

# TowerIQGuardianA™

## User and Installation Guide

Class A Public Safety BDA for First Responders



For technical support:

Email: [guardian@tower-iq.com](mailto:guardian@tower-iq.com) | Call: 844-626-7638 Available Monday – Friday, 7am – 5pm PST

Activate your warranty at [www.toweriq.nyc](http://www.toweriq.nyc)

06.16.2021



## FCC NOTICE

The TowerIQ-Guardian A2A signal booster is 90.219 Class A booster. Under Section 90.219(d)(5) of the Commission's rules, all Part 90 Class A signal booster installations must be registered with the FCC.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which the user will be required to correct the interference at his own expense.

Filing Registrations. To register a Part 90 Class A signal booster, go to the Part 90 Signal Booster Registration and Discovery page at [www.fcc.gov/signal-boosters/registration](http://www.fcc.gov/signal-boosters/registration). Enter an FCC Registration Number (FRN) and Password in the upper-right corner of the screen. Then click on "LOGIN."

On the Signal Booster Information page, enter either (1) latitude and longitude (in decimal degrees) of the booster location and click on the "Get Address Info" button; or (2) the booster, city, and state, and click on the "Get Lat/Long" button. The registration tool will provide a map of the booster location to verify the location is correct. Next, check the box(es) for the frequencies within the operating range of the signal booster and enter at least one call sign associated with the booster. Then enter the filer's Company Information (Company Name, Company Attention, Address, Email registration, enter Signature Information (Title, Name), and click "Submit." The system will generate a confirmation, including a booster ID number, which you may print for your records. Each booster must be submitted separately. Using the links in the upper-right corner of the Signal Booster Confirmation page, you can "Add a Booster," "View Your Boosters" or "Logout."

Accessing Registrations. Each registration will be available to the public on the same day it is filed with the Commission. Registrations may be accessed at: [www.fcc.gov/signal-boosters/registration](http://www.fcc.gov/signal-boosters/registration). Click on "View All Boosters" from the Part 90 Signal Booster Registration and Discovery page. The registrations can be searched and sorted by booster ID number, name of the filer, city, county, state, zip code, latitude/longitude, or call sign.

For further information please contact the FCC Licensing Support Hotline at (877) 480-3201 or submit an online help request at <https://esupport.fcc.gov/online/request.htm>. Support hours are Monday thru Friday, 8:00–6:00 p.m. Eastern Time, except for Federal holidays.

Applicant's name: TowerIQ, Inc.  
Address: 13723 Riverport Drive  
C/O Potter Electric Signal Company  
Saint Louis, MO 63043  
Contact person: [michaelm@pottersignal.com](mailto:michaelm@pottersignal.com); Call: 314-683-2218

FCC contact information is <https://signalboosters.fcc.gov/signal-boosters/Federal>  
Communications Commission  
45 L Street  
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Phone: 1-888-225-5322  
TTY: 1-888-835-5322

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## CHAPTER 1: INTRODUCTION & OVERVIEW

### 1.1 Product Overview

TQ-Guardian A2 is a 2-watt, bi-directional amplifier with a maximum gain of 90 dB supporting both the 700 and 800 MHz Public Safety frequency bands.

In the majority of cases, newly constructed buildings with considerable size, or existing buildings that increase capacity by expanding the building footprint are required to have signal strength of -95 dBm or better in designated critical areas – Emergency Command Centers, Fire Pump Rooms, stairwells, standpipe, cabinets, etc. – in order to receive a certificate of occupancy. TQ-Guardian A2 meets the code for NFPA 72/1221 and IFC 510 and features a Type 4 rated amplifier housing.

Additionally, the TQ-

Guardian A2 comes equipped with integrated alarming compatibility, UPS and Ethernet enabled remote monitoring. TowerIQ provides an industry leading 3-year warranty.

### 1.2 Package Contents

Your BDA box contains the following items:

- TQ-Guardian A2 bi-directional amplifier with Type 4 rated housing and mounting kit
- Integrated alarm cable (5ft)

### 1.3 Additional Items Needed

The TQ-Guardian A2 needs the following additional components for a complete install:

- One external antenna (directional Yagi)
- Multiple inside antennas (omnidirectional domes and/or directional panels)
- Cable splitter for inside antennas
- Sufficient length of ultra-low loss interior/exterior cable, 50-ohm
- Lightning surge arrester
- Grounded surge suppressor for DC power supply
- Ethernet cable

Note: Some component options are listed in table below. Not all accessories are listed.

### 1.4 Key Features & Benefits

- Improves coverage for Public Safety Band cellular network frequencies: UL: 788-798, 779-805, 806-816 | DL: 758-768, 769-775, 851-861
- 32 Channels, 90 dB gain, 2-watt system
- Meets the code for NFPA 72/1221 and IFC 510
- Type 4 rated amplifier housing. No additional Type 4 enclosure needed
- Supplementary Ethernet port with built-in TowerIQ Sentry™ remote monitoring hardware
- Integrated alarming
- Connects to UL 2524 Listed UPS for external battery backup
- Automatic gain control (AGC) and Oscillation Detection
- Energy-saving operation allows band to remain dormant when not in use
- 110 VAC or 24 VDC power options
- Independently adjustable frequency attenuation for uplink and downlink (Reduce gain in 1 dB increments)
- Industry leading 3-year warranty

## 1.5 Optional Accessories

TowerIQ provides many optional features and accessories for the TQ-Guardian A2 Amplifier. Note, some component options are listed in table below. Not all accessories are listed. See your TowerIQ salesperson for all compatible part numbers

| Outdoor Antenna Options                                                                                                                                            |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Directional Wide Band 50Ω Yagi Antenna (698-960MHz); N-Female connectors                                                                                           |
| Note: The sum of antenna gain (dBi) and cable loss (dB) can not exceed 9. And if the insertion loss of outside cable exceeds 4dB, the VSWR alert will be affected. |
| Inside Antenna Options                                                                                                                                             |
| Omni-directional Wide Band 50Ω Dome Antennas (698-960MHz); N-Female connectors                                                                                     |
| Directional Wide Band 50Ω Panel Antennas (698-960MHz); N-Female connectors                                                                                         |
| Note: The sum of antenna gain (dBi) and cable loss (dB) cannot exceed 2.                                                                                           |
| Ultra Low-Loss Coaxial Cable                                                                                                                                       |
| TQ-400 Low-Loss Coax                                                                                                                                               |
| TQ-600 Ultra Low-Loss Coax                                                                                                                                         |
| TQ-400 Ultra Low-Loss Coax Plenum Fire-Rated Coax                                                                                                                  |
| Splitters, Couplers & Accessories                                                                                                                                  |
| Wide Band Couplers (698-2700MHz)                                                                                                                                   |
| Wide Band Splitters (698-2700MHz)                                                                                                                                  |
| TQ-L Lightning Protector                                                                                                                                           |
| 5dB; 10dB; 20dB RF Attenuator                                                                                                                                      |
| TQ-Mount-Pole: L Bracket mount with U-bolt hardware for donor antenna mount to J-bar                                                                               |
| TQ-Mount-J Bar: Steel 1 inch J-Bar mount for donor antenna. Antenna mount not included                                                                             |

Fire-rated plenum cable is UL-rated for plenum ceilings (ULE473791)

## 1.6 How it Works

The TQ-Guardian A2 Amplifier signal that reach a building from the nearest radio tower, and from radios inside the building going back to the tower. This compensates for weak reception caused by distance, topography, building structure, etc. The BDA receives the signal from an outside antenna, amplifies that signal, and then rebroadcasts it via antenna(s) inside the building, where it can then be picked up by radios inside. In the reverse direction, interior antennas also pick up signals coming from radios, where they are amplified by the BDA, and then passed to the exterior antenna for rebroadcast back to the tower.

## 1.7 A Word About Safety

Follow all safety precautions in this manual. This information is designed to prevent personal injury, equipment malfunction, and/or radio interference. You are responsible for ensuring a safe installation.

Your installation may require working in high locations such as roofs and/or ladders. Follow applicable safety regulations and best practices to avoid falling. Take care not to drop objects from any high area. Cordon off ground areas directly below the section of roof you are working on, or below your ladder whenever possible.

In addition, as a qualified installer, you are responsible for knowing and following all applicable codes and regulations and for obtaining all required permits and inspections.

Always use appropriate personal protective equipment such as goggles, gloves, hard hat, etc. as needed, and as required. Failure to exercise caution when working in high areas could cause a fall and personal injury.



**RF SAFETY WARNING: ANY ANTENNA USED WITH THIS DEVICE MUST BE LOCATED AT LEAST 8 INCHES FROM ALL PERSONS.**



**CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY TOWER IQ COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.**

## 1.8 Warning Notices:

Caution: notices may also be used in this manual to draw attention to matters that do not constitute a risk of causing damage to the equipment but where there is a possibility of seriously impairing its performance, e.g. by mishandling or gross maladjustment. Warnings and Cautions within the main text do not incorporate labels and may be in shortened form.

These draw the attention of personnel to hazards that may cause damage to the equipment. An example of use is the case of static electricity hazard.

Caution, risk of explosion if battery is replaced by an incorrect type. Dispose used batteries according to the instructions.

Disconnection of the 2 RF connectors may cause damage to the equipment when power is on. The application antenna and RF cable are not provided. The sum of antenna gain (dBi) and cable loss (dB) should not exceed 2 dB for inside antenna and 9 dB for outside antenna, shortest distance from human is 0.882m

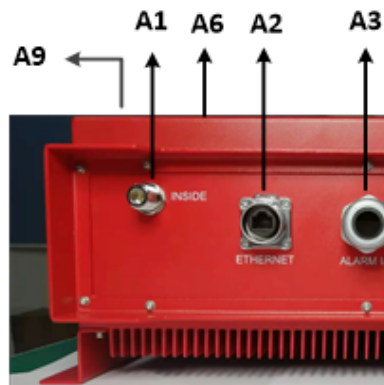
Important: Unauthorized antenna, cables and/or coupling devices may not be used. Changes or modifications not expressly approved by the Tower IQ could void the user's authority to operate the equipment.

Use of unauthorized antennas, cables, and/or coupling devices not conforming with ERP/EIRP and/or indoor only restrictions is prohibited. Home/personal use are prohibited.

Note: If the insertion loss of the outside cable exceeds 4dB the VSWR alarm will be affected.

## CHAPTER 2: BDA INTERFACE & CONNECTIONS

### 2.1 TQ-Guardian A2A BDA Interface Overview



| Interface | Type           | Description                                 |
|-----------|----------------|---------------------------------------------|
| A1        | INSIDE         | NFemaleforINSIDECableandantenna             |
| A2        | ETHERNET       | Cat5eStandardEthernetCableDevice            |
| A3        | ALARM1/O       | ToFireDepartmentControlBox                  |
| A4        | DC INPUT       | ConnectDC,voltage24V nominal                |
| A5        | OUTSIDE        | NFemaleforOUTSIDECableandantenna            |
| A6        | USB            | Usedtoinitializethenetworkconnectiondevices |
| A7        | GROUNDINGSCREW | Groundingscrew                              |
| A8        | POWER110VAC    | Connectto110VACor110VofUL2524 listed UPS    |
| A9        | ALARMLEDs      | Indicateanalarmcondition                    |



## 2.2 RF Interfaces (A5 & A1)

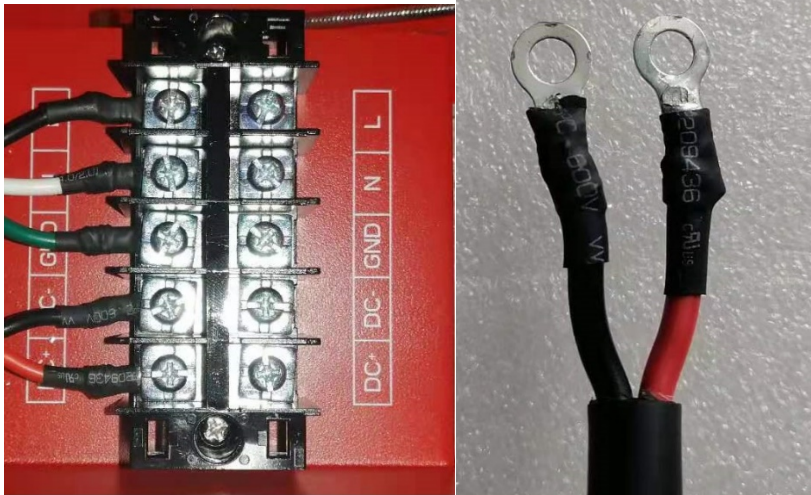


A5—N-type Female for OUTSIDE cable and antenna



A1—N-type Female for INSIDE cable and antenna

### 2.3 Power Wiring DC Power for 24-30V UPS/Battery Backup



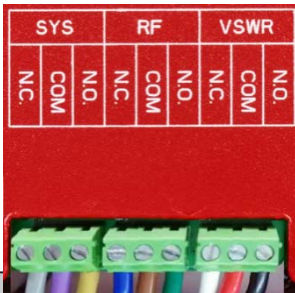
Battery line:  
Red: Positive  
Black: Negative

### 2.4 AC Power 110V



Green: ground  
Black: N  
White: L

## 2.5 Alarm I/O Interface



| Number | Definition                       | Wire Color on Cable |
|--------|----------------------------------|---------------------|
| 1      | VSWRAlert(N.O.)                  | Black               |
| 2      | VSWRAlert(COM)                   | Red                 |
| 3      | VSWRAlert(N.C.)                  | White               |
| 4      | Oscillation Detected Alert(N.O.) | Green               |
| 5      | Oscillation Detected Alert(COM)  | Brown               |
| 6      | Oscillation Detected Alert(N.C.) | Blue                |
| 7      | ComponentAlert(N.O.)             | Yellow              |
| 8      | ComponentAlert(COM)              | Purple              |
| 9      | ComponentAlert(N.C.)             | Gray                |

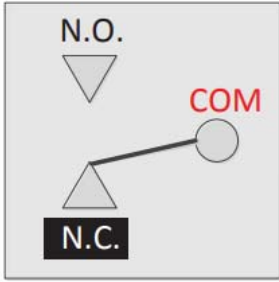
Note: these connections need to be made to Power Limited sources.

## 2.6 VSWRAlert TriggerCriteria

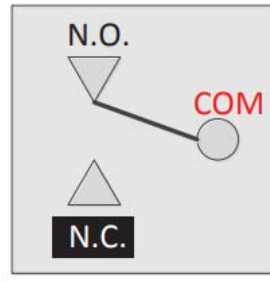
The VSWR Alert is triggered under one (or more) of the following conditions:

TowerIQ, Inc | 1609 Park 370 Place, Hazelwood, MO 63042 | 844-626-7638 | guardian@tower-iq.com

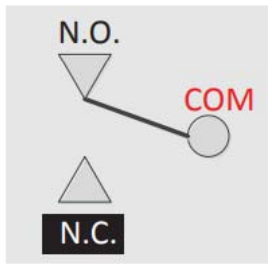
- VSWR Alarm caused by outdoor VSWR abnormal



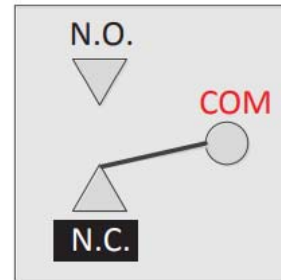
Relay Shown In Non-Alarm Condition for N.C.



Alarm Condition for N.C.



Relay Shown In Non-Alarm Condition for N.O.

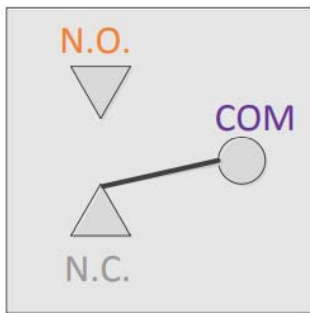


Alarm Condition for N.O.

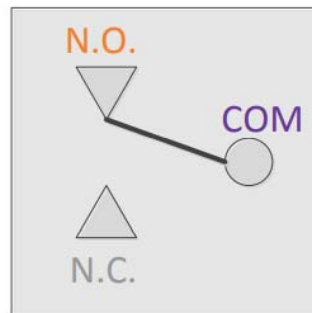
## 2.7 Oscillation Detected Alert Trigger Criteria

The Oscillation Detected Alert is triggered under one (or more) of the following conditions:

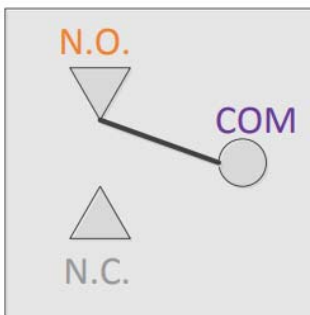
- The isolation between outside antenna and inside antenna is not enough.



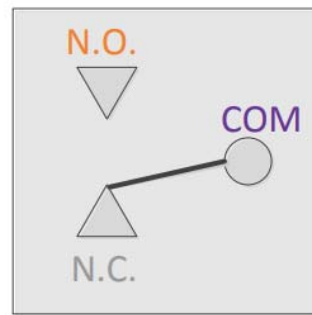
Relay Shown In Non-Alarm Condition for N.C.



Alarm Condition for N.C.



Relay Shown In Non-Alarm Condition for N.O.

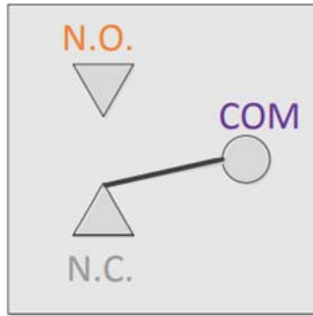


Alarm Condition for N.O.

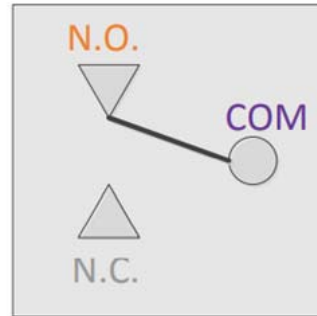
## 2.8 Component AlertTriggerCriteria

The Component Alert is triggered under the following:

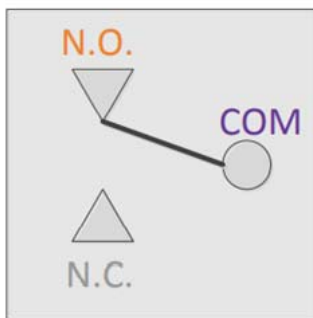
- Repeater current is abnormal



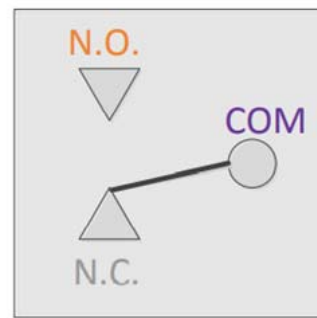
Relay Shown In Non-Alarm Condition for N.C.



Alarm Condition for N.C.



Relay Shown In Non-Alarm Condition for N.O.



Alarm Condition for N.O.

## 2.9 Load Restrictions

Alarm Dry Contact Output Restrictions

- 1 A at 30 VDC (Resistive)
- 0.5 A at 60 VDC (Resistive)
- 0.3 A at 125 VAC (General Use)

Note: these connections need to be made to Power Limited sources.

## 2.10 Ethernet Interface



Male Connector used to transfer to internet or ethernet



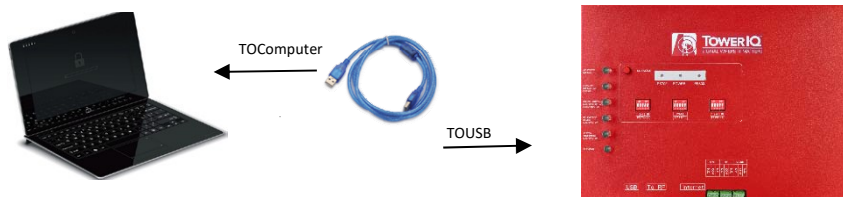
Female Ethernet Port (RJ-45) on BDA

## 2.11 USB Interface

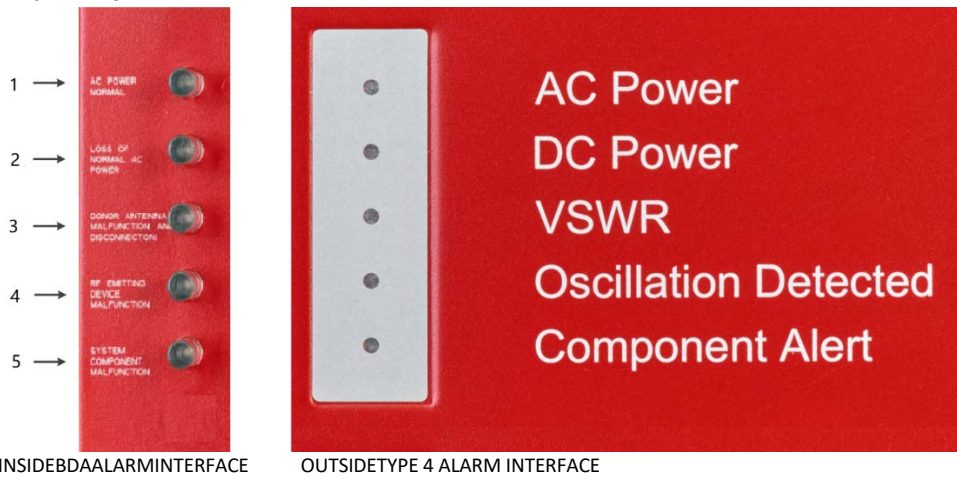
The USB connector is on top of the TQ-Guardian A2 A unit, below the DIP switches, as shown below.

Only when initializing the network connection equipment, after initialization unplug the USB cable.

As shown, the NEMA Type 4 housing must be open to gain access to this port. The interface is used to initialize network connections using a computer. Be sure to unplug the USB cable after the network initialization is completed.



## 2.12 Alarm LEDs



INSIDE BDA ALARM INTERFACE

OUTSIDE TYPE 4 ALARM INTERFACE

|   |                      | Status                                                                                                                                                                           | Description                                                                                                                      |
|---|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| 1 | AC Power             | Green ON                                                                                                                                                                         | AC Power is working properly                                                                                                     |
|   |                      | OFF                                                                                                                                                                              |                                                                                                                                  |
| 2 | DC Power             | Red ON                                                                                                                                                                           | AC Power is not working, and BDA has switched to DC Power.                                                                       |
|   |                      | OFF                                                                                                                                                                              |                                                                                                                                  |
| 3 | VSWR                 | Red ON                                                                                                                                                                           | Connection to the donor antenna has been interrupted or is not present. Possible bad connector or cable termination.             |
|   |                      | OFF                                                                                                                                                                              |                                                                                                                                  |
| 4 | Oscillation Detected | Red ON                                                                                                                                                                           | RF emitting device can't function because oscillation is happening, often caused by indoor and outdoor antennas being too close. |
|   |                      | OFF                                                                                                                                                                              |                                                                                                                                  |
| 5 | Component Alert      | Red ON                                                                                                                                                                           | Some system components failing. Overpowering has occurred.                                                                       |
|   |                      | Off                                                                                                                                                                              |                                                                                                                                  |
| 6 | Silencing (button)   | If the alarm is triggered, press this button to silence the audible alarm. It needs to be pressed once every 22 hours when it's in silencing position or the booster will sound. |                                                                                                                                  |



## CHAPTER 3: PLANNING THE INSTALLATION

### 3.1 Installation Overview

Typically, a BDA installation follows these steps:

1. Choose a mounting location for the exterior antenna. The recommended Yagi directional antenna is pointed directly at the radio tower (line of sight). The antenna is typically mounted on the wall or roof of the side of the building with the strongest signal. A grounded lightning protector is required between the exterior antenna and the BDA.
2. Next, choose the mounting location of the interior antenna(s), being sure to take separation requirements into account. Long, narrow spaces benefit most from directional flat-panel antennas, while more square spaces benefit more from omnidirectional dome antennas.
3. Choose where to mount the BDA. This should be in a secure indoor location near a grounded power source.
4. Map the cabling route between the exterior antenna and the BDA and between the BDA and interior antennas.
5. Proceed with a 'soft installation' connecting components without securing their placement until testing can be completed.
6. Power on the BDA and perform configuration and testing explained in Chapter 5.
7. Complete installation by securing the placement of the BDA, antennas and other components.

Installation Safety Precautions:

- The exterior antenna must not be co-located or operating in conjunction with any other antenna.
- Always use a properly installed TowerIQ lightning protector between the exterior antenna and the BDA.
- Always power off the BDA before working on the roof of the building, or anywhere in close proximity to the external antenna.
- Comply with all antenna separation requirements to prevent signal oscillation.



CAUTION: FAILURE TO PROPERLY INSTALL A LIGHTNING PROTECTOR CAN RESULT IN DAMAGE TO THE BDA, ANTENNAS, AND WIRING.



CAUTION: SIGNAL OSCILLATION CAN CAUSE RADIO INTERFERENCE WITH RADIO TOWERS AND RESULT IN CIVIL AND/OR CRIMINAL PENALTIES.

### 3.2 Exterior Antenna Overview

The Yagi antenna receives and transmits signals over a focused area. It must be aimed directly (line of sight) toward the radio tower that provides the strongest signal to the building. The exterior antenna and mast (if any) must be mounted in a location that meets all of the following criteria:

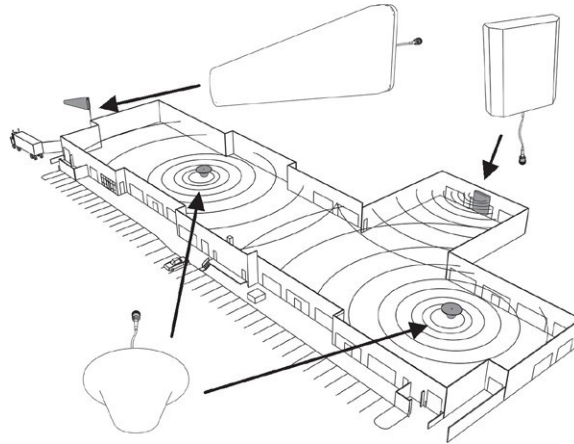


- Best signal strength.
- Not co-located with other antennas or used in conjunction with other antennas.
- Away from all power lines.
- At least 6ft. from lightning rod antennas.
- At least 8in. from any person.

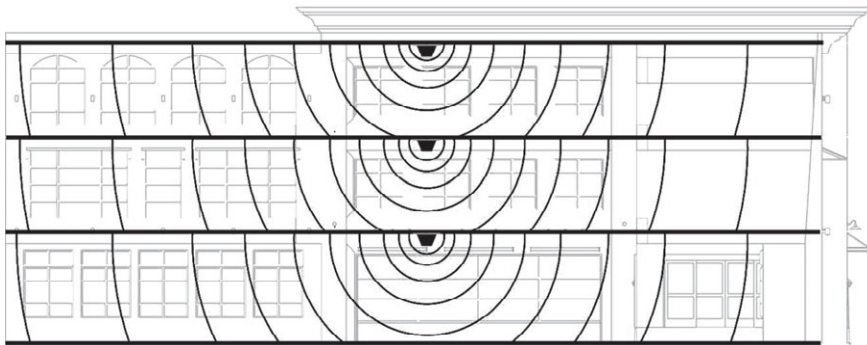
Thesedistancesaregeneralguidelinesonly.Refertoth applicablebuildingandelectricalcodesinyourareatodeterminespecificlocalrequirements.

### 3.3 InteriorAntennaOverview

Youmayuseanycombinationofomnidirectional(dome)and/ordirectional(flatpanel)interiorantennastoobtainbalancedsignal strengththroughoutthestructure.



Domeantennasprovide360-degreehemisphericalcoveragesuitableformostlysquareareas,whileflatpanelantennasprovideafocusedzoneofcoveragesuitableforlongnarrow areas.Theexampleaboveusestwodomeantennasandonepanelantennatoprovidefullcoverage  
Keep in mind that floor structures in multistory buildings can cause significant signal loss, which means that you may need toinstallinteriorantennason morethanonefloor. Hereisanexampleofa multistoryinstallation:



Note: You may not need an antenna on every floor of a multi-story building, depending on factors such as building material, BDA gain, etc.

### 3.4 Antenna Separation

Proper antenna separation prevents signal oscillation (feedback) that can interfere with the radio tower. Separation is measured in a straight line from the exterior antenna to the closest interior antenna. The closest allowable distance depends on a number of factors, such as BDA gain level, building material, etc. Recommended separation distances are:

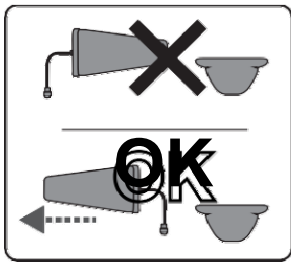
| Amplifier gain | Min. separation (ad) |
|----------------|----------------------|
| 40dB           | 5'-6'                |
| 45dB           | 15'-20'              |
| 50dB           | 50'                  |
| 55dB           | 60'                  |
| 65dB           | 75-80'               |
| 70dB           | 100'                 |
| 75dB           | 100'-120'            |
| 80dB           | 120'-180'            |

Vertical separation is more important than horizontal separation. If you are unable to obtain the required separation horizontally, try raising the exterior antenna. You may also try reducing the BDA gain as described in Chapter 5 of this manual.

#### Antenna Safety Precautions:

You can mix and match dome and directional antennas as needed to obtain proper coverage throughout the building or area where you need to boost the signal. If you use a Yagi exterior antenna, you should normally aim it away from all interior antennas, regardless of separation, to prevent oscillation.

#### Antenna Aiming



CAUTION: SIGNAL OSCILLATION CAN CAUSE RADIO INTERFERENCE WITH RADIO TOWERS AND RESULT IN CIVIL AND/OR CRIMINAL PENALTIES.

### 3.5 BDA Location

Select an indoor location for the BDA that meets the following criteria:

- Away from tightly enclosed or overly hot spaces
- Power and warning lights are easily visible
- Shortest possible cable run to all antennas

### 3.6 Accessories

The final step in the planning process is to make sure you have all of the necessary accessories to complete the installation. You will need all of the items listed in Chapter 1 of this manual plus some or all of the following:

- Cable clips: Use these to secure the cable to interior and exterior walls/ceilings.
- Appropriately rated sealant/caulking to waterproof exterior cable entry points
- Hand and/or power tools as needed to complete the installation
- Personal Equipment (PPE): Use all PPE required by local codes and/or best practices to help ensure personal safety during installation.



CAUTION: YOU ARE RESPONSIBLE FOR ENSURING THAT THE  
INSTALLATION MEETS ALL APPLICABLE CODES.

Note: You may need to obtain a permit from your local building department to install the BDA and antennas. Check your local building and/or electrical codes.

### 3.7 Need Help?

If you need help planning your installation, contact a qualified installer, the reseller who supplied you with the BDA, or TowerIQ:

Call: 844-626-7638, 7a.m. to 5p.m. PST, Monday–Friday  
Email: [guardian@tower-iq.com](mailto:guardian@tower-iq.com)

## CHAPTER 4: INSTALLATION

### 4.1 Soft Installation

Perform a “soft” installation of all components to test signal coverage and oscillation before making the installation permanent. Avoid making holes or other permanent attachments during this phase. Refer to Chapter 5 for configuration and testing instructions. Proceed with final installation once configuration and testing are complete.

### 4.2 Exterior Antenna

Mount the exterior antenna in the location you selected during planning. Follow all of the instructions included with the antenna to ensure that your installation is done properly. Here are a few reminders and essential steps:

- A Yagi antenna is mounted horizontally with driphole facing down and aimed at the desired radio tower (line of sight).
- Mount the antenna.
- Connect a length of cable to the antenna and hand-tighten.
- Run the cable along the planned route.
- Install a properly grounded TQ-LP lightning protector.
- Seal any exterior cable entry points on building exterior with caulking or sealant.



WARNING: DO NOT TOUCH ANY LIVE ELECTRICAL WIRES OR ALLOW THE ANTENNA OR CABLING TO TOUCH ANY LIVE ELECTRICAL WIRES.



CAUTION: AVOID AIMING YAGI ANTENNA TOWARD ANY INTERIOR ANTENNA.

### 4.3 Interior Antennas

Mount the interior antenna(s) in the location(s) you selected when planning. Follow all instructions included with the antenna(s) to ensure the installation(s) are done properly.

Here are a few reminders and essential steps:

- Dome antennas are mounted on the ceiling as close to the center of the desired coverage area as possible, domed (convex) side pointing down.
- Flat panel antennas should be wall-mounted as close as possible to the center of the wall, or at one end of long narrow space.
- Mount the antenna.
- Connect a length of cable to the antenna and tighten until hand-tight.
- If you are installing multiple antennas, run the cable to the splitter location and connect the cable to one of the outputs on the splitter.
- Connect another length of cable to the input side of the splitter (if used) and run this cable to the BDA location.
- It is important to keep the cables unseparated or use tape to ensure a harmonious install.



CAUTION: VERIFY THAT ALL INTERIOR ANTENNAS MEET THE SEPARATION REQUIREMENTS DESCRIBED IN THE PREVIOUS CHAPTER, AND THAT NO ANTENNA IS AIMED TOWARD THE EXTERIOR ANTENNA.



CAUTION: DO NOT CONNECT AN INTERIOR ANTENNA TO THE SPLITTER INPUT.

#### 4.4 Mounting the BDA

Mount the TQ-Guardian A2 as follows:

- Verify that the selected location meets all criteria described in the previous chapter.
- Mount a 24 inch x 24 inch x 3/4 inch thick sheet of plywood on top of sheetrock, secured into wall studs where the NEMA housing is to be placed. The plywood should be flush against wall.
- Once the plywood is secure, attach the Type 4 housing to the plywood base using the screws provided. In most installations, the housing will be oriented, so the I/O ports are facing down.
- Connect the outdoor antenna cable to the signal booster connector port marked OUTSIDE and tighten the connection.
- Connect the outdoor antenna cable to the signal booster connector port marked INSIDE and tighten the connection.



CAUTION: DO NOT POWER ON THE BDA UNTIL INSTRUCTED TO DO SO.



CAUTION: NEVER POWER ON THE BDA WHEN ANY ANTENNAS ARE DISCONNECTED AS THIS COULD DAMAGE THE BDA.

## CHAPTER 5: CONFIGURATION & TESTING

### 5.1 Powering on the BDA

1. Make sure the exterior and interior antenna cables are firmly connected to their corresponding ports on the Type 4 enclosure.
2. Verify that the green Power light is illuminated.
3. When the booster is turned on, the band lights will flash red and yellow for approximately 10 seconds.



**CAUTION:** ONLY USE THE POWER SUPPLY INCLUDED WITH THE BDA. USE OF ANOTHER POWER SUPPLY COULD DAMAGE THE BDA AND/OR POWER SUPPLY.



**CAUTION:** DO NOT PROCEED BEYOND THIS POINT UNTIL THE BDA IS POWERED ON AND NO RED WARNING LIGHTS ARE ILLUMINATED.

### 5.2 DIP Switch Configuration

By default, all DIP switches are returned in the OFF position, which provides maximum gain to all channels.

To access digital channelization, see ["Chapter 7: Sentry Configuration & Monitoring"](#) on

[page 26](#). Note that attenuation made through Sentry software is cumulative with that of the Booster's DIP switches.

**BEFORE INITIAL CONFIGURATION**, set booster switches with high, but not full, attenuation (as full attenuation would cause the band to shut off).

**DURING CONFIGURATION**, you may add gain incrementally until the signal level has improved enough to meet safety requirements.



**NOTE:** TURN ALL UPLINK DIP SWITCHES TO ON AND ADJUST THEM BACK ONE STEP AT A TIME UNTIL UPLINK CONNECTIVITY IS MADE WITH THE EMERGENCY RADIO TOWER.



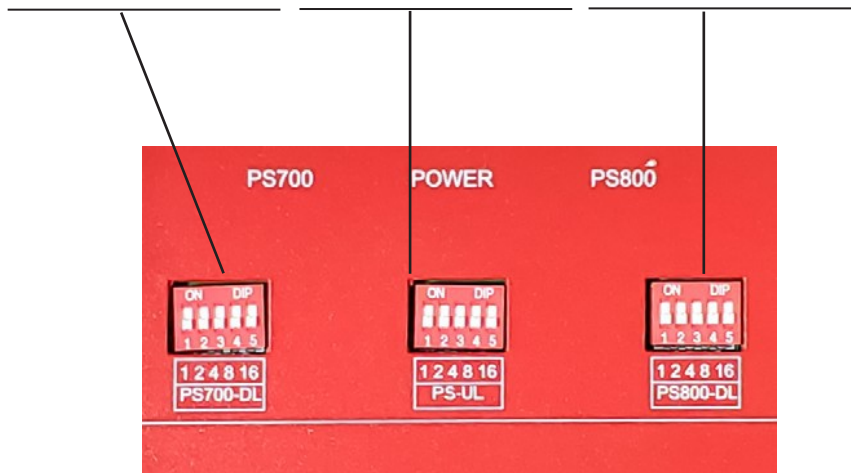
Note that red flashing lights indicate the system has detected oscillation for the corresponding channel(s). The band will turn off if adjustments are not made. When adjusting booster attenuation, full power is not always the best option. The goal is to obtain a signal level throughout the building that meets safety requirements.

The following diagrams and notes explain how to interpret, and use, these switchbanks. DIP switch organization

PS 700 DL DIP switches control 700 band downlink

PSUL DIP switches control 700 band and 800 band uplink

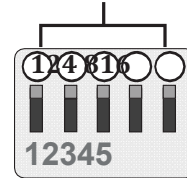
PS 800 DL DIP switches control 800 band downlink



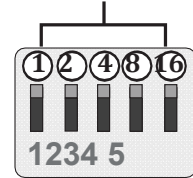
ATTENUATION THROUGH SENTRY SOFTWARE IS CUMULATIVE WITH THAT OF THE BOOSTER'S DIP SWITCHES.

| Switch 1 | Switch 2 | Switch 3 | Switch 4 | Switch 5 |
|----------|----------|----------|----------|----------|
| 1 dB     | 2 dB     | 4 dB     | 8 dB     | 16 dB    |

### DOWNLINK



### UPLINK



#### Additive combination effects:

- Switch 1(1dB)+Switch2(2dB)=3dBattenuation
- Switch1(1 dB)+Switch2(2 dB)+Switch3(4dB)=7dBattenuation
- Switch1(1dB)+Switch2(2dB) +Switch3(4 dB)+Switch4(8 dB)=15dBattenuation
- Switch 1 (1 dB) + Switch 2 (2 dB) + Switch 3 (4 dB) + Switch 4 (8 dB) + Switch 5 (16 dB) = 31 dB attenuation

#### A few practical attenuation examples:

Important Note: Turn ALL uplink attenuation dials to OFF and adjust them back one step at a time until uplink connectivity is made with the Emergency Radio Tower.

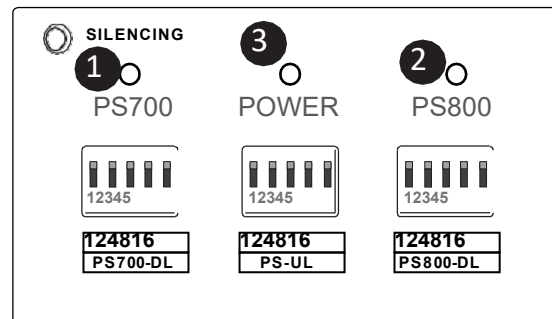
- Turning all switches OFF = 0 dB Attenuation (booster is at full gain).
- Turning ON switch #1 in a bank = 1 dB Attenuation (booster maximum gain is reduced by 1 dB).
- Turning ON switches #1, 3, and 5 in a bank = 1 + 4 + 16 dB Attenuation = 21 dB Attenuation. For example, in an 80 dB booster, the selected channel is reduced to 59 dB (80 dB - 21 dB).
- Turning ON switches #2, 3, 4, and 5 in a bank = 2 + 4 + 8 + 16 dB Attenuation = 30 dB Attenuation. For example, in an 80 dB booster, the selected channel is reduced to 49 dB (80 dB - 31 dB).

Note: When all the switches in a bank are turned on, the corresponding RF link will be shut down.

When the BDA is powered on, the green Power Light (3) should illuminate.

- If any of the bands are oscillating, the corresponding band lights (1 and/or 2) will flash red and that band will eventually shut down if adjustments are not made.

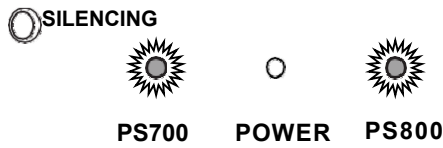
Note: In general, the uplink and downlink DIP switches should be set identically but this is not always the case.



## CHAPTER 6: TESTING AND TROUBLESHOOTING

### 6.1 Band LED Conditions

This section will help you interpret the LED indicators on your TQ-Guardian A2A. But first, here are a few configuration and testing points to keep in mind:



- If the control light for a specific frequency band is flashing red or red-yellow, try increasing the antenna separation between the inside and outside antennas as much as possible first, then restarting the booster.
- Attenuation can be lowered to a maximum of 30dB through sentry software and a maximum of 30dB using the booster's dip switches.
- Attenuation greater than 30dB (either made by the booster's dip switches or cumulative adjustments of dip switches and software) will cause the affected band to shut off and display a solid red LED.

### 6.2 LED Conditions

#### LED INDICATIONS

| LED Color | LED Condition | Resolution                                                            |
|-----------|---------------|-----------------------------------------------------------------------|
| GREEN     | ON            | Normal operation.                                                     |
| GREEN     | FLASHING      | Normal operation. The Automatic Gain Control (AGC) is self-adjusting. |
| RED       | FLASHING      | Indicates Oscillation                                                 |
| RED       | SOLID         | RF link is off                                                        |

Refer to your Sentry Monitoring Software for more information about LED codes. Meanwhile, if you have any questions during setup, please reach out to our U.S.-based support technicians:

Call: 844-626-7638

Email: [guardian@tower-iq.com](mailto:guardian@tower-iq.com)

### 6.3 Testing & Troubleshooting

Once the booster is powered on (and no Warning lights are on), assess the signal in locations of needed signal improvement. Refine the antenna locations and/or gain levels as needed, then complete the permanent installation when you are confident the system will perform well.

A few tips and some perspective:

- It's not realistic to expect full reception everywhere in the building.
- As a general rule, increasing gain by 6dB doubles the coverage distance of the interior antennas. Start at the lowest gain and increase gradually as needed.
- If one or more red Warning lights come on, it indicates there is oscillation in that band and adjustments are needed.
- If you can't get the coverage reasonably well-balanced, you may need to install an additional interior antenna and/or a different type of interior antenna and/or relocate interior antennas.

## CHAPTER 7:SENTRYCONFIGURATION&MONITORING

### 7.1 SentrySoftwareIntroduction

TowerIQ's Sentry is a revolutionary advancement in signal-booster management. It aids in the installation, optimization, and ongoing management of your TQ-Guardian A2ABDA. It provides installers with tools for seamless system configurations, and it helps pinpoint malfunctions due to unforeseen changes in the amplifier landscape, such as new towers or repeater systems.

Sentry also notifies installers and users about various parameters via email. Features include:

- Quick notification about booster changes and over-power situations.
- Allow off-site monitoring and adjustments related to booster performance, such as uplink, downlink or bands.
- Help optimize installations by monitoring and identifying the strongest signal strength available.

### 7.2 SoftwareInstallation

To install and configure the server, follow these steps:

- Get the TowerIQ Sentry software from your device supplier, or download the Windows software here: <https://toweriq.nyc/products/guardian-series>
- Install the software using the steps outlined below.
- Configure the server to a static IP or public IP address.
- In order to function on the network correctly, the server and the device must be (a) on the same Local Area Network, or (b) the server must be the front end to the device.
- Use appropriate security software for safe and reliable operation when connected to a network.
- All device and user information will be stored on the computer.

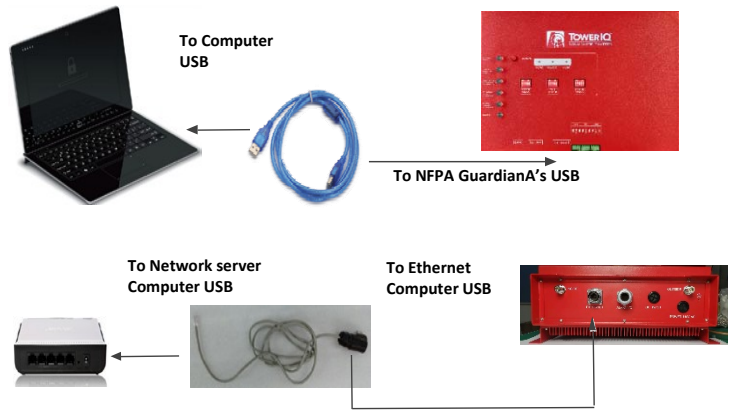
Double-click ClientUserSetup to start the installation, which takes you to the Welcome screen.

Note: To avoid install glitches, we recommend you close all other Windows programs running on your computer before proceeding.

After you have shut down other programs, click Next, which will take you to the User Information screen shown below. This is where you'll enter user information. It may be you as the installer, or you may be setting this up for someone else who will be monitoring the system on an ongoing basis.

### 7.3 Hardware Installation

Once the Sentry software is installed, you can proceed to connect and configure the TQ-Guardian A2 ABDA. To install the hardware, first complete the following steps:



- **USB Connection:** Use a USB cable to connect your computer directly to the TQ-Guardian A2 USB port. The USB connection on the TQ-Guardian A2A is accessible by opening the Type 4 enclosure. The port is on top of the unit inside the enclosure, as shown below.
- **Ethernet Connection:** Plug the Ethernet cable into the yellow-capped socket on the bottom of the Type 4 enclosure, labeled Ethernet. The other end of the Ethernet cable goes to the network server or network switch on the LAN. Ethernet is a supplementary circuit.

Once the connections are made, power on the TQ-Guardian A2 ABDA.

**Register an account:** Before you finish the hardware installation, you'll first need to register an account. Connect your computer to the network where the TQ-Guardian A2A Ethernet connection was made. A secure LAN connection is important because it will allow the computer to "see" the TQ-Guardian A2A device on the network.

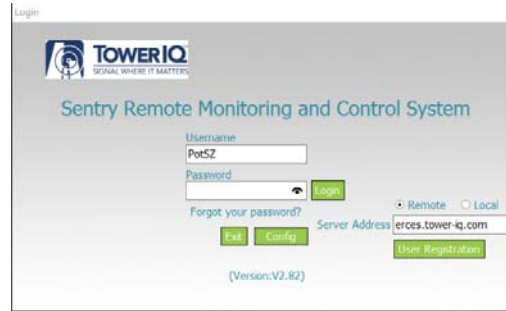
Start the Sentry client application by clicking on the shortcut that resulted from installing the software. You will see the screen below:

## 7.4 UserRegistration

You'll need to register an account. Connect your computer to the network. A secure LAN connection is important because it will allow the computer to "see" the device on the network. Fill in the User Registration form and choose a user name, password, email and user phone. Once completed, click the Register button.



Click Register and you'll see the following screen, prompting you to enter the local Server IP address.



Enter TowerIQ's server IP: 12.232.138.150 or domain name erces.tower-iq.com

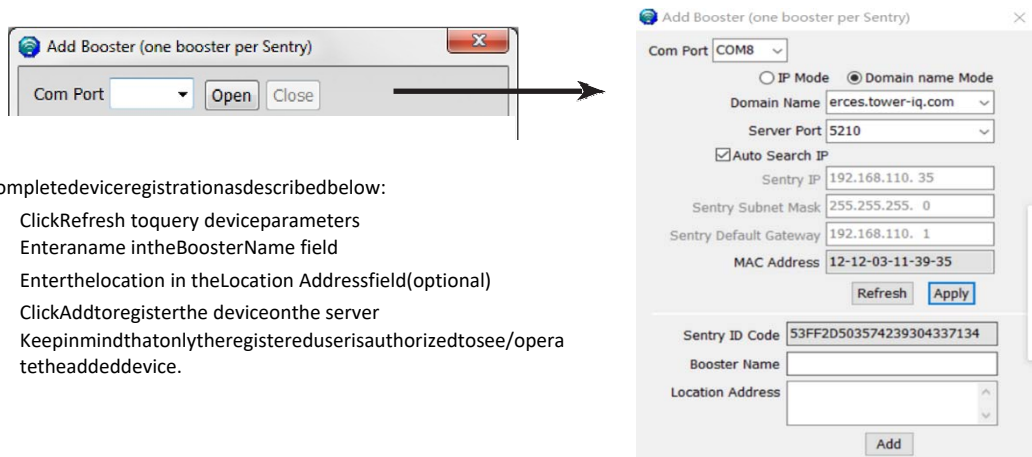
Enter User Name, Password, E-mail, and User Phone in the fields provided. Then click Register to proceed. You will see the Login screen again, as shown in the next screen.



In the fields provided, enter the Username and Password that you registered on the system. This will enable you to proceed to device configuration, as explained in the steps below:

## 7.5 Device Registration

Connect the device to the networked client computer with a USB cable as described in the previous section. Make sure the server is also linked to the computer. Select a serial port and click Open, as shown in the Add Boosters screen below.



Completed device registration as described below:

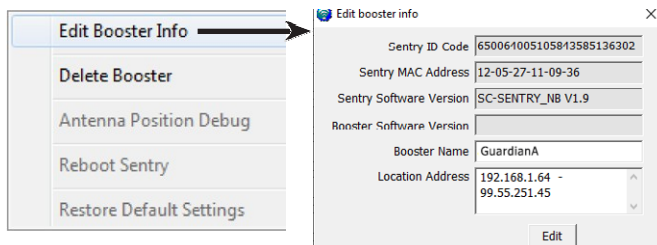
- Click Refresh to query device parameters
- Enter a name in the Booster Name field
- Enter the location in the Location Address field (optional)
- Click Add to register the device on the server
- Keep in mind that only the registered user is authorized to see/operate the added device.

## 7.6 Device Configuration

Using the same screen as before, configure the device according to the steps below.

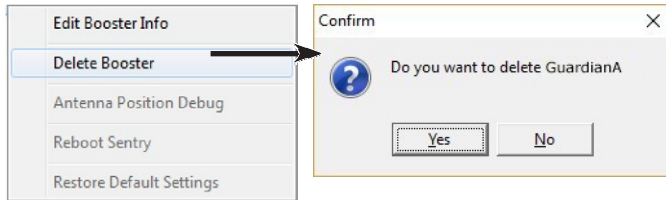
- Select a serial port and click Open.
- Click Refresh to query device parameters.
- Click on the drop-down menu and select a server IP address and port number to make sure the device can be connected to the server.
- Dynamic IP is available by checking Auto Search IP function, OR...enter IP parameters manually, if the device needs a static IP.
- Click Apply to finish the configuration.

**Modify Booster Information.** To modify the booster information, right click to access a pop-up menu with the following additional options. Select Edit Booster Info to proceed.

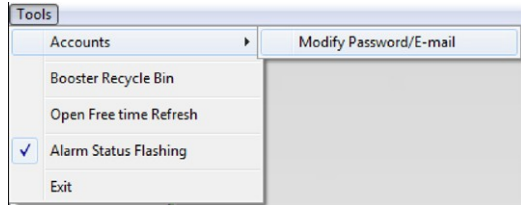


**Delete Booster.** To delete a booster, right click on the summary screen again to access a pop-up menu with additional options, and then select Delete Booster.

You will see a confirmation screen as shown below. Click Yes to proceed.




**Password and E-mail Management:** In the Tools pull-down menu, you can change your account information, including your password, or the e-mail address for status reports. Roll over the Accounts heading and click on Modify Password/E-mail to access this feature.

A screenshot of the 'Modify Password/E-mail' form. It contains several input fields: 'User Name' (demo), 'E-mail' (support@surecall.com), 'Old Password', 'New Password', 'Confirm Password', 'User Phone' (888-365-6283), 'Purchased Extension' (checkbox), and 'Purchased from'. There are two 'Modify' buttons at the bottom.

To modify your password, type in the requested information shown below and click on Modify.

To change the e-mail address where alerts go, enter a new e-mail as shown above and click on Modify.




NOTE: IF YOU FORGET YOUR PASSWORD, CLICK FORGOT MY PASSWORD ON THE LOGIN PAGE.  
THE PASSWORD WILL BE SENT TO YOUR E-MAIL ADDRESS.




## 7.7 SentryOperation

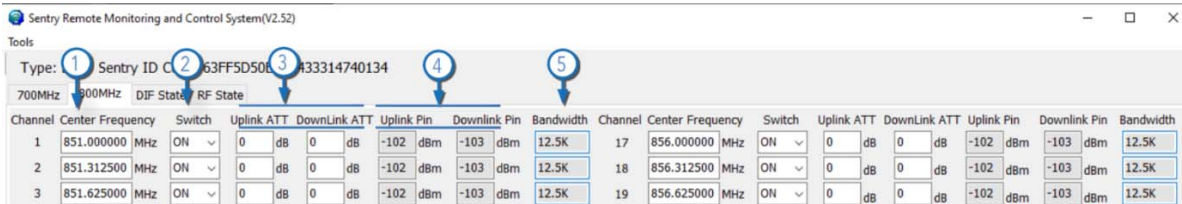
Leaving all DIP switches off by default allows the AGC to adjust gain as needed. The absence of red LEDs indicates that the system is working as intended.



ATTENUATION THROUGH SENTRY SOFTWARE IS CUMULATIVE WITH THAT OF THE BOOSTER'S DIP SWITCHES.




ATTENUATION GREATER THAN 25 DB (EITHER MADE BY THE BOOSTER'S DIP SWITCHES OR CUMULATIVE ADJUSTMENTS OF DIP SWITCHES AND SOFTWARE) WILL CAUSE THE AFFECTED BAND TO SHUT OFF AND DISPLAY A SOLID RED LED



| Channel | Center Frequency | Switch | Uplink ATT | DownLink ATT | Uplink Pin | Downlink Pin | Bandwidth | Channel | Center Frequency | Switch | Uplink ATT | DownLink ATT | Uplink Pin | Downlink Pin | Bandwidth |
|---------|------------------|--------|------------|--------------|------------|--------------|-----------|---------|------------------|--------|------------|--------------|------------|--------------|-----------|
| 1       | 851.000000 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     | 17      | 856.000000 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     |
| 2       | 851.312500 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     | 18      | 856.312500 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     |
| 3       | 851.625000 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     | 19      | 856.625000 MHz   | ON     | 0 dB       | 0 dB         | -102 dBm   | -103 dBm     | 12.5K     |

### 700MHz/ 800MHz

- CENTER FREQUENCY:** This column is used to input the frequency of the channel. For example, enter 851 in the center frequency box of channel 1, and click the **Set** button. The channel will then work at 869MHz. The uplink channel will automatically work on the corresponding channel pair.
- SWITCH:** Use the switch column to open or close a channel.
  - OFF closes the channel
  - ON opens the channel
- UPLINK ATT/DOWNLINK ATT:** These columns are used to lower the gain of a single channel. Enter a positive value in the range of 1-25.
- UPLINK PIN/DOWNLINK PIN:** These columns show the input power of the uplink and downlink channels. This parameter can only be queried.
- BANDWIDTH COLUMN:** The bandwidth column is used to display the bandwidth of a particular frequency channel - from 12.5K, 25K, 75K
- Bandwidth  Dropdown box:** This is used to set the bandwidth for a particular channel. The frequency bandwidth can be set to 12.5K, 25K, 75K.
- Set** button applies changes you've made within the window.



To open or close a channel: Select OFF for ON under the SWITCH column,

Type: Guardian A Name: Guardian A Address:

700MHz 800MHz RF State

| Channel | Center Frequency | Switch | Uplink ATT | DownLink ATT | Uplink Pin | Downlink Pin | Bandwidth | Channel | Center Frequency | Switch | Uplink ATT | DownLink ATT | Uplink Pin | Downlink Pin | Bandwidth |
|---------|------------------|--------|------------|--------------|------------|--------------|-----------|---------|------------------|--------|------------|--------------|------------|--------------|-----------|
| 1       | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 17      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 2       | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 18      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 3       | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 19      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 13      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 31      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 16      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 32      | 0.000000 MHz     | OFF    | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |

Refresh Set Default Value

8. Clicking on **Default Values** will return values to the standard frequency default. To apply the default values, click the **Set** button.

Type: Guardian A Name: Guardian A Address:

700MHz 800MHz RF State

| Channel | Center Frequency | Switch | Uplink ATT | Downlink ATT | Uplink Pin | Downlink Pin | Bandwidth | Channel | Center Frequency | Switch | Uplink ATT | Downlink ATT | Uplink Pin | Downlink Pin | Bandwidth |
|---------|------------------|--------|------------|--------------|------------|--------------|-----------|---------|------------------|--------|------------|--------------|------------|--------------|-----------|
| 1       | 769 MHz          | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 17      | 771.992 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 2       | 769.187 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 18      | 772.179 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 3       | 769.374 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 19      | 772.366 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 4       | 769.561 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 20      | 772.553 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 5       | 769.748 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 21      | 772.74 MHz       | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 6       | 769.935 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 22      | 772.927 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 7       | 770.122 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 23      | 773.114 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 8       | 770.309 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 24      | 773.301 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 9       | 770.496 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 25      | 773.488 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 10      | 770.683 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 26      | 773.675 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 11      | 770.87 MHz       | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 27      | 773.862 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 12      | 771.057 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 28      | 774.049 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 13      | 771.244 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 29      | 774.236 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 14      | 771.431 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 30      | 774.423 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 15      | 771.618 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 31      | 774.61 MHz       | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |
| 16      | 771.805 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     | 32      | 774.797 MHz      | ON     | 0 dB       | 0 dB         | 0 dBm      | 0 dBm        | 12.5K     |

Refresh Set Default Value

SettingDefaultValues

## RFState

- PS700 and PS800 share the same uplink RF link. Setting the Uplink Attenuation on this page between 1 and 25 will simultaneously set the equivalent value for all uplink channels for both PS700 and PS800.
- PS700 downlink Attenuation is used to attenuate the downlink gain for 700MHz band. Inputting any value between 1 and 25 will set the equivalent value for all downlink channels in this band.
- PS800 downlink Attenuation is used to attenuate the downlink gain for the 800MHz band. Inputting any value between 1 and 25 will set the equivalent value for all downlink channels in this band.

Once updates are complete on this screen, click the **Set** button to apply changes.

The button of "Power supply" is a reserved function for the future.

Type: GuardianA Name: tst1 Address:

700MHz 800MHz RF State

| Band  | Channel           | Attenuation | Manual Attenuation | Automatic Gain Control Attenuation | Uplink/Downlink Status | Band On/Off | Over Power | Oscillation | Manual Shut Off |
|-------|-------------------|-------------|--------------------|------------------------------------|------------------------|-------------|------------|-------------|-----------------|
| PS700 | Uplink 788-805M   | 12 dB       | 0 dB               | 0 dB                               | Active                 | ON          | Normal     | Normal      | Normal          |
|       | Downlink 758-775M | 12 dB       | 0 dB               | 0 dB                               | ON                     | ON          | Normal     | Normal      | Normal          |
| PS800 | Uplink 806-816M   | 12 dB       | 0 dB               | 0 dB                               | Active                 | ON          | Normal     | Normal      | Normal          |
|       | Downlink 851-861M | 12 dB       | 0 dB               | 0 dB                               | ON                     | ON          | Normal     | Normal      | Normal          |

Sentry Software Version: NetGuardian4A V2.4.5

Device Status: ● Normal    Outdoor Antenna: ● Normal    Power Supply:   

In1 Alarm: ● Normal    In2 Alarm: ● Normal

From the dashboard above you can manually adjust the attenuation dB to resolve problems. You can also turn off individual bands.

## CHAPTER8:SPECIFICATIONS

| Electrical                      |                |               | 700MHz                         | 800MHz        |
|---------------------------------|----------------|---------------|--------------------------------|---------------|
|                                 |                | Unitofmeasure |                                |               |
| FrequencyRange,Uplink           |                | MHz           | 779–805                        | 806–816       |
| FrequencyRange, Downlink        |                | MHz           | 769–775                        | 851–861       |
| ChannelBandwidth                |                | KHz           | 12.5/25/75                     | 12.5/25/75    |
| NumberOfChannels                |                |               | 32                             | 32            |
| TotalOutputPower, Uplink        |                | dBm           | 27±1                           | 27±1          |
| TotalOutputPower,Downlink       |                | dBm           | 33±2                           | 33±2          |
| MaximumSystemGain               |                | dB            | 90                             | 90            |
| GainAdjustmentRange(1dBstep)    |                | dB            | 0-30                           | 0-30          |
| PassBandRipple,p-p              |                | dB            | ≤5                             | ≤5            |
| UplinkNoiseFigure               |                | dB            | ≤9                             | ≤9            |
| SystemGroupDelay                |                | usec          | ≤35                            | ≤35           |
| Intermodulation                 |                | dBm           | ≤-13                           | ≤-13          |
| Spurious                        | 9kHzto1GHz     | dBm           | FCCCompliance                  | FCCCompliance |
|                                 | 1GHzto12.75GHz | dBm           | FCCCompliance                  | FCCCompliance |
| AbsoluteMaximumRFInputPower     |                | dBm           | -10                            | -10           |
| Impedance:                      |                | ohm           | 50Ω                            | 50Ω           |
| FCCID:                          |                |               | RSNPSBG-2AUL                   |               |
| Certifications                  |                |               | FCCPart90                      |               |
| <b>MechanicalSpecifications</b> |                |               |                                |               |
| Dimensions(HxWxD):              |                | in(mm)        | 21.2x17.2x8.0in(550x436x203mm) |               |
| Weight(Boosteronly):            |                | lbs(kg)       | 45.9lbs(20.8kg)                |               |
| Weight(Boxasshipped):           |                | lbs           | 53lbs                          |               |
| PowerSupply                     |                | AC            | 110AC 50/60Hz                  |               |
|                                 |                | DC            | 24V                            |               |
| PowerConsumption                | Singleband     | W             | 80                             |               |
|                                 | Dualband       | W             | 100                            |               |
| EnclosureCooling                |                |               | Convection                     |               |
| RFConnectors                    |                |               | N-Female                       |               |
| OperatingTemperature            |                | °F(°C)        | -4to+122(-20to+50)             |               |
| OperatingHumidity               |                |               | 95%                            |               |
| EnvironmentalClass:             |                |               | Type 4                         |               |

## CHAPTER 9: SAFETY AND COMPLIANCE

### 9.1 FCC Compliance

This is a 90.219 Class A device. This product has been tested and found to comply with the Booster Requirements per FCC Part 90.

#### Part 90 Signal Boosters THIS IS A 90.219 CLASS A DEVICE

**WARNING:** This is NOT a CONSUMER device. It is designed for installation by FCC LICENSEES and QUALIFIED INSTALLERS. You MUST have an FCC LICENSE or the express consent of an FCC Licensee to operate this device. You MUST register Class A signal boosters (as defined in 47 CFR 90.219) online at [www.fcc.gov/signal-boosters/registration](http://www.fcc.gov/signal-boosters/registration). Unauthorized use may result in significant forfeiture penalties, including penalties in excess of \$100,000 for each continuing violation.

Unauthorized use may result in significant forfeiture penalties, including penalties in excess of \$100,000 for each continuing violation.

15.105: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.



**WARNING: CHANGES OR MODIFICATIONS  
NOT EXPRESSLY APPROVED BY TOWERIQ COULD VOID THE USER'S  
AUTHORITY TO OPERATE THE EQUIPMENT.**

## CHAPTER 10: WARRANTY

For questions regarding your warranty, contact a TowerIQ representative at 844-626-7638 or email guardian@tower-iq.com.

### 10.1 Warranty Periods

Your warranty includes the following periods:

**Three-Year Product Warranty:** TowerIQ products are covered under a three-year product warranty from the date of purchase. This protects the customer from many defects or problems the product may have that are solely the fault of TowerIQ. Incorrect installation or misuse will void this warranty. Upon the return of a defective product, TowerIQ will issue the customer a working replacement. All returned packages should contain all products distributed.

### 10.2 Three-Year Product Warranty

TowerIQ warrants its products for three years from the date of purchase against defects in workmanship and/or materials. Specifications are subject to change. The three-year warranty only applies to products meeting the latest FCC Certification Guidelines stated on 2/20/2013 and going into effect April 30, 2014. A two-year warranty applies to any products manufactured before May 1, 2014.

Products returned by customers must be in their original, un-modified condition, shipped in the original or protective packaging with proof-of-purchase documentation enclosed, and a Return Merchandise Authorization (RMA) number printed clearly on the outside of the shipping container.

Buyers may obtain an RMA number for warranty returns by calling the TowerIQ Return Department toll-free at 1-888-365-6283. Any returns received by TowerIQ without an RMA number clearly printed on the outside of the shipping container will be returned to sender. In order to receive full credit for signal boosters, all accessories originally included in the signal booster box must be returned with the signal booster. (The Buyer does not need to include accessories sold in addition to the signal booster, such as an antenna or cables.)

This warranty does not apply to any product determined by TowerIQ to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages the product's physical or electronic properties.

TowerIQ warrants to the Buyer that each of its products, when shipped, will be free from defects in material and workmanship, and will perform in full accordance with applicable specifications. The limit of liability under this warranty is, at TowerIQ's option, to repair or replace any product or part thereof which was purchased up to THREE YEARS after May 1, 2014 or TWO YEARS for products purchased before May 1, 2014, as determined by examination by TowerIQ, prove defective in material and/or workmanship. Warranty returns must first be authorized in writing by TowerIQ. Disassembly of any TowerIQ product by anyone other than an authorized representative of TowerIQ voids this warranty in its entirety. TowerIQ reserves the right to make changes in any of its products without incurring any obligation to make the same changes on previously delivered products.

As a condition to the warranties provided for herein, the Buyer will prepay the shipping charges for all products returned to TowerIQ for repair, and TowerIQ will pay the return shipping with the exception of products returned from outside the United States, in which case the Buyer will pay the shipping charges.

The Buyer will pay the cost of inspecting and testing any goods returned under the warranty or otherwise, which are found to meet the applicable specifications or which are not defective or not covered by this warranty.

Products sold by TowerIQ shall not be considered defective or non-conforming to the Buyer's order if they satisfactorily fulfill the performance requirements that were published in the product specification literature, or in accordance with samples provided by TowerIQ. This warranty shall not apply to any products or parts thereof which have been subject to accident, negligence, alteration, abuse, or misuse. TowerIQ makes no warranty whatsoever in respect to accessories or parts not supplied by it.

### 10.3 Limitation of Warranty, Damages and Liability

EXCEPT AS EXPRESSLY SET FORTH HEREIN, THERE ARE NO WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS, WHETHER EXPRESSED OR IMPLIED, IN LAW OR IN FACT, ORAL OR IN WRITING.

TOWERIQ AGGREGATE LIABILITY IN DAMAGES OR OTHERWISE SHALL NOT EXCEED THE PAYMENT, IF ANY, RECEIVED BY CELLPHONE-MATE, INC. FOR THE UNIT OF PRODUCT OR SERVICE FURNISHED OR TO BE FURNISHED, AS THE CASE MAY BE, WHICH IS THE SUBJECT OF CLAIM OR DISPUTE. IN NO EVENT SHALL TOWERIQ BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, HOWSOEVER CAUSED.

All matters regarding this warranty shall be interpreted in accordance with the laws of the State of California, and any controversy that cannot be settled directly shall be settled by arbitration in California in accordance with the rules then prevailing of the American Arbitration Association, and judgment upon the award rendered may be entered in any court having jurisdiction thereof. If one or more provisions provided herein are held to be invalid or unenforceable under applicable law, then such provisions shall be ineffective and excluded to the extent of such invalidity or unenforceability without affecting in any way the remaining provisions hereof.

**WARNING: E911 location information may not be provided or may be inaccurate for calls served BY USING THIS DEVICE.**

1609 Park 370 Place,  
Hazelwood, MO 63042  
844-626-7638  
[www.toweriq.nyc](http://www.toweriq.nyc)

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