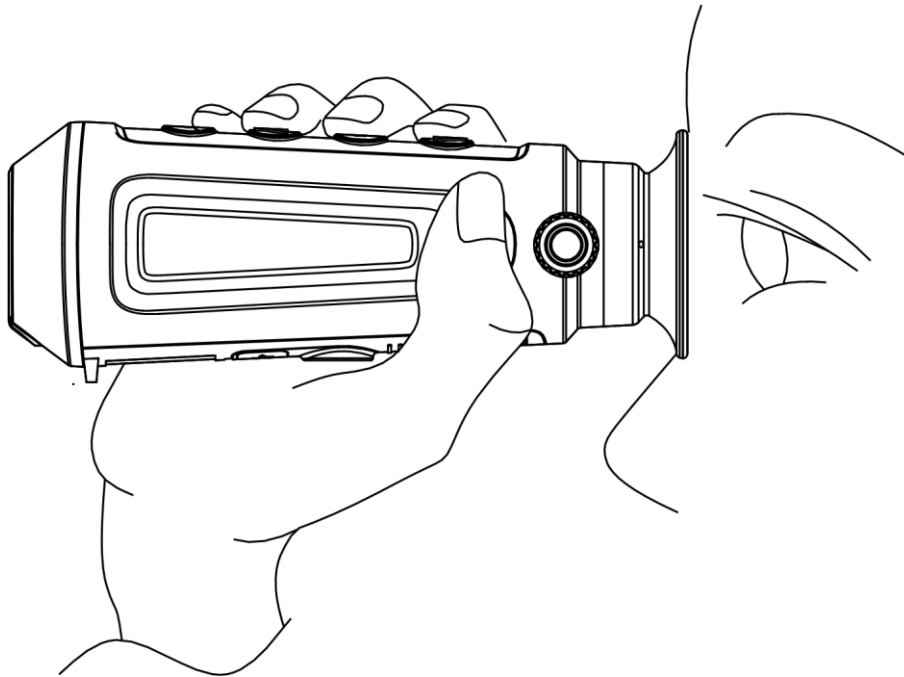
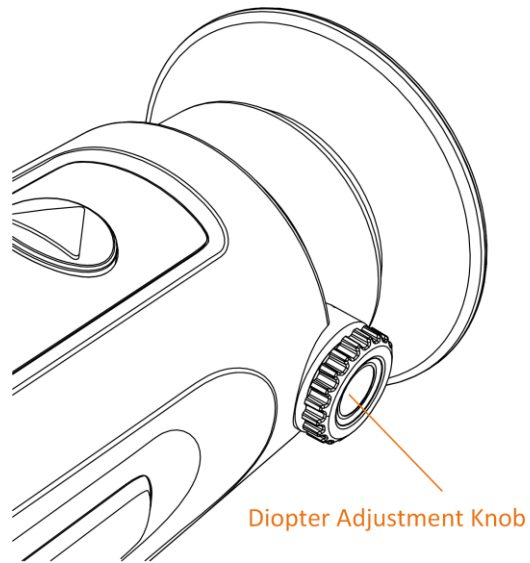


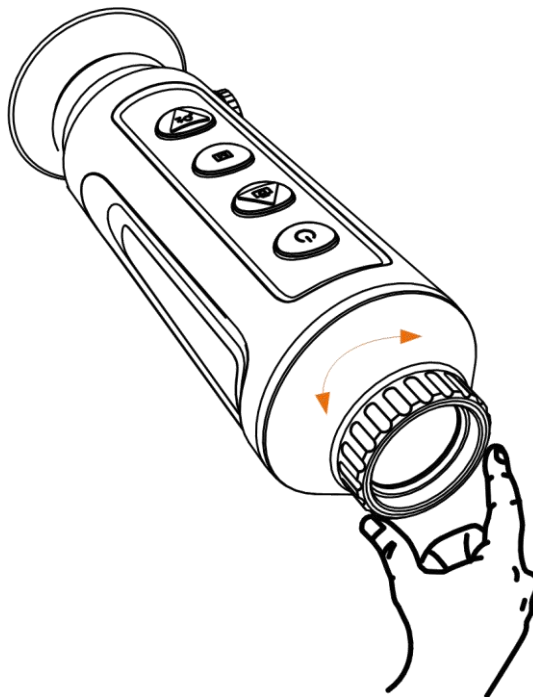
Figure 3-1 View the Target



**Figure 3-2 Adjust Diopter**

## 3.2 Focus Lens

Slightly rotate the focus wheel to focus the objective lens.



**Figure 3-3 Adjust Objective Lens**

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### Note

- DO NOT touch the lens directly with your finger, or place any sharp objects near them.

- This function varies according to different camera models.
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### 3.3 Adjust Brightness



Select  and press  to adjust brightness. In white hot mode, the higher the value of brightness is, the brighter the image is. The image effect in white hot mode is showed as picture below and effect in black hot mode is opposite.



Figure 3-4 Adjust Brightness in White Hot Mode







### 3.4 Adjust Contrast

Select  and press  to adjust image contrast.


### 3.5 Select Scene

You can select proper scene according to actual using scene to improve the display effect.

#### Steps

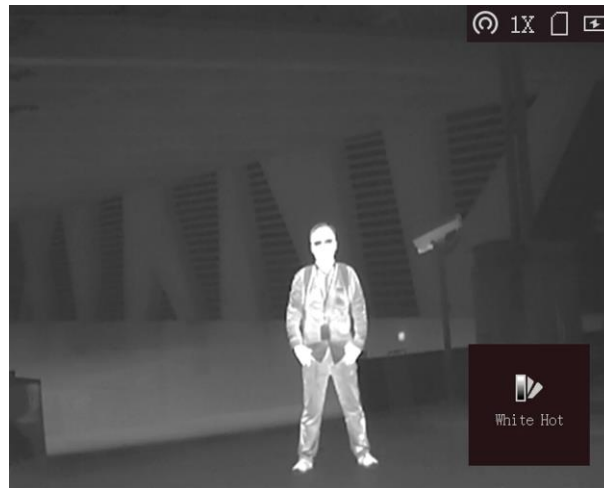
1. Hold  to go to the menu.
2. Select  and press  to switch scene.
  -  refers to recognition mode and is recommended in normal scene.
  -  refers to jungle mode and is recommended in hunting environment.
3. Hold  to save settings and exit.

### 3.6 Set Palettes

You can select different palettes to display the same scene in different effects. Press  to switch palettes.

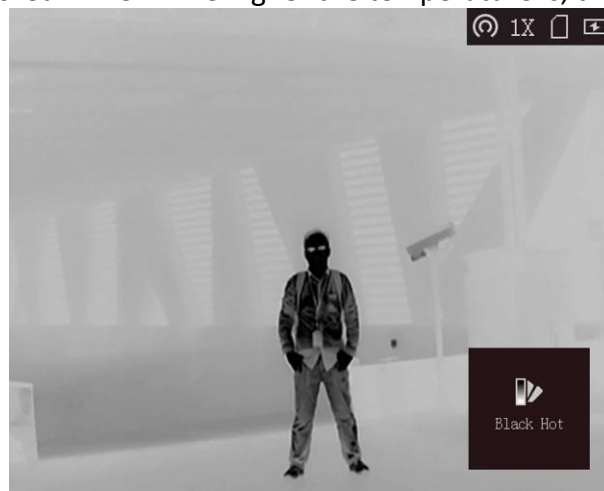
#### White Hot

The hot part is light-colored in view. The higher the temperature is, the lighter the color is.



### Black Hot

The hot part is black-colored in view. The higher the temperature is, the more black the color is.



### Red Hot

The hot part is red-colored in view. The higher the temperature is, the redder the color is.



### Fusion



From high temperature to low temperature, the image is colored in from white, yellow, red, pink to purple.



### 3.7 Adjust Digital Zoom

You can zoom the image by using this function.

Press  in the view mode, the live view switches between 1 ×, 2 ×, 4 ×, and 8 ×.

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#### Note







This function varies according to different camera models.

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### 3.8 Flat Field Correction

This function can correct non-uniformity of display.







#### Steps

1. Hold  to go to the menu.
2. Select  and press  to switch FFC mode.
  - Manual: Hold  in live view to correct the non-uniformity of display.
  - Auto: The device performs FFC automatically according to the set schedule when switching on the camera.
  - External: Cover the lens cover, then hold  in live view to correct the non-uniformity of display.
3. Hold  to save the settings and exit.

### 3.9 Correct Defective Pixel


The device can correct the defective pixels on the screen which are not performed as expected.

#### Steps

1. Hold  to show the menu.
2. Select .
3. press  to select the offset. The offset refers to the moving length of cursor.
4. Press  or to select the moving direction.
5. Press  to move the cursor to the position of dead pixel. Hold  to correct the dead pixel.

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#### Note

If the menu blocks the dead pixel, hold  to perform mirror display.

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
## Chapter 4 Measure the Distance

The device can detect the distance between the target and the observation position.

### Before You Start

When measuring the distance, keep the hand and the position steady. Otherwise, the accuracy may be affected.

### Steps



1. Hold  to show the menu.
2. Select  and press  to go to the setting interface.
  - 1) Press  or  to select the target from **Deer**, **Wolf**, **Bear**, and **Custom**.
  - 2) Set the target height.

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### Note

The available height ranges from 0.1 m to 9.9 m.


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- 3) Press  to confirm.
3. Align the center of top mark with the edge of target top. Press .



**Figure 4-1 Set the Edge of Target Top**

The cursor blinks on the top edge of the target.

4. Align the center of bottom mark with the edge of target bottom. Press .



**Figure 4-2 Set the Edge of Target Bottom**

### Result


The left top of the image displays the distance measurement result and the height of the target.



**Figure 4-3 Measurement Result**

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### Note



Go to distance measurement interface, and press  to view the result of the previous measuring target.

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## Chapter 5 Highest Temperature Tracking

The device can detect the highest temperature spot in the scene and mark it on display.

In the menu, select  and press  to mark the spot of highest temperature.

When the function is enabled,  displays in the spot of highest temperature. When the scene changes, the  moves.

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### Note


This function varies according to different camera models.

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## Chapter 6 Picture and Video

You can manually record video or capture picture when displaying live view.

### 6.1 Capture Picture

On the main live view page, press  to capture picture.

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#### Note

- When capturing succeeds, the image freezes for 1 second and a prompt shows on the display. For exporting captured pictures, refer to **Export Files**.
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### 6.2 Record Video


#### Steps

1. In the main live view, hold  and start recording.



**Figure 6-1 Start Recording**

The left top of image displays the information of recording time.

2. Hold  again to stop recording.

#### What to do next

For exporting recording files, refer to **Export Files**.

## 6.3 Export Files

This function is used to export recorded videos and captured pictures.

### Before You Start

Turn off hot spot function.

### Steps

1. Connect the device and PC with cable.



Make sure the device is turned off when connecting the cable.

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2. Open computer disk and select the disk of device. Go to **DICM** → **100EZVIZ**.
3. Select and copy the files to PC.
4. Disconnect the device from your PC.





- The device displays images when you connect it to PC. But functions such as recording, capturing and hot spot are disabled.
  - When you connect the device to PC for the first time, it installs the drive program automatically.
-

## Chapter 7 Client Software Connection

Connect the device to the T-Vision APP via hot spot, then you can capture picture, record video, or configure parameters on your phone.

### Steps

1. Hold  to show the menu of device.
2. Press  to enable hot spot function.
3. Turn on the WLAN of your phone and connect to the hot spot.
  - Hot Spot Name: Wlan-IPTS Serial No.
  - Hot Spot Password: the last 9 digits of serial No.
4. Search the T-Vision on App Store (iOS System) or Google Play™ (Android System) to download it, or scan the QR code to download and install the app.



Android System



iOS System

5. Open the APP and connect your phone with the device. You can view the interface of device on your phone.

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### Note

The hot spot function will be turned off automatically when power is less than 15%.

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## Chapter 8 CVBS Output

You can view the image on the display unit for details with this function.



### Before You Start

Purchase the CVBS cable from the manufacturer separately or prepare it by yourself.

Connect the device and the display unit via USB to CVBS cable.

Make sure the device is turned off when connecting the cable.

### Steps


1. Hold  to show the menu of device.
2. Select **CVBS**, and press  to turn on CVBS output.  
The display unit show the device image.

## Chapter 9 Maintenance

This part introduces the operation of checking device information, upgrading device, and restoring to defaults, etc.

### 9.1 View Device Information

#### Steps

1. Hold  to show the menu of device.
2. Select , and press . You can view the device information such as version, and serial No.

### 9.2 Upgrade Device

#### Before You Start

Please get the upgrade package first.

#### Steps




1. Connect the device to your PC with cable.
2. Open the detected disk, copy the upgrade file and paste it to the root directory of the device.
3. Disconnect the device from your PC.
4. Reboot the device.

#### Result

The device upgrades automatically. The upgrading process will be displayed in the main interface.

### 9.3 Restore Device

#### Steps

1. Hold  to show the menu of device.
2. Select , and press  to restore the device to defaults according to the prompt.

## Chapter 9 Frequently Asked Questions

### 9.1 Why does the charge indicator flash improperly?

Check the following items.

1. Check whether the device is charged with standard power adapter and the charging temperature is above 0 °C (32 °F).
2. The device is equipped with built-in charging protection module. Charge the device in power off status.

### 9.2 Why is the power indicator off?

Check whether the device is off-battery. Check the indicator after charging the device for 5 minutes.

### 9.3 The image is not clear, how to adjust it?

Adjust the diopter adjustment knob until the image is clear. Refer to section ***Adjust Diopter***.

### 9.4 Capturing or recording fails. What's the problem?

Check the following items.

- Whether the device is connected to your PC. Capturing or recording is disabled in this status.
- Whether the storage space is full.
- Whether the device is low-battery.

### 9.5 Why the PC cannot identify the device?

Check the following items.

- Whether the device is connected to your PC with supplied USB cable.
- If you use other USB cables, make sure the cable length is no longer than 1 m.
- Whether the hot spot function is turned on. If so, go to device menu and turn off hot spot.

